MINUTES TENNESSEE MASSAGE LICENSURE BOARD FEBRUARY 12, 2018

Time

9:00 a.m. C.S.T.

Location

665 Mainstream Drive HRB Conference Center 1st Floor, Iris Room

Nashville, TN 37243

Members Present

Marvis A. Burke, LMT, Chairperson

Cynthia Jaggers, LMT, Secretary

Ed Bolden, LMT

Christi Cross, Citizen Member

Bill Mullins, LMT

Michael Velker, Citizen Member Virginia P. Yarbrough, LMT

Staff Present

Kimberly Hodge, Board Director Ruth Stewart, Board Administrator

Marc Guilford, Office of General Counsel

The meeting was called to order at 9:18 am by Ms. Marvis Burke, Board Chairperson. Ms. Burke acknowledged and thanked Mr. Ed Bolden for his years of service to the Board as Chairperson. Ms. Burke welcomed the massage students and teachers present in person and online, and thanked Sgt. Joe Agee for his presence and service at the meeting. Ms. Burke stated that the reason the Board exists is to protect the health, welfare, and safety of the people of Tennessee. Prior to conducting business, Kimberly Hodge conducted a roll call to establish a quorum. A quorum was present.

Minutes

Upon review of the November 8, 9, 2017 minutes, Dr. Bolden made a motion, seconded by Ms. Cross, to approve the minutes as written. The motion carried.

Applicant Interviews

Ms. Burke introduced and thanked Ms. Jiao Hoggard for her assistance with translating for the applicant interviews. Ms. Burke confirmed that Ms. Hoggard could communicate with the applicants that needed assistance with translation, and reminded the Board members to allow time for translation.

Zengjian Zhang

Mr. Zhang applied for a Tennessee massage therapist license, and appeared before the Board at this meeting. Mr. Zhang was requested to appear before the Board because he had operated an unlicensed establishment, and had unlicensed therapists working at this establishment. The translator, Ms. Jiao Hoggard, translated the Board's questions regarding Mr. Zhang's massage therapist application. After a brief discussion, Ms. Cross made a motion, seconded by Ms. Yarbrough, to deny Mr. Zhang's massage therapist application. The motion carried.

Jin E. Lin

Ms. Lin applied for a Tennessee massage therapist license, and appeared before the Board at this meeting. Ms. Jin E. Lin was previously asked to appear before the Board at its February 6, 2017 meeting to answer and explain concerns regarding her educational transcript submitted from Florida Career School of Massage and Bodywork in Winter Garden, Florida. Ms. Lin was not present for the February 6, 2017 meeting and had requested that her file be deferred for the second time to the next scheduled Massage Board meeting; however, the Board voted to proceed with the application review in Ms. Lin's absence. Ms. Lin's school was closed by the Florida Department of Education for multiple violations of non-compliance, which includes change of ownership, change of address, and change of the school name without properly notifying the Florida Department of Education. Additionally, Ms. Lin's transcript didn't meet the required hours for licensure in Tennessee. At the February 6, 2017 meeting, the Board voted to deny Ms. Lin's application. Ms. Lin's new application did not show any new education except a 5 hour Tennessee law course from Brightness-Massage School for the Blind, and Ms. Burke detailed numerous inconsistencies between the two applications including job history in Florida. The interpreter, Ms. Jiao Hoggard, translated the Board's questions regarding Ms. Lin's massage therapist application. After discussion, Ms. Cross made a motion, seconded by Ms. Jagger, to deny Ms. Lin's massage therapist application. The motion carried.

Xiaojie Guo

Ms. Guo applied for a Tennessee massage therapist license, and appeared before the Board at this meeting. Ms. Guo was requested to appear before the Board because the school she attended in Florida, Tokyo Beauty and Massage School, had inconsistencies in its address, putting it in violation with the Florida Board; inconsistencies between the transcript and breakdown of hours; and because the education as presented fell short of the Tennessee Board's requirements for licensure. The translator, Ms. Jiao Hoggard, translated the Boards questions regarding Ms. Guo's massage therapist application. After much discussion, Mr. Velker made a motion, seconded by Ms. Cross, to deny Ms. Guo's massage therapist application. The motion carried. After a brief recess during which Mr. Guilford conferred with Ms. Guo and her husband, Mr. Guilford informed the Board that the conflicting addresses for the school may have been hurricane related. Ms. Cross made a motion, seconded by Mr. Velker, that should the Florida Board of Massage confirm that the address inconsistency was due to a hurricane, Ms. Guo obtain

the required hours to be licensed in Tennessee, and that the school is currently approved by the Florida Massage Board, Ms. Guo may reapply for a Tennessee massage therapist license with the application fee waived. The motion carried.

Tracy Wei Wang – J G Massage

Ms. Wang previously appeared at the November 7, 2017 Board meeting. She was requested to appear before the Board because her massage therapist application was denied by the Board at the October 24, 2016 meeting for graduating from an unapproved school. At the November 7, 2017 meeting, the Board voted to defer Ms. Wang's establishment application for J G Massage at 3065 Mallory Lane, Suite 107, Franklin, TN 37067 until the February 12, 2018 Board meeting, to allow Ms. Wang an opportunity to sign a lease with the property owner and submit the documentation to the Board Administrative Office. Ms. Wang appeared before the Board at the February 12, 2018 meeting, asking that her application be withdrawn. The translator, Ms. Jiao Hoggard, translated the Board's questions regarding Ms. Wang's application. After a brief discussion, Mr. Velker made a motion, seconded by Mr. Mullins, to allow Ms. Wang to withdraw her massage establishment application. The motion carried with Mr. Cross opposed.

Bing Ji – Everyday Health LLC

Mr. Bing Ji applied for a massage establishment license for Everyday Health LLC located at 6933 Lee Highway, Suite 800, Chattanooga, TN 37421 and was not present at this meeting. Ms. Cross made a motion, seconded by Mr. Velker, to proceed with the application review in Mr. Ji's absence. The motion carried. Mr. Ji was requested to appear before the Board to answer concerns including the fact that Mr. Ji lives two and a half hours away from the establishment; and that the massage therapist listed on the application lives three hours away, and the massage therapist has a pending charge for sexual assault. Ms. Cross made a motion, seconded by Dr. Bolden, to deny Mr. Ji's application for a massage establishment license. The motion carried.

