

Vaccines for Children (VFC) Program Provider Enrollment Guide New Enrollments

2024

INTRODUCTION: Contents

Welcome to the step-by-step new provider enrollment guide.

- 1)VFC enrollment is completed through the Tennessee Immunization Information System (TennIIS)
- 2) Before attempting enrollment in TennIIS:
 - Contact TennIIS Registration to setup the Facility/Organization
 - You will find step-by-step instructions in this guide on how to complete your online Provider Agreement (PA)

3)Program Contact information:

- TennIIS Registration: <u>TennIIS.Registration@tn.gov</u>
- TennIIS Help Desk: <u>TennIIS.Help@tn.gov</u>
- VFC Help Desk: <u>TennIIS.VFC@tn.gov</u>
- VFC Enrollment Desk: <u>VFC.Enrollment@tn.gov</u> or (800) 342-1813



Before Initial VFC Enrollment

1. Register as a TennIIS user

VFC enrollment requires an active TennIIS user account (see next slide)

2. Mandatory Initial VFC Provider Training

- The agreement signatory, as well as the primary & backup VFC
 Coordinators must complete the CDC's You Call the Shots (YCTS)
 Modules 10 (Vaccine Storage and Handling), 16 (Vaccines for Children Program) & COVID-19 (What Healthcare Professionals Need to Know) for the current calendar year:
 https://www.cdc.gov/vaccines/ed/youcalltheshots.html
- New providers will have an Education/Compliance Site Visit once they have finished the TennIIS online Provider Agreement and submit ted all required documents to VFC Enrollment. New providers are still required to do the You Call the Shots in addition to completing the site visit.



Registering for TennIIS

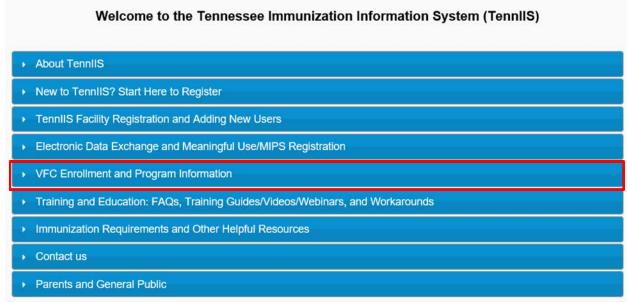
- Email <u>TennIIS.Registration@tn.gov</u> if:
 - Facility (or Organization) is not registered with TennIIS
 - An active TennIIS account needs to add, delete, or update users (Each user needs to have their own unique ID and password)
- Steps for new VFC Providers without TennIIS account:
 - **1. Register** for a TennIIS account
 - 2. <u>TennIIS REDCap Link</u>
 - 3. Send email to VFC.Enrollment@tn.gov
 - Provide your organization/facility name (as set up in TennIIS) and a contact name along with their phone number and email address
 - Note your desire to enroll in the VFC Program



Finding Enrollment Documents

- Information on Program and Enrollment
 - Required documents in two locations:

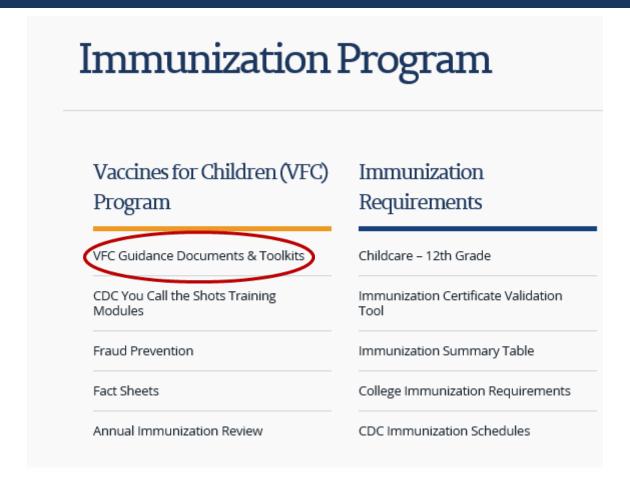




- After signing into the secure area of TennIIS: click the TennIIS
 Document Center on the Main Left-hand navigation bar
- Public site: From the Blue Bar on TennIIS home page, click "VFC Enrollment and Program Information" and from the drop down click the link to Tennessee Immunization Program page. Once on the page click on VFC Guidance Documents & Toolkits for Providers, or use the link below:



Guidance & Toolkits found on TN.Gov



https://www.tn.gov/health/cedep/immunization-program.html



Pre-Enrollment Check List – Do you have ...

- Facility Registered in TennIIS
- 2. Contact VFC Enrollment for preliminary discussion and handbook
- Contact Quality Assurance to verify your vaccine storage units and receive information on temperature monitoring devices
- 4. Complete online Provider Agreement in TennIIS
- Proof of annual training for Agreement Signatory, Primary and Backup VFC Contacts
- 6. VFC documents Routine and Emergency Vaccine Management Plan (REVMP) and three-page Provider Agreement (PA)
- If applicable a confirmation letter of approval to be a Rural Health Clinic (RHC) or Federal Qualified Health Center (FQHC).

