



FOR IMMEDIATE RELEASE

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REGULATORY BOARDS DISCIPLINARY ACTION REPORT JANUARY 2016

ACCOUNTANCY

No actions taken.

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: Alliance Security, Providence, RI
Violation: Failure to submit change of address within thirty (30) days
Action: \$100 Civil Penalty

Respondent: ETC Communications, LLC, Ellijay, GA
Violation: Failure to register alarm employees within thirty (30) days from the employment date
Action: \$150 Civil Penalty

Respondent: Perimeter Security Systems, LLC, Memphis, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: Power Home Technologies, LLC, Smyrna, TN
Violation: Joint venture with unlicensed alarm contracting company
Action: \$2,000 Civil Penalty

Respondent: Frank Hanson, Bowling Green, KY
Violation: Failure to submit alarm employee termination notices within thirty (30) days from the termination date
Action: \$200 Civil Penalty

Respondent: Edward Binkley, Mt. Juliet, TN
Violation: Failure to submit alarm employee termination notices within thirty (30) days from the termination date
Action: \$150 Civil Penalty

ARCHITECTURAL & ENGINEERING EXAMINERS

No actions taken.

AUCTIONEER

No actions taken.

BEAUTY PAGEANTS

No actions taken.

BURIAL SERVICES

Respondent: Alliance Funeral Group, Incorporated, D/B/A Kingston Memorial Gardens, Kingston, TN; Anderson Memorial Gardens, Clinton, TN; Roane Memorial Gardens, Rockwood, TN; Dandridge Memorial Gardens, Dandridge, TN; and Jefferson Memorial Gardens, Jefferson City, TN

Violation: Failed to make deposits into trusts, made deposits late, failed to develop and maintain a map of gardens within the cemetery detailing the location of interment sites, sales contracts omitted specific disclosure language, charged an administrative fee in excess of the allowable amount on multiple contracts, and failed to pay consumer protection fees

Action: \$2,000 Civil Penalty and Remedy all trust fund deficiencies

Respondent: H. C. Jett / H. C. Ford & Son Funeral Home, Collierville, TN

Violation: Failed to establish a proper trust account with a trustee for its preneed funeral contracts

Action: \$1,000 Civil Penalty and Establish a trust with a state or national bank

COLLECTION SERVICES

Respondent: The Receivable Management Services Corp., East Hartford, CT

Violation: Failing to comply with the Fair Debt Collection Practices Act

Discipline: Settlement Agreement with Civil Penalty in the amount of \$1,500

CONTRACTORS & HOME IMPROVEMENT (INCLUDES LIMITED LICENSED ELECTRICIANS & PLUMBERS)

Respondent: Lamon & McDaniel Builders, Inc. dba L & M Builders, Maryville, TN

Violation: Unlicensed Activity on new construction

Action: \$3,000 Civil Penalty

Respondent: Christian & Les Shumate dba 3G Quality Painting, Knoxville, TN

Violation: Unlicensed Activity and failure to complete project

Action: \$1,000 Civil Penalty

Respondent: Barrett Construction & Renovation, LLC, Manchester, TN

Violation: Engaged & pulling permits over Home Improvement Monetary Limit

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Action: \$3,000 Civil Penalty

COSMETOLOGY & BARBER

Respondent: Red Karpets Kuts, Memphis, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

Respondent: Marquis Frazier-Rashid, Memphis, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

Respondent: Beautiful Nails, Memphis, TN

Violation: Unlicensed activity; sanitation violations

Action: \$1,000 Civil Penalty

Respondent: The Nail Loft, Nolensville, TN

Violation: Providing services not authorized by license

Action: \$500 Civil Penalty

Respondent: Salon de Belleza Erika, Nashville, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

Respondent: Erika E Canizalez, Nashville, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

