BEFORE THE COMMISSIONER OF COMMERCE AND INSURANCE FOR THE STATE OF TENNESSEE, AT NASHVILLE

TENNESSEE SECURITIES DIVISION, Petitioner,)	,	
vs.)	Order No.	12-004
BANKERS LIFE AND CASUALTY COMPANY AND BLC FINANCIAL SERVICES, INC.,))		
Respondents.)		

CONSENT ORDER

The Tennessee Securities Division ("TSD") and Bankers Life and Casualty Company ("BLC") and BLC Financial Services, Inc., ("BLCFS"), collectively ("Respondents") agree to the entry of this Consent Order in accordance with section 48-1-116 of the Tennessee Securities Act of 1980, Tenn. Code Ann. §§ 48-1-101 to 48-1-201 (2012) ("Act"), which states that the Commissioner of the Tennessee Department of Commerce and Insurance ("Commissioner") may from time to time make such orders as are necessary to carry out the provisions of the Act.

Respondents, BLC and BLCFS, hereby stipulate and agree to the entry of this Consent Order, subject to the approval of the Commissioner, as follows:

RESPONDENTS

1. WHEREAS, state regulators from multiple jurisdictions, including the State of Tennessee, conducted coordinated investigations of BLC and BLCFS to determine whether Respondents should have been registered as a broker-dealer and investment adviser between January 1, 2005, and December 2, 2011; and

- 2. WHEREAS, the investigators determined that Respondents have acted as a broker-dealer and investment adviser in those jurisdictions without being registered, exempt from registration, or a federal covered investment adviser, and has employed or associated with agents and investment adviser representatives who were not so registered on behalf of Respondents; and
- 3. WHEREAS, Respondents have engaged in similar conduct in Tennessee, in violation of section 48-1-109 of the Act; and
- 4. WHEREAS, the conduct addressed herein has resulted in no known direct consumer harm, and the parties understand that registered agents or representatives of registered broker-dealers or investment advisers other than Respondents participated in all securities transactions and at locations that were registered with the appropriate securities authorities as broker-dealer locations of broker-dealers other than Respondents; and
- 5. WHEREAS, Respondents have cooperated with state regulators conducting the investigations by responding to inquiries, providing documentary evidence, and halting further receipt of broker-dealer and investment adviser related compensation while the investigations were pending; and
- 6. WHEREAS, Respondents, in order to avoid protracted and expensive proceedings in numerous states, have agreed to resolve the investigations through a multistate settlement which includes this Consent Order; and
- 7. WHEREAS, Respondents, as part of this settlement, agree to comply with all state and federal licensing, registration, and other securities laws; and
- 8. WHEREAS, Respondents, without admitting or denying the Conclusions of Law set forth below and solely for the purposes of this Consent Order, admit the jurisdiction of the TSD, admit the Findings of Fact set forth in paragraphs 1-11 below, voluntarily consent to the entry of this

Consent Order, and waive any right to a hearing or to judicial review regarding this Consent Order;

9. NOW THEREFORE, the Commissioner, as administrator of the Act, hereby enters this Consent Order:

I.

FINDINGS OF FACT

- 1. BLC is a life insurance company located in Illinois that has never been registered as a broker-dealer or investment adviser.
- 2. BLCFS is a wholly-owned subsidiary of BLC that also is located in Illinois. BLCFS (CRD No. 126638) has been a member of NASD or FINRA since 2003 and is registered as a broker-dealer only in Illinois. During its existence, BLCFS has had no business activity other than as described herein. BLCFS has never been registered as a broker-dealer or investment adviser in Tennessee, and it has not registered any agents or investment adviser representatives in Tennessee.
- 3. Effective January 1, 2005, BLC entered into a Financial Services Agreement with UVEST Financial Inc. (CRD # 13787) (the "UVEST Agreement"), under which insurance agents of BLC who became licensed as registered representatives and/or investment adviser representatives of UVEST would provide brokerage and investment advisory services out of BLC branch office locations. At all relevant times, UVEST has been a broker-dealer registered in Tennessee and (through an affiliate) a federal covered investment adviser. The UVEST Agreement specified that UVEST would "exercise exclusive control" over the broker-dealer and

investment advisory activities of the dual agents and assigned BLC several securities-related roles, which BLC did perform, including:

