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STATE OF TENNESSEE
TENNESSEE EMERGENCY COMMUNICATIONS BOARD
DEPARTMENT OF COMMERCE AND INSURANCE

BOARD MEETING
May 26, 2005
Transcript of Proceedings

Cannon & Stacy
Court Reporters
Denise Harwood-Stacy
117 Arrowhead Drive
Hendersonville, Tennessee 37075
(615)822-9382

1 BOARD MEMBERS PRESENT

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2 Mr. Randy Porter, Chair
3 Mr. Charles Bilbrey, Member
Mr. Ike Lowery, Member
4 Mr. Freddie Rich, Member
Mr. Tom Beehan, Member
5 Ms. Katrina Cobb, Member
Mr. Mike Taylor, Member

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BOARD MEMBERS NOT PRESENT

8

Ms. Wanda Moody, Vice Chair
9 Mr. Johnny Vickers, Member

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11 STAFF MEMBERS PRESENT

12 Ms. Lynn Questel
General Counsel
13 Interim Executive Director

14 Mr. J. Don Johnson
Auditor

15

Mr. Duple Travillion
16 Government External Affairs

17 Ms. Vanessa Williams
Account Technician

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1 CHAIR PORTER: We'll come to order and
2 open this meeting of the Emergency Communications Board for
3 May the 26th of 2005.

4 I'd like to welcome each one of you
5 here this morning, all the board members. And we have -- let
6 the record show that Ms. Moody and Mr. Vickers are out today.
7 One is due to sickness and the other is due to his work. And
8 other than that we have a forum.

9 And I think if everything works out
10 right, we might get out of here by lunch. I'm hoping. We'll
11 see how that goes. We'll get started.

12 The first item on the agenda is the
13 dispatcher trainer rules; is that right?

14 MS. QUESTELL: If you don't mind,
15 Mr. Chairman, I'd like to give kind of a status report.

16 CHAIR PORTER: Sure.

17 MS. QUESTELL: I'd first like to
18 report on carrier status for deployment. Verizon says it's
19 presently working on Sequatchie County. And upon completion

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20 of its work there it will be fully deployed.

21 Cingular says it has yet to deploy in
22 Sequatchie County. Cingular Orange deployed in Perry County
23 on March 1st. Cingular Blue, which is the former AT&T
24 Wireless, has not deployed in Perry County. I was told by the
25 representative of Cingular that dispatchers and call-takers

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1 would be seeing either Cingular Blue or Cingular Orange on
2 their screen which will help troubleshoot technical issues.

3 Sprint says it's Phase II deployed
4 everywhere it offers service except for Sequatchie and Grundy.

5 T-Mobile says it's deployed in
6 Bedford, Coffee, Franklin, Grundy, Lincoln, Marshall, Maury,
7 Montgomery, Putnam, Smith, Van Buren, Warren, Williamson,
8 and Wilson Counties. Due to some technical issues being
9 addressed, we have granted T-Mobile an extension until
10 June 15th on deploying White, Dekalb, Giles, and Decatur.

11 TCS and Elqui Wireless have completed
12 deployment of Phase II wireless in Claiborn County. And TCS
13 has scheduled Phase II deployment for Sequatchie County in
14 October of 2005.

15 Advantage is working on deployment in
16 Van Buren and Grundy Counties.

17 The next thing I wanted to mention is
18 misroutes. Several weeks ago I sent a letter to the districts
19 requesting them to let me know when they became aware of

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20 misroutes. As good as our system is, we have become aware
21 that now and then calls were being misrouted and I volunteered
22 to kind of keep track of that and analyze them for patterns.

23 This is not meant to change the
24 process we have for fixing misroutes, that's the
25 responsibility of the vendor. But we were looking for

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1 patterns. And a number of carriers have contacted us about
2 that.

3 And this process is working really
4 well. And we want to tell you how much we appreciate it. And
5 so far, none of those misroutes that we've seen have shown a
6 pattern. So that's good news.

7 The route outs. In January the Board
8 had discussed in the context of Bledsoe County of trying to
9 fix situations where calls in one county were purposely routed
10 out of that county and transferred -- routed out of a county
11 to another county where they were manually transferred back.
12 And staff has been researching that issue. We sent a letter
13 to all the carriers in the state. We've heard back from 19 of
14 them and we're waiting to get prices on that.

15 BellSouth is looking at all of its
16 functionality and it says that it's testing. And it's 90
17 percent complete with verifying the ESNs by county to make
18 sure the routing is going to the appropriate PSAP.

19 Specifically, though, with Bledsoe,
20 and the Board had approved fixing that route out. And

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21 BellSouth has estimated it will cost about 8,000 to \$9,000 to
22 re-route 911 calls from about 90 BellSouth lines so that they
23 remain in Bledsoe instead of being transferred to Rhea County.
24 The estimates are that there will be a cost for two 911 trunk
25 cards from TCI, a Verilink 56K CSU modem, and then that cost

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1 of BellSouth including tariff recurring cost of \$1 -- I mean,
2 \$130 a month.

3 I want to report on the status of
4 legislation that the Board has sponsored or promoted. The
5 Governor signed our bill seeking having the executive director
6 designated as an Assistant Commissioner for personnel
7 purposes. And the Governor has also signed our bill updating
8 the dispatcher training law.

9 I have just found out, I believe
10 yesterday or the day before, that the bill that we were
11 encouraging on annexation -- we pushed an amendment that would
12 require that land that's annexed by a city that the emergency
13 communications district be provided with a list of streets and
14 address ranges in the area to be annexed and a map of the
15 territory, and I'm told that went through.

16 Another bill that we pushed to have an
17 amendment put on is called -- would create a broadband task
18 force. This task force would have nine members, including
19 members appointed by the Governor to represent ILECs and CLECs
20 and internet providers, municipal utilities, and one member

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21 from the Tennessee Regulatory Authority. We sought to amend
22 this bill so that the Chairman of the Emergency Communications
23 Board would also have one appointee to this board because we
24 thought broadband was such an important issue for emergency
25 communications that we needed to have a seat at that table.

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1 And this bill has been put into a special study committee of
2 the House Finance, Ways, and Means Committee.

3 I next want to report on the Johnson
4 City -- Johnson County/Mountain City dispute, Johnson County
5 Emergency Communications District. I retained a retired
6 Tennessee Court of Appeals judge, Judge Ben Cantrell, to
7 mediate this dispute as the Board had directed me. Because
8 the amount was less than \$5,000, we were not required to put
9 out a bid so I just asked Judge Cantrell.

10 He was kind enough to conduct the
11 mediation in Johnson City, which was much closer than
12 Nashville for the participants. And I want to publicly
13 commend Judge Cantrell for his leadership and his great
14 mediation skills which resulted in a mediated agreement
15 between Johnson County Emergency Communications District,
16 Johnson County, and Mountain City. The agreement has been
17 officially approved by the governing bodies of each of those
18 entities.

19 And I would just like to state for the
20 record that after reviewing the orders that the Board has
21 issued in this case, I see nothing in the orders that will

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22 present an impediment to the parties' agreement. The Board
23 encouraged the parties to mediate and I'm sure they appreciate
24 their efforts in that regard. So the parties should just move
25 ahead with their agreement.

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1 In Hancock County, staff is still
2 negotiating with BellSouth to try to get 911 service to 65
3 residential lines that are served by Scott County Telephone
4 Cooperative out of Virginia. If we can't reach a resolution
5 soon I will be contacting the State's Attorney General to file
6 some papers with the FCC seeking their involvement.

7 The Giles County site visit, Kimball
8 and Associates conducted the site visit. They did do this
9 report. And staff is going to immediately begin the process
10 of working with Giles County to implement the recommendations.

11 I just wanted to mention about Time
12 Warner and its VoIP. Time Warner had called Anthony Haynes,
13 our former director, and offered to pay emergency telephone
14 service charges for its VoIP customers. And I called Shelby
15 County and they contacted Time Warner. And Time Warner said
16 that they were submitting those fees through MCI statements.
17 But in telling me this, of course, Shelby County noticed that
18 they had no way to verify that Time Warner was actually
19 paying. And that got me thinking about verifying the amounts
20 that are being sent to the district just on regular landlines.

21 The problem is not limited to just

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22 VoIP. I've received a number of complaints from districts
23 that they're concerned that they're not getting the full
24 amount of their landline fees or that they're not sure that
25 the business to residential ratio is correct. And presently,

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1 the way the law reads, there's not really any way to enforce
2 the requirement of Tennessee Code Annotated 7-86-110(d), which
3 requires telephone companies to provide districts with an
4 annual accounting of the amount that that they're bringing in.

5 I intend to send a letter to each one
6 of these carriers and remind them of the law. And I will also
7 send a form letter to the districts so that they can request
8 this annual accounting. And then I would ask the district if
9 they would, please, let me know whether they get a response or
10 not. Because if they don't, maybe we need to take this up at
11 the General Assembly next year. And that input would be very
12 helpful.

13 In VoIP, good news, last week our
14 Representative, Bart Gordon, introduced legislation that would
15 require VoIP providers to interconnect with 911. It requires
16 VoIP providers to have non-discriminatory access to the
17 infrastructure necessary to provide E-911 service, and it will
18 allow states to impose a 911 service charge on subscribers
19 with VoIP service on an equitable and non-discriminatory
20 basis.

21 Other VoIP news, last Thursday the FCC
22 issued a VoIP order. It only applies to providers who service

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23 and receive calls from and terminate calls on the public
24 switched telephone network. So it's not going to apply to
25 instant messaging or internet gaming services. But it's

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1 ordered the VoIP provider to deliver all 911 calls to the
2 customer's local emergency operator as a standard, rather than
3 an optional feature of the service. ALI and ANI will have to
4 be provided. And the VoIP providers have to give notice of
5 the limitations of their service at least until they implement
6 the order, and after that as well. The order would be
7 effective 120 days after a written order has been received.

