

Division of Intellectual Disabilities Services
 Quality Assurance Survey Performance Ratings
 FY 09/10

2/1/2011

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Ability Health Services, Corp.	East	Nursing, Therapy	12/17/10	NA	MC	SC	PC	MC	SC	NA	NA	MC	PC	Significant Concerns
ACA Communities, LLC	West	Day-Residential, Personal Assistance, Nursing	11/12/10	NA	SC	PC	PC	SC	SC	SC	SC	SC	SC	Proficient
Adult Community Training, Inc.	East	Day-Residential, Personal Assistance	9/1/10	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Exceptional Performance
Angela's Home	Middle	Day-Residential	1/22/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Angela's Path to Achievement	Middle	Day-Residential	2/5/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Applied Behavior Consultants	Middle	Behavioral	12/29/10	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Applied Behavioral Interventions	Middle	Behavioral	12/30/10	NA	PC	SC	SC	NA	SC	NA	NA	SC	PC	Proficient
Arc of Claiborne County, Inc.	East	Day-Residential, Personal Assistance, Nursing	6/24/10	NA	MC	SC	MC	NC	SC	SC	SC	PC	SC	Fair
ARC of Davidson County	Middle	ISC	12/1/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
ARC of Hamilton County, Inc.	East	ISC	12/15/10	PC	PC	SC	NA	NA	NA	NA	NA	PC	SC	Fair
Arc of the Mid-South	West	Day-Residential, Personal Assistance	6/4/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
ARC of Washington County, Inc.	East	ISC	12/16/10	SC	PC	SC	NA	NA	NA	NA	NA	SC	SC	Fair
ARC of Williamson County	Middle	ISC	11/22/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
BGC, Inc.	Middle	ISC	12/6/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
BIOS of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance	7/9/10	NA	PC	PC	PC	PC	SC	SC	SC	PC	SC	Fair
Bradley Cleveland Services, Inc.	East	Day-Residential, Personal Assistance, Behavioral, Therapy	10/15/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Brenda Richardson Memorial Care Homes	West	Day-Residential	9/10/10	NA	PC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Bubba's Better Life	West	Day-Residential	2/11/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Buffalo River Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	2/12/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient

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Butler, Clara	West	Nursing	4/7/10	NA	SC	PC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
C. S. Patterson	West	Day-Residential, Personal Assistance	9/10/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
CAK, Inc.	West	Day-Residential, Personal Assistance	9/30/10	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Care Focus, Inc.	East	Day-Residential, Personal Assistance	3/3/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Care Focus, Inc.	West	Day-Residential, Personal Assistance	3/16/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Care Focus, Inc.	Middle	Day-Residential, Personal Assistance	8/13/10	NA	PC	PC	SC	PC	SC	SC	SC	SC	PC	Proficient
Care for Meg	Middle	Day-Residential	9/28/10	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Cerebral Palsy Center, Inc.	East	Day-Residential, Personal Assistance	5/26/10	NA	NC	PC	SC	NC	SC	SC	SC	MC	PC	Significant Concerns
Chip Hale Center	East	Day-Residential, Personal Assistance	11/23/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Chris' Home	Middle	Day-Residential	1/20/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Columbus Medical Services (combined survey)	Middle	Behavioral	6/23/10	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Comcare, Inc.	East	Day-Residential, Behavioral	4/1/10	NA	PC	SC	PC	SC	SC	SC	SC	SC	SC	Proficient
Community Connections, Inc.	East	ISC	11/23/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Community Connections, Inc.	Middle	ISC	12/1/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Community Connections, Inc.	West	ISC	12/2/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Community Development Center	Middle	ISC	11/18/10	SC	SC	SC	NA	NA	NA	NA	NA	PC	SC	Exceptional Performance
Community Developmental Services	West	Day-Residential	6/10/10	NA	PC	PC	PC	MC	SC	SC	SC	NC	MC	Significant Concerns
Community Network Services, Inc.	East	ISC	12/17/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Community Options, Inc.	East	Day-Residential	3/30/10	NA	MC	PC	SC	NC	SC	PC	PC	MC	SC	Significant Concerns
Community Options, Inc.	Middle	Day-Residential	4/16/10	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Proficient
Compass Coordination, Inc.	Middle	ISC	11/17/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Compass Coordination, Inc.	West	ISC	12/7/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance

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Compassionate Care, Inc.	Middle	Day-Residential, Personal Assistance	12/14/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Complete Care Choices	Middle	Nursing	4/16/10	NA	PC	PC	SC	PC	SC	NA	NA	PC	SC	Fair
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	2/19/10	NA	SC	PC	PC	PC	SC	SC	SC	PC	SC	Proficient
Connexus, Inc.	Middle	Day-Residential, Personal Assistance	5/6/10	NA	PC	PC	PC	MC	SC	SC	SC	PC	SC	Fair
ContinuCare Health Services	East	Personal Assistance, Nursing	3/5/10	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Core Services of Northeast Tennessee	East	Day-Residential, Personal Assistance	7/8/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Corner Stone Personal Care Services	East	Personal Assistance	2/5/10	NA	MC	PC	SC	PC	SC	NA	NA	MC	SC	Fair
Cornerstone	West	Day-Residential, Personal Assistance	11/30/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
CSI Elderly Services	Middle	Personal Assistance	7/2/10	NA	PC	PC	SC	SC	SC	NA	NA	PC	SC	Proficient
CST Communication and Swallowing Therapies	East	Therapy	3/4/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Cumberland Community Options, Inc.	Middle	Day-Residential, Personal Assistance	4/1/10	NA	PC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
D & S Residential Services, Inc.	East	Day-Residential, Nursing	11/24/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Dawn of Hope, Inc.	East	Day-Residential, Personal Assistance, Nursing	10/15/10	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Debbie Carol Home Care	Middle	Day-Residential	12/22/10	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Developmental Services of Dickson County	Middle	Day-Residential, Personal Assistance, Nursing	2/18/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Douglas Cooperative	East	Day-Residential, Personal Assistance	3/18/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Dynamic Dietetics, Inc.	East	Therapy	9/9/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Eagle Medical Staffing	West	Nursing	8/6/10	NA	PC	PC	SC	SC	PC	NA	NA	PC	PC	Fair
East Tennessee Personal Care Services, LLC	East	Personal Assistance	7/9/10	NA	PC	SC	SC	PC	SC	NA	NA	SC	SC	Proficient
Easter Seals Tennessee	West	Day-Residential, Personal Assistance	11/12/10	NA	PC	PC	SC	PC	SC	SC	SC	MC	MC	Fair
Edwards, Samantha	East	Behavioral	5/27/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance

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Emory Valley Center, Inc.	East	Day-Residential, Personal Assistance, Nursing	7/9/10	NA	PC	PC	SC	NC	SC	SC	SC	PC	SC	Fair
Envision, Inc.	East	Day-Residential, Personal Assistance	1/21/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Evergreen Presbyterian Ministries, Inc.	East	Day-Residential, Personal Assistance, Behavioral	3/11/10	NA	MC	PC	PC	MC	SC	SC	PC	PC	PC	Fair
Evergreen Presbyterian Ministries, Inc.	West	Day-Residential, Personal Assistance	4/22/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Evergreen Presbyterian Ministries, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	11/10/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Exceptional Enterprises, Inc.	East	Day-Residential, Personal Assistance	7/23/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Focus on Function, Inc.	East	Therapy	9/7/10	NA	MC	PC	SC	NA	SC	NA	NA	SC	SC	Fair
Franklin County Adult Activity Center	Middle	Day-Residential, Personal Assistance	2/5/10	NA	SC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	2/5/10	NA	PC	PC	SC	PC	SC	SC	PC	PC	SC	Fair
Frontier Health, Inc.	East	Day-Residential	5/7/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Fulfillment Tender Care, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	11/24/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Full Circle Therapy	Middle	Therapy	5/6/10	NA	MC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
Functional Independence	West	Therapy	2/19/10	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Georgia Lee, Inc.	West	Day-Residential	8/3/10	NA	SC	PC	PC	MC	PC	SC	SC	PC	PC	Fair
Goodwill Industries of Knoxville	East	Day-Residential	4/22/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Greene County Skills, Inc.	East	Day-Residential, Personal Assistance, Nursing	11/8/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Guardian Community Living	Middle	Day-Residential, Nursing	7/16/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Guardian Community Living	West	Day-Residential, Nursing, Therapy	8/13/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
HATS, Inc.	Middle	Day-Residential, Personal Assistance	6/16/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Haywood, Jennifer	Middle	Behavioral	3/22/10	NA	MC	MC	SC	NA	NC	NA	NA	MC	MC	Serious Deficiencies

