

Do you need help applying for TennCare?

You can apply for TennCare at online at www.healthcare.gov or by phone at **1-800-318-2596**. If you prefer to apply by mail, you can get a paper application online or by calling this number.

Need help applying? There are at least three ways that you can get help:

1. **You can go to any DHS office in any of Tennessee's 95 counties.** A trained staff person there will help you apply. Over 350 state employees are trained to help you. Call **1-866-311-4287** to find the local DHS telephone number.
2. **You can get help from private groups.** To find someone near you, call **1-866-720-1711**.
3. **You can get help on the phone.** Just call **1-800-318-2596**.

If you have a disability, someone can even come to your house to help you apply for TennCare. Just call your local Area Agency on Aging and Disability (AAAD) at **1-866-836-6678**.

Need help with Medicare costs?

You can apply for the Medicare Savings Program. This may help pay your Medicare premiums and cost-sharing.

Use the page at <https://tn.gov/assets/entities/tenncare/attachments/LTSSMedicaidApplication.pdf>.

For help applying, call **1-877-801-0044**. Learn more at <http://www.tnmedicarehelp.com/>.

Need help with long-term care?

You can apply for TennCare CHOICES in Long-Term Care. If you have TennCare already, just call your health plan. If you are not on TennCare, call your local Area Agency on Aging and Disability (AAAD) at **1-866-836-6678**. They can help you apply. You can also call us at **1-855-259-0701**. Learn more at <https://tn.gov/tenncare/section/long-term-services-supports>.

On TennCare and need help getting services?

Call your health plan to get help. Also, the **TennCare Solutions Unit** can help you. Call them at **1-800-878-3192** Monday through Friday 8am – 4:30pm CST. Call anytime if you have an emergency.

On TennCare and need to report a change?

Make sure to report changes to your address, name, income, or household. Call us at **1-855-259-0701**. It's a free call. We're here Monday through Saturday 7am – 7pm CST. You can also reach us:

By Mail:
Tennessee Health Connection
P.O. Box 305240
Nashville, TN 37230-5240

By Fax:
1-855-315-0669