Yan Li Du – Oriental Wellness Massage

Ms. Du applied for a massage establishment license for Oriental Wellness Massage at 137 Foothills Mall, Space 45, in Maryville, TN and appeared before the Board at this meeting. Ms. Du was requested to appear before the Board to answer concerns including: Ms. Du's apparent connections with a former owner of the same establishment, Mr. Xu, whose establishment license was revoked at the November 2017 Board meeting; evidence showing that the establishment had been open and operating without a license since the revocation; and Ms. Du's stated intention to employ the same licensed massage therapists who had been employed at the establishment before and possibly after the revocation of the previous license. The interpreter, Ms. Jiao Hoggard, translated the Board's questions regarding Ms. Du's massage establishment application. After discussion, Ms. Cross made a motion to deny the application, but it was not seconded. After more discussion, Mr. Mullins made a motion, seconded by Mr. Velker, to defer the application review to the next Board meeting to get information about whether the

establishment is currently operating without a license. After a roll-call vote, the motion failed. Ms. Cross made a motion, seconded by Ms. Jaggers, to deny the application. After a roll-call vote, the motion carried.

Office of Investigation/Disciplinary Report

Ms. Lori Leonard, Disciplinary Coordinator, reported that the Board currently has fifty-seven (57) massage therapists on probation, twenty-four (24) therapists that have a Board Order or reprimand, twenty-seven (27) therapist licenses have been suspended, sixteen (16) have had their therapist license revoked. The Disciplinary Coordinator's office is currently monitoring thirty-four (34) massage therapists. There are currently twenty (20) massage establishments under disciplinary actions, fifteen (15) new complaints against establishments, with the Disciplinary Coordinator's office currently monitoring thirty-seven (37) establishment complaints. Ms. Leonard indicated that the number of therapist complaints per year over the past three (3) years has hovered around one hundred (100), while the number of establishment complaints has varied widely.

Li Yuan

Ms. Yuan applied for a Tennessee massage therapist license, and appeared before the Board at this meeting to answer concerns regarding her arrest for unlicensed practice of massage in an unlicensed establishment; the fact that she did not list this employment on her application; and these charges pending until May 2018. The interpreter, Ms. Jiao Hoggard, translated the Board's questions regarding Ms. Yuan's massage therapist application. Ms. Cross made a motion, seconded by Dr. Bolden, to deny the application. After discussion, Ms. Cross amended her motion, seconded by Mr. Velker to include denying the application and referring the matter to the FSMTB. The motion carried.

Ai Di Liu Song

Ms. Song applied for a Tennessee massage therapist license, and appeared before the Board at this meeting to answer concerns regarding her arrest on February 16, 2017 in Knox County for practicing massage without a license; not putting her reflexology school information on her application; and not stating her current place of work. The interpreter, Ms. Jiao Hoggard, translated the Board's questions regarding Ms. Song's massage therapist application. After discussion, Ms. Cross made a motion, seconded by Mr. Velker, to deny the application and forward relevant information to the FSMTB. The motion carried.

Jeff Yates, DC – Peak Performance Chiropractic

Dr. Yates applied for a massage establishment license for Peak Performance Chiropractic at 3046 Columbia Avenue, Suite 203, Franklin, TN 37064. He appeared before the Board at this meeting to answer concerns regarding marking "no" to the question about criminal convictions on the

Ownership and Proceeds Disclosure form, and having a DWI appear on his criminal background check. Dr. Yates stated that he checked "no" in error, thinking that the DWI would count as a traffic offence, not a misdemeanor. After brief discussion, Ms. Cross made a motion, seconded by Mr. Velker, to approve the massage establishment license, contingent upon Dr. Yates submitting a corrected Ownership and Proceeds Disclosure form with a \$95.00 fee to the Board's administrative office. The motion carried.

Shawn L. Hall, DC - Precision Spine Specialists

Dr. Hall applied for a massage establishment license for Precision Spine Specialists at 321 Billingsly Court, Suite 14, Franklin, TN 37067. He appeared before the Board at this meeting to answer concerns regarding marking "no" to the question about criminal convictions on the Ownership and Proceeds Disclosure form, and having a DWI appear on his criminal background check. After a brief discussion, Ms. Cross made a motion, seconded by Ms. Yarbrough, to approve the massage establishment license, contingent upon Dr. Hall submitting a corrected Ownership and Proceeds Disclosure form with a \$95.00 fee to the Board's administrative office. The motion carried.

Tracy Howell, LMT - A Peaceful Escape Massage

Ms. Howell applied for a massage establishment license for A Peaceful Escape Massage at 154 Warren Avenue, in Selmer, TN. Ms. Howell appeared before the Board at this meeting to answer concerns that she had been advertising massage and operating a massage establishment without a license since September 2015. After hearing from Ms. Hodge of the administrative office and from Ms. Howell, and after much discussion regarding Ms. Howell's responsibility as a licensed massage therapist to ensure that she does not practice in an unlicensed establishment, Ms. Cross made a motion, seconded by Dr. Bolden, to deny the massage establishment license. The motion carried.

Rachel Snodgrass, LMT - Massage Work

Ms. Snodgrass applied for a massage establishment license for Massage Work at 101 Sherlake Lane, Suite 104, Knoxville, TN 37922. Ms. Snodgrass appeared before the Board at this meeting to answer concerns regarding two previous denials of establishment licenses for this location at the November 2017 Board meeting; discrepancy of her name being "Espy" on her massage therapist license, but "Snodgrass" on the massage establishment application; and due to a similar address, concerns about Ms. Snodgrass's possible connections with the owners of the previously denied establishment applications. After hearing from Ms. Hodge of the administrative office and from Ms. Snodgrass, and after discussion, Mr. Velker made a motion, seconded by Mr. Mullins, to approve the massage establishment license. The motion carried.

