



STATE OF TENNESSEE  
DEPARTMENT OF HEALTH

REQUEST FOR INFORMATION  
FOR  
MICROSOFT DEVOPS ON PREMISE MIGRATION TO AZURE CLOUD

RFI # 34301-40024  
MARCH 19, 2024

**1. STATEMENT OF PURPOSE:**

The Department of Health for the State of Tennessee is issuing this Request for Information (“RFI”) to gather information for the transition of our on-premises Microsoft DevOps application to Microsoft Azure Cloud services. The Tennessee Department of Health (TDH) is actively seeking a vendor with demonstrated expertise in the configuration of Azure DevOps Cloud services and the migration of existing data. The selected vendor will be expected to possess a deep understanding of Azure DevOps Cloud, showcasing a proven track record of successful implementations and data migrations within this platform. This collaboration aims to harness the full potential of Azure DevOps Cloud, optimizing our workflows and project management capabilities while ensuring continuity of operations. Your input and participation in this process are greatly appreciated.

**2. BACKGROUND:**

To promote public health advancements in Tennessee, it is imperative that the state modernizes its data systems and incorporates cutting-edge technologies to fortify public health protection. The Tennessee Department of Health employs Microsoft DevOps for development and process tracking for Agile methodologies. In pursuit of augmenting cost-effectiveness, scalability, and security, the department is currently transitioning to Azure DevOps Cloud services for enhanced management of its DevOps applications. This migration to Azure Cloud Services is pivotal in ensuring that the State’s DevOps applications remain consistently updated with the latest patches and security enhancements.

TDH is presently in the process of identifying a distinguished partner to facilitate the establishment and configuration of Azure DevOps Cloud Services. Our objective encompasses not only the seamless setup of these services but also the meticulous migration of existing TDH data into the Azure DevOps Cloud environment. This initiative is aimed at leveraging the advanced capabilities of Azure DevOps to enhance our operational efficiency and collaboration. We seek a partner with proven expertise in Azure DevOps deployments and migrations, capable of ensuring a smooth transition with minimal disruption to our ongoing operations. The ideal candidate will demonstrate a robust track record of successful projects, showcasing their proficiency in handling complex data migrations and configurations within the Azure ecosystem.

**3. COMMUNICATIONS:**

3.1. Please submit your response and any questions to this RFI to:

Melissa Painter, Competitive Procurement Coordinator  
 Procurement Management Office  
 Division of Administrative Services  
 Andrew Johnson Tower, 5th Floor  
 710 James Robertson Parkway  
 Nashville, TN 37243  
 Phone: (615) 741-0285  
 Cell: (615) 961-2482  
[Melissa.Painter@tn.gov](mailto:Melissa.Painter@tn.gov)

3.2. Please reference RFI # 34301-40024 with all communications to this RFI.

**4. RFI SCHEDULE OF EVENTS:**

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		March 19, 2024
2.	Written "Questions & Comments" Deadline	2:00 p.m.	March 22, 2024
3.	State Response to Written "Questions & Comments"		March 27, 2024
4.	RFI Response Deadline		April 5, 2024

**5. GENERAL INFORMATION:**

- 5.1. Please note that responding to this RFI is not a prerequisite for responding to any future solicitations related to this project and a response to this RFI will not create any contract rights. Responses to this RFI will become property of the State.
- 5.2. The information gathered during this RFI is part of an ongoing procurement. In order to prevent an unfair advantage among potential respondents, the RFI responses will not be available until after the completion of evaluation of any responses, proposals, or bids resulting from a Request for Qualifications, Request for Proposals, Invitation to Bid or other procurement method. If the state chooses not to go further in the procurement process and responses are never evaluated, the responses to the procurement including the responses to the RFI, will be considered confidential by the State.
- 5.3. The State will not pay for any costs associated with responding to this RFI.

**6. INFORMATIONAL FORMS:**

The State is requesting the following information from all interested parties. Please fill out the following forms:

<b>RFI #34301-40024</b>	
<b>TECHNICAL INFORMATIONAL FORM</b>	
1.	RESPONDENT LEGAL ENTITY NAME:
2.	RESPONDENT CONTACT PERSON: Name, Title: Address: Phone Number: Email:
3.	BRIEF DESCRIPTION OF EXPERIENCE PROVIDING SIMILAR SCOPE OF SERVICES/PRODUCTS:  <ul style="list-style-type: none"> <li>a. Briefly describe your experience with developing and implementing Azure DevOps Cloud Services.</li> <li>b. Describe your experience working in the public health and health information technology domains.</li> <li>c. Describe how you would engage and gather input from the requesting agency.</li> <li>d. Describe what State resources (including staff time and documentation) would be required to assist with DevOps cloud configuration and data migration.</li> <li>e. Describe your experience migrating existing data into Azure Cloud.</li> <li>f. Describe your implementation plan, including relevant communications and timelines.</li> </ul>

<b>COST INFORMATIONAL FORM</b>	
1.	Describe what pricing units you typically utilize for similar services or goods (e.g., per hour, each, etc.):
2.	Describe the typical price range for similar services.
3.	Please describe the estimated price range associated with implementation.
4.	Please describe the estimated price range associated with maintenance and support.
5.	Please describe estimated price range associated with data migration

**ADDITIONAL CONSIDERATIONS**

1. Please provide input on alternative approaches or additional things to consider that might benefit the State: