

Verifying Eligibility

Subscribe for Online TennCare Eligibility Verification

- Navigate to <https://tn.gov/main/section/services>.
- Under TennCare Online Services – click “Sign up to use TennCare Online Services.”
- Create a TN.gov account.
 - Input Email Address.
 - Fill out Account and Contact Information, which is your Organizations Address and your Administrator contact.
 - At the bottom of “Account and Contact Information,” input your Provider ID and Tax ID to gain access to “TennCare Eligibility Search.”
 - Setup Username, Password, and Security Questions – click “Continue.”
 - Complete Billing information – click “Continue.”
 - Print the Service Agreement. Sign and mail the agreements to the address indicated within 7 days (or the account will be disabled).

TennCare Eligibility Verification

- Navigate to <https://tn.gov/tenncare/>.
- Click “For Providers” on the left hand side of the page.
- Click “Verify Eligibility” under Provider Links.
- In the middle of the page, click the “Log In Page for TennCare Online Eligibility” link.
- You will then be redirected to TennCare Online Services.
 - If you are not, type in: <https://apps.tn.gov/tcmis/tennessee/Security/logon.asp>
- Type in your User ID and Password midway down the page.
- Click “Log In.”
- Select “Eligibility Verification.”
- Enter either the “Recipient ID” or “Recipient SSN and Recipient Date of Birth.”