

## DISCIPLINARY ACTION REPORT (Revised November 2016)

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Program Name	Respondent	Location	Violation	Action	Date
Accountancy	Acuff Tax & Accounting Services	Pigeon Forge, TN	Failure to enroll in Peer Review	\$3,000 Civil Penalty	09/12/16
Alarm Systems Contractors	Samuel Burt, Jr.	Louisville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-706	Suspension	09/22/16
Architects & Engineers	Paul J. Plummer	Nashville, TN	Practice on an expired license.	\$500 Civil Penalty; pass law and rules exam	09/12/16
Architects & Engineers	Laurissa P. Jarvis	Glen Allen, VA	Failure to report felony conviction within sixty (60) days of the action.	\$500 Civil Penalty; pass law and rules exam	09/21/16
Architects & Engineers	Gary Wayne Martin	Columbia, TN	Practice on an expired license.	\$500 Civil Penalty; pass law and rules exam	09/26/16
Architects & Engineers	Kenton M. Culverhouse	Suwanee, GA	Practice on an expired license.	\$500 Civil Penalty; pass law and rules exam	09/01/16
Architects & Engineers	David C. Baum	Milwaukee, WI	Revocation of license in another jurisdiction.	\$500 Civil Penalty; pass law and rules exam	09/30/16
Athletic Commission	<b>NO ACTIONS TAKEN</b>				
Auctioneers	<b>NO ACTIONS TAKEN</b>				
Beauty Pageants	<b>NO ACTIONS TAKEN</b>				
Burial Services	First Tennessee Bank, N.A.	Knoxville, TN	Trustee repeatedly disbursed net earnings to a cemetery company whenever the cemetery was not current with its deposits to the Improvement Care Trust and failed to file an annual report within the time specified	\$1,000 Civil Penalty	09/14/16
Burial Services	Highland Cemetery Company, Inc.	Chattanooga, TN	Failed to make deposits into trust fund which resulted in a deficiency to the trust, failed to make deposits into trust and file annual reports within the time specified, failed to use required contracts, and a considerable number of monuments were broken, overturned, otherwise damaged, of slid down the hillside	\$500 Civil Penalty and furnish proof regarding completion of Compliance Plan within time specified	09/16/16
Burial Services	Hope McNairy County Memorial Cemetery	Selmer, TN	Failed to properly maintain the cemetery grounds including but not limited to overgrown weeds, and roadway and gazebo in a state of disrepair	\$250 Civil Penalty and photographs submitted that indicated substantial improvements	09/14/16
Burial Services	JAB, Inc., D/B/A Unity Mortuary	Knoxville, TN	Failed to refund excess funds of a preneed funeral contract to the purchaser, purchaser's estate or otherwise named beneficiary	\$1,000 Civil Penalty	09/23/16
Burial Services	Tribute Funeral and Cremation Services	Johnson City, TN	Offered preneed funeral contracts on establishment's website without first registering as a preneed seller	\$250 Civil Penalty	09/23/16

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<b>Burial Services</b>	Watson-North Memorial Park	Winchester, TN	Failed to make deposits into trust fund which resulted in a deficiency to the trust and failed to make deposits into trust within the time specified	\$250 Civil Penalty	09/14/16
<b>Collections</b>	Midland Credit Management Inc.	San Diego, CA	Alleged violation of 15 U.S.C. 1692c(d), § 805	\$1,000 Civil Penalty	09/28/16
<b>Contractors &amp; Home Improvement</b>	David Maclin dba All-N-1 Renovation/Landscaping	Cordova, TN	Unlicensed Activity and Breach of Contract	\$2,000 Civil Penalty + \$1,158.33 Costs	07/14/16
<b>Contractors &amp; Home Improvement</b>	Young Bros Construction Company	Brentwood, TN	Unlicensed Activity	\$1,000 Civil Penalty	05/24/16
<b>Contractors &amp; Home Improvement</b>	Dream Homes Construction, LLC	Clarksville, TN	Poor Workmanship and failed to pay sub-contractors	Revocation of License	03/04/16
