## **Virtual Mediation**



Human Resources

Recent events have made all of us more willing to accept technology as an effective medium for communication. A virtual mediation platform is a voluntary process by which parties can settle their workplace disputes online without the need for in-person appearances.



Provides greater flexibility in terms of meeting location.



Significant time savings due to the elimination of travel.



Online documentation can be made available to all parties throughout the process.

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The options for dates and times of meetings open up with online mediation.

There are no geographical restraints.



Virtual conferencing platforms allow for each side to have a breakout room, as is typical at in-person mediations.



Prohibited



Virtual Mediation Requires Video Camera Presence



Available



All Agreements are Signed Electronically

For additional information, please contact the Mediation Program Coordinator at DOHR.Mediation@tn.gov or via telephone at (615) 741-0623.