Tennessee Alarm Systems Contractors Board 12-6-18

MINUTES of the Tennessee Alarm Systems Contractors Board Meeting held **October 18, 2018**, in Nashville Tennessee.

Vivian Hixson, Chair

Douglas Fraker

Lou Richard

William Scott Cockroft

John Keith Harvey

Minutes 10/18/18

08:56:59 ALARM SYSTEMS CONTRACTORS BOARD MEETING October 18, 2018 DAVY CROCKETT TOWER 500 JAMES ROBERTSON PARKWAY, ROOM 1B NASHVILLE, TN 37243 TRANSCRIPT OF BOARD MEETING Commencing at 9:00 a.m. Elite Reporting Services www.elitereportingservices.com Jenny Checuga, LCR, RPR Post Office Box 292382 Nashville, Tennessee 37229 (615) 595-0073

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2	APPEARANCES
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4	BOARD MEMBERS
5	Captain Vivian L. Hixson, Chair
6	William Scott Cockroft
7	John Keith Harvey
8	Doug Fraker
9	Lou Richard
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11	ALSO PRESENT
L2	Ashley Thomas, Staff Attorney
13	Cody Vest, Executive Director
L 4	Shauna Williams, Administrative Assistant
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2	CHAIRPERSON HIXSON: Good morning,	09:00:58
3	everyone. We are going to call to order this	09:00:58
4	Thursday, October 18, 2018, meeting of the Tennessee	09:01:01
5	Alarm Systems Contractors Board. We want to welcome	09:01:05
6	all of our visitors to our meeting today, and	09:01:09
7	Ms. Vest, would you please call the roll.	09:01:11
8	MS. VEST: Thank you. Scott Cockroft?	09:01:13
9	MR. COCKROFT: Here.	09:01:15
10	MS. VEST: Doug Fraker?	09:01:17
11	MR. FRAKER: Here.	
12	MS. VEST: Keith Harvey?	09:01:18
13	MR. HARVEY: Here.	09:01:19
14	MS. VEST: Vivian Hixson?	
15	CHAIRPERSON HIXSON: Here.	
16	MS. VEST: Lou Richard?	09:01:21
17	MR. RICHARD: Here.	
18	MS. VEST: You have a quorum, Madam	09:01:22
19	Chair.	09:01:24
20	CHAIRPERSON HIXSON: Thank you. Have the	09:01:24
21	members had an opportunity to review the agenda for	09:01:26
22	today's meeting, and if so, a motion to adopt the	09:01:28
23	agenda as presented?	09:01:31
24	MR. HARVEY: I make a motion to adopt the	09:01:36
25	agenda as it has been presented.	09:01:38
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MR. COCKROFT: Second. 09:01:41 1 2 CHAIRPERSON HIXSON: We have a motion by 09:01:42 3 Mr. Harvey, a second by Mr. Cockroft, to adopt our 09:01:43 agenda for today's meeting. All in favor voice by 4 09:01:45 5 saying aye? 09:01:47 6 THE BOARD: 09:01:48 Aye. 7 CHAIRMAN VALENTINE: All opposed? 09:01:49 Our 09:01:50 8 agenda is adopted. 9 The next items are the minutes from the 09:01:52 10 August the 23rd and August the 24th Board meeting, 09:01:56 11 and the August 23rd declaratory meeting. Have the 09:02:00 12 members had an opportunity to review those, and if 09:02:04 13 so, a motion to approve as presented? 09:02:07 14 MR. FRAKER: I make the motion to approve 09:02:14 15 the meeting minutes from the 23rd and the 24th as 09:02:15 16 presented. 09:02:19 17 CHAIRPERSON HIXSON: And the declaratory 09:02:21 meeting? 18 09:02:23 19 MR. FRAKER: Yes. 09:02:24 20 MR. HARVEY: Second. 09:02:26 21 CHAIRPERSON HIXSON: We have a motion by 09:02:26 22 Mr. Fraker to approve the minutes from the 23rd and 09:02:27 23 24th of August Board meeting and the 24th declaratory 09:02:31 24 hearing, and a second by Mr. Harvey. All in favor 09:02:37 25 voice by saying aye? 09:02:39