- a. appointing the persons to be dual agents and having sole discretion to withdraw appointments at any time;
- b. determining with UVEST the number and identity of dual agents at each office;
- c. determining with UVEST the compensation to be paid to each agent;
- d. determining with UVEST the "brokerage product offerings available for distribution" by the dual agents;
- e. approving the clearing broker selected by UVEST;
- f. approving advertising and promotional material; and
- g. paying for:
 - i. pre-examination training for required NASD/FINRA examinations;
 - ii. investment research materials used in the branch offices:
 - iii. recruitment and travel costs; and
 - iv. UVEST stationary and business cards.
- 4. The UVEST Agreement provided for UVEST to pay BLC "Revenue Sharing Payments" according to a schedule that varied from eighty-two percent (82%) to eighty-five (85%) of the gross commissions received by UVEST for the dual agents' securities transactions. The UVEST Agreement characterized these payments as representing reimbursement for the compensation BLC pays to the dual agents and "payment for the use of the facilities and equipment" of BLC.
- 5. In March of 2005, BLC determined that BLCFS should have been a party to the UVEST Agreement. As a result, the three firms agreed to a new first page of the UVEST Agreement that added BLCFS as a party and a new signature page, which was executed by the three parties. The revised UVEST Agreement did not assign BLCFS any rights or duties separate from those of BLC and made all of BLC's rights and duties also apply to BLCFS.

- 6. Coincident with Respondents and UVEST terminating the UVEST Agreement, BLC and BLCFS entered into a similar agreement with ProEquities, Inc. ("ProEquities") (CRD # 15708) effective April 30, 2010 (the "ProEquities Agreement"). At all relevant times, ProEquities has been a broker-dealer registered in Tennessee and (through an affiliate) a federal covered investment adviser. The ProEquities Agreement specifies that ProEquities will "exercise exclusive control" over the broker-dealer and investment advisory activities of the dual agents and assigns the following securities-related roles to BLCFS or to BLCFS and BLC, which BLCFS and BLC subsequently engaged in:
 - a. consulting with ProEquities on the persons to be appointed as representatives of ProEquities;
 - b. identifying securities product training and marketing opportunities;
 - c. determining with ProEquities the securities products made available for distribution by the dual agents;
 - d. approving the clearing broker selected by ProEquities (BLCFS only);
 - e. approving advertising and promotional material (BLCFS only);
 - f. recruiting representatives for ProEquities and assisting with the licensing and registration process;
 - g. providing marketing, training, and support; and
 - h. paying for:
 - i. pre-examination training for required FINRA examinations;
 - ii. sales training materials;
 - iii. recruitment and travel costs; and
 - iv. ProEquities stationary and business cards.
- 7. Under the ProEquities Agreement, ProEquities is required to pay BLCFS between eighty-seven (87%) and ninety-one (91%) of revenue received by ProEquities for the securities business conducted by the dual agents. ProEquities also is required to provide reports to BLCFS of the

amount of compensation to be paid to each dual agent for securities work, and BLCFS is to retain the difference.

8. BLCFS, in its current Form BD filing, lists the following as other business:

BLC Financial Services, Inc. (BLCF) provides sales support & a marketing program to Bankers Life & Casualty agents who are securities licensed with ProEquities. BLCFS will receive compensation from ProEquities based on these securities sales. BLCFS will not have any representatives that sell to the public.