8 We have disseminated the annual report
9 to the Governor, Speakers, and all the other folks that we are
10 required to do by statute.

11 We have got the transcript bound from
12 the hearings that the Board had on the Status and Future
13 Challenges of E-911 in Tennessee. And they are very big. And
14 if you participated in that, we want to give you a copy. And
15 while you're here would be a great time to pick one up. I
16 think one of our staff will be happy to pass them out to you.

17 Now we'll move on to the action items,
18 with your permission.

19 CHAIR PORTER: Yes.

20 MS. QUESTELL: The first action item
21 would be: Consider Adopting Dispatcher Training Rules.

22 Yesterday we held our rulemaking

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23 hearing for the dispatcher training rules. We had
24 approximately 20 people in attendance and ten offered oral
25 comment or questions. Pursuant to Tennessee Code

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1 Annotated 4-5-205 I will now relay to the board members the
2 gist of what the comments were.

3 The most asked question during the
4 rulemaking hearing dealt with the CPR requirement. The
5 commentator's concern was mainly that the requirement that
6 call-takers and dispatchers receive CPR training could result
7 in liability.

8 I assured the group that the
9 requirement was more about good citizenship and helping your
10 coworkers and it was not about providing dispatching and
11 call-taking instruction to 911 callers at all. It's not about
12 that. The Board is not telling any district or other entity
13 out there that they have to provide that at all. And I made
14 that very clear, as I hope I'm doing right now.

15 It was just felt that as good citizens
16 there should be training in CPR. And I also pointed out that
17 in the context of this rule, it's not like they have to take
18 full official CPR training classes. It's one class amongst a
19 number of classes that will be four hour's worth. We're
20 trying to keep the training regulations flexible. And that is
21 what this is meant to be. It's one class out of 11
22 requirements and a four-hour class.

23 Okay. I also pointed out that through
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24 qualify as an agency, as would other governmental agencies.

25 Another question was about

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1 certification. I explained that the law did not permit the
2 Board to require certification and that the Board did not
3 intend to set up a supervisory program about the content of
4 these dispatcher training classes.

5 Another question was about the time
6 period of new hires to obtain the training. And I explained
7 that that is a matter of law rather than regulation. And the
8 law has been updated with the new amendments that the Governor
9 just signed. So I'll just read you what the law says.

10 It says, "All emergency call-takers
11 and public safety dispatchers subject to the provisions of
12 this section -- which would be 7-86-205 -- employed after
13 July 1, 2006 shall have six months from the date of their
14 employment to comply with the provisions of this section."

15 I would also note that the law has the
16 grandfather class that states: "Notwithstanding other
17 provisions of law to the contrary, the law in effect prior to
18 May 1, 1994 relative to public safety dispatchers shall apply
19 to any person who has more than five years of continuous
20 employment as a public safety dispatcher on May 1, 1994."

21 Given this law, that is not to say
22 that the Board does not encourage people, even people that
23 have five years experience, to get dispatcher training.

24 Another important question was whether
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25 the dispatcher training regulations applied to agencies

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1 receiving transferred calls. I assured that they did. But
2 this brings up one change in the regulations that I recommend
3 that the Board adopt to reflect the amendment that the
4 Governor just put into effect.

5 The regulation presently states the
6 training requirements apply to, quote, each 911 or public
7 safety dispatcher who receives an initial 911 call from the
8 public in Tennessee, end quote. This language was drafted
9 before the amendment to the dispatcher training statute was
10 drafted. The amendments refine the language to more properly
11 reflect what the Board was trying to do.

12 The amended statute reads that the
13 dispatcher training requirements apply to, quote, each
14 emergency call-taker or public safety dispatcher who receives
15 an initial or transferred 911 call from the public, end quote.
16 I strongly recommend that the regulation be amended to reflect
17 the amendment in 7-86-205. This would add the phrase "or
18 transferred" to our regulations.

19 I don't think that the regulations
20 will fly right through the Attorney General's office without
21 this change because we need to reflect what the law says.

22 Having related to you the comments of
23 the rulemaking hearing and the Staff's responses to them, I
24 would ask the Board to consider whether to amend the

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25 dispatcher training regulations as I just described.

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1 CHAIR PORTER: So we don't get too
2 far, I know there may be some discussion and other questions
3 about it, but can we get somebody to make a motion that we
4 amend that little section to make sure we get this thing the
5 way the law should read first before we get into the meat of
6 the -- just add the words "or transferred" into our language
7 to make it meet the law.

8 MEMBER RICH: I was there. I'll make
9 the motion.

10 CHAIR PORTER: I have a motion. Do I
11 have a second?

12 MEMBER LOWRY: Second.

13 CHAIR PORTER: A motion and second
14 that we amend our regs to meet these changes that have been
15 recently adopted in TCA and add the words "or transferred."

16 Any discussion on the amendment?

17 (Pause)

18 CHAIR PORTER: Hearing none, all in
19 favor say "aye."

20 THE BOARD: Aye.

21 CHAIR PORTER: All opposed like sign.

22 (Pause)

23 CHAIR PORTER: Motion carries.

24 Now that opens up the floor for the
25 dispatcher rules.

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1 MEMBER BEEHAN: I would ask Lynn if
2 she could -- we talked a little bit about this this morning --
3 kind of just briefly describe what we're going to vote on,
4 what it means for districts, what the curriculum looks like.
5 Not in detail. When I talked to her before --

6 CHAIR PORTER: Take your lawyer hat
7 off and just give us the minimum.

8 MEMBER BEEHAN: I think there's going
9 to be people possibly listening, maybe people in the audience.
10 And this came from -- the Oak Ridge Police Department hunted
11 me down the other day and said, "What is this?" Of course, I
12 know that's off limits and everything, so we talked a little
13 about it. If you could just capsulize what this means for
14 districts, what the curriculum looks like, and what you have
15 to do, where they have to go school. That was their question
16 to me.

17 MS. QUESTELL: I would be happy to do
18 that. Thank you.

19 In 2003 the General Assembly passed a
20 law authorizing the Board to adopt some dispatcher training
21 regulations. Prior to that the Public Safety Committee had
22 been statutorily authorized to do that and then the General
23 Assembly decided to change that to our -- to our court.

24 And the General Assembly made it
25 applicable -- broadly applicable, not just to districts, but

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1 to all dispatching entities and call-taking entities in the
2 state. And so the Board undertook to set some broad
3 parameters.

4 We initially -- the Board initially
5 convened a committee to make recommendations. And the
6 committee made some very good recommendations and provided
7 kind of a road map of where we might want to go. But the law
8 is very limited about what the Board's authority is. The law
9 does not include a certification or anything like that. We
10 had to keep this strictly within the law.

11 So the board and staff and the
12 technical advisors determined to set some minimum standards.
13 We strongly encourage all the districts to go beyond this.
14 But what we set into doing is to just set the minimum
15 standards. And these standards -- the idea was to keep this
16 as flexible as possible and allow districts and other entities
17 providing dispatching and call-taking to obtain the training
18 wherever they wanted to. There are many services that offer
19 it, or they could have an in-house kind of a situation.

20 But we designed these regs so that a
21 post-secondary institution, like a college or something could
22 offer it, an academy, which was very -- not really even
23 defined but very broadly. It could be -- be any -- you know,
24 any kind of a school or an agency. Which means that they
25 could do it in-house if they wanted to. We know that --

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1 especially many of the larger towns offer in-house training
2 and have been really generous to offer it to surrounding
3 counties.

4 I know yesterday in the hearing both
5 Bradley County and Metro/Nashville discussed how they had an
6 open-door policy and were very happy to provide training to
7 surrounding counties or anybody who wanted to come.

8 So that's where we are with this.
9 This just sets broad parameters of the minimum course of study
10 requirements. Minimum course of study deals with rules of
11 public safety dispatchers, legal concepts and principles,
12 communication skills, technology, communication techniques,
13 and then specifically radio and dispatch techniques, and then
14 some like hands-on actual practical experience as well is a
15 requirement.

16 Does that answer your question?

17 MEMBER BEEHAN: That does. Yes.

18 MS. QUESTELL: It's hard for me to
19 take off the old legal hat.

20 MEMBER BEEHAN: You did very well.
21 What you're saying, here's the curriculum. It's very broad.
22 There are a number of places, you can even do it in-house, but
23 if you don't have the capability there are places out there
24 where you can find it. So it's not that complicated, don't
25 panic. There are local -- there are resources available.

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1 It's not that complicated.

2 MS. QUESTELL: That's exactly right.

3 MEMBER BEEHAN: You did good.

4 MS. QUESTELL: Thank you.

5 CHAIR PORTER: We have a lot of -- you
6 already have your normal companies, APCO or any of those folks
7 that have been participating in this for years. But you have
8 a lot of others too. So I'd say the districts will probably
9 be bombarded with folks wanting to do their training for them.
10 I don't think they'll have a problem finding somebody. It may
11 be narrowing it down to who they want to do it.

12 MEMBER BEEHAN: The other question
13 they did ask is who is going to pay for it. And I'm sure the
14 answer is, it's in their own budget, I would imagine?

