

MS4 Annual Report Training

Session 1 May 2023

Topics for Session 1

- Registering for an Account
 - Signing up
 - Enabling electronic signatory
 - Signatory Authority
 - Account Issues
- How to Locate the Form in MyTDEC Forms
- Reviewing a Form
- Signing a Form
- MS4 Annual Report -General Information Section
- Primary Annual Report Contacts
- Troubleshooting (will not be a dedicated section)
- Helpful Hints (will not be a dedicated section)



Registering for an Account

User Accounts- FAQ

- Who can get a user account?
 - Anyone with an email address
- Who should have user accounts
 - Wastewater Manager/Coordinator
 - Collection Systems
 - Management
 - Pretreatment Coordinator
 - MS4 Program Manager
 - Official Contact
 - Delegated Signatory (a.k.a., Duly Authorized Representative -7.11.2.)
- How many people can have accounts?
 - No limits

User Accounts

- Everyone who will use the portal needs their own accounts.
 - Unique emails
 - We DO NOT recommend using a personal email address.
- You only need 1 account to fill out all reports
 - Unless
 - You work for multiple agencies and use a different email address for each one.



Three Steps

- 1. Staff at your facility will be need to register for an account.
- 2. Submit Identity Verification *only required for form signatories
- **3.** Submit a delegation of signatory authority for those not an "official contact"



FAQ- Home Page



view more FAQs



Step 1 - Registering

1. Click on the Register link on the home page.

TN Department of Environment & Conservation	
Home Finder Help Sign in Register	
Organizations	Welcome to MyTDEC Forms!
Select the organization from which you would like to submit a form.	
Select Organization 💌	Welcome to MyTDEC Forms, the State of Tennessee's Department of Environmental Conservation online form portall
Forms	Forms
To locate a specific form please use our form finder.	Can't find a specific form? Please use our Form Finder



Create User Profile

Ĩ		
		-
	Confirm Password: *	
		Confirm Password: *



Confirmation

confirmation Code*			
B Confirm Email			

- Spam folder
- Contact your IT department and make sure <u>mytdec-</u> <u>forms@tn.gov</u> is on your organization's email "allow list"



Step 2 - Submit Identity Verification

TN Department of Environment & Conservation	
Home Finder Help Sign In Reg.	
Organizations	Welcome to MyTDEC Forms!
Select the organization from which you would like to submit a form. Select Organization -	Welcome to MyTDEC Forms, the State of Tennessee's Department of Environmental Conservation online form portal!
Forms	Forms
To locate a specific form please use our form finder.	Can't find a specific form? Please use our Form Finder
P Form Finder	



Sign In
In most cases your User ID is your registered email address. If you are an agency user and your agency has opted to use Windows Authentication, your agency's Windows username will be your User ID.
User ID:*
Password: *
OK Forgot Password Register Cancel



After signing in to MyTDEC Forms Portal, select your name in the top right-hand corner. This will redirect you to the "**Edit Profile**" page.

TN Environment & Conservation	
Home Finder History Help	Elizabeth Sign Out
Organizations	Welcome to MyTDEC Forms!
Select the organization from which you would like to submit a form.	Welcome to MyTDEC Forms, the State of Tennessee's Department of Environmental Conservation online form portal!
Forms	Forms
To locate a specific form please use our form finder.	Can't find a specific form? Please use our Form Finder
P Form Finder	



Within your "Edit Profile", scroll down to the "E-Signature" section. Select "Add Electronic Signature Capability", as highlighted below.

E-Signature

Account is not authorized to provide electronic signatures

Add Electronic Signature Capability



When redirected to the screen below, again select "Enable Electronic Signatures" to proceed to the next step of verification.

ENABLE ELECTRONIC SIGNATURES

Enable Electronic Signatures

Some forms will require signatures before they can be submitted. Providing a digital (electronic) signature is the fastest and easiest way to do this.

To enable electronic signatures for your account, you will need to follow a few short steps to verify your identity.

