

Program	Respondent	Location	Violation	Action	Date
			Failure to report Missouri license suspension to		
Accountancy	Travis Gable	Saint Charles, MO	the Board	\$1,000 civil penalty and suspension	1/11/2019
			Issuing attest work with an expired firm permit		
			and failure to enroll in peer review; KY		
Accountancy	Gary R. Williams	Harrogate, TN	individual license revoked	Revocation	1/31/2019
			Practicing on an expired license and failure to		
Accountancy	Gary R. Williams, CPA	Harrogate, TN	enroll in peer review	Revocation	1/31/2019
Accountancy	Johnson's Tax Service	Pleasant View, TN	Failure to enroll in peer review	\$3,000 civil penalty	1/8/2019
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	Tim Hardee	Newbern, TN	Unlicensed activity	\$1,500 civil penalty	1/17/2019
Auctioneers	John Smith Jr.	Winchester, TN	Deceptive advertising	\$500 civil penalty	1/3/2019
			Failure to timely deposit to the Improvement Care Trust Fund; failure to trust the proper amounts into the Merchandise and Services		
	Woodhaven Funeral		Trust Fund; failure to remit a cemetery		
	Home and Memorial		examination fee; and charged an extra		
Burial Services	Gardens	Powell, TN	processing fee for commodity	\$750 civil penalty	1/15/2019
			The cemetery charged processing fees in excess of the statutory mandated maximum processing fee for the installation of a		
Burial Services	Ridgecrest Cemetery	Jackson, TN	commodity	\$750 civil penalty	1/11/2019
Books Company	Hamilton County	Chattanana TN	The cemetery charged processing fees in excess of the statutory mandated maximum processing fee for the installation of a	ČZEO skill na nakti	1/11/2010
Burial Services	Memorial Park	Chattanooga, TN	commodity	\$750 civil penalty	1/11/2019
Burial Services	Woodhaven Funeral Home & Memorial Garden	Powell, TN	Failure to maintain cemetery grounds	\$750 civil penalty	1/11/2019
	Forest Hill Funeral Home		Failure to conform local ablications and an		
	and Memorial Park -	Manaphia TN	Failure to perform legal obligations under a	Ć750 sivil panaltu	1/11/2010
Burial Services	South	Memphis, TN	contract with a purchaser	\$750 civil penalty	1/11/2019
	Woodhaven Funeral Home and Memorial		Failure to maintain cemetery grounds; failure to properly make deposit into the Merchandise and Services Trust Fund; failure to properly make deposit into the Improvement Care Trust Fund; charged installation fees for commodities exceeded the maximum amount allowed by law; trustee failed to timely file the 2016 Annual Improvement Care Trust Report; cemetery failed to timely file 2015 and 2016		
Burial Services	Gardens	Powell, TN	Merchandise and Services Trust Reports	\$750 civil penalty	1/15/2019



Program	Respondent	Location	Violation	Action	Date
	Forest Hill Funeral Home				
ı	and Memorial Park -		Failure to replace name plates and flower vases		
Burial Services	South	Memphis, TN	that had been stolen off headstones	\$750 civil penalty	1/11/2019
			Failure to timely order and/or deliver cemetery		
			merchandise or services within the time limits		
Burial Services	Ridgecrest Cemetery	Jackson, TN	required by law	\$750 civil penalty	1/14/2019
			Failure to timely order and/or deliver cemetery		
	Memorial Park South		merchandise or services within the time limits		
Burial Services	Woods	Memphis, TN	required by law	\$750 civil penalty	1/14/2019
	Forest Hill Funeral Home				
	and Memorial Park -		Failure to timely furnish purchased memorial		
Burial Services	South	Memphis, TN	marker within the time limits required by law	\$750 civil penalty	1/14/2019
	Forest Hill Funeral Home			, ,	
	and Memorial Park -		Failure to provide memorial care and replace a		
