

PERSONAL EMERGENCY RESPONSE SYSTEMS PROTOCOL

A. Criteria for Personal Emergency Response Systems

1. Medical necessity review questions:

- a. Is there documentation in the Individual Support Plan (ISP) and/or supporting documentation that the service recipient lives alone for part of the day and needs a Personal Emergency Response System to secure help in an emergency; **AND**
- b. Is there information in the ISP and/or supporting documentation to show that the service recipient has demonstrated the mental and physical capability to utilize a Personal Emergency Response System effectively?

If **YES to both** criteria specified in “a” and “b” above, stop and approve the Personal Emergency Response System.

If **NO to either** criterion specified in “a” and “b” above, stop and deny as **not medically necessary**. All of the unmet medical necessity criteria must be specified in the denial letter.