Enable Electronic Signatures

You will be asked to verify your identity with Tennessee Department of Environment and Conservation. Skip

You can add this permission later at any time, by choosing the option inside your User Profile.



In order to use a digital signature on MyTDEC Portal, you must verify your identity. To do so, select **"Use Digital Authentication Service (recommended)".** Please do not hit "**Download Mail-in Form**" or "**Skip identity verification**". These options will not allow you to continue with the digital signature process until the mail in form is processed.

ENABLE ELECTRONIC SIGNATURES

Choose Identity Verification Method

To be able to digitally sign form submissions, you must verify with Tennessee Department of Environment and Conservation that your identity matches the information you provided during registration.

Choose one of the following methods to verify your identity with Tennessee Department of Environment and Conservation:





The next screen will prompt you to agree to TDEC's terms of use. Read the terms of use document by using the scroll bar at the right. When you have finished reading, click "**Continue**" to continue with the identity verification process.





You will now be prompted to verify your personal information. All fields below that are marked with a **red asterisk** are **required** and you will not be able to continue with the e-signature process without completing them. Once you have filled in all blanks with the appropriate information, please click "**Submit**". The submit button will be **dark blue** when all fields have been filled and you can proceed.

rst Name		Last Name	
	1		
hone Number *			
Tip: Verification is more likely to succeed if you use a phone num	ber whose billing is associated with your address b	law.	
ddress Line 1*			
ddress Line 2			
tv *	State/Area *	Postal Code *	
*			
ate of Birth *			
ast 4 Digits of Social Security Number *			



Common Issues with Identity Verification

- The information in this section is for you as an individual. DO NOT use your work phone number or address.
- Other common causes to fail identity proofing
 - If you have moved recently
 - Nickname vs. given name
 - Use a prepaid cell phone
 - Don't have a phone in your name
 - Have a P.O. Box
 - You have a family name e.g. Junior, Senior, III
- You have a maximum of 5 attempts per day. If you keep failing and don't know why, email Ariel.Wessel-Fuss@tn.gov



Continued Failure to Pass Identity Verification

- If someone cannot pass identity verification after working with Division staff, a paper subscriber agreement can be submitted as an alternative.
- The Division MUST receive the subscriber agreement with a wet-ink signature.
- This process can take anywhere from 1-2 weeks.



If your information was submitted successfully, you will be prompted to the following screen notifying you that you have been granted electronic signature capabilities. Click "**Continue**" to proceed.

ENABLE ELECTRONIC SIGNATURES > VERIFY YOUR IDENTITY
Digital Identity Verification Successful
Your account has been granted electronic signature capabilities.
Continue



Add Challenge Questions

After selecting continue, y questions. If this is the component of the com

Only individuals who will be signing forms will need to fill out the challenge questions

prompted to create challenge
4.2. If you are not immediately
see a yellow and blue alert
her. Click on your name to view
her like the one below. Please
st step of e-signing.

Elizabeth

Sign Out

Edit Profile

Your account has been partially authorized to provide digital signal In order to be able to sign form submissions, you must enter new (

User Identification

Add Challenge Questions

To complete the enablement of electronic signatures, you need to select and answer 5 challenge questions. You can choose from a variety restions by selecting the drop-down arro answer must be

at least **5 chara distinct** from

Once you is select "Save

You must answer one randomly selected challenge question each time you enter your password to sign a document. Only a correct answer to the challenge question will allow the user's password to be applied to the electronic document.

questions,

answer must be



Add Challenge Questions

ENABLE ELECTRONIC SIGNATURES

Create Challenge Questions

Question 1 Prompt What was your childhood nickname?	\odot
Question 1 Answer Your answer	
Question 2 Prompt In what city did you meet your speuse/significant other? Question 2 Answer	\odot
Your answer	
Ouestion 3 Prompt What is the name of your favorite childhood friend? Ouestion 3 Answer Your answer	\odot
Question 4 Prompt What street did you live on in third grado?	\odot
Question 4 Answer Your answer	
Question 5 Prompt What is your oldest siblings birthday month and year? (e.g., January 1900) Question 5 Answer Your exercise	\odot
Please ensure the above information is entered accurately. Once you save your challenge questions, they cannot be changed without contacting a Tennessee Department of Environment and Conservation administrator. Size and Continue Cancel	



Step 3 – Signatory Authority

- The Official Contact is the principal executive officer or ranking elected official. This will be someone like a Mayor, City Administrator or a Utility director/president. These individuals have the authority to sign reports and applications by rule.
- The official contact identified in our database is able start and sign reports as soon as they have their account set up and completed identify verification.