<b>Contractors &amp; Home Improvement</b>	Boaz Home Improvement Company, LLC	Memphis, TN	Misconduct	\$3,000 Civil Penalty	08/15/16
<b>Contractors &amp; Home Improvement</b>	Alta Horizon, LLC	Bon Aqua, TN	Non-cooperation in the investigation and failed to respond to customer inquiries	\$2,000 Civil Penalty	08/16/16
<b>Contractors &amp; Home Improvement</b>	Tommy Woods	Chattanooga, TN	Working over monetary Limit	\$500 Civil Penalty	09/20/16
<b>Contractors &amp; Home Improvement</b>	Charles W. Foister Construction	Limestone, TN	Unlicensed Activity	\$500 Civil Penalty	09/20/16
<b>Contractors &amp; Home Improvement</b>	James & Rhana Hale	Gallatin, TN	Fraudulent and dishonest dealing	\$2,000 Civil Penalty	09/15/16
<b>Contractors &amp; Home Improvement</b>	Campbell Home Repair and Renovation	Nashville, TN	Unlicensed Activity	\$3,500 Civil Penalty	08/30/16
<b>Contractors &amp; Home Improvement</b>	Dean Brad dba East Tennessee Foundation Repair and Damage Systems	Knoxville, TN	Unlicensed Activity	\$1,000 Civil Penalty	08/30/16
<b>Contractors &amp; Home Improvement</b>	Reliant Homes Services LLC c/o Christopher Vick	Spring Hill, TN	Unlicensed Activity	\$2,000 Civil Penalty	09/15/16
<b>Contractors &amp; Home Improvement</b>	Brian Gay d/b/a Absolute Quality Construction	Luray, TN	Unlicensed Activity	\$500 Civil Penalty	08/28/16
<b>Contractors &amp; Home Improvement</b>	Clyde Caughron Jr. d/b/a River City of Memphis	Bartlett, TN	Unlicensed Activity	\$250 Civil Penalty	09/13/16
<b>Contractors &amp; Home Improvement</b>	Vincent Uriah d/b/a Uriah Construction	Rossville, GA	Unlicensed Activity	\$1,000 Civil Penalty	09/02/16
<b>Contractors &amp; Home Improvement</b>	Paran Homes, LLC	Duluth, GA	Failure to respond to customer inquiries	\$500 Civil Penalty	09/02/16

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Contractors & Home Improvement	Kenneth Haggard Construction	Lexington, TN	Failure to respond to customer inquiries	\$1,000 Civil Penalty	09/01/16
Contractors & Home Improvement	Newby Excavating Co	Spring City, TN	Failure to cooperate with investigation	\$500 Civil Penalty	09/24/16
Cosmetology and Barber	Zen Nails & Spa	Murfreesboro, TN	Agreed Citation	\$1,000 Civil Penalty	08/03/16
Cosmetology and Barber	Tram Thao Ton Nu	Murfreesboro, TN	Agreed Citation	\$1,000 Civil Penalty	08/03/16
Cosmetology and Barber	Phuc Dang	Murfreesboro, TN	Agreed Citation	\$1,000 Civil Penalty	08/03/16
Cosmetology and Barber	Tina's Nail Spa	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	07/28/16
Cosmetology and Barber	Tri Van Nguyen	Hendersonville, TN	Agreed Citation	\$500 Civil Penalty	07/28/16
Cosmetology and Barber	Enve Salon	Powell, TN	Agreed Citation	\$600 Civil Penalty	08/05/16
Cosmetology and Barber	Total Gospel Music & Hair Designs	Springfield, TN	Agreed Citation	\$100 Civil Penalty	07/27/16
Cosmetology and Barber	Rodney Dwayne Burford	Springfield, TN	Agreed Citation	\$200 Civil Penalty	07/27/16
Cosmetology and Barber	Tangles Salon Suites & Spa	Springfield, TN	Agreed Citation	\$100 Civil Penalty	08/19/16
Cosmetology and Barber	Jessica Ann Hollingsworth	Springfield, TN	Agreed Citation	\$100 Civil Penalty	08/19/16
Cosmetology and Barber	America Nail	Gallatin, TN	Agreed Citation	\$1,000 Civil Penalty	08/15/16
Cosmetology and Barber	A Better Image Beauty & Barber Shop	Cordova, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Mauren Alandas Tucker	Memphis, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Andre Demontae Tucker	Cordova, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Supercuts TN #848	Bartlett, TN	Agreed Citation	\$1,500 Civil Penalty	09/08/16
Cosmetology and Barber	Cost Cutters Family Hair Care	Columbia, TN	Agreed Citation	\$100 Civil Penalty	8/25/2016