- 9. The involvement of Respondents in securities-related roles led to confusion in the reporting and responsibility hierarchies as between Respondents and the applicable broker-dealer.
- 10. At no time were the dual agents licensed as agents or investment adviser representatives of BLC or BLCFS. The agents were registered representatives and investment adviser representatives of UVEST or ProEquities.
- 11. From January 1, 2005, through November 31, 2011, Respondents received, on a nationwide basis, a total of approximately twenty-one million dollars (\$21,000,000.00) from UVEST and ProEquities under their respective agreements for variable annuity and securities transactions and investment advice. Approximately fifteen million dollars (\$15,000,000.00) of this amount was passed on by Respondents to the dual agents as compensation, leaving approximately six million dollars (\$6,000,000.00) retained by Respondents or used by Respondents for expenses.

II.

CONCLUSIONS OF LAW

1. The TSD has jurisdiction over this matter pursuant to the Act.

- 2. Under the Act, a person may not act as a broker-dealer in Tennessee unless registered or exempt from registration. Tenn. Code Ann. § 48-1-109(a) (2012).
- 3. Similarly, a person may not act as an investment adviser in Tennessee unless registered, exempt from registration, or a federal covered investment adviser. Tenn. Code Ann. § 48-1-109(c) (2012).
- 4. A broker-dealer may not employ or associate with an agent, as defined in section 48-1-102(3) of the Act, unless the employee or associated person is registered as an agent of the broker-dealer. Tenn. Code Ann. § 48-1-109(b) (2012).
- 5. An investment adviser may not employ or associate with an investment adviser representative unless the employee or associated person is registered as an investment adviser representative of the investment adviser. Tenn. Code Ann. § 48-1-109(f) (2012).
- 6. By engaging in the conduct set forth above, Respondents acted as unregistered broker-dealers and investment advisers in Tennessee in violation of sections 48-1-109(a) and 48-1-109(c) of the Act.
- 7. Furthermore, by employing or associating with dual agents who were not licensed as agents or investment adviser representatives of Respondents, Respondents violated sections 48-1-109(b) and 48-1-109(f) of the Act.
- 8. As a result, this Consent Order and the following relief are appropriate, in the public interest, necessary for the protection of investors and consistent with the purposes fairly intended by the policy and provisions of the Act.

III.

ORDER

On the basis of the Findings of Fact, Conclusions of Law, and the consent of the Respondents to the entry of this Consent Order,

IT IS HEREBY ORDERED:

- 1. Respondents shall **CEASE AND DESIST** from (1) acting as a broker-dealer or investment adviser in Tennessee unless and until registered to do so; and (2) employing or associating with agents or investment adviser representatives in Tennessee who are not registered on behalf of Respondents; or otherwise violating the Act; provided, however, that nothing in this Consent Order shall prevent Respondents from employing or associating with insurance producers who are also registered representatives or investment adviser representatives of a licensed broker-dealer so long as all securities-related functions are carried out consistent with the conditions set forth below.
- 2. In accordance with the terms of the multistate settlement, BLC and/or BLCFS shall pay nine million nine hundred thousand dollars (\$9,900,000.00) to be distributed among the states where dual agents were located during the period from January 1, 2005, through December 2, 2011, allocated according to a schedule provided by the multi-state investigation working group. Respondents shall pay forty-eight thousand seven hundred and sixty-six dollars and ninety-seven cents (\$48,766.97) to the TSD as its portion of the total amount, which portion shall be considered a payment to the Enforcement/Legal Training Fund. Such payment shall be made within ten (10) days from the date this Consent Order is signed by the Commissioner by mailing a check made payable to the State of Tennessee, Securities Division to the following address:

State of Tennessee

Department of Commerce and Insurance, Securities Division
Attn: Barbara A. Doak, Chief Counsel
500 James Robertson Parkway
Davy Crockett Tower, 8th Floor
Nashville, TN 37243