Delegation of Signatory Authority

- The Official Contact can delegate their authority to draft and sign reports.
- **This must be done in writing.** The authorization (letter) specifies either an individual or a position having responsibility for the overall operation of the regulated facility or activity such as the position of plant manager, operator of a well or a well field, superintendent, position of equivalent responsibility, or an individual or position having overall responsibility for environmental matters for the company, (A duly authorized representative may be either a named individual or any individual occupying a named position.)



Delegation of Signatory Authority - Letter

- Letter preferably on Letterhead signed by the official contact
- Email from the official contact
- Needs to state which individuals or positions are authorized to sign/submit the forms
- There can be one letter per municipality/utility or one per individual
- You can list as many people as needed



Delegation of Signatory Authority - Letter

- This letter should be a signed pdf
- Send to <u>Water.Permits@tn.gov</u>
- Or as requested



Example Delegation Letter

Date: (Insert)

"System Mayor/Director Name" "Official Title"

Tennessee Division of Water Resources ATTN: Water-Based Systems Unit William R. Snodgrass TN Tower, 11th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243-1534

Subject: (Insert WWTP and MS4 Permit Numbers as applicable)

To whom it may concern,

In accordance with the 40 C.F.R Part 122.22(a) and the State of Tennessee Subscriber Agreement for the MyTDEC Portal for Overflow Reporting, I (Insert System Mayor/Director Name) authorize (Insert Designated Signatory Name) by my powers as the "Reporter" per Part I of the MyTDEC Forms Subscriber Agreement to be a "Signatory Authority" for the (Insert Town/City Name).

Per Part III of the MyTDEC Forms Subscriber Agreement, I as the "Reporter" and my designated "Signatory Authority" hold all legal responsibility of the system and that all reports are subject to approval and question by the State of Tennessee.

Should any further information not contained in this letter or the MyTDEC Forms Subscriber Agreement be required, you may contact myself at (Insert Accessible Phone Number).

Sincerely, (Sign Print System Mayor/Director Name)



How Do I Know If My Account is Set Up?

- Log into MyTDEC Forms and Click on your name. If it shows Electronic Signatory, you have the authority to sign reports.
- Organization may be Stormwater

Organization	Role *cascading
Global	Self-Registered User
TDEC	Electronic Signatory*
This la	
passed	d identity
verific	ration



More on Signing Reports

- The system is set up by permit number. The signatory must have passed identify verification and set up their challenge questions in order to be physically able to sign the form. Depending on the position, they may also need the delegated authority.
- DWR has to review reports to ensure the appropriate person is signing reports.



User Account Contacts



TN Environment & Conservation

Notes

- Unique email addresses are key to the system
- You must use the same email address
 - To register for an account
 - On your subscriber agreement
 - In our database
- If the email you have listed on the permit is different than the one you use to sign up on My TDEC Forms then you will not be able to see your permit.
- You can register for an account at any time
 - Password resets every 90 days





Account Issues

Who Do I Call?

For Technical Questions about the report

- Robby Karesh 615- 253-5402
 <u>Robert.Karesh@tn.gov</u>
- Brown Patton 423-254-7407
 <u>Brown.Patton@tn.gov</u>

For Portal Questions

- Password Reset
- Locked accounts
- Challenge question Reset
- Site doesn't work
- Form Functionality
- <u>BG-Help_Desk@tn.gov</u>

Put MyTDEC Forms in the subject line





Issue: Password doesn't work

Sign In

×

In most cases your User ID is your registered email address. If you are an agency user and your agency has opted to use Windows Authentication, your agency's Windows username will be your User ID.

