

ANNUAL REPORT

FISCAL YEAR 2013-2014



TENNESSEE BUREAU OF INVESTIGATION
MARK GWYN, DIRECTOR



INTERNATIONALLY ACCREDITED SINCE 1994



BILL HASLAM
Governor

TENNESSEE BUREAU OF INVESTIGATION

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MARK GWYN
Director

September 15, 2014

The Honorable Bill Haslam
Governor of Tennessee
&
The Honorable Members of the
Tennessee General Assembly

Dear Ladies and Gentlemen:

I am pleased to present the Fiscal Year 2013-2014 Annual Report for the Tennessee Bureau of Investigation. The year was rewarding as the Bureau continued to take new, innovative strides to streamline operations to better increase efficiency and effectiveness of the services we provide Tennessee residents. By reading this report, I believe you will gain a better understanding of the Bureau as an organization, its accomplishments, and the importance of the employees' daily work to make the agency an essential part of Tennessee's judicial system.

Fiscal Year 2013-2014 was a successful one. Our dedicated Special Agents in the Criminal and Drug Divisions continued to investigate a wide range of cases, securing dozens of key indictments and convictions. Our Training Division launched a new academy to equip caseworkers from the Department of Children's Services to better investigate allegations of child endangerment. Our Forensic Services Division took great steps toward securing an even higher level of accreditation to better represent the integrity of the work that happens in our three laboratories across the state.

The TBI remains committed to obtaining the most technically-advanced investigative and forensic services, while simultaneously staying focused on the basics of fighting crime. The Bureau continues to provide assistance to the District Attorneys General and work closely with our local, state and federal law enforcement partners. The Bureau takes pride in the fact it has evolved over the years into a respected law enforcement organization with highly trained, dedicated, professional employees who are committed to performance excellence.

When the Bureau was founded, it was charged by the citizens of Tennessee with a great responsibility. With your assistance and support, we at the Bureau vigorously pursue the ultimate goal summed up in the Bureau's mission statement to ensure "that guilt shall not escape, nor innocence suffer."

Sincerely,

Mark Gwyn
Director



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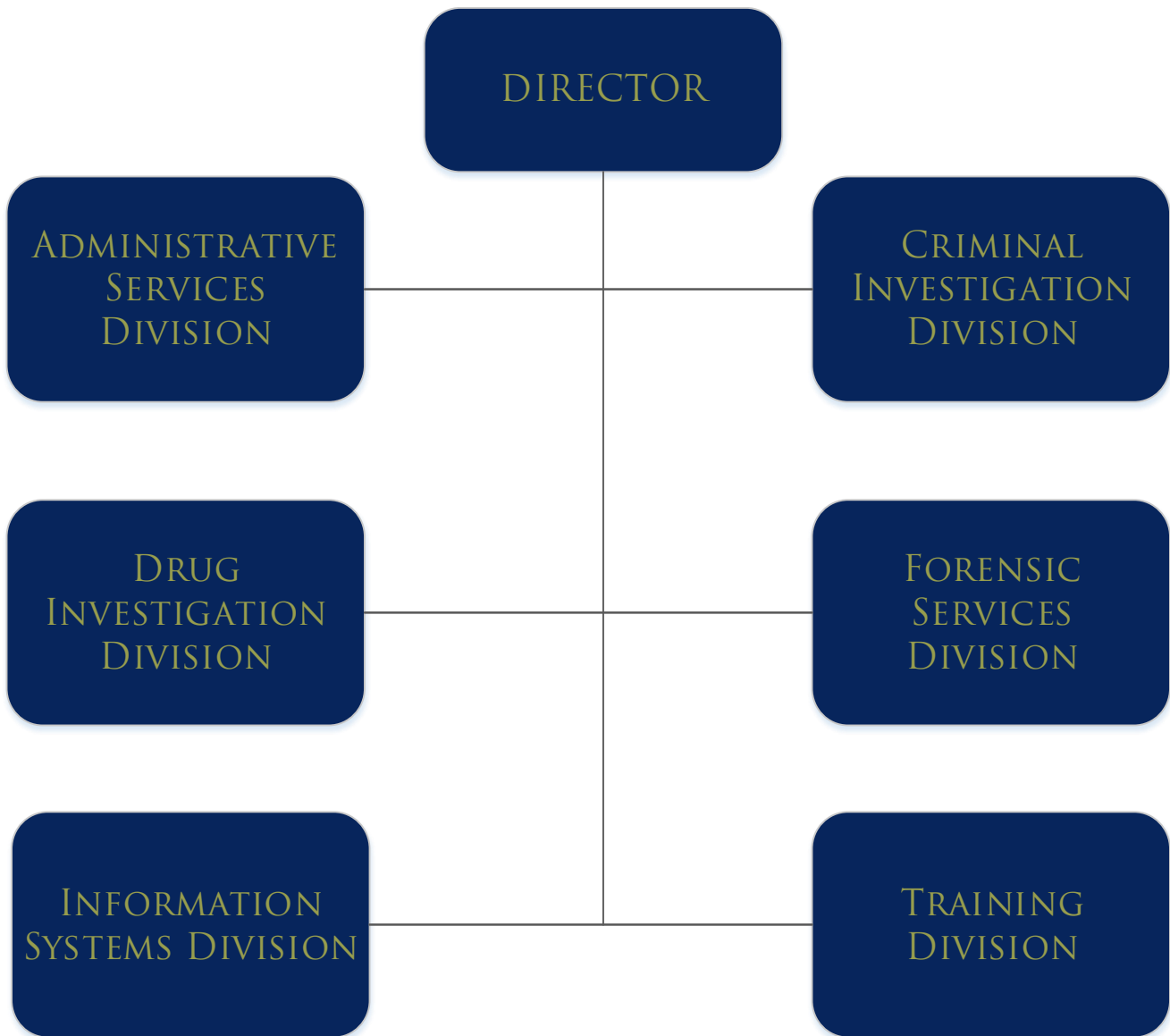
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GLOSSARY OF ACRONYMS



TENNESSEE BUREAU OF INVESTIGATION ORGANIZATIONAL CHART



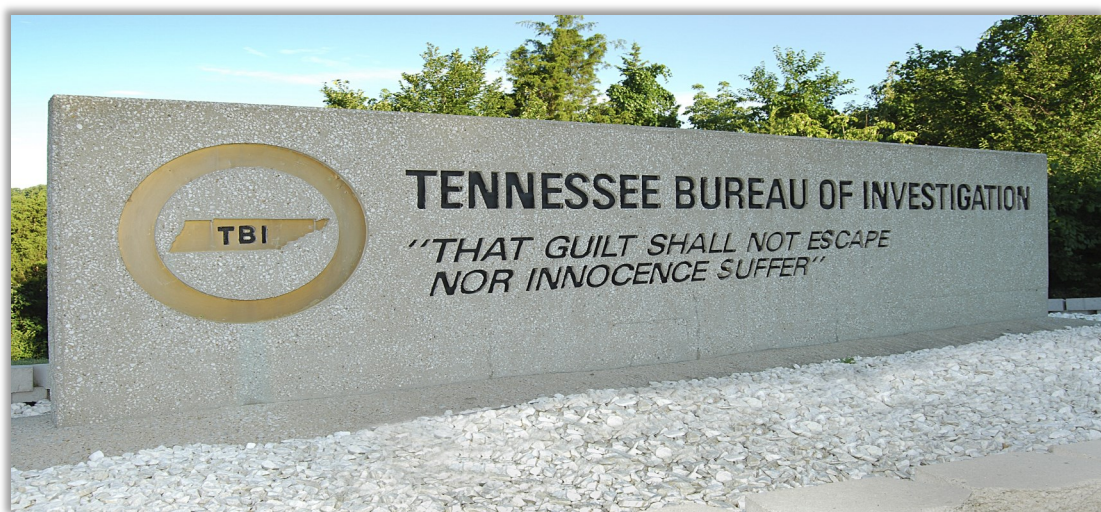
Each Division's Organizational Chart is shown in the respective section of the annual report.

INTRODUCTION

In March of 1951, the Tennessee Bureau of Investigation was established as the Tennessee Bureau of Criminal Identification (TBCI) within the Department of Safety. In 1980, the organization was renamed the Tennessee Bureau of Investigation (TBI) and became an independent agency. The TBI is accountable to the District Attorneys General and to the Judiciary for its performance of services and to the Executive and Legislative branches for support functions. The TBI has the statutory authority to investigate any criminal violation upon the request of the District Attorney General for that judicial district. The TBI has original jurisdiction over violations of narcotics laws, fugitive investigations, organized crime, public corruption, official misconduct, Medicaid provider fraud and abuse, social security administration fraud, and domestic terrorism. The TBI assists local law enforcement agencies in joint investigations. TBI has been designated to coordinate the gathering, analysis and dissemination of state and local criminal justice statistics providing criminal justice data to the Governor, General Assembly and all law enforcement agencies. The TBI also maintains the computer information network for law enforcement in the state and conducts classes for users of the network.

The six major divisions of the TBI are the Criminal Investigation Division, the Drug Investigation Division, the Forensic Services Division, the Information Systems Division, Administrative Services Division, and the Training Division. The responsibilities, functions and accomplishments of each division are provided in more detail later in this report.