1 THE BOARD: Aye. 09:02:41 2 CHAIRPERSON HIXSON: All opposed? The 09:02:42 3 motion's approved. 09:02:43 Our legal report? Ms. Thomas, are you 09:02:45 4 5 handling it today? 09:02:50 MS. THOMAS: It will be me this morning, 6 09:02:50 7 Mr. Huffman is unable to attend today's meeting. 09:02:51 8 we'll jump right into the legal report. 09:02:54 9 The first case is 2018044611. 09:02:57 10 Complainant alleges that Respondent installed an 09:03:03 11 alarm system at Complainant's business. Complainant 09:03:05 12 alleges the system has never worked properly. 09:03:09 13 Complainant alleges that many calls have been made to 09:03:12 14 the Respondent, and the technicians that respond are 09:03:16 15 unable to get the system working properly. 09:03:16 Complainant alleges constant false alarms and cameras 09:03:19 16 17 that are not connected to the system as they should 09:03:23 18 be. 09:03:24 19 Respondent provided a response to counsel 09:03:26 20 and stated that new cameras had been sent to the 09:03:29 21 Complainant and that a technician had been dispatched 09:03:33 to remedy the problem. As of August 14, 2018, the 22 09:03:35 23 problem had not been corrected, however, Respondent 09:03:37 continues to find a solution. 09:03:40 24 25 The recommendation of counsel is this is 09:03:42

1 more of a contract or service dispute, and the 09:03:45 2 recommendation is to close. 09:03:47 3 MR. HARVEY: I make a motion to concur 09:03:53 with counsel. 4 09:03:55 5 MR. COCKROFT: Second. 09:03:56 6 CHAIRPERSON HIXSON: We have a motion by 09:03:56 7 Mr. Harvey, a second by Mr. Richard, to concur with 09:03:58 8 our counsel's recommendation. All in favor voice by 09:04:02 9 saying aye? 09:04:05 10 THE BOARD: Aye. 09:04:06 11 CHAIRPERSON HIXSON: All opposed? 09:04:07 The 12 motion carries. 09:04:08 13 MS. THOMAS: Case number 2 is 2018045751. 09:04:08 14 Complainant alleges the following: Respondent has 09:04:15 15 failed to repair or replace equipment that was 09:04:17 16 reported faulty in September of is 2017, failed to 09:04:20 17 provide service, but still accepts monthly payments, 09:04:23 fraudulently represented the need for a new contract, 09:04:27 18 19 and failed to send repair service or return phone 09:04:30 calls. 20 09:04:33 21 Respondent responded to the complaint and 09:04:34 22 states that Complainant's account was sold by an 09:04:36 23 independent dealer with a first year service 09:04:38 24 obligation and installed on May 17, 2017. Respondent 09:04:41 25 states that service was performed for Complainant on 09:04:47

September 27, 2017. Respondent states that when 09:04:49 Complainant contacted them for service again in 09:04:54 October and requested a different technician, 09:04:56 Respondent contacted the local independent dealer in 09:04:59 an attempt to get them to complete the request. 09:05:02 After the call, it was determined that the 09:05:04 independent dealer no longer services in the 09:05:07 Complainant's area. 09:05:09 Respondent states that the system 09:05:11 operated as intended, but due to the cameras being 09:05:12 inoperable, the Complainant requested the contract to 09:05:16 be cancelled. Respondent cancelled the contract and 09:05:19 offered reimbursement of half of what had been paid 09:05:22 on the account. Respondent states that the 09:05:24 Complainant accepted the offer. The contract and 09:05:26 service has been cancelled. 09:05:29 The recommendation is to close. 09:05:30 CHAIRPERSON HIXSON: This is not the same 09:05:33 company in 1 and 2, is it? 09:05:35 MS. THOMAS: They are the same company, 09:05:38 actually. 09:05:40 MR. HARVEY: I make a motion that we will 09:05:54 follow the guide of counsel. 09:05:56 CHAIRPERSON HIXSON: Okay. We have a 09:06:01 motion by Mr. Harvey to concur with counsel. 09:06:02 Do we

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1 have a second? 09:06:05 2 MR. RICHARD: Second. 09:06:11 3 CHAIRPERSON HIXSON: And a second by 09:06:11 4 Mr. Richard. All in favor voice by saying aye? 09:06:12 5 THE BOARD: 09:06:15 Aye. 6 CHAIRPERSON HIXSON: All opposed? 09:06:16 7 motion carries. 09:06:17 8 MS. THOMAS: And case Number 3 is 09:06:18 2018052051. Complainant alleges that they were 9 09:06:22 10 called to assist in installing a Mag lock and IEI 09:06:27 11 keypad on a door at a business. Upon arrival, 09:06:33 12 Complainant asked the person who was there who was 09:06:37 13 paying for the work, and an employee of the business 09:06:39 14 responded and stated that the IT company was supposed 09:06:41 15 to be doing the job and that they had already 09:06:43 16 installed the cameras and security system at the 09:06:46 17 business. Complainant then looked up the business 09:06:48 18 name that the employee gave them and discovered that 09:06:51 19 they were not licensed. Complainant billed the 09:06:53 20 Respondent for the two hours that they had 09:06:56 21 technicians on the site. Complainant alleges that 09:06:58 22 Respondent refused to pay the bill and argued about 09:07:01 23 licensure. 09:07:04 24 Respondent has not responded to the 09:07:05 25 complaint. 09:07:07