If you answered YES to all – you are ready for your VFC Enrollment Site Visit!

Once the site visit is complete and the facility has passed, you will receive an acceptance letter from the VFC Enrollment Team.

Web browsers

- TennIIS is compatible with most web browsers for PC/Mac desktops and Android/Apple mobile devices
- For best performance, use the most current version of a browser. Older versions - poor performance or errors.
 - Currently, the only supported browser is:
 - Internet Explorer 11

If you use another browser, some functions may not work as expected. If you experience problems, please retry using the supported browser.

* Turn off Pop-Up Blockers for the TennIIS site by going to the Tools menu in Explorer 11.



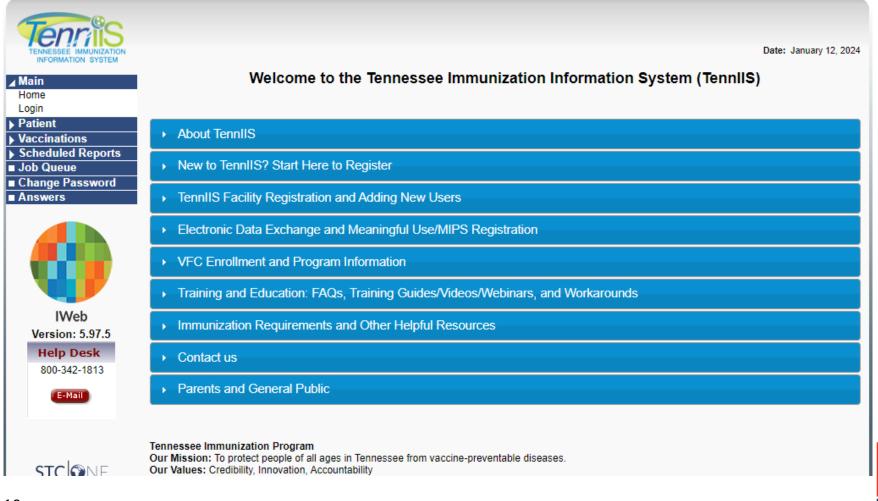


Annual Enrollment Guided Instruction

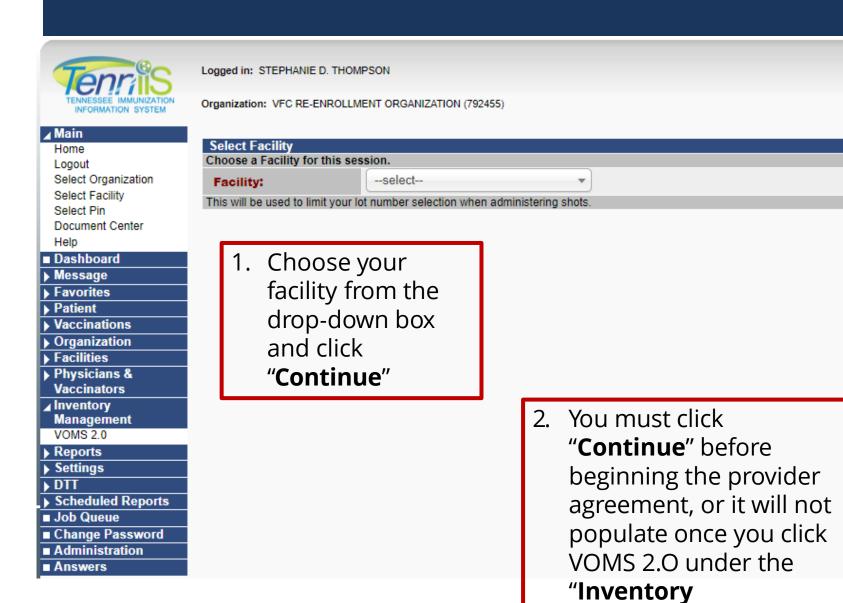
TN

Starting Enrollment

- www.tennesseeiis.gov
 - Go to TennIIS home page and log into your TennIIS account



