

Storyboard Private Provider Monthly Summary entries and ICD-10 codes

This storyboard demonstrates how to enter a Monthly Summary and document ICD-10 codes. Monthly Summaries show up in Case Recordings only when marked 'Completed.'

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Multiple ways to access Monthly Summary

There are multiple ways to access the Monthly Summary for a child / youth. You can access it by

- Your Workload page, or
- By bringing another worker's Workload page into focus

Workload access

• From the Workload page, expand the Ongoing Case for child / youth whose Monthly Summary you want to access

TFACTS		UAT			home search	incident reporting h	elp & training customer care	log off
Home	Case	Resource		Administration				
			Workload	Desktop		Calendar	Approvals	
							<u>h</u>	<u>ielp</u>
Pierce,		Viewing for					() 0 Reassign En	nd
Supervises		Type	TD T	Name	T	Assignment Role	T	
Edens,		Ongoing Case	42900461	Γ		Private Provider Worker		
Greene		Ongoing Case	2769817			Private Provider Worker		
		Ongoing Case	2911242			Private Provider Worker		
		 Ongoing Case 	2922148			Private Provider Worker		
		 Ongoing Case 	2905769			Private Provider Worker		
		 Ongoing Case 	47030329	K		Private Provider Worker		

• There are icons available to select within the expanded Ongoing Case information. If you hover over the icon highlighted below, a "Provider Monthly Summary" pop up label is visible. If previous Summaries have been entered, you can access and read them via this icon.

S							Logged In: Pur	key,	
Home	Case	Resource		Administratio	n				
			Workload	d	Desktop		Calendar	Approvals	
									help
Pierce		Viewing for						① 0 Reassi	gn End
Supervises		Туре	T ID T	Name		T	Assignment Role		T
Edens, I		 Ongoing Case 	42900461				Private Provider Worker		
Greene,		 Ongoing Case 	2769817				Private Provider Worker		
		✓ Ongoing Case	2911242				Private Provider Worker		
		Select Recordings	Case Stat Case Stat	us: Open us Date: 08/21/2014		Orga	anization: East Tennessee R	legion	
			Provi	der Monthly	Summary				

• If you hover over the icon with a +, the "Add Provider Monthly Summary" pop up label is visible. Click on the icon.

Home	Case		Resource		Administration				
					Workload		Desktop		Calendar
Pierce,		V	iewing for Pierce,						
Supervises			Туре	T	ID 7	Name		Ŧ	Assignment Role
Edens,		+	Ongoing Case		42900461				Private Provider Worker
Greene,			Ongoing Case		2769817				Private Provider Worker
			Ongoing Case		2911242				Private Provider Worker
			Ongoing Case		2922148				Private Provider Worker
			Select Recordings		Case Stati Case Stati	IS: Open IS Date: 08/05/2	013	Org	anization: Northeast Region
				Ad	d Provide	er Month	nly Summary		

• You are automatically directed to the Add Monthly Summary page.

Home > Workload		1 ISB	1
Work Item			
Work Item ID: 6481021	5 Work Item Type: Placement	Start Date: 01/09/2015 End Date	e:
Add Monthly Summary			-
Pro	vider Name:	Placements/Services: Level 2 Continuum / Level 2 Continuum	
	Child Name:		
Service Period Month:*	Service Period Year:*	×	
ICD Code:*	Search		
ICD Description:			
Narrative:			
	Spell Check Clear		
Status:	Draft		
Annhu Caus Can			

Apply Save Cancel

- Service Period Month* this is a required field. Choose the month from the dropdown
- Service Period Year* this is a required field. Choose the Year from dropdown
- To select an ICD 10 code, click the Search button.
 - Searching for an ICD-10 code can be accomplished by typing as little as "F" or "B"
 - You can do a keyword search in the 'description' field as well
- Identify the code you want to select
- Click on the line. It will be highlighted in Orange
- Click **Choose** to select the code

