

MINUTES
TENNESSEE MASSAGE LICENSURE BOARD
November 13, 2023

Time: 9:00 a.m. C.S.T.

Date: November 13, 2023

Location: 665 Mainstream Drive
HRB Conference Center
1st Floor, Iris Room
Nashville, TN 37243

Members Present: Dee Vickers, Board Member
Virginia P. Yarbrough, Board member
Emily Newberry, Board Member
Marvis Burke, Board Member
Michael Velker, Board Chairman
Bill Mullins, Board Member
Alicia Azimipour, Board Member

Staff Present: Noranda French, Director
Tonya Wilkins, Massage Administrative Director 1
Mary Bennett, Administrative Director 1
Brittani Kendrick, Office of General Counsel, Attorney

The meeting was called to order at 9:02 by Mr. Velker. Ms. Wilkins conducted a roll call. All board members were present, and a quorum was established.

Minutes

Ms. Vickers made a motion, seconded by Ms. Newberry, to approve August 14,15, 2023, minutes. The motion carried. A motion was made by Ms. Vickers seconded by, Ms. Newberry to approve emergency meeting minutes on October 24, 2023. The motion carried.

Office of Investigations Report:

Barbra Graham presented the report as follows:

New Complaints Opened	6	3	26	9	5	12	2	6	10	8	87
Total Closed Complaints	0	7	18	8	19	16	2	15	0	0	85
62 - Closed - Insufficient	0	0	8	0	0	0	0	0	0	0	8
7 - Closed BIV,EMS,HCF,AW	0	4	0	1	0	9	0	7	0	0	21
9 - Complaint Closed	0	3	4	6	0	3	1	7	0	0	24
93 - Closed - Ltr of Concern	0	0	2	0	2	0	0	0	0	0	4
94 - Closed - Warning Ltr	0	0	4	1	17	4	1	1	0	0	28
Currently Open Complaints	30	36	32	40	41	27	23	23	14	24	32

TnPAP Report

Teresa Phillips presented the report as follows:

			Massage Therapist	Establishment
Monitoring			3	0
		Regulatory	0	
		Non-Regulatory	3	
Referrals			0	0
Agreements Entered			0	0
Discharges			1	0
	Discharge Reason	Monitoring completed – non-regulatory	1	0

Fiscal Report

Presented by Emily Godwin

Tennessee Massage Licensure Board
Actual Revenue and Expenditures
for Fiscal Year ending June 30, 2023

Description	FY2023	FY2022	FY2021
Payroll Expenditures (701-702)	\$ 237,420.83	\$ 249,027.49	\$ 234,360.07
Total Other Expenditures (703-725)	\$ 73,463.73	\$ 80,015.19	\$ 44,779.72
Total Allocated Expenditures	\$ 284,272.25	\$ 353,085.28	\$ 282,202.07
Total Expenditures	\$ 595,156.81	\$ 682,127.96	\$ 561,341.86
Board Fee Revenue	\$ 747,792.51	\$ 704,440.86	\$ 683,305.17
Current Year Net	\$ 152,635.70	\$ 22,312.90	\$ 121,963.31
Total Technology Improvements	\$ 14,468.12	\$ 16,394.26	\$ 15,060.46
Cumulative Carryover	\$ 915,018.26	\$ 776,850.68	\$ 770,932.04

OGC Report

Brittani Kendrick presented the report as follows:

Litigation:

As of the date of this memorandum, the Office of General Counsel has approximately thirty-six (36) open cases to the Massage Licensure Board.

Rulemaking:

The reciprocity licensure rule revisions are in the legislative review stage.

Administrative Report:

THERAPISTS	ESTABLISHMENTS
Aug 2023	Aug 2023
Newly Licensed _ 44	Newly Licensed _ 18
Reinstatement Applications _ 11	Reinstatement Applications _ 8
Retired_ 11	Retired_ 8
New Applications_ 4 5	New Applications_ 1 8
ran from 1 st -30 th /31 st of each month	ran from 1 st -30 th /31 st of each month

THERAPISTS	ESTABLISHMENTS
Sept 2023	Sept 2023
Newly Licensed _ 32	Newly Licensed _ 22
Reinstatement Applications _ 6	Reinstatement Applications _ 2
Retired_ 8	Retired_ 4
New Applications_ 3 2	New Applications_ 2 2
ran from 1 st -30 th /31 st of each month	ran from 1 st -30 th /31 st of each month

THERAPISTS	ESTABLISHMENTS
Oct 2023	Oct 2023
Newly Licensed _ 17	Newly Licensed _ 18
Reinstatement Applications _ 7	Reinstatement Applications _ 2
Retired_ 10	Retired_ 6
New Applications_ 1 7	New Applications_ 1 8
ran from 1 st -30 th /31 st of each month	ran from 1 st -30 th /31 st of each month

Presented by Ms. Wilkins

Ratifications of initials and reinstatement files.

