

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program
 Tennessee Public Utility Commission
 502 Deaderick Street, 4th Floor
 Nashville, Tennessee 37243

January-March 2022 Underground Utility Damage Prevention Program Quarterly Report

January 25, 2022 Executive Committee Meeting

Enforcement Results

Violations	32
No Violations	1

Civil Penalty

No. of Civil Penalties	Amount	Total
4	\$2,500	\$10,000
1	\$5,000	\$5,000
1	\$10,000	\$10,000
Total		\$25,000

Ordered to Training

28

Root Cause of Violations

No notification to 811	21
Failure to use reasonable care	5
Reporting a false emergency for locate ticket	4
Excavating/Demolishing beyond 15-day expiration	2

Total 32

Violators by Region

No. of Violators

East	16
Middle	15
West	1

Total 32

Work by Violator

Construction Services	26
Landscape Services	6
Total 32	

Complainants of Violations

Gas	24
Water	7
Electric	1
Total 32	

February 23, 2022 Executive Committee Meeting

Enforcement Results

Violations	14
No Violations	2

Civil Penalty

No. of Civil Penalties	Amount	Total
2	\$2,500	\$5,000
2	\$5,000	\$10,000
2	\$7,500	\$15,000
Total		\$30,000.00

Ordered to Training

11

Root Cause of Violations

No notification to 811	8
Failure to use reasonable care	3
Excavating/Demolishing beyond 15-day expiration	2
Reporting a false emergency for locate ticket	1
Total 14	

Violators by Region

No. of Violators

East	12
Middle	2
Total 14	

Work by Violator

Construction Services	12
Landscape Services	2
Total	14

Complainants of Violations

Gas	12
Water	2
Total	14

March 29, 2022 Executive Committee Meeting

Enforcement Results

Violations	18
No Violations	2

Civil Penalty

No. of Civil Penalties	Amount	Total
2	\$1,250	\$2,500
3	\$2,500	\$7,500

Total \$10,000

Ordered to Training

18

Root Cause of Violations

Failure to use reasonable care	9
No notification to 811	6
Reporting a false emergency for locate ticket	2
Excavating/Demolishing beyond 15-day expiration	1
Total	18

Violators by Region

No. of Violators

East	13
Middle	5

Total 18

Work by Violator

Construction Services	15
Landscaping Services	2
Other	1

Total 18

Complainants of Violations

Gas	14
Water	4

Total 18

Complaints Received January-March 2022

Complainants	Complaints of Alleged Violation
Gas Facility Owner	43
Water Facility Owner	8
Telecom/Cable Facility Owner	1
Electric	1
Other	1

Total 54

Of the 54 complaints received, 38 reported damage to an underground facility.