15 MS. QUESTELL: Yes.

16 CHAIR PORTER: Other questions?

17 (Pause)

18 CHAIR PORTER: Do I hear a motion,
19 then, to approve the new dispatcher training regulations?

20 MEMBER COBB: I so move.

21 CHAIR PORTER: Ms. Cobb makes a
22 motion. Do I have a second?

23 MEMBER BEEHAN: Second.

24 CHAIR PORTER: Tom seconds. Any
25 discussion?

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1 (Pause)
2 CHAIR PORTER: Hearing none, all in
3 favor say "aye."
4 THE BOARD: Aye.
5 CHAIR PORTER: All opposed like sign.
6 (Pause)
7 CHAIR PORTER: Motions carries.
8 Next item, Lynn.
9 MS. QUESTELL: Thank you.
10 The next item on the agenda is to
11 consider designating as executive service the new in-house
12 technical director and accounting manager positions.
13 During the July 16th, 2004 meeting the
14 Board authorized the creation of these two new staff
15 positions. And at the time the Board voted the General
16 Assembly had already approved the funding of these positions.
17 Because there's a lot more flexibility in establishing
18 positions that are designated as executive service, the Board
19 worked to amend the State's personnel law so that they could
20 be designated as executive service. And on May 11th the
21 Governor signed our bill amending Tennessee Code Annotated
22 8-30-208 to allow the Board to staff its new positions with
23 executive service employees.
24 The Board is authorized by Tennessee
25 Code Annotated 7-86-306(a)(3) to appoint and fix the salaries

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1 of such employees as it deems necessary. And the next step to
2 move this along would be for the Board to vote to fill these
3 positions with executive service employees, if possible. And
4 this will help staff kind of navigate through the -- I don't
5 want to use the word morass but -- of the state government to
6 have an executive service position created.

7 If you vote on it, that's all she
8 wrote, basically. This would be the supreme authority that we
9 would have and no one could say we couldn't do it if you
10 decided to vote for the executive service. So I would ask
11 you-all to consider that issue.

12 CHAIR PORTER: Do I hear a motion?

13 MEMBER TAYLOR: So moved.

14 MEMBER BEEHAN: Second.

15 CHAIR PORTER: A motion and a second
16 that we delegate the new -- the two new positions that we were
17 looking at to fill in the technical director and accounting
18 manger position as executive services. Any discussion?

19 MEMBER BEEHAN: These positions have
20 not been filled yet; is that correct?

21 CHAIR PORTER: We kind of wait to see
22 if we can get this through because it makes them a lot easier
23 to fill under executive services.

24 If there's no further discussion, all
25 in favor say "aye."

1 THE BOARD: Aye.

2 CHAIR PORTER: All opposed like sign.

3 (Pause)

4 CHAIR PORTER: Motion carries.

5 Next item.

6 MS. QUESTELL: The next matter is to
7 consider the request of Triton PCS and Cingular Wireless to
8 amend their reimbursement plan. The reimbursement plans of
9 these carriers are deemed proprietary under our rules and
10 regulations, which means that the actual details of them
11 cannot be discussed publicly, the numbers cannot be discussed
12 publicly. As required by our regulations their request to
13 amend have been kept in a secure area where they've been
14 available for the Board's review.

15 Triton's request broadly states that
16 it seeks to amend its cost recovery plan to cover software and
17 hardware warranty fees from PDE or Position Determining
18 Entities vendors. Prior to this amendment their plan was
19 limited to Intrado cost.

20 And Cingular seeks to amend its plan
21 to cover additional nonrecurring costs incurred to purchase
22 upgrades to Location Messaging Units in the Knoxville area.

23 Curt, would you like to elaborate on
24 your research on these matters?

25 MR. ANDRICH: Yeah, a little bit just

1 to try clear it up. I spoke to two people from Triton, and
2 what they've listed on their amended plan as software and
3 warranty and their recurring cost is actually the -- the way
4 they explained it, it's the licensing fee or the monthly
5 services charge that's paid to like True Position, a couple of
6 other of the location services that actually process the
7 information from them. And I asked were they buying like a
8 specific piece of software, you know, that they own that.
9 Because I said that's the way it reads in the spreadsheets,
10 that you're buying software and then the warranty on the
11 software. No, that's -- that's the way it's listed on the
12 invoice that comes from the company, but, in effect, it's
13 basically they're buying a service from them.

14 So the only question I basically had
15 for them was, to me it didn't make sense that software would
16 be a recurring cost. That should be a onetime fee and maybe a
17 periodic upgrade. But it's actually a subscription or
18 licensing fee that they pay on a monthly basis to the
19 different services that provide information from them.

20 So based on that, that cleared up that
21 question to me that it looks like a recurring cost of doing
22 business. So with Triton I think we're -- it's ready to go.

23 With Cingular, we have some questions
24 about some of their items. We have been trying to get in
25 touch with them. Everybody at Cingular -- the person who had

1 been in charged has been reassigned. We found that out
2 yesterday, I think after we had been talking to her for almost
3 two weeks to get the information. Yesterday I got an e-mail
4 from her that says I'm not responsible for this anymore, talk
5 to this person. I sent that person an e-mail and she's on
6 vacation until next week.

7 So we had already told Cingular that
8 based on whether they could get their information back to us
9 timely or not it may be put off for the July meeting for our
10 consideration. And they didn't have a problem with that.

11 CHAIR PORTER: If nobody has a
12 problem, we'll defer the Cingular request to the next board
13 meeting so our technical consultant can get with them and get
14 more details on that.

15 Thank you, Curt.

16 You heard the request of Staff to
17 approve the Triton PCS cost recovery and Staff is comfortable
18 with it. Do I hear a motion?

19 MEMBER TAYLOR: So moved.

20 CHAIR PORTER: I have a motion. Do I
21 have a second?

22 MEMBER COBB: Second.

23 CHAIR PORTER: A motion to a second to
24 approve Triton PCS amended cost recovery. Any discussion?

25 (Pause)

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1 CHAIR PORTER: Hearing none all in
2 favor say "aye."

3 THE BOARD: Aye.

4 CHAIR PORTER: All opposed like sign.
5 (Pause)

6 CHAIR PORTER: Motion carries.
7 Next item.

8 MS. QUESTELL: The next item is for
9 the Board to consider amending Policy Number 20 to require all
10 emergency communications districts to secure an agreement to
11 obtain a GIS Mapping system that would be fully operational by
12 December 31, 2005.

13 Policy Number 20 presently requires
14 districts that are receiving cost recovery for their GIS
15 Mapping to obtain and be capable of effectively operating
16 their GIS Mapping system in accordance with the Board's
17 minimum standards and it sets a deadline of April 1, 2005.
18 A number of districts have not complied with this policy.

19 The proposed amendment gives the
20 districts extra time to obtain a GIS Mapping system and it
21 requires them to have everything in place as far as selecting
22 and contracting for the system within six months.

23 I know the Board does not set
24 deadlines lightly. And I think the Board should discuss what
25 to do about compliance in this case. We have received

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1 communications from three districts asking the Board not to
2 adopt this amendment. They think the deadline is too strict.

3 But just for the record, I want to
4 state that the \$50,000 GIS reimbursement has been in effect
5 since 2002. And the GIS Mapping maintenance grant was
6 established in January 2003. We sent out enumerable press
7 releases on the availability of these funds. These are not
8 new programs.

9 And I also want to reiterate that if
10 the county already has a GIS base map they do not have to
11 convert to GDT data. That's only for counties that do not
12 have a base map.

13 The proposed amendment would be as
14 follows: I'll read it into the record.

15 "Effective May 26, 2005, within six
16 months, all emergency communications districts shall secure an
17 agreement to obtain a GIS Mapping system that will be fully
18 operational no later than December 31, 2005."

19 Staff asks you to consider the
20 amendment.

21 CHAIR PORTER: Yes.

22 MEMBER BEEHAN: A couple questions.
23 How many districts would this affect if you are not there and
24 what are the reasons that are given for not having it, the
25 hearings or you being called or the letters or whatever

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1 correspondence you have?

2 MS. QUESTELL: Well, one of the
3 reasons that has been given to me is that the initial
4 Policy Number 20 states that it applies to public safety that
5 are receiving cost recovery for their GIS Mapping. And I've
6 only received complaints from three districts on this out of
7 100. So you should know that.

8 MEMBER BEEHAN: How many do not have
9 it? Even though you've only heard from three, how many are we
10 talking about?

11 MS. QUESTELL: Don, could you respond
12 that? He handles that.

13 MR. JOHNSON: We're basically,
14 probably talking about, I'd say anywhere from 25 to 30.

15 MEMBER BILBREY: I'm not --

16 MR. JOHNSON: About 25 to 30 districts
17 that do not have it right now.

18 MEMBER BILBREY: Do not have it.

19 MEMBER BEEHAN: Just for my being
20 fairly new, if you don't have it you do have the capability of
21 getting a grant; is that what you're saying?

22 CHAIR PORTER: It's free money.

23 MEMBER BEEHAN: Okay. Does that cover
24 the cost, usually?

25 CHAIR PORTER: In most cases. If

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1 you're in a metropolitan, Nashville or Chattanooga or
2 someplace like that, no. A county my size, we're somewhere
3 up, you know, in that Tier II range, \$50,000 will go a long
4 ways in putting it in.

5 The problem we have is that we put
6 this free money out three years ago and you're still having
7 folks today say, "I didn't know anything about that." You
8 know, ignorance of the law is no excuse. And I guess my thing
9 is, it really concerns me, is that there are 911 districts out
10 there that aren't keeping up with what's going on at the state
11 board level. These grants and regulations and policies and so
12 forth, if they don't know about the \$50,000 grant that's free
13 to them, what else don't they know about? That's what
14 concerns me.

15 There's a lack of responsibility at
16 the district level to keep up with what the board is doing.
17 And it's very easy. You know, a \$9.95 a month dial-up
18 internet connection to the internet you can view our web page
19 or you can go to the library or wherever and do it. I think
20 at some point this is part of the standard of care that we're
21 spending millions and millions of dollars to put Phase II in
22 across the state and these folks don't even have a mapping
23 system that they can plot those calls on.

24 MEMBER BEEHAN: Do most of these
25 district have an internet system or an e-mail?

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MS. QUESTELL: Most do, yes.

MEMBER BEEHAN: Do we have any kind of
an e-mail alert that we can send beyond --

MS. QUESTELL: We do.

MEMBER BEEHAN: Okay. We do do that.
Can you "cc" us on that when you do
that?

