

# **STATE OF TENNESSEE**

Benefit eForm Process for Central State ABCs

September 2019

# **Benefit eForm**

 Once you obtain a completed and signed enrollment change application with all applicable required dependent documentation, you will be able to:

✓ Attach the dependent documents, and

✓ Submit it directly to BA.

Benefit eForms <u>CAN</u> be enter during a locked out period.



# **Benefit eForms**

- If you are adding new dependents, once a service center analyst evaluates the transaction for completeness and accuracy, it will be approved in Edison.
  - If additional documentation is necessary to complete the transaction, it will be sent back to the ABC via the Edison system workflow with the request for additional information.
  - You will be alerted by email when you have a Benefit eForm that has been sent back for revision.
  - You will also be able to view the eForm to see where it is in the approval process after it has been submitted.
- If no new dependents are added, the form will automatically be approved by the system



## TN Employee Benefit Form HCM > Benefits > TN Employee Benefit eForm





## **eForm Process for Annual Enrollment**

### **Company TN Employee Benefit eForm**

### **Company TN Employee Benefit eForm**



Create a Benefit Enrollment eForm Use this link to start a Benefit Enrollment eForm.

#### Evaluate a Benefit Enrollment eForm

Use this link to approve, deny, or recycle a form that has been routed to you for evaluation.



#### Update a Benefit Enrollment eForm

Use this link to adjust-and-resubmit or withdraw a form that you initiated before it gets through final approval.



#### View a Benefit Enrollment eForm

Use this link to View an existing form - you will only see forms that you have department security access for.

### Select Create a Benefit Enrollment eForm



Benefit Add Lookup Search
Benefits Add Lookup Search Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value
<ul> <li>✓ Search Criteria</li> <li>✓ Empl ID begins with ▼ 00537786</li> <li>✓ Empl Record = ▼</li> <li>✓ Event Date = ▼</li> <li>✓ Image: Search Criteria</li> </ul>
Search Clear Click Search Enter the Employee's Edison ID number



## **Step 1 of 4: Dependent Enrollment**



# **Step 1 of 4: Dependent Information**

### Create a Benefits eForm

#### Step 1 of 4: Dependent Enrollment





## **Benefit eForm Step 1 "Adding Dependents"**

	Name Kermit Frog Empl ID 00537786 Emp	ol Record 0		eForm ID 251818
Notice	*First	Verification Needed	*Last	New Entry
	*Relationship	▼] *SSN	10)	
otice	*Date of Birth Same Address as Emp *Address 1 Address 2	B *Gender Kermit Fr loyee 00537786	og 3	
otice	*City *County Same Phone as Employ *Telephone	vee	Q *Zip	
	Add Dependent			
	amplete ell Field		<< Previous	Next >> Close



### **Dependent Enrollment - Adding Dependent**







### **View a Benefits Enrollment**

	Norma Departita e Comp						
	View a Benefits er orm						
	The History page shows everything that has happened to this eForm since its creation.						
	~ Employse						
	Name eForm ID 969423 Empl ID Empl Record 0						
	Medical						
	Coverage Begin Date 01/01/2020						
<b>`</b>	Enrolt         Name         Relationship           1         Ø         Kermit Frog         Spouse						
	Coverage Requested Premier PPO BCBS Middle = Employee plus Spouse CDHP/HSA BCBS East Emp CDHP/HSA Cigna OAP Emp	loyee plus Spouse loyee plus Spouse					
	CDHP/HAS Cigna LP East E	mployee plus Spouse					
	Premier Cigna OAP Employ	ee plus Spouse					
	Vision Premier PPO BCBS East En	Employee plus Spouse					
	Standard PPO BCBS East E	mployee plus Spouse					
	Standard PPO Cigna LP Eas	st Employee plus Spouse					
	Short-Term Disability Standard PPO Cigna OAP	Employee plus Spouse					
Select Enroll	Walve Coverage						
for dependents	Long-Term Disability						
ior dependents	Walve Coverage						
to be enrolled	Flex Spending Modical						
	M Walve Coverage						
in the coverage	₩ Walve Coverage						
requested	Health Savings Account						
requested	Watve Coverage						
	Fiex Spending Limited Purpose						
	I Walve Coverage						
	Flex Spending Dependent Care						
	El Walve Coverage						
	Health Savings Account						
	M Walve Coverage						
	Flex Spending Limited Purpose	t					
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
$\longrightarrow$	₩ Walve Coverage						
	Flex Spending Parking						
	☑ Walve Coverage						
	of Devices Need to						
	Close						

## Benefit eForm Step 3 "Adding Attachment"

### Create a Benefits eForm

#### Step 3 of 4: Submit Benefits Data

Fill out the fields below and hit Submit to create a new User ID. The new user will be created with the default password.

