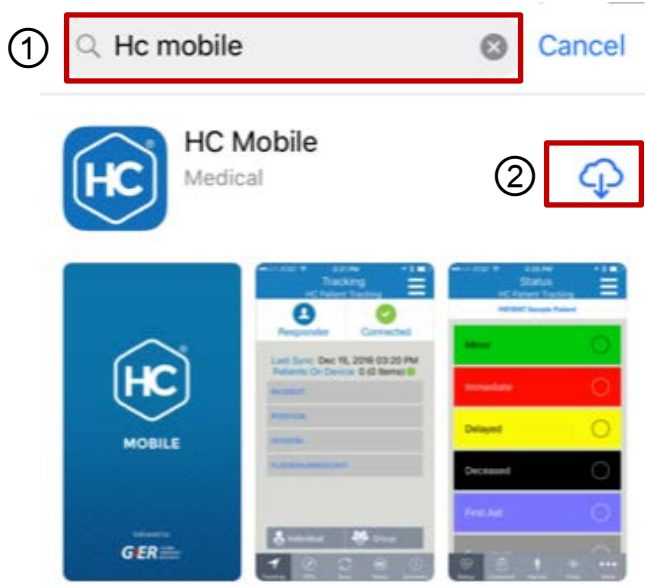
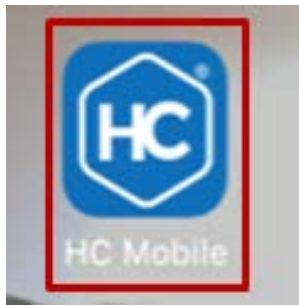


## HCS Patient Tracking: Install the HC Mobile App Job Aid

This Job Aid will walk you through step-by-step instructions on how to successfully install the HC Patient Tracking app on your iPhone or Android mobile device.

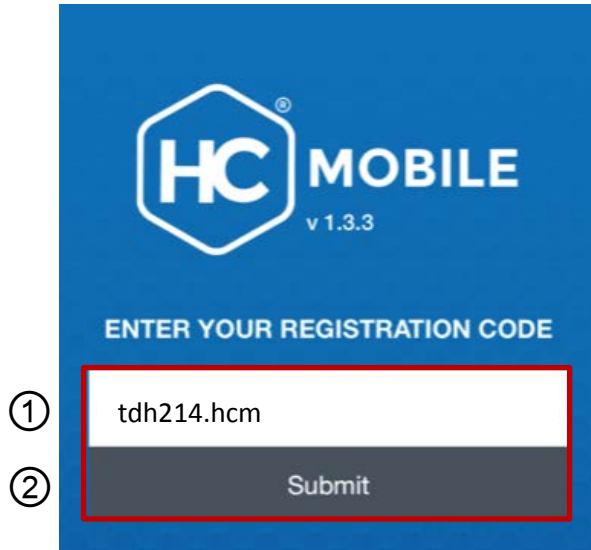
Instructions for iPhone	
Steps	Screen
<p><b>STEP 1:</b> Tap on the <b>Apple Store app</b> on your mobile device.</p> <p><i>Result: The Apple Store homepage displays.</i></p> <ol style="list-style-type: none"> <li>1. Type <b>HC Mobile</b> into the search box at the top.</li> <li>2. Tap on the <b>HC Mobile app</b> to download it onto your phone.</li> </ol> <p><i>Result: The HC Mobile app will automatically begin to download and appear on your mobile device's home screen.</i></p>	
<p><b>STEP 2:</b> Tap on the <b>HC Mobile app</b> to open it.</p> <p><i>Result: The app launches and displays a registration code screen.</i></p>	