The TBI is at the forefront of the application of new technologies to criminal investigations, working to improve communication among other state and local law enforcement agencies, providing more sensitive and accurate scientific examinations of evidence and continuing the quest summed up by the TBI's Mission Statement: *"That guilt shall not escape, nor innocence suffer."*



FISCAL YEAR 2013-2014 AT A GLANCE

THE WORK OF THE BUREAU'S **CRIMINAL INTELLIGENCE UNIT** LED TO **THE CAPTURE OF 23 TOP 10 FUGITIVES**, BRINGING THE TOTAL TO 321 DANGEROUS FUGITIVES CAPTURED SINCE THE INCEPTION OF THE PROGRAM.

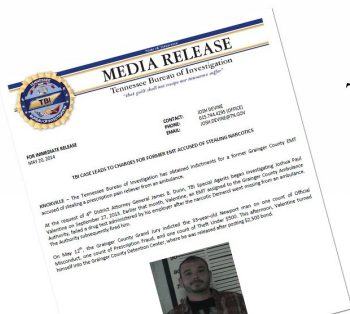


THE **TRAINING DIVISION** LAUNCHED THE **CPS INVESTIGATIONS ACADEMY** IN A JOINT VENTURE WITH THE DEPARTMENT OF CHILDREN'S SERVICES, TO GIVE CASEWORKERS BASIC LAW ENFORCEMENT SKILLS.

TBI ADDED AN **EXECUTIVE OFFICER** TO THE SENIOR MANAGEMENT TEAM TO SPEARHEAD AND IMPLEMENT SPECIAL PROJECTS TO ENHANCE CURRENT PROGRAMS AND INITIATE NEW PROGRAMS FOR THE BUREAU'S EXPANSION.

THE BUREAU'S **MEDICAID FRAUD CONTROL UNIT**, IN THE CRIMINAL INVESTIGATION DIVISION, OPENED **56 FRAUD CASES** AND CLOSED 48 CASES. AGENTS OBTAINED 11 INDICTMENTS AND **13 CONVICTIONS**.

THE **TENNESSEE INSTANT CHECK SYSTEM** UNIT (TICS), WITHIN THE INFORMATION SYSTEMS DIVISION, PROCESSED **410,898 TOTAL FIREARMS TRANSACTIONS**, CONDUCTING BACKGROUND CHECKS ON ALL INDIVIDUALS PURCHASING FIREARMS FROM A FEDERALLY-LICENSED DEALER.



THE **PUBLIC INFORMATION OFFICE** RESPONDED TO **3,233 INQUIRIES** FROM LOCAL, STATE AND NATIONAL MEDIA OUTLETS.



TBI EMPLOYEES IN THE **UPPER EAST** AREA OF THE STATE MOVED INTO A **NEW OFFICE BUILDING** IN JUNE. THE 6,700 SQUARE FOOT STAND-ALONE FACILITY IN JOHNSON CITY PROVIDES SPACE AND SECURITY TO 20 INDIVIDUALS IN TBI'S CRIMINAL AND DRUG DIVISIONS.

THE BUREAU'S **FORENSIC SERVICES DIVISION** CONTINUED TO PREPARE FOR THE NEW ASCLD/LAB INTERNATIONAL ACCREDITATION STANDARDS, THE HIGHEST LEVEL AVAILABLE WORLDWIDE.



AGENTS ASSIGNED TO THE BUREAU'S **DRUG INVESTIGATION DIVISION** ARRESTED 147 OFFENDERS & OBTAINED **327 FEDERAL & FELONY CONVICTIONS**. TBI'S SHARE OF SEIZED FUNDS TOTALED **\$256,515.04**.

HAVING SEEN A **56% INCREASE** IN THE NUMBER OF ENTRIES OVER A FOUR-YEAR PERIOD, THE TBI REQUESTED A GRANT TO PROVIDE ENHANCEMENTS FOR THE **TENNESSEE SEXUAL OFFENDER REGISTRY**, INCLUDING AN **ONLINE REGISTRATION** PROCESS.

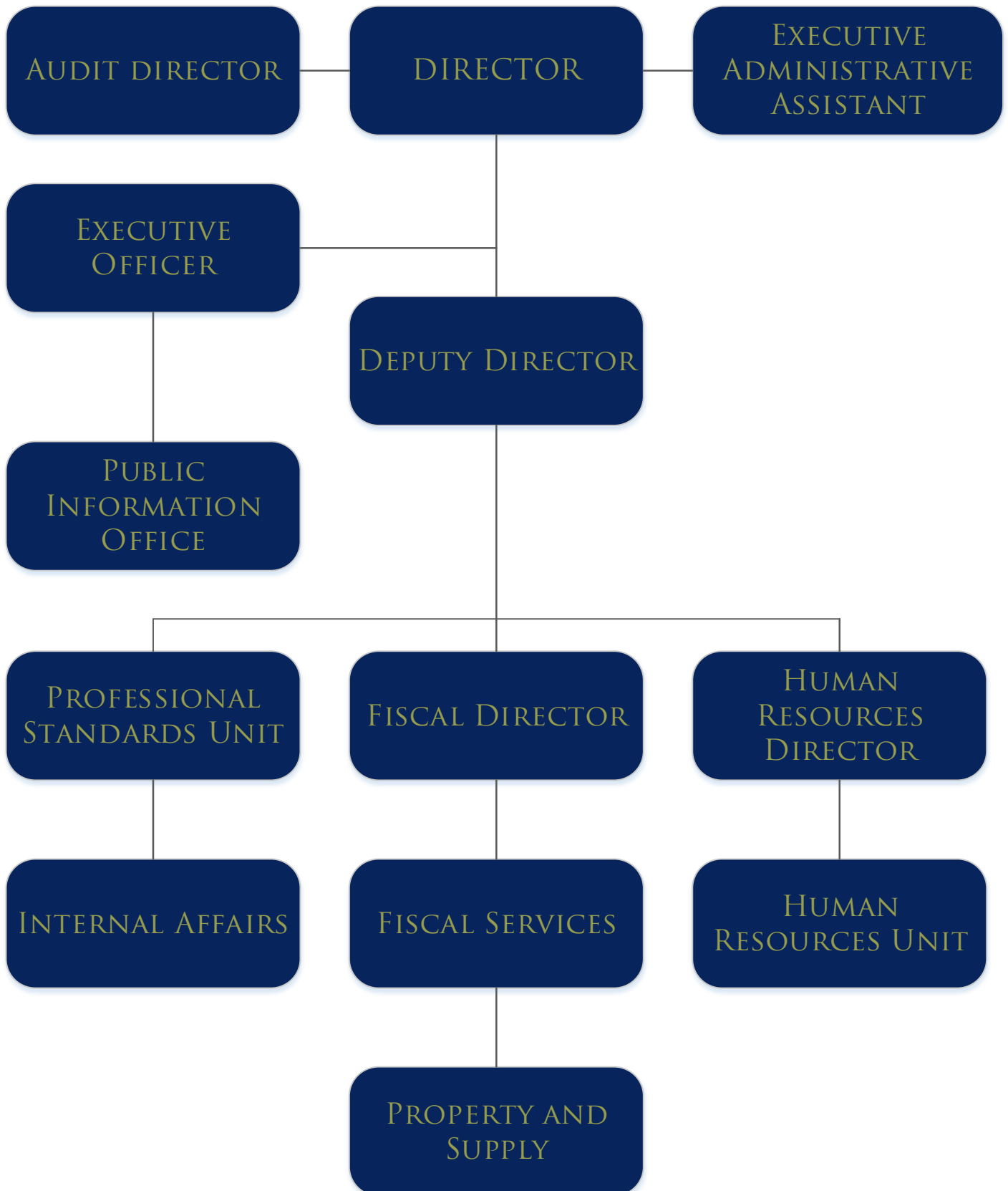
AGENTS IN THE BUREAU'S **CRIMINAL INVESTIGATION DIVISION** OPENED **954 CASES**, CLOSED 840 CASES, MADE 252 ARRESTS AND OBTAINED **240 CONVICTIONS**.





ADMINISTRATIVE SERVICES DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



ADMINISTRATIVE SERVICES DIVISION



INTERNATIONALLY
ACCREDITED
SINCE
1994

CONNECTING
ONLINE WITH
9,424



FOLLOWERS &
5,460



FANS

The Administrative Services Division is responsible for providing technical and administrative support to all areas of the Bureau. This includes public information, human resources, auditing, fiscal services, accreditation and professional standards.

INTERNAL AUDIT

The mission of the internal auditing office is to provide independent, objective assurance and consulting services designed to add value and improve the Bureau's operations. It helps the TBI accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the integrity, efficiency, and effectiveness of financial and other management control systems.

The scope of work of the internal auditing office is to determine whether the organization's network of risk management, control, and governance processes, as designed and represented by management, is adequate and functioning in a manner to ensure:

- ◆ Risks are appropriately identified and managed
- ◆ Significant financial, managerial, and operational information is accurate, reliable, and timely
- ◆ Employees' actions are in compliance with policies, standards, procedures, and applicable laws and regulations
- ◆ Resources are acquired economically, used efficiently, and adequately protected
- ◆ Programs, plans, and objectives are achieved
- ◆ Quality and continuous improvement are fostered in the organization's control process
- ◆ Significant legislative or regulatory issues affecting the organization are recognized and addressed appropriately

EXECUTIVE OFFICER

The Executive Officer is a senior management position. The primary responsibilities of the Executive Officer are to spearhead and implement special projects for the purpose of enhancing current programs in the Bureau and to implement new programs for the Bureau's expansion. The Executive Officer attends and coordinates meetings for the TBI Director, as well as creates speeches and presentations for the TBI Director.

