Summary of Independent Review Requests 2014

1st Quarter Total: 114 2nd Quarter Total: 97

AMERIGROUP TN 1st Quarter Total – 8 AMERIGROUP TN 2nd Quarter Total - 3

Ineligible: 4 Decision for MCC: 0 Decision for Provider & MCC (Partial): 1 Decision for Provider: 3 Pending: 1 Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 1^{st} Qtr Total – 48

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 50 Ineligible: 4 Decision for MCC: 26 Decision for Provider & MCC (Partial): 7 Decision for Provider: 9 Pending: 37 (12 referred to TennCare Bureau for Medical Necessity Review) Settled for Provider: 15

UnitedHealthcare Plan of the River Valley Medicare Advantage 1st Qtr Total – 6 UnitedHealthcare Plan of the River Valley Medicare Advantage 2nd Qtr Total - 13 Ineligible: 19*

VSHP 1st Qtr Total – 51

VSHP 2nd Qtr Total – 31 Ineligible: 2 Decision for MCC: 10 Decision for Provider & MCC (Partial): 6 Decision for Provider: 26 Pending: 32 (8 referred to TennCare Bureau for Medical Necessity Review) Settled for Provider: 6

BCBST 1st Qtr Total – 1 Ineligible: 1*

Provider Types Submitting Independent Review Requests:

DME: 2 Hospice: 4 Hospital: 194 Physician: 8 Other: 3

* Independent Review to the TDCI Commissioner is only available for TennCare Program services.

July 31, 2014