Select Your Facility



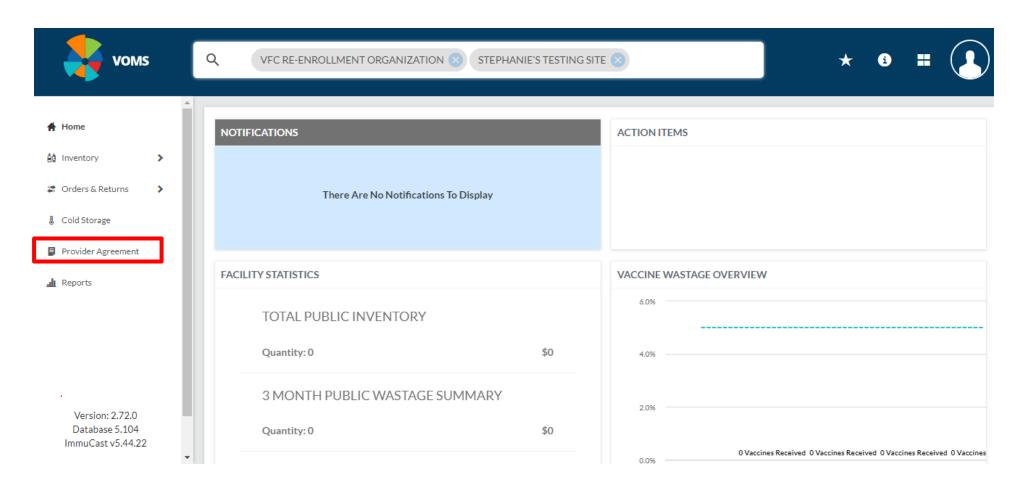
Management" menu.

Date: January 04, 2024

Continue

Cancel

Select Provider Agreement



Next, click "Provider Agreement"

* Contact VFC.Enrollment@tn.gov, if you don't see Provider Agreement.

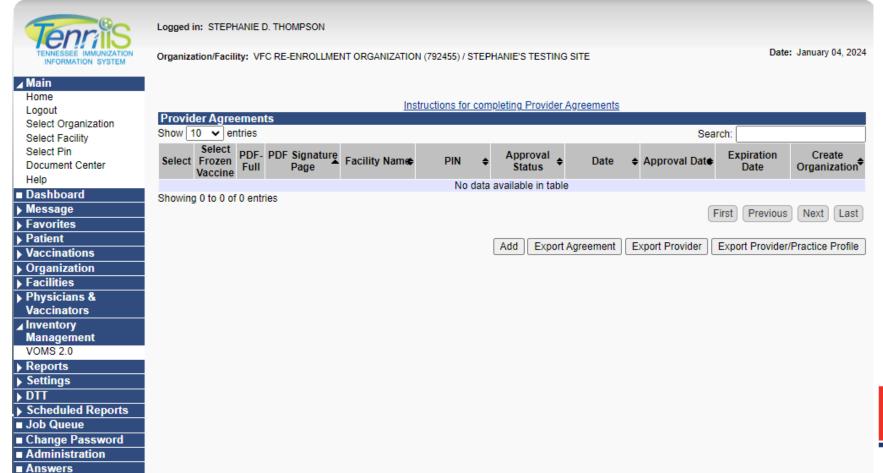


Create a new Provider Agreement

Current VFC providers will see their current and past agreements listed.

Click "Add" to open a new Provider Agreement.

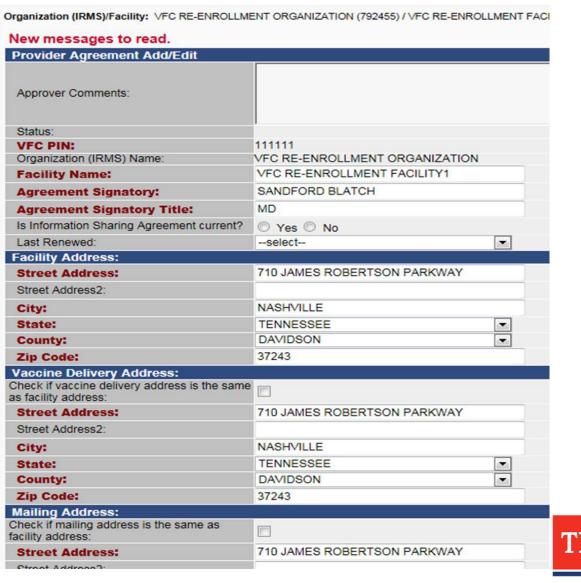
For **new** VFC providers, the history will be blank. To proceed, click "**Add**" to begin a new Provider Agreement.



Review Information and Fill in Blanks

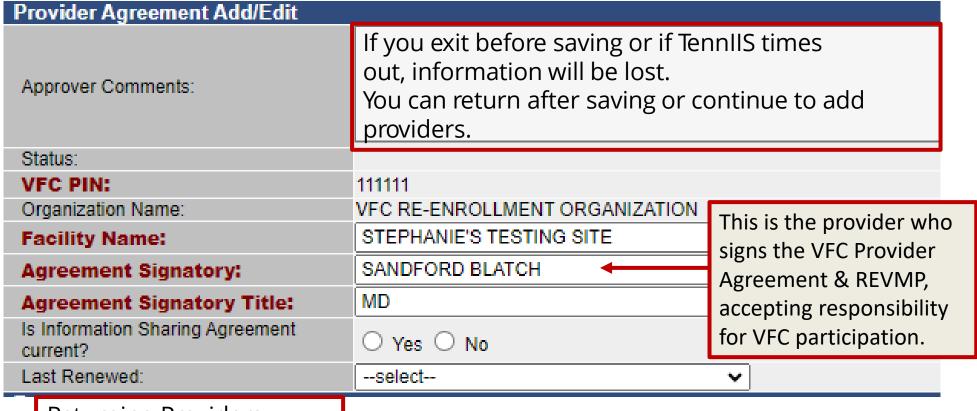
 Provider Agreements will pre-populate using current or past data for returning providers.