	The recommendation is to authorize a	09:07:07
	formal hearing and send a consent order with a civil	09:07:09
	penalty in the amount of \$1,000 for engaging in	09:07:12
	unlicensed activity in violation of Tennessee Code	09:07:15
	Annotated 62-32-304(a).	09:07:19
	MR. HARVEY: Did we do an investigation	09:07:25
	on this, or just she said/he said?	09:07:26
	MS. THOMAS: There was not an	09:07:30
	investigation completed on this one, I think it's	09:07:31
	just based off of what was received from the	09:07:33
	Complainant.	09:07:36
	MR. COCKROFT: And the Respondent never	09:07:37
	responded?	09:07:38
	MS. THOMAS: That's correct. So what was	09:07:39
ı	put in the summary about what the Respondent said,	09:07:41
	all came from the Complainant.	09:07:45
	MR. COCKROFT: I make a motion to concur	09:07:53
	with the recommendations of our counsel.	09:07:54
	MR. FRAKER: Second.	09:07:58
	CHAIRPERSON HIXSON: We have a motion by	09:07:58
	Mr. Cockroft, a second by Mr. Fraker, to concur with	09:08:00
l	our counsel's recommendation. All in favor voice by	09:08:04
١	saying aye?	09:08:08
	THE BOARD: Aye.	09:08:08
	CHAIRPERSON HIXSON: All opposed? Motion	09:08:09

1 carries. 09:08:10 2 MS. THOMAS: That concludes the legal 09:08:11 3 report for this meeting. 09:08:12 4 CHAIRPERSON HIXSON: Thank you. 09:08:14 MS. VEST: Can I ask the Board, what is 5 09:08:15 6 an Mag lock and IEI? 09:08:17 7 MR. COCKROFT: An mag lock is the big 09:08:20 8 lock that goes at the top of the door that holds the 09:08:22 9 door shut, and IEI is a brand of a keypad that you 09:08:25 10 use for access control to unlock the door. 09:08:28 MS. VEST: So it's just a lock and 11 09:08:31 12 keypad? 09:08:34 13 MR. COCKROFT: Right. That's what he was 09:08:34 installing, but he was -- I take it that the person 14 09:08:35 15 doing that was licensed for that work, the 09:08:37 16 Complainant was -- is a licensed company? 09:08:41 MS. THOMAS: That's correct. 17 09:08:44 18 MR. COCKROFT: So they were licensed --09:08:44 19 it's access control. But their complaint was about 09:08:45 20 the camera system and was it also a security system? 09:08:50 2.1 MS. THOMAS: Right, when they -- they got 09:08:53 22 called in because whoever -- the unlicensed person 09:08:55 23 that was there probably got into work that was beyond 09:08:58 their knowledge base, and so they had to call in an 24 09:09:01 25 actual licensed person to complete the job. 09:09:03

MR. COCKROFT: My understanding was that 09:09:05 the location had contracted with a data company that 09:09:07 wasn't licensed, probably do the cameras, security 09:09:10 system, and the access control, then they needed help 09:09:13 09:09:15 putting the lock in, and the person they called is who turned them in. 09:09:17 MS. VEST: I just didn't know that 09:09:19 terminology, just want to make sure we knew what we 09:09:20 were talking about. Thank you. 09:09:24 CHAIRPERSON HIXSON: Okay. Next on our 09:09:26 agenda are the appearances for today. 09:09:27 MS. VEST: Yes, we just have one 09:09:30 appearance. That's Robert Tople. He's already 09:09:33 signed in. The gentleman's back here with his 09:09:38 qualifying agent. You do have his information there, 09:09:40 it's going to take you a few minutes to look it over. 09:09:43 Or you can actually talk to him, I think you got like 09:09:45 300 pages of it or some --09:09:48 MS. WILLIAMS: They did not get the TBI. 09:09:51 MS. VEST: Never mind. It's going to 09:09:53 take a few minutes to look at it. Give the Board 09:09:55 just a couple minutes to look at it. 09:10:03 THE BOARD: (Board viewing documents.) 09:10:05 MS. VEST: He was -- you did review the 09:10:10