Jerry C. Flynn Jr. – A Better Back Massage

Mr. Flynn applied for a massage establishment license for A Better Back Massage at 10670 Parkside Drive, Suite 103, Knoxville, TN 37922. Mr Flynn appeared before the Board at this meeting to answer concerns regarding the following: this location had been denied an establishment license at the November 2017 Board meeting; the location had been raided by police for unlicensed practice in November 2017; the therapists listed on the application have the same address as the previous location that was denied; the establishment has been open and operating without a license; and unlicensed therapists have been working at this unlicensed establishment. Mr. Flynn stated that he was a regular customer of the previous establishment, and that the people there talked him into applying for this license. Mr. Flynn stated that it was the previous applicant for this license, Ms. Youhua Liu, who was denied an establishment license for this same address at the previous Board meeting, who was his massage therapist and that she "talked him into" applying for the establishment license. Mr. Flynn also stated that this therapist had agreed to work in his establishment after the license was granted. After hearing much from Mr. Flynn and Ms. Hodge from the administrative office, and brief discussion, Ms. Cross made a motion, seconded by Ms. Jagger, to deny the massage establishment license. The motion carried.

Veronica Breeden-Brooks, - Head to Toe Massage

Ms. Breeden-Brooks applied for a massage establishment license for Head to Toe Massage at 1086 Hunters Crossing, Alcoa, TN 37701. Ms. Breeden-Brook appeared before the Board at this meeting to answer concerns that she had worked at a location owned by Jin Harmon, whose establishment licenses was revoked, and whose massage therapist license has been placed on probation. After hearing from Ms. Breeden-Brooks about the structure of the business and her plans for the business going forward without Ms. Harmon or Ms. Harmon's husband's involvement, Dr. Bolden made a motion, seconded by Ms. Cross, to approve the massage establishment license. The motion carried.

Kimberly Ann Collins-Davis

Ms. Collins-Davis applied for reinstatement of her massage therapist license, and appeared before the Board at this meeting to answer concerns that she had worked as an unlicensed therapist at an establishment before being licensed; that she allowed her massage therapist license to lapse, and then worked on a lapsed license; and that she falsified information on her reinstatement application. After hearing from Ms. Collins-Davis and Ms. Hodge of the administrative office, other concerns arose that Ms. Collins-Davis had worked at an establishment with a lapsed establishment license, and had been operating an unlicensed establishment. Dr. Bolden made a motion, seconded by Ms. Cross, to deny the reinstatement of Ms. Collins-Davis's massage therapist license, and to send the information collected to investigations. The motion carried.

Roger Jeffrey Mott

Mr. Mott applied for a massage therapist license, and appeared before the Board at this meeting to answer concerns that he marked "no" in answer to whether he had any criminal convictions on his application. After a brief discussion, Ms. Cross made a motion, seconded by Dr. Bolden, to grant a massage therapist license contingent upon Mr. Mott submitting a new application and paying an \$85.00 application fee. The motion carried.

Jeremy Ryan Mathis

Mr. Mathis applied for a massage therapist license, and appeared before the Board at this meeting to answer concerns regarding his multiple convictions for narcotics and resisting arrest. Based upon his convictions, Mr. Mathis was requested to contact the Tennessee Professional Assistance Program for an evaluation. Based upon his evaluation and toxicology screening results, Mr. Mathis was required to complete a 12 hour online substance use drug and alcohol awareness course; on or before later February 9, 2018 identify a primary care provider and have a full physical examination; and execute a limited TnPAP monitoring agreement of 6 months. Mr. Mathis stated that he had meet these requirements except for completing the 12 hour online course, and asked that the monitoring agreement be waived. The Board heard from Mr. Harkreader from TnPAP. After some discussion, Dr. Bolden made a motion, seconded by Ms. Cross, to approve the massage therapist license contingent upon Mr. Mathis completing the 12 hour online substance use drug and alcohol awareness course, with no monitoring agreement required. The motion carried.

Erin Bradley & Jason Kinkle - Halcyon Springs LLC DBA Spavia Nashville

Ms. Bradley and Mr. Kinkle applied for a massage establishment license for Halcyon Springs LLC DBA Spavia Nashville at 8139 Sawyer Brown Road, Suite 701 Nashville, TN 37221. They appeared before the Board at this meeting to answer concerns regarding Ms. Bradley's request to remove Mr. Kinkle's name as an owner from the establishment license application after a conviction appeared on his criminal background check for failure to stop at the scene of an accident resulting in serious impairment or death, a felony that had been pled down to a misdemeanor. Nothing in writing has been submitted by Mr. Kinkle asking that his name be removed as owner. Two applications had been submitted. The first showed that Mr. Kinkle was a fifty-percent owner in the business, and on his Ownership and Proceeds Disclosure Mr. Kinkle had marked "no" to any criminal convictions. Both Mr. Kinkle and Ms. Bradley are listed as members on the LLC. Ms. Bradley stated that the LLC had been changed to no longer include Mr. Kinkle as a member, and requested that the first application be withdrawn and that the second application, showing only her as the sole member of the LLC, be approved. Dr. Bolden made a motion, seconded by Mr. Velker, to allow Ms. Bradley and Mr. Kinkle to withdraw the first application. The motion carried. Mr. Velker made a motion, seconded by Ms. Cross, to approve the second application for a massage establishment license with Ms. Bradley as sole member of the LLC and therefore sole owner of the massage establishment license for Halcyon Springs LLC DBA Spavia Nashville. The motion carried.

Applicant File Review – Education

There were no application files which needed review due to the not approved, pending, or unapproved status of relevant educational institutions.

Receive Reports and/or Requests from Board Director/Manager

Director's Report

Ms. Kimberly Hodge brought the director's report. As of February 6, 2018 there were 4,335 licensed massage therapists and 1,727 licensed massage establishments.

Following is the license status since the last meeting:

THERAPISTS	ESTABLISHMENTS
November 2017	November 2017
Newly Licensed – 47	Newly Licensed – 22
Reinstate Applications – 5	Reinstate Applications – 6
Retired- 12	Retired – 4
New Applications- 29	New Applications- 19
	Address Change Application - 4

THERAPISTS	ESTABLISHMENTS
December 2017	December 2017
Newly Licensed – 21	Newly Licensed – 22
Reinstate Applications – 5	Reinstate Applications – 3
Retired- 13	Retired – 6
New Applications- 18	New Applications- 19
	Address Change Application - 4

THERAPISTS	ESTABLISHMENTS
January 2018	January 2018
Newly Licensed – 35	Newly Licensed – 12
Reinstate Applications – 8	Reinstate Applications – 2
Retired- 11	Retired – 4
New Applications- 31	New Applications - 20
	Address Change Application - 0

Ms. Dale Hill and Ms. Ruth Stewart were recognized as Board Administrators for the administrative office. Ms. Hodge and Ms. Burke both thanked Ms. Hill and Ms. Stewart for their continued work on behalf of the Board.