ME Reinstatements

- 1 3593 Onyx salon and massage 8/7/23
- 2 248 Darcy Kay Neihardt 8/9/23
- 3 4239 Old Town Salon Nails and Spa 8/16/23
- 4 3849 Relax Ladies Massage Therapy 8/16/23
- 5 5321 Asian Massage 8/18/23
- 6 3583 O Chi 8/18/23
- 7 4733 The Health Nut 8/28/23
- 8 5768 Body Language Therapeutic Massage 8/30/23
- 1 5494 Comfort Creek Vitality 9/15/23
- 2 805 Lavette Scalf LMT 9/27/23
- 1 4800 The Healing Point LLC 10/03/23
- 2 4579 Blue Mountain Mist Spa 10/31/23

ME Initial

- 1 6291 LIGHTENED BEING MASSAGE AND HEALING 8/2/23
- 2 6292 Ada Amelia Woodard 8/3/23

- 3 6270 Massage Envy of Spring Hill, TN 8/3/23
- 4 6281 The Healing arts Center of Tennessee 8/3/23
- 5 6294 Tennessee Bodywork 8/3/23
- 6 6295 Inclusive Health Therapies 8/3/23
- 7 6288 Tu Reflexology 8/9/23
- 8 6260 Soul Serenity Myofascial Wellness, LLC 8/9/23
- 9 6297 Rustic Retreat Day Spa 8/10/23
- 10 6296 The Now Massage Boutique at Belle Meade 8/11/23
- 11 6300 VC Therapeutic Massage 8/18/23
- 12 6293 Kimberly Staples LMT, MLD-C 8/23/23
- 13 6250 Foya Massage 8/29/23
- 14 6340 Purple Lotus Massage 8/29/23
- 15 6305 Elizabeth Nelson LMT 8/30/23
- 16 6303 Recovery Lodge Co. 8/30/23

17 6306 New You Skin 8/30/23
 18 6299 Gemstone Revival 8/31/23
 1 6309 Boro HWS LLC 9/01/23
 2 6308 Massage Elements 9/05/23
 3 6312 Results Salon and Spa 9/06/23
 4 6298 Freedom Myofascial Release 9/06/23
 5 6317 Erica's Massage Place 9/07/23
 6 6322 AMS Massage 9/07/23
 7 6314 Wildflower Wellness 9/07/23
 8 6318 Connect Pilates, LLC. 9/07/23
 9 6319 Mar Liddle 9/08/23
 10 6307 Bluebird Massage 9/08/23
 11 6315 Sublime Haven 9/14/23
 12 6331 Palms Restorative Spa 2 9/14/23
 13 6329 Ashi House 9/15/23
 14 6310 Highness Healing Massage 9/19/23
 15 6326 Massage East Nashville LLC 9/19/23
 16 6333 Neurosource LLC 9/19/23
 17 6334 Pure Relaxing Massage 9/22/23

 18 6339 Lash Spa 9/27/23
 19 6335 Integrative Restoration Therapy, LLC
 9/27/23
 20 6340 Zephyr Healing Massage by CLarissa
 9/27/23
 21 6302 Claire S. Burt Massage 9/28/23
 22 6324 Fan Gui Helmer LLC 9/29/23
 1 6337 Harmony Massage Clarksville 10/02/23
 2 6341 Forward Healing LLC 10/04/23
 3 6338 Comprehensive Therapeutic Massage
 10/04/23
 4 6342 Hansford Massage 10/04/23
 5 6343 Heal This 10/10/23
 6 6290 Limbr Massage Therapy 10/10/23
 7 6336 Fuying Kou LLC, DBA Hermitage
 Massage 10/10/23
 8 6301 The Anoint of Hands Massage 10/12/23
 9 6347 RADIANTE LLC/ DBA RADIANTE SPA
 NASHVILLE 10/19/23
 10 6346 The Body Connections LLC 10/20/23
 11 6332 RUTH ELAINE AESTHETICS
 10/20/23
 12 6354 Jasper Float Day Spa and Wellness
 Center, LLC 10/25/23
 13 6344 Daily Foot Spa 10/25/23
 14 6349 Alex Harned, LMT 10/27/23
 15 6353 The Healing Society LLC 10/27/23
 16 6320 Pure Glow Skin Refinery 10/27/23
 17 6351 Wildflower Massage 10/27/23
 18 6325 Mountain Mobile Massage LLC (HQ)