criminal record last meeting and asked for him to

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1	come in. That's why he's here. Sir, are you ready	09:10:14
2	to come up, please? It'd probably help if he gave	09:13:46
3	you a little background.	09:13:53
4	MR. TOPLE: Good morning.	09:13:55
5	THE BOARD: Good morning.	09:13:56
6	MR. TOPLE: Good morning, where do you	09:13:57
7	want me to begin?	09:14:02
8	CHAIRPERSON HIXSON: Are you Mr. Tople?	09:14:03
9	MR. TOPLE: I am Mr. Robert Tople, yes.	09:14:05
10	CHAIRPERSON HIXSON: Okay. Tell us about	09:14:08
11	yourself and about this incident that happened with	09:14:11
12	the	09:14:13
13	MR. TOPLE: It's a long time ago.	09:14:15
14	CHAIRPERSON HIXSON: your business	09:14:17
15	that failed.	09:14:18
16	MR. TOPLE: My best friend at that time	09:14:19
17	came up with a business opportunity to open up what	09:14:22
18	we called an Ebay store, when Ebay was up and coming.	09:14:27
19	And business was doing very well. We'd buy products,	09:14:32
20	sell it online, and so forth. And my former partner	09:14:39
21	and best friend embezzled a quarter of a million	09:14:42
22	dollars, approximately, from the corporation and	09:14:47
23	fled.	09:14:51
24	The customers that were still owed	09:14:53
25	product or a refund and I tried to refund as much	09:14:55
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as I can, until I completely ran out of money. 09:14:59 Не fled the country. The detectives that were 09:15:03 investigating the situation actually went after him 09:15:07 first, but to no avail, they were not able to get 09:15:10 So because I was still here, I needed to take 09:15:15 responsibility and make sure that the victims were 09:15:19 compensated for his -- for his actions. So it was 09:15:25 ruled by the courts that I would be on probation with 09:15:29 restitution until the debt was completely paid off. 09:15:34 That's the short version of it. 09:15:38 MR. COCKROFT: What was the approximate 09:15:42 amount of the debt? It said in there how much he 09:15:44 embezzled, but it didn't say how much was owed --09:15:49 what you were having to pay in restitution or what 09:15:53 was left on that. 09:15:57 MR. TOPLE: 230,000 something dollars. 09:15:57 MR. HARVEY: So the amount he embezzled 09:16:01 is the amount --09:16:03 MR. TOPLE: Correct, yeah. 09:16:03 MR. HARVEY: And how far along are you in 09:16:06 What do you still owe at this time? that? 09:16:08 MR. TOPLE: Well, the -- the sentence was 09:16:10 30 years probation with restitution. I'm halfway 09:16:15 through my probation period. And I make monthly 09:16:19 payments every month. And I report every month to my 09:16:22

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1	probation officer. Here it's different because I	09:16:31
2	just moved here from south Florida a few months ago.	09:16:34
3	In south Florida I would report monthly, here they	09:16:36
4	do based on the review and my no risk factor, I	09:16:40
5	only see my probation officer quarterly.	09:16:48
6	CHAIRPERSON HIXSON: So you are halfway	09:16:54
7	through your probation, so does that mean you have	09:16:55
8	paid half of the restitution?	09:16:58
9	MR. TOPLE: Yes. Yes, I have.	0 9:17:00
10	CHAIRPERSON HIXSON: So there's still	0 9:17:01
11	118,000, give or take, due?	09:17:04
12	MR. TOPLE: Yes.	09:17:06
13	MR. FRAKER: According to your shirt, you	09:17:13
14	are working for a sprinkler company?	09:17:16
15	MR. TOPLE: Century Fire Protection.	09:17:18
16	MR. FRAKER: Century Fire Protection.	0 9:17:20
17	And you are wanting to do the electronic part, I'm	09:17:22
18	assuming?	09:17:25
19	MR. TOPLE: Fire alarm.	09:17:26
20	MR. FRAKER: Fire alarm versus just pipe	09:17:27
21	fitting.	09:17:30
22	MR. TOPLE: Correct.	09:17:31
23	MR. FRAKER: I understand.	09:17:31
24	MR. TOPLE: I have been doing it now for	09:17:32
25	18 years.	09:17:36

MR. COCKROFT: So you did that in 1 09:17:38 Florida? 2 09:17:39 3 MR. TOPLE: Yes. 09:17:39 MR. RICHARD: Is this sales or --4 09:17:41 5 MR. TOPLE: Yes, this is. I am in sales, 09:17:43 6 yes. 09:17:50 7 MR. COCKROFT: What product were you 09:17:51 8 selling at the time? 09:17:52 9 MR. TOPLE: It was a vast variety, 09:17:53 10 anything from board games to electronics. 09:17:55 11 MR. COCKROFT: So the amounts that people 09:17:58 12 were owed were -- it was just a lot of them, they 09:17:59 13 were relatively small? 09:18:03 14 MR. TOPLE: Yes. We did very high volume 09:18:05 15 So when my former partner embezzled and in sales. 09:18:08 16 fled, we had a lot of customers that were still owed 09:18:16 17 product. We -- as a business, we have 15 days to 09:18:19 18 ship out. And because of the volume that we did, 09:18:24 19 we -- we were waiting on stock to come in to get out. 09:18:29 20 But when all this came down, we shipped out 09:18:33 21 everything that we had in the warehouse. And 09:18:35 22 whatever was left over, as funds were coming in, they 09:18:38 23 were being sent back to the customers so that we 09:18:42 24 wouldn't owe more. And whatever was left in the 09:18:45 25 corporation, was refunded to those who were owed a 09:18:50