Additionally, the Executive Officer is the Title VI Coordinator for the Bureau and conducts investigations of any complaints, inquiries and/or violations of the Title VI of the Civil Rights Act of 1964. Other duties include supervision of the Public Information Office and any new programs created or modified for the Bureau upon approval from or at the request of the TBI Director.

PUBLIC INFORMATION OFFICE

The Public Information Office is the central point for communication between the TBI and the general public. The function of this office is to handle the daily media inquiries the Bureau receives about criminal investigations, policies and procedures, programs, legislation, personnel issues, data, statistics and budget. In Fiscal Year 2013-2014, the Public Information Office received a total of 3,233 media inquiries, which included local Tennessee newspapers, television and radio stations, as well as national and international media outlets. The agency spokesperson formulated responses for those inquiries on the Bureau's behalf. Additionally, the office is responsible for the coordination of press conferences and manages media staging in the field during TBI related incidents. The office also assists in coordinating the media's state open records requests and determines, develops and produces electronically delivered news releases to a large database of media contacts across the state. The office issued a total of 257 news releases in Fiscal Year 2013-2014. Currently, there are two Public Information Officers who report to the Executive Officer.

The Public Information Office is responsible for internal communications and issues a quarterly internal newsletter agency wide. For Fiscal Year 2013-2014, the Public Information Office currently has 9,424 followers on Twitter and manages daily postings on the Bureau's Facebook account, which has 5,460 Facebook "Likes". The Public Information Office also assists with daily website updates and development, graphics for TBI publications and the production of all outside promotional materials related to the Bureau.



PROFESSIONAL STANDARDS UNIT

The Professional Standards Unit (PSU) is responsible for the TBI's law enforcement accreditation, internal affairs, and legal functions. Its ultimate goal is to ensure that all Bureau policies, decisions, and adverse actions against employees are legally sound. It is made up of a General Counsel, Deputy General Counsel, two attorneys, an accreditation manager, and an Administrative Assistant 3, all of whom report to the Deputy Director of the Administrative Services Division.

LEGAL

The primary responsibility of the attorneys and staff of the PSU is to provide legal counsel to all Divisions and units within the TBI on any legal issues that arise from TBI activities. In Fiscal Year 2013-2014, the PSU met its objectives by providing counsel to agents and employees in the field, working with the State Attorney General's office in representing the TBI and TBI employees in ongoing litigation, establishing and implementing contracts, responding to requests and demands for Bureau records, and advising on and processing employment decisions made by Bureau management.

The attorneys of the PSU are also responsible for the Bureau's legislative liaison function. They review and track legislation pending before the Tennessee General Assembly, and represent the Director before legislative committees on law enforcement issues when required. PSU attorneys also draft proposed legislation when TBI's input is required in furtherance of its role as the state's chief criminal investigative agency.

The PSU works closely with the Training Division in providing legal training both inside and outside the TBI. During Fiscal Year 2013-2014, PSU attorneys provided legal instruction on a wide range of topics at the TBI Basic Criminal Investigation School and at the TBI State Academy, as well as for TBI employees across the state. Additionally, legal personnel conducted several classes for the benefit of outside agencies.

INTERNAL AFFAIRS

PSU provides oversight and legal counsel to the Bureau employees who investigate allegations of misconduct by TBI employees. During Fiscal Year 2013-2014, the PSU oversaw seven internal affairs investigations. These investigations resulted in three Suspensions, two Counseled employees and two Unfounded findings.

ACCREDITATION

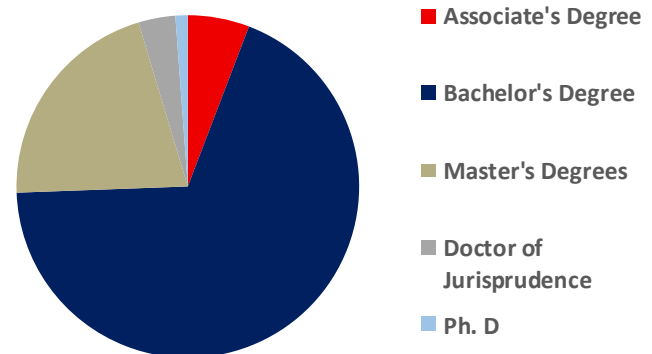
TBI has been internationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since November 19, 1994. The Accreditation Manager's responsibilities and support from the Administrative Services Division help to ensure that the Bureau maintains compliance with CALEA accreditation standards including representation of the Bureau during periodic re-accreditation inspections. The Bureau was successfully re-accredited in 1997, 2000, 2003, 2006, 2009, and 2012.

HUMAN RESOURCES UNIT

The Human Resources Unit provides guidance and strategies to align TBI personnel, processes, and organizational structure with the Bureau mission. Management consultation services are provided in the areas of recruitment, employee relations, leave and attendance, performance management, classification, and compensation. The unit also provides technical support for the processing of payroll, benefits, worker's compensation, and other transactions for employees. The unit is responsible for compliance with the Family Medical Leave Act, the Americans with Disabilities Amended Act, the Fair Labor Standards Act, Title VII of the Civil Rights Act of 1964, as well as, the Rules of the Tennessee Department of Human Resources. The Human Resources Unit develops, implements, monitors, and recommends strategic improvements for the Bureau's annual Affirmative Action Plan. In addition, this Unit assists in the development and implementation of new processes and initiatives established in Tennessee state government.

A survey conducted by the Human Resources Unit determined that 86 percent of all TBI employees have some post-secondary education. The survey further indicated that 5 percent had earned an Associate's Degree, 59 percent had a Bachelor's Degree, 18 percent had a Master's Degree, 3 percent had a Doctor of Jurisprudence and >1 percent had earned a PhD.

POST-SECONDARY EDUCATION



FISCAL SERVICES UNIT

The Fiscal Services Unit is a support unit for the TBI. As such, it has a vast array of responsibilities all of which are designed to ensure that each division within the Bureau is provided the resources and support necessary to function. Specific examples of the services provided by this unit include the following:

- ◆ Preparing the Bureau's annual budget
- ◆ Monitoring expenditures and revenue collection
- ◆ Processing accounts receivable and payable transactions
- ◆ Processing of travel for all Bureau employees
- ◆ Purchasing of all goods and services necessary for the TBI to function
- ◆ Managing all TBI vehicles and transportation equipment
- ◆ Maintaining all federal and interdepartmental grants
- ◆ Reviewing the fiscal effect of proposed legislation to the Bureau
- ◆ Serving as a liaison to the legislature and other state and federal accounting units
- ◆ Conducting an annual inventory on all TBI state tagged equipment

TENNESSEE BUREAU OF INVESTIGATION

EXPENDITURE BY ACCOUNT

FISCAL YEAR 2013-2014

	Administration	Criminal Investigation	Drug Investigation	Forensic Services	Information Systems	Training	Total
Salaries	2,391,672	9,291,899	4,571,938	7,861,264	3,744,366	291,396	28,152,535
Longevity	40,600	213,300	103,700	146,100	120,300	12,000	636,000
Overtime	25,778	323,841	306,399	392,187	78,166	17,600	1,143,971
Benefits	938,013	4,100,496	1,972,886	3,449,336	1,679,665	135,346	12,275,742
Total	3,396,063	13,929,536	6,954,923	11,848,887	5,622,497	456,342	42,208,248
Travel	36,495	231,583	115,522	158,353	44,755	100,421	687,129
Printing	14,295	16,432	35,046	0	0	550	66,323
Utilities	558	7,464	1,301	3,425	0	0	12,748
Communication	148,525	30,742	37,489	1,600	29,078	38	247,472
Maintenance	136,416	93,123	2,710	448,104	170	10,432	690,955
Prof. Non-State	90,793	143,107	113,475	890,962	2,990,130	6,977	4,235,444
Supplies	781,362	216,852	292,847	1,422,251	31,236	393,563	3,138,111
Rental	92,011	27,995	13,678	902	4,276	6,505	145,367
Motor Vehicle	95,082	28,481	52,476	2,039	0	3,155	181,233
Awards	2,086	0	0	0	0	0	2,086
Grants and Subs	0	3,924,700	1,154,848	0	0	0	5,079,548
Unclassified	4,328	26,421	307,298	0	0	0	338,047
Equipment	80,010	145,675	104,915	1,685,662	1,816,942	89,400	3,922,604
Training	22,531	99,708	42,803	68,339	357,276	313,330	903,987
<i>Data Processing</i>	17,766	509,934	65,811	194,471	2,276,508	28,903	3,093,393
Prof. State	4,125,924	4,808,995	1,200,567	205,286	1,659,914	221,815	12,222,501
<i>Indirect Costs</i>	0	325,452	0	0	0	0	325,452
Total	5,648,182	10,636,664	3,540,786	5,081,394	9,210,285	1,175,089	35,292,400
Grand Total	9,044,245	24,566,200	10,495,709	16,930,281	14,832,782	1,631,431	77,500,648
Appropriations	8,921,682	16,885,814	8,665,737	12,059,439	-2,331,582	1,413,251	45,614,341
Federal Revenue	0	7,245,642	1,781,333	1,955,556	93,654	0	11,076,185
Current Services	122,563	211,950	5,850	2,522,483	16,219,684	0	19,082,530
Dept. Interest	0	0	0	0	3,293	0	3,293
Interdept.	0	222,794	42,789	392,803	847,733	218,180	1,724,299
Total	9,044,245	24,566,200	10,495,709	16,930,281	14,832,782	1,631,431	77,500,648

