



BlueHippo Bankruptcy FAQs

Is BlueHippo still in business?

No. On November 23, 2009, BlueHippo filed Chapter 11 bankruptcy seeking to reorganize its business. However, on December 23, 2009, the case was converted to a Chapter 7 liquidation bankruptcy, and the company ceased all operations. BlueHippo is being liquidated by a court-appointed Chapter 7 trustee and will no longer conduct business.

I was told by BlueHippo that I should be receiving my computer but I have not received it. Will I be receiving it?

No. As indicated above, BlueHippo is no longer engaged in any business operations and will not be shipping out computers or any other products.

I never received any of the products I ordered from BlueHippo. Since BlueHippo is no longer in business, should I instruct my bank to cancel the automatic withdrawals that BlueHippo is taking from my bank account?

BlueHippo should not be taking any more automatic withdrawals from consumer bank accounts. If your account is still being debited, please contact the trustee at 302-573-7799.

Will I get my money back if I have been making payments to BlueHippo but never received the computer I ordered?

Tennessee Attorney General Robert E. Cooper Jr., on behalf of the Division of Consumer Affairs, has sued BlueHippo and alleged that the company engaged in false, deceptive, and misleading practices in the manner in which it operated its business. The Attorney General is asking the Bankruptcy Court for a full refund for consumers who made payments but never received their ordered products. It is unknown at this point, however, what money, if any, will be available to make refunds to consumers. You may also wish to file an individual Proof of Claim yourself.

Does the Attorney General represent me in this bankruptcy?

No. The Attorney General is prohibited by law from serving as your private attorney. He can seek to recover money lost by identifiable consumers and is appearing in the Bankruptcy Court for that purpose. However, whether and if money can be provided to consumers will depend on what the court-appointed trustee is able to find during his review of the company.

What is a Proof of Claim? Do I need to file one?

A Proof of Claim (POC) is a form that a person who believes that he or she is owed money by a debtor must file with the bankruptcy court. The POC must be signed under penalty of perjury and



BlueHippo Bankruptcy FAQs

must have attached to it copies of all documents that you believe show how much money the debtor owes you. You may want to consider filing your own POC, and you should feel free to consult with a **private attorney** about this option. A copy of the Proof of Claim form is available at <http://www.tn.gov/attorneygeneral/cases/bluehippo/bluehippopoc.pdf> for you to download, print, fill out, and mail to the Bankruptcy Court. Further instructions are on the POC form.

This is a Chapter 7 no asset liquidation, meaning that, at present, no assets of the company have been located to liquidate. **You should file your proof of claim no later than May 11, 2010, at the address listed below.**

How do I physically file a Proof of Claim?

Your Proof of Claim should include the following information:

- Signed original POC form: ***Please do not include sensitive personal identifying information on your POC.***
- Copies of all documentation: If you attach supporting documents, make sure you mark out account numbers, social security numbers, dates of birth, and other sensitive information.
- Photocopy of the POC and any supporting documentation to be file-stamped by the Court and returned to you.
- Self-addressed, stamped envelope.
- Note asking the court clerk to please file-stamp the original AND to return a file-stamped copy to you in your included self-addressed, stamped envelope.

Mail the POC to the following address:

Clerk of Court
U.S. Bankruptcy Court
824 North Market St.
Wilmington, Delaware 19801

When you receive your file-stamped copy back, be sure to keep it in a safe place with your other important legal documents.

Do I need to hire a lawyer to file a Proof of Claim?

There is no requirement that you hire a lawyer to fill out a Proof of Claim, but if you have an attorney or wish to hire one to assist you, you may certainly do so.



BlueHippo Bankruptcy FAQs

What will happen if I don't file my own Proof of Claim?

You should consider filing a Proof of Claim for any funds due to you from BlueHippo. Although the Attorney General may also file a claim, your filing of a POC will not impair your ability to participate in funds distribution on any such claim. The Attorney General, on behalf of the Division of Consumer Affairs, may file a POC for Tennessee consumers. The purpose of the POC is to recover all amounts paid to BlueHippo by consumers who never received their ordered products. The claim by the Attorney General seeks payment to consumers based on BlueHippo's business records.

Can you explain some of the bankruptcy terms?

Here are the definitions of some frequently used terms:

Debtor: the name used to identify the bankrupt entity, which in this case is BlueHippo.

Trustee: the court-appointed individual who is charged with overseeing the administration of the debtor, finding assets to turn into the case and then paying claims of creditors.

U. S. Trustee: the Division of the United States Department of Justice charged with responsibility for overseeing all case trustees and serving as a watchdog over all matters taking place in all bankruptcy cases.

Chapter: the Bankruptcy Code is published in Volume 11 of United States Statutes Code which has all of the federal laws passed by Congress. Title 11 (dealing with bankruptcy) is divided into chapters (like any book), and Chapter 7 of the Bankruptcy Code deals with liquidations of the assets of an entity or individual, as contrasted with a reorganization of the entity in Chapter 11. BlueHippo is currently in a Chapter 7 which results in the liquidation of the assets of this closed business for the purpose of paying claims of creditors.

For additional information, please contact the Division of Consumer Affairs:

Consumer Affairs
500 James Robertson Pkwy
Nashville, TN 37243-0600
<http://tn.gov/consumer/>

Phone: 615.741.4737
Fax: 615.532.4994
Inside TN: 800.342.8385