**STEP 3:**

1. Type in the following registration code into the box: **tdh214.hcm**.
2. Tap on the **Submit** button.

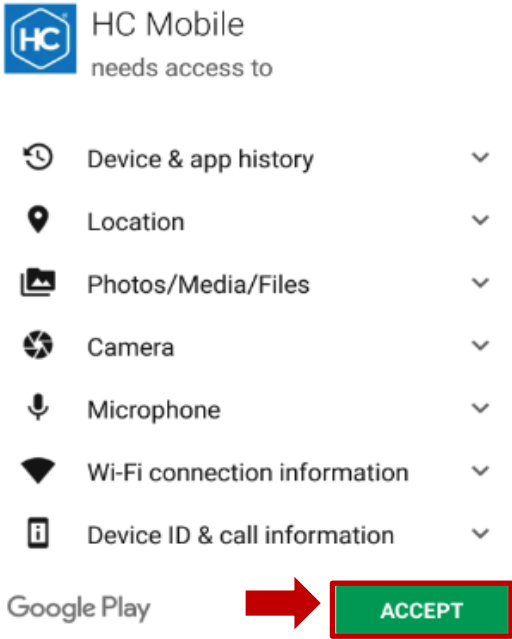

*Result: The login screen for the HC Mobile app appears.*

**TIP:** The registration code *ONLY* needs to be entered once. It can be found in the Announcements section of the HCS Patient Tracking home page on the web. You can also get it from your facility admin, local RHC, or EMS consultant. Once the code has been activated, you will proceed to the HC Mobile app login screen.



**Instructions for Android**


Steps	Screen
<p><b>STEP 1:</b></p> <p>Tap on the <b>Google Play Store app</b> on your mobile device.</p> <p><i>Result: The Google Play Store homepage displays.</i></p> <ol style="list-style-type: none"> <li>1. Type <b>HC Mobile</b> into the search box at the top.</li> <li>2. Tap on the <b>HC Mobile app</b> to download it onto your phone.</li> </ol> <p><i>Result: The HC Mobile app will automatically begin to download</i></p>	

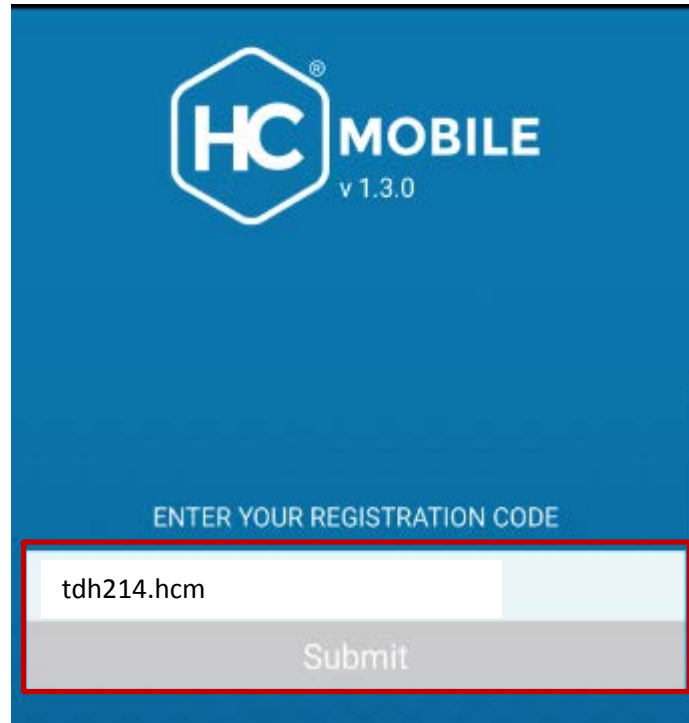
<p>and appear on your mobile device's home screen.</p>	
<p><b>TIP:</b> When you download, a popup window will appear indicating that HC Mobile needs access to all of the following (listed on screen). Click the <b>Accept</b> button.</p>	
<p><b>STEP 2:</b> Tap on the <b>HC Mobile app</b> to open it.</p> <p><i>Result: The app launches and displays a registration code screen.</i></p>	


**STEP 3:**

1. Type in the following registration code into the box: **tdh214.hcm**.
2. Tap on the **Submit** button.

*Result: The login screen for the HC Mobile app appears.*

 **TIP:** The registration code **ONLY** needs to be entered once. It can be found in the Announcements section of the HCS Patient Tracking home page on the web. You can also get it from your facility admin, local RHC, or EMS consultant. Once the code has been activated, you will proceed to the HC Mobile app login screen.



 **TIP:** If you see this popup screen after clicking the **Submit** button, tap **No**. You should always log in with your username and password so that the data you enter into the HC Patient Tracking mobile app syncs up with the rest of your data in real time.