User ID or Password is incorrect.

ariel.wessel-fuss@tn.gov

Password:*

.

ок

Forgot Password

Register Cancel



Resolution: Password doesn't work

- Caps Lock or Num Lock
- Wrote it down wrong
- Saved in browser
- Password expire after 90 days

How to Fix

- Click "forgot password" and reset password
- Send email to

BG-Help_Desk@tn.gov Put MyTDEC Forms in the subject line

Sign In

In most cases your User ID is your registered email address. If you are an agency user and your agency has opted to use Windows Authentication, your agency's Windows username will be your User ID.

User ID or Password is incorrect. User ID:*

ariel.wessel-fuss@tn.gov

Password: *

. **Forgot Password** Register OK Cancel



How to Locate the Form in MyTDEC Forms

Locating the MS4 Annual Report - New

- Log into MyTDEC Forms
- Click on Finder
- Typically in the top Left Hand Corner (may be in a dropdown menu)





Locating the MS4 Annual Report - New

- Type in Keyword to search e.g. MS4
- Click on the link for the NPDES MS4 Annual Report

Form Search

To search, type in what you are looking for and results will appear automatically.

You can search for:

Form names Keywords Description of the activity you need to perform

Matching forms will appear in a list below.

MS4

Recommended Forms

Based on your description, the following 3 forms may match your needs.

NPDES MS4 Annual Report

Annual Report - Phase II Municipal Separate Storm Sewer System (MS4)

NPDES Small MS4 NOI

Notice of Intent - Phase II Municipal Separate Storm Sewer System (MS4)



Issue: Can't Type in Your Permit Number

- Type in "T" then select your MS4 permit number.
- Click Begin Form Entry

NPDES MS4 Annual Report

INSTRUCTIONS

- Per Part 5.1 of the Small MS4 General permit
- a. The Annual Report shall cover the period beginning on July 1st and ending on June 30th;
- b. The Annual Report shall be due on September 30th after the end of the reporting period.;
- c. The permittee shall sign and certify the Annual Report in accordance with subpart 7.11.; and
- d. The annual report shall be submitted electronically through MyTDEC Forms
- Please note references in this form to "the permit" or specific subparts are referencing the 2022 Small MS4 General Permit.

NPDES Tracking Number (ex. TNS00####)





Issue: Can't type in your permit number

NPDES MS4 Annual Report

VERSION 1.12

INSTRUCTIONS

- Per Part 5.1 of the Small MS4 General permit
- a. The Annual Report shall cover the period beginning on July 1st and ending on June 30th;
- b. The Annual Report shall be due on September 30th after the end of the reporting period.;
- c. The permittee shall sign and certify the Annual Report in accordance with subpart 7.11.; and
- d. The annual report shall be submitted electronically through MyTDEC Forms

Please note references in this form to "the permit" or specific subparts are referencing the 2022 Small MS4 General Permit.

NPDES Tracking Number (ex. TNS00####) * A NPDES Tracking Number (ex. TNS00####) can't be blank

Resolution: Can't Type in Your Permit Number

- Delegation of authority letter hasn't been received by the division
- There is a typo or incorrect email in our database
- Division personnel received the delegation of authority letter, but missed your name.
- Delegation of authority letter listed a position.

How to Fix

Contact Robby Karesh or Brown Patton



Locating the MS4 Annual Report - Existing

- Log into MyTDEC Forms
- Click on My Submissions
- Typically in the top Left Hand Corner (may be in a dropdown menu)





Locating the MS4 Annual Report - Existing

- Navigate to the correct submission
 - Pencil to Edit
 - Trash can to delete
 - Arrow to view

Fill Site)