- Items in BOLD RED are required elements
- Review all prepopulated information for accuracy
- Edit fields as needed to update information



Agreement Signatory = Responsible Party

The Practice's Owner or Medical Director is usually the signatory.



Returning Providers select the last year enrolled.

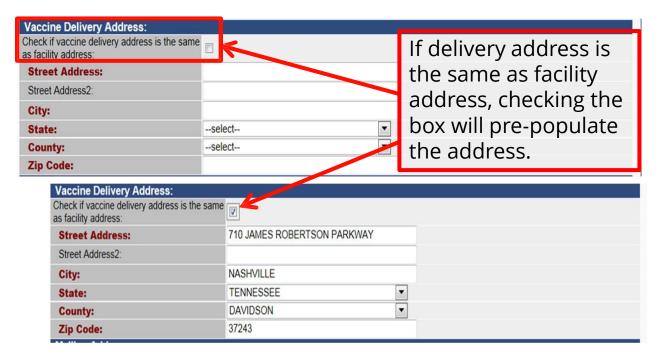
New Providers leave this blank.

Disregard "Information Sharing" – **Do Not Check**.



Why is the vaccine delivery address needed?

- The correct vaccine delivery address is critical!
 - Errors cause undeliverable vaccine shipments and waste
- Double-check for accuracy



- If delivery address is different from the facility address, enter the address manually
 - The same process applies for the mailing address field



VFC Coordinators & Facility Contacts

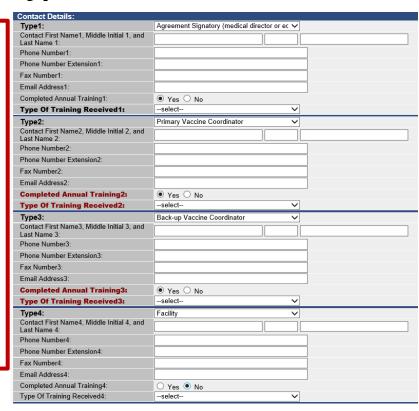
Required: Name/details for one of each type of contact

The VFC contacts must be unique to that facility and <u>cannot be VFC contacts</u> for another location:

Minimum of one each <u>must</u> be listed:

- 1. Agreement Signatory (Medical Director)
- 2. Primary VFC Coordinator
- 3. Backup VFC Coordinator
- 4. Facility Contact

A total of four contacts must be entered in. "Facility contact" may be one of the VFC coordinators, an office staff member or central organization person.

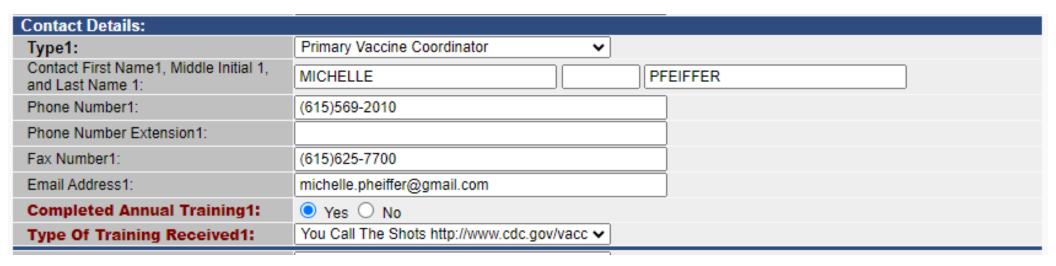


- Annual Training is mandatory for Primary and Backup VFC Coordinators.
 Submit certificates of completion for CDC's You Call the Shots (YCTS) modules 10, 16, & Covid-19 for the current calendar year.
- A new Agreement Signatory must also complete "YCTS" & COVID-19 for an initial enrollment or for currently enrolled facilities with a change in the Signatory.
- Facility contacts are encouraged but not required to complete annual training. http://www.cdc.gov/vaccines/ed/youcalltheshots.html



Phone Numbers and Email: Critical

- All contact emails are added to the VFC Listserv, the primary VFC Program communication tool
- Phone and email addresses are required for all coordinators and for the <u>Agreement</u>
 <u>Signatory</u>
 - Please provide direct phone numbers with extensions if available
 - Personal cell phones numbers are discouraged
- Use a work-related email address associated with the facility, not a personal email