1	product. I tried everything in my power to appease 09:1	8:53
2	everybody, but you can't help everybody when you 09:1	8:59
3	don't have the means to do that. So here I am trying 09:1	9:04
4	to do that for 30 years.	9:11
5	MR. RICHARD: When were you hired by 09:1	9:40
6	Century Fire Protection?	9:42
7	MR. TOPLE: I started in April. 09:1	9:44
8	MS. VEST: Would you like to come up and 09:1	9:45
9	speak? He has his QA with him today, if you have any 09:1	9:47
10	questions.	9:50
11	MR. YORK: Hello, I'm Robert York, QA for 09:1	9:52
12	the local branch of Century Fire Protection. I have 09:1	9:57
13	been the QA for the local branch since I can't 09:2	0:01
14	remember if it's March or April, somewhere in there. 09:2	0:06
15	I was the former QA of the company 09:2	0:08
16	MS. VEST: You have to speak up. 09:2	0:12
17	MR. YORK: Former QA left the company, 09:2	0:13
18	and I was already with the company, so I became the 09:2	0:16
19	new designated QA in March or April. So around the 09:2	0:19
20	same time he came on.	0:22
21	CHAIRPERSON HIXSON: Please be mindful 09:2	0:24
22	with this mic, it has to be lit when you are 09:2	0:25
23	speaking.	0:27
24	MR. YORK: Thank you. So I guess the 09:2	0:28
25	question was, how long has he been with the company. 09:2	0:32

He's been since March. He actually moved up here 09:20:34 from a sister company that our corporation purchased 09:20:38 in south Florida, and so he was already working 09:20:40 within the corporation, but he just came to 09:20:43 Tennessee. 09:20:47 MR. HARVEY: And in your time working 09:20:48 together, what's your opinion, what kind of worker is 09:20:50 he, person? 09:20:53 MR. YORK: Diligent and knowledgeable. 09:20:54 He knows the industry and the product that we are 09:20:57 selling. As far as the area, I mean he's new to the 09:21:00 area, so he's learning the ins and outs of the 09:21:06 contractors and stuff. We are purely a fire alarm 09:21:09 company. On that side, we have been doing fire alarm 09:21:12 for years, we are just kind of relatively new to the 09:21:14 Nashville market. We have had -- we have been in the 09:21:17 Nashville market doing fire alarms for about four 09:21:21 years now. I think that's how long we have been 09:21:24 licensed as that. And I came on board with the 09:21:26 company about two years ago. So --09:21:29 MR. HARVEY: As you can imagine, a case 09:21:36 like this reads much worse on paper than it sounds 09:21:38 out loud. 09:21:42 MR. YORK: Absolutely. 09:21:43 MR. HARVEY: That's why we asked you to 09:21:44

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1	come in today. Appreciate you coming in.	09:21:45
2	MR. TOPLE: I appreciate that as well.	09:21:48
3	CHAIRPERSON HIXSON: Do y'all have more	09:21:50
4	questions for the gentlemen?	09:21:52
5	THE BOARD: No.	09:21:54
6	CHAIRPERSON HIXSON: Thank you.	09:21:56
7	MR. TOPLE: Thank you.	09:21:57
8	MR. YORK: Thank you.	09:21:58
9	MR. HARVEY: I make a motion that we	09:22:18
10	grant Mr. Tople's registration.	09:22:21
11	MR. FRAKER: I'll second it.	09:22:25
12	CHAIRPERSON HIXSON: Okay. We have a	09:22:27
13	motion by Mr. Harvey, and a second by Mr. Fraker, to	09:22:28
14	approve this gentleman for a registered employee	09:22:32
15	slot. All in favor voice by saying aye?	09:22:37
16	THE BOARD: Aye.	09:22:39
17	CHAIRPERSON HIXSON: All opposed? The	09:22:40
18	motion carries.	09:22:42
19	MR. HARVEY: Good luck.	09:22:44
20	CHAIRPERSON HIXSON: Congratulations and	09:22:45
21	thank you both for coming in.	09:22:46
22	MR. TOPLE: Thank you very much, ladies	09:22:48
23	and gentlemen. I truly appreciate it very much.	09:22:50
24	MS. VEST: You'll be hearing from us	09:22:52
25	about your application.	09:22:55
	T. T.	1

