

# Summary of TennCare Independent Review Requests 2017

1<sup>st</sup> Quarter Total: 49  
2<sup>nd</sup> Quarter Total: 31  
Year to Date Total: 80

## Amerigroup TN 1<sup>st</sup> Qtr Total – 17

Denial Reversed: 5  
Denial Upheld: 6  
Ineligible: 1  
Partial: 1  
Settled for Provider: 4

AGP YTD Total: 23

## Amerigroup TN 2<sup>nd</sup> Qtr Total – 6

Pending: 4  
Settled for Provider: 2

## UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 24

Denial Reversed: 2  
Denial Upheld: 11  
Ineligible: 4  
Partial: 2  
Pending: 1  
Settled for Provider: 4

UPRV YTD Total: 24

## UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr Total – 15

Denial Reversed: 1  
Denial Upheld: 2  
Ineligible: 2  
Pending: 5  
Referred to TCB: 1  
Settled for Provider: 4

## Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 7

Denial Upheld: 4  
Partial: 1  
Settled for Provider: 2

VSHP YTD Total: 16

## Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 9

Denial Upheld: 3  
Partial: 1  
Pending: 2  
Referred to TCB: 1  
Settled for Provider: 2

## UPRV MA 1<sup>st</sup> Qtr Total-1

Ineligible: 1\*

## BCBST MA 2<sup>nd</sup> Qtr Total-1

Ineligible: 1\*

## Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2017:

Hospital:	<u>41</u>
Nursing Facility:	<u>1</u>
Physician:	<u>7</u>

## Provider Types Submitting Independent Review Requests in 2<sup>nd</sup> Quarter 2017:

DME:	<u>1</u>
Hospital:	<u>28</u>
Physician:	<u>1</u>
Transporter	<u>1</u>

\* Independent Review of claims disputes is only available for TennCare Program services.