



The **National Emergency Number Association**  
and the **Tennessee Emergency Communications Board**

**PRESENT THE**

# **CENTER MANAGER ★ CERTIFICATION ★ PROGRAM (CMCP)**

## **East TN Class Knox County ECD**

605 Bernard Ave  
Knoxville, TN 37921  
(865) 215-1100  
August 17–21, 2015  
8:30 a.m.–5:00 p.m.

## **Middle TN Class Rutherford County ECD**

591 Fortress Blvd.  
Murfreesboro, TN 37128  
(615) 890-7550  
September 28–October 2, 2015  
8:30 a.m.–5:00 p.m.

## **West TN Class**

**Jackson-Madison County  
General Hospital, Rooms A & B**  
620 Skyline Dr., Jackson, TN 38301  
(731) 541-6751  
January 11–15, 2016  
8:30 a.m.–5:00 p.m.

### **DETAILS:**

- ★ Sponsored by the Tennessee Emergency Communications Board (students are responsible for travel and lodging).
- ★ Each class is available to the first 30 students from Tennessee.
- ★ Emergency communications districts may register two individuals for the program. Districts are encouraged to send directors and assistant directors.
- ★ Instructors: Ty Wooten, ENP, Brian Tegtmeyer, ENP and Jim Lake, ENP.
- ★ Certificate upon completion of coursework.
- ★ Class topics include: Center Manager Certification Program, Building an Effective Team, Risk Management, Training and Quality Assurance.
- ★ Additional classes will be scheduled at a later time.

All inquiries please contact the TECB office at (615) 253-2164

Please see attached registration form and email back to: [tn.ecb@tn.gov](mailto:tn.ecb@tn.gov)

Questions regarding educational coursework should be directed to NENA's Educational Director, Ty Wooten, ENP, at [twooten@nena.org](mailto:twooten@nena.org) or (202) 618-4408