Summit – West 3 one-day classes 8:30 A.M to 5:00 P.M.

Districts may register two individuals for the course. Additional applicants will be placed on a waiting list.

CLASS DESCRIPTIONS:

Addressing for NG9-1-1:

Location is one of the most important aspects of emergency response. Ensuring a cohesive approach to addressing by including 9-1-1, GIS, Planning & Zoning and other agencies is key. Attendees learn how to address their jurisdiction using industry standards and best practices on a campus, rural, or urban environment.

Mapping of addresses, along with assignment of those addresses will make the transition to an NG9-1-1 system more efficient, and will serve to improve public safety overall. This course gives a brief overview of GIS for non-GIS users such as planners who may be assigning addresses, it will provide an understanding of the basics of addressing by utilizing different address systems and how address information is essential for 9-1-1.

Cyber Security:

PSAPs around the country are facing cyber-threats almost daily. With the move to NG9-1-1, planning for and implementing cybersecurity measures is critical.

In this course, PSAP directors and managers will come to understand what cybersecurity means in the world of 9-1-1; discuss the most severe cyber-risks to public safety; and learn how to develop the policies, procedures, and protocols necessary to prevent and mitigate the damage caused by software viruses and network intrusion attacks.

Tactical Dispatch:

In today's communication centers, the need for Tactical Dispatchers is increasing. Agencies are sending their 9-1-1 Telecommunicators into field situations to staff communications vehicles for a variety of incidents. In this course, Telecommunicators will be given the background and training to transition into this different role. Topics will include: What is Tactical Dispatching, factors in deployment, on scene roles and responsibilities, and proper use of common field communication technology.

West July 18-20 University of TN at Martin 11 Wayne Fisher Drive Ma	tin
Bowling University Center-	
SELECT REGION DATE LOCATION ADDRESS CI	Y

District & Attendee Information

Name:	Title:			
Agency/ECD Representing:				
Address:				
City:		State:	Zip:	
Phone:	Fax:	Email:		

I understand that this application must be completed in legible handwriting or electronically and that the information provided within the application may be verified through my employer.

- I understand that reservations for this course will be taken on a "first come, first served basis" and attendance is limited to ____ participants.
- I understand that this class is being hosted and sponsored by the Tennessee 911 Board, which will provide the class registration fee. Attendees will be expected to cover the cost of travel, meals, and lodging, as needed.
- I understand that the Tennessee 911 Board reserves the right to charge me or my employing district registration costs, if I exhibit detrimental behavior during the course of events associated with the class I am registering for and may be barred from participating in any future classes sponsored or hosted by the Tennessee 911 Board.
- I understand if I register for the class and fail to attend the Tennessee 911 Board reserves the right to charge me or my employing district the course registration fee. Extenuating circumstances may be considered on a case-by-case basis. The deadline for cancellation is 10 days prior to the start of class.

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