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ICD Search Criteria		
ICD Description:		
Search Clear I	orm	
ICD Search Results-		
ICD Code 🔺 🛛 🔻	ICD Description	т
F11120	Opioid abuse with intoxication, uncomplicated	
F11121	Opioid abuse with intoxication delirium	
F11122	Opioid abuse with intoxication with perceptual disturbance	
F11129	Opioid abuse with intoxication, unspecified	
F1114	Opioid abuse with opioid-induced mood disorder	
F11150	Opioid abuse with opioid-induced psychotic disorder with delusions	
F11151	Opioid abuse with opioid-induced psychotic disorder with hallucinations	
F11159	Opioid abuse with opioid-induced psychotic disorder, unspecified	
F11181	Opioid abuse with opioid-induced sexual dysfunction	
F11182	Opioid abuse with opioid-induced sleep disorder	
H 1 2	3 4 5 6 7 🖲 9 10 🍽 🕺 10 🔻 items per page	71 - 80 of 500 items
Choose Close		

The screen below displays a 'Completed' Monthly Summary entry. Note: *The Status cannot be 'Completed' unless the Narrative field is populated.

Home > Workload			
Work Item			
Work Item ID: 6481021	5 Work Item Type: Placem	ent Start Date: 01/09/2015 End D	ate:
Add Monthly Summary-			
Pro	vider Name:	Placements/Services: Level 2 Continuum / Level 2 Continuum	
	Child Name:		
	cina name.		
Service Period Month:*	October Service Period Ye	re* 2015 Y	
ICD Code:*	F11150 Search		
ICD Description:	Opioid abuse with opioid-induced psychotic disorder wi	h delusions	
Narrative:	Program / Network Development staff Angela Kranhold and 5 The ICD-10 code will need to be referenced in the narrative.	usan Mitchell will provide what is precisely needed in the Narrative field.	
	Spell Check Clear 31802		
Status:	Completed		

Apply Save Cancel

- Status: Chose 'Completed' if the Monthly Summary entry is completed.
- Click Apply to remain on the Add Monthly Summary page to review your entry, OR
- Click Save, which will navigate you back to your Workload page.

Four Statuses' of Monthly Summaries

There are 4 statuses for a Monthly Summary.

- Draft
- Completed
- Created in Error
- Narrative Needed

'Draft' Status

The screen shot below displays a Monthly Summary entry that is in 'Draft Status'. The fields listed below are required fields and must be entered to save a Monthly Summary.

- Service Period Month*
- Service Period Year*
- ICD 10 Code:*

lome > Workload			help
-Work Item			
Work Item ID: 64560228	Work Item Type: Placement	Start Date: 12/29/2014	End Date:
Add Monthly Summary			
Provider I	Name:	Placements/Services: Level 2 Enhanced / Level 2 Enhanced Alcohol & Drug Treatment	
Child I	Name: Ferguson,		
Service Period Month:* Jun	e V Service Period Year:* 2015	*	
ICD Code:* Se	earch		
ICD Description:			
Narrative: He Pr	ere is where you put the precise narrative for a Monthly Summary. Within this rogram development staff will aid you with why/when/how/where to documen	is summary it is required to reference the <u>ICD</u> code. n. This is for demonstration only.	
I	can leave my Monthly recording in this status "Draft" but realize the Agency C	ANNOT bill until the Monthly Summary is Completed.	
SI	pell Check Clear 31622		
Status: Dra	aft		
Apply Save Cancel			

Note: When a Monthly Summary is in a 'Draft' status, you can click **Apply** or **Save** and can return to the entry to add to it.

How to Retrieve Monthly Summaries

TFALTS		UAT				home search	incident reporting	help & training customer care	log off
Home	Case	Resource		Admin	istration				
			Workload		Desktop		Calendar	Approvals	
									<u>help</u>
Pierce,		Viewing for Pierce, Emily						(1) 0 Reassign	End
Supervises		Туре	T ID T	Name			▼ Assignment Role		T
Edens, F		 Ongoing Case 	42900461				Private Provider Work	er	
Greene,		 Ongoing Case 	2769817				Private Provider Work	er	
		Ongoing Case	2911242				Private Provider Work	er	
		 Ongoing Case 	2922148				Private Provider Work	er	
		Select Recordings	Case State Case State	IS: Open IS Date: 08/05/20	013	c	Organization: Northeast Regio	on	

How to Retrieve a Monthly Summary via the Workload Page

• Utilize the icon as shown above to access a previously existing Monthly Summary.

