

Job Opportunity: Regional Administrator

The Tennessee Department of Children’s Services (DCS) is the state’s public welfare agency, overseeing child protective services, permanency and juvenile justice. DCS protects children who are victims of abuse or neglect and strengthens families through services that focus on family support and preservation. DCS staff responds to over 37,000 reports of child abuse and neglect a year and employees over 4,000 statewide.

Vacancies

DCS seeks to fill two Regional Administrator positions.

- One position is stationed in Blount County, and serves a seven county region (Blount, Sevier, Cocke, Jefferson, Hamblen, Grainger, Claiborne).
- One position is stationed in Anderson County, and serves an eight County Region (Anderson, Monroe, Loudon, Roane, Morgan, Union, Campbell, Scott)

Responsibility Summary

- Manages overall operations to ensure regional performance meets or exceeds key performance indicators. Ensures services are delivered timely and efficiently, and are aligned with the strategic mission, goals and values of the agency.
- Program/service delivery areas include: child protective services/Assessment Track (CPS), multiple response system (MRS), foster care, adoption, juvenile justice, relative caregiver, foster parent support, resource management (i.e., placement services).
- Builds and maintains functional relationships with community stakeholders/partners to ensure high quality and efficient service delivery. E.g., private providers, courts, law enforcement, local school systems, community advocates, medical/behavioral health professionals, district attorneys and other professionals
- Models and leads continuous quality improvement (CQI).
- Collaborates with internal business partners such as fiscal, human resources, etc.
- Other duties as assigned by the DCS Commissioner.

Qualifications

MSW (or equivalent human services degree) and at least 5 years child welfare/juvenile justice experience with at least 3 years of supervisory experience strongly preferred.

Desired Leadership Competencies

Functional/Technical Skills	Decision Quality	Problem Solving
Conflict Management	Priority Setting	Action Oriented
Directing Others	Customer Focus	Building Effective Teams

Send Resume to: kim.t.yap@tn.gov

Closing Date: Friday, August 28, 2015

The State of Tennessee is an Equal Opportunity Employer