MS. QUESTELL: Sure. We do. We also
send a written summary of every meeting to every district so
that they get it whether they have an internet connection or
not. And we have a system in place where if they don't have
an internet connection we fax them the information that we're
sending. We try to get everything out to people as much as we
possibly can.

One other thing I want to note is that
at the last meeting the Board adopted as part of the standard
of care policy, Policy Number 33, that the districts should
have a GIS system capable of auto-populating. So this is
going to set a standard of care so that if, God forbid,
somebody was hurt for lack of a GIS system there could be
liability and that that won't be just for the districts, that
will be across the board for anyone offering emergency
communication service.

CHAIR PORTER: One of the things that
Lynn and I talked about it, you know, we send letter after

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2 is doing a registered letter to the chairman and the director
3 of those districts telling them of the policy. And then at
4 some point in time you've just got to say, you've got to do
5 this, the Board's going to come down and make it a requirement
6 that you've got to do this, or you're going to have to say,
7 it's still a requirement and we're not going to do the 50,000
8 grant anymore and you're going to be on your own to fund it.

9 We still have counties, too, that
10 haven't taken advantage of the \$30,000 dispatcher grant.
11 There's free money sitting out there. And as I travel across
12 the state, especially in the small districts, we hear the same
13 thing over and over, we don't have any money, we don't have
14 any money. Well, I can tell you of \$90,000 that you could
15 take advantage of with the GIS and dispatcher grants that
16 you're not taking care of. You know, it's your responsibility
17 you don't have the money, it's your fault.

18 It's kind of scary a little bit, Tom,
19 to think that folks that are responsible for answering the 911
20 calls and taking care of people's lives on a daily basis that
21 somebody can't take 15 or 20 minutes a week or a month and go
22 to our web page and just review what went on at the state
23 board and make sure you keep up with it. That concerns me.
24 That really does.

25 MEMBER BEEHAN: We're dealing with

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1 human nature here, too. And I was just trying to think of

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2 ways you can alert them. Sometimes I go pick up my mail at
3 City Hall and there are minutes in there. I was just
4 wondering if there was a way to make some of this stand out.

5 CHAIR PORTER: Well, you would think
6 doing the registered letters to the chairman and stuff where
7 they would have to sign for them.

8 MEMBER BEEHAN: Perhaps that would
9 certainly --

10 MEMBER TAYLOR: Let me ask you, do we
11 have some districts that have mapping systems in place that
12 maybe they could modify that meets the requirement of GIS for
13 location of Phase II, to meet Phase II?

14 CHAIR PORTER: May have.

15 MEMBER TAYLOR: I know we have a
16 mapping system and we went with the GIS system. I just wonder
17 if there's not something else out there.

18 CHAIR PORTER: A lot of the older
19 systems --

20 MEMBER TAYLOR: Is it absolutely
21 necessary to have the GIS system?

22 And here again, maybe some of the
23 districts are not aware of the assets available through
24 Kimball to help them with GIS.

25 Obviously, it concerns me also that

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1 the deadline has already passed and a lot of folks aren't in
2 compliance, but we only recently complied. And there are

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3 others out there in the same boat. And we're really tickled
4 with our mapping system.

5 CHAIR PORTER: Same way with us. We
6 had -- most folks were using an auto CAD system back in the
7 '90s, and the problem you have with those is the latitudes and
8 longitudes and stuff with the Phase II -- most of them won't
9 do it and a few of them maybe can be modified to do it. But
10 to get everybody into the next generation with GIS mapping,
11 which most of them will have to take what they've got or
12 convert it over to GIS, they can at least use what they've
13 got, it will go a long ways to doing GIS.

14 A lot of the counties that I talk to
15 there just seems to be a lack of knowledge or a lack of
16 knowing --

17 MEMBER TAYLOR: Well, I can tell you
18 from personal experience converting it over is a nightmare.

19 CHAIR PORTER: It sure is.

20 MEMBER TAYLOR: Absolutely a
21 nightmare. Even when the vendor gets a bid and says we can do
22 this, no problem. Ten months later it's still a problem.

23 CHAIR PORTER: A lot of cases it's
24 easier starting from scratch than it is to convert.

25 Other questions?

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1 MEMBER LOWRY: Just a comment. I
2 think we need to encourage all the districts to do their best,

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3 if they need our help, holler at us. We have to go forward
4 with the GIS system in every center across the state. The
5 reason I'm saying this is, it's just a matter of time that
6 we're going to be dispatching by GIS cordless. That's coming.
7 We can keep our heads in sand if we want to. But we're going
8 to be right back here and folks are going to be here saying, I
9 didn't know anything about this. I know that our -- I've been
10 at two different functions across the state where Chairman
11 Porter addressed the group and specifically said I'm really
12 concerned because so many people -- or so many districts have
13 not applied for 50,000 or 40,000, and then the ongoing 10,000.

14 And as far as the Tennessee Emergency
15 Number Association, I know that we talk about it all the time.
16 So -- that -- those -- there's two or three organizations or
17 two or three groups, two or three public meetings that from
18 one end to the other I see about everybody there, not
19 everybody, of course, but -- I wouldn't say 100 percent, but
20 probably at least 75 to 85. I know in my situation as far as
21 being involved with the Tennessee Emergency Number Association
22 any of us will help anybody that needs it. And I know
23 Chairman Porter and his group, he has a lot of people call
24 him. But just contact us if you need help. The staff here
25 and the technical group, our consultant, we'll help these

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1 folks get off and running.

2 And it is difficult if you have never
3 done it, especially in the rural areas. But I think in some

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4 cases they're scared, it's too overcoming to try to tackle.
5 But on the other hand, it's probably not as bad sometimes to
6 start from scratch. Like you said, it's a nightmare of going
7 back a lot of times on modifying.

8 But I think we need to encourage
9 everybody to do this. We ought to pass this amendment as one
10 last ditch effort, last chance to do it.

11 MEMBER BEEHAN: And your association
12 certainly will help get the word about this?

13 MEMBER LOWRY: We try to push it.
14 We'll put it in the newspaper.

15 MEMBER TAYLOR: On the \$30,000 cash,
16 you and Lynn get the money together and just give me a list
17 and I'll take care of it.

18 CHAIR PORTER: I appreciate your help
19 on that.

20 MEMBER TAYLOR: Cash. Remember that.

21 CHAIR PORTER: Any other discussion?
22 (Pause)

23 CHAIR PORTER: Do I hear a motion to
24 amend Policy Number 20 and extend the deadline on the GIS
25 Mapping?

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1 MEMBER VICKERS: So moved.

2 CHAIR PORTER: Do I have a second?

3 MEMBER COBB: Second.

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4 CHAIR PORTER: I have a motion and a
5 second that we amend Policy Number 20 to extend the deadline
6 on the GIS Mapping to December 31st, 2005. Anymore
7 discussion?

8 (Pause)

9 CHAIR PORTER: Hearing none, all in
10 favor say "aye."

11 THE BOARD: Aye.

12 CHAIR PORTER: All opposed like sign.

13 (Pause)

14 CHAIR PORTER: Motion carries.

15 Next item.

16 MS. QUESTELL: The next item is to
17 consider amending Policy Number 32, which the Board adopted at
18 the last meeting, to specify that the emergency backup power
19 requirement in that policy apply only to PSAPs that are
20 operated by emergency communications districts.

21 And I would also ask that you consider
22 amending Policy Number 33, which is the standard of care
23 policy that we've established, to include these backup
24 standards in the standard of care.

25 The purpose of the backup power policy

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1 is to assure that districts make arrangements for alternate
2 power sources in case of a blackout. And this is so
3 important. But since then the wording of Policy Number 32 has
4 raised some questions, and these are legitimate questions. So

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5 Staff is proposing this amendment to clarify that
6 Policy Number 32 applies only to PSAPs that are actually
7 operating and controlled by emergency communications districts
8 rather than PSAPs that are run by some other entity that the
9 district would have absolutely no control over.

10 There's a whole lot of different ways
11 that emergency communication is provided throughout the state
12 and a lot them involve cooperation with other entities or some
13 emergency communications don't involved the emergency
14 communication district at all. And we want to make clear that
15 our policy just applies to the districts.

16 So Staff unequivocally supports the
17 backup power requirement in Policy Number 32, but we would
18 like to just change the first sentence of it so that it
19 states:

20 "Public safety answering points
21 operated by emergency communications districts shall obtain --
22 and then the other -- an uninterruptible power supply capable
23 of providing uninterrupted power to emergency communications
24 operations for a minimum of one hour, and an emergency
25 generator and fuel source for the generator capable of

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1 providing power sufficient to maintain minimum E-911 service
2 operations and a suitable work environment for the PSAP for a
3 minimum of 48 hours. An additional backup emergency generator
4 that utilizes an alternative power source is recommended but

5 not required."

6 So that would be the first
7 recommendation that the staff would make.

8 The second one would be it be add
9 these requirements to Policy Number 33 that sets the standard
10 of care, so that all PSAPs, no matter who's running them,
11 should be obtaining emergency power sources just as a basic
12 standard of care.

13 CHAIR PORTER: I was going to say,
14 that's good policy, we just need to make a little bit of a
15 wording change there, the fact that a district is not
16 responsible for its backup power of a PSAP that it has no
17 control over.

18 MEMBER LOWRY: I have cautioned all of
19 the ones that have called me, and I know there's probably a
20 hundred different configurations of how they operate across
21 the state, but in most cases I'm pretty sure the district owns
22 the 911 equipment in every one of the PSAPs regardless of who
23 operates them. And I don't know, if I was a district I would
24 want my 911 controller or switch, whatever you want to call
25 it, if I have to buy an "up" to put in there, then I think

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1 that we probably should whether -- whoever owns or operates
2 the PSAP has the funding for a generator or run-ups to run the
3 whole center would be up to them.

