



**State of Tennessee
Department of Health
Upper Cumberland Region
Pandemic Influenza Response Plan**

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Tennessee Department of Health
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Lead Agency:

The Tennessee Department of Health (TDH) is the lead state agency for the response to a pandemic. Its plan is part of the Tennessee Emergency Management Plan (TEMP). TDH is responsible for establishing uniform public health policies for pandemic influenza response. Such policies include the establishment of criteria for implementing and rescinding social distancing measures (e.g., school or business closure), prioritizing recipients of vaccines and antiviral medications, and legally altering acceptable standards of health care or medical licensure requirements. When a pandemic is imminent, an emergency will be declared and the TEMP will be activated.

The Upper Cumberland Regional Health Office (UCRHO) is responsible for implementing state public health response policies once the TEMP is activated. Regional health departments that oversee multiple counties will work with their county health departments to implement response policies; the relationship between county and regional health departments in the oversight of implementation will vary depending on the capacity of the county health department. Regional health departments will be the primary points of contact for county health departments for the communication of state public health response policies from TDH.

Regional health departments are specifically responsible for the following tasks:

1. Developing continuity of operations plans for essential public health services, as defined by the TDH
2. Timely collection (and interpretation) of regional surveillance data
3. Assuring that appropriate laboratory specimens from ill persons are collected and shipped by public health or private medical personnel (in collaboration with the state public health laboratory), in accordance with state and national laboratory testing guidance
4. Detection, response and control of initial cases of novel or pandemic influenza infection in humans, in collaboration with the state health department
5. Response to human exposure to animal influenza viruses with pandemic potential during the pre-pandemic period (WHO Phases 3-5), in collaboration with the state health department
6. Administration of prophylactic antiviral medication (WHO Phases 3-5 only) as indicated by national or state policy
7. Pandemic vaccine storage, administration, and data collection, as required by state and/or federal health officials
8. Antiviral medication storage, distribution (per Strategic National Stockpile protocols) and tracking, in conjunction with acute care hospitals where antivirals are administered
9. Communication with regional outpatient and inpatient health care facilities, long-term care facilities, and with the public, using messages coordinated with state public health officials
10. Implementation of social distancing measures under the direction of the state health department
11. Assuring the continuity of essential operations at regional and county health departments
12. Addressing the psychosocial needs of the public health workforce during a pandemic
13. Communicating to the public how to access social support services available in their area during a pandemic

Support Agencies:

The assistance of numerous support agencies is required for a coordinated and efficient response to pandemic influenza at the local level. Due to rural nature of the Upper Cumberland region, most agencies that have agreed to support the pandemic response are specific to their

county of origin, or one or two other counties, i.e., churches, local Red Cross and other relief organizations. For this reason, county specific supporting agencies will be listed in the county annexes. General support agencies within the Upper Cumberland region are listed below.

1. All of the Upper Cumberland counties have active local Chambers of Commerce, which have agreed to act as a conduit to businesses in their respective counties.
2. Senior Citizens' Center Directors in each county have committed to helping educate seniors about pandemic flu and the need to have their own individual or family response plan. If these centers are closed during a pandemic wave, the centers will contact their regular members and serve as a resource to identify seniors who need assistance during a pandemic wave.
3. The Upper Cumberland Human Resource Agency (UCHRA), through the operation of programs such as Meals on Wheels, will also provide services to the community.
4. The County Emergency Management Directors will be a valuable asset to help with the acquisition of supplies from both inside and outside the region, as well as in the deployment of community assets such as Community Emergency Response Teams.
5. The Tennessee Department of Human Services has an office in each county. People can be referred there for help with such programs as Food Stamps and Medicaid.

Situation:

Novel influenza viruses periodically emerge to cause global epidemics, known as pandemics, either directly from a mutated animal influenza virus or out of combination of an animal virus with a circulating human influenza virus. Such viruses circumvent normal immune defenses and cause morbidity and mortality at higher rates than seasonal influenza strains; compared to seasonal influenza, a larger proportion of deaths occur in persons aged <65 years.

Novel influenza viruses that cause pandemics are transmitted from person to person in the same manner as seasonal influenza: typically, by mucosal inoculation with large respiratory droplets caused by coughing or sneezing or by touching contaminated environmental surfaces and subsequently touching one's mouth, nose or eyes.

Ten pandemics have occurred in the past 300 years; there is historical evidence of the success or failure of various strategies to contain or control the spread of influenza. With the exception of a vaccine, antiviral medication, and advanced medical care, many of the strategies used to respond to a modern pandemic are the same as the effective measures of previous generations. For example, though the compulsory restriction of movement in or out of certain regions, known as "cordon sanitaire," was not effective in any but the world's most remote island communities, broad community strategies used to reduce dense social contact were effective and the failure to use such strategies was devastating. The key activities to minimize the impact of a pandemic influenza virus are:

1. Surveillance for disease activity for situational awareness and timely activation of response strategies
2. Accurate communication within and among volunteer and professional responding organizations and with the general public
3. Use of social distancing measures to reduce unnecessary close contacts during a pandemic wave
4. Distribution and use of all available medical resources and personnel

Pandemic Threat Categories Defined by World Health Organization (WHO):

The duration of each period or phase is unknown, but the emergence of pandemic viruses is considered inevitable.

Table 1: WHO Pandemic Influenza Phases

PERIOD	PHASE	DESCRIPTION
Interpandemic No human cases of novel influenza virus	1	No animal influenza viruses circulating with the potential to infect humans
	2	Animal influenza virus is circulating with the potential to infect humans
Pandemic Alert Human cases with increasingly efficient human-to-human spread	3 (May 2006)	Human cases with rare or no human-to-human spread
	4	Small clusters caused by human-to-human spread
	5	Large regional clusters caused by human-to-human spread
Pandemic Worldwide epidemic	6	Geographically widespread and efficiently spread from human-to-human

Planning Assumptions:

A. Basis of plan:

1. The plan is based upon a pandemic of the severity of the 1918-1919 influenza pandemic; public health interventions described herein represent maximal interventions under these conditions. If the characteristics of the actual event do not reflect planning assumptions, responses will be modified accordingly.
2. While focusing primarily on the response to a pandemic (WHO Phase 6), the plan also addresses the response to imported or acquired human infections with a novel influenza virus with pandemic potential during the Pandemic Alert Period (WHO Phases 3-5).

B. Objectives of pandemic planning:

1. Primary objective is to minimize morbidity and mortality from disease.
2. Secondary objectives are to preserve social function and minimize economic disruption.

C. Assumptions for state and local planning:

1. The plan reflects *current* federal, state and local response capacity and will be revised annually in light of changes in capacity or scientific understanding.
2. Tennessee state and local pandemic plans should be consistent with each other and with federal guidelines unless these guidelines fail to reflect the best available scientific evidence.
3. Public education and empowerment of individuals, businesses, and communities to act to protect themselves are a primary focus of state and local planning

efforts; the government's capacity to meet the needs of individuals will be limited by the magnitude of disease and scarcity of specific therapeutic and prophylactic interventions and the limited utility of legal measures to control disease spread.

D. Disease transmission assumptions:

1. Incubation period averages 2 days (range 1-10; WHO recommends that, if quarantine is used, it be used up to 7 days following exposure).
2. Sick patients may shed virus up to 1 day before symptom onset, though transmission of disease before symptoms begin is unusual. The peak infectious period is first 2 days of illness (children and immunocompromised persons shed more virus and for a longer time).
3. Each ill person could cause an average of 2-3 secondary cases if no interventions are implemented.
4. There will be at least 2 "waves" (local epidemics) of pandemic disease in most communities; they will be more severe if they occur in fall/winter.
5. Each wave of pandemic disease in a community will last 6-8 weeks.
6. The entire pandemic period (all waves) will last about 2 years before the virus becomes a routine seasonal influenza strain.
7. Disease outbreaks may occur in multiple locations simultaneously, or in isolated pockets.

E. Clinical assumptions during the entire pandemic period (from federal planning guidance issued in November 2005):

1. All persons are susceptible to the virus.
2. Clinical disease attack rate of $\geq 30\%$ (range: 40% of school-aged children to 20% of working adults).
3. 50% of clinically-ill (15% of population) will seek outpatient medical care.
4. 2%-20% of these will be hospitalized, depending on virulence of strain.
5. Overall mortality estimates range from 0.2% to 2% of all clinically ill patients.
6. During an 8-week wave, ~40% of employees may be absent from work because of fear, illness or to care for a family member (not including absenteeism if schools are closed).
7. Hospitals will have $\geq 25\%$ more patients than normal needing hospitalization during the local pandemic wave.

F. Estimate of burden of illness in the Upper Cumberland region (based on estimated 2004 population of 317,775 using 2005 HHS planning guidance)

Table 2: Medical Burden in the Upper Cumberland

Characteristic	Moderate	Severe
Illness (30%)	95,332	95,332
Outpatient Care (15%)	47,666	47,666
Hospitalization	953 (1% of ill)	10,487 (11% of ill)
ICU Care	143 (15% of hospitalized)	1,573 (15% of hospitalized)
Mechanical Ventilation	72 (50% of ICU)	787 (50% of ICU)
Deaths	191 (0.2% of ill)	1,907 (2% of ill)

G. Assumptions about the Pandemic Alert Period (WHO Phases 3-5):

1. During the pandemic alert period, a novel influenza virus causes infection among humans who have direct contact with infected animals and, in some cases, through inefficient transmission from person to person. By definition, during the Pandemic Alert Period, cases are sporadic or limited in number with human-to-human spread not yet highly efficient. Limited clusters of disease during this period can be quenched with aggressive steps to stop spread and treat infected individuals.
2. Individual case management will be conducted during the Pandemic Alert Phase. Isolation or quarantine, including the use of court orders when necessary, would be employed to prevent further spread of the virus. Antivirals would be used during this time for post-exposure prophylaxis or aggressive early treatment of cases (supplies permitting).
3. Efforts to identify and prevent spread of disease from imported human cases and from human cases resulting from contact with infected animals will continue until community transmission has been established in the United States. Community transmission is defined as transmission from person to person in the United States with a loss of clear epidemiologic links among cases. This may occur some time after the WHO declares that a pandemic has begun (WHO Phase 6).

Concept of Operations:

A. WHO Phases 3-5 (Pandemic Alert Period):

The lead agency for addressing influenza disease among animals at the level of the state is the Department of Agriculture (described in TEMP Emergency Support Function 11). TDH will provide support to the Department of Agriculture in the prevention of human infections and in surveillance and management of human disease as it pertains to contact with infected animals.

The TDH is the lead state agency for responding to human influenza disease caused by a novel influenza virus with pandemic potential, whether imported from an area with ongoing disease transmission or acquired directly from an animal in Tennessee. The State Health Operations Center would be set up, depending upon the scope of and duration of the situation. See the 2006 Tennessee Department of Health Pandemic Response Plan Section 7, Supplement 2, for isolation and quarantine guidelines during the Pandemic Alert Period. Guidance for hospital management and investigation of cases during the pandemic alert period is located in Section 4. The Centers for Disease Control and Prevention (CDC) will provide additional support and guidance regarding human infection management during this period.

The primary activities during this period are surveillance for imported cases or cases contracted from contact with infected animals. Any detected cases will be aggressively investigated by regional health departments with the assistance of TDH and contacts are to be identified, quarantined, and treated, as appropriate. The objective is to stop the spread of the virus into the general community.

B. WHO Phase 6 (Pandemic):

The lead state agency for the public health response to a pandemic is the Department of Health, working in collaboration with regional health departments. The state and regional health department response will be conducted in collaboration with federal response agencies; primarily, the Department of Health and Human Services (HHS) and Department of Homeland Security.

The primary activities are surveillance for disease, communication, implementation of general social distancing measures, support of medical care services, appropriate use of available antiviral medications and vaccines, and response workforce support. The state TDH is primarily responsible for communication with federal health authorities and creating state-wide pandemic response policies; the implementation of response measures is the responsibility of local communities and regional public health authorities. Operational details are outlined in the operational sections of the regional health department pandemic plan.

Section Summaries:

Public health pandemic response policies for the Upper Cumberland Region are outlined in the following sections.

Section 1. Continuity of Operations

This section defines and outlines the plan for continuing essential public health services, including contingency planning for dealing with worker absenteeism and supply shortages during a pandemic. The role of employees who may have their routine activities temporarily suspended is also defined.

Section 2. Disease Surveillance

This section describes the surveillance systems that will be utilized in the Upper Cumberland region and identifies who is responsible for each system. It also describes the Sentinel Provider Network (SPN), which covers our region.

Section 3. Laboratory Diagnostics

This section describes the process for specimen collection and processing, and for the communication of results to patient care providers. It also describes the health department's role in this process, as well as the health department's role in data collection and tracking.

Section 4. Healthcare Planning

This section describes the relationships between public health and other healthcare entities in the region. These include the role of the Regional Hospital Coordinator (RHC), communications plans, and tracking of resource needs and patient data to health departments.

Section 5. Vaccine Distribution and Use

This section describes the receipt, storage, distribution and tracking of any pandemic vaccine that is distributed to the region.

Section 6. Antiviral Drug Distribution and Use

This section outlines the plan for antiviral drug distribution and tracking to Upper Cumberland region hospitals.

Section 7. Community Interventions

This section describes how the region plans to investigate the initial cases of pandemic flu, including plans for isolation and quarantine. In addition, the methods of implementing social distancing measures are described and details are provided about how these will be communicated to our community partners.

Section 8. Public Health Communication

This section defines the communication plans for the Upper Cumberland region. These include how communication will occur between the local, regional, and state health departments, as well as how communication will occur with key stakeholders such as hospitals, schools, and businesses. Methods of communicating with the general public are also defined.

Section 9. Workforce and Social Support

This section describes the support systems that will be available to care for the public health workforce. During the 18-month to 2-year period of a pandemic, the stresses on public health workers will be immense, including added work hours and concerns about their own families. Support must be provided to meet basic physical and mental health needs.

Training:

Plans will be periodically drilled in partnership with other stakeholders and updated to correct weaknesses identified through these exercises.

