

| Program | Respondent | Location | Violation | Action | Date |
|--|---|-----------------|--|---|---------------|
| Accountancy | Elizabeth Borgese | Dallas, TX | \$500 civil penalty | Failure to respond to CPE audit | 8/18/2020 |
| Accountancy | Gail Renner | Knoxville, TN | \$1,000 civil penalty | Unlicensed activity | 8/25/2020 |
| Alarm Systems Contractors | NO ACTION TAKEN | , | | , | , , |
| Architects & Engineers | David Lane | Knoxville, TN | \$3,250 civil penalty | Practicing on an expired license. | 8/27/2020 |
| Architects & Engineers | Curtis Jawdy | Oak Ridge, TN | \$500 civil penalty | Unlicensed activity | 8/25/2020 |
| Architects & Engineers | Clyde Richard Rountree | Lebanon, TN | \$500 civil penalty | Practicing on an expired license. | 8/31/2020 |
| Athletic Commission | NO ACTION TAKEN | | , , , , , , , , , , , , , , , , , , , | | 2, 2 2, 2 2 2 |
| Auctioneers | NO ACTION TAKEN | | | | |
| Burial Services | Forest Hill Funeral Home & Memorial | Memphis, TN | \$500 civil penalty | Failure to order and/or deliver a purchased headstone | 8/25/2020 |
| | Park-East | , , | | within the time limits required by law | |
| Burial Services | Forest Hill Funeral Home & Memorial Park-South | Memphis, TN | \$500 civil penalty | Failure to order and/or deliver a purchased headstone within the time limits required by law | 8/25/2020 |
| Burial Services | Forest Hill Funeral Home & Memorial Park-Midtown | Memphis, TN | \$750 civil penalty | Treating a member of the public in an unreasonable manner | 8/25/2020 |
| Burial Services | Gilbert Funeral Home | Portland, TN | \$250 civil penalty | Sold five preneed funerals without entering into a preneed funeral contract with the purchasers, gave discounts on eight preneed funeral contracts, and failed to timely file the 2018 Establishment's Preneed Funeral Funds Report | 8/24/2020 |
| Burial Services | Serenity Funeral Home & Cremation Center | Etowah, TN | \$1,250 civil penalty | Operating on an expired Preneed Seller Registration, failure to pay delinquent examination fee, failure to file 2015, 2016, 2017, and 2018 Establishment's Preneed Funeral Fund Reports, and did not respond to a complaint | 8/11/2020 |
| Burial Services | Thurman Funeral Home, LLC | Sparta, TN | \$500 civil penalty | Failure to pay the delinquent examination fees and did not respond to a complaint | 8/11/2020 |
| Collections | NO ACTION TAKEN | | | · | |
| Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers | James Scott | Nashville, TN | \$1,000 civil penalty | Unlicensed activity | 8/18/2020 |
| Contractors & Home Improvement, Limited Licensed Plumbers | James Scott | Nashville, TN | \$2,500 civil penalty and \$200 costs plus voluntary revocation of license | Unlicensed activity | 8/18/2020 |
| Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers | Jarnagin Fence | Rossville, GA | \$2,000 civil penalty and \$1,610.25 costs | Unlicensed activity | 8/24/2020 |
| Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers | James Scott | Nashville, TN | \$1,000 civil penalty | Unlicensed activity | 8/18/2020 |
| Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers | Rock Solid Roofers | Knoxville, TN | \$1,750 civil penalty | Unlicensed activity | 8/12/2020 |
| Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers | Scott Brown Painting | Chattanooga, TN | \$1,000 civil penalty | Unlicensed activity | 8/7/2020 |



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| Contractors & Home Improvement, | James Kenton | Mount Juliet, TN | \$1,000 civil penalty | Unlicensed activity | 8/27/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | 10.51 | | 4000 1 11 | | 2/2/222 |
| Contractors & Home Improvement, | S. Diamond | Memphis, TN | \$200 civil penalty | Unlicensed activity | 8/6/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Salzman Construction | Corryton, TN | \$500 civil penalty | Unlicensed activity | 8/6/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Rodgers Property Restoration | Memphis, TN | \$11,000 civil penalty and \$3,718.50 | Unlicensed activity | 8/18/2020 |
| Limited Licensed Electricians, Limited | | | costs | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Rone's Contractig & Landscaping | Memphis, TN | \$1,500 civil penalty | Unlicensed activity | 8/7/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Bentley's Air Conditioning | Mt. Juliet, TN | \$500 civil penalty | Failure to respond to client and failure to respond to the | 8/20/2020 |
| Limited Licensed Electricians, Limited | | | | Board. | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Sys-Con, LLC | Montgomery, AL | \$3,000 civil penalty | Failed to notify board of qualifying agent | 8/20/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | BKS Construction, LLC | Signal Mountain, | \$750 civil penalty | Unlicensed activity | 8/5/2020 |
| Limited Licensed Electricians, Limited | | TN | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Industrial Maintenance o Topeka, | Topeka, KS | \$10,000 civil penalty | Unlicensed activity | 8/4/2020 |
| Limited Licensed Electricians, Limited | Inc. | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Thompson Contracting, LLC | Afton, TN | \$250 civil penalty | Unlicensed activity | 8/25/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Contractors & Home Improvement, | Kauffman Builders | Burkesville, KY | \$250 civil penalty | Unlicensed activity | 8/10/2020 |