ME Closed

Living Holistic Wellness

LMT Reinstatements

1 5056 Brookshire, Shannon 8.3.23
 2 13827 Green, Michael 8.9.23
 3 1838 Cooper, Hallie 8.9.23
 4 10681 Nolder, Sheila 8.9.23
 5 6235 Suzuki, Ryoko 8.23.23
 6 13092 Carrico, Aaron 8.28.23
 7 13173 Fowler, Elizabeth 8.28.23
 8 13922 Bilbro, Laura 8.29.23
 9 6954 Arthur, Tyrus 8.30.23
 10 5273 Haman, Eric 8.30.23
 11 8974 Towle, Brittany 8.31.23
 1 13998 Cobb, Clara 9.11.23
 2 11464 Bell, Joshua 9.11.23
 3 12006 Sibley, Sara 9.18.23
 4 13927 Autrey, Elizabeth 9.21.23
 5 11467 Kelly, Ashley 9.25.23
 6 10402 Campbell, Samantha 9.27.23
 1 3162 Singerhoff, Kimberly 10.16.23

 2 5487 Hatcher, Lisa 10.16.23
 3 13160 Ferguson, McKennah 10.16.23
 4 6660 Gardner, Kimberly 10.25.23
 5 13990 Campbell, McKenzie 10.26.23
 6 1112 Kaines, Joy 10.30.23
 7 14062 Luan, Carrie 10.30.23

LMT Initial

1 14548 Pfaffenbach, Nicole 8.1.23
 2 14636 Banks, Deanna 8.1.23
 3 14674 Marcum, Keith 8.1.23
 4 14646 Cemel, Jeff 8.1.23
 5 14671 Stargell, Jessica 8.1.23
 6 14670 Bingham, Amanda 8.2.23
 7 14675 Gourley, Chloe 8.3.23
 8 14677 Spratlin, Kaitlyn 8.3.23
 9 14673 Dodd, Logan 8.3.23
 10 14624 Lesic, Lidija 8.3.23
 11 14609 Nelson, Daniel 8.3.23

 12 14667 Bobo, Natalie 8.4.23
 13 14680 Dean, Corrine 8.4.23
 14 14656 Smith, Cierra 8.7.23
 15 14668 Campbell, Joseph 8.7.23
 16 14607 Basham, Amanda 8.8.23
 17 14678 True, Amber 8.15.23
 18 14581 Record, Bobi 8.15.23
 19 14684 Dull, Dianna 8.15.23
 20 14662 Fistic, Aleksander 8.15.23
 21 14625 Cooper, Allana 8.15.23
 22 14681 Juneau, Skylar 8.15.23
 23 14679 Pincock, Darby 8.15.23
 24 14567 Bair, Jacquelyne 8.15.23
 25 14697 Hudson, Caroline 8.18.23
 26 14658 Miller, Michaela 8.18.23
 27 14693 Crittendon, Asia 8.18.23
 28 14698 Heintz, Andrew 8.18.23