Acronyms:

<u>CDC:</u>	Centers for Disease Control and Prevention
<u>CEDS:</u>	Communicable and Environmental Disease Services
<u>EMA:</u>	Emergency Management Agency
<u>EMT:</u>	Emergency Medical Technician
<u>ERC:</u>	Emergency Response Coordinator
<u>FQHC:</u>	Federally Qualified Health Center
<u>HHS:</u>	Department of Health and Human Services
<u>HIV:</u>	Human Immunodeficiency Virus
<u>HRTS:</u>	Hospital Resource Tracking System
<u>HX:</u>	History
<u>ICU:</u>	Intensive Care Unit
<u>ILI:</u>	Influenza-like Illness
<u>IND:</u>	Investigational New Drug
<u>JIC:</u>	Joint Information Center
<u>LTBI:</u>	Latent Tuberculosis Infection
<u>PFC:</u>	Pandemic Flu Coordinator
<u>PIO:</u>	Public Information Officer
<u>PODS:</u>	Points of Dispensing
<u>PPE:</u>	Personal Protective Equipment
<u>PSA:</u>	Public Service Announcement
<u>PTBMIS:</u>	Patient Tracking Billing Management Information System
<u>RHC:</u>	Regional Hospital Coordinator
<u>RHO:</u>	Regional Health Officer
<u>RHOC:</u>	Regional Health Operations Center
<u>RN:</u>	Registered Nurse
<u>SNS:</u>	Strategic National Stockpile
<u>SPN:</u>	Sentinel Provider Network
<u>STD:</u>	Sexually-transmitted Disease
<u>TDH:</u>	Tennessee Department of Health

<u>TEMA:</u>	Tennessee Emergency Management Agency
<u>TEMP:</u>	Tennessee Emergency Management Plan
<u>THAN:</u>	Tennessee Health Alert Network
<u>TB:</u>	Tuberculosis
<u>TTBEP:</u>	Tennessee Tuberculosis Elimination Program
<u>TTU:</u>	Tennessee Technological University
<u>UCHRA:</u>	Upper Cumberland Human Resource Agency
<u>UCRHO:</u>	Upper Cumberland Regional Health Office
<u>WHO:</u>	World Health Organization
<u>WIC:</u>	Women, Infant and Children

Section 1. Continuity of Operations

Every health department employee is required to be part of any disaster response as needed. This includes pandemic influenza. Every employee's job plan includes duties regarding disaster response and allows for assignment to other job duties as required or needed. It is a planning assumption that up to 40 percent of the public health workforce could be absent during a pandemic wave due to fear, personal illness, illness of a family member, or child care issues resulting from closures of schools and daycare facilities.

During an influenza pandemic, if a local health department or the regional health department building becomes unsuitable for the delivery of services due to conditions such as power outages or heating/cooling outages, the current business resumption plan for that facility will be followed. These plans are updated annually and are located in each local/regional health department.

A. Pre-Pandemic Phase

The ability to continue essential health department services during pandemic disease is vital. During the pre-pandemic phase, staff will be educated about pandemic influenza, including what they can expect to occur during a pandemic, information about the state and regional/local response plans, and information about how to prepare their family for a pandemic. This education process will be under the direction of the Emergency Preparedness Staff. Staff cross-training for essential services and preparation of just-in-time training materials will be on-going. Community education, exercises with community partners, and plan updates will also continue.

B. Pandemic Disease Present Elsewhere, Not in Tennessee

1. During the pandemic period in which disease is present somewhere in the world, or in the United States, but not in the Upper Cumberland region, all health department clinical services will continue as usual. However, disease surveillance, as well as other surveillance, such as school absenteeism and the monitoring of hospital influenza-like illness (ILI) visits, will be expanded. Any cross-training of staff that has not already occurred in the pre-pandemic phase would begin. The UCRHO Emergency Preparedness Staff has entered into planning with our counterparts in Kentucky who work in the counties adjacent to the Upper Cumberland region. As part of this process, contact information will be exchanged with them. As the pandemic becomes active in the United States, the Emergency Preparedness Staff will communicate at least weekly by email or telephone with the Kentucky counterparts to learn of cases in their area, share information about the Upper Cumberland, and discuss parallel responses.
2. Staff will need to be apprised of the status of the pandemic regularly. The need to have an emergency family plan will be reiterated and information about planning for individuals and families will be relayed through the Emergency Preparedness Staff. Information about the status of the pandemic and any imminent changes in health department operations will be transmitted from the Emergency Preparedness or Communicable and Environmental Disease Services (CEDS) staff, in conjunction with the Regional Director and the Regional Health Officer (RHO), at least weekly and any time important information becomes available. Information hot-lines and websites with up-to-date information will also be shared with staff. Pertinent personnel policies in relation to use of sick and annual leave, insurance, and furloughs will be shared as they become available from the Department of Personnel.
3. Health department staff will also be educated about vaccine availability and the federal vaccination priority tiers. It will be difficult for staff to understand that although public health will probably have the vaccine supply and be the dispensers of it, many of the staff, and their families, will be unable to get vaccinated. Having access to reliable, consistent information can help to allay anxiety. Information will be relayed from the UCRHO through email or telephone communications with the County Director, Nursing Supervisor and/or Office

Manager for distribution to county staff. Information will be shared with the regional public health staff through the Regional Director, Regional Health Officer, Regional Nursing Director, or Emergency Preparedness Staff.

4. Infection control measures will need to be reviewed and enhanced. Non-medical staff may need particular attention, especially those who serve ill clients and those who will still be making visits into homes that could possibly have unrecognized pandemic disease present. Personal protective equipment (PPE) supplies stockpiled in other sites, such as warehouses in Nashville or the regional office's off-site warehouse, will need to be staged for delivery in the regional office at this time. Supply requests and deliveries to the counties will be handled as normal at the regional office. Regional CEDS and/or Emergency Preparedness Staff, in conjunction with the Regional Director, Regional Health Officer, and Regional Nursing Director, will determine when supplies should be requested and delivered and determine priorities for delivery of PPE supplies if shortages exist.

C. Pandemic Influenza Wave Present

1. Staffing

In order to make the pandemic response more efficient, the Upper Cumberland Regional Health Operations Center (RHOC) will be activated by the Regional Director/Incident Commander. The positions activated will depend on the severity of the wave at a given time. At a minimum, the Emergency Response Coordinator (ERC), the Regional Hospital Coordinator (RHC), the Public Information Officer (PIO) and the Operations Section, including the Epidemiology Group, will be activated. The Logistics Section will be added if supplies become an issue, along with Finance/Administration Section, if needed, for purchasing or personnel overtime issues. Other sections can be added as needed. Regional office personnel that have been trained for RHOC positions will assume those roles and can provide back-up to each other if needed.

Both local and regional health department personnel will be expected to self-report symptoms of respiratory illness. Some of the nursing staff have second jobs with other health care institutions. These employees will be identified in advance. Any employee who has unprotected exposure to pandemic influenza will be asked to take their temperature twice per day and any time they feel febrile. Employees will be asked to stay home until the infectious period is over if they have been exposed to pandemic influenza and have a fever of 100.4 degrees or greater or develop respiratory symptoms. Employees who become ill while on duty will be asked to go home. If necessary, patients may need to be rescheduled. Monitoring of employees will be under the direction of the Regional Nursing Director in the UCRHO and the Nursing Supervisor at the county health departments.

Should staffing reach such a critical number of absentees that essential services cannot be delivered, the Volunteer Coordinator will be asked to use the volunteer lists to locate the type of volunteers, medical or non-medical, needed to replenish at least some essential services. New staff could potentially be hired by departmental grant agreement or fee-for-service process if available. Just-in-time training materials developed for staff assigned to new tasks will be used to quickly orient both volunteers and new employees. Confidentiality statements and computer user agreements will be signed as necessary.

2. Services

Health department clinics will work to keep ill patients from well patients as much as possible by making appointments at designated times for each. Signs will be hung on outside doorways to educate walk-ins on service availability and the possible need to return at another time or to telephone for assistance. The regional PIO will distribute media articles which will also be used to educate citizens about the limited service availability. Health

department voice mail and after-hours information will be updated regularly to give current information about accessing services.

In order to maximize service availability, well services will be delivered in the morning and ill in the afternoon. The actual time to begin seeing ill patients can vary as the number of people receiving well services decrease and the number of ill increase. This scheduling will allow for a more comprehensive cleaning of surfaces and equipment after the clinic closes. As much as possible, appointment scheduling will be done in such a way that well patients will be out of the clinic before the ill start to arrive. If alternate waiting areas are available, they may be utilized to separate the ill from the well. County health departments may need to convert an office area for this purpose temporarily. As staffing decreases due to illness or other factors, services may need to be adjusted to see well patients two days (or partial days) per week and ill patients three days per week. Clinic adjustments will be made by the County Director and Nursing Supervisor in conjunction with the RHOC.

As non-essential services are cancelled, county or regional staff assigned to those programs or services will be reassigned to duties they have been cross-trained to assume, or can be trained to assume, with just-in-time training materials. Initially, these employees will fill job duties as needed in their base health department or in their district. The region is divided into districts according to the County Director assignments. UCRHO staff will also be reassigned as needed in the regional office or in one of the county health departments. Annual leave requests may be denied as deemed appropriate by supervisors. Some employees may be furloughed until such time as they are needed. As the pandemic wave progresses, employees may be asked to cover in any county where their skills are needed. The mobilization of staff from one site to another will be done after a request is sent from the County Director or Nursing Supervisor in the local county to the Operations Chief or Logistics Chief in the RHOC. In the event there is no available staff member to fill the need that day, appointments may have to be shifted to other days or patients referred to a nearby health department if appointments are available and if the patient can obtain transportation. The Upper Cumberland Human Resource Agency has agreed to be a partner to help with transportation needs during a pandemic wave. If staffing becomes very short, services can be rotated from health department to health department as needed.

During a six to eight week pandemic wave in the Upper Cumberland region, health departments will need to alter services as the number of influenza cases increases and staff shortages become apparent. The UCRHO will follow the Bureau of Health Services Continuity of Operations Plan for delivery of essential services. Patients who have appointments for non-essential services will be notified by county staff and their appointments will be cancelled. They will be notified by county staff, or through the media, when normal operations have resumed, and will be re-appointed. Any patients who need to be tracked for specific follow-up will be entered into the Patient Tracking Billing Management Information System (PTBMIS) by county staff.

The following sections will describe how essential services will be delivered. Complete operational details for each program can be found in the Bureau's plan, copies of which can be found with the Regional Director or ERC.

- **Vital Records**

Due to the increased numbers of deaths, critical tasks must continue. The health departments in the Upper Cumberland region will continue to issue certified copies of death certificates, reconcile facility reports of deaths against death certificates that have been received, track and obtain delinquent death certificates, issue cremation permits, and issue permits for burial transit out of state. Customers who need death certificates will be instructed to come to the local health department at those times when well services are being delivered. As the number of dead increases, special rules may need

to be enacted to decrease the burden on the county medical examiners that have to sign each cremation permit.

The counties will suspend local issuance of birth certificates from the State Vital Automated Index Retrieval System and refer those requesting a birth certificate to the state registry office in order to avoid individuals presenting in person to the health department. County health departments know what information is needed to request a birth certificate from the Vital Records Office. County clerical staff can share this information by telephone with individuals making a request.

- **Family Planning Services**

Only limited family planning services will be available. No initial family planning appointments will be made. Most services will require a telephone conversation with a registered nurse, nurse practitioner, or physician to screen the patients and determine needs. Clients who believe they may be pregnant may call the local health department for information, or go to the health department website if they have internet access. Pregnant women are at particular risk during a pandemic and should be especially careful about limiting exposure to public areas. Once the pandemic wave and the risks associated with it begin to decrease, these women will be told to report to their health care provider or to the health department clinic. If for some reason it is deemed necessary to come in to the clinic, they will be appointed with the well patients.

For combined hormonal contraceptives or progestin-only pills, old dispensing orders will be superseded to allow the individual to have an adequate supply throughout the pandemic. Following a telephone conversation with a registered nurse, nurse practitioner, or physician to screen for new contraindications, side effects, or new adverse events, clients may be allowed to receive up to a one-year supply of the method. The amount will be determined by the medical professional. Information regarding storage of the method, information about adverse events, and condoms will be dispensed with the method. Blood pressures, or other labs and exams, will not be performed. The same procedures will be followed for the progestin-only injections. Screening can be done to see if the client, or her designee, can give the injections at home. The clinic cannot teach this procedure. If it is determined that the client can safely receive her injections at home, the supplies to do this can be dispensed. Contraceptive gel for use with diaphragms can be dispensed along with condoms. However, no new diaphragms will be fitted.

For reproductive health medical complaints, clients will be interviewed over the telephone. If the clinic can accommodate the patient, an appointment will be made. If this individual has no accompanying respiratory symptoms, the staff should try to appoint the patient with well services. If the local health department does not have a nurse practitioner or physician available, the patient can be served at another site if both staff and transportation are available. Referrals to the emergency room should be made with caution given that hospital staff will be managing the seriously ill flu population.

- **HIV/AIDS**

The UCRHO operates a HIV Centers of Excellence Clinic once weekly. Due to the increased risk of infection in these patients, routine services such as HIV counseling and testing, office visits for routine follow up, routine lab work, and non-emergency dental care will be postponed. After a telephone consultation with the physician or nurse practitioner assigned to that clinic, prescription refills will be sent to the Ryan White mail order pharmacy. If it is determined that a patient needs to be seen in the clinic, a specific appointment time will be given to the patient. Appointments will be registered in the PTBMIS. Appointment profiles will be redone by the clinic staff to avoid overcrowding in the waiting area and to help limit the amount of time spent in the clinic. If the nurse practitioner or physician that routinely works that clinic is not available, other primary care

staff will help to screen calls, or else consultation with other Centers of Excellence clinics will be sought.