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Helen R. Tucker	West	Day-Residential, Personal Assistance	12/10/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Helping Hands of TN, LLC	East	Personal Assistance, Nursing	12/16/10	NA	PC	PC	SC	NC	SC	NA	NA	MC	SC	Fair
Hilltoppers, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	5/13/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Home Healthcare Solutions	West	Nursing	4/7/10	NA	SC	PC	SC	SC	SC	NA	NA	PC	SC	Proficient
Home Healthcare Solutions	Middle	Personal Assistance	12/8/10	NA	SC	SC	SC	PC	SC	NA	NA	PC	SC	Proficient
Homeplace, Inc.	Middle	Day-Residential	9/10/10	NA	PC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Hope Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	4/22/10	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Proficient
Hot Rod Shannon, Inc.	East	Personal Assistance	6/28/10	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Impact Centers, Inc.	Middle	Day-Residential, Personal Assistance	10/28/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Independence, Inc.	West	Therapy	6/18/10	NA	MC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
Independent Opportunities, Inc.	East	Day-Residential, Personal Assistance	2/5/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Independent Opportunities, Inc.	Middle	Day-Residential, Personal Assistance	10/22/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Independent Therapy Network	West	Therapy	5/28/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Ingham, Nina	Middle	Therapy	5/17/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Innovative Nutrition, LLC	Middle	Therapy	1/29/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
James Developmental Center	Middle	Day-Residential, Personal Assistance	3/25/10	NA	SC	PC	SC	SC	SC	SC	PC	SC	SC	Proficient
JKP Analysts, LLC	East	Behavioral	5/25/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Karmali, Irfa	West	Behavioral	5/3/10	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Exceptional Performance
KeithCare, Inc.	East	Day-Residential, Personal Assistance	12/20/10	NA	PC	PC	SC	MC	SC	SC	SC	MC	PC	Fair
Lacefield Enterprises, Inc.	Middle	Therapy	8/5/10	NA	MC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Lakeway Achievement Center	East	Day-Residential, Personal Assistance, Nursing	9/2/10	NA	PC	SC	SC	PC	SC	SC	PC	PC	MC	Fair

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M- Power	West	Behavioral	12/2/10	NA	SC	PC	PC	NA	SC	NA	NA	SC	SC	Proficient
McCormack-Gaur, Michele	West	Therapy	12/2/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
MCK Behavioral Services	West	Behavioral	12/2/10	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Exceptional Performance
McNairy County Developmental Services	West	Day-Residential, Personal Assistance, Nursing	6/9/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
MD Therapy	Middle	Therapy	2/25/10	NA	PC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient
Meritan Services	West	Day-Residential	7/9/10	NA	SC	SC	SC	PC	SC	SC	SC	PC	MC	Proficient
Meritan, Inc.	East	Day-Residential	4/1/10	NA	MC	NC	SC	NC	SC	SC	SC	NC	PC	Significant Concerns
Michael Dunn Center, Inc.	East	Day-Residential, Personal Assistance, Nursing	11/5/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Mic's Place	West	Personal Assistance	9/1/10	NA	MC	PC	SC	SC	SC	NA	NA	PC	SC	Fair
Mid-South Area Residential Services	West	Day-Residential, Personal Assistance	6/24/10	NA	SC	PC	PC	SC	SC	SC	SC	SC	SC	Proficient
Mid-South Supportive Living	West	Day-Residential	12/3/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Mid-TN Supported Living	Middle	Day-Residential, Personal Assistance, Nursing	5/27/10	NA	PC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
MillarRich, LLC	Middle	Day-Residential, Nursing	11/4/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Mosaic	West	Day-Residential	9/1/10	NA	SC	PC	PC	PC	PC	SC	SC	PC	SC	Fair
Mountain Visions, Inc.	East	Day-Residential, Nursing	12/10/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Neighborhood Network	Middle	ISC	12/1/10	PC	PC	SC	NA	NA	NA	NA	NA	SC	SC	Fair
Neighborhood Network	West	ISC	12/14/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
New Horizons, Inc.	Middle	Day-Residential, Personal Assistance	10/22/10	NA	PC	MC	SC	MC	SC	SC	SC	PC	PC	Fair
Nicholas Matters	West	Day-Residential	10/4/10	NA	Sc	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Nicholson Therapies, Inc.	Middle	Therapy	3/12/10	NA	PC	PC	SC	NA	SC	NA	NA	PC	SC	Fair
Northstar, Inc.	West	Day-Residential	11/9/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Omni Visions	West	Day-Residential, Nursing	7/23/10	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Proficient
Omni Visions	East	Day-Residential, Personal Assistance	8/10/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Omni Visions, Inc.	Middle	Day-Residential, Nursing	9/16/10	NA	PC	PC	PC	PC	SC	SC	SC	PC	PC	Fair