4 From a liability standpoint, and I'm
5 not an attorney, but I kind of believe the district is

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6 responsible for keeping that switch up. It can't run the
7 center, but if it owns the switch or it contracts the 911
8 switch, I would think that it probably would -- if I had a
9 district I would have -- I've got this where we operate now,
10 backups on those individual items the district owns even
11 though the Sheriff's Department runs the PSAP.

12 MS. QUESTELL: May I respond?

13 (Pause)

14 MS. QUESTELL: The proposed amendments
15 would leave the entities that are operating that to work that
16 out among themselves. But because it would be in the standard
17 of care, that would be saying somebody has got to do it
18 without -- without specifying exactly who has to do it unless
19 the district is actually operating the PSAP. We just were
20 thinking after listening to various people's concerns that it
21 might not be a bad idea to leave a little bit of flexibility
22 about who actually provided that. So you make a very good
23 point.

24 CHAIR PORTER: Other questions or
25 comments?

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1 (Pause)

2 CHAIR PORTER: Do I hear a motion to
3 amend Policy Number 32 and 33?

4 MEMBER COBB: I so move.

5 CHAIR PORTER: A motion by Ms. Cobb.

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6 Do I have a second?

7 MEMBER LOWRY: Second.

8 CHAIR PORTER: Mr. Lowry.

9 Any discussion?

10 (Pause)

11 CHAIR PORTER: Hearing none, all in

12 favor say "aye."

13 THE BOARD: Aye.

14 CHAIR PORTER: All opposed like sign.

15 (Pause)

16 CHAIR PORTER: Motion carries.

17 Next item.

18 MS. QUESTELL: We would ask the Board

19 to consider a request for \$40,000 in financial assistance by

20 Clay County. White County was on the agenda but they asked

21 for their request to be deferred to the next meeting.

22 Clay County is a Tier V district. And

23 they intend to use the \$40,000 reimbursement to help with the

24 replacement of Motorola Centralink Palladium PSAP with

25 interact Zetron 3200 controller with CTI. Their total

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1 replacement cost is \$108,450.

2 I want to say that the Board

3 established this reimbursement program for Tier IV and Tier V

4 districts, the smaller districts that are having financial

5 problems. And the \$40,000 is available for controller and

6 system upgrades. So they already have a -- their system in

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7 place, but for one reason or another they are not -- they are
8 becoming too old to really function well or the vendor may not
9 be providing the warranty kind of stuff of the upgrading stuff
10 and they have to make new purchases. That's what this grant
11 program is for -- or it's not a grant program -- reimbursement
12 program. And it would be available to all Tier IV and V
13 districts that would have these upgrade issues. They're
14 welcome to come and ask for the reimbursement.

15 CHAIR PORTER: You heard the request
16 from Clay County, do I hear a motion?

17 MEMBER BILBREY: So moved.

18 CHAIR PORTER: Do I have a second?

19 MEMBER RICH: Second.

20 CHAIR PORTER: A motion and second to
21 approve the Clay County request. Any discussion?

22 MEMBER BEEHAN: When they make the
23 request then do we go look or do we have our consultant look,
24 or do we just go ahead and grant the money? Or how do you --

25 MS. QUESTELL: We require them to

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1 specify exactly what they want their -- the reimbursement for.
2 And then before we provide the reimbursement we require
3 invoices.

4 CHAIR PORTER: They provide
5 invoices for our review.

6 MS. QUESTELL: Original invoices.

7 That's become a big deal.

8 CHAIR PORTER: Other questions or
9 discussion?

10 (Pause)

11 CHAIR PORTER: All in favor say "aye."

12 THE BOARD: Aye.

13 CHAIR PORTER: All opposed like sign.

14 (Pause)

15 CHAIR PORTER: All opposed like sign.

16 (Pause)

17 CHAIR PORTER: Motion carries.

18 Is that all of your report?

19 MS. QUESTELL: I have one more action
20 item that I would request the Board to consider. And that is,
21 after spending almost two months trying to walk in Anthony
22 Haynes' shoes and to do his job, I have so much more
23 appreciation for what he did, and I had a lot of appreciation
24 before this. What I would ask the Board to consider doing is
25 to authorize staff to get a plaque for him expressing our

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1 great appreciation for all of his work on behalf of the board.

2 And I want to say, also, he has
3 continued to answer every question that we might have and has
4 been very, very generous with his time even as he's up and
5 totally running with his new job. And that's deeply
6 appreciated as well.

7 CHAIR PORTER: Anybody have any

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8 objection to us doing that and inviting Anthony to the next
9 board meeting to --

10 MEMBER BEEHAN: I would move that we
11 go ahead and make this -- support this recommendation. And I
12 almost would like to have a roast of him. But at least a
13 recognition. He works very hard.

14 CHAIR PORTER: Do I have a second?

15 MEMBER COBB: I'll second.

16 CHAIR PORTER: A motion and a second.

17 Any discussion?

18 (Pause)

19 CHAIR PORTER: Hearing none, all in

20 favor say "aye."

21 THE BOARD: Aye.

22 CHAIR PORTER: All opposed like sign.

23 (Pause)

24 CHAIR PORTER: Motion carries.

25 MS. QUESTELL: I would just like to

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1 add one more thing. On the agenda it says "Consider Request
2 for Financial Assistance by Bledsoe County," they've asked for
3 this item to be removed from the agenda.

4 CHAIR PORTER: Thanks, Lynn.

5 And let me say on Lynn's behalf, she
6 has really hit the ground running into this position. She
7 already had a good knowledge of the working relationship of

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8 Anthony and a knowledge of how our office works. And she has
9 just -- she's done a remarkable job. And I appreciate how
10 well she has done. I just want to give you our thanks for
11 jumping in and taking over and keeping everything rolling. We
12 had a lot of open projects and she's been great to work for us
13 so far. I want you-all to know that. Keep it up.

14 MS. QUESTELL: Thank you very much.
15 It's my honor and pleasure to work for you-all.

16 CHAIR PORTER: The next item on the
17 agenda is to consider a rate increase request from Stewart
18 County. If the Stewart County folks would come forward.

19 (Pause)

20 CHAIR PORTER: Is anybody here from
21 Stewart County?

22 (Pause)

23 CHAIR PORTER: If there's not anybody
24 from Stewart County I'm going to move that this be --

25 MR. MAHN: Mr. Chairman. Mike Mahn.

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1 I was just informed that they had a
2 delegation here and they had just gone out. Do you want me to
3 go check out in the hall?

4 CHAIR PORTER: I'll tell you what I'm
5 going to do, I'm going to go ahead and move to Robertson
6 County and then they can be last if they're still here.

7 MR. MAHN: I don't represent them
8 but --

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9 CHAIR PORTER: Would the Robertson
10 County folks come up and we'll hear your rate increase next
11 then.

12 (Pause)

13 CHAIR PORTER: Introduce yourself and
14 who you have with you.

15 MR. WILKERSON: All right, sir. I'm
16 Jackie Wilkerson, I'm the board chair of the Robertson County
17 ECD. Cathy Lowe is our director for the communications
18 district. And Mike Mahn is our legal attorney.

19 Front row, from the City of
20 Springfield I have city manager, Paula Moody; our city police
21 chief, Mike Wilhot; and our assistant fire chief Maynor
22 Schott; and also the Springfield PSAP dispatch supervisor,
23 Elvis Wilson; our sheriff, Gene Bollinger, is also a board
24 member; Chief Holt -- Chief Deputy Bill Holt from the
25 Sheriff's Department; and also Jason Pentecost (phonetically),

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1 who is the dispatch supervisor from the Sheriff's Office.

2 CHAIR PORTER: Brought a busload with
3 you, didn't you?

4 MR. WILKERSON: Yes, we did.

5 CHAIR PORTER: Jackie, you want to
6 have a seat right there at that table, get you a microphone
7 there.

8 The order in the way that we go with

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9 these, first of all, I'm going to let Don go over the
10 financial data that you've submitted for the increase. Then
11 we'll hear from our technical consultant on the site review.
12 Then we'll give the district, we'll give you an opportunity to
13 make any comments, or whatever, that you'd like to. And then
14 the Board will go into deliberations.

15 Don, do you want to start us off?

16 MR. JOHNSON: All right. We have
17 Robertson County here for -- a request for a rate increase.
18 The chairman is Jackie W. Wilkerson, who just spoke there.
19 Then their director is Cathy Lowe.

20 They have a population as of the
21 certification of U.S. Census of 2000 of 54,433. They're a
22 Tier III district. And their request is for a \$1.50
23 residential and \$3 business.

24 They would like to get this rate
25 increase -- their justification would be to combine their

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1 two PSAPs into one major PSAP and just to increase the
2 effectiveness and efficiency of the operation of the
3 center.

4 They've sent it -- well, they've done
5 everything they're supposed to do as far as a public hearing
6 and putting it in the newspaper and all. Their rate increase
7 would be -- like I said, the rate increase would be to pay for
8 the new center and also equipment to go into the new center.
9 They would have additional revenue if they were to receive it

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10 of approximately \$225,568 annually.

11 They expect the new center to cost,
12 roughly, about a million dollars, possibly a little bit more
13 than that. And that would be to enhance GIS/GPS mapping
14 system and to enhance the upgrade of the radio system within
15 the jurisdiction, and also to interface with Region 7 Homeland
16 Security District. Then with the additional money they would
17 like to restore their reserves.

18 Page 3 gives you a list of all the
19 agencies that they deal with in Robertson County and also
20 Greenbrier, Ridgetop, and Cross Plains, and Coopertown.

21 As far as employees, the dispatchers
22 are funded by the City of Springfield, which there's about 10
23 dispatchers, and Robertson County, which is approximately 12
24 dispatchers.

25 The district employees consist of the

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1 Director, the Administrative Clerk III, and the Administrative
2 Clerk II. As far as the salary, all of that deal is done with
3 the City and County, so they don't have anything to deal with
4 on the dispatchers' salaries.