Continuing Education Audit Report

Ms. Hodge spoke on the continuing education audit report. As of January 26, 2018, for the Audit Period July 2017 thru December 2017, 84 massage therapists were audited for continuing education. Out of those 84, 35 licensees were compliant with the continuing education requirements, and 49 were non-compliant. This comes to a 42 percent compliance rate, with 58 percent non-compliant. 28 of these non-compliant licensees were deficient in the required number of continuing education hours, while 21 of them failed to contact the compliance unit after receiving a second notice of audit letter via certified mail.

Ms. Hodge noted that due to an error in the CE Audit report during the months of September, October and November no data was generated until December 2017. The error was corrected and audit notifications were sent out in December for the previous three months as well as the month of December. Data from this timeframe (September – December) is still being received by the Continuing Education Unit at this time which explains the low number of licensees in compliant status at the time of this report.

After hearing Ms. Hodge's report, Mr. Velker and Ms. Cross both expressed concern that the compliance rate has fallen from 82 percent to 42 percent since the Board is no longer doing a 100 percent audit. Ms. Hodge confirmed that the Board is currently auditing massage therapists randomly at 10 percent. Due to concerns from the Board, Ms. Hodge will bring data to show how this Board's compliance rate compares to that of other Tennessee Boards to present at the May 2018 Board meeting.

Office of General Counsel Report

Mr. Guilford had prepared and spoke on the Office of General Counsel Report.

The Office of General Counsel currently has about 64 open cases pertaining to the Massage Licensure Board, compared with about 75 cases in November 2017 and 31 cases in August 2017. The number of open cases rose significantly this fall after some case reviews, and the Office of General Counsel continues to work through them. Some cases are continuing education matters, but more involve lapsed licenses and/or massage therapists working at establishments with lapsed licenses. A number of cases will be resolved at this meeting by settlement agreement and by contested case hearings.

The previous rules went into effect on August 17, 2017. OGC is not currently working on a rulemaking project for Massage, but Mr. Guilford is keeping notes regarding possible changes to the rules in the future.

The legislative session began in January. The bill-filing deadline has now passed, and no bill specifically pertaining to human massage was filed – one bill regarding animal massage was filed, but that is regulated by the Veterinarian Board. A number of bills that could affect the rulemaking and contested case processes have been filed, but we do not yet know which of those bills are likely to move forward in the legislative process.

Ratification of Agreed Citations for Continuing Education Violations & Lapsed Licenses

Dr. Bolden made a motion, seconded by Ms. Cross, to approve the list of Agreed Citations for continuing education violations and lapsed licenses. The motion carried.

Lapsed Licenses Agreed Citations

Talitha Adkins, Owner, A Better You LLC – 1661

Ms. Adkins agreed to pay a civil penalty in the amount of \$100.00 for operating a massage establishment on a lapsed license for four (4) months.

Joanne Maria Cavanagh, LMT – 8703

Ms. Cavanagh agreed to pay a civil penalty in the amount of \$300.00 for practicing massage therapy on a lapsed license for six (6) months.

Deryk Julian Harvey, LMT - 4816

Mr. Harvey agreed to pay a civil penalty in the amount of \$300.00 for practicing massage therapy on a lapsed license for six (6) months.

Tyrus Wells Arthur, LMT - 6954

Mr. Arthur agreed to pay a civil penalty in the amount of \$200.00 for practicing massage therapy on a lapsed license for five (5) months.

Continuing Education Violations Agreed Citations

Christine Ackerson, LMT - 229

Ms. Ackerson agreed to pay civil penalties in the amount of \$250.00 for failing to obtain four (4) hours of continuing education during the 2011/2012 continuing education cycle.

Amanda D. Bolli, LMT - 2431

Ms. Bolli agreed to pay civil penalties in the amount of \$225.00 for failing to obtain three (3) hours of continuing education during the 2015/2016 continuing education cycle.

Autumn D. Fields, LMT – 9168

Ms. Fields agreed to pay civil penalties in the amount of \$775.00 for failing to obtain twenty-five (25) hours of continuing education during the 2013/2014 continuing education cycle.

Cassandra R. Freschi, LMT – 8707

Ms. Freschi agreed to pay civil penalties in the amount of \$775.00 for failing to obtain twenty-five (25) hours of continuing education during the 2013/2014 continuing education cycle.

Rebekah D. Hudson-Head, LMT – 8930

Ms. Hudson-Head agreed to pay civil penalties in the amount of \$200.00 for failing to obtain two (2) hours of continuing education during the 2015/2016 continuing education cycle.

Heather L. Hunnicutt, LMT - 5789

Ms. Hunicutt agreed to pay civil penalties in the amount of \$200.00 for failing to obtain two (2) hours of continuing education during the 2015/2016 continuing education cycle.

Doris M. Jabaley, LMT – 6147

Ms. Jabaley agreed to pay civil penalties in the amount of \$425.00 for failing to obtain eleven (11) hours of continuing education during the 2015/2016 continuing education cycle.

Anna Grace McCarter (Patterson), LMT – 5895

Ms. McCarter (Patterson) agreed to pay civil penalties in the amount of \$775.00 for failing to obtain twenty-five (25) hours of continuing education during the 2009/2010 continuing education cycle.

Cassandra E. Vaughn, LMT – 10761

Ms. Vaughn agreed to pay civil penalties in the amount of \$300.00 for failing to obtain six (6) hours of continuing education during the 2015/2016 continuing education cycle.

Yizhe Wang, LMT – 10384

Ms. Wang agreed to pay civil penalties in the amount of \$775.00 for failing to obtain twenty-five (25) hours of continuing education during the 2015/2016 continuing education cycle.

Stephen L. Williams, LMT – 11572

Mr. Williams agreed to pay civil penalties in the amount of \$425.00 for failing to obtain eleven (11) hours of continuing education during the 2015/2016 continuing education cycle.

Ratification of New Licenses and Reinstated Licenses

Dr. Bolden made a motion, seconded by Ms. Cross, to approve the lists of ratification for initial and reinstated licenses for massage therapists and massage establishments. The motion carried.