Burial Services	Midtown	Memphis, TN	stolen vase from a grave marker	\$750 civil penalty	1/14/2019
	111111111111111111111111111111111111111	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Braziliania Braziliania		2/21/2023
	Forest Hill Funeral and		Failure to provide memorial care and replace a		
Burial Services	Memorial Park - Midtown	Memphis, TN	vase on grave marker	\$750 civil penalty	1/15/2019
Buriar Scrvices	Forest Hill Funeral Home	ivicinpins, riv	Failure to maintain the cemetery grounds and	7730 civii periaity	1/13/2013
	and Memorial Park -		graves and replace a stolen or damaged vase		
Burial Services	Midtown	Memphis, TN	from a grave marker	\$750 civil penalty	1/14/2019
buriai Services	Woodhaven Funeral	Memphs, 11	ITOTT a grave market	3730 civil penalty	1/14/2019
Burial Services	Home & Memorial Gardens	Powell, TN	Failure to maintain comptons grounds	\$750 shill namelty \$202 in costs	4 /4 5 /2040
Buriai Services		Powell, IN	Failure to maintain cemetery grounds	\$750 civil penalty, \$282 in costs	1/15/2019
	Woodhaven Funeral				
	Home and Memorial			A	. /. = /00.0
Burial Services	Gardens	Powell, TN	Failure to maintain cemetery grounds	\$750 civil penalty, \$282 in costs	1/15/2019
	Woodhaven Funeral				
	Home and Memorial				
Burial Services	Gardens	Powell, TN	Failure to maintain cemetery grounds	\$750 civil penalty, \$282 in costs	1/15/2019
	Forest Hill Funeral Home		Failure to timely order or deliver a headstone;		
	and Memorial Park -		Failure to maintain cemetery grounds and		
Burial Services	South	Memphis, TN	repairing damaged vases	\$750 civil penalty	1/15/2019
	Woodhaven Funeral				
	Home and Memorial				
Burial Services	Gardens	Powell, TN	Failure to maintain cemetery grounds	\$750 civil penalty, \$282 in costs	1/15/2019
			Failure to properly make deposits into the		
			Merchandise and Services Trust and the		
			Improvement Care Trust; failure to record five		
			,		
	Mandhayan Funar-I		(5) contracts on the cemetery's master map or		
	Woodhaven Funeral		garden book; failure to make a deposit into the		
	Home and Memorial	D II TN	Merchandise and Services Trust within the time	6750 of the contr	4 /45 /2040
Burial Services	Gardens	Powell, TN	limits allowed by law.	\$750 civil penalty	1/15/2019



Program	Respondent	Location	Violation	Action	Date
			Failure to maintain cemetery, including, its		
	Forest Hill Funeral Home		floors, windows, crypt front, and a side door,		
Burial Services	and Memorial Park- East	Memphis, TN	and unsanitary conditions	\$750 civil penalty	1/15/2019
			Failure to timely pay the appropriate consumer		
			protection fees and to timely file the 2016 &		
Burial Services	Mt. Hope Cemetery	Franklin, TN	2017 Improvement Care Trust Fund Reports	\$500 civil penalty	1/18/2019
			The cemetery charged processing fees in excess		
			of the statutory mandated maximum		
	Lakewood Memory		processing fee for the installation of a		
Burial Services	Gardens - West	Chattanooga, TN	commodity	\$750 civil penalty	1/11/2019
			The cemetery charged processing fees in excess		
I			of the statutory mandated maximum		
	Lakewood Memory		processing fee for the installation of a		
Burial Services	Gardens - East	Chattanooga, TN	commodity	\$750 civil penalty	1/11/2019
			Failure to permit a beneficiary of a preneed		2, 11, 2015
			funeral contract from selecting a different		
	Northridge Woodhaven		funeral establishment to provide merchandise		
Burial Services	Funeral Home	Millington, TN	and services	\$750 civil penalty	1/11/2019
Bullal Services	rulleral noille	ivilliligion, TN	and services	3730 CIVII Perialty	1/11/2019
			Former die dieben webbe westbied en		