How to Retrieve a Monthly Summary via a Search

TFALTS	UAT		home search incident reporting help & training	ng <u>customer care</u> <u>log off</u>
				help
Person Overview				
Person ID:	7233570	Gender:	Male	
Name:		DOB:	09/13/1997	
Address:		Age:	17 Yrs	
Phone/Contact:		Employee:	No	
Person Details				
Person Profile	Person Characteristics	Scan Documents		
Education	Legal History	Monthly Summar		
Health	TFACTS History	Military History		
Financial	Relationship History	Merge History		
Assessment History				

• You can also access an ***existing*** monthly summary by conducting a Person Search and navigating to the Person Overview page. By selecting the 'Monthly Summary' link you will be navigated to the "Monthly Summary List" page.

Note: You cannot create a <u>new</u> Monthly Summary from this link, but you can edit Monthly Summaries that are not in a Completed status.

Monthly Summary List Page

- A history of Monthly Summaries is displayed on the Monthly Summary List page.
- Monthly Summary records will only be saved as a Case Recording when they've been marked as 'Completed'

The screen shot below displays a Monthly Summary record in **"Draft"** status.

					Logged In: 1	Purkey,	help l
Home > Workload							1 11212 1
Work Item							
Work Item ID: 64560228		Work Item Type: Placen	ient	Start Date: 12/29/2014		E	nd Date:
Monthly Summary List							_
Provider Name	T	Child Name	Service Period 🔻 🛛 🔻	ICD Type Code	ICD Code	Status	T
		Ferguson,	07/2015	ICD-10	F1123	Draft	
	iter	ns per page				1 - 1 of 1	items
Select Add Mark In Error							
Close							

Making updates to a Monthly Summary in "Draft" status

- On the Monthly Summary List page, click on the Monthly Summary you wish to review or update, it will be highlighted orange
- Click Select

Home > Workload					
Work Item Work Item ID: 64560228	Work Item Type: Placen	nent	Start Date: 12/29/2014		End Date:
Provider Name	Child Name	Service Period V	ICD Type Code	ICD Code	Status T
					Draft
I I I I I I I I I I I I I I I I I I I	ns per page				1 - 1 of 1 items
Select Add Mark In Error					
Close					

Note: The screen shot below displays the updated Monthly Summary record again saved in 'Draft' status.

Work Item ID: 64560228	Work Item Type: Placement	Start Date: 12/29/2014	End Date:
Monthly Summary Detail			
Provider Name:		Placements/Services: Level 2 Enhanced /	Level 2 Enhanced Alcohol & Drug Treatment
Child Name:			
Service Period Month:* July	Service Period Year:*	2015	
ICD Code:* F1123 Sea	arch		
ICD Description: Opioid depe	ndence with withdrawal		
Narrative: Here is wh Program d I can leav I have nov	ere you put the precise narrative for a Monthly Summa evelopment staff will aid you with why/when/how/where my Monthly recording in this status "Draft" but realize v come back to my Draft and continue my documentatio	vy. Within this summary it is required to reference the ICD code. to document. This is for demonstration only. the Agency CANNOT bill until the Monthly Summary is Completed. in. I'm going to Save it in Draft once again.	
Spell Che	clear 0		
Status: Draft	¥		
Apply Save Cancel			

Adding an additional Monthly Summary

- You can "Add" an additional Monthly Summary from this point even if you are not finished with the previous one. **Note**: Monthly Summary's will only be saved as a Case Recording when they've been marked as 'Completed'.
- Hover over the 'Add' button and the 'Add Monthly Summary' pop up label displays.

Your data has been saved.					⊠ close confirmation
Home > Workload					
Work Item					
Work Item ID: 64560228	Work Item Type: Placen	ient	Start Date: 12/29/2014		End Date:
Monthly Summary List					
Provider Name	Child Name	Service Period *	ICD Type Code	ICD Code	Status T
		07/2015	ICD-10	F1123	Draft *
	ms per page				1 - 1 of 1 items
Select Add Mark In Error					
Close Add Monthly Summary					

'Completed' Status

• Below is a screen shot of a Monthly Summary record that is in a 'Completed' status.