Cosmetology and Barber	Keri Lee Workman	Mount Pleasant, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Best Look's	La Vergne, TN	Agreed Citation	\$2,500 Civil Penalty	08/24/16
Cosmetology and Barber	Kelly's Cuts & Styles	Knoxville, TN	Agreed Citation	\$100 Civil Penalty	08/31/16
Cosmetology and Barber	Kelly Hall	Greenback, TN	Agreed Citation	\$100 Civil Penalty	08/31/16
Cosmetology and Barber	Lake Tansi Hair Cottage	Crossville, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Beverly Lynn Maxwell	Pikeville, TN	Agreed Citation	\$100 Civil Penalty	08/25/16
Cosmetology and Barber	Utopian Salon	Lebanon, TN	Agreed Citation	\$100 Civil Penalty	08/15/16
Cosmetology and Barber	Felicia S Drake	Lebanon, TN	Agreed Citation	\$100 Civil Penalty	08/15/16
Cosmetology and Barber	Calvary Internal Barber and Beauty Shop	Murfreesboro, TN	Agreed Citation	\$100 Civil Penalty	09/12/16
Cosmetology and Barber	Eric Terrell Turner	Murfreesboro, TN	Agreed Citation	\$100 Civil Penalty	09/12/16

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Cosmetology and Barber	Diana's The Hair Place	Knoxville, TN	Agreed Citation	\$100 Civil Penalty	08/23/16
Cosmetology and Barber	Clara E Gaut	Maynardsville, TN	Agreed Citation	\$100 Civil Penalty	08/23/16
Cosmetology and Barber	Ramonn Deon Marshman	Florence, AL	Agreed Citation	\$1,000 Civil Penalty	09/15/16
Cosmetology and Barber	New Concept Salon	Dickson, TN	Agreed Citation	\$100 Civil Penalty	09/08/16
Cosmetology and Barber	Kristie L Sullivan	Burn, TN	Agreed Citation	\$100 Civil Penalty	09/08/16
Cosmetology and Barber	Hairobert	Germantown, TN	Agreed Citation	\$100 Civil Penalty	08/26/16
Cosmetology and Barber	Robert Micheal Bowers	Cordova, TN	Agreed Citation	\$100 Civil Penalty	08/26/16
Cosmetology and Barber	Generations @ Salons by JC	Franklin, TN	Agreed Citation	\$100 Civil Penalty	09/12/16
Cosmetology and Barber	Becky Caldwell	Spring Hill, TN	Agreed Citation	\$100 Civil Penalty	09/12/16
Cosmetology and Barber	Stylemasters	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	09/13/16
Cosmetology and Barber	Rudy R Fisher	Hendersonville, TN	Agreed Citation	\$100 Civil Penalty	09/13/16
Cosmetology and Barber	Giboney's Barber & Style Salon	Memphis, TN	No manager present, sanitation violations	\$500 Civil Penalty	09/01/16
Cosmetology and Barber	Mame's Hair Braiding	Memphis, TN	Unlicensed activity	\$3,000 Civil Penalty	09/06/16
Cosmetology and Barber	Atena Nail	Memphis, TN	Unlicensed activity, failure to wear ID tags, sanitation violations, equipment not in working order	\$2,000 Civil Penalty	09/06/16
Cosmetology and Barber	California Nails	Knoxville, TN	Unlicensed activity, failure to wear ID tags	\$800 Civil Penalty	09/06/16
Cosmetology and Barber	Kelly Bao Nguyen	Knoxville, TN	Unlicensed activity, failure to wear ID tags	\$800 Civil Penalty	09/06/16
Cosmetology and Barber	Brandi Noelle LaRose	Vanleer, TN	Working on expired and suspended license	\$1,000 Civil Penalty	01/14/15
Cosmetology and Barber	This Is It! Beauty Salon	Jackson, TN	Unlicensed activity, sanitation violation	\$500 Civil Penalty	09/15/16
Cosmetology and Barber	Vanessa P Watkins	Jackson, TN	Unlicensed activity, sanitation violation	\$500 Civil Penalty	09/15/16
Cosmetology and Barber	Salon Cheveux	Atoka, TN	Expired shop and personal licenses	\$100 Civil Penalty	09/12/16
Cosmetology and Barber	Kristie Lynne Cangelosi	Millington, TN	Expired shop and personal licenses	\$100 Civil Penalty	09/12/16
Cosmetology and Barber	LaBella Hair Salon	Collierville, TN	Unlicensed activity	\$1,000 Civil Penalty	09/15/16
Cosmetology and Barber	An Thanh Le	Maryville, TN	Expired shop license	\$100 Civil Penalty	09/15/16
Cosmetology and Barber	Marissa McArthur	White House, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/09/16
Cosmetology and Barber	Angie Southern	Summertown, Tn	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/09/16