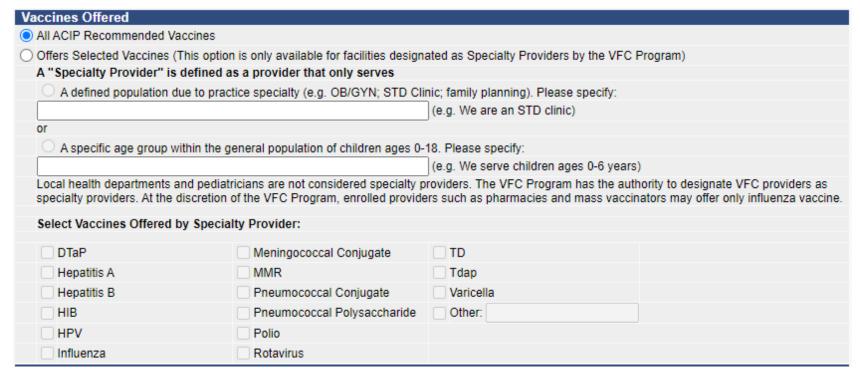


 The VFC Program should be notified immediately of changes in contacts to avoid missing critical VFC Program communications!

VFC.Enrollment@tn.gov

Vaccines Offered – Check Appropriate Box

 VFC Providers are required to provide/offer all child and adolescent ACIP Recommended Vaccines.

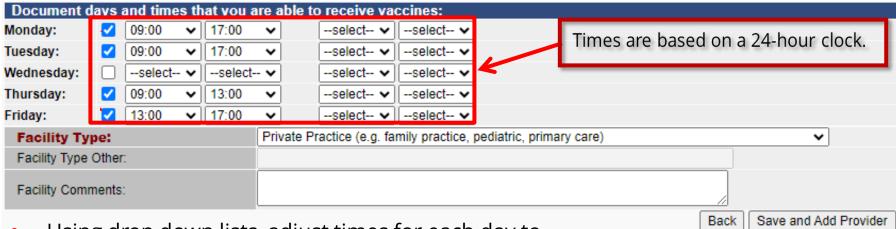


- Exceptions include specialty providers approved by the Tennessee
 Vaccine-Preventable Diseases and Immunization Program (VPDIP):
 - Hospitals giving only birth dose hepatitis B
 - Juvenile Detention Centers
 - Providers serving only adolescents



Shipping Days & Hours – Critical

Check the boxes to indicate the days and hours vaccine shipments can be accepted. Incorrect
information can cause missed shipments and wasted vaccine.



- Using drop down lists, adjust times for each day to show hours open and able to receive shipments
- Ensure the check box is marked for each day you are able to receive shipments
- Lunch/mid-day closure:
 - If closed for lunch, or otherwise unable to receive shipments at any time during the day all 4 columns must be completed. (See Tuesday above)
 - If able to receive a shipment all day, put beginning and ending hours in the first 2 columns. In the 3rd and 4th columns have the word "select" showing. (See Wednesday above)

If all required fields on the first screen of the agreement are correct, click "Save and Add Provider." If you exit before saving or if TennIIS times out, information will be lost.

You can return after saving or continue to add providers.



Select facility type using the drop-down list

Returning to a Saved Agreement

- From the Provider Agreement Screen, edit or complete a saved application
- Click the arrow button under "Select" to re-enter an agreement to make changes



- Shown above are saved, incomplete enrollment applications. Once saved, the "Approval Status" is "Pending Provider Submission."
- Agreements reviewed by VFC staff that require corrections are marked "Returned."
 - Providers may edit agreements marked "Pending Provider Submission" or "Returned."
 - Once you have selected a saved or editable agreement, scroll down and click "Add Providers" to continue to the next section.





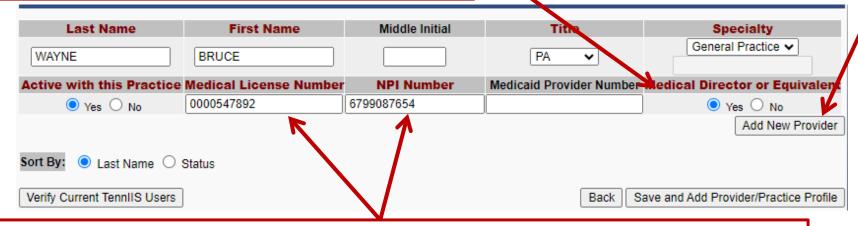
Medical Providers

Adding Providers

 For current VFC participants, provider information will pre-populate from previous agreement. Add or inactivate providers as needed.

One provider must be designated as Medical Director or equivalent. This person will be the agreement signatory and this field populates the agreement signatory page.

To add additional providers, click "Add New Provider"



Provider names must be entered **exactly as shown on provider's license** and must be a valid Tennessee license. Licenses must be **10-digit numbers**. Add leading zeros "0" in front of the number until the total digits are 10. Do NOT put letters (like TN, DO, or MD) in the license number. It is assumed to be a TN license.

Agreements with errors in name or license will be returned for corrections and will delay approval.

Agreement Signatory's can be a NP or PA. They will need a supervising physician on the Authorized Providers page.