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Orange Grove Center, Inc.	East	Day-Residential, Personal Assistance, Nursing, Therapy	4/23/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Pacesetters, Inc.	Middle	Day-Residential	8/5/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Pauline and Thomas	Middle	Day-Residential	3/30/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Personal Care Choices	East	Personal Assistance	6/16/10	NA	MC	PC	SC	NC	SC	NA	NA	PC	SC	Fair
Precision Community Services	West	Day-Residential, Personal Assistance	11/23/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	MC	Fair
Preferred Alternatives of Tennessee, Inc.	Middle	Day-Residential, Behavioral	5/7/10	NA	PC	PC	PC	PC	SC	SC	SC	SC	PC	Fair
Preferred Alternatives of Tennessee, Inc.	East	Day-Residential	6/14/10	NA	PC	PC	PC	NC	SC	SC	SC	PC	SC	Fair
Progress, Inc.	Middle	Day-Residential, Personal Assistance	8/20/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Progressive Directions, Inc.	Middle	Day-Residential, Personal Assistance	10/8/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Progressive Residential Services of Tennessee, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	1/22/10	NA	PC	PC	SC	SC	PC	SC	PC	PC	PC	Fair
Prospect, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	3/10/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Quality Living, Inc.	Middle	Day-Residential	6/18/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Randolph, Yvonne	West	Behavioral	5/3/10	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Exceptional Performance
Reaching Visions Today	Middle	Day-Residential, Personal Assistance	4/14/10	NA	PC	PC	PC	PC	SC	SC	SC	PC	SC	Fair
Rehab Resources	Middle	Therapy	4/9/10	NA	MC	SC	SC	NA	SC	NA	NA	PC	SC	Fair
Resources for Human Development	Middle	Day-Residential, Personal Assistance	3/11/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Resources for Human Development	West	Day-Residential, Personal Assistance	10/29/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Restoration Residential Services, LLC	Middle	Day-Residential, Personal Assistance	9/30/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
RHA Community Homes	West	Day-Residential, Personal Assistance, Nursing	10/27/10	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
RHA Health Services, Inc.	East	Day-Residential, Personal Assistance	1/21/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance

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RHA Health Services, Inc.	Middle	Day-Residential, Personal Assistance	9/10/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Rhea of Sunshine, Inc.	East	Day-Residential, Personal Assistance, Nursing	9/10/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Rochelle, Inc.	Middle	Day-Residential, Personal Assistance	11/4/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Rosewood Supportive Services, Inc.	East	Day-Residential, Personal Assistance	2/17/10	NA	MC	MC	PC	NC	SC	SC	PC	MC	MC	Significant Concerns
Rutherford County Adult Activity Center	Middle	Day-Residential, Personal Assistance	9/24/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Scott Appalachian Industries, Inc.	East	Day-Residential, Personal Assistance, Nursing, Therapy	7/28/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Sertoma Center, Inc.	East	Day-Residential, Personal Assistance	8/13/10	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Shelby Residential and Vocational Services	West	Day-Residential, Behavioral, Nursing	4/8/10	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Exceptional Performance
Sitters and More, Inc.	Middle	Personal Assistance	9/15/10	NA	PC	SC	SC	SC	SC	NA	NA	PC	SC	Proficient
Sitters and More, Inc.	West	Personal Assistance	12/2/10	NA	SC	SC	SC	SC	SC	NA	NA	PC	SC	Exceptional Performance
Skills Development Services, Inc.	Middle	Day-Residential	6/2/10	NA	SC	PC	SC	PC	SC	SC	SC	SC	SC	Proficient
SMT Care, Inc.	Middle	Day-Residential, Personal Assistance	12/3/10	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Special Needs Nursing, LLC	East	Nursing	7/28/10	NA	PC	SC	SC	PC	SC	NA	NA	PC	SC	Proficient
Speech Associates	Middle	Therapy	7/15/10	NA	PC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
St. Johns Community Services	West	Day-Residential, Personal Assistance	6/18/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Star Center	West	Personal Assistance	3/3/10	NA	SC	SC	SC	PC	SC	NA	NA	PC	SC	Proficient
Starcare of Tennessee	Middle	Day-Residential, Personal Assistance	9/9/10	NA	SC	PC	PC	SC	SC	SC	SC	PC	SC	Proficient
Steinagle, Ruth	East	Behavioral	6/28/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Sunrise Community of TN	East	Day-Residential, Personal Assistance, Behavioral, Nursing	10/5/10	NA	PC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
Sunrise Community of TN	Middle	Day-Residential, Personal Assistance, Nursing	11/17/10	NA	PC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Support Solutions of the Mid-South	Middle	Day-Residential, Personal Assistance, Behavioral	2/25/10	NA	SC	PC	PC	PC	SC	SC	SC	SC	SC	Proficient

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Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Support Solutions of the Mid-South	West	Day-Residential, Personal Assistance Behavioral, Nursing	10/15/10	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Sutton, Angel	Middle	Behavioral	3/17/10	NA	SC	SC	SC	NA	SC	NA	NA	PC	SC	Exceptional Performance
Sympathetic Steps to Success	West	Behavioral	5/3/10	NA	SC	PC	SC	NA	SC	NA	NA	PC	SC	Proficient
Taylor, Terry	Middle	Day-Residential	12/15/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Tennessee Community Services Agency	East	ISC	11/10/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Tennessee Community Services Agency	Middle	ISC	12/6/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Tennessee Community Services Agency	West	ISC	12/9/10	SC	SC	SC	NA	NA	NA	NA	NA	SC	SC	Exceptional Performance
Tennessee Family Solutions	Middle	Day-Residential, Behavioral, Nursing	9/2/10	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tennessee Personal Assistance	West	Day-Residential, Personal Assistance, Nursing	5/7/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tennessee Personal Assistance	Middle	Day-Residential, Personal Assistance, Nursing	8/16/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Tennessee Therapy Solutions	East	Therapy	12/20/10	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
The Excel Group	Middle	Personal Assistance, Nursing	10/21/10	NA	SC	PC	SC	PC	SC	NA	NA	PC	SC	Proficient
Thomas Supports	Middle	Day-Residential	12/30/10	NA	PC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Tiara's Haven	West	Day-Residential	3/5/10	NA	SC	PC	SC	SC	SC	SC	SC	SC	MC	Proficient
Tim's Place, Inc.	West	Day-Residential	5/26/10	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Tri-County Center	East	Day-Residential, Personal Assistance	5/14/10	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Exceptional Performance
Volunteer Staffinc, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	5/20/10	NA	PC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Volunteers of America	West	Day-Residential	7/9/10	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Proficient
Volunteers of America	Middle	Day-Residential, Nursing	9/30/10	NA	SC	PC	SC	PC	PC	SC	SC	PC	SC	Proficient
Warm Hearts Care	Middle	Day-Residential, Personal Assistance, Nursing	7/16/10	NA	SC	PC	SC	PC	SC	SC	SC	PC	SC	Proficient
Waves, Inc.	Middle	Day-Residential	3/23/10	NA	SC	PC	SC	PC	SC	SC	PC	PC	PC	Fair
West Tennessee Family Solutions	West	Day-Residential, Behavioral	5/5/10	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Exceptional Performance

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West TN Center for Child Development	West	Day-Residential, Nursing, Therapy	10/7/10	NA	PC	PC	SC	SC	SC	NA	SC	PC	SC	Proficient
Willowbrook Health and Home Care	Middle	Therapy	7/23/10	NA	MC	SC	SC	NA	SC	NA	NA	SC	MC	Fair

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