My Submissions	🖶 Print					Q Quick searc	ch	
15 results found								
Name	Alternate Identifier	Submission ID	Started on	Submitted on	Balance Due	Status		
NPDES MS4 Annual Report	MS4 Owner Name: Metropolitan Government of Nashville & Davidson County	HPT-BTWX-D9D8T	5/03/2023 8:06 AM	5/03/2023 8:08 AM	-	COMPLETE	>	
NPDES MS4 Annual Report	MS4 Owner Name: Metropolitan Government of Nashville & Davidson County	HPT-B7WY-3ZM3S	5/02/2023 1:58 PM	5/02/2023 3:48 PM	-	IN REVIEW	>	:
NPDES Notice of Intent - Construction General Permit (CGP)	Site Name: Valley Land Company Fill Site at 3820 Cummings Highway (a.k.a Austin	HPS-004A-MXE3P	3/08/2023 12:15 PM		-	DRAFT	> 0	:

Your NPDES MS4 Annual Report submission <u>HPQ-Y4RC-GEZDC</u> in the Tennessee Department of Environment and Conservation MyTDEC Forms System has been inactive for 80 days. The **submission will be deleted in 9 days**.

If you wish to keep this submission, please complete the submission. Alternatively, the submission will be retained for an additional 90 days if you open the submission for editing in the submission wizard, update the submission data and click on the "Save Progress" button.

Thank you, Tennessee Department of Environment and Conservation Division of Water Resources Central Office: <u>Water.Permits@tn.gov</u> TDEC Phone: 888-891-8332



What does this email mean?

 That is an email generated automatically by the system when a submission has been created, but not edited or submitted in 80 days. Most likely the user went into MyTDEC Forms opened up a form to look at it and closed the browser.

• If the user clicks on the link <u>HPD-3JSX-QZTDM</u>, he can either delete it or let the system deleted in 9 days. On the off chance it was a legitimate report that just wasn't submitted, the user can submit it now.

• The link will only work for the user who the email was sent to.





Reviewing a Form

Review Form

Department of Environment & Conservation





Signing a Form

Who Can Sign a Report?

- Rule 0400-40-10-.03(2)(e)1 & 2
 - Traditional Municipality
 - Official Contact i.e. Mayor, City Administrator/ Manager
 - Corporation
 - A president, secretary, treasurer, or vice-president of the corporation in charge of a principal business function, or any other person who performs similar policy- or decision-making functions for the corporation
 - or a duly authorized representative of such person



Who Can Be a Duly Authorized Representative?

- (i) The representative so authorized is responsible for the overall operation of the facility from which the discharge originated, e.g., a plant manager, superintendent or person of equivalent responsibility;
- (ii) The authorization is made in writing by the person designated under part 1. of this subparagraph; and
- (iii) The written authorization is submitted to the Director.
- NOTE: Consultants can be granted access to fill out the form on behalf of the MS4 through the same



What About Consultants?

- Consultants can be granted access to fill out the form on behalf of the MS4.
- Right now it is done using the same process as the delegation of authority letter.
- Since Consultants don't meet the requirements of the rules for an appropriate duly authorized individual, their signature cannot be accepted.



More on Signing Reports

- For MS4s that are not Co-Permittees 1 person must sign the report
- For MS4s that are Co-Permitees at least one person must sign the report, but maybe more if your program requires it.
- As long as an appropriate representative from the MS4 signs the report, we will not reject an Annual Report if a consultant has signed it as well. Note: the consultant's signature has no significance.



Signing a Report

 In order to sign the form, a certification statement will pop up. Please read the statement and check all of the highlighted boxes below confirming your agreement with the statements. Then, "Enter your password" and provide an answer to one of your challenge questions. Finally, click "SIGN". This concludes the e-signature process.



Signing a Report

I am the owner of the account used to perform the electronic submission and signature.
 I have the authority to submit the data on behalf of the facility I am representing.
 I agree that providing the account credentials to sign the submission document constitutes an electronic signature equivalent to my written signature.
 I have reviewed the electronic form being submitted in its entirety, and agree to the validity and accuracy of the information contained within it to the best of my knowledge.

Caution: 4 unsuccessful attempts will result in your account being locked.