- **Sexually Transmitted Disease (STD)**
STD services will be limited to treatment only after telephone screening has been done by a registered nurse, nurse practitioner or physician. Patients will be appointed with the well patients, unless there is an accompanying respiratory illness that staff deems warrants the patient being seen with the ill patients. If appropriate, partner therapy can be dispensed to the patient to be delivered to their partner. Disease investigation, partner notification, and contact tracing will be suspended. PTBMIS can be used to enter the patient information for follow up after the pandemic wave has lessened. If a local health department cannot see the patient due to staff shortages, patients can be referred to other health departments if the service is available. Referrals to the emergency room should be done with extreme caution since emergency room staff will be dealing with the seriously ill flu population.
- **WIC**
Vouchers can be mailed to current WIC clients during the pandemic wave as allowed by the USDA for emergencies. Screenings and nutrition education will be suspended until the pandemic wave has decreased and staffing allows resumption of full services.
- **Tennessee TB Elimination Program (TTBEP)**
Evaluation, diagnosis, and appropriate treatment and reporting of Tuberculosis (TB) cases and suspect cases will continue. Regional TB clinics will continue to operate for this purpose but will not see Latent Tuberculosis Infection (LTBI) patients. Self-administered therapy will be considered in the case of extra-pulmonary TB. The Upper Cumberland TB clinic is located in the UCRHO. If the employees who work in this clinic are unavailable, other regional office nurses and clerical staff can fill this role. If the physician is unable to work, other physicians in the region may be brought in or a consultation with the Central Office will be done to find an available physician with this expertise. Contact investigation will be limited to those at highest risk for progression to active TB disease. If it is determined that a person has LTBI, self administered therapy will be allowed. Children under the age of 5 who are close contacts may be provided window therapy by directly observed therapy (DOT).
- **Immunization Program**
Certain immunization services must continue during a pandemic to prevent other serious vaccine-preventable diseases. Priority will be given to vaccinating children under 18 months of age. Emergency immunizations for adults, such as tetanus prophylaxis following a wound, will also continue. Immunizations services will be delivered with other well services. The number of persons accompanying a child should be limited and telephone screening will be done to ensure they are not ill. Again, if staffing in a particular clinic becomes very limited, patients can be referred to other sites if possible.
- **Primary Care Services**
The UCRHO operates several primary care clinics. Upper Cumberland region health departments are the primary care provider for many people, especially the uninsured. Therefore, these services must continue since they are the only source of care for many. However, some services will be limited. Routine follow up of chronic illness will be postponed. Prescriptions will be filled or refilled by telephone, through the use of patient assistance programs or Express Scripts, or out of the health department pharmacy if the medication is available. Refills for chronic medication should be for 12 months if possible to minimize the number of visits to the health department by well persons. Patients will be triaged to determine the level of service needed by the physician, nurse practitioner, or an experienced RN working in primary care. Acute illnesses will be managed by telephone triage, if possible, and/or an office visit. As staff shortages become apparent,

nurse practitioners and physicians may travel from site to site to provide limited coverage. While an attempt will be made to provide some primary care daily in each county, this may become impossible. Nurse practitioners and physicians will be deployed first to the area with the most need, and then an attempt will be made to provide limited coverage in each county at least once or twice per week. The changes in primary care coverage will be coordinated by the Regional Health Officer and the Primary Care Coordinator, in conjunction with the Regional and County Directors.

D. Pandemic Wanes

As the pandemic wave wanes, services can slowly return to normal. The Epidemiology group will monitor case numbers and notify the Operations Chief and Incident Commander of the decreasing number. As staffing returns to full strength, employees will be rotated back to their normal job duties and/or job sites. Clinic operations and appointment scheduling can return to normal when it is deemed appropriate by the TDH Central Office and/or UCRHO. Regional CEDS staff will work tracking registers that have been created to follow up on TB, HIV, or STD patients and their contacts. After the pandemic wave is over, local county staff will work tracking registers to follow up on primary care, family planning, or other patients that have special needs.

If it is assumed that other waves are yet to follow, supplies will need to be restocked and deployed to the sites as appropriate. This will be done by the UCRHO procurement staff with direction from the Regional Director, Regional Health Officer, and Emergency Preparedness Staff. Personnel issues, such as staff loss and replacement, may need to be addressed. This will be done by the Personnel Officer, with direction from the Regional Director and input from the County Directors. Plans may need to be revised from the lessons learned during the previous wave. Contact information and plan updates with community partners may need to be done. Plan revisions will be done by the Emergency Preparedness Staff in consultation with regional and county partners, as well as the TDH Central Office. RHO operations will continue until the Incident Commander/Regional Director deems it appropriate to cease.

Section 2. Disease Surveillance

The Upper Cumberland region has an active surveillance system in place with enhancements during any outbreak situation as requested by the state health department. The surveillance systems will be under the direction of the Regional Epidemiologist/CEDS Director. The Regional CEDS Medical Director, the Emergency Preparedness nurse consultant, the FoodNet nurse, and the Regional Health Officer will be the alternates as part of the continuity of operations if the epidemiologist is not available. None of the counties in the Upper Cumberland region have unique surveillance systems.

One method of providing surveillance across the state of Tennessee is through the Sentinel Providers Network (SPN). The Regional Health Officer, or his/her designee, is in charge of the SPN. Previously, there has been one sentinel provider in this region; but based on the Upper Cumberland region's population, this has been enhanced to three. The Upper Cumberland region is small in population, but large geographically. The SPN will provide regional data on the prevalence of ILI in outpatient facilities in the region. The regional epidemiologist regularly receives reports of ILI from the local hospitals. This information is then entered into the National Electronic Data Surveillance System by the epidemiologist either weekly or as reported.

The Hospital Resource Tracking System (HRTS) will be utilized to augment other surveillance systems. The pandemic module associated with that system will be activated during a pandemic wave in any part of Tennessee. This will allow hospitals to report such items as numbers of patients seen in the emergency department or admitted with pandemic influenza, deaths, medical resources, staff absenteeism, etc. The RHC will have the responsibility of assuring the hospitals update the pandemic influenza tracking information as determined by the TDH. Should the RHC be overwhelmed or absent, the ERC will assist with this task.

Monitoring absenteeism in other sectors of society can also be useful. Schools in the region regularly report absenteeism numbers to the Department of Education. As part of the state plan, TDH is working to gain access to those numbers as a means of monitoring the presence of pandemic influenza. A system to determine which children are absent for ILI needs to be developed. Other methods of disease surveillance in the Upper Cumberland communities are being explored.

Section 3. Laboratory Diagnostics

The Tennessee Department of Health State Laboratory is responsible for communicating safety information, testing protocols, and other laboratory information to clinical laboratories licensed in Tennessee. In the pre-pandemic phase, TDH Central Office CEDS physicians will give approval for patient testing. During the pandemic, this responsibility will shift to the regional health department. In addition, regional staff will assure specimens are collected correctly, enter patient data into tracking systems, and communicate laboratory results to providers.

During the pre-pandemic period, requests for novel influenza testing will be discussed with and approved by a TDH Central Office CEDS physician. One of the Central Office CEDS physicians, as well as a regional office physician, is on call 24/7. During a pandemic, testing will be approved by the RHO, the Regional CEDS Medical Director, or their designee, following the criteria for testing, which will be provided by CEDS at the Central Office. The RHO, the Regional CEDS Medical Director, or the Regional Epidemiologist/CEDS Director will be responsible for disseminating to local health departments and to healthcare partners in the Upper Cumberland region the proper guidance on how to collect, package, and ship specimens. At the local health department, the Supervising Nurse will be responsible for the proper handling of specimens as directed from the regional and state offices.

The Regional Epidemiologist, or his/her designee, will be responsible for entering patient data and for documenting tests into the Outbreak Management System or any other database the TDH may use to log and track laboratory information from the state lab. In the event that laboratory results are needed faster than letters can be delivered by the postal service, the Regional Health Officer, or his/her designee, will be responsible for communicating laboratory results to health department or private sector patient care providers.

Section 4. Healthcare Planning

A. Hospitals

Plans for hospital infection control, hospital surge capacity planning and hospital scarce resource allocation planning are outlined in the state plan. The UCRHO will encourage compliance with those policies and give assistance to hospitals when needed. Effective communication between and among healthcare agencies is the primary objective of the regional plan.

The Regional Hospital Coordinator (RHC) will play a vital role in the communications between public health and hospitals. The RHC has an existing and ongoing relationship with the hospitals in this region. The Upper Cumberland region has a regional hospital meeting quarterly. If necessary, these meetings would be held more frequently during a pandemic wave to provide a conduit for education and the sharing of ideas and information among hospitals and public health.

The RHC has access to the Hospital Resource Tracking System (HRTS) pandemic flu module for hospital reporting of resources and patient data during a pandemic wave. Once hospitals are directed by the state health office to begin reporting in the pandemic module, the RHC will assure that hospitals are providing all necessary information in a timely manner during a pandemic. Should the RHC not be available, the ERC will act as back-up. In addition, HRTS will be used to track hospital resources such as staffed and licensed bed capacity, ICU capacity, isolation rooms, ventilator capacity, and supplies such as antiviral meds and PPE.

Contact information for each hospital, including the designated Hospital Pandemic Flu Coordinators (PFC), will be updated and maintained by the RHC. The hospital PFCs will serve as the primary point of contact with public health during a pandemic and will be responsible for disseminating public health information throughout their hospital organization. PFCs, as well as other key hospital personnel, will be listed in the Tennessee Health Alert Network (THAN) and can be contacted in an emergency by the activation of that system. THAN will also be one method of disseminating general information from the state or regional level to the hospital infection control practitioners, laboratory directors, pandemic flu coordinators and emergency services directors.

The UCRHO maintains a database of both medical and non-medical volunteers. Upon request from a hospital, the RHC and the Volunteer Coordinator will utilize this list to assist hospitals in locating volunteers to augment their staff. The Volunteer Coordinator also has information on licensure for the medical volunteers.

Due to the possible large numbers of very ill patients, hospitals may not have enough bed capacity to admit all those who need care. Upon request from the hospitals, the RHOC can utilize the database of home health care providers, located in the Special Needs Plan, to assist with referrals. The RHC will monitor HRTS to look for bed availability in the region or in nearby regions to assist with referrals to other hospitals. The UCRHO, with assistance from the Central Office, will also develop a packet of materials that can be sent home with patients on how to care for themselves or family members at home, i.e. how to “shelter in place”. These packets will include information about care for the illness, symptoms that should prompt return to the hospital or a health care provider, and phone numbers to call for assistance. Media outlets can also be utilized to disseminate information about providing basic needs in the home and caring for the ill.

B. Out-Patient Providers

A listing of practicing physicians and out-patient clinics in each county is located in the Upper Cumberland Department of Health All Hazards Plan and will be maintained by the ERC and the Emergency Preparedness Administrative Assistant. When this information is loaded in a county 911 database, the local 911 center can transmit vital information to them within minutes. Each county in the Upper Cumberland region has an Emergency Notification System, as known as Reverse 911 system, and has agreed to include a data base of practicing physicians in their system. This information will be updated quarterly by the Emergency Preparedness Staff if not already being verified by the county 911 center. The county 911 system then can alert them with the Reverse 911 system when directed to do so by the UCRHO. Staff from the RHOC can notify the county 911 center dispatchers or directors of the need to send the alert and the message. Alerts are sent from the 911 center to telephones by a computer system which has a recorded message for the receiver. The system was designed to be utilized when a large number of people need to be notified of a situation quickly, for example, dangerous weather or an evacuation alert. The ERC and RHC serve on the Upper Cumberland Regional Communications Committee which is made up of representatives from the Regional Medical Communications Center, regional hospitals and county ambulance services. This committee can be a conduit to address communications problems.

The THAN Volunteer Mobilizer will also be utilized to notify a large number of physicians quickly. Volunteer Mobilizer has added a database for practicing physicians and can send alerts in a manner similar to the Reverse 911 system. However, it will not be possible to know if the alert was received. Both the Reverse 911 system and the Volunteer Mobilizer can direct physicians to go to a website or other resource for further information.

Traditional telephone and fax lines will also be utilized to contact area clinics, providers, and hospitals. Hospitals in the Upper Cumberland have been identified as a resource to transmit information to those physicians who have privileges in the hospital. This would allow communication to most of the practicing physicians in an area.

Currently, the UCRHO primary care sites are the only federally-qualified health centers (FQHCs) in the Upper Cumberland region. Communication with these primary care sites will occur through email, telephone, and fax. There are two rural health clinics in the Upper Cumberland, and these are identified in the county annexes of this plan. Communication with those clinics will occur in the same way as with private physician offices. The FQHC clinics will remain in operation throughout the pandemic as part of the essential services that will continue to be offered. If nurse practitioners and physicians become ill or cannot report to work for other reasons, available staff may be shifted from site to site to maintain primary care service availability. These clinics can be used as an outlet to disseminate information to the public both in a pre- and post-pandemic outbreak.

Section 5. Vaccine Distribution and Use

The Tennessee Department of Health Pandemic Influenza Response Plan describes policies and procedures to administer vaccine against pandemic influenza in order to make the best use of scarce resources and to minimize disease morbidity and mortality in light of medical, societal, and ethical considerations. Vaccine must be administered efficiently and monitored appropriately in accordance with federal guidelines. General assumptions inherent in the current state policy are listed in the state plan. As noted in the Federal Pandemic Response Implementation Plan issued on May 3, 2006, final prioritization rankings of occupational and medical risk groups for vaccination will not be issued by the Federal government until the virus has begun to cause a pandemic and the need to vaccinate is imminent. The tentative federal priority tiers (as of November 2005) are listed in the state plan. The purpose of this local plan is to address vaccine distribution and use in the Upper Cumberland region.