5 If they don't get -- by any chance get
6 the rate increase they would like -- they would just go back
7 to their typical mission statement, which is, "Our mission
8 statement is to insure all citizens and visitors within
9 Robertson County a timely and professional emergency

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10 communication for the purpose of protecting life and
11 property."

12 As far as trying to use other means of
13 getting the rate increase, this is the first attempt since
14 their inception by referendum in December of 1989.

15 They have no outstanding debt. As far
16 as the breakdown of their revenue and their commercial revenue
17 for the past five years, it is listed on page 7. They lease
18 equipment right now from BellSouth. When they first did it a
19 few years ago, it had a total cost of \$121,222. And I got
20 that from their depreciation schedule that the auditor sent to
21 us.

22 Right now they have -- from the
23 Robertson County Sheriff's Department Central, they have nine
24 911 trunk lines and 13 administrative office lines. And from
25 Springfield's police department dispatch they have three 911

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1 trunk lines, and they don't have any administrative office
2 lines.

3 Their service provider is BellSouth.
4 Their most recent customers -- most number of customers as of
5 March 2005 was 19,887 residential and 3,867 business.

6 On their financial information,
7 Table 1 shows you that they had -- in 2004, their last audit
8 that they had \$21,510 and change in net assets. Their net
9 assets was 606,309. And their cash as of 2004 was 90,717.

10 Looking at their past five audits, in
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11 2000 they didn't have any findings, but in 2001 they had a
12 collateralization finding dealing with some of their money in
13 the credit union. State law requires that all deposits be
14 held in federally insured deposits and any amounts not covered
15 by the insurance be collateralized. And as of June 30th, 2001
16 the district had uninsured and uncollateralized deposits of
17 approximately \$32,000.

18 As far as the management's response at
19 that time, all the deposits should be insured and as required
20 by the state law.

21 They also had an overexpenditure of
22 their budget of about \$4600.

23 In 2002 they had a repeat finding that
24 the auditor found on their collateralization and the
25 management had basically the same management response.

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1 Although the auditor didn't mentioned
2 it as far as their budget, I realized that they did have an
3 overexpenditure on eight of their items -- budget items in
4 2002, about 3200, close to \$4,000.

5 In 2003 they had no findings, but they
6 had a -- but the auditor did mention that they had eight
7 budget line items of 2700.

8 In 2004 they had a segregation of
9 duties finding that the auditor found which said there is
10 insufficient segregation of duties on revenue received from

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11 smaller landline carriers. And that's probably dealing with
12 checks coming in and they had one person dealing with all of
13 that.

14 And they also had a collateralization
15 finding on there. They even had a reconciling accounts
16 finding, which deals with checking accounts at Farmers and
17 Merchants Bank, reconciled together, resulting in one account
18 becoming overdrawn during the year.

19 Also, the investment account does not
20 agree with the general ledger due to a posting error. I would
21 say at this particular time that has been taken care of.

22 When looking at their Table 5 of their
23 planned projections, they would project that the rate increase
24 would commence on July 1st of 2005. At that time in fiscal
25 year 2006 they project an increase from 230,280 without the

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1 rate increase to 479,460 with the rate increase. The district
2 would have a change in net assets of \$207,672 in their net
3 income. They would also -- they would start to continue to
4 decrease -- increase in their -- well, no, decrease in their
5 landline rates, if this is correct.

6 And as far as fiscal year 2010, they
7 would have -- they would project an increase of about
8 \$203,041. Which would mean that the landline rates without
9 the rate increase would be 187,564, with the rate increase
10 390,605. The net -- change in net assets would be 9,721.

11 When I used my analysis I come out to
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12 about the same information that they did with their rate
13 increase beginning on July the 1st of 2005, which would be on
14 Table 6.

15 The district would retain a positive
16 change of net assets in 2006 of 215,171. And at this rate the
17 district will produce a change in net assets of 6,000 -- yeah,
18 6,310 for fiscal year 2010 and ending net assets for the
19 fiscal year 2010 is projected to increase to 984,439. The
20 ending cash balance for fiscal year 2010 is projected to be
21 1,004,134.

22 As far as the inter-local agreement,
23 at the time of this application they didn't have an
24 inter-local agreement but they are working on one with the
25 County and the City. And I think they probably have one right

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1 now, but it just hasn't been signed yet.

2 Other than that, that is all I've got.

3 CHAIR PORTER: Anybody have any
4 questions of Don on any of these numbers?

5 (Pause)

6 CHAIR PORTER: Curt, you want to come
7 up and talk about the site visit.

8 MR. ANDRICH: Okay. We visited the
9 Robertson County site on April 14th. Based on our visit from
10 what we saw, it's a well-run operation, they are -- the two
11 causes or the two reasons they're looking for a rate increase

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13 Springfield and the County. It will do a great deal to
14 increase the efficiency of the operation, the calls won't have
15 to be transferred, it will save time. It will save the
16 potential of calls being dropped in that actual mechanical
17 transfer from one center to the other.

18 As they move forward to the idea of
19 looking at a new center, our recommendation on that -- we've
20 got a couple of quick recommendations.

21 One is that as they look at any plans
22 for replacement of equipment that the timing of the equipment
23 replacement coincide with the time of moving into a new
24 building so that it can all be done in one effort.

25 The other thing is that when they

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1 start looking at the new building that they conduct what's
2 called a "programming study" to determine how much space they
3 need to move the operation, not just what they need currently,
4 but to look 10 to 15 years out so that they have room to
5 expand so that they don't have to, you know, come back for
6 additional funding to try to build the building bigger. You
7 know, just some good planning principles on that.

8 But from everything we saw on the
9 site, what they're requesting the additional funding to do
10 appears to be warranted.

11 CHAIR PORTER: Any questions of Curt
12 from the board members?

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(Pause)

13

CHAIR PORTER: Thank you, Curt.

14

Jackie, now it's your turn or anyone

15

you have that would like to speak, make any comments that you

16

would like to make. And then we'll open it up for the board

17

members to ask you any questions they'd like to.

18

MR. WILKERSON: Thank you,

19

Mr. Chairman.

20

Before I start, I didn't intentionally

21

leave him out, but Mr. Howard Bradley, our county executive

22

is here also, he just stepped out. Also, we brought

23

Ms. Lisa Henderson, who is our auditor, in case there are any

24

questions there.

25

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1

This is something that both the City

2

and County have been working on for a while, the police chief

3

and the sheriff have been instrumental -- since they have --

4

currently have the dispatcher PSAPs -- have been instrumental

5

in trying to also help consolidate. What we're looking for,

6

of course, is the best bank for the buck, so to speak.

7

We feel being able to consolidate with

8

everybody in one facility, again, eliminating any transfers --

9

even now, with two PSAPs there are parts of the city and

10

county government that are having to be transferred from one

11

location to the other, which will eliminate any errors there,

12

mechanical errors or otherwise.

13

We just feel that at this point in

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14 time with the thought that we're going to have to start
15 replacing and revamping some equipment in the short future
16 that this is the opportune time to try to move into a new
17 communication center.

18 CHAIR PORTER: Any of your other folks
19 want to say anything?

20 MR. WILKERSON: Anybody else?

21 CHAIR PORTER: Make sure you state
22 your name for the record, please.

23 MR. BRADLEY: I'm Howard Bradley,
24 Robertson County executive, and basically I would just like to
25 say thank you for your consideration of this and thank you

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1 between the officers of Robertson County and the City of
2 Springfield. They have worked hard for a long period of time.
3 We have a number of projects that we are currently doing
4 jointly. And I know that this is going to bring a much
5 greater efficiency to this operation.

6 And I am very grateful to the City of
7 Springfield for the work that they have done in bringing this
8 to creation and to you-all for your consideration today.

9 CHAIR PORTER: Thank you, sir, we
10 appreciate you coming.

11 MR. NUTTING: Good morning, I'm
12 Paul Nutting, the City Manager of Springfield, I want to tell
13 the Board that the -- our board of mayor and aldermen has

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14 already set aside 5 acres in our industrial park for the
15 possible location of this communication center. And the City
16 and County do have an excellent working relationship and we
17 think this would be a healthy step forward. Thank you.

18 CHAIR PORTER: Thank you, sir, we
19 appreciate you coming.

20 Anybody else, Jackie?
21 They don't have to if they don't want
22 to.

23 MR. WILKERSON: I think the Sheriff
24 might want to talk.

25 CHAIR PORTER: Sheriff, just state

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1 your name for the record, please.

2 SHERIFF BOLLINGER: Jerry Bollinger.
3 What I would like to say, I appreciate you-all hearing this.
4 This is something I've been trying to get into since 1990, a
5 consolidated dispatch. It's something we need. We also -- at
6 the present time we are going into structuring a system that
7 the City and the County each put up \$700,000 to get us in
8 there. Everybody is behind us in this. We hope you will
9 support us because it's not only for us but it's for the whole
10 community because I believe an individual -- I believe it's
11 teamwork, which the EMA, EMS, and all the small police
12 departments and all the other agencies have a relationship.
13 And we've been trying to get this done for a long time and
14 we'd appreciate anything you do.

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15 CHAIR PORTER: Thank you, Sheriff, I
16 appreciate it.

17 Okay, board members, any questions
18 that you have of the district.

19 MEMBER BEEHAN: My comment is, I want
20 to commend the City and the County, as a representative of the
21 cities, it's not always the type of thing we see here, with
22 the cooperation, and then you show up here and say it. So the
23 county executive and the city manager -- I don't know where he
24 went to, but that's very commendable. And I'm very supportive
25 of this kind of activity from a city standpoint. It's not a

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1 question, it's just a statement. I'm glad to see it.

2 MR. WILKERSON: We're very fortunate
3 that our city and county officials have been more than willing
4 to work with this. It's something, like you say, that you
5 don't see a lot. And we're very fortunate to have a good
6 working relationship.

