

# TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee  
Public Utility Commission  
502 Deaderick Street, 4<sup>th</sup> Floor Nashville,  
Tennessee 37243

## July—September 2022 Underground Utility Damage Prevention Program Quarterly Report

### July 26, 2022 Executive Committee Meeting

#### Enforcement Results

|               |    |
|---------------|----|
| Violations    | 18 |
| No Violations | 2  |

| Civil Penalty          |         |           | Ordered to Training |
|------------------------|---------|-----------|---------------------|
| No. of Civil Penalties | Amount  | Total     | 13                  |
| 4                      | \$2,500 | \$10,000  |                     |
| 2                      | \$7,500 | 15,000    |                     |
|                        | Total   | \$ 25,000 |                     |

#### Root Cause of Violations

|   |   |
|---|---|
| No notification to 811 prior to excavating/demolishing  | 7 |
| Failure to use reasonable care in tolerance/safety zone | 6 |
| Excavating/Demolishing before locate ticket is valid    | 2 |
| Excavating/Demolishing beyond 15-day expiration         | 1 |
| Reporting a false emergency for a locate ticket         | 1 |
| Facility was not located or marked                      | 1 |

Total 18

| Violators by Region | No. of Violators |
|---------------------|------------------|
| East                | 9                |
| Middle              | 6                |
| West                | 3                |

Total 18

### Work by Violator

|                       |    |
|-----------------------|----|
| Construction Services | 17 |
| Government Services   | 1  |
| Total 18              |    |

### Complainants of Violations

|          |    |
|----------|----|
| Gas      | 15 |
| Water    | 3  |
| Total 18 |    |

### August 30, 2022 Executive Committee Meeting

### Enforcement Results

|               |    |
|---------------|----|
| Violations    | 28 |
| No Violations | 2  |

### Civil Penalty

| No. of Civil Penalties | Amount   | Total           |
|------------------------|----------|-----------------|
| 7                      | \$2,500  | \$17,500        |
| 1                      | \$10,000 | \$10,000        |
| <b>Total</b>           |          | <b>\$27,500</b> |

### Ordered to Training

|  |    |
|--|----|
|  | 20 |
|--|----|

### Root Cause of Violations

|   |    |
|---|----|
| No notification to 811 prior to excavating/demolishing  | 18 |
| Failure to use reasonable care in tolerance/safety zone | 6  |
| Excavating/Demolishing beyond 15-day expiration         | 2  |
| Reporting a false emergency for locate ticket           | 2  |
| Total 28  |    |

### Violators by Region

### No. of Violators

|          |    |
|----------|----|
| East     | 6  |
| Middle   | 21 |
| West     | 1  |
| Total 28 |    |

### Work by Violator

|                       |    |
|-----------------------|----|
| Construction Services | 22 |
| Landscape Services    | 3  |
| Fencing Services      | 2  |
| Other                 | 1  |
| Total 28              |    |

### Complainants of Violations

|          |    |
|----------|----|
| Gas      | 22 |
| Water    | 5  |
| Sewer    | 1  |
| Total 28 |    |

### September 27, 2022 Executive Committee Meeting

### Enforcement Results

|               |    |
|---------------|----|
| Violations    | 17 |
| No Violations | 1  |

### Civil Penalty

| No. of Civil Penalties | Amount  | Total    |
|------------------------|---------|----------|
| 2                      | \$2,500 | \$5,000  |
| 2                      | \$5,000 | \$10,000 |

**Total \$15,000**

### Ordered to Training

13

### Root Cause of Violations

|   |   |
|---|---|
| Failure to use reasonable care in tolerance/safety zone | 6 |
| No notification to 811 prior to excavation/demolishing  | 4 |
| Excavating/demolishing beyond 15-day expiration         | 3 |
| Excavating/Demolishing before locate request is valid   | 2 |
| Reporting a false emergency for locate ticket           | 1 |
| Facility was not located or marked                      | 1 |

Total 17

### Violators by Region

### No. of Violators

|        |   |
|--------|---|
| East   | 9 |
| Middle | 7 |
| West   | 1 |

Total 17

### **Work by Violator**

|                       |           |
|-----------------------|-----------|
| Construction Services | 13        |
| Landscaping Services  | 2         |
| Government Services   | 1         |
| Other                 | 1         |
| <b>Total</b>          | <b>17</b> |

### **Complainants of Violations**

|              |           |
|--------------|-----------|
| Gas          | 10        |
| Water        | 5         |
| Sewer        | 1         |
| Telecom      | 1         |
| <b>Total</b> | <b>17</b> |

### **Complaints Received July—September 2022**

| <b>Complainants</b>          | <b>Complaints of Alleged Violation</b> |
|------------------------------|--|
| Gas Facility Owner           | 70                                     |
| Water Facility Owner         | 14                                     |
| Telecom/Cable Facility Owner | 7                                      |
| Electric                     | 4                                      |
| Sewer                        | 3                                      |
| Other                        | 3                                      |
| <b>Total</b>                 | <b>101</b>                             |

Of the 101 complaints received, 82 reported damage to an underground facility.