CRIMINAL INVESTIGATION DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



CRIMINAL INVESTIGATION DIVISION

FY 2013-2014

BY THE NUMBERS:

1,257

ACTIVE CASES

252

ARRESTS

240

CONVICTIONS

360

FUGITIVES &
NONCOMPLIANT
SEX OFFENDERS
ARRESTED

\$63M

OF MEDICAID
FRAUD IDENTIFIED

150+

SEX OFFENDERS
BROUGHT INTO
COMPLIANCE

15,000

GANG REFERENCE
GUIDES GIVEN
TO OFFICERS

10,870

PEOPLE TRAINED
TO IDENTIFY &
HELP THOSE
TRAPPED BY
HUMAN
TRAFFICKERS

OVERVIEW

The Criminal Investigation Division (CID) is made up of four units: the Field Investigation Unit, the Criminal Intelligence Unit (CIU), the Medicaid Fraud Control Unit (MFCU), and the Technical Services Unit (TSU). The Field Investigation Unit is further subdivided into four geographical regions: West Tennessee, Middle Tennessee, East Tennessee and Upper East Tennessee. A Special Agent in Charge (SAC) who reports to the Deputy Director heads each regional Field Investigation Unit, the Medicaid Fraud Control Unit, the Technical Services Unit and the Criminal Intelligence Unit. Beginning in June 2014, each regional Field SAC is now supported by two Assistant Special Agents in Charge (ASAC).

Both CIU and TSU SAC's are also supported by two ASAC's while MFCU has three ASAC's.

General investigative support is provided to the CID by the Forensic Services Division, the Information Systems Division, the Training Division and the Administrative Services Division.

The CID was created as a resource for the District Attorneys General and law enforcement agencies across the state to provide expertise in criminal investigations. The Division is also responsible for investigating public corruption, fugitive apprehension and criminal official misconduct. The Bureau continues to be a professional and dedicated law enforcement agency capable of responding to complex and difficult investigations. Recognizing that the image and perception of the Bureau rests on each employee, TBI emphasizes professionalism and continual training of all employees.

As of June 30, 2014, the CID had 1,257 active cases. During the fiscal year, the Division's agents provided 460 investigative assists and 439 intelligence reports to local, state, and federal law enforcement agencies. During this same time period, the CID opened 954 cases, closed 840 cases, made 252 arrests and obtained 240 convictions. A total of 155 forensic examinations and 10 technical assists were conducted by the TSU unit. These are new classifications that were previously included in CID's major case statistics.

"THE CID WAS CREATED AS A RESOURCE FOR THE DISTRICT ATTORNEYS GENERAL AND LAW ENFORCEMENT AGENCIES ACROSS THE STATE TO PROVIDE EXPERTISE IN CRIMINAL INVESTIGATIONS."

Background investigations are no longer conducted by the Criminal Investigation Unit and are therefore no longer included in the CID's annual statistics. In addition, agents either arrested or assisted in the arrest of 360 fugitives and noncompliant sex offenders.

TBI's case management program, Investigative Support Information System (ISIS), is upgraded on a regular basis and new processes are being employed to make the system more functional and efficient for future TBI use. ISIS on-line case access for all thirty-one district attorneys general, the three United States Attorneys in East, West and Middle Tennessee, as well as the State Attorney General, grants prompt and easy access to case file reports for attorneys prosecuting TBI cases.

STATUTORY RESPONSIBILITIES

The Tennessee Bureau of Investigation (TBI) has the authority to investigate any criminal violation upon the request of the District Attorney General for the judicial district where the offense occurred (Tennessee Code Annotated, §38-6-102(a)). Absent a District Attorney's request, the TBI may, pursuant to TCA §38-6-102(b), investigate the following types of cases: fugitives from justice; offenses involving corruption of or misconduct by a public official; employees or prospective employees of the Bureau or Department of Safety; fraudulent conduct involving Social Security Administration Title II and Title XVI disability programs; and organized crime activities. In 2008, the General Assembly added two more areas of responsibility for TBI, both also found in TCA §38-6-102. Those areas are: original jurisdiction for investigations pertaining to the victimization of children by means of a computer or other electronic communications device, and the authority to make traffic stops in an emergency situation where the safety of the public is in jeopardy. TBI is also permitted, pursuant to TCA §17-5-301 to assist the Court of the Judiciary when investigating the conduct of judges.



TCA §38-6-102(b)(2) further permits TBI to investigate allegations of felonious conduct resulting in serious bodily injury to a state inmate where the alleged perpetrator is an official, employee or trustee if the district attorney refuses to make such a request for investigation and to investigate fraud or corruption in the area of paroles. TCA §38-6-102(e)(1) allows for the investigation of domestic terrorism. The General Assembly has also given the TBI responsibility as to background checks. Among the many background checks TBI performs, TCA §38-6-106 allows the Bureau to conduct background checks on potential appointees to sensitive state positions upon the request of the Governor, Speaker of the House of Representatives, or the Tennessee Supreme Court Chief Justice.

TCA §38-6-112 permits the State Attorney General to request TBI to investigate matters regarding the removal of public officials, unlawful restraint of trade and discrimination, securities fraud, and violations of the Consumer Protection Act. TBI has also received responsibilities through Executive Order. Executive Order 47, signed by Governor Lamar Alexander gave the TBI investigative responsibilities in the area of Medicaid Fraud. This action was later codified in TCA §71-5-2508. With the passage of SB1852/HB1768 this year, enhancing elder abuse to a Class D felony, TBI will become a member of the Task Force on Elder Abuse created by the bill.

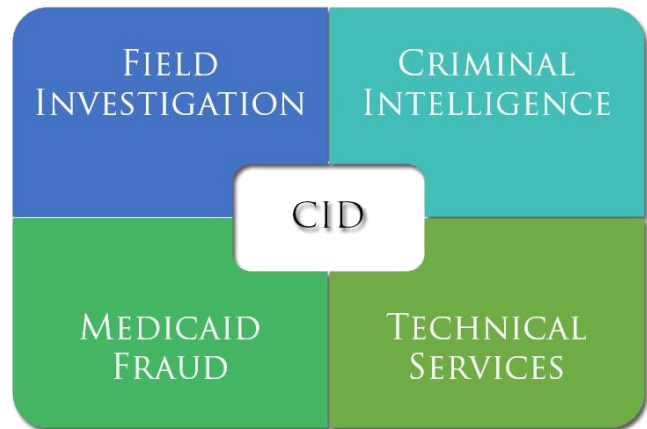
The CID's primary goal is to provide the most professional and comprehensive investigations possible by employing state-of-the-art equipment and methods in each of the areas previously outlined. Currently, to accomplish each of the statutory responsibilities outlined, the CID is staffed with 145 employees statewide, including all supervisors, criminal investigators, and support staff.

FIELD INVESTIGATION UNIT

The Field Investigation Unit is divided geographically into four regions. Each region is headed by a Special Agent in Charge (SAC) who supervises two Assistant Special Agents in Charge (ASAC), 14 to 16 agents, one Administrative Assistant, and at least one Criminal Analyst. Each judicial district has one to three field investigators assigned to that district. From July 1, 2013 to June 30, 2014, the Field Investigation Unit opened 424 cases, closed 432 cases and had 643 active cases at the close of the fiscal year. During that same period, the unit obtained 128 convictions and performed 401 polygraph examinations, with the vast majority of these exams being performed at the request of local law enforcement officials.

Violent and white collar crimes make up a large percentage of cases worked by the Field Investigation Unit. District Attorneys General across the state issue written requests that a

Special Agent investigate a particular crime or allegation of a crime, especially those which need an independent examination such as an officer involved in a shooting. Last year, the Field Investigation Unit opened 90 homicide cases and closed 62. Many times the homicide cases involve missing persons, are considered cold cases, or are cases where human remains are found but are unidentified. Other cases worked include the embezzlement or theft of large sums of money from public entities or private business, bribery, violent sex crimes, child abuse, officer misconduct and the death of jail inmates.



UPPER EAST TENNESSEE

The Upper East Tennessee Field Unit is responsible for 21 counties and eight judicial districts. One Special Agent in Charge and two Assistant Special Agents in Charge supervise 14 people, including one Administrative Assistant, one Special Agent polygraph examiner and 12 Special Agents. The office is located in Knoxville with a satellite office in Johnson City.

EAST TENNESSEE

The East Tennessee Field Unit office is located in Chattanooga. A field satellite office was opened in Cookeville in April 1998. One Special Agent in Charge and two Assistant Special Agents in Charge supervise a unit consisting of 15 people, including one Special Agent polygraph examiner, one Administrative Assistant, one Criminal Analyst and 12 Special Agents. The East Tennessee region is made up of 25 counties and seven judicial districts.

MIDDLE TENNESSEE

The Middle Tennessee Field Unit, which is headquartered in Nashville, covers 28 counties and nine judicial districts. The unit, which is supervised by one Special Agent in Charge and two Assistant Special Agents in Charge, consists of 17 people, including one Special Agent polygraph examiner, one Administrative Assistant, one Criminal Analyst and 13 Special Agents.

WEST TENNESSEE

The West Tennessee Field Unit consists of 17 people, including one Special Agent polygraph examiner, one Administrative Assistant, one Criminal Analyst and 11 Special Agents. The unit is supervised by one Special Agent in Charge and two Assistant Special Agents in Charge. The regional office is located in Jackson with a satellite office in Memphis. The West Tennessee region is made up of 21 counties and seven judicial districts.