7 MEMBER BEEHAN: Your community is
8 fortunate too.

9 MR. WILKERSON: Sure are.

10 CHAIR PORTER: Additional comments?

11 MEMBER BILBREY: There's one thing
12 that, talking about the plans for the new center, you really
13 haven't set them in motion? You don't have any documented
14 plans, per se. Do you have specific plans as to -- we don't

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15 have anything, or I don't see anything, as to what you're
16 going to do relative to the construction of the building and
17 so forth and so on. All of that, is there a -- do you have
18 that planned out?

19 MR. WILKERSON: We're not totally --
20 we have some very preliminary sketches to kind of have an idea
21 of what we're looking at. We have inter-local agreements and
22 things like that that are, basically, ready to be sign. But
23 nobody is going to put a name on a line until we know we have
24 funding secured. But, basically, we're to a point to proceed,
25 but it's all, I guess, hinging on today's outcome, basically.

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1 MEMBER BILBREY: It's sort of like the
2 chicken and the egg here, I think, what we're looking at.
3 What we see here is a million dollars out there in 2008. I
4 guess you're going to borrow that from somewhere. And then
5 that is going into construction and you're going to be paying
6 \$50,000, it looks like, a year after. And you're wanting the
7 full amount now. I think you're going to a dollar and a half
8 and \$3?

9 MR. WILKERSON: Yes.

10 MEMBER BILBREY: Which is the maximum
11 and you can't get anymore ever.

12 And it looks like, if you go out to
13 2010, that's really a whole lot of net asset or a whole lot of
14 cash.

15 MR. WILKERSON: Yes, sir. I
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16 understand where you're coming from. But our -- not knowing
17 for sure, the first figures we pulled out were very -- very
18 rough. The only thing that we have had to look at to give any
19 comparison at all is the Montgomery County Emergency Operation
20 Center, 911 Dispatch Center, that's sort of what we're
21 patterning after. Because they were a historical district
22 there was a lot of additional cosmetics that had to be done to
23 that building. And that building was about \$4 million.

24 So it's very possible that -- I feel
25 I like we're probably going to use a whole lot of this money

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1 that's showing that we're going to have as asset. I think
2 we'll probably wind up using a little more than what we
3 originally projected. So I don't -- I really and truly don't
4 think you'll see that much in net assets in 2010.

5 MR. MAHN: Mr. Chairman, I might
6 mention, the City -- I don't know if my mic is working or not.

7 CHAIR PORTER: There you go.

8 MR. MAHN: The City is contributing
9 the property at no cost in their industrial park. That will
10 be available for use by the District for this consolidated
11 facility. The -- the district auditor that has done the
12 financial projections, Lisa McIntosh, is here with us also.
13 And we scaled it modestly because we could -- we probably, as
14 Jackie noted, need a larger facility than a million dollars
15 will buy. We know there will be a cash accumulation that

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16 might be able to be used for a larger building than just a
17 million.

18 But they wanted to project it very
19 conservatively on the finances and also keep a very reasonable
20 reserve as they expand their obligations financially.

21 MEMBER BILBREY: We're all
22 conservative. Mike, we're looking at two different questions,
23 I guess. The original from the standpoint of what we want
24 to -- but we would like to see some definite plans and not
25 just that we're going to have all this cash that we may need

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1 to use. We would like see something a little bit more
2 specific. Because that money, if it's out there and you've
3 got that much, somebody is going to use it for something at
4 some point. There's no doubt about that.

5 You know, what we have been -- we're
6 obligated to the taxpayers to make sure that what we approve
7 here is going to be used in the right way. We're not saying
8 it's not. We're -- I'm really happy to see what they're
9 doing. I think it's going in the right direction to what we
10 need. But we don't want to see too much put on the front-end
11 all at one time. And it looks like we might want to work up
12 to this amount, you know, the total.

13 And I'm not sure, Don might want to
14 look at this as to what we could approve and level the playing
15 field, so to speak, instead of going up to a million dollars.
16 Maybe we need to keep it down at some point here, keep it down

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17 to six or 700,000 where you are right now.

18 It looks like the only thing as is, we
19 need to make sure that you have about a hundred thousand
20 dollars to balance the books, so to speak. Anything above and
21 beyond that we're looking at -- anybody else have any comments
22 about that?

23 Because we're talking about a lot of
24 money. And we don't take lightly about approving the maximum
25 amount of money here. And you can't come back for more after

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1 this. You need to work slowly.

2 MR. MAHN: Mr. Chairman, I would
3 certainly welcome the comments of our auditor, if you'd like.
4 The Board has already -- there's been discussions with the
5 City and County and a larger facility is needed. They wanted,
6 however, to be very conservative. They outlined an agreement
7 with the City and the County which have -- already drafts have
8 been circulated and meetings held about this. The City and
9 County will be committed to continue financial support to
10 cover salary costs. And the District's money will solely be
11 used for the revenue standard authorized purposes and
12 supporting the facility.

13 Quite frankly, they need at least
14 twice the facility that we're projecting. Lisa, maybe you can
15 comment on how you arrived at those numbers. We know it does
16 build up -- it looks like a big cash balance, but we may need

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17 to redo the finances so that is not sitting there as reserve
18 but is actually building more building that we can support.

19 MEMBER BILBREY: But is shows now,
20 Mike --

21 MR. MAHN: Oh, yes. Maybe she could
22 explain. She ran various scenarios or models on how much
23 building we could reasonably finance given the revenue
24 projections and conservatively looking at landlines being
25 flat, if not negative, looking at reasonable growth trends for

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1 other sources of revenue.

2 MS. MACINTOSH: I'm Lisa McIntosh. I
3 work with -- I'm a partner at Gillette, Henderson & Company.
4 And we did the projections using the information they gave and
5 did the calculations, put them in the format.

6 I know, originally, they had
7 submitted, you know, proposals on 1 million up to a \$3 million
8 building, and we were told you really need to pick one. I
9 think the big thing that I remember us discussing and in
10 deciding in going with the million dollar figure was that
11 there's some regulations about showing net operating deficits,
12 which includes your depreciation expense. And had we bumped
13 that on up to a million and a half, to \$2 million, it's
14 possible we would have ended up in a deficit situation. In
15 fact, that's what our projections were showing.

16 So from what we understand, that was
17 against guidelines and you couldn't do that at that point. So

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18 that's what we tried to stay with to keep a net operating -- a
19 positive net operating -- a net operating income figure, and
20 also, at the same time it was building up some cash here.

21 I think, truthfully, in our
22 negotiations we did feel like that possibly we might have to
23 use some of that cash eventually. You know, that was kind
24 of -- we were fighting a two-prong battle there, I guess is
25 what I'm getting at.

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1 Does that make sense to you, what I'm
2 saying here? If we bring in additional depreciation we would
3 end up with a net operating deficit because of the
4 depreciation. If you don't throw it in you're building up
5 cash. So you're kind of in a catch-22.

6 MEMBER BILBREY: You say you can't do
7 that?

8 MS. McINTOSH: From what I remember --
9 from regulations that I remember, I know you cannot have a net
10 operating deficit. And it may be for several years in a row.

11 I'm right on that, aren't I, Don?

12 MR. JOHNSON: Uh-huh.

13 MR. MAHN: Your standards require, you
14 know, three years consecutive net operating deficit, it's a
15 red flag and the State Board has to respond to that. So that
16 was one of the mandates that we gave to Ms. McIntosh in
17 developing the financial projections was that we have to

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18 remain compliant with the revenue standard requirements.

19 CHAIR PORTER: On your -- you're
20 planning on issuing bonds, is that what you're going to do to
21 fund the building of the building? Is that going to be done
22 by the District or the City or the County?

23 MS. LOWE: Probably by the City of
24 Springfield. And the City will pay that back.

25 CHAIR PORTER: Were they 20-year

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1 bonds, is that what you're looking at?

2 MS. LOWE: I believe they were 20-year
3 bonds. Yes, 20-year.

4 CHAIR PORTER: One of the things I was
5 thinking about, you might want to look at dropping that maybe
6 down to ten-year bonds instead of 20 and then you don't --
7 that will keep you from being in the negative range and it
8 will pay your debt off a lot sooner and you won't be building
9 up that high cash value.

10 MS. McINTOSH: That would work.

11 CHAIR PORTER: Pushing a building out
12 like that, in 20 years, by the time you pay for it it's
13 already going to be out of date and you're going to be looking
14 for something else.

15 If that helps.

16 MEMBER BILBREY: If we had some
17 different scenarios like that, that would be helpful.

18 MS. McINTOSH: We were kind of
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19 advised -- I think Don had said it might be better if we just
20 pick one and went with it.

21 CHAIR PORTER: Okay. Any other
22 questions from the County folks before we go on to
23 deliberations?

24 (Pause)

25 CHAIR PORTER: Folks, thank you. We

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1 appreciate you coming, Jackie.

2 Okay, Board, you heard the request
3 from Robertson County to increase their rates from 65 cents to
4 \$2 -- to \$1.50 and \$3. And the board is open for discussion
5 or a motion.

6 MEMBER RICH: I'll go ahead, as I
7 usually do, and make a motion that we go ahead and approve
8 this because they asked for it. But I approve \$1.50 and \$3.

9 CHAIR PORTER: Do I have a second?

10 MEMBER LOWRY: Second.

11 CHAIR PORTER: I have a motion and a
12 second on the floor to approve the rate increase request to
13 \$1.50 and \$3. Discussion?

14 MEMBER LOWRY: Of course, this is to
15 next June. They realize that. Sunset.

16 CHAIR PORTER: Yeah. I guess all of
17 them could come back up next June. If anything does come out
18 of the TACIR, and we don't know for sure there will, we're

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19 guessing. But we will need to be prepared if either something
20 does or something doesn't that -- to extend a lot of those.

21 Yeah, for the time being I think that
22 would be appropriate for this being until the next -- June
23 30th, 2006. Yeah, that's the stipulation we put on all the
24 rest of them.

