TennCare Oversight Division of the Tennessee Department of Commerce and Insurance Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare ContractTennCare Contractual Requirements and
TCA 56-32-126(b)90%
30 Day99.5%
60 DayClaim TypesFor the Month EndedClean ClaimsAll Claims Compliance?

Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.)

Region(s): All

1/31/2023	95%	99.5%	Yes	
2/28/2023	97%	99.2%	No	
3/31/2023	99%	99.8%	Yes	
4/30/2023	99%	99.8%	Yes	
5/31/2023	100%	100.0%	Yes	
6/30/2023	95%	99.9%	Yes	
7/31/2023	93%	99.8%	Yes	
8/31/2023	94%	99.8%	Yes	
9/30/2023	95%	99.9%	Yes	
10/31/2023	96%	99.9%	Yes	
11/30/2023	95%	99.9%	Yes	
12/31/2023	94%	99.7%	Yes	
1/31/2024	94%	99.6%	Yes	
2/29/2024	98%	99.9%	Yes	
3/31/2024	97%	99.6%	Yes	
	4/30/2023 5/31/2023 6/30/2023 7/31/2023 8/31/2023 9/30/2023 10/31/2023 11/30/2023 12/31/2023 12/31/2023 1/31/2024 2/29/2024	3/31/2023 99% 4/30/2023 99% 5/31/2023 100% 6/30/2023 95% 7/31/2023 93% 8/31/2023 94% 9/30/2023 95% 10/31/2023 96% 11/30/2023 95% 12/31/2023 94% 1/31/2024 94% 2/29/2024 98%	3/31/2023 99% 99.8% 4/30/2023 99% 99.8% 5/31/2023 100% 100.0% 6/30/2023 95% 99.9% 7/31/2023 93% 99.8% 8/31/2023 93% 99.8% 9/30/2023 95% 99.9% 10/31/2023 95% 99.9% 11/30/2023 95% 99.9% 12/31/2023 95% 99.9% 1/31/2024 94% 99.6% 2/29/2024 98% 99.9%	2/28/202397%99.2%No3/31/202399%99.8%Yes4/30/202399%99.8%Yes5/31/2023100%100.0%Yes6/30/202395%99.9%Yes7/31/202393%99.8%Yes8/31/202394%99.8%Yes9/30/202395%99.9%Yes10/31/202396%99.9%Yes11/30/202395%99.9%Yes11/30/202395%99.9%Yes11/31/202394%99.7%Yes1/31/202494%99.6%Yes2/29/202498%99.9%Yes

Wednesday, May 1, 2024

Monthly prompt payment analysis for all claims processed by specific TennCare Contract				
	ctual Requirements and 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
DentaQuest USA Region(s): All	Insurance Co., Inc.			
Dental	1/31/2023	99%	99.9%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	100%	100.0%	Yes
Dental	10/31/2023	100%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	100%	100.0%	Yes
Dental	1/31/2024	99%	100.0%	Yes
Dental	2/29/2024	100%	100.0%	Yes
Dental	3/31/2024	99%	100.0%	Yes

Monthly pron	npt payment analysis for	[.] all claims pr	ocessed b	y specific TennCare Contract
	actual Requirements and . 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcar Region(s): All	e Plans of the River Valle	ey, Inc.		
All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	99%	100.0%	Yes
All	2/29/2024	99%	100.0%	Yes
All	3/31/2024	90%	99.9%	Yes

Monthly pron	npt payment analysis for	^r all claims pr	ocessed b	y specific TennCare Contract
	actual Requirements and 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Region(s): All	Health Plan, Inc., d/b/a B	lueCare		
All	1/31/2023	94%	100.0%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	99.9%	Yes
All	4/30/2023	96%	99.9%	Yes
All	5/31/2023	96%	100.0%	Yes
All	6/30/2023	95%	99.9%	Yes
All	7/31/2023	93%	99.9%	Yes
All	8/31/2023	99%	100.0%	Yes
All	9/30/2023	97%	100.0%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	93%	99.9%	Yes
All	12/31/2023	94%	99.9%	Yes
All	1/31/2024	96%	100.0%	Yes
All	2/29/2024	96%	99.6%	Yes
All	3/31/2024	98%	98.8%	No

Monthly pron	npt payment analysis for	^r all claims pr	ocessed b	by specific TennCare Contract
	actual Requirements and 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Region(s): All	Health Plan, Inc., d/b/a Te	ennCare Sele	ct	
All	1/31/2023	92%	99.9%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	100.0%	Yes
All	4/30/2023	96%	100.0%	Yes
All	5/31/2023	95%	100.0%	Yes
All	6/30/2023	95%	100.0%	Yes
All	7/31/2023	92%	100.0%	Yes
All	8/31/2023	99%	100.0%	Yes
All	9/30/2023	97%	100.0%	Yes
All	10/31/2023	93%	100.0%	Yes
All	11/30/2023	93%	100.0%	Yes
All	12/31/2023	94%	100.0%	Yes
All	1/31/2024	97%	100.0%	Yes
All	2/29/2024	95%	99.8%	Yes
All	3/31/2024	97%	99.5%	Yes