Adding Authorized Providers

- "Providers" are those with responsibility for medical decisions and vaccine prescribing authority
 - Medical Doctors (MD, DO)
 - Advanced Practice Nurses (Nurse Practitioners)
 - Physician Assistants

The supervising physician for a listed APN or PA provider that is the Agreement Signatory must also be listed

- License Numbers
 - Enter names exactly as shown on the license
 - VPDIP cannot verify the license if the name is different
 - Use the highest-level license number
 - If a person is licensed as an RN and APN, use the APN license #
 - Need to find a number? Look up healthcare license numbers at the TDH website: https://apps.health.tn.gov/Licensure/



Saving and Provider/Practice Profile

 Once all required information is entered for every provider who will prescribe vaccines, click "Save and Add Provider/Practice Profile" to continue.

Authorized Providers [Ad	dd/Edit]							
Last Name	First Name	Middle Initial	Title	Specialty				
LAMB	MARY		DO 🗸	Family Medicine 🗸				
Active with this Practice	Medical License Number	NPI Number	Medicaid Provider Number	Medical Director or Equivalent				
Yes ○ No	000000012	1235896452		O Yes No				
Last Name	First Name	Middle Initial	Title	Specialty				
WAYNE	BRUCE		PA 🔻	General Practice ✓				
Active with this Practice	Medical License Number	NPI Number	Medicaid Provider Number	Medical Director or Equivalent				
Yes ○ No	0000547892	6799087654		● Yes ○ No				
				Add New Provider				
Sort By: Last Name Status								
Verify Current TennIIS Users Save and Add Provide								





Provider/Practice Profile

TN

VFC-Eligible Children: Provider Profile

 The VFC Program judges the appropriateness of all VFC vaccine orders using the Provider/Practice Profile. Order patterns inconsistent with the profile are flagged for further investigation.

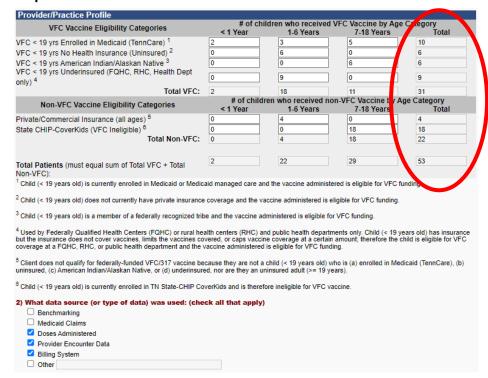
Provider/Practice Profile							
VFC Vaccine Eligibility Categories	# of chile	# of children who received VFC Vaccine by Age Category					
VPC Vaccine Enginitity Categories	< 1 Year	1-6 Years	7-18 Years	Total			
VFC < 19 yrs Enrolled in Medicaid (TennCare) 1	35	43	39	117			
VFC < 19 yrs No Health Insurance (Uninsured) ²	9	153	616	778			
VFC < 19 yrs American Indian/Alaskan Native ³	0	0	0	0			
VFC < 19 yrs Underinsured (FQHC, RHC, Health Dept only) ⁴	0	0	0	0			
Total VF		196	655	895			
Non-VFC Vaccine Eligibility Categories		# of children who received non-VFC Vaccine by Age Category					
	< 1 Year	1-6 Years	7-18 Years	Total			
Private/Commercial Insurance (all ages) 5	0	4	9	13			
State CHIP-CoverKids (VFC Ineligible) ⁶	1	1	4	6			
Total Non-VF	C : 1	5	13	19			
	45	204	cen	044			
Total Patients (must equal sum of Total VFC + Total Non-VFC):	45	201	668	914			
¹ Child (< 19 years old) is currently enrolled in Medicaid or Me	edicaid managed care and	the vaccine administer	ed is eligible for VFC fund	ling.			
² Child (< 19 years old) does not currently have private insura	ance coverage and the va	ccine administered is eli	gible for VFC funding.				
³ Child (< 19 years old) is a member of a federally recognized	d tribe and the vaccine ad	ministered is eligible for	VFC funding.				
⁴ Used by Federally Qualified Health Centers (FQHC) or rura but the insurance does not cover vaccines, limits the vaccine coverage at a FQHC, RHC, or public health department and	s covered, or caps vaccin	e coverage at a certain	amount; therefore the chil				
⁵ Client does not qualify for federally-funded VFC/317 vaccing uninsured, (c) American Indian/Alaskan Native, or (d) underli				aid (TennCare), (b)			
⁶ Child (< 19 years old) is currently enrolled in TN State-CHIF	CoverKids and is therefo	re ineligible for VFC va	ccine.				
2) What data source (or type of data) was used: (check all th	at apply)						
Benchmarking	,						
Medicaid Claims							
Doses Administered							
✓ Provider Encounter Data							
Billing System							
✓ Other Electronic medical record							
- Other Electronic medical record							

If you exit
before saving or
if TennIIS times
out,
information
will be lost. You
can return after
saving or
continue to add
providers.