	No. of the Advantage		Engaged in dishonorable, unethical, or		
	Northridge Woodhaven		unprofessional conduct of a character likely to	1	
Burial Services	Funeral Home	Millington, TN	defraud, deceive or harm the public	\$750 civil penalty	1/11/2019
			Failure to timely pay additional consumer		
			Failure to timely pay additional consumer		
			protection fees for 2014 and 2015; failure to		
			timely file the 2015 Establishment's Preneed		
	Northridge Woodhaven		Funeral Fund Report; failure to submit		
Burial Services	Funeral Home	Millington, TN	insurance funded applications within 15 days.	\$750 civil penalty	1/11/2019
			Establishment's 2016 Preneed Funeral Funds		
			Report not completed correctly. Permitted an		
	Forest Hill Funeral Home		individual to write preneed funeral contracts		
	and Memorial Park -		without first being registered as a Preneed		
Burial Services	South	Memphis, TN	Sales Agent.	\$750 civil penalty	1/14/2019
	Jasper Memorial Funeral		Failure to maintain accurate records; given		
Burial Services	Home, LLC	Jasper, TN	discounts on four (4) preneed funeral contracts	\$250 civil penalty	1/3/2019
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	Rodgers Construction	Memphis, TN	Unlicensed activity	\$1,000 civil penalty	1/3/2019
Contractors & Home Improvement, Limited	-		·		
Licensed Electricians, Limited Licensed	Luthe & Sons Home				
Plumbers	Improvement	Ashland City, TN	Unlicensed activity	\$1,000 civil penalty	1/8/2019
IUIIINCI 3	mibrovement	Asiliana City, Tiv	Officerised activity	71,000 Civil penalty	1/0/2013



Program	Respondent	Location	Violation	Action	Date
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed	HL Management Service,				
Plumbers	LLC	Cleveland, TN	Gross negligence	\$1,000 civil penalty	1/31/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed	Disaster Response &				
Plumbers	Restoration	Memphis, TN	Unlicensed activity	\$2,000 civil penalty	1/25/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	Charles R. Bowling	Shelbyville, TN	Unlicensed activity	\$2,500 civil penalty	1/8/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed	Allen Cook Construction &				
Plumbers	Consulting	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed			Allowed an associate to pull permits under		
Plumbers	Southern Homes	Williston, TN	their license	\$1,000 civil penalty	1/7/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed			Submitted a bid in a different name other than		
Plumbers	Playcore Holdings, Inc.	Chattanooga, TN	licensed name	\$1,500 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed			Submitted a bid in a different name other than		
Plumbers	Playcore Holdings, Inc.	Chattanooga, TN	licensed name	\$1,500 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed	Davis Nathaniel Real				
Plumbers	Estate Holdings	Cookeville, TN	Unlicensed activity	\$12,500 civil penalty	1/7/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	B4 Construction, LLC	Cookeville, TN	Unlicensed activity	\$7,500 civil penalty	1/18/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	Perfect Ideas, LLC	Knoxville, TN	Unlicensed activity	\$2,500 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	Rock Solid Roofers	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed					
Plumbers	S & P Construction	Lascassas, TN	Unlicensed activity	\$500 civil penalty	1/4/2019
Contractors & Home Improvement, Limited					
Licensed Electricians, Limited Licensed	Green Creek Landscape,				1
Plumbers	LLC	Memphis, TN	Unlicensed activity	\$500 civil penalty	1/4/2019
			Responsibility of manager for shop operating		
Cosmetology & Barber	Ami My Nguyen	Chattangooga, TN	without a valid skin care shop license	\$500 civil penalty	1/24/2019