29 14691 Pritchard, McKennah 8.18.23
 30 14699 Durbin, Ashley 8.22.23
 31 14701 Rice, Kaylen 8.22.23
 32 14682 Maxwell, Trevor 8.23.23
 33 14631 Ellis, Tonya 8.23.23
 34 14695 Harstin, Ruth 8.23.23
 35 14705 Blackmon, Misty 8.25.23
 36 14700 Wilson, Stanley 8.29.23
 37 14689 Magliano, Ralph 8.29.23
 38 14704 Garmon, Timothy 8.29.23
 39 14714 Delk, McCain 8.29.23
 40 14707 Paulauskas, Caitlin 8.29.23
 41 14627 Aubrey, Michael 8.30.23
 42 14706 Wright, Larissa 8.31.23
 43 14720 MacHose, Audrey 8.31.23
 44 14629 Stagner, Amanda 8.31.23
 1 14638 Lawson, Clara 9.5.23
 2 14710 Stringfield, Mattie 9.5.23
 3 14628 Bottoms, Megan 9.5.23
 4 14683 Cambrea, Vincent 9.6.23
 5 14703 Roberts, Flora 9.6.23
 6 14723 Singleton, Eboni 9.6.23
 7 14722 Abell, Mercedes 9.6.23
 8 14694 Payne, Makeba 9.6.23
 9 14721 Meadows, Kimberly 9.6.23
 10 14696 Bishop, Laura 9.6.23
 11 14642 Greer, John 9.7.23
 12 14688 Alfson, Chad 9.7.23
 13 14687 Pennacchio, Michael 9.8.23
 14 14726 Reid, Kimberly 9.8.23
 15 14729 Davis, Laura 9.11.23
 16 14712 Reece, Rhonda 9.13.23
 17 14666 Legaspi, Cyska 9.13.23
 18 14692 Estes, Cameron 9.14.23
 19 14640 Moore, Rufus 9.15.23
 20 14685 Huang, Yaping 9.18.23
 21 14731 Carmona, Adam 9.19.23

22 14730 Malone, Abigail 9.19.23
 23 14708 Costello, Carole 9.25.23
 24 14711 Jones, Javan 9.25.23
 25 14734 Moore, Emily 9.25.23
 26 14626 Phillips, Kelly 9.25.23
 27 14739 Crawford, Betty 9.26.23
 28 14738 Stahoudakis, Marianna 9.27.23
 29 14724 Robbins, Ricky 9.28.23
 30 14717 Cacciatore, Liam 9.28.23
 31 14741 Hendershot, Catherine 9.28.23
 32 14718 Muller, Michelle 9.28.23
 1 14713 Eutsey, Shayna 10.2.23
 2 14737 Day, Summer 10.2.23
 3 14740 Thompson, Daniel 10.2.23
 4 14736 Stannard, Blake 10.9.23
 5 14743 Myers, Sydney 10.10.23
 6 14750 Bailey, Tracy 10.11.23
 7 14702 Boone, Jamie 10.13.23
 8 14754 Price, Paul 10.16.23
 9 14758 Grove, Donna 10.16.23
 10 14719 Holbart, Jamie 10.16.23
 11 14676 Powers, Sara 10.17.23
 12 14759 Day, Tia 10.17.23
 13 14725 Lu, Yuezhen 10.23.23
 14 14763 McCarley, Melanie 10.26.23
 15 14760 Wyatt, Elena 10.26.23
 16 14765 Dulaney, Bonnie Jo 10.27.23
 17 14749 Lewis, Logan 10.30.23

LMT Closed

Chad Alson

Jessica Bomar

Timothy Garmon

Thomas Pasiewicz

Annemarie Miller

After review, Ms. Vickers made a motion, to approve the ratification lists as presented, seconded by Ms. Yarbrough, the motion carried.

Agreed Citations:

CE Violations – 3

1. Tracie L. Adams LMT 5954
2. Ashley Hall LMT 6783
3. Emilia Loscerbo Davis

Lapsed License – 19

1. The Healing Point LLC ME4800
2. Michael Adam Green LMT13827
3. Renu Therapeutic Massage ME2701
4. Body Language Therapeutic Massage ME5768
5. The Health Nut LLC ME4733
6. Anthony Knight LMT8015
7. Thelma Jones LMT12430
8. Amy Hibdon LMT11468
9. Lacia Dawes LMT14232
10. Courtney Wright LMT14210
11. Old Town Salon Nails & Spa ME4239
12. Monica Majors LMT11018
13. Joshua A. Bell LMT11464
14. Blue Mountain Mist Spa ME 4579
15. Carrie Luan LMT14062
16. Jenna Marie White LMT13425
17. Joy Elizabeth Kanies LMT1112
18. Lisa Lynn Hatcher LMT5487
19. Vivian Mary Hutcherson LMT44

After discussion a motion was made by Mr. Mullins seconded by Ms. Burke to accept all agreed citations. The motion carried.

Mr. Mullins made a motion to approve all agreed citations. Ms. Burke seconded the motion. The motion carried.

Review, ratify, discuss, and approve/deny continuing education courses:

1. Paula Anderson Coach and Consulting LLC – business Management (Live Webinar) – TN0092023-22 – Ms. Vickers made a motion seconded by Ms. Yarbrough to approve. The motion carried.

Discuss and take action on school approvals and / or program changes if necessary.

