

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance  
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

**Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.)**

Region(s): All

All	1/31/2023	95%	99.5%	<b>Yes</b>
All	2/28/2023	97%	99.2%	<b>No</b>
All	3/31/2023	99%	99.8%	<b>Yes</b>
All	4/30/2023	99%	99.8%	<b>Yes</b>
All	5/31/2023	100%	100.0%	<b>Yes</b>
All	6/30/2023	95%	99.9%	<b>Yes</b>
All	7/31/2023	93%	99.8%	<b>Yes</b>
All	8/31/2023	94%	99.8%	<b>Yes</b>
All	9/30/2023	95%	99.9%	<b>Yes</b>
All	10/31/2023	96%	99.9%	<b>Yes</b>
All	11/30/2023	95%	99.9%	<b>Yes</b>
All	12/31/2023	94%	99.7%	<b>Yes</b>
All	1/31/2024	94%	99.6%	<b>Yes</b>
All	2/29/2024	98%	99.9%	<b>Yes</b>
All	3/31/2024	97%	99.6%	<b>Yes</b>

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TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

**DentaQuest USA Insurance Co., Inc.**

Region(s): All

Dental	1/31/2023	99%	99.9%	<b>Yes</b>
Dental	2/28/2023	100%	100.0%	<b>Yes</b>
Dental	3/31/2023	100%	100.0%	<b>Yes</b>
Dental	4/30/2023	100%	100.0%	<b>Yes</b>
Dental	5/31/2023	99%	100.0%	<b>Yes</b>
Dental	6/30/2023	100%	100.0%	<b>Yes</b>
Dental	7/31/2023	100%	100.0%	<b>Yes</b>
Dental	8/31/2023	100%	100.0%	<b>Yes</b>
Dental	9/30/2023	100%	100.0%	<b>Yes</b>
Dental	10/31/2023	100%	100.0%	<b>Yes</b>
Dental	11/30/2023	100%	100.0%	<b>Yes</b>
Dental	12/31/2023	100%	100.0%	<b>Yes</b>
Dental	1/31/2024	99%	100.0%	<b>Yes</b>
Dental	2/29/2024	100%	100.0%	<b>Yes</b>
Dental	3/31/2024	99%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

All	1/31/2023	100%	100.0%	<b>Yes</b>
All	2/28/2023	100%	100.0%	<b>Yes</b>
All	3/31/2023	100%	100.0%	<b>Yes</b>
All	4/30/2023	100%	100.0%	<b>Yes</b>
All	5/31/2023	100%	100.0%	<b>Yes</b>
All	6/30/2023	100%	100.0%	<b>Yes</b>
All	7/31/2023	100%	100.0%	<b>Yes</b>
All	8/31/2023	100%	100.0%	<b>Yes</b>
All	9/30/2023	100%	100.0%	<b>Yes</b>
All	10/31/2023	100%	100.0%	<b>Yes</b>
All	11/30/2023	100%	100.0%	<b>Yes</b>
All	12/31/2023	100%	100.0%	<b>Yes</b>
All	1/31/2024	99%	100.0%	<b>Yes</b>
All	2/29/2024	99%	100.0%	<b>Yes</b>
All	3/31/2024	90%	99.9%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Region(s): All

All	1/31/2023	94%	100.0%	<b>Yes</b>
All	2/28/2023	98%	100.0%	<b>Yes</b>
All	3/31/2023	99%	99.9%	<b>Yes</b>
All	4/30/2023	96%	99.9%	<b>Yes</b>
All	5/31/2023	96%	100.0%	<b>Yes</b>
All	6/30/2023	95%	99.9%	<b>Yes</b>
All	7/31/2023	93%	99.9%	<b>Yes</b>
All	8/31/2023	99%	100.0%	<b>Yes</b>
All	9/30/2023	97%	100.0%	<b>Yes</b>
All	10/31/2023	95%	99.9%	<b>Yes</b>
All	11/30/2023	93%	99.9%	<b>Yes</b>
All	12/31/2023	94%	99.9%	<b>Yes</b>
All	1/31/2024	96%	100.0%	<b>Yes</b>
All	2/29/2024	96%	99.6%	<b>Yes</b>
All	3/31/2024	98%	98.8%	<b>No</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%
			Clean Claims	All Claims
			30 Day	60 Day
			Compliance?	

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Region(s): All

All	1/31/2023	92%	99.9%	<b>Yes</b>
All	2/28/2023	98%	100.0%	<b>Yes</b>
All	3/31/2023	99%	100.0%	<b>Yes</b>
All	4/30/2023	96%	100.0%	<b>Yes</b>
All	5/31/2023	95%	100.0%	<b>Yes</b>
All	6/30/2023	95%	100.0%	<b>Yes</b>
All	7/31/2023	92%	100.0%	<b>Yes</b>
All	8/31/2023	99%	100.0%	<b>Yes</b>
All	9/30/2023	97%	100.0%	<b>Yes</b>
All	10/31/2023	93%	100.0%	<b>Yes</b>
All	11/30/2023	93%	100.0%	<b>Yes</b>
All	12/31/2023	94%	100.0%	<b>Yes</b>
All	1/31/2024	97%	100.0%	<b>Yes</b>
All	2/29/2024	95%	99.8%	<b>Yes</b>
All	3/31/2024	97%	99.5%	<b>Yes</b>