Complete, Accurate Profile Required

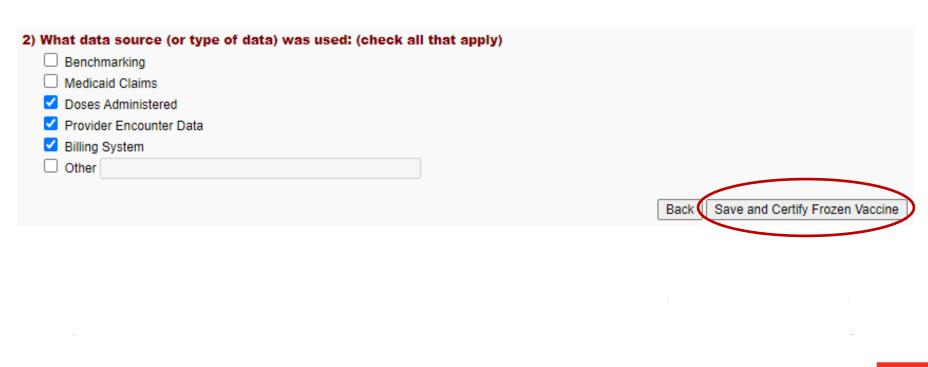
- Below is a completed profile. Every category must be completed. Totals calculate automatically.
 - Profiles will pre-populate from the most recent agreement
 - Update numbers before submission with current year-to-date or previous calendar year period
 - The profile will be reviewed at the VFC Compliance Site Visit and as a routine part of VFC fraud/abuse screening
 - New enrollees that are building their patient population and report zeros must report an updated profile within 6 months.





Data Sources Used to Prepare Profile

- Indicate original source of the data provided to VFC
- Select all that apply
- Click "Save and Certify Frozen Vaccine" to proceed







Freezers & Refrigerators

-

Acceptable Storage Units

- The next section addresses the site's vaccine storage.
- You will need the storage unit types, data on temperature monitoring devices, serial numbers, and calibration dates.
- Free-standing or purpose-built units for vaccine storage are recommended

If you exit before saving or if TennIIS times out, information will be lost. You can return after saving or continue to add providers.

RECOMMENDED ACCEPTABLE STORAGE UNIT TYPES

Refrigerators: *Pharmaceutical-grade or household-grade **standalone** unit. As of Jan. 1, 2018, <u>household-grade combination units do not meet VFC requirements and will not be accepted.</u>

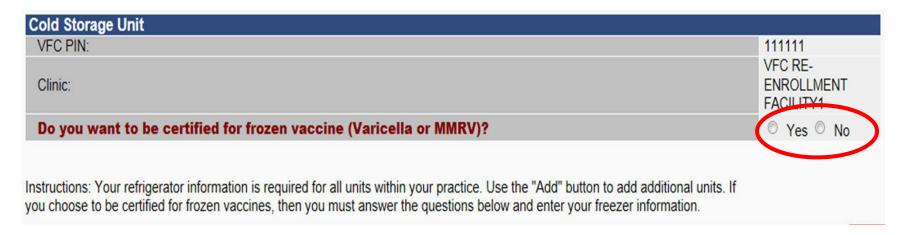
Freezers: Standalone (counter-height acceptable), auto-defrost, commercial or pharmaceutical grade unit.

NO DORM-STYLE REFRIGERATORS or COMBINATION FRIDGE/FREEZER UNITS



Check Freezer Button

- If you have a freezer, you must check YES for the 'certified for frozen vaccine" question. A location for freezer information will automatically be added.
 - For current VFC sites, freezer and refrigerator data will prepopulate from the most recent provider agreement. Review and correct this information as needed.
 - During site visits, VFC representatives will confirm the accuracy of the information.





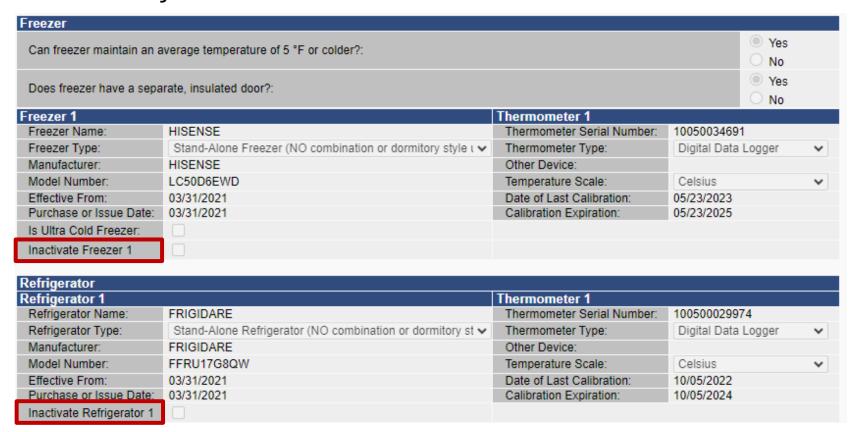
Required Questions

- Information is required for each unit storing VFC vaccine
- "Thermometer" must be digital data logger or a continuous temperature monitoring device (No Min/Max)