3. BLC and/or BLCFS shall pay past licensing and registration fees totaling two hundred and sixty thousand dollars (\$260,000.00) to the states where dual agents were located during the period from January 1, 2005, through December 2, 2011, allocated according to a schedule provided by the multi-state investigation working group. Respondents shall pay five thousand dollars (\$5,000.00) to the TSD for its portion of the total past fees, which shall be considered a payment to the Broker-Dealer Agent Registration Fund. Such payment shall be made within ten (10) days from the date this Consent Order is signed by the Commissioner by mailing a check made payable to the State of Tennessee, Securities Division to the following address:

State of Tennessee
Department of Commerce and Insurance, Securities Division
Attn: Barbara A. Doak, Chief Counsel
500 James Robertson Parkway
Davy Crockett Tower, 8th Floor
Nashville, TN 37243

4. BLC and/or BLCFS shall pay one hundred and six thousand dollars (\$106,000.00) to fund state audits to ensure compliance with this Consent Order and similar orders, decrees, and agreements in other states, allocated in accordance with a schedule provided by the multi-state investigation working group. BLC and/or BLCFS shall pay two thousand dollars (\$2,000.00) to the TSD for its portion of the state audit funds, which shall be considered a payment to the Broker-Dealer Examination Fee Fund. Such payment shall be made within ten (10) days from the date this Consent Order is signed by the Commissioner by mailing a check made payable to the State of Tennessee, Securities Division to the following address:

State of Tennessee

Department of Commerce and Insurance, Securities Division
Attn: Barbara A. Doak, Chief Counsel
500 James Robertson Parkway
Davy Crockett Tower, 8th Floor
Nashville, TN 37243

- 5. Respondents shall contract with an independent third party, with disclosure of any prior relationship to Respondents and with a scope of work not unacceptable to the Securities Administrator for the State of Maine, for the purpose of reviewing Respondents' compliance with the terms of this Consent Order. The independent third party shall submit annual reports of the same, including findings and recommendations, to the Maine Securities Administrator, which report shall be delivered on or before September 30 of each year commencing with the September 30, 2012, report and ending with the September 30, 2014, report. Respondents shall make no claim of privilege or other protection from disclosure to the Maine Securities Administrator of the reports or any information received or considered by the independent third party, and Respondents shall not take any action to prevent or impede the Maine Securities Administrator from sharing the reports or information with other state securities regulators.
- 6. If any state securities regulator determines not to accept the settlement offer of Respondents reflected herein, including the amount allocated to the applicable state according to the schedules referenced in paragraphs 2 through 4 above, the payments to Tennessee shall not be affected and Respondents shall not be relieved of any of the non-monetary provisions of this Consent Order.
- 7. Respondents shall not attempt to recover any part of the payments addressed in this Consent Order from dual agents, UVEST, ProEquities, or customers of Respondents (including through premium increases); provided, however, that nothing in this Consent Order prohibits Respondents from modifying its premiums or expenses for reason(s) unrelated to the payments referenced herein.
- 8. Respondents shall fully cooperate with any investigation or proceeding related to the subject matter of this Consent Order.

- 9. Respondents have an existing relationship with ProEquities, a third party licensed broker-dealer. From the date of this Consent Order through March 31, 2015 and while Respondents have dual agents that are registered representatives or investment adviser representatives of a third party broker-dealer, any agreement between Respondents and the third party broker-dealer shall be consistent with the provisions set forth below, provided, however, Respondents may seek leave with the applicable securities administrators for relief from this provision:
 - a. The third party broker-dealer ("TPBD") must be solely responsible for the hiring, training, supervision and conduct of each of its registered representatives and investment adviser representatives as that conduct relates to securities or other TPBD products and the provision of investment advisory services.
 - b. BLC and its affiliates, including without limitation BLCFS, ("Respondents affiliates") shall have no responsibility for the hiring, training, supervision and conduct of any registered representative or investment advisor representative as that conduct relates to securities or other TPBD products and the provision of investment advisory services.
 - c. Respondents affiliates shall not:
 - i. Exercise any control over who the TPBD appoints as registered representatives or investment adviser representatives;
 - ii. Identify securities product training and marketing opportunities;
 - iii. Determine with the TPBD the securities products made available for distribution;
 - iv. Approve the clearing broker selected by the TPBD;
 - v. Approve advertising and promotional material, provided, however, that Respondents shall maintain the right to object to advertising or promotional material that is either in violation of the law or in any way refers to Respondents;
 - vi. Pay for pre-examination training, sales training materials, travel costs, or TPDB stationary and business cards for registered representatives or investment adviser representatives.
 - d. The TPBD must be solely responsible for commission payments to registered representatives and investment adviser representatives, including the commission grid applicable to each registered representative and investment adviser representative, as that grid may be modified from time to time at the sole discretion of the TPBD.
 - e. Respondents affiliates shall provide no compensation to registered representatives