Implementation of the plan:

1. Vaccination will be done at the UCRHO. If additional vaccination sites are needed, county health departments in Cumberland, Warren and Putnam counties will be used.
2. Vaccine will be transported to the UCRHO as described in the Middle Tennessee Region SNS Plan. If the above noted county health departments are used, vaccine will be transported to these facilities from the UCRHO on the days that it is needed, and any unused vaccine will be returned to the UCRHO at the end of the day. When vaccine is being given in the UCRHO or in Putnam County Health Department, security will be provided by the Cookeville City Police Department. The police departments in McMinnville and Crossville have agreed to do the same if those county sites are utilized. The Putnam, White, Warren, and Cumberland County Sheriff's Departments have agreed to provide security during transport of the vaccine to and from the regional office.
3. The vaccine will be stored in the pharmacy vaccine refrigerator at the UCRHO. This area is kept locked and is protected by a monitored security system. The refrigerator temperature is monitored by a Sensaphone. All cold chain requirements will be met. The vaccine will be administered in the clinic area of the UCRHO by UCRHO nurses, and if needed, at the county health departments listed above by UCRHO and county nurses. Personnel needed to operate the clinic will be one clerk and two RN's who are qualified to administer vaccines. All nurses will be cross-trained to assist as needed. Supplies for administering the vaccine will be maintained in the Regional CEDS section by the Regional CEDS director or his/her designee. Supplies needed for the county health departments will be maintained at the county facilities by the county nursing supervisors.
4. Recipients will be given appointments for vaccination. Should waiting lists be needed, PTBMIS will be utilized to maintain this information. Persons due a second dose will be prioritized over those who have not been vaccinated. Vaccine recipients will require identification each time they present for a dose. Recipients requiring vaccination because of their occupation will require a form of identification from their employer, or they will need to be identified by name to the health department by their employer. Children with appointments

- may be confirmed with a parent's identification. Second tier patients (the medically high risk, as listed in the state plan) may be identified by documentation of qualifying high risk conditions (e.g., possession of prescriptions, medical records).
5. All county and regional nursing staff participate in mass influenza vaccination clinics held each year. By participating in those clinics, staff are trained in the storage and handling, documentation, and administration requirements of influenza vaccine. Regional CEDS staff will be in charge of training for any new requirements of pandemic influenza vaccine, including any Investigational New Drug (IND) paperwork that is required. Most of the clerical staff, as well as other program staff, also participate in yearly mass clinics. They are also cognizant of the documentation for influenza vaccine in PTBMIS, how to help with flow in a mass clinic, and how to enter encounter data into PTBMIS. Just-in-time training materials will enable others to help with these tasks. Training will be done by Emergency Preparedness, CEDS, and clerical staff at the UCRHO.
 6. Patient data will be entered into PTBMIS by office personnel at the UCRHO and the county health departments.
 7. After the first dose, recipients will receive an immunization card noting the date of the first dose and the due date for the second dose. This card and a picture identification should be presented to the immunization staff at the time the vaccine recipient presents for the second dose.
 8. Recipients are responsible for communicating their immunization status to their employer.
 9. Vaccine safety will be monitored according to immunization protocols for licensed vaccines. Adverse events will be reported through the CDC's Vaccine Adverse Event Reporting System by the regional immunization program nurse.
 10. If the vaccine is given as part of an IND protocol, an additional RN and an additional clerk will be assigned to help with paperwork and informed consent documentation. There is ample space at the UCRHO and at Putnam, Cumberland and Warren County Health Departments to vaccinate recipients under an IND protocol.
 11. The UCRHO will have access to information systems to support tracking and distribution of vaccine through the state Department of Health.
 12. All UCRHO clinics are handicap accessible. Interpreters and language lines are available for persons with language barriers. People with transportation difficulties will be assisted by UCHRA, an agency that has agreed to provide transportation assistance during a pandemic. Their vehicles are handicapped accessible. Those who need special assistance due to difficulty reading will be given help by any available staff member. If staffing becomes so low that extra staff is not available for assistance, staff will be rotated from the regional or other county offices if available. If needed, the Volunteer Coordinator may also recruit from active public health volunteers to help fill gaps for Special Assistance, i.e. reading and filling out forms, sign language, and other needs.
 13. If IND protocols are necessary, training to use them will be done by the Immunization Program Nurse and other Regional CEDS Staff. Additional regional office nurses and clerks can be deployed to do immunizations according to the need. All regional office nurses and clerks have experience with flu vaccine from the yearly mass influenza immunization clinics. If the amount of vaccine becomes sufficient to administer vaccine in the Putnam, Warren, or Cumberland sites, regional staff, who have experience with the vaccine and the IND requirements, will train the county nursing or clerical staff on the protocol for administration and documentation. This training can be done in person or by telephone and email, depending on staff availability. The computer training area at the UCRHO will be utilized for computer entry of data, if extra computers are needed, since it has both PTBMIS and internet access. CEDS office space will be utilized for storage of forms.
 14. At this time it is thought that vaccine will arrive in relatively small, frequent shipments over many months. The tentative federal priority tiers are as listed in the state plan. Plans for

identifying, contacting and vaccinating persons in each tier and sub tier are detailed in the Table 3. For tier 1, the PFCs or other designated points of contact are responsible for communicating to qualified personnel within their institution details of where and when to obtain vaccine.

15. If vaccine becomes plentiful and no security concerns exist, vaccine will be given at the Upper Cumberland Points of Dispensing (PODS) and allocated to all the county health departments for use in fast track clinics.

Table 3: Federal Vaccination Priority Tiers

Vaccine Tier	Sub tier	How to identify	How to contact and person(s) responsible for making contact	Where to vaccinate
1-Healthcare service providers	Direct patient care providers and 10% of non-patient care personnel in hospital	Identify and contact through the PFC at each hospital (see list B)	The RHC will contact the PFCs by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Direct patient care providers and 10% of non-patient care personnel in outpatient offices providing care to influenza patients	Identify and contact through the point of contact at each office (see list A)	The ERC or PIO will contact the points of contact by fax, media and telephone	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	EMS personnel and patient care providers in long-term residential care facilities	Identify and contact through the point of contact for each EMS department and each facility (see lists C and E)	The ERC will contact the points of contact by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Certified first responder personnel from fire and police	Identify and contact through the point of contact at each department (see list C)	The ERC will contact the points of contact by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Balance of non-patient care workers supporting essential functions in hospitals	Identify and contact through the PFC at each hospital (see list B)	The RHC will contact the PFCs by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Balance of non-patient care workers supporting essential functions in outpatient facilities providing care to influenza patients	Identify and contact through the point of contact at each facility (see list A)	The ERC or PIO will contact the points of contact by fax, media and telephone	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)

Vaccine Tier	Sub tier	How to identify	How to contact and person(s) responsible for making contact	Where to vaccinate
1-Healthcare service providers continued	Pandemic flu vaccinators	Identify and contact through the Regional Nursing Director	The ERC will notify the Regional Nursing Director by personal contact, telephone, or email	UCRHO
	Patient care providers in inpatient settings for non-pandemic flu patients	Identify and contact through the point of contact at each facility (see lists A and E)	The ERC or PIO will contact the points of contact by fax, media and telephone	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Health care providers in outpatient facilities providing essential care to non-pandemic flu patients	Identify and contact through the point of contact at each facility (see lists A and E)	The ERC or PIO will contact the points of contact by fax, media and telephone	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
2-Medically High Risk	6 mos to 64 yrs of age with two or more influenza high risk conditions	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments
	≥6 mos of age with hx of hospitalization for pneumonia, influenza or influenza high risk condition in the past year	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments
	≥65 yrs of age with one or more influenza high risk conditions	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments
3-Medically at Risk	Pregnant	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments

Vaccine Tier	Sub tier	How to identify	How to contact and person(s) responsible for making contact	Where to vaccinate
3-Medically at Risk continued	Household contacts of severely immunocompromised	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments
	Household contacts of children < 6 mos of age	Identify by screening questions and birth certificate	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments
4-Essential to Social Function	Public health emergency response personnel critical to pandemic response	Identify and contact through the Public Health Regional Director	The ERC will notify the Regional Director by personal contact, telephone, or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Key state and local gov't leaders	Identify by list kept by Emergency Preparedness Staff (see list C)	The ERC will contact the leaders by telephone, email or fax	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
5-Medically at Risk	6 mos to 64 yrs of age with one high risk condition	Identify through screening questions and documentation (as noted above under implementation of plan)	The PIO will contact through media (including PSAs)	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	6 to 23 mos of age	Identify by birth certificate or other proof of age	The PIO will contact through media (including PSAs)	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	≥65 years of age and healthy	Identification with proof of age	The PIO will contact through media (including PSAs)	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
6-Essential to Social Function	Public safety workers who are not EMTs	Identify and contact through the points of contact at each facility (see list C)	The ERC or PIO will contact by telephone, fax email and media	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)

Vaccine Tier	Sub tier	How to identify	How to contact and person(s) responsible for making contact	Where to vaccinate
6-Essential to Social Function continued	Public health emergency responders not providing direct patient care	Identify and contact through the Public Health Regional Director	The ERC will notify the Public Health Regional Director by personal contact, telephone, or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Utility workers critical to power, sewage and water systems	Identify and contact through County Mayors or EMA Directors; plus identification such as a company ID (see list C)	The ERC will contact the County Mayors and EMA Directors by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Public transportation workers and transportation workers transporting fuel, water, food and medical supplies	Identify through UCHRA; plus a company ID	The ERC or PIO will contact by telephone and media	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Telecommunications and IT staff for essential network operations and management	Identify and contact through point of contact at each facility (see list C)	The ERC will contact the points of contact by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
7-Preservation of Social Function	Additional key gov't health decision makers	Identify through list kept by Emergency Preparedness Staff (see list C)	The ERC will contact by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
	Funeral directors and embalmers	Identify and contact through the point of contact at each funeral home (see list D)	The ERC will contact by telephone, fax or email	UCRHO (plus Putnam, Warren and Cumberland County Health Departments if needed)
8-Lowest Medical Risk	Healthy persons 2 to 64 yrs of age	This will include all persons not already identified	The PIO will contact through media (including PSAs)	Fast track clinics at Putnam, Warren and Cumberland Health Departments

List A: Private physicians, out-patient clinics and pharmacies (maintained by the ERC and Emergency Preparedness Staff)

List B: Pandemic Flu Coordinators (maintained by the RHC)

List C: Community Partners (maintained in the master All Hazards Plan by the ERC and Emergency Preparedness Staff)

List D: County Annexes (maintained in the master Pandemic Flu plan by the ERC and Emergency Preparedness Staff)

List E: Special Needs Plan (maintained in the master All Hazards Plan by the Special Needs Coordinator)

Section 6. Antiviral Drug Distribution and Use

Antiviral medications, primarily neuraminidase inhibitors, are expected to be the only specific therapeutic agents available to treat or prevent influenza at the onset of a pandemic. The state of Tennessee will have access to stockpiles through federal and/or state stockpiles. Antiviral drugs will be distributed to acute care hospitals for administration to patients ill enough to require hospitalization (refer to the Middle Tennessee Region SNS Plan). The RHC will be responsible for working with the hospitals in the Upper Cumberland region to assure that they receive adequate supplies and to monitor the appropriate use of supplies.

With currently available antiviral resources, it is not expected that any will be prescribed to outpatients in private facilities or health departments. However, the regional plan will be updated as needed to reflect any changes in national or state policy regarding their use.

If antiviral drugs are shipped to the UCRHO for distribution, they will be stored in the pharmacy at the UCRHO. The pharmacy is secured by a monitored security system. If they are dispensed from the regional or transported from the regional office, the same security system and distribution system would be utilized as defined in the vaccine distribution plan.

Refer to the Tennessee Department of Health Pandemic Influenza Response Plan, the Middle Tennessee Region SNS Plan and the HHS Pandemic Influenza Plan for further information on:

1. Storage
2. Security
3. Tracking
4. Adverse event monitoring
5. Plans for additional requirements if an antiviral medication is given as an investigational new drug

Section 7. Community Interventions

The UCRHO will follow the recommendations for colleges and businesses as described in the state pandemic influenza response plan. Legal authority for actions that might be taken in community interventions are described in the state plan and are not repeated in the regional plan.

A. Regional case investigation and management

The UCRHO will respond to a potential case of pandemic influenza under the direction of the Regional Health Officer, or his/her designee, regardless of whether the case is the result of a secondary exposure from another person or animal or an imported case from a transportation system. Transportation system cases are unlikely since there are no major airports in the Upper Cumberland region and very limited bus transportation. The Regional Epidemiologist and other members of the region's Public Health Investigation Team, as well as Regional CEDS staff, will assist as needed. County health departments will collect the initial information needed to start the investigation if the report comes to them first. They will then relay this information to the RHO and/or the RHOC who will begin the investigation process. During pandemic phase 6, case management will cease and aggregate case reporting will begin when directed by the state office.

Suspect cases involving wild or domestic birds will be handled as instructed by the Department of Health State Veterinarian. The number to report issues with wild birds is 1-800-USDA-WS. The number for the Tennessee Department of Agriculture State Veterinarian's office is 1-615-837-5125.

Data management will be under the direction of the Regional Epidemiologist according to the procedure outlined in the surveillance section of this plan. Communications with the potential pandemic influenza case and the private providers may be through the RHO, or his/her designee.

At this time the RHO is also the County Health Officer in 13 of the 14 Upper Cumberland counties. Cumberland County has its own county health officer. During the pre-pandemic period, should a potential or identified pandemic influenza patient be asked to stay home in voluntary isolation or quarantine and that person refuses, the steps to proceed with a health directive, a temporary hold or a court ordered public health measure will be followed as specified in the state plan. The RHO has a list of contact information for the region's General Sessions Judges, along with the counties they serve. If security issues arise, the local city police or county sheriff's offices will be utilized. No private security firms are known to exist in this region.

Isolation and quarantine will only be used in the pre-pandemic period (WHO phases 3-5) and early pandemic period (phase 6). The best option for persons who need to be isolated or quarantined will be for them to stay in their home. When home is not an option, arrangements have been made to utilize a dormitory on the Tennessee Technological University (TTU) campus in Cookeville for isolation and quarantine. Students will be vacated from any dormitory prior to it being utilized for such purposes.

Organizations in each county have been identified to help with feeding or food delivery, psychosocial support, and other basic needs for those individuals isolated or quarantined in their homes. Putnam County resources will be utilized to serve those housed in the TTU dormitory. Refer to the county annexes for this information.

B. Regional Containment (social distancing measures)

The RHOC staff will implement the communications plan when it is determined that social distancing measures need to be taken in a specific county or counties. Faxes, mass media and telephone calls can be used to reach the affected populations. The Emergency Notification System, also known as the Reverse 911 system, can be utilized to notify specific groups or the public at large if rapid notification is needed. This is available in every Upper Cumberland county through the 911 centers.