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<b>Cosmetology and Barber</b>	Stacy Sullivan	Murfreesboro, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/09/16
<b>Cosmetology and Barber</b>	Renii Charleston-Price	Bartlett TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/16/16
<b>Cosmetology and Barber</b>	Candi Steele Mitchell	Paris, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/16/16
<b>Cosmetology and Barber</b>	Latonia Sloan	Memphis, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/23/16
<b>Court Reporters</b>	<b>NO ACTIONS TAKEN</b>				
<b>Credit Service Businesses</b>	<b>NO ACTIONS TAKEN</b>				
<b>Debt Management</b>	<b>NO ACTIONS TAKEN</b>				
<b>Funeral Directors &amp; Embalmers</b>	Collierville Funeral Home	Collierville, TN	Engaged in the operation of a funeral establishment while the establishment license was expired	\$750 Civil Penalty	09/16/16
<b>Funeral Directors &amp; Embalmers</b>	Memphis Service Center	Memphis, TN	The receipts for delivery of human remains and release of cremated remains were not being kept nor logged and multiple permanent identification devices did not contain all of the required data	\$500 Civil Penalty	09/06/16
<b>Funeral Directors &amp; Embalmers</b>	Schubert Funeral Home, Inc.	Wartburg, TN	Failed to retain completed cremation authorizations containing the signature of the funeral director, website failed to indicate a specific price of each and every item included in an advertisement, and contracts failed to accurately specify the goods and services included in funeral packages and accurately identify the package selected	\$500 Civil Penalty	09/06/16
<b>Funeral Directors &amp; Embalmers</b>	Sellars Funeral Home at Hendersonville	Hendersonville, TN	A permanent sign for the establishment was in place yet the establishment was not licensed	\$750 Civil Penalty	09/16/16
<b>Geologists</b>	<b>NO ACTIONS TAKEN</b>				
<b>Home Inspectors</b>	<b>NO ACTIONS TAKEN</b>				
<b>Land Surveyors</b>	<b>NO ACTIONS TAKEN</b>				
<b>Locksmiths</b>	<b>NO ACTIONS TAKEN</b>				
<b>Motor Vehicle</b>	Red Johnson Auto Parts	Powell, TN	Failure to maintain county business license	\$250 Civil Penalty	09/21/16
<b>Motor Vehicle</b>	Oak Ridge Nissan	Oak Ridge, TN	1x Deceptive Act	\$1000 Civil Penalty	09/23/16
<b>Motor Vehicle</b>	Melanie Prater	Martinsville, IN	Unlicensed Activity	\$2500 Civil Penalty	09/21/16
<b>Motor Vehicle</b>	No-Lack Automotive, Inc.	Clarksville, TN	1x Deceptive Act, 1x Failure to Provide Records, 1x Failure to Maintain Records	\$1500 Civil Penalty	09/16/16

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<b>Motor Vehicle</b>	Downtown Nashville Nissan	Nashville, TN	Deceptive Advertisement	\$1000 Civil Penalty	09/12/16
<b>Motor Vehicle</b>	Smart Buy Auto Sales	Nashville, TN	Failure to Properly Maintain Temp Tag Log	\$2000 Civil Penalty	09/12/16
<b>Motor Vehicle</b>	Auto Depot of Nashville, Inc.	Nashville, TN	1x false, fraudulent, deceptive act, 1x failure to supervise, 3x Issuing more temp tags than allowable, 1x Failure to properly maintain temp tag log	\$4700 Civil Penalty	09/08/16
<b>Motor Vehicle</b>	Russell Barnett Ford of Tullahoma, Inc.	Tullahoma, TN	Failure to Properly Maintain Temp Tag Log, 18x missing temp tags	\$2000 Civil Penalty	08/30/16
<b>Motor Vehicle</b>	Camping World RV Sales	Chattanooga, TN	Failure to Maintain Consignment Form	\$500 Civil Penalty	08/30/16
<b>Motor Vehicle</b>	Ochoa Auto Sales, LLC	McMinnville, TN	Failure to Maintain Consignment Form, Failure to Maintain City/County Business License	\$1,500 Civil Penalty	09/01/16
<b>Motor Vehicle</b>	Tracey Thompson	Mt. Juliet, TN	1x unlicensed sale, 1x deceptive act	\$1,000 Civil Penalty	08/31/16