#### Employee Name Kermit Frog eForm ID 1290530 Empl ID 00537786 Empl Record 0 **Click Add File Attachment** Notice Add File Attachment Form Messages Message Text Description There is a new Spouse dependent who will need Notice Attachments for Spouse verification. Please attach both a marriage certificate and Relationship Type proof of joint ownership to this form before acknowledging this message and continuing. Comments << Previous Submit The Hold button is to be used Hold

when you are unable to complete or are lacking the dependent verification for a dependent.





## **Submission of Benefits Data**

#### Create a Benefits eForm

#### Step 3 of 4: Submit Benefits Data

Fill out the fields below and hit Submit to create a new User ID. The new user will be created with the default password.

Employee Name Kermit Frog eForm ID 1290530 Empl ID 00537786 Empl Record 0 File Attachments Upload View Description Doc ID Delete Upload View ▼ Add File Attachment Form Messages Message Text Description There is a new Spouse dependent who will need verification. Please attach both a marriage certificate and Attachments for Spouse Relationship Type proof of joint ownership to this form before acknowledging this message and continuing. Comments << Previous Submit Your Comment: Ľ Hold **Click Upload** 

TN

# **Choosing File Attachment**

### **Create a Benefits eForm**

#### Step 3 of 4: Submit Benefits Data

l out the f ssword.	fields below and hit Submit to create	e a new U	er ID. The	new user will be crea	ted with the default
mpl	File Attachment	×			eForm ID 129052
Ch	oose File No file chosen				_
Up	load		<u>1</u>	Doc ID	Delete
.dd		.:			
r Comm	ent:			<< Previous	Submit
	¢	6			Hold

**Click Choose File and locate your document** 



### **File Attached**

### **Create a Benefits eForm**

#### Step 3 of 4: Submit Benefits Data

Fill out the fields below and hit Submit to create a new User ID. The new user will be created with the default password.

✓ Empl Name	File Attachm	nent ×			eForm ID 1290527
Empl II	Choose File Marriage Ce	ertificate.docx			
File Atta	Upload Cancel		1	Doc ID	Delete
Add		.:			Delete
Comme		_			
Your C	omment:	<b>E</b>		<< Previous	Hold
	See attache	d file nam	e "mai	riage cert	ificate"







#### Create a Benefits eForm

#### Step 3 of 4: Submit Benefits Data



#### **Create a Benefits eForm**

#### Step 3 of 4: Submit Benefits Data

Fill out the fields below and hit Submit to create a new User ID. The new user will be created with the default password.

🕶 Emplo	yee							
Name	Kermit Frog					eForm ID 12	290530	
Empl ID	00537786	Empl Record	0					
File Attac	hments							
	Upload	View	<b>Description</b>	Doc ID				
1	Upload	View	Marriage Ce	13.46.43	2019-09-06-	Delete		
Add F	ile Attachment						_	
Form Me	ssages							Click Submit
	Message Te	<u>xt</u>	Descrip	<u>tion</u>				CIICK Sublin
	Attachment Relationshi	s for Spouse p Type	There is verificat and pro acknow	s a new Spouse dep tion. Please attach b of of joint ownershi vledging this messag	bendent who will r both a marriage c b to this form befo ge and continuing	need ertificate pre	0	
Commen	ts					-		
Your Co Test for	mment: Annual Enrollm	nent	<b>E</b>		<< Previous	Clo	t >> ose	



Step 3 o	f 4: Submit Benefits Data	
Fill out the password	fields below and hit Submit to cr	reate a new User ID. The new user will be created with the default Rectangular Snip
➡ Employe		
Submit t	his form? (24642,112)	eForm ID 1290530
The form	will be directed to the nex	t approver, if any. 19-09-06- Delete
FOITH Mess	Message Text	Description
	Attachments for Spouse Relationship Type	There is a new Spouse dependent who will need verification. Please attach both a marriage certificate and proof of joint ownership to this form before acknowledging this message and continuing.
Comments		
Your Com	nent:	< Previous Submit
Test for An	nual Enrollment	Click Yes to submit the form to the next approver



## **Step 4 Form Finalized**

### Create a Benefits eForm

#### Step 4 of 4: Form Finalized

Congratulations, you've done it!

Employee

Name Kermit Frog

Empl ID 00537786 Empl Record 0

▼ Form Status

You have just SUBMITTED this form.