Mass media will be one method of communicating the implementation of social distancing measures during a pandemic. We have identified the newspaper outlets, the most popular radio stations, and the local cable channels for each county (refer to county directories in each annex). Local Chambers of Commerce have agreed to send messages to the businesses in their respective counties. Contact information for each county chamber is located in the respective county annex.

Discretionary public gatherings of greater than 100 people, such as festivals, parades, and special events that routinely occur in the Upper Cumberland region, have been identified for each county. The contact persons or groups having responsibility for the cancellation of such events have also been identified and are listed in the county annexes. Only the Fiddler's Jamboree, held annually during the July 4th weekend in Smithville, DeKalb County, routinely draws greater than 10,000 people. The contact information for the event organizers is listed in the DeKalb County annex.

The larger businesses and churches in each county that routinely have over 100 people in attendance have also been identified. While the businesses may not be subject to closure, they may need information on how to protect their workers and continue operations. This information is also located in the county annexes along with relevant contact information.

Closure of schools will be at the discretion of the Department of Health, in coordination with the Department of Education, according to the criteria outlined in the state plan. Each school system

in the Upper Cumberland region will have a pandemic influenza plan. Educational meetings have been held with the Directors of Schools from each county. Again, in accordance with the state plan, daycare facilities licensed to keep 13 or more children will also be closed when schools are closed. Included in this plan is a data base for all the daycares and public and private schools in each county. Contact information is also included for all local offices of the Department of Human Services since they are the daycare licensing authority. After communication to the affected school system(s) has occurred from the state office, the RHO or his/her designee, will follow up with the schools to offer any assistance and ensure that any questions are answered.

Communications to the local university, community colleges and vocational schools will occur in the same manner as with other agencies. The contact information is included in the county annexes.

When the RHOC is notified that social distancing measures can be lifted, the same mechanisms used to notify agencies and the public of implementation of these measures will be utilized to notify them of suspension of same. RHOC staff will be available to help with questions and problems as they arise.

C. Regional Mortuary Services

According to the Department of Health Vital Statistics Bureau, the Upper Cumberland region had 3649 deaths in 2003 and 3492 in 2004 from all causes. As stated in the core plan, based on 2004 population estimates, the Upper Cumberland region could expect to have up to approximately 1907 deaths from influenza in a severe pandemic. This number would represent a significant increase and a challenge to the health care system, funeral homes, and county coroners in this region.

Only three hospitals within the Upper Cumberland region have a morgue. Cumberland Medical Center has a capacity of 3, and River Park Hospital has a capacity of 2. Cookeville Regional Medical Center's present capacity is only 1 or 2 bodies. However, they have identified additional morgue space within the facility to be utilized during a pandemic, which will give them an approximate capacity of 20.

There are 47 funeral homes in this region. The contact information for each is listed in the county annexes. UCRHO Emergency Preparedness Staff met with the Upper Cumberland Funeral Director's Association in October 2006. The directors were educated about the impact of pandemic influenza and the need to stockpile essential equipment/supplies. Vital information regarding the capacity of the region's funeral homes will be collected.

There are 4 crematoriums in the Upper Cumberland region. At the present time, a funeral home must have a cremation permit signed by the County Medical Examiner. It has to be signed then at the county health department, and a \$25.00 fee must be paid. Following cremation, a section of the permit is returned to the health department by the crematorium. A local health department registrar must be on call 24/7 to assist in this process. At the peak of a pandemic wave in an area, a waiver or simplification of this process may be needed to expedite the handling of the deceased and reduce the demands on our medical examiners, funeral home staff and health department staff. Additional health department staff should be trained to handle cremation permits and death certificates.

Each county has a Medical Examiner. Many also have a coroner and/or a death investigator who can pronounce a person dead in the home, thereby negating the need for transport to a local hospital. During a pandemic, there would probably be no need for an autopsy to confirm a death from influenza. However, if laboratory testing to confirm the presence of influenza is needed for public health surveillance purposes, then the Regional Health Officer or the Regional CEDS staff will give directions to investigators on collection of specimens and proper packaging and shipping. In the event of a suspicious death or absence of credible disease history in the

deceased, a consultation with the Medical Examiner may determine the need for an autopsy. The Medical Examiner or County Court in each county may need to appoint additional coroners or investigators due to the increased work load.

It is expected that as part of any Disaster Declaration by the Governor, some of the rules or regulations regarding the management of the deceased may be changed. These changes could include expedition of cremation permits, recruiting retired or student embalmers to augment funeral home staff, or adding alternate morgue sites. The UCRHO will comply with the rules and regulations that are in effect at the time of a pandemic.

If additional resources such as refrigerated trucks or temporary morgue sites are needed, the UCRHO will work with the local Emergency Management Agency in each county to help with the acquisition of those supplies. Refrigerated trucks generally hold 25 to 30 bodies without additional shelving. A temporary morgue must be maintained at 4° to 8° Centigrade, or 39.2° to 46.4° Fahrenheit. However, even at these temperatures, corpses may begin to decompose. Plans to expedite the embalming process may be needed if bodies have to be stored for an extended length of time. The UCRHO will communicate to funeral directors any special precautions or infection control measures that are recommended for the processing of deceased bodies at the time of a pandemic.

Some religious and ethnic groups have specific directives about the handling of bodies after death. Such needs have to be considered as part of pandemic and mass casualty planning. Wherever possible, the wishes of the family should provide guidance. If no family is available, local religious or ethnic communities can be contacted for guidance. If the number of deceased cannot be managed or becomes a public health concern, any decision to do a mass burial must be made at the highest levels of state government. An existing cemetery would be the first choice of such a burial site.

Funerals often create a gathering of more than 100 people. If social distancing measures are implemented during a pandemic wave, funeral homes will need to assist the Department of Health in restricting the number of mourners at visitations and funeral services. Information will be distributed to funeral homes from the Upper Cumberland's RHOC to keep them informed of the status of the pandemic and of measures that might need to be implemented to decrease the spread of disease.

Section 8. Public Health Communications

As stated previously in this plan, the RHOC will be in operation during a pandemic. Most communications will be disseminated through the RHOC, which has seven dedicated telephone lines that can be used in an emergency. This is important because the regular telephone lines may be needed to carry on regular health department business in unaffected areas. Plans for increasing the fax capability and for operating a hot-line for health information are proceeding.

In each county health department, communications will first be directed through the county director. If the county director is not available, information will go through the nursing supervisor and then the office manager.

The regional medical/emergency preparedness PIO and his/her backup will be responsible for communicating with the state PIO and with the regional media outlets. The region may open a Joint Information Center (JIC), and the regional PIO will also be assigned to work with that center.

Communications to the hospitals will be through the RHC, the RHO, or their designees through established channels. THAN and HRTS can be utilized to assist in this process. Communications to the region's private medical providers and outpatient clinics will occur through fax, telephone, THAN, the media, or through the use of Reverse 911 systems. A database of the practicing physicians and the hospitals is included in the Upper Cumberland Regional Health All Hazards Plan. The Upper

Cumberland region's special needs facilities, such as nursing homes and assisted living facilities, are listed in the Specials Needs Plan. The Sheriff's Department in each county is listed in the county directory located in the specific annex.

Most of the communication with businesses will occur by utilizing the local chambers of commerce and mass media. Contacts for each county school system are included in this plan. Daycares and Head Start agencies, as well as their parent or licensing agencies have been identified. Communications will occur through telephone, fax, or the Reverse 911 system.

Communication to the general public can occur in a variety of ways. Mass media outlets such as local newspapers, local and popular radio stations, and cable TV stations have been identified for each county. Television news outlets in Nashville or Knoxville reach the Upper Cumberland region and could also be utilized for a wider audience. Many of the cable stations in this region only reach the citizens who live in the cities and not the rural areas. Again, this information can be disseminated by the state or regional PIO or the region's JIC. If a truly urgent message needed to be sent out, all counties have the capability to reach every citizen who has a land line telephone with the Reverse 911 system through the 911 centers.

Section 9. Workforce and Social Support

The RHOC will be in operation during a pandemic. A Safety Officer, a pre-designated regional office employee, will be assigned by the Incident Commander at the time the RHOC is activated and as soon as the region has identified pandemic virus and local health department operations need to be expanded. The Safety Officer will routinely and actively perform surveillance of clinic staff, both in the UCRHO and all the county offices, to observe for signs of staff distress or unsafe work practices. The Safety Officer will work with the Incident Commander and the County Directors to ensure that staff have adequate time to rest and to meet responsibilities at home. The continuity of operations plan describes how staff members can be rotated to new job responsibilities and/or to other work sites to relieve others when needed. County specific resources for food and psychosocial needs can be utilized when needed for public health staff.

Staff with dependents at home due to closure of schools and daycares, will be encouraged to pursue options just as they would when schools are closed for inclement weather and summer break. In the pre-pandemic period, this will be discussed as part of the employee's pre-planning. Some employees will be allowed to work from home if computer and internet access are available and if they are not needed for clinical services. In order to continue operations at a minimal level, employees may be allowed to flex work hours and share shifts. These situations will be handled on a case-by-case basis by the regional and county supervisory staff.

Regional clerical relief and nursing relief teams, made up of regional office or large county health department nurses and office assistants, can be activated and sent to a particular county to provide short-term relief from overwhelming responsibilities. If needed, the Volunteer Coordinator will pull medical or non-medical volunteers to participate. These teams can be formed and deployed through the RHOC Operations Chief as needed, in consultation with the Safety Officer and the Incident Commander. Team members and numbers will be decided at the time based on need and staff availability. These teams will provide services in a particular county for a day or two to give the regular staff a chance to take a day off or catch up on tasks.

Mental health providers are listed in the physician/clinic list located in the Upper Cumberland Regional Health All Hazards Plan. Employees will be referred to the state's Employee Assistance Program or to these providers if needed. A mental health professional, counselor, or chaplain can be brought in to do a staff debriefing session if the Safety Officer, in conjunction with the Regional or County Director, deems that the stress level of the employees in a certain department warrant this intervention. Employees in need of health care services will be allowed to see their private provider or the health department primary care providers as needed.

In past emergencies, such as seasonal influenza vaccine shortages, local health department staff have often been so overwhelmed by questions and telephone calls from the general public that they have difficulty meeting the needs of the patients. Regional telephone hotlines and regular communications from the RHOC to key stakeholders in each county are expected to reduce the number of telephone calls received by the local health departments. The regional communications plan is expected to ease the burden of risk communications at the local health departments and, thereby, decrease the stress they may experience. In addition, local health department staff will be kept abreast of the pandemic situation in their community, the region and the state. This information can allay anxiety that is often caused by the fear of the unknown, thus increasing the psychosocial well being of staff.

Support Agencies:

All of the Upper Cumberland counties are part of the Middle Tennessee TEMA region, except Fentress, Pickett and Cumberland, which belong to the East Tennessee TEMA region. All of our counties belong to Homeland Security District 4.

Middle Tennessee TEMA Office: Phone (615) 741-7342 or (800) 422-7342
Fax (615) 459-4573

East Tennessee TEMA Office: Phone (865) 981-2387 or (800) 533-7343
Fax (856) 981-2389

Tennessee Office of Homeland Security Phone (931) 840-4136
Middle Tennessee Regional Office: Fax (931) 540-5256

The following critical support agencies are common to all of the region's 14 counties. Individual office numbers are listed in each county's information directory.

1. County Emergency Management Agency
2. Board of Education Administration Office
3. Department of Human Services County Office
4. Chamber of Commerce
5. Emergency Medical Service
6. Law Enforcement- both sheriffs and city chiefs
7. County Mayor's Office
8. City Mayor's office
9. Upper Cumberland Development District Office- (regional office located in Cookeville. Phone number in the Putnam County Annex.)

Pickett, Van Buren and Jackson counties in the Upper Cumberland do not have a hospital. The region's hospitals, along with their address and main phone number, are listed in the Pandemic Flu Coordinator Directory maintained by the Regional Hospital Coordinator. Other hospital information can be found in the HRTS system.

Other support agencies specific to a county are listed in the county directory. The county directory is a listing of county resources to assist public health and the general public. It also provides information about community events, church meetings, and businesses that might be subject to social distancing measures. Contact information is provided if available.

