

Runtime SW / HW Item	Known State Solution	Assumptions
Identity and Access Management (IDAM)	Oracle IdAM Suite	
Master Patient Index (Master Data Mgmt.)	IBM Initiate	
Master Provider Directory (Master Data Mgmt.)	IBM Initiate	Not in EMP BOM
Enterprise Service Bus	IBM Integration Bus (IIB)	
Document Management (DM)	FileNet P8	
DM - Automated Data Capture	Datacap Taskmaster IBM FileNet Capture Desktop 5.x IBM FileNet Capture Pro 5.x Lexmark TriTek CapturePlus	
DM - Document Imaging	FileNet service being sunset	
DM - Document Management	IBM FileNet Content Manager 4.x	
DM - Workflow	BM FileNet Business Process Manager 5.x TriTek Trans@ction eXpress 4.5	
Notices Engine	HP Exstream	
Document Scanning – OCR		
Business Intelligence (BI) Enterprise Web Platform	Business Objects Enterprise BI 4	
Business Intelligence - Data warehouse		
Portal		
Workflow Management		
Rules Engine	Corticon	
Web Gateway	IBM DataPower	
Load Balancer	F5	
Web Application Firewall		
Application Server	WebSphere	
Virus Scan		
Address Validation		
IVR		EMP Needs to be integrate with IVR
CRM		EMP Does NOT needs to be integrate with TNHC CRM

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Case Management		
Multi-factor Authentication	Oracle Access Manager	
Service Registry	WSRR	
Web Content Management		
Database	Oracle RAC	
Database Vault		
Database Encryption		
Security Audit	IBM Guardium	
Web Analytics		
OS		STS owns but will charge back to EMP
Server and Network Monitoring		STS owns but will charge back to EMP
Hardware		STS owns but will charge back to EMP
GIS	ArcGIS Server 9	Not in EMP BOM
Virtual Machines	VMware 4.0	

OCM Item	Known State Solution	Assumption
Learning Management System		
Learning content development	Adobe Authorware	Adobe captivate
Web page help authoring tool		Robohelp
CBT	Phoenix	

SDLC Software Item	Known State Solution	Assumption
Requirements Management		
Test case management		
Application Release Management	Serena PVCS Builder	
Incident tracking	JIRA	
Application Version Control	Serena PVCS Version Manager Subversion	
Binary Management		
Requirements Management / Traceability		
Continuous Integration Environment		
Load Testing		
Automating Functional Testing		
Continuous Integration Management and Measurement		
Project Management		
BPM		
Team Collaboration /Document Management	Microsoft SharePoint	
Development Tools		
ETL	Talend Open Studio	
Configuration Management Tool	BMC Configuration Management	
Automated Deployment		
Automated Regression Testing		
Load Testing	Compuware Application Vantage Micro Focus QALoad	
Section 508 testing		
Application Security Scan Tool		
Rule Authoring T+A43ool		
Code Review Management		
DR Tools	Paradigm Systems International OpsPlanner	
XML Tool		
Code Quality Analysis Tools		

SDLC Software Item	Known State Solution	Assumption
Screen Prototyping Tool		
Review Collaboration Tools		
Mobile Framework		
Application Change Management	Serena PVCS TeamTrack	
Output Management	DataWare-CD - Luminex Current Document Direct for the Internet Dynamic Report System (DRS) IBM Advanced Function Printing Current InfoPrint Server Monarch Current TriTek Output Express View Direct (formerly InfoPac) VMCFC Current VPS	
Change Management	BMC Remedy Change Management	
Data Masking		

Operation Item	Known State Solution	Assumption
Server and Network Monitoring		OIR owns but will charge back to EMP
Disk Eraser	KillDisk Enterprise v5.2	
Asset Discovery and Inventory	EMC Smarts Application Discovery Manager Microsoft System Center Configuration Manager (SCCM) 2012	
Job Management	CA Workload Automation AE	
Performance Tuning	Numerous	
Help Desk/Problem Management	BMC Remedy Action System 6 BMC Remedy Service Request Management (SRM)	
Server and Network Monitoring and management	Oracle Enterprise Grid Control Oracle Enterprise Manager	
Audit Log Management		
Data Archive Management		
Backup / Retrieval	FDR HSM NetBackup 6.5 (Symantec) - Current NetBackup 7.0 (Symantec) - emerging	
Data Movement	Connect: Direct CA XCOM	
Database Utilities	Oracle Toad V7	
Software Distribution	Microsoft System Center Configuration Manager (SCCM) 2012	
Virtual Machine Management	Vmware 4.0	

Service Item	Known State Solution	Assumption
Penetration Testing		
Data Center audit for ATO		
CDN	Akamai	
Video Production		
Survey Development and Reporting	Survey Monkey	
Marketing		
Audio Help Content Creation		
Web Page Prototyping		
Offsite Backup Repository		