1	MR. TOPLE: Thank you. You all have a	09:22:56
2	great day.	09:22:58
3	THE BOARD: Thank you, you too.	09:22:59
4	CHAIRPERSON HIXSON: Do you want go to	09:23:01
5	the administrative matters or	09:23:02
6	MS. VEST: Yeah, that's if you would	09:23:08
7	like, yes, we can.	09:23:12
8	CHAIRPERSON HIXSON: Is this gentleman	09:23:13
9	just monitoring today?	09:23:14
10	MS. VEST: Yes, he's one of our visitors,	09:23:16
11	one of our qualifying agents that comes to the	09:23:18
12	meetings.	09:23:23
13	CHAIRPERSON HIXSON: That's fine. I	09:23:23
14	didn't know if he had business	09:23:24
15	MS. VEST: I wish more people would come	09:23:26
16	to the meetings.	09:23:27
17	CHAIRPERSON HIXSON: Well, welcome to the	09:23:28
18	meeting today.	09:23:30
19	MS. VEST: Mr. Sorrell is with us today.	09:23:31
20	Do you want to go straight into my administrative	09:23:34
21	matters?	09:23:37
22	CHAIRPERSON HIXSON: Yes, ma'am.	09:23:37
23	MS. VEST: We can. First we are going to	09:23:38
24	look at is the monthly report. There's not a whole	09:23:41
25	lot there to really talk about. You heard three	09:23:47
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complaints this morning, and by the time we get those 09:23:56 complaints out, there's only five outstanding 09:24:00 complaints remaining. This report was for August and 09:24:03 September. I have already sent it out. If you don't 09:24:12 have any questions, we'll just move right along. 09:24:15 I think the next thing is the budget 09:24:19 review. For the month of August, I am just going to 09:24:21 give you the ending total here, but hold on just a 09:24:33 moment so I can read it. 09:24:36 (Discussion off the record.) 09:25:00 MS. VEST: I apologize for that. 09:25:00 goodness. We are going to have to do something 09:25:02 different there. You are in the black, that is 09:25:06 great. Other than that, we will make sure we don't 09:25:11 use these colors again. We don't have any 09:25:14 legislative update. 09:25:25 MS. THOMAS: That's correct. 09:25:27 MS. VEST: We do have an application 09:25:29 review, you want to move right onto that one. It's 09:25:30 for a criminal history. Ms. Jones. I'll give you a 09:25:40 few minutes to look at that, but what we have is 09:25:50

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THE BOARD: (Board viewing documents.)

conspiracy to defraud the US, the United States, and

she was found quilty. It was back in 2013. So I'll

give you a few minutes to look at that.

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1 MS. VEST: According to her application, 09:28:38 she's going to be at a monitoring station. 2 09:28:40 3 MR. HARVEY: In Texas. 09:28:46 CHAIRPERSON HIXSON: I think it's Utah, 4 09:28:47 isn't it? 5 09:28:49 MS. THOMAS: I think so. 6 09:28:51 CHAIRPERSON HIXSON: So we really don't 7 09:29:45 8 know what type of funds or anything that she -- that 09:29:46 9 went into this joint account? It's kind of vaque. 09:29:49 10 MS. VEST: No, all I have is that 09:29:52 statement from her. I read it -- probably some kind 11 09:29:53 12 of assistance, is the way I read, since it's 09:30:03 13 defrauding the United States. I don't know whether 09:30:07 14 that would be food stamps or public assistance, I 09:30:09 15 don't know. That's the way I read it, anyway. 09:30:12 16 MR. HARVEY: I'd say due to the age of 09:30:56 17 this act and her needing employment, I'll -- I will 09:30:58 18 make a motion that we grant her registered employee 09:31:03 19 status. 09:31:09 20 CHAIRPERSON HIXSON: Okay. We have a 09:31:12 21 motion by Mr. Harvey to grant this request for 09:31:13 22 registered employee. Do we have a second? 09:31:17 MR. COCKROFT: Second. 23 09:31:21 CHAIRPERSON HIXSON: And a second by 24 09:31:22 25 Mr. Cockroft. All in favor voice by saying aye? 09:31:25

1	THE BOARD: Aye.	09:31:28
2	CHAIRPERSON HIXSON: All opposed? The	09:31:29
3	motion carries. Thank you. Education report?	09:31:31
4	MS. VEST: Yes. Well, we did not have a	09:31:38
5	request for an extension, we just did the criminal	09:31:44
6	history. So if you want, we'll go straight to the	09:31:46
7	education. Has everybody had an opportunity to look	09:31:49
8	at that that was that was mailed out to you?	09:31:51
9	THE BOARD: (Nodding head affirmatively.)	09:31:57
10	MS. VEST: Scott, you want to take this	09:32:05
11	first? I think you were given the A-L-T-R-O-N-I-X.	09:32:07
12	MR. COCKROFT: ALTRONIX.	09:32:14
13	MS. VEST: Okay, thank you.	09:32:16
14	MR. COCKROFT: That looked fine to me. I	09:32:16
15	don't remember what did I have what else did I	09:32:21
16	have? Did I have anything else?	09:32:24
17	MS. VEST: That was it.	0 9:32:25
18	MS. WILLIAMS: That was it.	09:32:26
19	MR. COCKROFT: Okay. Both of those	09:32:27
20	looked sufficient.	09:32:31
21	MS. VEST: Okay. For the they asked	09:32:32
22	for two of them, Power Over the Ethernet and	09:32:35
23	Innovative Techniques. One was for one hour of	09:32:40
24	continuing education, the second one was for two	09:32:44
25	hours of education.	09:32:46

