

# TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Enforcement Board  
 Andrew Jackson Building  
 502 Deaderick Street, 4<sup>th</sup> Floor  
 Nashville, Tennessee 37243

## Underground Utility Damage Prevention Program Calendar Year 2020

<b>Enforcement Results</b>	
Violations	133
No Violations	48
Administrative Closures	19
Consolidations	11
<b>Total</b>	<b>211</b>

<b>Sanctions</b>	
Ordered to Training	142
Ordered to Pay Civil Penalty	\$21,875

<b>Root Cause of Violations</b>	
No notification made to Tennessee One-Call/811	83
Failure to use reasonable care	33
Excavating beyond 15 day expiration	5
Excavating/demolishing before locate request is valid	7
Reporting a false emergency	3
Excavating/Demolishing outside requested locate area	1
Not reporting damage to underground utility/facility	1
<b>Total</b>	<b>133</b>

<b>Violator Type</b>	
Construction Services	104
Landscaping Services	17
Government Services	1
Fencing Services	1
Other	10
<b>Total</b>	<b>133</b>

<b>Complainants of Violations</b>	
Gas	116
Water	8
Locator	3
Cable/Telecom	4
Electric	1
Sewer	1
<b>Total</b>	<b>133</b>

<b>Complaints Received</b>
226