Respondent: Universal Hair Salon, Jackson, TN

Violation: Unlicensed activity

Action: \$100 Civil Penalty

Respondent: Paris Nails, Paris, TN

Violation: Unlicensed activity

Action: \$125 Civil Penalty

Respondent: Loan Thi Thuy Dinh, Paris, TN

Violation: Unlicensed activity

Action: \$125 Civil Penalty

Respondent: Luxury Nails, Dyersburg, TN

Violation: Unlicensed activity

Action: \$1,000 Civil Penalty

Respondent: Artistic Vision, Nashville, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

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Respondent: Safety Nail Spa, Lakeland, TN
Violation: Unlicensed activity; ID tag violations; sanitation violations
Action: \$3,000 Civil Penalty

Respondent: Syviengkhone Rattnavong, Cordova, TN
Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

Respondent: Tippy Toe Nail Spa, Cordova, TN
Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

Respondent: Major's Classic Cuts, Shelbyville, TN
Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

Respondent: Hassan Oujelloul, Memphis, TN
Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

COURT REPORTERS

Respondent: Kathy H. May, Memphis, TN
Violation: Respondent entered an agreed order for an alleged violation of TCA § 24-9-136
Action: \$375 Civil Penalty and terminate the preferred-provider arrangement

CREDIT SERVICE BUSINESSES

No actions taken.

DEBT MANAGEMENT

No actions taken.

FUNERAL DIRECTORS & EMBALMERS

Respondent: Cremation Society of East Tennessee, Knoxville, TN
Violation: Engaged in the operation of a funeral establishment while the establishment license was expired
Action: \$400 Civil Penalty

Respondent: Golden Gate Funeral Home, Memphis, TN
Violation: Engaged in the operation of a funeral establishment while the establishment license was expired and failed to comply with multiple aspects of the Funeral Rule
Action: \$250 Civil Penalty

Respondent: Adriana Harrison, Harrison's Memorial Chapel, Inc., Memphis, TN
Violation: Unlicensed activity (engaged in funeral directing without a license – made arrangements to provide for funeral services and made financial arrangements for the rendering of funeral services), over-charged for multiple items, and refused to discuss discrepancy with the consumer
Action: \$1,000 Civil Penalty

Respondent: Unity Mortuary, Knoxville, TN
Violation: Engaged in unfair or deceptive acts or practices as defined in the Funeral Rule (failed to present valid Casket and Outer Burial Container Price Lists, Casket Price List did not include multiple caskets for sale in the casket selection room, and the Outer Burial Container Price List and Statement of Funeral Goods and Services Selected failed to contain proper disclosure language)
Action: \$2,000 Civil Penalty

Respondent: Tracye L. White, Manager of Harrison's Memorial Chapel, Inc., Memphis, TN
Violation: Knowingly permitted unlicensed persons to engage in the profession or business of funeral directing under the licensee's supervision and aided or abetted unlicensed persons to practice within the funeral profession
Action: \$1,000 Civil Penalty

GEOLOGISTS

No actions taken.

HEALTH CLUBS

No actions taken.

HOME INSPECTORS

No actions taken.

LAND SURVEYORS

No actions taken.

LOCKSMITH LICENSING

No actions taken.

MOTOR VEHICLE

Respondent: Buscentral.com, Inc., Lebanon, TN
Violation: Failure to maintain city and county business license
Action: \$500 Agreed Citation

Respondent: Redline Auto Sales & Service, Madison, TN
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Violation: Failure to maintain a temporary tag log
Action: \$500 Agreed Citation

Respondent: Roberts Auto Sales, Morristown TN
Violation: Failure to possess tax identification number
Action: \$250 Civil Penalty

Respondent: Travis Automotive, Corryton, TN
Violation: Providing two (2) open titles to consumers
Action: \$1,000 Civil Penalty

Respondent: Auto Import, Cleveland, TN
Violation: Unlicensed Sales
Action: \$1,500 Civil Penalty

Respondent: Auto Salon of Redbank, Ltd., Inc., Red Bank, TN
Violation: Failure to post business hours and phone listing
Action: \$500 Civil Penalty