Operational Sections: *Cannon County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Cannon County is Stone's River Hospital. This is a 55-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Cannon County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Smith (615) 563-5337	Local Cable TV	Churches	Festivals	County Mayor	Spanish
None	Woodbury (615) 563-2344	None	Church of Christ (615) 563-2119	Woodbury Good Old Days - May	(615) 563-2320	Mennonites
Local Services		Newspapers	First Baptist (615) 563-2474	Angela King (615) 563-4031	Sheriff	Albert Ernst (931) 728-8100
United Way - Rutherford Cty (615) 893-7303		Cannon Courier (615) 563-2512	Auburntown Baptist (615) 464-4349	White Oaks Craft Fair September	(615) 563-4322	Short Mt. Sanctuary (615) 563-4397
Lion's Club Tim Spry (615) 765-7760 (615) 563-8011		Tuesdays Deadline Friday before at 12:00		Cannon Cty Arts Ctr. (615) 563-2787	Woodbury City Mayor (615) 563-5021	
Senior Center Help Line (615) 563-5304		Radio Stations		Lion's Club July 4th Horse Show	Woodbury City Police (615) 563-5940	
DCS Warren-Cannon-Van Buren Gina Gribble (931) 473-1524		WBRY 1540 (615) 563-2313		Tim Spry (615) 563-8011 (615) 765-7760	Board of Education (615) 563-5752	
Meals on Wheels		92.9 (615) 255-0929		FOP Fair August Chief Tony Burnett (615) 563-5949	EMA (615) 563-5455	
UCHRA Connie Rigsby (615) 563-2047		95.5 WSM		Trail Ride Association's Horse Rides Benny Lance (615) 563-8288	EMS (615) 563-5959	
Pharmacies that deliver		The Wolf (615) 321-1067		Short Mountain Bible Camp (615) 563-4168 or (615) 265-3736	Auburntown City Mayor (615) 464-4342	
Woodson Pharmacy Tommy Woodson (615) 563-4542				Are expecting approximately 1600- 1620 campers in 2007.	DHS (615) 563-4051	
Within City Limits				Auburntown Red Apple Days - August	Chamber of Commerce (615) 563-4051	
Red Cross Chapter				Roger Turney (615) 464-4210	Mental Health (615) 563-2222	
None					Send to businesses by Mail (615) 563-1165 (fax)	
Salvation Army					The Guidance Center Greg Lewis (615) 893-0770	
Carla Bush (615) 563-6140 (615) 563-2554						
Senior Centers						
Cannon Center (615) 563-5304						

Cannon County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Auburntown Head Start*	615-563-5852
	Busy Kids Learning Center	615-563-1545
	Woodbury Head Start*	615-563-5852
Private Schools		
	Grace Emmanuel Christian Academy	615-563-8711
	Woodbury SDA Elementary School	615-765-5330

* Contact Janet Ogles, Director Mid-Cumberland CAA Head Start, Ph: 615-254-7677, Fax: 615-256-8514

Operational Sections: *Clay County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Clay County is Cumberland River Hospital. This is a 36-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Clay County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor	Spanish
Scott's Best Way (931) 243-3327 (In Town)	Hall (931) 243-5050 Upton (931) 243-3164	Celina Cable Communications (931) 243-2341 Comcast Cable (931) 823-1331	Celina First Baptist (931) 243-2882 Arcot Church of Christ (931) 243-2030	Clay Fair (June) Don Sherrell (931) 243-2256 Homecoming (August) County Exec. (931) 243-2161 Fishing Rodeo (July) Corp of Engineers (931) 243-3136 Eagle Watch (January) Corp of Engineers (931) 243-3136	(931) 243-2161 Sheriff (931) 243-3266 Celina City Mayor (931) 243-2115 Celina City Police (931) 243-2115 Board of Education (931) 243-3310 EMA (931) 258-3855 EMS (931) 243-3147 DHS (931) 243-3183 Chamber of Commerce No Director (931) 243-3338 List of businesses and churches. Mental Health Dale Hollow Center Robert Edmonds (931) 823-5678	
Local Services		Newspapers	Celina			
Ag. Extension FCE Clubs (931) 243-2311		Citizens Statesman (931) 243-2235 Wednesdays Deadline Friday before at 4:00 p.m.	Church of Christ (931) 243-3214 Moss Church of Christ (931) 258-3563			
Cattleman's Assoc. John Clark Donaldson (931) 243-2181		Dale Hollow Horizon (931) 243-4710 Wednesday Friday before at 4:00 pm Always email	Celina First Church of God (931) 243-2882 Celina United Methodist Church (931) 243-3739			
Celina Church of Christ (931) 243-3214		Radio Stations		Free Hills Homecoming Bobbie Bartlett (931) 243-6140 HS Festival Natalie Boone (615) 699-4113		
Meals on Wheels		WLIV (931) 823-1226 94.7 (931) 526-7144 WTKY (270) 487-6119				
UCHRA Sandra Groce (931) 243-3674						
Pharmacies that deliver						
Rite Aid (931) 243-2673 (City Limits)						
Donaldson (931) 243-3434 (City Limits)						
Red Cross Chapter						
None						
Salvation Army						
None						
Senior Centers						
Clay Center (931) 243-3467						

Clay County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Donaldson's Child Care	931-243-2773
	Celina Head Start*	931-243-2266
Private Schools		
	None	

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Cumberland County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Cumberland County is Cumberland Medical Center. This is a 182-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

Should vaccine supplies become sufficient enough to need an alternate site, the Cumberland County Health Department would be utilized. The regional plan for storage, transport, tracking and security would be followed.

Section 6. Antivirals

See regional plan.

Section 7 Community Interventions

Cumberland County is the only Upper Cumberland County that has its own health officer. However, the current County Health Officer is a public health employee who understands the procedures and applicable laws regarding isolation and quarantine (see the regional and state plans). See the regional plan for the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses, and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Cumberland County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Senior Centers	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
None	Fair Park Center (931) 484-7416	Billbrey (931) 484-6119	Charter Communications (931) 668-5343	Ministerial Association Ann Markel (931) 484-2407	Chamber of Commerce (931) 484-8444	(931) 484-6165
Local Services	Mayland Center (931) 277-3200	Crossville Memorial (931) 456-0047	Newspapers			Sheriff (931) 484-6176
Ministerial Association Ann Markel (931) 484-2407	Crab Orchard (931) 484-4929	Hood (931) 484-8437	Crossville Chronicle-Glade Sun (931) 484-5145	Anointed Word Cathedral (931) 456-4970	Flea Market Lois Wilbanks (931) 456-9674	Crossville City Mayor (931) 484-5701
Cumberland Plateau Baptist Association (931) 484-1858			Tuesday, Wednesday, Friday Deadline 2 days before publish date	Cumberland Homesteads Baptist Church (931) 484-5523	Playhouse Janet Kluender (931) 484-5000	Crossville City Police (931) 484-7231
Good Samaritans Mickey Eldridge (931) 484-3225			Radio Stations		Cumberland Mountain State Park	EMA (931) 484-7016
Bread of Life Rescue Mission (931) 707-0503			Kicks 106.9 (931) 528-6064	Crossville First Baptist (931) 484-3532	Chip Hillis (931) 484-6138	EMS (931) 484-1044
Meals on Wheels			WWSR South 105.7 (931) 456-1057	First United Methodist (931) 484-3537	Hwy 127 Corridor Sale (800) 327-3945	DHS (931) 484-2573
UCHRA Michaela Richardson (931) 484-9235			Peg Broadcasting (931) 707-1102	Grace Community (931) 456-9953	Fair (931) 484-9454	Crab Orchard City Mayor (931) 484-2815
Pharmacies that deliver					Pioneer Days (931) 484-7416	Chamber of Commerce
John Smith Pharmacy (931) 484-1434					Apple Festival Sandy Graham (931) 484-7320	Beth Alexander (931) 484-8444
Deliver medical equipment with city					Christmas Parade Paula Snow (931) 484-6133	List of Businesses Business Human Resource meeting monthly
Mitchell's Drugs (931) 484-5117						Mental Health
City Limits, Lake Tansi, Fairfield Glade, Pleasant Shade						Cumberland Mountain Robert Edmonds (931) 484-8020
Red Cross Chapter						SPECIAL POPULATIONS
Gene Liberty (931) 473-2595						Amish
Salvation Army						Spanish
Norma Phipps (931) 788-3414						Cumberland Cnty Schools Bobbie Parker (931) 484-6135

Cumberland County School and Daycare Contact List

Facility Name	Phone
Daycares	
Bright Futures Early Learning	931-456-4395
Crab Orchard Head Start*	931-484-9749
Crossville Head Start*	931-484-4114
Cumberland County Youth Center	931-484-9736
Cumberland Mtn School Child Care	931-707-1077
First United Methodist Church After School	931-484-3537
Home Away from Home and Head Start*	931-484-3238
Kidz Connection	931-484-7352
Lil' Punkin Child Care	931-456-9447
Little Angels Day Care	931-484-2490
Little Lambs Preschool Child Care	931-456-9733
Michelle's Little tot Day Care	931-484-2291
Pleasant Hill Child Enrichment Center	931-277-3257
Shepherd's Little Flock Christian Day Care	931-707-0508
Small World Preschool	931-484-0876
Private Schools	
Inez Wrenn SDA School	931-484-3150
Liberty Christian Academy	931-484-6547
Meridian Christian Academy	931-484-6089
Winesap	931-881-3285
Colleges and Tech Schools	
Roane State Community College - Cumberland County Center	931-456-9880
Tennessee Technology Center	931-484-7502

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *DeKalb County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves DeKalb County is DeKalb Community Hospital. This is a 71-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

DeKalb County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Senior Centers	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
None	Smithville Center (615) 597-7575	DeKalb (615) 597-9400	Comcast Cable (615) 597-6649	Smithville First Methodist (615) 597-4961	Fiddler's Jamboree Neil Dudney (615) 597-8500	(615) 597-5175 Sheriff
DeKalb County Help Program	Liberty Center (615) 536-5422	Love-Cantrell and Cope (615) 597-7275	(615) 244-7462	Smithville First Baptist (615) 597-4275	DeKalb Cty Fair	(615) 597-4935 Smithville City Mayor
Wanda Poss (615) 597-7575	Alexandria Center (615) 529-2928		Newspapers	Smithville Church of Christ (615) 597-4159	Jeff McMillen (615) 529-2350	(615) 597-4745 Smithville City Police
Local Services			Smithville Review (615) 597-5485	Salem Baptist (615) 536-5340	Christmas on the Square	(615) 597-8210 Board of Education
Ministerial Association			Wednesday Deadline Friday before at 5:00 pm	Dowelltown Methodist (615) 536-5758	Back to School Festival	(615) 597-4084 EMA
Jonathon Watson (615) 597-4197			Middle TN Times (615) 597-2100	Alexander First Baptist (615) 529-2674	Chamber of Commerce (615) 597-4163	(615) 597-5673 EMS
(615) 597-7905			Tuesday Deadline Friday before at 12:00 pm	Smithville Church of God (615) 597-1419		(615) 597-6768 DHS
Gingie Braswell (615) 597-4699			Radio Stations	Smithville Cumberland Presbyterian (615) 597-4197		(615) 597-4725 Alexandria City Mayor
Whorton Springs Baptist Church (615) 597-6100			WJLE	Whorton Springs Baptist Church (615) 597-6100		(615) 529-2171 Dowelltown City Mayor
Disaster Training			Dewayne Page (615) 597-4265	Elizabeth Chapel Baptist (615) 597-6677		(615) 536-5997 Liberty City Mayor
Myra Johnson Hale Nuture Program (615) 418-5579 (931) 507-5279				Ministerial Association Jonathon Watson (615) 597-4197 (615) 597-7905		(615) 536-5401 Chamber of Commerce
Red Cross Food Bank Linda Rogers (615) 597-5015				Gingie Braswell (615) 597-4699		Suzanne Williams (615) 597-4163 (615) 597-4164 List of businesses.
Meals on Wheels						Mental Health
UCHRA Mitzy Bradford (615) 597-4504						Plateau Mental Health Waymon Broyles (931) 432-4123
Pharmacies that deliver						SPECIAL POPULATIONS
FZ Webbs & Sons Pharmacy (615) 597-4185						Japenese
Elderly within City Limits						Spanish
Red Cross Chapter						India
Linda Rogers (615) 597-5015						
Salvation Army						
None						

DeKalb County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Rainbow Play School	615-597-8777
	Smithville Head Start*	615-597-5168
Private Schools		
	Indian Mound Boys Residential Ctr	615-761-5335

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Fentress County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Fentress County is Jamestown Regional Medical Center. This is an 85-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Fentress County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Salvation Army	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
None	None	Jennings	WDEB	Ministerial Association	World's Longest Yard Sale August	(931) 879-7713
Rescue Squad James Bilbrey (931) 879-6032	Senior Centers	Clarkrange (931) 863-3738	Channel 12 Cable TV (931) 879-8164	First Baptist Gale Hartley (931) 879-8412	Chamber of Commerce (931) 879-9948	Sheriff
UCHRA (931) 879-7249	Fentress Center (931) 879-7249	Jennings	Newspapers	Alive in the Spirit	Allardt Pumpkin Festival October	(931) 879-8142
Local Services		Jamestown (931) 879-8118	Fentress Courier (931) 879-4040	Church of God (931) 879-4971	Allardt City Hall (931) 879-7125	Jamestown City Mayor
Ministerial Assoc. Gale Hartley (931) 879-8412		Mundy	Wednesday	Faith Baptist	Blue Grass Festival James Bilbrey (931) 879-6032	Jamestown City Police (931) 879-5871
Senior Center Wanda Tompkins (931) 879-7249		Jamestown (931) 879-8121	Deadline on Tuesday before at 12:00 p.m.	Tabernacle (931) 879-9137	Christmas Parade Rotary Club Bill Tant (931) 879-5859	Board of Education (931) 879-9218
Food Bank Rodney Foy (931) 879-9108		Mundy	Radio Stations	First Methodist (931) 879-7816	Fentress County Fair August	EMA (931) 879-7396
Angel Food Ministry Darlene Shadrick (931) 879-1452		Clarkrange (931) 863-2273	WDEB AM-FM (931) 879-8164	Allardt Presbyterian (931) 879-9274	Debbie Williams (931) 879-9926	EMS (931) 879-8147
EMA (931) 879-7396			WCLC (931) 879-9252		Rotary Club Chicken Festival May	DHS (931) 879-9976
Second Harvest Knoxville (865) 521-0000			106.9 (931) 526-6969		Mark Norman (931) 752-2265	Allardt City Mayor (931) 879-7125
Handful of Harvest Clarice Shephard (931) 752-8188					Commodity Distribution UCHRA (931) 879-7249	Chamber of Commerce (931) 879-9976
Meals on Wheels						Scott Sandman (931) 879-9948
UCHRA Carol Watson (931) 879-7249						Mental Health
Pharmacies that deliver						Children's Center of the Cumberlands (931) 879-7290
Burden Drug Center (931) 879-8312						Cumberland Mount. Robert Edmonds (931) 484-8020
Within City Limits						SPECIAL POPULATIONS
Red Cross Chapter						Spanish
Charles Whited (931) 879-8122						Mennonites

Fentress County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Boys & Girls Club of TN Valley - Grimsley	931-752-7671
	Boys & Girls Club of TN Valley - Jamestown	931-752-7671
	Clarkrange Head Start*	931-863-3255
	Jamestown Head Start*	931-879-7973
	Kreative Kid Care	931-879-4265
	Small World Day Care	931-879-9695
Private Schools		
	Cumberland Christian School	931-879-8723
	Early Learning Center	931-879-9137
Colleges and Tech Schools		
	Roane State Community College - Fentress County Center	888-462-7722 ext 4625

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Jackson County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