			Manager was operating a cosmetology shop on		
Cosmetology & Barber	Christina Burkhead	Henderson, TN	an expired shop license	\$1,000 civil penalty	1/23/2019
Cosmetology & Barber	Sheerica Griffin	Memphis, TN	Practicing cosmetology on an expired license	\$100 civil penalty	1/9/2019



Program	Respondent	Location	Violation	Action	Date
			Operated a cosmetology shop on an expired		
Cosmetology & Barber	Elizabeth Darlene Phy	Hurricane Mills, TN	license	\$500 civil penalty	1/15/2019
			Parameter 1919 and Communication of the United States		
Constale at 0 Book at	Mandonada D Cabiblas	M/stsstssss TN	Responsibility of manager for allowing an	ČE 00 sinil namelto.	1/4/2010
Cosmetology & Barber	Marlynda D Schibley	Watertown, TN	individual to practice with an expired license Manager's responsibility for person practicing	\$500 civil penalty	1/4/2019
Cosmetology & Barber	Ronald J. Baker	Knoxville, TN	without a valid license	\$500 civil penalty	1/9/2019
Cosmetology & Barber	Noticiala J. Bakei	KIIOXVIIIE, TN	Manager's responsibility for shop operating on	3300 Civil penalty	1/9/2019
Cosmetology & Barber	Shonda D. Stone	Hendersonville, TN	an expired license	\$500 civil penalty	1/29/2019
	Shorida Brotone	Tremderson time, Tre	Manager's responsibility for practicing without	percentage and percentage	1,23,2013
Cosmetology & Barber	Victoria Elizabeth Mickle	Tullahoma, TN	a valid license	\$500 civil penalty	1/29/2019
5,		,	Operating a natural hair styling shop without a	,	
			license and providing natural hair services		
Cosmetology & Barber	Joana Hair Braiding	Knoxville, TN	without a license.	\$2,000 civil penalty	1/23/2019
			Operating a cosmetology shop without a		
Cosmetology & Barber	Beauty and Company	Memphis, TN	license.	\$1,000 civil penalty	1/10/2019
			Operating on an expired cosmetology shop		
			license; No licensed shop manager was present		
Cosmetology & Barber	Fabulous 7 Salon	Memphis, TN	during the operation of the shop	\$600 civil penalty	1/30/2019
			Operating a cosmetology shop on an expired	A400	. / /
Cosmetology & Barber	Noir Naturally	Nashville, TN	license	\$100 civil penalty	1/18/2019
Cosmetology & Barber	Salon Envy	Henderson, TN	Operating a cosmetology shop on an expired license	\$1,000 civil penalty	1/23/2019
Cosmetology & Barber	Salon Livy	Henderson, TN	Shop's responsibility for allowing an individual	31,000 civil penalty	1/25/2019
			to practice with an expired cosmetologist		
Cosmetology & Barber	Legacy Salon	Gallatin, TN	license	\$100 civil penalty	1/9/2019
			Shop's responsibility for owner or manager not	+=== p =,	-,-,
Cosmetology & Barber	TLC Nails	Jackson, TN	being present	\$500 civil penalty	1/4/2019
<u> </u>		·	Shop's responsibility for operating without a	, ,	
Cosmetology & Barber	Kathy's Nails	Memphis, TN	valid license	\$100 civil penalty	1/14/2019
			Operating on an expired cosmetology shop		
Cosmetology & Barber	Darnlene's Hair Junction	Hurricane Mills, TN	license	\$100 civil penalty	1/15/2019
			Respondent's responsibility for valid shop		
			license not being displayed and no manager or		
Cosmetology & Barber	Pegstyle 14 Salon	Memphis, TN	owner present	\$500 civil penalty	1/22/2019
Constant Republic	Manufacina de la 11-11-0-1)A/	Shop's responsibility for individual practicing on	C100 shift a smaller	1/4/2010
Cosmetology & Barber	Marlynda's Hair Salon	Watertown, TN	an expired license	\$100 civil penalty	1/4/2019
Cosmetology & Barber	Trendz	Knoxville, TN	Shop's responsibility for individual practicing without a valid license	\$1,000 civil penalty	1/29/2019
Cosmetology & Barber	TTETIUZ	KIIOAVIIIE, TIV	Manager's responsibility for operating with an	21,000 civil penalty	1/23/2013