25 MEMBER BEEHAN: Does the staff have a

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1 recommendation about the increase?

2 CHAIR PORTER: They normally don't
3 make recommendations, but if they want to make comments on
4 this one. On the rate increase requests they stopped that
5 awhile ago because that started causing problems with -- we
6 won't go and hash that up again, but if they have comments --
7 do you all have comments? Don?

8 MR. JOHNSON: No. Well, one of the
9 things that I think I talked about was they are a county that
10 seems to be that they are going to be growing.

11 MEMBER BILBREY: Don, I can't hear a
12 word you're saying. This thing right here (indicating).

13 MR. JOHNSON: Oh, okay. Like I said
14 before, they are a county that -- they're close to Davidson
15 County and they seem -- they look like they're pretty much
16 going to be growing some. So as far as their landline
17 revenues, those might be increasing a little bit. I don't
18 know how much. But if their county is going to grow like they
19 predicted, they're going to grow, you know, they might have

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20 quite a bit of income coming in from there too.

21 MEMBER RICH: That comment there from
22 Don, my county is growing like everything, but my landlines
23 are still falling.

24 MR. JOHNSON: Are they? Okay.

25 CHAIR PORTER: All the folks going to

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1 wireless.

2 MR. JOHNSON: Yeah.

3 MEMBER LOWRY: What was the deal on
4 the inter-local agreements, they have not been signed or will
5 be?

6 CHAIR PORTER: They had them ready
7 to sign. If this thing went through they were going to do
8 them. Everybody is just deciding what they're going to do.
9 Everybody is waiting to see what happens today.

10 Other questions? Discussion?

11 MEMBER BILBREY: I still think there's
12 a whole lot of money out there and we're not seeing any of
13 this other information. Don, are you going back and looking
14 at those projections that we were looking at earlier? If you
15 go with something beside a dollar and a half and back it off
16 and then know what they're putting into, as far as a \$1 and \$3
17 or \$1.10 and \$3?

18 MR. JOHNSON: This is what they have
19 now, the amount here of one million four.

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20 MEMBER BILBREY: That's in 2010?
21 MR. JOHNSON: 2010. Okay. That's at
22 the \$1.50 and the \$3. If you go to 1.10 you see that in 2008
23 they would have a net loss with everything going, and that net
24 loss would continue to grow. Okay. But their cash would be
25 537,000.

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1 CHAIR PORTER: But they're going to be
2 negative.

3 MR. JOHNSON: But you will be in the
4 negative in 2008.

5 If you go to \$1.20 residential with
6 the business being the same, you still have -- in 2008 you
7 have a net loss of 30,000 and still continue the increase all
8 the way up. Okay. Cash at the time would be 654,000.

9 CHAIR PORTER: So the only scenario
10 that keeps them out of a net loss is the full, is that what
11 you're saying, basically?

12 MR. JOHNSON: Somewhat. But there may
13 be another number that you could put in there.

14 CHAIR PORTER: But it's going to be
15 higher than \$1 and --

16 MR. JOHNSON: It would have to be
17 higher than \$1.20.

18 MEMBER BILBREY: At some point in
19 there the \$1.20, \$1.25, \$1.30 it levels out and your cash
20 doesn't continue growing. The way it is right now, that

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21 million dollars extended on out, that's going to go into a
22 whole lot money.

23 MR. JOHNSON: At \$1.30 you have \$7,000
24 in net loss and then your 36 -- your cash would be about 77.

25 CHAIR PORTER: Even at \$1.30 they

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1 start a net loss in 2008.

2 MR. JOHNSON: Uh-huh. So I would say
3 maybe if you go at \$1.35, \$1.40.

4 CHAIR PORTER: It's almost kind of
5 like picking at --

6 MR. JOHNSON: You know, just remember,
7 they have to come back next year.

8 CHAIR PORTER: We're going to review
9 them in a year, and then probably two years after that. So we
10 could always go back and change it.

11 MR. JOHNSON: Yes.

12 MEMBER BILBREY: That goes from a
13 small amount in 2004 or '05 up to a million in five years,
14 then you start putting those what ifs in there and it doesn't
15 show.

16 CHAIR PORTER: A lot has to do with
17 what they do with their building and their equipment.

18 Other discussion?

19 (Pause)

20 CHAIR PORTER: Want to turn the lights

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21 back on.

22 Hearing none, all in favor say "aye."

23 THE BOARD: Aye.

24 CHAIR PORTER: All opposed like sign.

25 (Pause)

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1 CHAIR PORTER: Motion carries.

2 We're going to take a short ten-minute
3 break before we -- did the Stewart County folks, did they show
4 back up?

5 MR. JOHNSON: I don't think they did.

6 CHAIR PORTER: Wait a minute, folks,
7 we may be able to adjourn here.

8 Is anybody in the audience from
9 Stewart County?

10 (Pause)

11 CHAIR PORTER: Board, unless somebody
12 has an objection, since nobody showed up, then I'm going to
13 remove them from the agenda and Staff contact them and see if
14 they want to be put back on the next board agenda or if
15 they've withdrawn or what the deal is.

16 Let's just stay here just a few
17 minutes, folks, I think we can end here if we don't have any
18 other items on the agenda.

19 Let's talk about meeting dates for
20 just a minute, then. Lynn, as far as Staff goes, and things
21 that need to --

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22 Jackie, thank you from Robertson
23 County. Good luck. And we'll see you in a year or so to see
24 how things are going.

25 MR. WILKERSON: Thank you.

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1 CHAIR PORTER: Do you have enough
2 items that you think that we need to have a meeting in July or
3 August or whatever, is there enough --

4 MS. QUESTELL: Yes.

5 CHAIR PORTER: -- things in the
6 hopper?

7 MS. QUESTELL: Yes.

8 CHAIR PORTER: Do we have some meeting
9 dates that are available?

10 MS. WILLIAMS: July 28th.

11 CHAIR PORTER: Do we already have this
12 one set to meet?

13 MS. WILLIAMS: Yes.

14 CHAIR PORTER: So we currently have a
15 meeting set for July the 28th at 9:00.

16 MEMBER BEEHAN: Question. Do we have
17 one in August also?

18 CHAIR PORTER: No.

19 When would the next one be after that?

20 MS. WILLIAMS: September.

21 CHAIR PORTER: The next one we have is

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22 September the 23rd; am I right? No, September the 15th at
23 9:00. July the 28th and September 15th. Then we can probably
24 have, if we needed to, we can have one more in November, maybe
25 the first part of November, that gets on up to the fall. So

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1 we need to have the July meeting.

2 Let's make sure, especially with the
3 Stewart County folks, that these folks -- that doesn't sit
4 real good with me that folks put it on the agenda and then
5 come and then leave. I don't know what could have happened.
6 But they shouldn't have left. That's not a good thing.

7 How about we leave it at the call of
8 the Chair that if we don't -- if for some reason we don't have
9 enough items for July I won't bring you down here for that.
10 We'll cancel that and move it to September.

11 Any other -- Duple has something he
12 wants to hand out to us. Before he does that is there any
13 other new business or anything that we need to take care of
14 today?

15 (Pause)

16 CHAIR PORTER: Any announcements of
17 any kind anybody wants to make?

18 This is a great meeting today, I can't
19 remember getting out this early before.

20 (Pause)

21 CHAIR PORTER: Duple, we had a joint
22 resolution, is that right --

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23 MR. TRAVILLION: Yes, sir.

24 CHAIR PORTER: -- that Senator Haynes
25 put through the legislature that the award that we went to

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1 Washington back in February, I guess that was, Anthony and I
2 had received on behalf of Tennessee as being the best state
3 when it comes to wireless deployment and E-911, and we're very
4 proud of that. But Senator Haynes did a joint resolution and
5 we went up and accepted it at the legislature, and they had
6 one of those framed for each board member. If you'd like to
7 pass those out as we leave. Those are really nice.

8 And I want to say on behalf of the
9 Board how much we appreciate Senator Haynes and what he did to
10 do this. It was a great honor and we appreciate him. He's a
11 great ally for 911.

12 The other thing is, I know Duple has
13 voiced this several times, is that this was the first year in
14 a while that 911 has not been on the defensive at the
15 legislature but have been on the offensive. We got several
16 things done that we needed to do in the legislature. We
17 weren't up there trying to fight stuff to keep alive. It's
18 been a real good year. And I appreciate the hard work that
19 Duple has done. Because he is up on that Hill every day
20 making sure that 911 is taken care of.

21 And it's amazing that no longer than
22 he's been with us, as I walk on the Hill with him, everybody

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23 knows him, everybody knows his face, everybody knows his name
24 and they know what he's there for. And that speaks highly of
25 911. And we appreciate the job that you're doing, and the

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1 rest of the staff, too. It's been great.

2 Does anybody have anything else?

3 Let him hand those out. Meeting is

4 adjourned.

5 (End of the proceedings.)

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ERRATA PAGE

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I, _____, have read the
foregoing transcript and hereby affix my signature that same is
true and correct, except as noted above.

24
25

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REPORTER'S CERTIFICATE

STATE OF TENNESSEE)
COUNTY OF SUMNER)

I, Denise Harwood-Stacy, court reporter and notary public in and for the State of Tennessee, DO HEREBY CERTIFY that the foregoing transcript of the proceedings were taken at the time and place set forth in the caption thereof; that the proceedings were stenographically reported by me in machine shorthand; and the foregoing proceedings constitute a true and correct transcript of said proceedings to the best of my ability.

I FURTHER CERTIFY that I am not related to any of the parties named herein, nor their counsel, and have no interest, financial or otherwise, in the outcome or events of these proceedings.

IN WITNESS WHEREOF, I have hereunto affixed my official signature and seal of office this the 28th day of July, 2005.

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Denise Harwood-Stacy, Notary Public

23

State of Tennessee

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25 My Commission Expires: March 3rd, 2007.

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