- Note that it is no longer editable.
- Note: The will now display in Case Recordings because it is marked "Completed."

Your data has been saved.			⊠ <u>close confirmation</u>
Home > Workload			
Work Item Work Item ID: 64560228	Work Item Type: Placement	Start Date: 12/29/2014	End Date:
Monthly Summary Detail			
Provider Name:		Placements/Services: Level 2 Enhanced / Level 2 Enhanced Alcohol & Drug Treatment	
Child Name:			
Service Period Month:* February	Service Period Year:* 2015	Y	
ICD Code:* F11220			
ICD Description: Opioid depende	nce with intoxication, uncomplicated		
Narrative: I type my narr	ative according to protocol. I am ready to save this now as Complete	ed.	
Status: Completed	¥		
Class			

'Created in Error' Status

- If a Monthly Summary needs to be "Marked in Error", click the "Mark in Error" button.
- Only Monthly Summaries in a 'Completed' status can set to a 'Created in Error' status.
- The error message displayed below is an indication to look at the Status column. Note that there are no Monthly Summary records that can be marked in error in this instance.

Apps 📓 Create 🗋 Flexible B	enefits 🚺 Suggested Sites 🛅 Im	ported From IE 🔤 Ad	d The page at https:/	/uat.tfacts.tn.gov says: ×	hama d	annah l insident a		C Other bookmark
TFACTS	UAT				nome	search incident re		<u>customercare</u> <u>loq or</u>
ome > Workload			You have not selected	a row to edit.				<u>neip</u>
Work Item Work Item ID: 64560228	Work Item 1	ype: Placement	-	ОК	2/29/2014			End Date:
Monthly Summary List					~			•
Provider Name	T Child Name	▼ Service	Period *	ICD Type Code	7	ICD Code	Status	т
		07/2015	5	ICD-10		F1123	Draft	A
		06/2015	5	ICD-10		F16959	Draft	v
	items per page							1 - 2 of 2 items
Select Add Mark In Error]							

Note: Below there are now 3 Monthly Summary records in a 'Completed' status

- Always click on the row containing the Monthly Summary you want to "Mark in Error"
- If there are multiple Monthly Summary records that are in a 'Completed' status, the same pop up message as before will display. (**You have not selected a row to edit**.)

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- 1800-	1				
Your data has been saved.					🖂 close confirmation
Home > Workload					5
Work Item					
Work Item ID: 64560228	Work Item Type: Placem	ent	Start Date: 12/29/2014		End Date:
Monthly Summary List					
Provider Name T Child Name	T	Service Period *	ICD Type Code	ICD Code	Status T
		07/2015	ICD-10	F1123	Completed
		06/2015	ICD-10	F16959	Created In Error
		04/2015	ICD-10	G5702	Completed
		03/2015			Completed 🗸
H I H II Titems per page					1 - 4 of 4 items
Select Add Mark In Error					
Close Mark in Error					

- When marking a Monthly Summary record in error, TFACTS will display a warning message stating, 'Are you sure you want to Mark this Monthly Summary in Error?'
- Click OK if you are sure you want to mark the Monthly Summary record in error. If not, click Cancel.

• • • • • • • • • • • • • • • • • • •		,								~ -
👯 Apps 📓 Create 🗋 Flexible Benefits 🚺 Sugg	gested Sites 🗀 Imported From	IE 🔤 Ad	The name at https://	uat tfacts to dov says ^{, ×}					🗀 Other	bookmarks
TFACTS	UAT		the page at https://	ddettaets.th.gov says.	home	search	incident reporting	help & training	customer care	log off
			Are you sure you want t Summary In Error?	to Mark this Monthly		-				
Your data has been saved.									⊠ <u>close con</u> t	firmation
Home > Workload				OK Cancel						
Work Item										
Work Item ID: 64560228	Work Item Type: Placem	ent		Start Date: 1	2/29/2014					ind Date:
Monthly Summary List										
Provider Name T Child N	lame 🔻	Service F	Period 🔻 🛛 🕇	ICD Type Code	T	ICD Code	1	Status		T
		07/2015		ICD-10		F1123		Completed		*
		6/2015		ICD-10		F16959		Created In Err	or	
)4/2015		ICD-10		G5702		Completed		
		13/2015						Completed		-
H I H II II II II II II II II II III II	age								1 - 4 of 4	items
Select Add Mark In Error										
Close										