and investment advisers based on securities production including, without limitation payment of expenses associated with the annual convention, provided, however, Respondents may continue to reimburse convention-related expenses to the extent they are based on insurance production.

- f. Respondents may be compensated for its costs associated with the registered representatives and investment adviser representatives and the office space and equipment by the TPBD in the form of an administrative fee. The administrative fee must be reasonable and may not be based in any way on securities production, securities gross dealer compensation, or the number of securities transactions.
- g. Respondents shall not conduct or permit its branches, employees, or insurance agents to conduct securities statement or referral contests on an individual or group basis or otherwise create incentives for obtaining securities statements from customers or prospective customers, regardless of whether the contest or incentive is based partly on chance.

h. BLC shall promptly provide:

- i. any information or visitation requested at any time by the TSD or any other state securities regulator regarding the relationship, including, but not limited to, documents; written statements; testimony of agents, employees, or other representatives; and unannounced examinations of dual offices; and
- ii. written notification of any complaint from a broker-dealer or investment adviser client to the state securities regulators in the states where the complainant and all involved agents or representatives are located so that the notification is received within 15 days of the complaint.
- i. Within sixty (60) days of Respondents entering into an agreement with a TPBD other than ProEquities, the independent third party reviewer referenced in paragraph 5 above shall review the agreement with the TPBD to confirm its compliance with this paragraph and shall submit a report of the same, with any relevant findings and recommendations, to the Securities Administrator for the State of Maine.

10. BLC shall comply with the following practices:

a. An insurance producer who is not licensed to give advice concerning securities products (an "Insurance Producer") may gather all financial information necessary to complete a Respondents' Factfinder or similar document or tool required to determine insurance product suitability and may provide the consumer with a business card of, and pre-addressed stamped envelope to, a person properly licensed/registered to provide advice concerning securities products. The Insurance Producer shall not obtain a copy of the consumer's statement(s) for securities products or discuss any other aspect of the securities products and the

- Insurance Producer cannot arrange for the consumer to meet with a person properly registered to provide advice concerning securities products. The Insurance Producer may explain that the Insurance Producer is not licensed/registered to discuss securities products.
- b. While gathering information for the Respondents' Factfinder or similar document or tool, an Insurance Producer shall not inquire into a consumer's satisfaction with the consumer's current investments in securities or with the consumer's current broker-dealer, investment adviser, registered representative, or investment adviser representative or make comparisons between securities and non-securities products. As used in this subparagraph, "securities" refers both to specific securities products and to securities in general.
- c. No commissions or other compensation derived from a securities transaction shall be paid to or split with an Insurance Producer.
- 11. Pursuant to a Consent Order entered with the Maine Securities Administrator, on April 27, 2012, BLCFS made the filings necessary to withdraw its registration as a broker-dealer with the Securities and Exchange Commission and the State of Illinois and terminate its membership with FINRA. BLCFS shall not reapply for registration or membership.
- 12. This Consent Order concludes the investigation by the TSD and any other action that the Commissioner could commence under applicable law on behalf of the TSD as it relates to the violations described above, up to and including activity occurring through December 2, 2011; provided, however, that excluded from and not covered by this paragraph are any claims by the TSD arising from or relating to the "Consent Order" provisions contained herein.
- 13. If payments are not made by BLC or BLCFS, or if Respondents default in any of their obligations set forth in this Consent Order, the Commissioner may vacate this Consent Order, at her sole discretion, upon ten (10) days' notice to Respondents and without opportunity for administrative hearing or judicial review, and commence a separate action.
- 14. Nothing herein shall preclude the State of Tennessee, its departments, agencies, boards, commissions, authorities, political subdivisions and corporations, other than the TSD and only to