Massage Therapists

Aaron Ariel Kristen	Bechard Brandy Lee
Arango Catalina P.	Blackburn/Granger Brenda L.
Aubuchon Kristie Lynn Madriaga	Brandon Jennifer Lynn
Baker Mary Alice	Brock Shannon April
Balfour Angel	Brown Tyler C.
Barbour Christopher Devann	Buschermohle Amanda Kathleen
Barnes Lillian B	Cain Deborah Janean
Barney Allison Marie	Cordes Jinks Elizabeth Joan
Bartrum Madison Leigh	Danielsen-Moore Crystal Danielle
Bayless Melissa Swearingen	Davis James Nathan
Beauchamp Aileen V	Dominick Sonya Marie
Durham Allison Marie	Muraguri Stephen Njeru
Earnest Julianna Sarah	Nickels Jeanette Rae
Evans Tammy Ruth	Peek Candice Rena
Flick Shannon Nicole	Poindexter Jessica Leigh
Floyd Addie Kathryn	Pritchard William Christopher
Foster Christine Lee	Ray Shannon Michelle
Galvin Corinne Elizabeth	Reich Tiffany Jo
Gaskin Valerie Denise	Roberts Breanna Elizabeth
Gentry April Denise	Robertson Rebecca Michelle
Heifner Devin Renee	Rochefort Stefanie Michelle
Hitzelberger Britaney Nicole	Rokus Nikki Marie
Horton Marlin James	Sherrod Andrew Daniel
lliev Dimitar Ivanov	Smith Hunter Dylon
Ingram Hannah Michel	Steinberg Jonathan David
Jansen Philip Thomas	Stevens Karen Marie
Kent Katelyn Michelle	Stotts Jonathan David
Kiper Kevin Rio	Tarantino Rachael Elisabeth
Klaric Diana	Thrasher Todd Eric
Langston Taylor Marie	Toussaint Kristin Anne
Leanos Sandra	Turpin Laura Roseanne
Littlefield Alanya Darlene	Villa Allison A
Longphre Elizabeth C	Wambsgans Nichole Nellie
Maklan Eric Joshua	Weaver Lisa Jeanette
Matheson Cathy Lynn	Welzel Jennifer D'Anne
Mcdermott Courtney Hope	Williams Donald E.

Mcgavock Rebecca Faith	Williamson Margaret Bitutu
Mcknight Lauren Jade	Wright Karla Faith
Miller Brittney Taylor	Xu Junru
Mize Lena Kalinda	Zhai Lihua
Mossa Katherine M. M.	

Massage Therapist Re-instatements

Arthur Tyrus Wells	King Forrest Everett
Bell Tawnya Lynne	Mattix Catherine Louise
Coorts Joanne Maria Cavanagh	Mccarter Anna Grace
Coryell Denise Renee	Miller Kayla Marie
Davis Shannon Tyndall	Miller Lisa Marie
Dunavant Dana Renee	Reynolds Bryan Lynn
Duncan Charles William	Rich Debra Elizabeth
Harvey Deryk Julian	Shambaugh Robert Scott
Hickman Carolyn S.	Singleton John David
Hortman Gina Renee	Spann Stephanie Nicole
Jones Kristy Marie	West Erica Juliet

$\underline{Establishments}$

A Great Reflexology (Foot Reflexology)
Aka Healing Hands Massage
Anesthesia Services Associates Pllc Dba Comprehensive Wellness Pharmacy
Angel Glow Massage Therapy @ All About Health
Art - Body - Soul
Blackberry Farm Llc (Spa & Wellness Center)
Body Balance Massage & Wellness Llc
Body Balance Massage Therapy And Wellness
Briezy Accents Dba Healing Vibes Massage And Bodywork
Collegedale Chiropractic Pllc
Complete Harmony Massage
Daylight Therapeutic Massage
Dollywood'S Dreammore Resort & Spa
Ejm Bodywork
Elements Massage Of Brentwood
Glow Skin Care And Wellness Spa
Harmonic Living Skin & Wellness
Heavenly Flower Massage
In Touch Chiropractic
Jaspe Salon
Katerina Harrington

Kb Massage
La Bella E Famosa At Green Hills
Longevity Massage Specialists Bh Llc
Lucky Star Massage
Massage By Wanda
Massage Therapy
Mechele Felts Lmt
Mountain Creek Chiropractic Llc
Move Cross Training
Nashville Sports Massage
Oasis Massage And Spa
On The Spot Wellness Wagon - Mobile Massage Unit
Onsite Massage Inc
Patrick C Grayson Md Inc Dba Moore Road Medical Weight Loss & Medi-Spa
Soho Spa Inc Dba Daily Spa Massage
So-Zen Massage Therapy
Teague & Teague & Associates
The Twisted Tree Massage & Day Spa
Therapeutic Massage-Body Mind & Spirit
Three Chord Massage
Tia Kay Lmt
Transforming Touch Massage
Transforming Touch Massage

Establishment Re-activations

A Better You Llc	Karen Sue Moneymaker
Believers' Touch	Massage Connection By Leslie
Body Balance By Jill	Studio 109
Downtown Cut And Color	The Color Bar
Get The Look Salon & Day Spa	The Spalon
Gould'S Day Spa And Salon Cordova	Touched Into Being Body Centered Therapies

Ratification of Approved Continuing Education Courses

Dr. Bolden made a motion, seconded by Ms. Cross, to ratify the approved continuing education course "Tennessee Massage Law" for 2 hours, by John and Karen Kestner, LMT's. The motion carried.

Discuss and Consider Request for Continuing Education Waiver

Dr. Bolden made a motion, seconded by Ms. Cross, to approve the request for waiver of continuing education requirements due to health concerns from Ms. Jan L. Bular, LMT. The motion carried

Review Board Correspondence

There was no Board correspondence to review at this meeting.

<u>Tennessee Professional Assistance Program Statistical Report Regarding the Professional Assistance Program</u>

Mr. Harkreader presented the statistical report for Tennessee Professional Assistance Program. From July 1, 2017 through December 31, 2017 TnPAP monitored eleven (11) massage therapists, six (6) as a result of Board orders, and five (5) which were referred from the administrative office during the application review process, due to concern for previous arrests. Four (4) evaluations and one monitoring agreement were executed during this time. Five (5) cases were closed, one because the monitoring agreement was completed, three (3) because after evaluation, the individuals declined TnPAP services, and one because no monitoring agreement was deemed necessary. Expenditures were \$9,500.00 for toxicology screens and \$2,460.00 for evaluations, bringing the total expenditures for this six-month period to \$11,960.00. No action was taken by the Board on this item at this meeting.