MEDICAID FRAUD CONTROL UNIT

The Medicaid Fraud Control Unit (MFCU), located within the Criminal Investigation Division of the Tennessee Bureau of Investigation (TBI), was created in 1984 with a staff of 12. In the past year, the MFCU was staffed by 33 employees and is headquartered in Nashville with regional offices in Johnson City, Knoxville, Chattanooga, Columbia, Jackson, and Memphis.

The mission of the MFCUs, as established by federal statute, is to investigate and prosecute Medicaid provider fraud and patient abuse and neglect. The Tennessee MFCU, along with its counterparts in 48 other states and the District of Columbia, deters some of the largest and most insidious health care provider fraud, recovers program dollars, punishes corrupt practitioners, and prosecutes those who abuse or neglect residents in nursing homes and "board and care" facilities, such as assisted living facilities. On both a state and national level, the Unit and the National Association of Medicaid Fraud Control Units (NAMFCU) have played a pivotal role in fighting this ever-expanding area of fraud against the government along with abuse of patients in a growing population of Tennessee and American citizens.

The Unit primarily refers fraud cases for federal prosecution to the U. S. Attorneys' offices in Tennessee's three federal districts, while abuse cases are generally prosecuted by the District Attorney General in that respective region. The MFCU, which is annually recertified by the Department of Health and Human Services' Office of Inspector General, receives reimbursement of 75% of its costs from the federal government. While the total state and federal expenditures for the MFCU for fiscal year 2013-2014 was approximately \$4.17 million, with the cost to the state being approximately \$1.04 million, the MFCU participated in the identification of more than \$63 million of fraud.

HEALTH CARE FRAUD

During the past reporting period, the MFCU opened 56 fraud cases and closed 48. Fraud investigations typically focus on health care providers who obtain improper payments for services rendered (or not rendered) to TennCare recipients.

Various fraudulent schemes commonly encountered include billing for services not performed, billing for more expensive services than actually performed, and billing twice for the same service. During the reporting period, the MFCU had 11 indictments and 13 convictions in various fraud cases.

PATIENT ABUSE

An important area of MFCU jurisdiction that continues to grow involves patient abuse. As a result of the aging population, cases of this type (physical, sexual, financial abuse and neglect) are predicted to continue to rise year after year. During this reporting period, the MFCU received and reviewed 937 referrals. During this period, the MFCU also referred 63 abuse cases to other agencies, including the Department of Health, which is responsible for the state Abuse Registry. The MFCU obtained 12 convictions and 16 indictments on abuse related cases in this period.

GLOBAL SETTLEMENTS

The MFCU is the lead state agency for NAMFCU "global settlements", which is the most financially productive and fastest growing segment of cases of violations of state and/or federal law. Medicaid fraud global settlements (and investigations) typically arise in connection with a U.S. Department of Justice (DOJ) investigation against a Medicare provider. When resolving these Medicare cases, the federal government often turns to the state MFCUs, which play a substantial role in resolving the Medicaid portion of the cases. Additionally, each state has the authority to exclude a convicted provider from its health care programs, and defense attorneys are unlikely to settle the case without the involvement of the affected states. DOJ typically contacts NAMFCU about a potential settlement, and NAMFCU appoints a settlement team of three to four members. Four members of the Tennessee MFCU have participated as NAMFCU global team members.

CRIMINAL INTELLIGENCE UNIT

The Criminal Intelligence Unit (CIU) is responsible for the compilation, analysis, and sharing of criminal intelligence throughout the state. The unit concentrates its efforts in the areas of the Violent Criminal Apprehension Program, fugitive apprehension, Domestic and International Terrorism (Homeland Security), the registration of sexual offenders, traditional and emerging gangs, the statewide AMBER Alert program, the Missing Children's Clearinghouse for the state of Tennessee, Human Sex Trafficking and the Tennessee Human Trafficking Hotline.

The unit is currently comprised of six Special Agents, and 15 Intelligence Analysts, and is supervised by one Special Agent in Charge and two Assistant Special Agents in Charge. The Tennessee Highway Patrol, Tennessee Department of Correction, the Governor's Office of Homeland Security, Alcohol, Tobacco and Firearms (ATF), Probation and Parole, Federal Homeland Security, and the Federal Bureau of Investigation (FBI) each furnish liaisons and/or analysts that work in close association with the CIU.

FUGITIVES

The CIU continued the very successful TBI Top Ten Most Wanted fugitives program. During Fiscal Year 2013-2014, 23 Top Ten fugitives were captured, bringing the total number to 321 dangerous fugitives captured since the inception of the program. Media Outlets across the state and around the nation carried photographs and stories about the fugitive apprehension program. Furthermore, bulletins prepared by the TBI were distributed to law enforcement agencies across the state. In addition, the CIU also investigates Fugitive/Wanted Persons cases throughout the state by assisting the Tennessee Department of Correction, the Board of Probation and Parole, and local, state, and federal law enforcement agencies. As a result of this effort, over 300 additional state and local fugitives were apprehended during the Fiscal Year 2013-2014. CIU has one Special Agent assigned to the task of locating individuals listed in Absconder status on the Sex Offense Registry (SOR). As a result of this focus on SOR Absconders, over 150 individuals have been brought into compliance through arrest, location out of state, or various other forms of resolution, thereby substantially reducing the number of SOR absconders in the state.



TASK FORCES

CIU has six Special Agents in the Unit; of which five are assigned to federal task forces as fulltime, federally deputized investigators. Three of the Special Agents are assigned to the FBI's Joint Terrorism Task Force (JTTF) in Nashville, Memphis and Knoxville. These agents hold a top secret security clearance and are involved in both domestic and international terrorism investigations pertaining to state and national security. There is also one Special Agent assigned to the U.S. Marshal's Fugitive Task force in Nashville and one Special Agent assigned to the FBI's Violent Crime Task Force.

REGIONAL ORGANIZED CRIME INFORMATION CENTER (ROCIC)

The CIU continued as the grantee agency for the Regional Organized Crime Information Center (ROCIC). The Special Agent in Charge is also the proxy board member to ROCIC. The ROCIC is the Regional Information Sharing System (RISS) project agency for this geographic area of the United States and serves more than 1,500 member agencies in 14 states. The objective of the RISS projects in general, and ROCIC in particular, is "to enhance the ability of state and local criminal justice agencies to identify, target and remove criminal conspiracies and activities spanning jurisdictional boundaries." The primary objectives of the program are to encourage and facilitate the rapid exchange and sharing of information pertaining to known or suspected criminals or criminal activity among federal, state, and local law enforcement agencies, and to enhance coordination and communication among those agencies in pursuit of criminal conspiracies determined to be multi-jurisdictional in nature.

The funding for ROCIC is a pass through grant in the amount of \$4,309,475.00 that is automatically included in TBI's annual budget for regulatory and auditing purposes only. The entire amount is forwarded to ROCIC for expenditures. TBI does not use any of this money in its regular budget for TBI operational expenses. The CIU shares and communicates information daily to ROCIC for distribution to law enforcement agencies across the state of Tennessee and the southeastern United States. The CIU continues to coordinate the submission of intelligence on criminal street gangs and their members to the ROCIC gang database which is accessible on the internet through the use of security system access provided to authorized personnel. In the Fiscal Year 2013-2014, CIU developed, published and distributed 15,000 Gang Reference Guides, as a pocket guide for use on the street by officers in need of the ability to identify and categorize possible gang members.

TENNESSEE SEX OFFENDER REGISTRY

The Tennessee Sex Offender Registry was implemented in January 1995, as mandated by T.C.A. §40-39-101, and was overhauled in 2004 to become §40-39-201, et. seq. The TBI is responsible for maintaining and making available a connection to the Sex Offender Registration, Verification, and Tracking System to all criminal justice agencies with TIES capabilities so that these agencies are able to register sex offenders throughout the state of Tennessee. The TBI also provides viewing and limited write access to registering agencies so that they may enter and update data concerning sex offenders. The Bureau is the central repository for original sex offender registration documents, along with any other forms required by the sex offender law. TBI is responsible for the construction, amendment and printing of these forms and other pertinent paperwork used by local law enforcement. The TBI is permitted to receive credible information as to sex offenders and to notify law enforcement of this information. District Attorneys and local law enforcement may request lists of non-compliant offenders for the purpose of location and prosecution. On the agency's website, TBI maintains an internet homepage. As of July 1, 2014, there were 20,483 sex offenders registered in Tennessee. As of July 1, 2014 not all offenders who are required to register are on the website. Juvenile offenders whose cases are adjudicated in juvenile court are not on the public website. The TBI provided law enforcement with approximately 312 certified copies of files for the purpose of prosecution of sex offenders during the Fiscal Year.

In 2007, T.C.A. §40-39-207 sub section (i) was added regarding requesting termination from the sex offender registry. This statute states that if a person convicted of an offense was not required to register as an offender prior to August 1, 2007, because the person was convicted, discharged from parole or probation supervision or discharged from incarceration without supervision prior to January 1, 1995, for an offense now classified as a sexual offense, the person may file a request for termination of registration requirements with TBI headquarters in Nashville, no sooner than five (5) years from August 1, 2007, or the date the person first registered with the SOR, whichever date is later. Fiscal Year 2012-2013 was the first year after this revision was added to the statute. Fifty-seven requests for termination are processed each month on average.