| Limited Licensed Electricians, Limited | | | | | |
| Licensed Plumbers | | | | | |
| Cosmetology & Barber | Clipper Kingz | Ripley, TN | \$1,000 civil penalty | Unlicensed shop | 8/21/2020 |
| Cosmetology & Barber | Phuong Thi Pham | Sevierville, TN | \$1,000 civil penalty | Unlicensed activity | 8/5/2020 |
| Cosmetology & Barber | Ruby J. Napier | New Tazewell, TN | \$500 civil penalty | Owner/Manager responsibility | 8/10/2020 |
| Cosmetology & Barber | Joseph Ky Dinh | Cleveland, TN | \$2,500 civil penalty | Person(s) Without Valid License(s) Practicing and | 8/10/2020 |
| | | | | Responsibilities of Owner and Manager of Shop | |
| Cosmetology & Barber | Vy Y Le | Maryville, TN | \$1,500 civil penalty | Shop manager permitting an individual to practice without | 8/10/2020 |
| | | | | a valid license | |
| Cosmetology & Barber | Ngoc D Le | Maryville, TN | \$1,000 civil penalty | Person without valid License practicing | 8/14/2020 |
| Cosmetology & Barber | Diana Vivian Tran | Maryville, TN | \$1,500 civil penalty | Owner/manager permitting an individual to practice without a valid license | 8/12/2020 |
| Cosmetology & Barber | Dakota Bowling | Maryville, TN | \$1,000 civil penalty | Permitting an individual to practice without a valid license | 8/10/2020 |
| Cosmetology & Barber | Tracy Ngoc Nguyen | Franklin, TN | \$500 civil penalty | Responsibilities of owner and manager of the shop | 8/21/2020 |
| Cosmetology & Barber | Luxe Nails | Maryville, TN | \$1,000 civil penalty | Unlicensed activity | 8/24/2020 |
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| Cosmetology & Barber | Beauty Unlimited | New Tazewell, TN | \$100 civil penalty | Expired shop license | 8/10/2020 |
|------------------------------------|--|--------------------|---------------------------------------|---|-----------|
| Cosmetology & Barber | Zen Nail Spa | Cleveland, TN | \$2,000 civil penalty | Person(s) Without Valid License(s) and Identification Tag With File Number Not Worn | 8/10/2020 |
| Cosmetology & Barber | Posh TN Nails & Spa | Maryville, TN | \$1,000 civil penalty | Permitting an individual to practice without a valid license | 8/12/2020 |
| Cosmetology & Barber | Nails & Wax | Maryville, TN | \$1,000 civil penalty | Permitting an individual to practice without a valid license | 8/14/2020 |
| Cosmetology & Barber | New Nails | Maryville, TN | \$1,000 civil penalty | Permitting an individual to practice without a valid license | 8/10/2020 |
| Cosmetology & Barber | SkinWorks Wellness & Aesthetics | Hendersonville, TN | \$100 civil penalty | Operating with an expired shop license | 8/12/2020 |
| Cosmetology & Barber | ACB Nails | Franklin, TN | \$100 civil penalty | Operating with an expired shop license | 8/21/2020 |
| Court Reporters | NO ACTION TAKEN | | | | |
| Credit Service Businesses | NO ACTION TAKEN | | | | |
| Debt Management | NO ACTION TAKEN | | | | |
| Funeral Directors & Embalmers | Forest Hill Funeral Home & Memorial Park- South | Memphis, TN | \$3,500 civil penalty | Funeral establishment did not have a fixed place of business; licenses of the establishment, funeral director(s), and embalmer(s) were not available for inspection; the current license and latest inspection for the crematory facility were not available for inspection; and did not respond to a complaint within the time specified in the notice | 8/14/2020 |
| Funeral Directors & Embalmers | Cremation and Funeral Services of Tennessee | Pegram, TN | \$500 civil penalty | Did not respond to a complaint within the time specified in the notice | 8/4/2020 |
| Geologists | NO ACTION TAKEN | | | | |
| Home Inspectors | NO ACTION TAKEN | | | | |
| Land Surveyors | NO ACTION TAKEN | | | | |
| Locksmiths | NO ACTION TAKEN | | | | |
| Motor Vehicle | Action Nissan | Nashville, TN | \$5,000 civil penalty and \$200 costs | Engaging in false, fraudulent, or deceptive practice(s) | 8/18/2020 |
| Motor Vehicle | Sevier Import Center, Inc. | Sevierville, TN | \$1,500 civil penalty | Failure to produce business records | 8/4/2020 |
| Motor Vehicle | Music City Autoplex, LLC | Madison, TN | \$5,000 civil penalty | Engaging in false, fraudulent, or deceptive practice(s) | 8/14/2020 |
| Motor Vehicle | Autoland USA at Smyrna | Smyrna, TN | \$750 civil penalty | Expired county business license and employing unlicensed salesperson(s) | 8/19/2020 |
| Motor Vehicle | North Knox Auto, LLC | Knoxville, TN | \$250 civil penalty | Failure to maintain city business license | 8/7/2020 |
| Motor Vehicle | Auto Simple | Cleveland, TN | \$500 civil penalty | Employing unlicensed salesperson(s) | 8/19/2020 |
| Motor Vehicle | Johnson City Nissan | Johnson City, TN | \$750 civil penalty | Unlicensed activity | 8/3/2020 |
| Private Investigations & Polygraph | NO ACTION TAKEN | | | | |
| Private Probation Services | NO ACTION TAKEN | | | | |
| Private Protective Services | Helton Security Management Group | Lebanon, TN | \$200 civil penalty | Hiring Unregistered Guards | 8/11/2020 |
| Real Estate Appraisers | NO ACTION TAKEN | | | | |
| Real Estate Commission | Kevin Shelton | Church Hill, TN | \$500 civil penalty | Advertising Violation | 8/4/2020 |
| Real Estate Commission | Larry Childers | Bolivar, TN | \$250 civil penalty | Delayed Trust Account Deposit | 8/18/2020 |
| Scrap Metals | NO ACTION TAKEN | | | | |
| Soil Scientists | NO ACTION TAKEN | İ | | | |