

Do You Need Help Because of a Disability?

If you have a disability you can ask **TennCare**, **CoverRx**, **AccessTN** and **CoverKids** for help.

This help may be free of charge. If you need help because of a disability you can contact:

- Mail  Office of Civil Rights Compliance (OCRC)
310 Great Circle Road; Floor 4W • Nashville, TN 37243
- Phone  615-507-6474 or **for free** at 855-857-1673
- Email  HCFA.fairtreatment@tn.gov

Why Do We Provide This Help? We cannot treat a person with a disability in a different way.

If you think you have been treated differently because of a disability you can tell us. You can tell us by filling at a complaint. The complaint forms are in your member handbook and online at: <http://www.tn.gov/assets/entities/hcfa/attachments/HCFAComplaintForm1.pdf>.