There is not a hospital located in this county. Residents usually travel to a hospital in one of 4 neighboring counties. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Jackson County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Meals on Wheels	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
Gainesboro Foodtown (931) 268-0237 Only disabled local residents. UCHRA U-CARTS (931) 268-9840 Local Services New Hope Baptist Church Becky Williams (931) 268-2172 clothing, household goods, Center Grove Church of Christ (931) 858-7460 John Mayberry (931) 268-0659 Church of Christ Gainesboro Nell Cowan (931) 268-9828 Tue - Wed - Thur 9-2 First United Methodist Church (931) 268-4771 Jean Richardson (931) 268-9615 Curry Chapel Dolores Angelini (931) 653-4398	UCHRA	Upper Cumberland (931) 268-1550	CATV	New Hope Baptist Church (931) 268-2172	Polk Salad Festival	(931) 268-9888
	Jean Smith (931) 268-9840	Sanderson	Five Miles in City	Center Grove Church of Christ (931) 858-7460	Christmas Parade	Sheriff
	(931) 268-6815	Defeated (931) 774-2118	Jeff Spivey (931) 268-9612	Church of Christ (931) 268-9828	Town Hall (931) 268-9315	(931) 879-8142
	Deliver 5 days a week.	Anderson (931) 268-0266	Newspapers	Gainesboro Church of Christ (931) 268-9828	Little Opry	Gainesboro City Mayor
	Cover 700 miles. Counties Covered:		Jackson County Sentinel (931) 268-9725	Gainesboro First United Methodist Church (931) 268-4771	Therold Richardson (931) 268-9615	(931) 268-9315
	Cannon		Wednesday	Chapel Church of Christ (931) 268-0066	2nd Saturday each month	Gainesboro City Police
	Clay		Deadline Friday before at 4:00	Zion Church of Christ (931) 268-2210	Granville Jazz Festival	(931) 268-0416
	DeKalb		Radio Stations	Richmond	Randall Clemons (931) 653-4511	Board of Education
	Jackson		WLIV	Chapel Church of Christ (931) 268-0066		(931) 268-0119
	Macon		Tom Anderson (931) 823-1226			EMA
Overton		94.7 (931) 526-7144			(931) 268-6133	
Putnam		95.9 (931) 528-6064			EMS	
Smith	Pharmacies that deliver	Reverse 911			(931) 268-2556	
Van Buren	Anderson & Haile Drug Co. (931) 268-0233 Within city limits				DHS	
White	UCHRA (931) 268-9840				(931) 268-0235	
	In an emergency				Chamber of Commerce	
	Red Cross Chapter				(931) 268-0971	
	None				(931) 268-3540	
	Salvation Army				No List of Businesses	
	None				Mental Health	
	Senior Centers				Valley Ridge	
	Jackson- Gainesboro Center (931) 268-0837				Brenda Harper (615) 666-8070	
	Granville Center (931) 653-4647				SPECIAL POPULATIONS	
					Spanish	

Jackson County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	North Springs Head Start*	931-621-3364
	Over the Rainbow	931-268-5437
	Shiloh Head Start*	931-268-2759
Private Schools		
	New Hope Christian Academy	931-268-2172

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Macon County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Macon County is Macon County General Hospital. This is a 25-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Macon County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor	Spanish
Piggly Wiggly (615) 666-4830 Occasionally	Alexander (615) 666-4949	North Central Telephone Coop.	Lafayette Church of Christ (615) 666-2003	Macon Cty Fair August	(615) 666-2363	Mennonites
Local Services	Phillip Anderson & Son	Brenda Hiatt (615) 666-2151	Lafayette Methodist Church (615) 666-3497	Debbie Mason (615) 666-2121	Sheriff	
Hope Family Health Services	Lafayette (615) 666-4011	Newspapers	Lafayette Missionary Baptist (615) 666-4555	Makin' Macon Fit September	(615) 666-3325	
Mary Linville (615) 644-2000	Phillip Anderson & Son	Macon County Chronicle (615) 688-6397	Lafayette First Baptist (615) 666-3127	Sheila Shrum (615) 6662151	Lafayette City Mayor	
Ministerial Assoc. Dennis Holly (615) 688-4104	Red Boiling Springs (615) 699-2191	Tuesday Deadline on Monday before at 12:00 p.m.		Christmas Parade December	Lafayette City Police	
First Baptist Lafayette (615) 666-3127		Macon County Times (615) 666-2440		LeAnne Whittmore (615) 666-9614	Board of Education	
Macon Helps Valerie Reed (615) 666-6607		Tuesdays Deadline Monday before at 4:30 pm		Jet Williams Festival May	(615) 666-2126	
Bethel Family Worship (615) 666-5738		Radio Stations		Teresa Patterson (615) 666-2151	EMA	
Meals on Wheels		WLCT 102.1 FM		Hillbilly Days June	(615) 666-2190	
UCHRA Tracy Powell (615) 666-3377		WEEN-AM 1460		Linda Maggart (615) 666-2083	EMS	
Pharmacies that deliver		Jamie Dallas (615) 666-2169		Relay for Life Hwy 52 Yard Sale	(615) 666-2324	
Ballou Pharmacy (615) 688-6337				Chamber of Commerce (615) 666-5885	DHS	
Red Cross Chapter					(615) 666-4041	
Ed Swenson (615) 666-2403					RBS City Mayor	
Salvation Army					(615) 699-2011	
None					RBS City Police	
Senior Centers					(615) 699-2011	
Macon Center (615) 666-3780					Chamber of Commerce	
					Lona Vinson (615) 666-5885	
					(615) 666-6969	
					List of Businesses	
					Mental Health	
					Valley Ridge	
					Brenda Harper (615) 666-8070	

Macon County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	The Learning Express Preschool & Daycare	615-666-8131
	Willette Head Start*	615-699-2225
	Williams Head Start*	615-666-4392
Private Schools		
	ABM Family Preparatory	615-644-4355
	Achievement Valley Ranch	615-644-4956
	Lighthouse Academy	615-666-7151

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Overton County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Overton County is Livingston Regional Hospital. This is a 114-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Overton County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Rickman-Hall (931) 498-4488	Local Cable TV	Churches	Festivals	County Mayor	Mennonites
Jerry's IGA (931) 823-6439 City Limits Only	Livingston (931) 823-1271	Comcast Cable Stephanie Ledbetter (931) 823-1331	Ministerial Association Sonny Buchannon (931) 823-2413	Blue Grass Festival Mac McLeod (931) 498-4667 Overton Cty Fair Cindy Robbins (931) 823-1813	(931) 823-5638 Sheriff (931) 823-5635 Livingston City Mayor (931) 823-1269 Livingston City Police (931) 823-6496 Board of Education (931) 823-1287 EMA (931) 823-5638 EMS (931) 823-6402 DHS (931) 823-5695 Chamber of Commerce	Amish
Local Services	Speck	Newspapers				
The Ministerial Association Sonny Buchannon (931) 823-2413	Rickman Chapel (931) 823-5001	Overton County News (931) 823-6485		Christmas Parade Gene Medley (931) 823-2735		
Meals on Wheels	Livingston (931) 823-9646	Tuesday Deadline on Monday before at 5:00 pm				
UCHRA Dian Dillon (931) 823-7323	Overton County Memorial Gardens (931) 823-1201	Livingston Enterprize (931) 823-1274				
Pharmacies that deliver	Hall	Tuesday Deadline on Monday before at 2:00 p.m.				
None	Rickman Chapel (931) 823-1201	Radio Stations				
Red Cross Chapter		WLIV 920 AM			Rtia Reagan (931) 823-6421	
None		LIVFM 104.7			(931) 823-6422 Fax	
Salvation Army		Carolyn Peterman (931) 823-1226			List of Businesses	
None		Reverse 911			Mental Health	
Senior Centers					Dale Hollow	
Overton County (931) 823-1268					Robert Edmonds (931) 823-5678	

Overton County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Crawford Head Start*	931-445-3454
	Little Shepherd Child Care	931-823-9077
	Livingston Head Start*	931-823-1757
Private Schools		
	Cumberland Christian School	931-879-8723
	Early Learning Center	931-879-9137
Colleges and Tech Schools		
	Volunteer State Community College - Livingston Center	931-823-7065
	Tennessee Technology Center	931-823-5525

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Pickett County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

There is no hospital in Pickett County and only one medical practice, made up of 4 physicians and 3 Family Nurse Practitioners. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Pickett County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Red Cross Chapter	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
	None	Brown	Overton County	Smyrna	July 4 Festival	(931) 864-3798
Riches Market	Salvation Army	(931) 864-6464	Cable Company	(931) 864-6116	Blue Grass Festival	Sheriff
Gary Rich	None	Byrdstown Crestlawn	(931) 823-1114	First Methodist	September	(931) 864-3879
(931) 864-3199	Senior Centers	(931) 864-3126	Newspapers	(931) 864-7372	Christmas Parade	Board of Education
B&K	Byrdstown Center		Pickett County	First Baptist	December	(931) 864-3123
Diane Bilbrey	(931) 864-7972		Press	(931) 864-3816	Billy Robbins	EMA
(931) 864-3451			(931) 864-3675	Christian Church	(931) 864-6215	(931) 864-3887
Local Services			Thursday	(931) 864-3209	Street Fest	EMS
Ministerial Assoc.			Deadline due on	Etter Baptist Church	Retta Reagan	(931) 864-3181
Randy Tompkins			Monday before at	(931) 864-6455	(931) 864-4070	DHS
(931) 372-3320			4:00 p.m.		3rd week August	(931) 864-3153
Food Bank			Radio Stations			Chamber of Commerce
Judy Choate			94.7			Desiree Petterson
(931) 864-3123			(931) 526-7144			(931) 864-7195
Senior Center			WDEB AM FM			(931) 864-6845 Fax
Diane Dowdy			(931) 879-8164			List of Businesses
(931) 864-7972			WLIV			Mental Health
Christian			(931) 823-1226			Dale Hollow
Community Action			Reverse 911			Robert Edmonds
Group			Scanner			(931) 823-5678
Steve Reagan						SPECIAL POPULATIONS
(931) 864-4070						Spanish
Byrdstown						
Medical Center						
Larry Mason, M.D.						
(931) 864-3187						
Meals on Wheels						
UCHRA						
Sheila King						
(931) 864-6540						
Pharmacies that deliver						
Garretts Drug Center						
Doug Garrett						
(931) 864-3136						
(City Limits)						
Davidson Discount						
Drugs Kendall Davidson						
(931) 864-3166						

Pickett County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Byrdstown Head Start*	931-864-3575
Private Schools		
	None	

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: Putnam County

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Putnam County is Cookeville Regional Medical Center. This is a 247-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. If isolation or quarantine outside the home setting is required, a TTU dormitory, located in this county, will be utilized. See the directory for contact information. The county specific support agencies and events, businesses, and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Putnam County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Red Cross Chapter	Baxter	Local Cable TV	Churches	Festivals	County Mayor
Algood CB Foods (931) 537-6110 Will deliver, depends on the need.	Paul McCormick (931) 836-3340 (931) 261-0884	(931) 858-3118 Cookeville (931) 528-1044	Channel 22 - PBS WCTE (931) 528-2222	Stone Association of Southern Baptists (931) 526-4655	Putnam Cty Fair Dennis Tennant (931) 858-4871	(931) 526-2161 Sheriff (931) 528-8484
	Salvation Army	Crest Lawn (931) 526-6384	Now available on satellite and in other counties.	District Supervisor Methodists Dr. Harold L. Martin (931) 526-1343	Fall Fun Fest Dennis Freeman (931) 445-5077	Cookeville City Mayor (931) 520-5241 Cookeville City Police (931) 526-2125
UCHRA-UCARTS (931) 372-0177	Senior Centers	D.M. Goff (931) 839-8000	Channel 7	CRMC Hospital Chaplain	Cooking on the Square (931) 528-1711	Board of Education (931) 526-9777
Local Services	Putnam Center (931) 526-9318	Dyer (931) 526-7158	Clear Channel Com. (931) 526-7144	EMA can make emergency announcements on Charter Communications. Tyler Smith (931) 528-7575	Santa's Workshop Rene Canfield (931) 372-0743	(931) 526-9777 EMA (931) 528-7575
Trinity Assembly (931) 537-9830	Baxter Center (931) 858-5657	Hooper-Huddleston Algood (931) 537-6312	EMA can make emergency announcements on Charter Communications. Tyler Smith (931) 528-7575	Willow Avenue Church of Christ (931) 432-2333	Senior Expo Kathy Pealer (931) 432-4111	EMS (931) 646-0911 DHS (931) 528-7487
Willow Ave. Church of Christ (931) 432-2338	Algood Center (931) 537-3447	Hooper-Huddleston Baxter (931) 858-2134	EMA can make emergency announcements on Charter Communications. Tyler Smith (931) 528-7575	Jefferson Avenue Church of Christ (931) 528-1006	Public Affairs at TTU (931) 372-3214	Algood Mayor (931) 537-7945
First Christian Church (931) 526-4241	Monterey Center (931) 839-8053	Hooper-Huddleston Cookeville (931) 526-6111	Newspapers	Church of Christ (931) 528-2872	Chamber of Commerce (931) 526-2211	Algood Police (931) 537-6930
First United Methodist Church (931) 526-2177		Horner (931) 839-2266	Herald Citizen (931) 526-9715	Collegeside Church of Christ (931) 528-2872	Algood Quilt Festival September	Baxter Mayor (931) 858-4111
Putnam County Clearing House (931) 526-3838		Whitson (931) 526-2151	Sunday-Friday Deadline day before at 12:00 p.m.		Algood Senior Center Brenda Dishman (931) 537-3447	Baxter Police (931) 858-4111
EMA Tyler Smith (931) 528-7575			Radio Stations			Monterey Mayor (931) 839-3770
TTU Housing (931) 372-3414			94.7 (931) 526-7144			Monterey Police (931) 839-3770
Health Services (931) 372-3320			95.9 (931) 372-0962			Chamber of Commerce
Upper Cumberland Development District (931) 432-4111			WHUB 1400 (931) 528-5525			George Halford (931) 526-2211 (931) 526-4023
Meals on Wheels						Membership List
UCHRA Anne Ligon (931) 372-0177						Dept. of Economic & Development (931) 432-4111
Pharmacies That Deliver						Mental Health
Smith's Pharmacy (931) 526-4612 City Limits \$2.00 Charge Outside City Limits Negotiable					SPECIAL POPULATIONS Spanish	Plateau Mental Health Carroll Broyles (931) 432-4123
						UCHRA Phyllis Bennett (931) 528-1127

