Summary of TennCare Independent Review Requests 2014

1st Quarter Total: 114 2nd Quarter Total: 97 3rd Quarter Total: 180

Amerigroup TN 1st Qtr Total – 8 Amerigroup TN 2nd Qtr Total – 3 Amerigroup TN 3rd Qtr Total – 5

Decision for Provider & MCC (Partial): 1

Decision for Provider: 1
Settled for Provider: 3

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 48 UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 50 UnitedHealthcare Plan of the River Valley 3rd Quarter Total – 93

Ineligible: 19

Decision for MCC: 30

Decision for Provider & MCC (Partial): 8

Decision for Provider: 31 Settled for Provider: 4

Settled for MCC & Provider: 1

UnitedHealthcare Plan of the River Valley Medicare Advantage $\mathbf{1}^{st}$ Qtr Total – 6 UnitedHealthcare Plan of the River Valley Medicare Advantage $\mathbf{2}^{nd}$ Qtr Total – 13 UnitedHealthcare Plan of the River Valley Medicare Advantage $\mathbf{3}^{rd}$ Qtr Total - 11

Ineligible: 11*

Volunteer State Health Plan 1st Qtr Total – 51 Volunteer State Health Plan 2nd Qtr Total – 31 Volunteer State Heath Plan 3rd Qtr Total – 71

Ineligible: 2

Decision for MCC: 23

Decision for Provider & MCC (Partial): 17

Decision for Provider: 28 Settled for Provider: 1

BCBST 1st Qtr Total – 1

Ineligible: 1*

Provider Types Submitting Independent Review Requests in 3rd Quarter:

Hospital: 127 Physician: 52 Other: 1

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 $[\]hbox{* Independent Review of claims disputes is only available for TennCare Program services}.$