### **BASC WF**





eForm ID 1290530

## View a Benefits eForm Step 4 Form History

Step 4 of 4: Form Finalized		
Congratulations, you've done it!	Rectangular Snip	-
- Employee		
Name Kermit Frog	eForm ID 1290530	
Empl ID 00537786 Empl Record 0		
✓ Form Status		
You have just SUBMITTED this form.		
BASC WF		

G_FORM_ID=1290530, EOAWTHREAD_ID=808566:Pending	<
BASC Approvals	
Multiple Approvers         TN Ben Admin Service Center	
Go To <u>Worklist</u>	
This Form Return If there are new dependents it will always go to a Close This Form If no new dependents, it will go to a C	o to a Pending Status. Complete status.



## **View Dependent Information**

### View a Benefits eForm Step 1 of 4: View Dependent Information Employee Kermit Frog Name eForm ID 1290530 Empl ID 00537786 Empl Record 0 Fancy Frog Verification Needed Update this Dependent New Entry First Fancy Middle The Last Frog Relationship Spouse SSN 444889999 Details Add Dependent << Previous Next >> << Search Close



## **View a Benefits eForm Step 4 Form History**

#### View a Benefits eForm

#### Step 4 of 4: Form History

The History page shows e	everything the	at has happene	ed to this eFo	rm since its creation	n.	
Selected Person						
Name Kermit Frog				Empl I	<b>D</b> 0053	7786
Form Information						
eForm ID Form Status	1290530 Pending					
Form Type	BENEFITS	S E	Benefits Form	I		
Condition	DEFAULT	Γ	Default			
BASC WF G_FORM_ID BASC Approvals Pending Multiple Approve TN Ben Admin Ser	Who can v	EOAWTHREA	D_ID=8085	Form Messages	Rectangular :	Snip
Transaction / Signature Log	Path <u>Step</u> St	ep Title	User ID	User Description	Action	<u>Status</u>
1 1 09/06/2019 2:24:48PM 0	0 0.00 In	itiator	darl0622001		Submit	Pending
Comments Comment History: ** Fri, Sep 6 19, 02:24:48 PM Test for Annual Enrollment			<< Pre	vious Close		



### View a Benefits eForm Step 4 Form History

#### View a Benefits eForm

#### Step 4 of 4: Form History

The History page shows everything that has happened to this eForm since its creation.

Selected Person				
Name View Current Job Details		Emp	pl ID	00125985
Form Information				
eForm ID Form Status Form Type Condition	989423 Executed BENEFITS TNBENEFITS	Benefits Form TN Employee Benefits eForm		
	Who can work this form	Porm Messages		

#### BASC WF

-	G_FORM_ID=969423,	EOAWINKEAD_ID=/20320:Approved
BASC	Approvals	
App	oroved	
~	TN Ben Admin Service Center 08/15/19 - 9:55 PM	

Transaction / Signature Log											
		Log Instance	Current DateTime	Stage	Path	<u>Step</u>	Step Title	<u>User ID</u>	User Description	Action	<u>Status</u>
	1	1	08/12/2019 8:25:20AM	0	0	0.00	Initiator	karel0502001	Karen Staten	Submit	Pending
	2	2	08/15/2019 9:55:39PM	10	1	1.00	Ben Admin Service Center	ian0415001	Ian Harris	Approve	Part Apprv
	3	3	08/15/2019 9:55:39PM	10	1	1.00	System Update	ian0415001	Ian Harris	Authorize	Authorized
	4	4	08/15/2019 9:55:53PM	10	1	1.00	System Update	ian0415001	Ian Harris	Execute	Executed





# **Additional Benefit eForm Comments**

### Benefit eForm



Create a Benefit Enrollment eForm Use this link to start a Benefit Enrollment eForm.



Evaluate a Benefit Enrollment eForm Use this link to approve, deny, or recycle a form that has been routed to you for evaluation.



Update a Benefit Enrollment eForm Use this link to adjust-and-resubmit or withdraw a form that you initiated before it gets through final approval.



View a Benefit Enrollment eForm Use this link to View an existing form - you will only see forms that you have department security access for.

To create a Benefit eForm click the "Create a Benefits Enrollment eForm" button.

If you placed a Benefits eForm on Hold click the "Update a Benefit Enrollment eForm" button.

To check the status of a Benefit eForm click the "View a Benefit Enrollment eForm" button.

You will receive emails from Edison updating you on the status of the Benefits eForm.

**Note:** You will receive emails from Edison updating you on the status of the Benefits eForm.



### For Questions Contact: Benefits Administration



### 800.253.9981 or 615.741.3590 Monday – Friday 8:00a - 4:30p CST or create a Zendesk Ticket