Cosmetology & Barber	Laura's Beauty Shop	Parrottsville, TN	expired license	\$600 civil penalty	1/15/2019
Total on the second of the sec	Ladia 5 Deadty Shop	i arroccaville, riv	Shop's responsibility for operating on an	good civil periolity	1, 13, 2013
Cosmetology & Barber	Blown Away Salon Suites	Hendersonville, TN	expired license	\$100 civil penalty	1/29/2019
01	i iii ii ja		Shop's responsibility for individual practicing	,	, -,
Cosmetology & Barber	Salon Rouge	Tullahoma, TN	without a valid license	\$100 civil penalty	1/29/2019



Program	Respondent	Location	Violation	Action	Date
Court Reporters	Betty B. Neal	Gray, TN	Unlicensed activity	\$500 civil penalty	1/4/2019
Credit Service Businesses	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
	Woodhaven Funeral				
	Home & Memorial		Engaged in deceptive acts or misleading		
Funeral Directors & Embalmers	Gardens	Powell, TN	practices	\$500 civil penalty	1/11/2019
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
ocksmiths	NO ACTION TAKEN				
Motor Vehicle	Ochoa Auto Sales LLC	McMinnville, TN	Expired city and county business licenses	\$1,500 civil penalty	1/30/2019
Motor Vehicle	Swivels Auto Center	Memphis, TN	Expired city and county business licenses	\$500 civil penalty	1/22/2019
			Failure to produce federal tax number and		
Motor Vehicle	Mid South Wholesale	Reagan, TN	expired county business license	\$500 civil penalty	1/9/2019
Motor Vehicle	Gap Electric & Used Cars	Kingsport, TN	Expired county business license	\$250 civil penalty	1/16/2019
Motor Vehicle	Ecocars, Inc	Nashville, TN	Expired city business license	\$250 civil penalty	1/24/2019
			Failure to produce city and county business		
Motor Vehicle	Star Brite Auto Sales	Murfreesboro, TN	license	\$500 civil penalty	1/29/2019
				. ,	
Motor Vehicle	Wadlow Gap Auto Parts	Kingsport, TN	Expired county business license	\$250 civil penalty	1/16/2019
Motor Vehicle	Kolt Milam	Clarksville, TN	Unlicensed activity	\$500 civil penalty	1/31/2019
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Private Protective Services	Central Defense Services	Memphis, TN	Hiring unregistered guards	\$2,750 civil penalty	1/8/2019
Private Protective Services	Darius Claybrook	Nashville, TN	Unlicensed activity	\$500 civil penalty	1/11/2019
				15 hours USPAP CE, 14 hours residential report	
Real Estate Appraisers	E. Wells Blake	Chattanooga, TN	USPAP violations	writing CE	1/14/2019
				\$2,000 civil penalty & 7 hours sales comparison	
Real Estate Appraisers	Larry Melvin Cameron	Talbot, TN	USPAP violations	CE, 7 hours residential report writing CE	1/8/2019
				15 hours highest and best use CE, 14 hours	
Real Estate Appraisers	James William Rader	Bean Station, TN	USPAP violations	residential report writing CE	1/11/2019
			Failure to obtain the informed written consent	\$1,000 civil penalty & 4 hours CE in contracts, 3	
Real Estate Commission	Lauren Evans Sullivan	Franklin, TN	to Respondent's person interest from all parties	hours CE in ethics	1/23/2019
Real Estate Commission	Dustin Sherlin	Cleveland, TN	Failure to supervise	\$1,000 civil penalty	1/8/2019
Real Estate Commission	Barry Steve Mason	Harrogate, TN	Failure to exercise reasonable skill or care	\$1,000 civil penalty	1/8/2019
Real Estate Commission	Heather Marie Chase	Clarksville, TN	Failure to exercise reasonable skill or care	\$500 civil penalty and 4 hours CE in contracts	1/16/2019
Real Estate Commission	Joshua Hisaw	Arlington, TN	Failure to exercise reasonable skill or care	\$1,000 civil penalty and 4 hours CE in contracts	1/30/2019
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				