



**BEFORE THE COMMISSIONER OF COMMERCE AND INSURANCE
FOR THE STATE OF TENNESSEE**

IN THE MATTER OF:

**CONTINENTAL LIFE INSURANCE
COMPANY OF BRENTWOOD, TENNESSEE**

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TID No.: 22-064

ORDER ADOPTING EXAMINATION REPORT

Pursuant to Tenn. Code Ann. § 56-1-401 *et seq.*, the Insurance Division of the State of Tennessee, Department of Commerce and Insurance (“Division”) has examined certain affairs of Continental Life Insurance Company of Brentwood, Tennessee (“Company”), an insurance company domiciled in the State of Tennessee. As a result of an examination conducted as of December 31, 2020, the examiner-in-charge filed a verified, written report on the examination with the Division on April 28, 2022. A copy of that report was sent to the Company. (The Report on Examination of the Company is attached hereto and marked as Exhibit A).

The Division received a response regarding the report from the Company dated June 22, 2022. (The written response submitted by the Company is attached hereto and marked as Exhibit B).

Pursuant to Tenn. Code Ann. § 56-1-411, the examination report regarding the affairs of the Company is hereby **ADOPTED** as filed with the following **DIRECTIVES**:

1. The Company should comply with Tenn. Code Ann. § 56-1-106 by providing timely responses to the Tennessee Department of Commerce and Insurance regarding complaints.
2. The Company should comply with Tenn. Comp. R. & Regs. 0780-01-58-.24 by updating its processes to ensure Medicare Supplement policyholders with existing

policies aren't issued a new, additional policy.


3. The Company should comply with Tenn. Code Ann. §§ 56-6-101, et seq., by properly terminating insurance producer appointments, including properly issuing producer termination notices and paying the associated fees.

The Company shall comply with the Directive contained in this Order within thirty (30) days of its entry and execution.

The adoption of this examination report shall not preclude the Department from imposing sanctions against the Company for potential violations of Tennessee insurance law which may be revealed in the examination report, it being the intent of this Order merely to adopt the examination report filed by the examiner-in-charge.


It is so **ORDERED**.

ENTERED AND EXECUTED June 30, 2022.


Carter Lawrence (Jun 30, 2022 13:14 CDT)

Carter Lawrence, Commissioner
Department of Commerce and Insurance
State of Tennessee

PREPARED FOR ENTRY:


Jenny Taylor (Jun 29, 2022 08:22 CDT)
Jenny Taylor (BPR# 027264)
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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Order Adopting Examination Report as filed has been emailed to Bill Huddleston, Assistant Commissioner for Insurance, Department of Commerce and Insurance at bill.huddleston@tn.gov; and mailed first class, postage prepaid, to Continental Life Insurance Company of Brentwood, Tennessee, 1021 Reams Fleming Boulevard, Franklin, TN 37064, on June 30, 2022.

Jenny Taylor
Jenny Taylor (Jun 29, 2022 08:22 CDT)

Jenny Taylor
Associate General Counsel