As of July 2014, the TBI has compiled records of more than 20,483 offenders who have registered in this state. This continued growth has created a burden for all of Tennessee's 450 registering agencies, and has challenged TBI's ability to maintain appropriate documentation of registered sex offenders due to unexpected, exponential growth of the Registry. As a result of this 56 percent increase in a four year time period, the TBI requested a grant to allow the Tennessee Sexual Offender Registry to continue to effectively serve and assist local law enforcement, corrections, Board of Probation and Parole and out of state registering agencies by developing an online registration process. This concept is a continuation of the Tennessee Sex Offender Registry File Digitization Project and Tennessee's federal requirements of the Sex Offender Registration and Notification Act (SORNA) compliance of the Adam Walsh Act.

AS OF JULY 2014, THERE WERE

20,483

INDIVIDUALS LISTED ON THE
SEX OFFENDER REGISTRY, A

56%

INCREASE IN A
FOUR-YEAR PERIOD,
PROMPTING TBI TO PLAN
FOR AN ONLINE
REGISTRATION PROCESS TO
ALLOW INFORMATION TO
INSTANTLY TRANSFER
FROM THE REGISTERING
AGENCY TO TBI.

The objective is to implement an online paperless registration process that will electronically transfer an offender's Sexual Offender/Violent Sexual Offender Registration Verification Tracking Form, Sexual Offender/Violent Sexual Offender Instructions and the offender's Reporting Receipt Form to the TBI Sexual Offender Registry. The outcome of the project will allow sex offender information to be received instantaneously at the time of registration. Therefore, the information is made available to the public within 24-48 hours of the offender's registration, a significant improvement to public safety. This will also allow TBI to communicate immediately with local law enforcement and will eliminate handling errors. As of June 30, 2014, there are 221 agencies utilizing the online registration

process which has reduced the amount of mail received on a quarterly month from approximately 9,000 pieces of mail to fewer than 329 pieces of mail for the June 2014 quarterly month.

The purpose of the Sex Offender Registry File Digitization Project is to employ the use of current electronic and cyber technology to seamlessly track sex offenders who move from one jurisdiction to another and to ensure that information concerning registrants is immediately made available to all interested jurisdictions and entities, including local, state, and federal law enforcement officials and prosecutors. This project is funded through a grant from the U.S. Department of Justice and the concept is mandated by the Federal Sex Offender Registration and Notification Act (SORNA).

When the files are converted to digital format, analysts are able to view an offender's entire file from their desktop computer, and have the ability to immediately send the entire file electronically via e-mail to law enforcement and prosecutors. The Digitization Project is 100 percent complete with all files scanned and digitized. Tennessee is currently only auditing SOR files for certified records. Tennessee is one of only seventeen (17) states and three (3) U.S. Territories which has been certified as being compliant with the federal Adam Walsh Protection Act as it pertains to Sex Offender Registries. This compliance saved the state of Tennessee over one million dollars in grant money this past year.

FINANCIAL CRIMES ENFORCEMENT NETWORK (FinCen)

The CIU continues to serve as the coordinator for the Financial Crimes Enforcement Network (FinCen) for the State of Tennessee. FinCen is an organization established by the U.S. Department of Treasury to collect, analyze, and disseminate intelligence on financial crimes. CIU processed 60 FinCen requests for 136 subjects during the 2014 Fiscal Year. The TBI was audited in July 2013 by FinCen as part of the regular two year audit cycle.

EL PASO INTELLIGENCE CENTER (EPIC)

The CIU continued as the Tennessee coordinator for the El Paso Intelligence Center (EPIC). One of the primary goals of EPIC is to coordinate intelligence data for narcotic violations and fugitives between law enforcement of federal and non-federal agencies. All Tennessee agency inquiries made to EPIC are submitted through TBI, with the exception of the Tennessee Highway Patrol. TBI also receives a copy of all the information that is sent from EPIC to the requesting agency for intelligence purposes.

INTERNATIONAL CRIMINAL POLICE ORGANIZATION (INTERPOL)

The CIU continued as the contact agency for the state for the International Criminal Police Organization (INTERPOL). This organization promotes mutual assistance and cooperation between police agencies in different countries throughout the world. All inquiries made to Tennessee through INTERPOL are submitted through TBI. These inquiries are either forwarded to the appropriate agency or checked by TBI.

NATIONAL CENTER FOR THE ANALYSIS OF VIOLENT CRIMES (NCVAC)

TBI continued to work with the FBI's National Center for the Analysis of Violent Crimes (NCAVC). All law enforcement agencies in the state wishing to submit reports of violent crimes may do so through the TBI. TBI maintains a copy of all of the reports that are submitted for intelligence purposes and then submits the reports to the Violent Criminal Apprehension Program (VICAP) for analysis. TBI is the designated state liaison of violent crime information between the various law enforcement agencies and VICAP.



HUMAN TRAFFICKING

As of June 2014, TBI employees have instructed 24 POST certified classes about human sex trafficking across the state resulting in more than 10,870 trained law enforcement personnel, social services, medical professionals and non-profit organizations, as well as the general public. Training participants have been provided 30,000 "Human Trafficking Identification and Resource" cards for distribution to traditional and non-traditional first responders. The cards include the number for the Tennessee Human Trafficking Hotline which is accessible 24 hours a day and available in many languages. During Fiscal Year 2013-2014, TBI received 213 hotline calls. All tips and leads are forwarded to federal, state or local law enforcement or victim support services, unless the caller requests otherwise.



1-855-55-TNHHTH
(1-855-558-6484)

AMBER ALERT

The CIU continued its coordination of the state of Tennessee's statewide Child Abduction AMBER Alert Plan. The AMBER Alert Plan is a partnership between the broadcast media and law enforcement. The purpose of the relationship is to disseminate information concerning child abductions, endangered and missing children throughout Tennessee and other states. Since the inception of the AMBER Alert program in Tennessee, there have been 90 activations performed by the TBI. During the 2013 – 2014 Fiscal Year, there were three activations.



TENNESSEE MISSING CHILDREN'S CLEARING HOUSE/NCMEC

TBI is mandated by law to act as the clearinghouse for missing children for the state of Tennessee and the National Center for Missing and Exploited Children. TBI is responsible for distributing a uniform missing child report to all law enforcement agencies and the legislature once per month. By virtue of TCA §38-6-116(b)(3) and §38-6-117, the TBI is also responsible for establishing, maintaining and managing a file of "Missing Children," for collecting any available relevant data concerning the missing children, and for disseminating the information to the appropriate law enforcement agencies.



TRADITIONAL AND NON-TRADITIONAL GANGS

There are three Intelligence Analysts that are assigned to gather information and intelligence on gangs in Tennessee. They meet, train, and speak with gang units and tasks forces across the state on a regular basis. In the Fiscal Year 2013-2014, CIU continued the expansion of a Statewide Gang Database as part of the CRMS system. The database provides a centralized and secured location for all law enforcement agencies in Tennessee to house and share intelligence gathered on gangs and gang members in Tennessee. The database meets 28 CFR compliance standards. TBI gang intelligence analysts began conducting classes for local, state and federal law enforcement agencies in April of 2013 and have currently trained 227 members as of July 1, 2014. TBI analysts will continue to conduct training across the state in the 2014-2015 fiscal year.

SCHOOL VIOLENCE HOTLINE

The TBI, with the assistance of the Department of Education, established a toll free School Violence Hotline for the receipt of information relating to potential violent acts. The School Violence Hotline is answered 24 hours a day, 7 days a week. Information received over the hotline related to potential violent acts that are in violation of state law are forwarded immediately to the appropriate law enforcement agency and designated school contact person.

MOBILE COMMAND POST

The CIU also has 15 Intelligence Analysts and three supervisors trained to operate and staff the Mobile Command Post. A functional mobile command center allows the TBI to respond to situations state wide with resources that permit communication and the sharing of intelligence information within the TBI and with other law enforcement agencies.



TENNESSEE FUSION CENTER

The Tennessee Fusion Center's (TFC) mission is to maintain consistent dialogue, which enhances information sharing between federal, state and local law enforcement agencies. The TFC also acts as a clearinghouse for intelligence information with an "all crimes" approach to combating terrorism. The TFC also serves as a training and education hub providing briefings and in-service training to local law enforcement as well as the general public. To facilitate communication, during the 2013 – 2014 Fiscal Year, the TFC generated 16 open source bulletins. The TFC has also written 126 special interest bulletins. Primary monthly circulation of the publications goes to 2,589 open source contacts and 867 law enforcement agencies. The TFC also responded to 3,120 requests for information during the Fiscal Year.

The Consolidated Records Management System (CRMS) is the foundation of the Fusion Center as it is a vast and diverse source of information that is of interest to detectives, investigators and intelligence analysts. The CRMS contains more than 53 million criminal records and is collected on a daily basis from over 532 law enforcement agencies across the state of Tennessee. The CRMS increases by approximately 5,000 records daily. The CRMS is accessible to all law enforcement agencies that are submitting criminal and incident data, and it allows local law enforcement to see subjects and activities in and around their individual jurisdictions, which gives them a richer picture of subjects and their related criminal activities. The information contained within the CRMS supplies criminal information for the Intelligence Analysts to utilize in researching criminal activities.