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1	MR. COCKROFT: Right.	09:32:47
2	MS. VEST: You are saying it's okay for	09:32:47
3	all of them.	09:32:49
4	MR. COCKROFT: Yes, correct.	09:32:49
5	CHAIRPERSON HIXSON: Okay.	09:32:50
6	MS. VEST: Keith, how about yours?	09:32:53
7	MR. HARVEY: I had two of them, and both	09:32:55
8	of them was for one hour of continuing ed. They were	09:32:57
9	both good for that.	09:33:01
10	MS. VEST: And that is D-A-H-U-A. I'm	09:33:02
11	spelling that for are the court reporter.	09:33:07
12	MR. HARVEY: I didn't know that one	09:33:09
13	either.	09:33:10
14	MR. COCKROFT: I have seen it, but I	09:33:12
15	don't know how to pronounce it.	09:33:13
16	MR. FRAKER: They pronounce it DAHUA.	09:33:15
17	MS. VEST: Thank you. Let's see. And	09:33:19
18	Lou, you had one for ESA.	09:33:21
19	MR. RICHARD: I actually had Sentry, and	09:33:23
20	Sentry looked good. They asked for two hours, but	09:33:27
21	the course looks well over two hours. That one is	09:33:30
22	good. And then as far as ESA, what they were asking	09:33:33
23	for was video well, basically video conferencing,	09:33:37
24	you know, courses. So and I don't see a problem	09:33:42
25	with that. I mean, that's the wave of the future,	09:33:47
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1	so	09:33:48
2	MS. VEST: Yes. All right. So you	09:33:49
3	approved both of them, so both are okay.	09:33:51
4	MR. RICHARD: Yes, ma'am.	09:33:54
5	MR. COCKROFT: So what they are	09:33:56
6	requesting to do online training for all of their	09:33:57
7	classes or just	09:33:59
8	MR. RICHARD: From what I could find on	09:34:01
9	the website is basically Level 1, and I think it was	09:34:03
10	fine. So it was just several, it wasn't all of them.	09:34:07
11	MR. COCKROFT: Because I thought we had	09:34:10
12	already approved	09:34:11
13	MS. VEST: They were. They got sent at	09:34:12
14	him shouldn't have I already approved them	09:34:14
15	because they were on the list, but we did get them	09:34:17
16	sent out. Glad you did review those and you agree	09:34:19
17	with me, thank you.	09:34:22
18	MR. RICHARD: Okay.	09:34:24
19	CHAIRPERSON HIXSON: Okay. That leaves	09:34:28
20	one	09:34:30
21	MS. VEST: Doug.	09:34:32
22	MR. FRAKER: That was me. And that's	09:34:34
23	where I was confused. I'm getting some clarity, so.	09:34:37
24	MS. VEST: That's INOVONICS?	09:34:40
25	MR. FRAKER: Correct.	09:34:43
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1 MS. VEST: One hour of continuing 09:34:45 education. 09:34:48 2 3 MR. FRAKER: One hour of continuing 09:34:48 4 It's talking more about consulting, being 09:34:49 5 more of a security consultant. Am I allowed to pass 09:34:56 them out to show the other people? 6 09:35:01 7 MS. VEST: Sure, please. 09:35:03 MR. FRAKER: Here, I printed it, because 8 09:35:05 9 I was -- I asked Shauna for some clarification --09:35:06 10 here, I've got plenty of copies. 09:35:10 MR. COCKROFT: I don't think there's 11 09:35:14 12 anything wrong with it necessarily being about, you 09:35:15 13 know, how to design the system. It doesn't 09:35:17 14 necessarily have to be technical. We have approved 09:35:20 15 classes that were about sales or business management. 09:35:23 16 So it could relate to how to apply the product, not 09:35:26 17 necessarily technically how to use it. 09:35:29 18 MR. HARVEY: I suppose it's our business. 09:35:33 19 MR. FRAKER: They are talking about 09:35:36 20 active shooters, how to identify, doing risk 09:35:39 21 assessments, which we do all the time when we are 09:35:46 walking a building or whatever, we do that all the 22 09:35:49 23 time. So I was hoping for some input from the Board, 09:35:52 24 being new to this Board myself. 09:36:02 25 MR. HARVEY: It's well sufficient for an

