

## Summary of TennCare Independent Review Requests 2023

1<sup>st</sup> Quarter Total: 105

YTD Total: 105

### Amerigroup TN 1<sup>st</sup> Qtr. Total –9

Denial Reversed: 1

Denial Upheld: 1

Pending: 2

Referred for TennCare Medical Review: 2

Settled for Provider: 3

**AGP 2023 Total: 9**

### UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr. Total – 11

Denial Reversed: 1

Denial Upheld: 2

Partial: 1

Processed as Provider Complaint: 1

Referred for TennCare Medical Review: 4

Settled for Provider: 2

**UPRV 2023 Total: 11**

### Volunteer State Health Plan 1<sup>st</sup> Qtr. Total –85

Denial Reversed: 6

Denial Upheld: 3

Ineligible: 2

Partial: 14

Pending: 3

Referred for TennCare Medical Review: 40

Settled for Provider: 17

**VSHP 2023 Total: 85**

### Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2023:

DME: 1

Hospital: 102

Lab: 1

Physician: 1

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.