The CRMS is also a sharing solution allowing states in the southeast region to see Suspicious Activity Reports with points of interest common to their investigations. As a sharing system, the CRMS provides statistical information to the Tennessee Incident Based Reporting System (TIBRS) and the FBI's Law Enforcement National Data Exchange or N-DEX system located in West Virginia. Future sources of information to be included are driver's license, citation, probation and parole information, and corrections information making the CRMS the most comprehensive source of investigatory information available to Tennessee law enforcement.

TECHNICAL SERVICES UNIT

The Technical Services Unit (TSU) was created within the TBI Criminal Investigation Division on December 1, 2004, and tasked with deploying advanced technologies in support of TBI Special Agents and the Tennessee law enforcement community. TSU grew during Fiscal Year 2013-2014, adding an additional agent position in computer forensics. TSU now stands at one Special Agent in Charge, two Assistant Special Agents in Charge, 13 Special Agents, and one Intelligence Analyst.

CYBER-INVESTIGATIONS

TSU houses the TBI's response to the growing threats of online child victimization and other computer-based crimes. TSU Special Agents are members of a Joint Cyber-Crime Task Force with the FBI, an FBI Child Exploitation Task Force, and TBI's Internet Crimes Against Children Task Force. A number of TSU Special Agents were assigned full-time to these task forces throughout Fiscal Year 2013-2014. During the fiscal year, these agents processed 43 CyberTips from the National Center for Missing and Exploited Children. These agents have also worked forty-five child exploitation leads; one involving manufacturing, twenty-six involving distribution and eighteen involving the possession of child pornography.

TSU also provides investigative training across the state of Tennessee. In the 2013-2014 fiscal year, TSU provided Cyber-Investigations training at the West Tennessee Criminal Association Conference, TBI State Academy and TBI Criminal Investigator School.

In addition, TSU's cyber-investigations function continues to grow, focusing on computer intrusion threats ranging from attacks on educational and business institutions to victims of complex online fraud investigations.

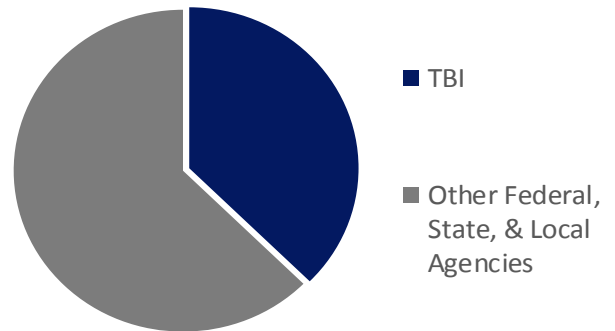
DIGITAL FORENSICS

TBI's digital forensics function is housed within TSU. One ASAC and five Special Agents assigned to digital forensics are responsible for preserving and analyzing digital evidence from computer systems and mobile devices seized during investigations. They also perform enhancements of audio and video files. During Fiscal Year 2013-2014, TSU personnel analyzed 805 individual pieces of evidence from 246 cases, totaling 84 terabytes of processed data. Ninety-two of these cases (37%) were TBI cases; the other 154 (63%) were worked for other federal, state, and local agencies. Of the 246 cases, 40% were computers or related media, 41% were mobile devices such as cell phones, 2% were audio enhancements, 9% were investigative and technical assists, and 8% were video enhancements. Thirty-eight percent of the cases involved some form of child exploitation, 21% were death investigations, 3% were fraud investigations, 4% were public corruption investigations, 9% were drug investigations, 7% were burglary investigations, and 3% each of assault and adult sex offense investigations, with the remainder varying widely among other offenses.

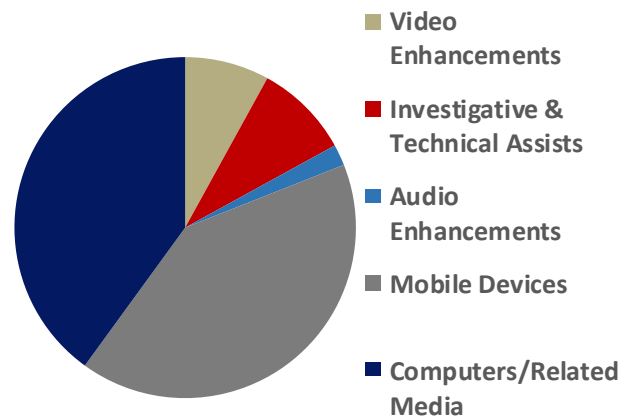
ELECTRONIC SURVEILLANCE

Tennessee Code Annotated §40-6-303(12) gives TBI the responsibility to support electronic surveillance statewide by establishing certification standards administered by TBI and requiring that application for communications intercepts be made by a TBI Special Agent in all but five of the largest counties in the state. The TSU administers this capability, providing training and guidance for any law enforcement agency wishing to pursue electronic surveillance investigations.

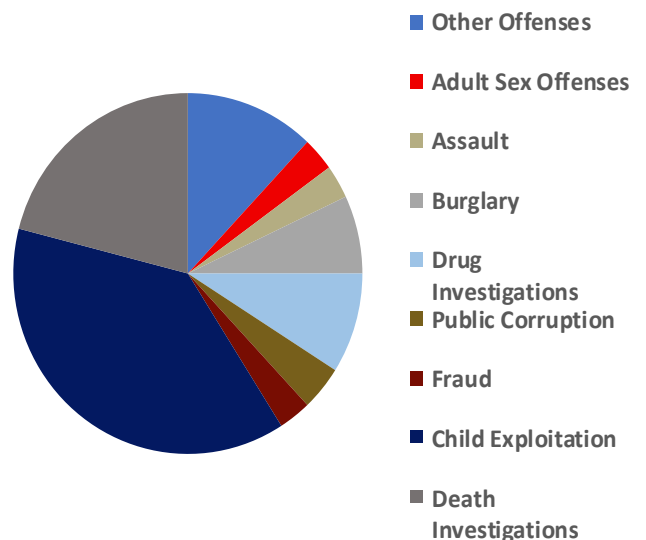
CASES BY AGENCY



TYPES OF WORK



CASE BREAKDOWN



TECHNICAL SURVEILLANCE

TSU Special Agents are responsible for selecting and servicing TBI's inventory of technical surveillance equipment, ensuring that criminal and drug investigators are able to gather and preserve evidence covertly and effectively during undercover operations. TSU is also responsible for maintenance of TBI's radio and emergency communications systems, working with other local, state, and federal agencies to ensure secure and stable communications and communications interoperability in support of Tennessee Homeland Security preparedness.

AVIATION SERVICES

TBI's Aviation Section unit currently operates two airplanes, a Cessna 182 and a Cessna 208 Caravan. The Cessna 182, which is owned by TBI, is a single engine piston plane capable of carrying two pilots and one passenger.

The 208 Caravan is a single engine turbo prop airplane capable of being used as a platform for many diversified missions. It allows for a greater safety margin because of standard equipment such as onboard weather radar, traffic avoidance warning systems, and a terrain warning system. The reliability of a turbo prop allows for night time operation in areas where terrain is not suitable for an off-airport landing.

During Fiscal Year 2012-2013, the TBI entered into a partnership with the Tennessee Department of Transportation to use the department's Cessna 208B Caravan when not being used by TDOT. Since TDOT uses the plane almost exclusively during the winter months for photographic mapping and documenting road construction projects, TBI began using the plane for bureau missions.

The plane has the capability to carry up to 8 passengers or larger volumes of equipment or both. On two separate occasions, TBI has sent teams of agents to conduct interviews in cold homicide cases that have resulted in indictment of subjects. TBI flew approximately 50 missions in Fiscal Year 2013-2014. One half of those missions were made after the partnership with TDOT.

