

Compatibility Issues with Internet Explorer 10

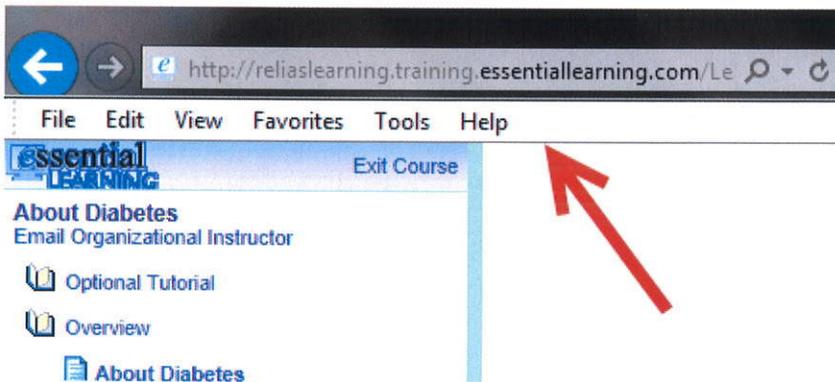
Article Summary

With the release of Internet Explorer 10 some of our customers have encountered some issues with our courses. These issues include problems with the course menu not working or courses not being marked completed. This article will give step by step directions to help avoid these errors.

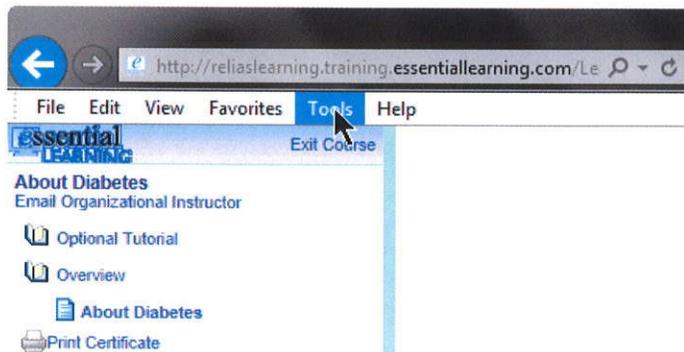
Article Detail

To make it so Internet Explorer 10 is compatible with our learning system you will need to change the compatibility view settings of the web browser. This will enable IE 10 to be compatible with our learning management system and will avoid the before mentioned errors. Here are a list of steps to take to change the compatibility view settings:

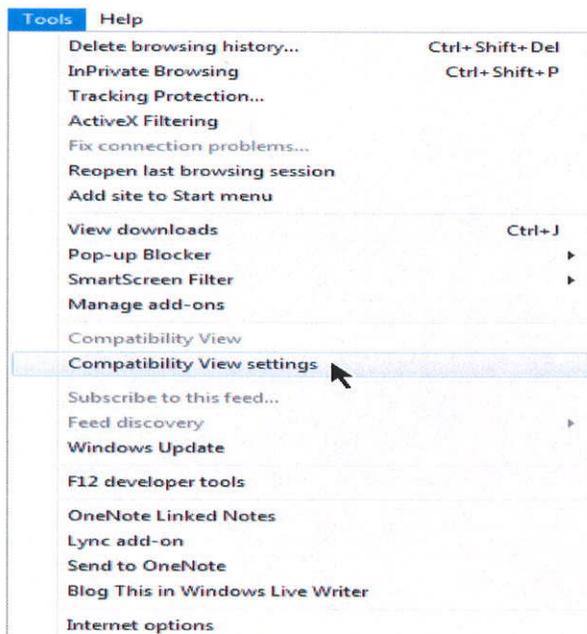
1. Having your web browser open press the Alt key. This will make the menu bar appear.



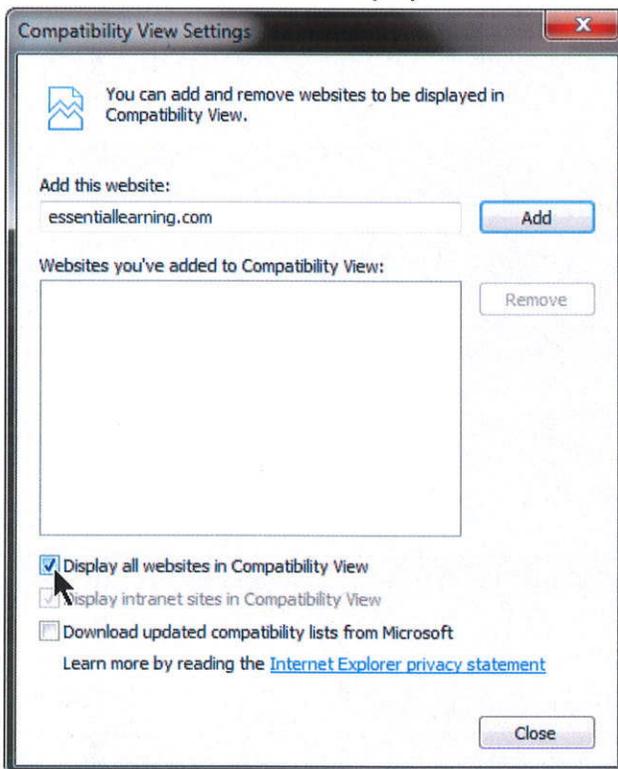
2. Click on Tools



3. In the drop down field click on the option Compatibility View Settings



4. Now check the box next to "Display all websites in Compatibility View", then click Close.



5. You may also have to refresh your page or close and reopen your web browser.