1. Update provided to the Board regarding FSMTB – Discussion was brought to the board by Ms. French concerning FSMTB leadership and the direction they have been going. There was more discussion of some correspondence FSMTB have sent to other members (States), on behalf of the all member states that may not have conveyed the opinion of all member States.

2. Texas Massage Exam –Discussion was brought to the board by Ms. French. After board discussion a motion was made by Ms. Vickers seconded by Mr. Velker to approve acceptance of the Texas Exam. The motion carried.

Applicant Interviews:

A. Results Salon and Spa – Operated establishment without a license since it was purchased in January 2023, after discussion a motion was made by Ms. Vickers seconded by Ms. Yarbrough to approve the establishment license with the contingency to pay penalties. The motion carried.

B. The Divine Salon and Day Spa – Operated establishment on an expired license since December 1st, 2021. After discussion a motion was made by Mr. Mullins seconded by Ms. Newberry to approve establishment license with contingency to pay penalties. The motion carried.

C. Karen Lynn Wallace – LMT marked on her renewal application and submitted letter indicated she is in poor physical and/or mental health. After discussion a motion was made by Ms. Vickers seconded by Ms. Yarbrough to approve the license renewal. Mr. Mullins Nay. Ms. Burke recused all other board members affirm. The motion carried.

D. Randy Dwayne Vickers – Applicant criminal background check had extensive charges and two felonies. After discussion a motion was made by Mr. Mullins seconded by Ms. Vickers to approve initial license. The motion carried.

Contested Case(s):

1. Energy Healing A.K.A. LJY Reflexology Me 433 – The Office of General Counsel presented a proposed Order of Suspension for Yi Sun, LMT and Energy Healing A.K.A LJY Reflexology ME 4333 due to unprofessional and unethical conduct while performing a massage. After review and discussion Ms. Yarbrough made a motion seconded by Mr. Mullins to suspend ME and the owner LMT licenses. The motion carried.

Consent Order(s):

1. Christina Reynolds LMT 9956 – The Office of General Counsel presented a Consent Order detailing Ms. Reynolds practiced massage therapy on an expired license. Ms. Reynolds voluntary surrender license to practice as a massage therapist. Mr. Mullins made a motion to approve the order seconded by Ms. Burke. The motion carried.

2. Ms. Johnson/Massage Elite LMT – 10702/ME 4245 – Th Office of General Counsel presented a Consent Order detailing Asuka Johnson and Massage Elite, LCC an investigator from TDH made an unannounced visit. The investigator noted three clients were undressed and waiting for service and other violations. The owner admitted she hired two women to perform massages at this location that did not possess Tennessee Massage Licenses. After discussion a motion was made by Mr. Mullins seconded by Ms. Burke to approve the order. The motion carried.

Legislative Updates:

1. Professional License Portability for Servicemembers and their spouses. Brittany Kendrick made board aware of legislative update that required Tennessee to allow military service member and their spouses with LMT licenses to practice in Tennessee as long as their Military Orders for this region are active. Discussion was made by board members. Public comment was made by Steve Summers and Ma-Lish Nash inquiring as to how this would be managed. Currently the process has not been fully determined.

Discuss and take action, if needed, regarding rulemaking, hearings, rule amendments, and policies.

Discussion was made to increase requirement for educational hours. It was determined that a task force be created. A motion was made by Ms. Burke seconded by Ms. Vickers. The motion carried.

Board Meeting Dates for 2024

February 5-6
May 13-14
August 12-13
November 4-5

Election of Officers

Nominations for chair: Ms. Vickers nominated Ms. Yarbrough, Ms. Yarbrough declined. Ms. Yarbrough nominated Mr. Mullins. Mr. Mullins accepted. Mr. Velker nominated himself. The board voted on Mr. Mullins. Five members voted for Mr. Mullins. Two members voted against.

Nominations for Secretary: Ms. Yarbrough nominated Ms. Vickers. Ms. Vickers declined. Mr. Mullins nominated Mr. Velker. Mr. Velker declined. Mr. Mullins nominated Ms. Newberry. Ms. Newberry declined. Mr. Velker nominated Ms. Azimipour. Ms. Azimipour accepted. The Board voted all members voted to accept.

Educational Consultant

Ms. French brought to the board the need to add an additional educational consultant. Mr. Velker made a motion to appoint Ms. Nash, seconded by Ms. Vickers the motion carried.

Adjourn:

The board meeting was adjourned at 1:35