Enter your password

What is your oldest siblings birthday month and year? (e.g., January 1900)

CANCEL

SIGN





MS4 Annual Report -General Information Section

General Information

General Information

MCM 1: Public Education

MCM 2: Public Involvement And Participation

MCM 3: Illicit Discharge Detection & Elimination (IDDE)

MCM 4: Construction

General Information

Permit Number TESTMS4

MS4 Owner/Operator (e.g. City of ...) Olivia's Diaper Recycling Facility(TEST)

County Davidson



Reporting Period

- Anywhere the is a citation e.g. subpart x.x it is a reference to the 2022 General Permit
- Only a date can be entered and fields are required

Reporting Period

Per subpart 5.1a. The Annual Report shall cover the period beginning on July 1st and ending on June 30th;b. The Annual Report shall be due on September 30th after the end of the reporting period.

Reporting Period Start Date





🋕 Please enter a valid Date

Reporting Period

- All existing small MS4s will have the same start and end date for the reporting period 7/1/XX-6/30/XX
- New MS4s will use their EFFECTIVE DATE on their NOI for the reporting period start date. The subsequent June 30th will be the reporting period end date. For annual reports submitted in year 2 and beyond the reporting period will be 7/1/XX-6/30/XX.



<u>Helpful</u> Hint: Dates

- Click on the calendar icon
- Click on the Blue Date/Year to open up a list of months and scroll through years.







MS4 Population At NOI Submittal

MS4 Population At NOI Submittal P Search... CANCEL Population ≤10,000 $10,001 \le Population \le 25,000$ 25,001 ≤ Population ≤ 50,000 Population greater than or equal to 50,001 1.1.1.1



Helpful Hint: Help Text

 At the end of each question, a lowercase "i" will show if you hover your mouse over it revealing help text for that question.





Contact Information

- Name and contact information of MS4 Responsible Authority (e.g. Mayor ...)
- Name and contact information Designated MS4 Stormwater Management Program Contact
- Both should prepopulate based on what we have in our database
- If these contacts have changed, you may change them in these fields.
- IMPORTANT:
 - They CANNOT be the same person or share the same email address.



Potential Causes for a Change Requests

- Here are examples of potential issues that we anticipate during the 2022-2023 reporting year that would likely cause the Division to issue a change request.
- This is not all inclusive...just examples.

- INCORRECT SIGNATORY
- INCORRECT REPORTING PERIOD START AND END DATES
- Population range differs from NOI
- Submittal Prior to end of reporting period
- Duplicate contacts

Recordings

- A copy of the slides and a recording of each session will be uploaded to the MS4 page
- <u>https://www.tn.gov/environment/permit-permits/water-permits1/npdes-permits1/npdes-stormwater-permitting-program/npdes-municipal-separate-storm-sewer-system-ms4--program.html</u>



Primary Annual Report Contacts

- Brown Patton
- 423-254-7407
 <u>Brown.Patton@tn.gov</u>
 - Bradley
 - Hamilton
 - McMinn
 - Putnam
 - Warren
 - Carter
 - Greene
 - Hawkins
 - Washington
 - Cumberland

- Anderson
- Blount
- Hamblen
- Jefferson
- Knox
- Loudon
- Sevier
- Sullivan

- Robby Karesh
- 615-253-5402
 <u>Robert.Karesh@tn.gov</u>
- Davidson
- Dickson
- Montgomery
- Robertson
- Rutherford
- Sumner
- Williamson
- Wilson
- Shelby
- Dyer

- Haywood
- Henry
- Madison
- Obion
- Weakley
- Bedford
- Coffee
- Marshall
- Maury

MyTDEC Forms – MS4 Annual Report Status

• The annual report form is expected to go live on

June 1, 2023



Session 2

- MS4 Training Session 2
- Friday June 9, 2023
- (2:00 PM 3:30 PM CT / 3:00 PM 4:30 PM ET)
- During this session the Division will provide an overview of the form related to <u>Minimum Control Measure 1</u>: Public Education and <u>Minimum Control Measure 2</u>: Public Involvement & Participation.