<u>Discuss and Take Action If Necessary On the Number of Attempts Allowed to Take the TnPAP Orientation Course</u>

The Board began discussion on limiting the number of attempts allowed to take the TnPAP orientation course, which is now required for graduation at Tennessee massage schools. Dr. Bolden expressed concern that limiting the number of attempts would keep students from graduating after completing all other requirements. The Board took some discussion from the floor regarding glitches in the testing system for this course. Mr. Harkreader stated that he would consult with TnPAP's technical support to work out the glitches. After much discussion, the Board decided to not take any action on this item at this meeting.

Reports from Staff and Board Member Who Attended the FARB Meeting

Ms. Burke and Ms. Hodge both attended the FARB meeting. Ms. Burke said the meeting was very enlightening, especially the mock board meetings. Ms. Hodge said she appreciated getting a chance to see more of what is happening around the nation with licensing in all professions. She said it was apparent that there is a big push to deregulate in all professions, which to some extent can be traced to the recent North Carolina dental case.

Discuss and Appoint Staff to Attend the 2018 FSMTB Executive Directors Summit

Mr. Velker made a motion, seconded by Ms. Cross, that Ms. Kimberly Hodge should attend the April 12 & 13 2018 FSMTB Executive Directors Summit.

Discuss and Appoint Staff to Attend the 2018 FSMTB Exam Development Review Meeting

After some discussion, Mr. Velker made a motion, seconded by Mr. Mullins, to send Dr. Bolden, Ms. Cross, and Ms. Hodge to the 2018 FSMTB Exam Development Review Meeting. The motion carried.

Review and Consider a Policy Regarding Online Core Curriculum

As a result of the creation of a task force to study online core curriculum, Mr. Mullins shared with the Board a letter he had written and the data he had collected regarding online core curriculum for massage education programs, and summarized this for the meeting. The points he made included a recommendation for a 60/40 split of in-classroom and online education respectively; consideration for accreditation of programs and eligibility for financial aid; continuing to compile more information from a variety of sources in continuing to evaluate the use of online education; and the using online education as an opportunity to increase the number of hours Tennessee requires for licensure of massage therapists. Mr. Guilford pointed out that the 500 hours of education for licensure is stipulated by statute, so to increase those hours would require a change in the law. At Dr. Bolden's request, Mr. Guilford addressed the process the health department would use to attempt to make such a change. Maj-Lis Nash was recognized, and shared that AMTA is interested and has already looked into legislator sponsorship for such a bill. She suggested that Mr. Mullins continue research into online education and increasing the number of educational hours required for licensure, and report back at another Board meeting. Mr. Guilford noted that the Board may not be able to become directly involved in the writing of a bill, but that a private citizen could do so, using information from Board meetings and research. After much discussion, the Board chose not to take action on this issue at this meeting.

<u>Discuss and Consider Approving a Policy Regarding Unlicensed Establishment Enforcement</u>

The Board reviewed the final draft of the Unlicensed Establishment Enforcement Policy, which the Board had already approved at a previous meeting.

For the Board's information, Mr. Guilford brought up the recent POLARIS report on human trafficking with regard to the involvement of illicit massage establishments. Mr. Bolden brought up the fact that the POLARIS report referenced the FSMTB report on human trafficking, which was instigated by the Tennessee Board representatives. Ms. Kimberly Hodge of the Board's administrative office was instrumental in the creation of the FSMTB report. Ms. Hodge spoke at length about a POLARIS event about she attended recently in Atlanta, Georgia and the things she learned about the systems that are being put in place by private organizations, from the Georgia Bar Association to Delta Airlines, to assist the victims of human trafficking. Ms. Hodge

shared that she is on a task force with the Non-Governmental Agencies and TBI that is focused on human trafficking and finding attorneys who will work with victims of human trafficking.

<u>Discuss and Take Action If Necessary on School Approvals and/or School Program Changes</u>

No action was necessary on this item at this Board meeting.

Review, Discuss and Approve the Annual School Report

Dr. Bolden spoke about the Annual School Report. Statewide, students at massage programs had a 65 percent program completion rate, and nearly all those who completed a massage program sat for the MBLeX exam. Also statewide, 71 percent of those who took the MBLeX time passed the exam on the first try. This passage rate is within the FSMTB's expected parameters. There was discussion about some schools not meeting the 70 percent first-time passage rate, and the need for explanations and corrective plans to be submitted to the Board. Two schools did not report after at least 5 attempts by the administrative office to remind them by mail, phone, and email over a 4-month time frame. Mr. Guilford's office will contact them about their failure to report. No action was taken by the Board on this item at this meeting.

Dr. Bolden made a motion, seconded by Mr. Mullins, to adjourn the February 12, 2018 Tennessee Massage License Board meeting at 5:33 pm. The motion carried.

MINUTES TENNESSEE MASSAGE LICENSURE BOARD FEBRUARY 13, 2018

Time:

9:00 a.m. C.S.T.

Location

665 Mainstream Drive HRB Conference Center 1st Floor, Iris Room Nashville, TN 37243

Members Present

Marvis Burke, LMT, Chairperson

Bill Mullins, LMT Ed Bolden, LMT

Cynthia Jaggers, LMT, Secretary Virginia P. Yarbrough, LMT Michael Velker, Citizen Member

Members Absent:

Christi Cross, Citizen Member

Staff Present:

Kimberly Hodge, Board Director Ruth Stewart, Board Administrator

Marc Guilford, Office of General Counsel

The meeting was opened at 9:15 a.m. with the charge to the Board prior to contested case hearings by administrative law judge Michael Begley, who presided over all the hearings at this meeting. A roll call of the Board members was taken, and a quorum established.