Respondent: Auto South Auto Sales, Whiteville, TN
Violation: Failure to post business hours and maintain surety bond
Action: Revocation Consent Order

Respondent: James Patrick McCarthy, Franklin, TN
Violation: Offering to pay for assistance in the sale of motor vehicles to Unlicensed individuals.
Action: \$500 Civil Penalty

Respondent: Christopher Morrison, Smyrna, TN
Violation: Unlicensed Sales
Action: \$400 Civil Penalty

Respondent: Roger Hall Used Cars, Grimsley, TN
Violation: Possession of 2 open titles
Action: \$1,000 Agreed Citation

Respondent: Roane County Auto Sales Co., Oliver Springs, TN
Violation: Incomplete temp tag log
Action: \$1,000 Agreed Citation

Respondent: B.A. Wolfe Powersports, Clarksville, TN
Violation: Failure to Supervise
Action: \$5,000 Consent Order

Respondent: Byron Wolfe, Clarksville, TN
Violation: Deceptive Acts

Action: \$5,000 Consent Order

Respondent: Thompson Yamaha-Suzuki-Kawasaki & Marine Inc., Huntsville, TN

Violation: Deceptive Acts

Action: \$2,000 Consent Order

Respondent: Howard Auto Sales, Crossville, TN

Violation: Failure to maintain county business license

Action: \$250 Agreed Citation

Respondent: Quality Automotive Group, Inc., Smyrna, TN

Violation: Issuing more than 2 temporary tags to a purchaser

Action: \$500 Agreed Citation

Respondent: Auto Exchange, LLC, Nashville, TN

Violation: Employing unlicensed salesperson

Action: \$500 Agreed Citation

PRIVATE INVESTIGATION & POLYGRAPH

No actions taken.

PRIVATE PROBATION SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: Roger G. Kennemore, South Pittsburg, TN

Violation: Failure to notify of an arrest within thirty (30) days from the arrest date

Action: \$250 Civil Penalty

Respondent: Tyler D. Lutterman, LaVergne, TN

Violation: Unethical and unprofessional conduct

Action: \$250 Civil Penalty

RACE TRACK LICENSING

No actions taken.

REAL ESTATE APPRAISERS

Respondent: William Leroy Swain, IV, Hermitage, TN

Violation: In an appraisal report, the Respondent failed to provide sufficient information regarding the details and costs of the renovated improvements; there are no land sales or extraction/allocation techniques provided in the report to support a site value opinion; no support for the substantial adjustments that are made in the sales grid for location, quality, condition GLA, garage, and amenities; an insufficient reconciliation is found in the sales comparison approach

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to value; and there is no opinion given for the highest and best use of the site as-vacant.

Action: \$500 Civil Penalty and a fifteen (15) hour USPAP Course and a fifteen (15) hour Residential Report Writing Course.

Respondent: Cynthia Sue Wills, Franklin, TN

Violation: In an appraisal report, several USPAP violations were found: there is no reconciliation of land sales to support the final value conclusion; there is no opinion given for the highest and best use of the site as-vacant; and the Respondent willfully knowingly added information to the work file after the appraisal was completed and after notification of the complaint.

Action: \$500 Civil Penalty and a thirty (30) hour Residential Sales Comparison & Income Approach Course.

Respondent: Victor Andrews, Franklin, TN

Violation: In an appraisal report, several USPAP violations were found: the occupancy of the improvements on the property was misreported; the site dimensions were not provided in the report or in the addendum; the report indicates that the highest and best use as improved is "home site" without consideration of the current living quarters; the report does not include an adequate description of the improvements being appraised in this report; and a cost approach was not provided in the appraisal report.

Action: A thirty (30) hour Basic Appraisal Procedures Course, and a twenty-one (21) hour Mastering Unique Properties Course.