State Entities from asserting any claims, causes of action, or applications for compensatory, nominal and/or punitive damages, administrative, civil, criminal, or injunctive relief against Respondents, provided, however, that this Consent Order shall not be deemed to constrain, estop or preclude Respondents in asserting any legal or factual position, response or defense, provided, however, Respondents admit the facts set forth in the Findings of Fact in paragraphs 1-11 herein.

- 15. This Consent Order is not intended by the Commissioner to subject any person to any disqualifications under the laws of the United States, any state, the District of Columbia, Puerto Rico, or the Virgin Islands including, without limitation, any disqualification from relying upon the state or federal registration exemptions or safe harbor provisions.
- 16. This Consent Order and the order of any other state in related proceedings against Respondents (collectively, the "Orders") shall not disqualify any person from any business that they otherwise are qualified, licensed or permitted to perform under the applicable securities laws of Tennessee, and any disqualifications from relying upon this State's registration exemptions or safe harbor provisions that arise from the Orders are hereby waived.
- 17. The venue of this Consent Order and any dispute related thereto shall be the State of Tennessee. This Consent Order and any dispute thereto shall be construed and enforced in accordance with, and governed by, the laws of Tennessee, without regard to any choice of law principles.
- 18. This Consent Order shall be binding upon Respondents, their relevant affiliates, successors and assigns.
- 19. This Consent Order is entered into solely for the purposes of resolving the referenced multistate investigation, and is not intended to be used for any other purpose. For any person or

entity not a party to the Consent Order, this Consent Order does not create any private rights or remedies against Respondents, create liability of Respondents, or limit or preclude any legal or factual positions or defenses of Respondents in response to any claims.

20. Except as set forth above, the TSD agrees to take no action adverse to Respondents or their agents based solely on the same conduct addressed in this Consent Order. However, nothing in this Consent Order shall preclude the TSD from: (a) taking adverse action based on other conduct; (b) taking this Consent Order and the conduct described above into account in determining the proper resolution of action based on other conduct; (c) taking any and all available steps to enforce this Consent Order; or (d) taking any action against other entities or individuals, regardless of any affiliation or relationship between Respondents and the entities or individuals.

Julie Mix McPeak

Commissioner

Tennessee Department of Commerce and Insurance

APPROVED FOR ENTRY:

Daphne D. Smith
Assistant Commissioner for Securities Division

ISSUANCE REQUESTED BY:

Barbara A. Doak (BPR# 015802)

Chief Counsel for Securities Division

Department of Commerce and Insurance

Davy Crockett Tower

500 James Robertson Parkway

Nashville, Tennessee 37243

CONSENT TO ENTRY OF CONSENT ORDER

Respondents, by signing below, admit paragraphs 1-11 of the Findings of Fact set forth above, agrees to the entry of this Consent Order, and waives any right to a hearing or to judicial review.

Respondents state that no promise of any kind or nature whatsoever that is not reflected in this Consent Order was made to them to induce them to enter into this Consent Order and that they have entered into this Consent Order voluntarily.

WILLIAM D. FRITZ, JR. (name) represents that he or she has been authorized to enter into this Consent Order on behalf of Bankers Life and Casualty Company and BLC Financial Services, Inc.

By: Cleman & Kolh

Title: PRESIDENT

Date: 11/19/12