

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%		
	30 Day	60 Day		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

AMERIGROUP Tennessee, Inc.

Middle Only

Region(s): Middle

All	1/31/2011	99%	100.0%	YES	
All	2/28/2011	99%	99.7%	YES	
All	3/31/2011	100%	99.9%	YES	
All	4/30/2011	99%	99.9%	YES	
All	5/31/2011	99%	99.9%	YES	
All	6/30/2011	97%	99.9%	YES	
All	7/31/2011	100%	99.9%	YES	
All	8/31/2011	99%	100.0%	YES	
All	9/30/2011	99%	100.0%	YES	
All	10/31/2011	99%	99.9%	YES	
All	11/30/2011	99%	100.0%	YES	
All	12/31/2011	99%	100.0%	YES	

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Delta Dental of Tennessee, Inc.

Region(s): All

Dental	1/31/2011	92%	99.6%	YES
Dental	2/28/2011	95%	98.6%	NO
Dental	3/31/2011	84%	98.6%	NO
Dental	4/30/2011	89%	100.0%	NO
Dental	5/31/2011	91%	100.0%	YES
Dental	6/30/2011	100%	100.0%	YES
Dental	7/31/2011	99%	100.0%	YES
Dental	8/31/2011	100%	100.0%	YES
Dental	9/30/2011	94%	98.9%	NO
Dental	10/31/2011	93%	100.0%	YES
Dental	11/30/2011	91%	99.9%	YES
Dental	12/31/2011	89%	98.2%	NO

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2011	100%	100.0%	YES
Dental	2/28/2011	100%	100.0%	YES
Dental	3/31/2011	100%	100.0%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): East - Risk Contract

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
All	1/31/2011	97%	99.2%	NO
All	2/28/2011	99%	99.8%	YES
All	3/31/2011	99%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	100%	99.9%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	99%	99.9%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	100.0%	YES
All	10/31/2011	100%	99.9%	YES
All	11/30/2011	99%	99.8%	YES
All	12/31/2011	99%	99.9%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): Middle

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
All	1/31/2011	97%	99.3%	NO
All	2/28/2011	99%	99.8%	YES
All	3/31/2011	99%	100.0%	YES
All	4/30/2011	100%	99.9%	YES
All	5/31/2011	100%	99.7%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	99%	100.0%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	99.9%	YES
All	10/31/2011	100%	100.0%	YES
All	11/30/2011	99%	99.9%	YES
All	12/31/2011	99%	100.0%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2011	97%	99.0%	NO
All	2/28/2011	99%	99.7%	YES
All	3/31/2011	99%	99.9%	YES
All	4/30/2011	100%	99.9%	YES
All	5/31/2011	100%	99.9%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	100%	100.0%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	100.0%	YES
All	10/31/2011	100%	99.9%	YES
All	11/30/2011	100%	99.9%	YES
All	12/31/2011	99%	100.0%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

BlueCare

Region(s): East Risk Contract

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
All	1/31/2011	93%	99.9%	YES
All	2/28/2011	97%	99.9%	YES
All	3/31/2011	98%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	99%	100.0%	YES
All	6/30/2011	99%	100.0%	YES
All	7/31/2011	99%	99.9%	YES
All	8/31/2011	98%	100.0%	YES
All	9/30/2011	94%	99.9%	YES
All	10/31/2011	88%	95.5%	NO
All	11/30/2011	95%	100.0%	YES
All	12/31/2011	93%	99.9%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

BlueCare

Region(s): West

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
All	1/31/2011	93%	99.9%	YES
All	2/28/2011	98%	99.9%	YES
All	3/31/2011	99%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	99%	99.9%	YES
All	6/30/2011	99%	100.0%	YES
All	7/31/2011	99%	99.9%	YES
All	8/31/2011	98%	99.9%	YES
All	9/30/2011	94%	99.9%	YES
All	10/31/2011	90%	97.1%	NO
All	11/30/2011	96%	100.0%	YES
All	12/31/2011	94%	99.9%	YES

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	

Volunteer State Health Plan, Inc., d/b/a TennCare Select

TennCare Select

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2011	92%	99.7%	YES
All	2/28/2011	96%	99.8%	YES
All	3/31/2011	98%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	98%	99.8%	YES
All	6/30/2011	99%	99.9%	YES
All	7/31/2011	97%	99.8%	YES
All	8/31/2011	96%	99.9%	YES
All	9/30/2011	93%	99.8%	YES
All	10/31/2011	88%	95.9%	NO
All	11/30/2011	96%	99.9%	YES
All	12/31/2011	93%	99.8%	YES