• Immediately upon clicking OK, TFACTS changes the status of the Monthly Summary record to 'Created in Error'

Your data has been sa	aved.					⊠ <u>close confirma</u>	tion
Home > Workload							
Work Item							
Work Item ID: 6456	0228	Work Item Type: Placen	nent	Start Date: 12/29/2014		End E)ate:
Monthly Summary L	ist						
Provider Name	T	Child Name	Service Period T	ICD Type Code	ICD Code	Status	r -
			07/2015	ICD-10	F1123	Completed	*
			06/2015	ICD-10	F16959	Created In Error	
			04/2015	ICD-10	G5702	Completed	
			03/2015	ICD-10	F060	Created In Error	~
	H 10 Titer	ns per page				1 - 4 of 4 iten	ns
Select Add N	Mark In Error						
Close							

Entering a Monthly Summary for a child / youth when your assignment is ended

- Navigate to the Person Search page and enter search parameters
 - Enter the Person ID
 - Or
 - o Enter the Last Name and First/Middle Name
- From the search results, click the **select** link to bring the child's / youth's Person Overview page into focus

Person Search	Intake Search	Case Search	Resource Search	Employee Search
Person Search Criteria				
Person ID: 10				
		OR		
SSN:				
		OR		
Reference Type:	•	Leference Number:		
		OR		
Last Name:		First/Middle Name:		
Date of Birth:		Gender:	Race:	T
Advanced Search Criteria				
Sort Results By:	¥			
Search Clear Form				
Person Search Results				
Result(s) 1 - 1 of 1				Page 1 of 1
Person ID	Name	Address	Gender	DOB % Match
select 060 Pric	19		Male	

• Click the Monthly Summary Link

				<u>help</u>
Person Overview				
Person ID:		Gender: DOB	Male	
Address:		Age:	15 Yrs	
Phone/Contact:		Employee:	No	
Person Details				
Person Profile	Person Characteristics	Scap Documents		
Education	Legal History	Monthly Summary		
Health	TFACTS History	<u>Printary History</u>		
Financial	Relationship History	Merge History		
Assessment History				
Clore				

- Select the Monthly Summary you want to edit or view
- Click Select to bring your selection into focus

Person Header						
Name: Pric		Gender: Male	1	DOB: 01/18/2000		
Person ID: 106		SSN:		Age: 15	Yrs	
Monthly Summary List						
Provider Name	Child Name	Service Period 🔻 🛛 🔻	ICD Type Code	ICD Code	Status T	
		08/2015	ICD-9	3099	Narrative Needed	
	Pri	07/2015	ICD-9	3099	Completed -	
H I H II Viter	ms per page				1 - 2 of 2 items	
Select lark In Error						
Close						

Continue to next sub topic

- Enter the Narrative
- Change the Status to Completed
- Click Save

Person Header		
Name: Person ID: 10601700	Gender: Male SSN: -	DOB: 01/18/2000 Age: 15 Yrs
Monthly Summary Detail		
Provider Name: Child Name:	Placements/Services:	Level 3 Enhanced / Level 3 Enhanced Sex Offender Treatment
Service Period Month: [®] August	Service Period Year:* 2015	
ICD Code:* 3099		
ICD Description: Default ICD-9 Code for TennCare		
Narrative: test		
Spell Check Clear 31996		
Status: Completed		
Apply Save Cancel		

The status of the Monthly Summary now displays as 'Completed'.

Name	Dr		Ge	ender: Male				DOB: 01	18/2000	
Person ID:	1(SSN:		Age: 15 Yrs				
Monthly Summary List										
Provider Name	▼ Child Name	T	Service Period *	T ICD Typ	e Code	т	ICD Code	T	Status	T
			08/2015	ICD-9			3099		Completed	
			07/2015	ICD-9			3099		Completed	
	items per page									1 - 2 of 2 item
Select										

You have completed this storyboard.