Putnam County School and Daycare Contact List

Facility Name	Phone
Daycares	
Algood/Cookeville Head Start*	931-537-9057
All About Kids	931-526-6462
Bright Side	931-526-9649
Busy Bees Preschool	931-372-8275
Color My World Child Care and Learning Ctr	931-528-1503
Cookeville Creative Learning	931-528-2782
Creative Learning - Brown Avenue	931-528-6466
CRMC Children's Center	931-646-2492
Cumberland Presbyterian Nursery	931-528-8587
Future Generations Child Care	931-858-5437
Jacob's Ladder	931-520-0181
Kid Kuntry Preschool	931-537-3033
Kiddie Korner Day Care	931-537-6423
Kids Putnam	931-526-5437
London Bridge Preschool	931-528-6860
Monterey Head Start*	931-839-3323
Montessori Children's House	931-528-5639
Noah's Ark	931-528-7113
Sunshine Creative Preschool	931-526-3449
Tender Care	931-520-8145
The Nannies Of Cookeville	931-520-7749
TTU Child Development Lab	931-372-6262
Private Schools	
Chance Girls Residential Center	931-526-4565
Cookeville Christian Elementary School	931-537-3561
Cumberland Early Scholars Academy	931-528-2543
Daniel One Academy	931-432-1496
Heavenly Host Lutheran School	931-520-3766
Heritage Academy	931-839-6675
PMHC Adapt-Endeavor	931-432-2869
Sylvan Learning Center	931-528-2543
Colleges and Tech Schools	
Nashville State Community College - Cookeville Campus	931-520-0551
Med Vance Institute	931-526-3660
Tennessee Technological University	

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Smith County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Smith County is Riverview Regional Medical Center. This is a 63-bed facility. There are two campuses, Riverview North and Riverview South. Presently, the South campus only has emergency services, rehabilitation and out patient services. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Smith County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Bass- Carthage (615) 735-1212	Local Cable TV	Churches	Festivals	County Mayor	Spanish
South Carthage Sav-Way (615) 735-9200	Bass - Gordonsville (615) 683-8200	Charter (615) 444-2288	Ricky Slack (615) 735-0800	Rondevouz on Square Diane Skelton (615) 735-0256	(615) 735-2294	
Inside County	Sanderson (615) 735-2118	Comcast (800) 266-2278		1st Saturday October	Sheriff (615) 735-2626	
Smith Cty Help Center Sheryl White (615) 735-8070		Newspapers		Gordonsville Fun Fest	Carthage Mayor (615) 735-1881	
God's Way Community Church Dr. Ernest Jones (615) 735-8476		Carthage Courier (615) 735-1110		City Hall (615) 683-8282	Carthage Police (615) 735-2525	
Baptist Association Mark Stinnet (615) 683-8925		Wednesdays		June	Board of Education (615) 735-9625	
Gordonsville Methodist Debbie Bush (615) 683-8855		Deadline on Mondays before at 12:00 pm		Check www.smithcountychamber.org	EMA (615) 735-2118	
Food Pantry		Radio Stations			EMS (615) 735-6232	
First Baptist Church (615) 735-1929		WUCZ 104.1 FM			DHS (615) 735-9740	
Has large kitchen		WRKM 1350 AM (615) 735-0104			Gordonsville Mayor (615) 683-8282	
Meals on Wheels		94.7 (931) 526-7144			Gordonsville Police (615) 683-6088	
UCHRA Ann Sanders (615) 735-0476					Chamber of Commerce Regina Brooks (615) 735-2093 (615) 735-2093 Fax List of Members - 145	
Pharmacies that deliver					Mental Health Valley Ridge Brenda Harper (615) 666-8070	
Smith County Drugs (615) 735-2223						
City Limits						
Red Cross Chapter						
None						
Salvation Army						
None						
Senior Centers						
Smith Center (615) 735-0476						

Smith County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Smith County Community Child Care Ctr	615-683-4146
	Smith County Head Start*	615-735-1868
	Wee Wonders Day Care	615-735-0773
Private Schools		
	None	

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *Van Buren County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

This county does not have a hospital. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Van Buren County Directory

FOOD & SHELTER		FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Pharmacies that deliver	Funeral Homes	Local Cable TV	Churches	Festivals	County Mayor
None	None	Love-Cantrell&Cope (931) 946-7444	None	Clark's Chapel Church of God (423) 554-4313	Homecoming Christmas Parade All Park Events	(931) 946-2314 Sheriff
Local Services	Payless Drug Center Alan Tatum		Newspapers	Mooneyham Church of God (405) 771-3710	Lesa Guy (931) 881-5298 or (931) 881-3297	(931) 946-2118 Spencer Mayor
Food Bank Margaret Smith (931) 946-2143	Brings RX's from Sparta to Doctor office. Red Cross Chapter		The Mountain View (931) 946-3678 Thursdays			(931) 946-2351 Spencer Police
Baptist Regional Coordinator Lofton Graves (931) 946-2998	None Local Volunteers Eddie Yates (931) 235-8023		Deadline Tuesday before at 5:00 pm The Van Buren News (931) 946-2003		County Fair Yvonna Sutton (931) 946-3014	(931) 946-2351 Board of Education (931) 946-2242
Clark's Chapel Church of God David Rogers (423) 554-4313	Salvation Army None Senior Centers Van Buren Center (931) 946-7434		Friday Deadline Tuesday before at 5:00 Radio Stations			EMA (931) 946-2314 EMS (931) 946-8181 DHS (931) 946-2437
Spencer Church of Christ Gene Brock (931) 946-3125			93.1 WSPE FM (931) 946-7730 94.7 (931) 526-7144			Chamber of Commerce Wil Simmons (931) 946-2314 W (931) 657-3945 H 1-866-298-1444 wilsimons@hotmail.com (931) 946-2876 Fax Have business list
Senior Center, County Admin Bldg. and college have kitchens.			91.3 WCPI FM (931) 473-9274			Mental Health
Headstart Food Bank Laura Carlile (423) 881-5182						Cheer Stewart 9649 Janie (931) 473- 9649
Meals on Wheels						SPECIAL POPULATIONS
UCHRA Bernice Thacker (931) 946-7151						No
UCHRA Home Health Senior Companion Program Tennie Yates (931) 946-2607						

Van Buren County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Van Buren County Head Start*	423-881-5182
Private Schools		
	Faith Trinity Academy	931-946-3300

* Contact Karla Cochran, Director Upper Cumberland HRA Head Start, Ph 423-881-5182, Fax 423-881-5292

Operational Sections: *Warren County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves Warren County is River Park Hospital. This is a 127-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan. The Warren County Health Department would be an alternate site for vaccine distribution should sufficient vaccine supplies allow for expansion.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

Warren County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS	SPECIAL POPULATIONS
Grocery Stores that deliver	Love-Cantrell & Cope (931) 473-4444	Local Cable TV	Churches	Festivals	County Mayor	Spanish
None		Ben Lomand (931) 668-4131	The Ministerial Association Steve Hillis (931) 668-2632	Warren Cty Fair Steve Grandey (931) 686-2729	(931) 473-2505 Sheriff (931) 473-7863	Southern Standard publishes Spanish newspaper (931) 473-2191
Senior Center Cheryl Mingle (931) 473-6559	High (931) 473-2123	Charter Communications (931) 668-7629	Rescue Squad Fred Hillis (931) 473-7404	July 4th Softball Tournament Parks and Rec. (931) 473-2191	McMinnville City Mayor (931) 473-1200 McMinnville City Police (931) 473-3808	
Local Services	McMinnville (931) 473-6606	Newspapers	Westwood Church of Christ (931) 473-8434	Autumn Street Fair Chamber of Commerce (931) 473-6611	Board of Education (931) 815-2703 EMA (931) 473-8446 EMS (931) 473-3929 DHS (931) 473-9633 Centertown City Mayor (931) 939-2261 Morrison City Mayor (931) 635-2363 Viola City Mayor (931) 635-2060 Chamber of Commerce	
Central Church of Christ Relief Organization Tim Parish (931) 473-6537		Southern Standard (931) 473-2191 Wednesday, Friday, Sunday Deadline 2 days prior by 10:00 am	First Baptist (931) 473-4416 Central Church of Christ (931) 473-6437			
Ministerial Association Steve Hillis (931) 668-2632		Radio Stations	East End Church of Christ (931) 473-2775			
UCHRA List of Pantries Gloria Cole (931) 473-6652		Clear Channel Communication (931) 473-2919 WCPI 91.3 FM (931) 473-9274				
Meals on Wheels						
Martha Pepper (931) 473-3514						
Pharmacies that deliver					Lea Chrisawn (931) 473-6611 (931) 473-4741 List of Members - 500 Mental Health	
Stewarts Pharmacy (931) 473-3183 City Limits						
McMinnville Drug Center (931) 473-4471 City Limits					Cheer Mental Health Janie Stewart (931) 473-9649	
Red Cross Chapter						
Kathy Nesmith (931) 473-2595						
Salvation Army						
None						
Senior Centers						
McMinnville - Warren Center (931) 473-6559						

Warren County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Brookside Head Start*	931-668-7043
	Central Church of Christ Child Care	931-474-6539
	Grow and Learn Day Care	931-473-1373
	Midway Head Start*	931-686-2098
	North Hills Day Care	931-473-4005
	Smarty Pants Day Care	931-473-9402
	Tammy's Little Tikes Learning Center	931-473-2059
	The Learning House Preschool	931-473-8389
Private Schools		
	Cedars of Labanon Academy	931-692-3635
	Covenant Academy	931-668-6180
	Faulkner Springs Christian School	931-668-4092
	FC Boyd, Sr. Christian Academy	931-473-9631
	Westwood Kindergarten	931-473-8434
Colleges and Tech Schools		
	Motlow State Community College - McMinnville Center	931-668-7010
	Tennessee Technology Center	931-473-5587

*Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409

Operational Sections: *White County*

Section 1: Continuity of Operations

See regional plan.

Section 2: Disease Surveillance

See regional plan.

Section 3: Laboratory

See regional plan.

Section 4: Healthcare Planning

The hospital that serves White County is White County Community Hospital. This is a 60-bed facility. See the UCRHO All Hazards Plan for a listing of county physicians and special needs facilities.

Section 5. Vaccine

See regional plan.

Section 6. Antivirals

See regional plan.

Section 7. Community Interventions

See the regional plan for case investigation and management, as well as the procedure for how to implement school closures and social distancing measures. The county specific support agencies and special events, businesses and churches that might be subject to social distancing measures are listed in the attached county directory. Private schools and daycares in the county are included in this annex.

Section 8. Communication

See regional plan. Local media outlets are listed in the county directory.

Section 9. Workforce and Psychosocial support

See regional plan. County resources are listed in the county directory.

White County Directory

FOOD & SHELTER	FUNERAL HOMES	MEDIA	100+ GATHERINGS		RESPONSE PARTNERS
Grocery Stores that deliver	Hunter (931) 836-3211	Local Cable TV	Churches	Festivals	County Mayor
None	Thurman (931) 836-3194	Charter Communications Channel 6 (931) 836-1018 Fax (931) 836-1009	First Baptist Church (931) 473-4416	Liberty Square October (931) 836-3203	(931) 836-3203
Local Services		Newspapers	First Methodist Church (931) 836-3634	Mid State Gun & Knife Show	Sheriff
First Baptist Disaster Relief Kitchen Ed Kay (931) 738-7380			Bear Cove Baptist (931) 738-5824	Golden Mountain Outdoor Expo	(931) 836-2700
Gum Springs Baptist Church (931) 657-2190		Sparta Expositor (931) 836-3284	East Sparta Church of God (931) 836-3389	White County Fair Chamber of Commerce (931) 836-3552	Sparta Mayor (931) 836-3273
Help Center Ministerial Association Call any church.		Monday and Thursday Deadline for Monday is Thursday before at 5:00 pm. Deadline for Thursday is Tuesday before at 5:00 pm.	North Sparta Church of God (931) 836-3499	Cruise In and Sock Hop May Sara Arthur (931) 836-3273	Sparta Police (931) 836-3236
Meals on Wheels			Gum Springs Baptist (931) 657-7729		Board of Education (931) 836-2229
UCHRA Rhonda Goodwin (931) 836-3663		Radio Stations	Hampton Crossroads Baptist (931) 738-5937		EMA (931) 761-3588
Pharmacies that deliver		WSMT (931) 836-1055	West Sparta Church of Christ (931) 836-3790/8194		EMS (931) 836-2899
Payless (931) 836-3187 Depends on Need		94.7 (931) 526-7144	Central Church of Christ (931) 836-2737		DHS (931) 738-8256
Red Cross Chapter			Life and Praise Worship Ctr (931) 738-5143		Chamber of Commerce Wallace Austin (931) 836-3552 (931) 836-2216 List of Members - 250
Paul McCormick (931) 836-3340 (931) 261-0884			Praise Restoration Center (931) 738-3803		Mental Health
Salvation Army			First Church of Nazarene (931) 738-8534		Plateau Waymon Broyles (931) 432-4123
None					SPECIAL POPULATIONS
American Legion Our Daily Bread Pennies for Needy Sandy Ayers (931) 836-2344					No
Senior Centers					
Sparta Center (931) 836-3663					

White County School and Daycare Contact List

	Facility Name	Phone
Daycares		
	Blue Springs Day Care	931-738-9394
	Bondcroft Head Start*	931-935-8420
	Kids World Academy	931-738-5437
	Sparta Head Start*	931-836-2615
	Tender Care 2	931-739-8145
Private Schools		
	Heritage Christian Academy	931-738-2102

* Contact Dorothy Pippin, Director LBJ&C Head Start, Ph: 931-528-3361, Fax: 931-528-2409