

Identifying Providers

Navigating the process for accessing medical and behavioral health services for the children and families we serve can sometimes be confusing and difficult. We would like to be a resource for you in that process!

Did you know that TennCare can help you find a provider for medical and behavioral health services for your children and youth?

If you need assistance locating an available TennCare service provider, you can contact the SelectKids Line at **1-800-451-9147** or navigate online at this.link (https://bcbst.vitalschoice.com/?network_id=6&geo_location=36.0582,-83.9147&locale=en_us&ci=DFT)

If you have a complex ICPC case in which a youth has significant medical or behavioral health concerns, first complete the ICPC Behavioral/Medical Referral form (CS-1234), located on our DCS forms page. Once completed, the referral should be sent to Selectkids GM@BCBST.com and CC Allyson.D.Witt@tn.gov and a Blue Care Case Manager will be assigned to your youth to help access services and providers they need.

For any questions, feel free to reach out to me at Shannon.M.Patterson@tn.gov.