Contested Case Hearings - Proposed Final Orders

Howard A. Fagelman, LMT – 10338

Mr. Marc Guilford, Assistant General Counsel, represented the Tennessee Department of Health. Mr. Fagelman was present. Mr. Fagelman had been licensed as a massage therapist in Tennessee since November of 2013, and had pled guilty to two counts of possession/casual exchange of a controlled substance in September, 2016 and pled guilty again to one count of the same offense in October, 2017. Mr. Fagelman was actively licensed as a massage therapist in Tennessee during this time. He did not self-report these convictions to the Board, and falsely indicated that he had not been convicted of any unreported crimes when he renewed his massage therapist license in January 2017. Mr. Guilford called Ms. Kimberly Hodge, Board Director, Mr. Mike Harkreader, Executive Director of the TnPAP program, and Mr. Fagelman himself to testify. In

his testimony, Mr. Fagelman agreed that he had not reported as he was required to, and that as a result of these convictions he had completed two separate drug rehabilitation programs. Mr. Fagelman admitted that he had allowed a friend to sign Mr. Fagelman's name to the renewal application. Mr. Fagelman also testified that he had contacted the Board's professional assistance program during this time. Mr. Harkreader testified that TnPAP showed no documentation of previous contact with Mr. Fagelman. Mr. Harkreader also testified about the general process that TnPAP goes through with individuals who have already completed treatment programs as a result of criminal convictions. The Stipulations of Fact above establish that Mr. Fagelman violated T.C.A. 63-18-108 (1)(2)(7)(12), TENN. COMP. R. & REGS 0870-01-.10 and TENN. COMP. R. & REGS 0870-01-.18.

After discussion and review, the Board found that Mr. Fagelman had violated the Tennessee Massage Licensure Board statutes and regulations. His conduct constitutes grounds for discipline on his massage therapist license. Mr. Velker made a motion, seconded by Dr. Bolden, to approve the proposed final order without the proposed civil penalties. The motion carried. Mr. Fagelman's massage therapist license was suspended, effective the date of entry of this order. In order to have this suspension lifted, Mr. Fagelman must complete a TnPAP evaluation, complete any recommended treatment, and sign any recommended monitoring agreement. At this point, the suspension shall be lifted and Mr. Fagelman's license shall be placed on probation for at least three (3) years. During the probationary period, Mr. Fagelman must maintain 100% compliance with the TnPAP monitoring agreement and all TnPAP recommendations, evidenced by quarterly reports issued to the Board from TnPAP. Mr. Fagelman was also required to pay all actual and reasonable costs of prosecuting the case not to exceed Ten Thousand Dollars (\$10,000.00).

Consent Orders

Melissa A. Deering, LMT - 9336

Mr. Peyton Smith, Assistant General Counsel, presented and discussed the consent order for Melissa A. Deering. Ms. Deering was licensed by the Board as a Massage Therapist on January 10, 2012. On February 8, 2016, the Board ratified a Consent Order in which Ms. Deering's license was placed on probation and Ms. Deering agreed to, among other things, obtain thirteen (13) hours of continuing education for the 2011/2012 continuing education cycle and six (6) penalty hours, for a total of nineteen (19) continuing education hours. She failed to obtain the required hours. Ms. Deering's conduct constitutes grounds for discipline. A motion was made by Mr. Velker, seconded by Dr. Bolden, to approve the Consent Order as written. The motion carried.

Ms. Deering's massage therapist license was suspended, effective the date of this order, until she submitted the required nineteen (19) continuing education hours required by the 2016 Consent Order. Upon submission of hours, her license would be placed on probation for a period of no less than three (3) years and shall remain on probation until Ms. Deering fully complies with this

order. She was assessed one (1) Type B Civil Penalty in the amount of five hundred dollars (\$500.00), representing the penalty for violating the 2016 Consent Order. Ms. Deering was required to pay all actual and reasonable costs of prosecuting this case not to exceed one thousand dollars (\$1,000).

Lina Hall, LMT – 10896 – Pressure Massage, LME – 4673 – Acu Massage, LME – 4583

Mr. Marc Guilford, Assistant General Counsel, presented and discussed the Consent Order for Lina Hall. Ms. Hall was licensed by the Board as a Massage Therapist on July 1, 2013. Her license was active with an expiration date of August 31, 2018. Ms. Hall was the owner and responsible person for Pressure Massage at 111 Broyles Drive, Suite 3, Johnson City, Tennessee, 37601. Pressure Massage was licensed by the Board as a massage establishment on December 28, 2016, and was actively licensed with an expiration date of December 31, 2018. Acu Massage at 2244 N. Roan Street, #100, Johnson City, TN 37601 was licensed by the Board as a massage establishment on August 8, 2016. At the time of this Board meeting, Acu Massage's establishment license was retired. On May 12, 2017 at least two unlicensed individuals were found practicing massage therapy at Pressure Massage. The Stipulation of Fact above establish that Ms. Hall violated T.C.A. 63-18-108(5)(7)(12), and TENN. COMP. R. & REGS., 0870-01-02(1)(2)(b)(1). A motion was made by Dr. Bolden, seconded by Mr. Mullins, to approve the Consent Order as written. The motion carried.

The massage establishment licenses for both Pressure Massage and Acu Massage were revoked. Ms. Hall's massage therapist license was placed on probation for a period of at least three (3) years, during which period she shall be prohibited from operating, being the responsible person at, or having any ownership interest in any massage establishment. After this probationary period, if Ms. Hall applies for an establishment license, she shall be required to appear before the Board in person for an interview, and the Board shall take this order into account when considering such application. Ms. Hall is assessed two (2) Type A civil penalties totaling \$1,000.00. Ms. Hall was required to pay actual and reasonable costs of investigating and prosecuting this case not to exceed \$3,000.00. Once at least three years have passed from the effective date of this order, and provided Ms. Hall has fully complied with the order, including paying all costs and civil penalties, the probation of her massage therapist license shall automatically terminate.

Marco Rigo, LMT - 9902

Mr. Marc Guilford, Assistant General Counsel, presented and discussed the consent order for Mr. Marco Rigo. Mr. Rigo was licensed by the Board as a massage therapist on January 24, 2013. At the time of this meeting, his therapist license was retired. The State was prepared to present evidence at hearing that in 2016, while giving a massage to a client, Mr. Rigo touched the client's genitals and caused his penis to come into contact with the client's hand. The State is also prepared to present evidence at hearing that in 2016, while massaging a different client, Mr. Rigo caused his groin to come into contact with that client's hand. Mr. Rigo asserts that he can

present evidence that these allegations are untrue and/or that any such contact was not intentional. Both parties agree that if proven, such alleged acts would constitute violations of law and grounds for discipline of Mr. Rigo's massage therapist license. These acts could be in violation of T.C.A. 63-18-108(6)(7)(12) and TENN. COMP. R. & REGS. 0870-01-19(1)(k)(q). A motion was made by Dr. Bolden, seconded by Mr. Mullins, to approve the consent order as written. The motion carried.

