

## Summary of TennCare Independent Review Requests 2015

November 5, 2015

1<sup>st</sup> Quarter Total: 64  
2<sup>nd</sup> Quarter Total: 35  
3<sup>rd</sup> Quarter Total: 132  
Total: 231

**Amerigroup TN 1<sup>st</sup> Qtr Total – 4**

**Amerigroup TN 2<sup>nd</sup> Qtr Total – 4**

**Amerigroup TN 3<sup>rd</sup> Qtr Total – 6**

Denial Upheld: 2

Ineligible: 9

Settled for Provider: 3

**AGP Total: 14**

**UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 36**

**UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr Total – 24**

**UnitedHealthcare Plan of the River Valley 3<sup>rd</sup> Qtr Total – 31**

Denial Reversed: 16

Denial Upheld: 29

Ineligible: 7

Partial: 13

Pending: 17

Settled for Provider: 7

Referred to TennCare Bureau: 2

**UPRV Total: 91**

**Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 24**

**Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 7**

**Volunteer State Health Plan 3<sup>rd</sup> Qtr Total – 95**

Denial Reversed: 11

Denial Upheld: 6

Ineligible: 65

Partial: 13

Pending: 10

Rescinded: 1

Referred to TennCare Bureau: 3

Settled for Provider: 17

**VSHP Total: 126**

**Provider Types Submitting Independent Review Requests in 1<sup>st</sup>, 2<sup>nd</sup> & 3<sup>rd</sup> Quarter:**

DME: 1

Hospice: 3

Hospital: 194

Lab: 1

Physician: 32

\* Independent Review of claims disputes is only available for TennCare Program services.