

# TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee  
 Public Utility Commission  
 502 Deaderick Street, 4<sup>th</sup> Floor Nashville,  
 Tennessee 37243

## July—September 2023 Underground Utility Damage Prevention Program Quarterly Report

### July 25, 2023, Executive Committee Meeting

#### Enforcement Results

Violations	17
No Violations	4

#### Civil Penalty

No. of Civil Penalties	Amount	Total
5	\$2,500	\$12,500
<b>Total</b>		<b>\$12,500</b>

#### Ordered to Training

13

#### Root Cause of Violations

No notification to 811 prior to excavating/demolishing	9
Failure to use reasonable care in tolerance/safety zone	3
Reporting a false emergency for a locate ticket	2
Excavating/Demolishing before locate request is valid	1
Facility Not Marked or Located	1
Other	1

Total 17

#### Violators by Region

#### No. of Violators

East	3
Middle	12
West	2

Total 17

### Work by Violator

Construction Services	11
Other	3
Landscaping Services	1
Fencing Services	1
Utility Services	1

Total 17

### Complainants of Violations

Gas	12
Sewer	2
Water	2
Telecommunication	1

Total 17

### August 31, 2023, Executive Committee Meeting

### Enforcement Results

Violations	11
No Violations	6
Consolidate	1

### Civil Penalty

No. of Civil Penalties	Amount	Total
3	\$2,500	\$7,500
2	\$5,000	\$10,000
1	\$15,000	\$15,000

**Total \$32,500**

### Ordered to Training

9

### Root Cause of Violations

No notification to 811 prior to excavating/demolishing	5
Failure to use reasonable care in tolerance/safety zone	2
Reporting false emergency for a locate ticket	3
Excavating/Demolishing beyond 15-day expiration	1

Total 11

### Violators by Region

### No. of Violators

East	2
Middle	8
West	1

Total 11

### Work by Violator

Construction Services	8
Landscaping	3
Total	11

### Complainants of Violations

Gas	7
Water	3
Sewer	1
Total	11

### September 26, 2023, Executive Committee Meeting

### Enforcement Results

Violations	21
No Violations	3
Consolidate	1

### Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$2,500	\$2,500
1	\$10,000	\$10,000
Total		\$12,500

### Ordered to Training

19

### Root Cause of Violations

No notification to 811 prior to excavating/demolishing	14
Failure to use reasonable care in tolerance/safety zone	3
Excavating/Demolishing beyond 15-day expiration	2
Excavating/Demolishing before locate request is valid	1
Reporting false emergency for a locate ticket	1
Total	21

### Violators by Region

### No. of Violators

East	11
Middle	8
West	2
Total	21

### Work by Violator

Construction Services	11
Landscaping	3
Fencing Services	2
Utility Services	2
Other	3
Total	21

### Complainants of Violations

Gas	18
Water	3
Total	21

### Complaints Received July—September 2023

Complainants	Complaints of Alleged Violation
Gas Facility Owner	52
Water Facility Owner	13
Electric	1
Telecom/Cable	4
Sewer	3
Total	73

Of the 73 complaints received, 59 reported damage to an underground facility.