For the purpose of avoiding further administrative action with respect to this cause, Mr. Rigo agreed that his massage therapist license is voluntarily surrendered. A voluntary surrender is considered the same as revocation. Mr. Rigo also agreed to pay actual and reasonable costs of investigating and prosecuting this case not to exceed three thousand dollars (\$3,000.00).

Agreed Citation

Daniel R. Seaborg, LMT – 4879

Mr. Marc Guilford, Assistant General Counsel, presented and discussed the agreed citation for Mr. Daniel R. Seaborg. Mr. Guilford explained that although Mr. Seaborg had signed and submitted the agreed citation for continuing education violations in the usual way, Mr. Seaborg had sent in \$25.00 too little to satisfy the fines. Mr. Guilford stated that Mr. Seaborg had at this point paid the full amount and asked the Board to approve the agreed citation as written. A motion was made by Mr. Velker, seconded by Mr. Mullins, to approve the agreed citation as written. The motion carried.

Mr. Seaborg agreed to pay a civil penalty in the amount of \$275.00 for failing to obtain five (5) hours of continuing education during the 2015/2016 continuing education cycle.

Consent Order

Zhuliya Orrand, LMT – 10005 – Gold Sun Massage – LME – 3971

Mr. Marc Guilford, Assistant General Counsel, presented and discussed the consent order for Ms. Zhuliya Orrand. Ms. Orrand was licensed by the Board as a massage therapist on May 7, 2013. At the time of this meeting, her massage therapist license was active with an expiration date of November 30, 2018. Gold Sun Massage at 1139 North West Broad Street, Suite 106, Murfreesboro, TN 37129 was licensed as a massage establishment on March 11, 2014 and this license was active at the time of this meeting. Ms. Orrand was the owner and responsible person for Gold Sun Massage. Ms. Orrand allowed two unlicensed individuals to practice massage therapy at Gold Sun Massage. On December 12, 2017, Ms. Orrand pled guilty to impersonation of a licensed professional, a class E felony. The Stipulations of Fact above establish that Ms. Orrand violated T.C.A. 61-18-108(5)(7)(12) and TENN. COMP. R. & REGS. 0870-01-02(1)(2)(b)(1). A motion was made by Dr. Bolden, seconded by Mr. Velker, to approve the consent order as written. The motion carried.

For the purpose of avoiding further administrative action with respect to this cause, Ms. Orrand agreed that her massage therapist license was revoked and that Gold Sun Massage's massage establishment license was revoked. Ms. Orrand agreed to pay the actual and reasonable costs of investigating and prosecuting this case not to exceed three thousand dollars (\$3,000.00).

Contested Case Hearing - Proposed Final Order

Jie Allen, LMT – 9241 – Blue Sapphire Massage – LME – 3523

Mr. Marc Guilford, Assistant General Counsel, represented the Tennessee Department of Health. Ms. Allen was not present. A motion was made by Dr. Bolden, seconded by Mr. Mullins, to proceed in default in Ms. Allen's absence. Mr. Guilford called Ms. Kimberly Hodge, Board Director, and Ms. Marie Randolph, an Investigator for the Department of Health, to testify. Ms. Hodge verified that the information from the public license verification page, printed February 13, 2018, showed that Ms. Allen's massage therapist license was active through May 31, 2019 and that Blue Sapphire Massage's massage establishment license was active through February 28, 2018. The Facilities licensure page notes that Ms. Jie Allen is the owner of that establishment. Ms. Randolph testified that she investigated Ms. Allen and Blue Sapphire Massage, and that she visited the establishment in January 2017. The establishment was open an operating, and Ms. Randolph took photographs of the establishment. These photographs were entered as evidence, and Ms. Randolph testified that she met with Ms. Allen at the establishment, and that Ms. Allen's massage therapist license was posted in the establishment. Other therapist licenses were posted that belonged to Yuxia Lou and Aiyan Meng. Ms. Allen stated to Ms. Randolph that Ms. Lou and Ms. Meng no longer worked at the establishment. Ms. Allen went to her car and brought Ms. Randolph a therapist license belonging to Aiqing Xu, whom Ms. Allen told her had been working at the establishment, but was not one of the three women who had quickly left the establishment upon Ms. Randolph's arrival. Ms. Randolph's photographs of these licenses and of a price list for massage services at Blue Sapphire Massage were shown to the Board. Ms. Randolph testified that there were three clients present when she arrived at the establishment, and three women, none of them Ms. Allen, providing massage. When asked for identification, all three women left the building, two by the back door and one through a secondstory window from a treatment room onto the roof of a porch. Ms. Randolph discovered the two women who had left through the back door hiding behind the building. Ms. Randolph stated that Ms. Allen spoke English well enough to understand and answer her questions. Although Ms. Allen told Ms. Randolph that two of the women were not providing massage, the clients confirmed to Ms. Randolph that they were receiving massages.

Ms. Allen was licensed by the Board as a massage therapist on November 18, 2011. Ms. Allen owns and runs Blue Sapphire Massage at 211 Donelson Pike, Suite 108, Nashville, Tennessee 37214. Blue Sapphire Massage was licensed by the Board as a massage establishment on February 7, 2012. In at least January 2017, Ms. Allen allowed at least two unlicensed individuals to practice massage therapy at Blue Sapphire Massage. The Stipulations of Fact

above establish that Ms. Allen violated T.C.A 63-18-108(6)(7)(12) and TENN. COMP. R. & REGS. 0870-01-.02(1)(2)(b)(1). After discussion and review, the Board found that Ms. Allen had violated Tennessee Massage Licensure Board statutes and regulations. Her conduct constitutes grounds for discipline on her massage therapist license and on Blue Sapphire Massage's massage establishment license. A motion was made by Dr. Bolden, seconded by Mr. Mullins, to approve the proposed order as written. The motion carried.

Ms. Jie Allen's massage therapist license was revoked, and the massage establishment license for Blue Sapphire Massage was revoked. Ms. Allen was required to pay all actual and reasonable costs of investigating and prosecuting this case not to exceed five thousand dollars (\$5,000.00).

The meeting was adjourned.