Respondent: Marvin Irwin Brown, Memphis, TN

Violation: In an appraisal report, the respondent failed to adequately describe the relevant characteristics the intended user(s) do not have the ability to properly understand the appraisal report, there was no adequate reasoning or analysis found in the report to support the adjustments, there is insufficient data presented to indicate that the land value presented is market oriented or developed by an appropriate appraisal method or technique, and the cost approach to value has not correctly employed recognized methods and technique.

Action: \$500 Civil Penalty and a thirty (30) hour Basic Appraisal Procedures Course.

Respondent: Darrell E. Austin, Cunningham, TN

Violation: In an appraisal report, several USPAP violations were found: the information regarding the Appraisal Type is inaccurate; the description of the process mentioned reported is partially inaccurate, the dimensions are not provided or referenced as being provided in the report, inadequate comparable sales data, the

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Action: Intended Use statement is inaccurate, and the information in the Neighborhood Description is misleading.
\$1,000 Civil Penalty and a fifteen (15) hour Market Analysis Course, a thirty (30) hour Sales Comparison Approach Course, and a fifteen (15) hour USPAP Course.

REAL ESTATE COMMISSION

Respondent: James Thomas "Jim" Lea, Chattanooga, TN
Violation: Employed unlicensed broker for acts regulated by the Broker Act
Action: \$500 Civil Penalty plus attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Ryan Alan Edwards, Memphis, TN
Violation: Failure to respond to complaint letter
Action: \$1,000 Civil Penalty plus attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: John O'Neal 'Neal' Clayton, Jr., Nashville, TN
Violation: Misleading or untruthful advertising, improper, fraudulent or dishonest dealing
Action: \$3,000 Civil Penalty

Respondent: Alvin "Fred" Frederick Stevens, Celina, TN
Violation: Failing to notify commission of conviction
Action: Automatic Revocation

SCRAP METALS

No actions taken.

SOIL SCIENTISTS

No actions taken.

The following individuals have had their licenses suspended in accordance with TENN. CODE ANN. §36-5-706 or TENN. CODE ANN. §56-1-313:

Cosmetology & Barber

Kimberly Cohran	Memphis, TN
Ashley Cooper	Lyles, TN
Onishia Fowler	Memphis, TN
Kelly Garland	Medina, TN
Syretta Golston	Memphis, TN
Vivian Hayes	Nashville, TN
Katrina Lampkin	Memphis, TN
Jennifer Parker	Clarksville, TN
Amy Peel	Drummonds, TN

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Latonya Pirtle	Somerville, TN
Christopher Batts	Ashland, TN
Terrell Clark	Irving, TX
Amber Ferrell	Sharon, TN
Mary Morgan	Memphis, TN
John Mullally	Memphis, TN
Tammy Price	McKenzie, TN
Emma Smith	Spring Hill, TN
Kendall Sweat	Antioch, TN
Heather Ward	Caryville, TN
Jenny Chanthara	Murfreesboro, TN
Tracy Gerhardt	Buchanan, TN
Rachel Griffin	Nashville, TN
Jelani Kones	Memphis, TN
Stephanie Malone	Somerville, TN

Contractors & Home Improvement

Edward Horan	Clarksville, TN
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Funeral Directors & Embalmers

John Cedric Vincent	Madisonville, TN
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Locksmith Licensing

Kenneth Adams	Murfreesboro, TN
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Motor Vehicle Commission

Jason Mayfield	Murfreesboro, TN
Derek McFarlin	Bon Aqua, TN
Michael Phillips	Bristol, TN
Britton Powell	Memphis, TN
Alphus Riggs	Cleveland, TN
Junifer Sparrowhawk	Christiana, TN

Private Investigation & Polygraph

Adam Hehnen	Knoxville, TN
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Private Protective Services

Todd Pereira	Lebanon, TN
Yohance Stanback	Memphis, TN
Judd Paschall	Linden, TN

Real Estate Commission

Tonisha Gordon	Antioch, TN
Emily Lamson	Oliver Springs, TN
Sarah Shelton	Franklin, TN

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

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