1	hour of CEU. We've had a lot	9:36:07
2	CHAIRPERSON HIXSON: We have had a lot 09	9:36:28
3	less relevant courses that have requested an hour, is	9:36:30
4	what Keith said. So you think it's okay for an hour	9:36:35
5	of continuing	9:36:39
6	MR. FRAKER: I think it's okay, just	9:36:40
7	based on what information we have.	9:36:42
8	CHAIRPERSON HIXSON: Okay. Based on each 09	9:36:43
9	individual's each individual's review of these	9:36:50
10	courses, do we have a motion to approve them in mass	9:36:54
11	as presented to the Board?	9:36:58
12	MR. FRAKER: I make a motion to approve 09	9:37:01
13	the courses as presented.	9:37:02
14	MR. RICHARD: Second.	9:37:04
15	CHAIRPERSON HIXSON: Which one did you on	9:37:06
16	second?	9:37:09
17	MR. RICHARD: Yes, sir yes, ma'am.	9:37:09
18	CHAIRPERSON HIXSON: Okay.	9:37:11
19	MS. VEST: So it's Doug and Lou.	9:37:12
20	CHAIRPERSON HIXSON: Yes, we have a	9:37:14
21	motion by Mr. Fraker, second by Mr. Richard, to	9:37:16
22	approve these continuing or these education	9:37:19
23	classes as presented. All in favor voice by saying	9:37:21
24	aye?	9:37:24
25	THE BOARD: Aye.	9:37:24

1 CHAIRPERSON HIXSON: All opposed? Ιs 09:37:25 that all on our education? 2 09:37:33 3 MS. VEST: That is all the education. 09:37:35 4 think we will just probably move on down to -- I 09:37:38 5 don't have any unfinished business. I do have some 09:37:40 6 new business. 09:37:43 7 CHAIRPERSON HIXSON: Okav. 09:37:44 8 MS. VEST: And it is your new dates for 09:37:45 9 the next year. I hope everybody's had an opportunity 09:37:48 10 to look at those. Shauna had to go out and try to 09:37:52 11 make sure we can get the room, one thing, then we had 09:37:58 12 to make sure with the --09:38:01 MS. WILLIAMS: Nashville and --13 09:38:05 14 MS. VEST: The Convention Center and 09:38:07 15 everybody else to make sure what was going on at the 09:38:08 16 particular times, and these are the dates. And we 09:38:11 17 tried to stay pretty much good to last year's 09:38:13 schedule. 18 09:38:17 19 CHAIRPERSON HIXSON: Okay. 09:38:17 20 MS. VEST: But I did not hear from 09:38:19 21 anyone, so I took it that there was not any problem 09:38:21 22 with the dates. 09:38:24 23 MR. COCKROFT: I don't have a problem. 09:38:25 24 CHAIRPERSON HIXSON: Let's say that it 09:38:27 25 looks good to us as of today. 09:38:28

MS. VEST: Well, it would be very 09:38:32 difficult to make any changes. We did make a change 09:38:34 with our Private Investigation Commission, they will 09:38:39 now be meeting on Thursdays in this room. Whenever 09:38:42 they change from Fridays to Thursdays, the rooms --09:38:44 they are in the big room, because it's nine of them. 09:38:48 They had to get this room because the dates have 09:38:51 already been taken for the rooms. And then what 09:38:54 activity might come up in Nashville, we don't know, 09:39:00 but we'll work around these dates as best as 09:39:02 possible. If we find that we need to make any 09:39:05 changes, we'll get to you as quick as possible. 09:39:07 MR. COCKROFT: And for now we are not 09:39:10 scheduling for a hearing or anything or planning --09:39:11 MS. VEST: No, sir, just your five 09:39:14 complaints. It just depends on what might happen. 09:39:16 Right now, we did not. If we do, we'll try to make 09:39:20 it on the same day as the Board meeting. If we 09:39:24 have -- if it looks like it's going to be an all day 09:39:29 event, and if we have to, we'll make it a Friday, but 09:39:32 we'll keep you abreast of that, if it comes up. 09:39:36 09:39:38 MR. COCKROFT: Okay. CHAIRPERSON HIXSON: Okay. Any more new 09:39:40 Any unfinished business? business? 09:39:44 MS. VEST: No, ma'am. This is all, I 09:39:50

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       believe, we have.
                                                                   09:39:53
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                    CHAIRPERSON HIXSON: This meeting's
                                                                   09:39:53
       adjourned.
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                     (WHEREUPON, the meeting was adjourned at
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       9:40 a.m.)
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REPORTER'S CERTIFICATE

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STATE OF TENNESSEE

COUNTY OF SUMNER

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