

## Summary of TennCare Independent Review Requests 2022

<u>1<sup>st</sup> Quarter Total:</u>	<u>50</u>
<u>2<sup>nd</sup> Quarter Total:</u>	<u>95</u>
<u>3<sup>rd</sup> Quarter Total:</u>	<u>58</u>
<u>4<sup>th</sup> Quarter Total:</u>	<u>61</u>
<u>YTD Total:</u>	<u>264</u>

### **Amerigroup TN 1<sup>st</sup> Qtr. Total –5**

Partial: 2

Settled for Provider: 1

Processed as Provider Complaint: 2

**AGP 2022 Total: 26**

### **Amerigroup TN 2<sup>nd</sup> Qtr. Total – 6**

Denial Reversed: 1

Denial Upheld: 3

Settled for Provider: 2

### **Amerigroup TN 3<sup>rd</sup> Qtr. Total – 8**

Denial Reversed: 1

Denial Upheld: 4

Partial: 1

Processed as a Provider Complaint: 2

### **Amerigroup TN 4<sup>th</sup> Qtr. Total – 7**

Denial Reversed: 1

Ineligible: 1

Partial: 1

Referral for TC Medical Review: 3

Settled for Provider: 1

### **UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr. Total – 13**

Denial Reversed: 4

Denial Upheld: 4

Ineligible: 1

Processed as Provider Complaint: 2

Settled for Provider: 2

**UPRV 2022 Total: 38**

### **UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr. Total – 6**

Denial Reversed: 1

Denial Upheld: 4

Partial: 1

**UnitedHealthcare Plan of the River Valley 3<sup>rd</sup> Qtr. Total – 8**

Denial Upheld: 4

Ineligible: 1

Processed as a provider complaint: 1

Settled for Provider: 2

**UnitedHealthcare Plan of the River Valley 4<sup>th</sup> Qtr. Total – 11**

Partial:1

Processed as a Provider Complaint: 4

Referred to TC for Medical Review: 5

Settled for Provider: 1

**Volunteer State Health Plan 1<sup>st</sup> Qtr. Total – 32**

Denial Reversed: 2

Denial Upheld: 16

Partial: 11

Processed as Provider Complaint: 1

Settled for Provider: 2

**VSHP 2022 Total: 199**

**Volunteer State Health Plan 2<sup>nd</sup> Qtr. Total – 83**

Denial Reversed: 11

Denial Upheld: 29

Ineligible: 1

Partial: 20

Settled for Provider: 22

**Volunteer State Health Plan 3<sup>rd</sup> Qtr. Total –41**

Denial Reversed: 2

Denial Upheld: 13

Partial: 7

Pending: 2

Referred to TC Medical Review: 9

Settled for Provider: 8

**Volunteer State Health Plan 4<sup>th</sup> Qtr. Total – 43**

Denial Reversed: 4

Ineligible: 1

Paid: 3

Partial: 3

Referred to TC Medical Review: 25

Settled for Provider: 7

**Wellcare Medicare Advantage 3<sup>rd</sup> Qtr. Total – 1\***

Ineligible: 1

**Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2022:**

Home Health: 3  
Hospital: 45  
Physician: 2

**Provider Types Submitting Independent Review Requests in 2<sup>nd</sup> Quarter 2022:**

Hospital: 93  
Physician: 2

**Provider Types Submitting Independent Review Requests in 3<sup>rd</sup> Quarter 2022:**

DME: 2  
Hospice: 1  
Hospital: 51  
Physician: 4

**Provider Types Submitting Independent Review Requests in 4<sup>th</sup> Quarter 2022:**

Health Department: 1  
Home Health Agency: 1  
Hospital: 54  
Nursing Facility: 3  
Physician: 2

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.