<b>Motor Vehicle</b>	Hawkins Motors	Madisonville, TN	1x Improper use of dealer plate, 1x Failure to post signage, 1x failure to post business hours	\$1,500 Civil Penalty	08/31/16
<b>Motor Vehicle</b>	Cody's Automotive	Franklin, TN	Unlicensed Activity	\$2,000 Civil Penalty	08/31/16
<b>Motor Vehicle</b>	East Tennessee Auto Center, Inc.	Strawberry Plains, TN	Issuing more temp tags than allowable, failure to respond to commission	\$7,500 Civil Penalty	09/02/16
<b>Motor Vehicle</b>	Freeland Chevrolet Superstore	Antioch, TN	2x Issuing more temp tags than allowable	\$1,000 Civil Penalty	08/31/16
<b>Motor Vehicle</b>	Phillip McGee	Clarksville, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-711	Suspension	09/15/16
<b>Motor Vehicle</b>	Kristin Farr	Lawrenceburg, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-717	Suspension	09/22/16
<b>Motor Vehicle</b>	Traves Padgett	Unicoi, TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-718	Suspension	09/22/16
<b>Private Investigation &amp; Polygraph</b>	Federated P.I., LLC, PIC 1237 Huston Akins, PI 4091	Memphis, TN	Failed to provide written report and/or statement of charges, Tenn. Comp. R. & Reg. 1175-04-.06(4) and 1175-04-.08	\$500 Civil Penalty	09/08/16
<b>Private Probation Service</b>	<b>NO ACTIONS TAKEN</b>				
<b>Private Protective Services</b>	Faded Bar, PSO	Nashville, TN	Failed to provide notification regarding name change, Tenn. Code Ann. §62-35-112(2)	\$100 Civil Penalty	09/12/16
<b>Private Protective Services</b>	Brian Brown, UG	Harvey, LA	Material misstatement in connection with application, Tenn. Code Ann. §62-35-130(a)(2)	Revocation	09/13/16

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Private Protective Services	Jarvoris Merriweather	Chattanooga, TN	Unlicensed activity, Tenn. Code Ann. §62-35-115 Failed to respond to the complaint, Tenn. Comp. R. & Regs. 0780-5-18.	\$300 Civil Penalty	09/08/16
Private Protective Services	Ronald Hines, UG	New Orleans, LA	Material misstatement in connection with application, Tenn. Code Ann. §62-35-62-35-130(a)(2)	Revocation	09/13/16
Private Protective Services	Patricia Douglas	Memphis TN	Failure to comply with T.C.A. §56-1-109, §56-1-312, or T.C.A. § 36-5-712	Suspension	09/15/16
Real Estate Appraisers	Martin T. Shaver	Dayton, TN	In one appraisal report the Respondent committed	\$5,000 Civil Penalty and a thirty (30) hour Basic Appraisal Principles course and a thirty (30) hour Basic Appraisal Procedures course.	09/22/16
Real Estate Commission	Superior Vacations	Pigeon Forge, TN	willful or negligent misrepresentation or omission of material fact about a time share and improper, fraudulent, or dishonest dealing	\$2,000 Civil Penalty	09/01/16
Real Estate Commission	Amy Patterson	Kingsport, TN	failing to exercise adequate supervision	\$2,000 Civil Penalty	09/12/16
Real Estate Commission	Gennie Norris Bridges	Smithville, TN	acting on behalf of immediate family without timely written consent of all parties	\$100 Civil Penalty	09/20/16
Real Estate Commission	Grantland "Grant" W. Hammond	Brentwood, TN	acting on behalf of a business entity in which the licensee has a personal interest without prior disclosure and timely written consent of all parties to the transaction and failing to include all terms and conditions of real estate transaction in the contract to purchase	\$1,000 Civil Penalty + either 4 hours of CE in Contracts or attendance of one regularly scheduled Commission meeting	09/22/16
Real Estate Commission	Terry Lee Miller	Clarksville, TN	improper, fraudulent or dishonest dealing	\$500 Civil Penalty	09/26/16
Scrap Metals	Jesse O'Shields	Adairsville, GA	Failure to acquire photo identification or thumbprint, violation of copper or catalytic converter transaction, purchased beer keg	\$1,000 Civil Penalty	07/29/16
Soil Scientists	<b>NO ACTIONS TAKEN</b>				