Name for each unit must be unique Answer "yes" to freezer O Yes Can freezer maintain an average temperature of 5 °F or colder?: O No questions to be O Yes Does freezer have a separate, insulated door?: certified for frozen O No Freezer 1 Thermometer 1 vaccines. Add Thermometer Serial Number: Freezer Name: information for each Freezer Type: -select--Thermometer Type: --select--~ Other Device: Manufacturer: unit. Use the "Add" Model Number: --select--Temperature Scale: button to add **Effective From:** Date of Last Calibration: Calibration Expiration: **Purchase or Issue Date:** additional units. Is Ultra Cold Freezer: Add Refrigerator Thermometer 1 Refrigerator 1 **Required-** Serial Thermometer Serial Number: Refrigerator Name: Refrigerator Type: --select--Thermometer Type: -select--Number and Other Device: Manufacturer: Model Number: Temperature Scale: Calibration Date of Last Calibration: **Effective From: Expiration Date** Calibration Expiration: **Purchase or Issue Date:** Add By signing this document I certify that appropriate storage is in place for frozen vaccines 33 Save for Later Submit to State

Inactive Units

Inactive units cannot have the same name as another unit. The system will not allow you to save if two units have the same name.

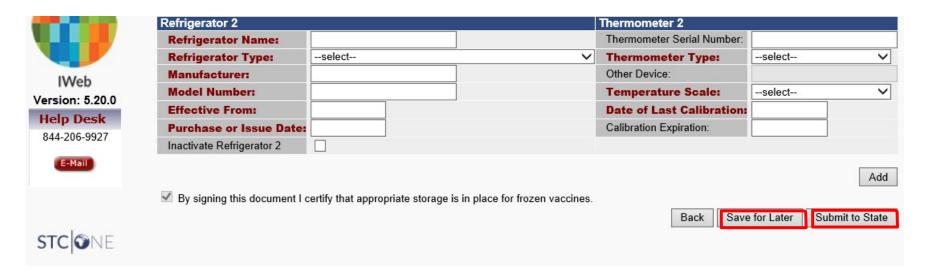


To inactivate a unit, click the "INACTIVE" button below that unit's entry.



Save or Submit Agreement

 If you need to add, change, or correct information later: click the "Save For Later" button



- You're nearly done. This is the time to catch errors. Errors found after submission will delay approval.
 - Review each section one last time for any mistakes before clicking
 "Submit to State"
 - After clicking "Submit to State," the application will be locked and the VFC Program will be notified to begin a review



Reviewing or Printing Your Agreement

- To view a saved agreement, return to "Provider Agreement"
- Click arrow under "Select" to review submitted agreement
- To print, click the PDF Full link for full PA. For only the 3-page PA click PDF Signature Page
- The REVMP must reflect the online Provider Agreement



REMINDERS:

 Agreements may be edited if the Approval Status is "Pending" or "Returned." "Submitted" agreements can only be viewed.



Final steps: Print/Submit Key Documents

- You have submitted your VFC online enrollment application, but you are not done with enrollment yet.
- Enrollment cannot be completed until you submit:
 - ☐ The online Provider Agreement in TennIIS
 - ☐ The 3-page Provider Agreement signed by the Agreement Signatory
 - Routine and Emergency Vaccine Management Plan (REVMP) all pages (1-17)
 - 1. Pages 2, 14, 15 (if applicable), and 17 need to be signed
 - 2. Page 8 needs to be filled out for Manual Defrost Plan
 - Certificates of Annual Training for :
 - Agreement Signatory (new Agreement Signatories only)
 - Primary Vaccine Coordinator
 - Backup Vaccine Coordinator
- REQUIRED DOCUMENTS:
 - 1. Click "PDF-Full" to print and save a copy of the **enrollment form** for your files (pages 3 5 contain the 3-page Provider Agreement that needs to be signed
 - 2. Submit signed Provider Agreement to the VFC Program with the <u>Routine and Emergency Vaccine Management Plan</u> and <u>proof of Agreement Signatory, VFC Primary Coordinator & Backup Coordinator annual training.</u>
 - Scan and email all documents to <u>VFC.Enrollment@tn.gov</u> fax to 615-401-6831.



What Happens Next?

- Allow 7-10 business days for review process
- The Primary VFC Coordinator in TennIIS will receive an automated <u>message</u> in TennIIS and an email notice when the online agreement is "returned" or "approved"
 - Agreements are "returned" when there is missing or incorrect information. Instructions are provided at the top of the online Provider Agreement in the Approver Comments.
- To view TennIIS messages, click "Messages" in the main menu. You
 will also see a red "New Messages to Read" sign at the top of the
 page to alert you to new messages when you log in







Thank you for participating in the VFC Program!

We hope you found this guide to be helpful.

If you have questions, please contact the VFC Enrollment Team at VFC.Enrollment@tn.gov or at 800-342-1813.