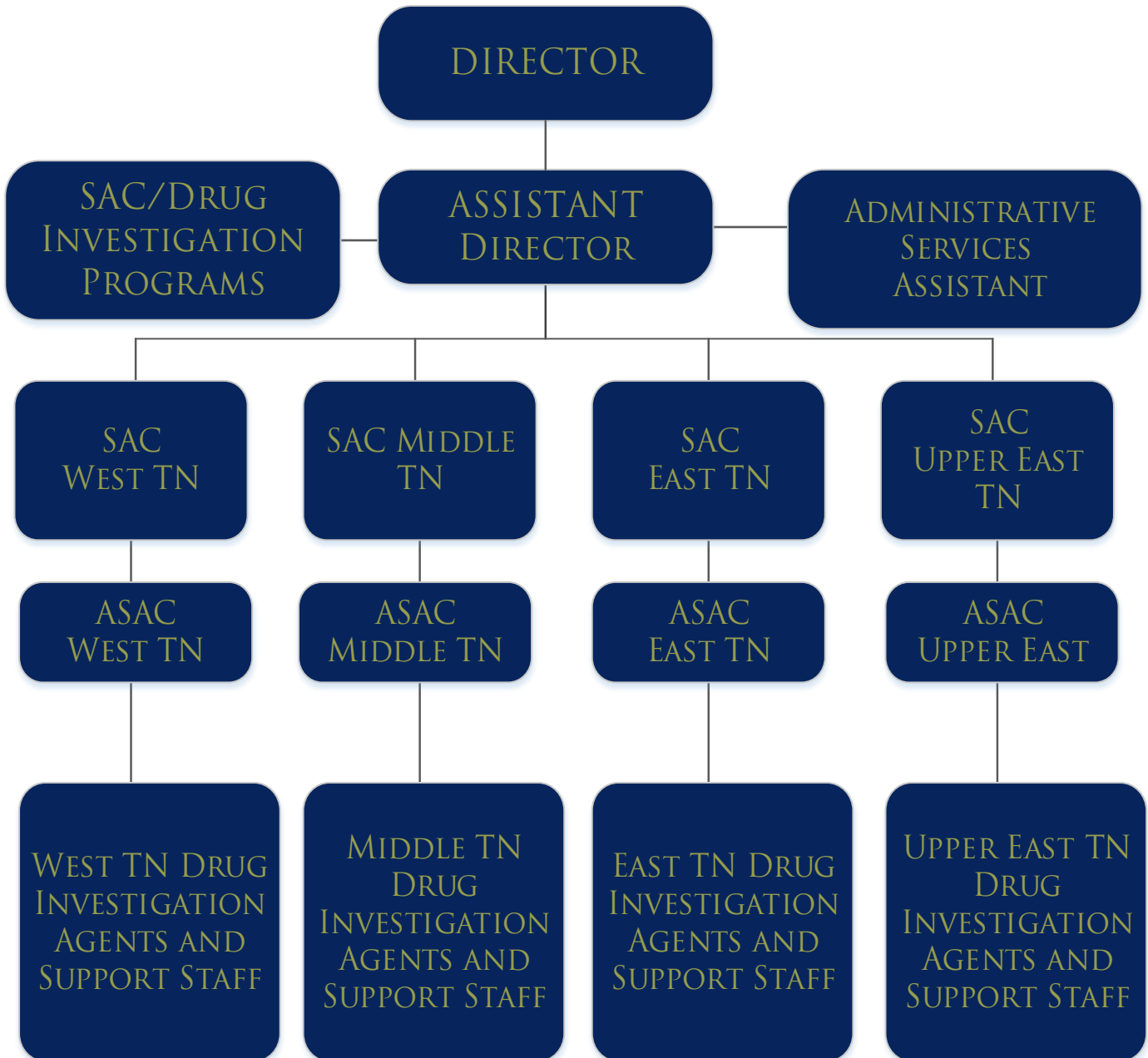
TBI has three commercially rated Agent/Pilots with Instrument Ratings. Two pilots possess multi-engine ratings and one is a Certified Flight Instructor. Prior to operating the Cessna 208B Caravan, pilots completed initial training at Flight Safety International in Wichita, Kansas. Flight Safety International is the premier airline training facility in the country. All three pilots graduated at the top of their class and were awarded an ATP Pro-card, indicating they completed the course to Airline Transport Standards.





DRUG INVESTIGATION DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



DRUG INVESTIGATION DIVISION

FY 2013-2014
BY THE NUMBERS:

518

ACTIVE CASES

147

ARRESTS

327

FEDERAL &
FELONY
CONVICTIONS

49,562.11

GRAMS OF
COCAINE SEIZED
OR PURCHASED
BY TBI AGENTS

6

NEW AGENT
POSITIONS SOLELY
FOR PRESCRIPTION
DRUG DIVERSION
INVESTIGATIONS

150

POUNDS OF
UNWANTED
PRESCRIPTION
DRUGS COLLECTED
DURING TWO
TAKE-BACK DAYS

52

AGENTS ASSIGNED
STATEWIDE

OVERVIEW

The Tennessee Bureau of Investigation (TBI) Drug Investigation Division (DID) was created by Public Chapter 1069 during the 1998 session of the Tennessee General Assembly. The Division was created in response to legislative findings that approximately 80 percent of crime in Tennessee was drug related; that due to limitations of money and work force then current investigation efforts against illegal drugs in Tennessee were ineffective; and that no single agency, bureau, or division in Tennessee focused primarily on illegal drugs. Based upon these findings, the DID was created with the sole mandate to investigate illegal drugs. The DID has been operating as a separate and coequal division of the TBI since September 1, 1998.

STATUTORY RESPONSIBILITIES

Tennessee Code Annotated §38-6-202 states that the mission of the DID is to “investigate, gather evidence and assist in the prosecution of criminal offenses involving controlled substances, narcotics, and other drugs,” and that in order to fulfill this mission the Division “shall have original jurisdiction over the investigation of all drugs.”

The DID, like the TBI as a whole, plays many parts in the law enforcement community. TBI Special Agents assigned to the Division initiate and investigate their own cases, targeting

significant violators, drug distribution organizations, and mid to high level offenders. In addition, the Division’s agents provide support to the drug enforcement community, including technical assistance, legal assistance, and personnel support to other agencies from the local to the federal level. Finally, recognizing that effective utilization of law enforcement resources requires cooperation, the DID strives to maintain the Bureau’s close relationship with the various police departments, sheriff’s offices, and judicial district drug task forces throughout the state. The Division continues to emphasize strengthening ties between its investigative efforts and those of federal agencies with drug enforcement responsibilities, including the Drug Enforcement Administration, the Federal Bureau of Investigation, and Tennessee’s U.S. Attorneys’ offices.

“THE DIVISION WAS
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APPROXIMATELY 80 PERCENT
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WAS DRUG RELATED.”

The Division's commitment to the TBI's leadership in the Tennessee law enforcement community is evidenced by its ongoing efforts to stay at the forefront of investigative and policy trends, including ongoing efforts to combat clandestine methamphetamine manufacturing and trafficking through enforcement and policy initiatives. The commitment is also evident in the progress in the Division's effort to address illegal diversion of prescription drugs such as oxycodone, hydrocodone, and benzodiazepines and ensuring that traditional drug enforcement programs like the Appalachia High Intensity Drug Trafficking Areas (AHIDTA) and the Governor's Task Force on Marijuana Eradication (GTFME) stay current and viable.

ORGANIZATION AND CASELOAD

The DID is headed by an Assistant Director who reports to the Director of the TBI. Four regional Special Agents in Charge (SAC) report to the Assistant Director and are stationed in the four regional offices in Knoxville, Chattanooga, Nashville, and Memphis and one SAC is assigned to Special Projects. Reporting to each regional Special Agent in Charge is one Assistant Special Agent in Charge who is the front line supervisor of the Special Agents assigned to the respective region.

The DID had 518 active cases as of June 30, 2014. The Division opened approximately 209 cases and closed 163 during the fiscal year. From July 1, 2013 to June 30, 2014 Special Agents assigned to the Drug Investigation Division arrested a total of 147 drug offenders and obtained 327 convictions (federal and felonies only) on drug related charges. Agents of the Division seized or purchased 1,022.8 grams of crack cocaine; 48,539.31 grams of powder cocaine; 1,047.15 pounds of bulk marijuana; 394 marijuana plants; 14,529.41 grams of methamphetamine, and 8 methamphetamine labs. Also seized were 3,000 dosage units of Ecstasy, 4,200.20 grams of Heroin, 1 dosage unit of LSD, 1 gram of MDMA, 168 grams and 1 ounce of mushrooms, 5 poppy plants, 231 dosage units and 653 grams of other drugs, 81 grams of synthetic cannabinoids and 8 grams of synthetic methcathinone. TBI's share of currency seized totaled approximately \$256,515.04 all of which constituted either proceeds of drug trafficking or funds used to facilitate drug trafficking. TBI also shared in the seizures of 6 vehicles, 3 pieces of real estate, and other property valued at \$101,506.10.

PERSONNEL ALLOCATION

As of June 30, 2014, there are 52 DID Special Agents statewide. Most DID agents are assigned an area of responsibility generally encompassing several counties, or an entire Judicial District. This arrangement makes the most of current staffing levels. Each of the 95 counties in the state has a specific and identified contact within the DID. Currently, one DID agent position primarily focuses on illegal gang related drug activities in west Tennessee.

Drug cases are labor intensive. Methamphetamine labs typically are time consuming requiring as many as four certified agents or officers due to safety regulations. Electronic surveillance requires monitoring and ground teams.

Prescription drug cases usually involve paper trails that cannot be concluded in a single day or week. In addition, agents are assigned to each of the five Appalachia High Intensity Drug Trafficking Area (AHIDTA) task forces located in Tennessee with their investigative initiatives being controlled by AHIDTA. This is separate from the responsibilities on the Governor's Task Force for Marijuana Eradication.

During the 2013 legislative session, funding was allocated to TBI for six additional agent positions. The positions became effective July 1, 2013 and were dedicated to work prescription drug diversion investigations. These agents primary responsibility is to combat prescription drug diversion and are stationed throughout the state. They have received start-up training in prescription drug diversion during Fiscal Year 2013-2014. Their investigative statistics have been included in the prescription drugs section of this report.

CONTINUING EMPHASIS ON CONSPIRACY INVESTIGATION

One strategy that has been used to increase the effectiveness of the present number of TBI drug agents has been to direct more operations toward mid-level and major criminal organizations that are involved in multi-jurisdictional drug trafficking activities. These investigations, while time consuming and complex, generally maximize returns of high-level convictions and assets seized per agent/hour.

Conspiracy investigations allow an organization to be dismantled from top to bottom, preventing the organization from growing again. In addition, long term documentation of drug dealing activity for a conspiracy charge allows the ultimate criminal penalties to reflect the full culpability of the members of the organization, not simply the amount of drugs they had with them when arrested.

The TBI serves as the grantee agency for the federally funded comprehensive statewide Tennessee Methamphetamine and Pharmaceutical Task Force (TMPTF). The TMPTF Director is employed by TBI and serves as a Special Agent in Charge (SAC) for Special Projects.



PRESCRIPTION DRUGS

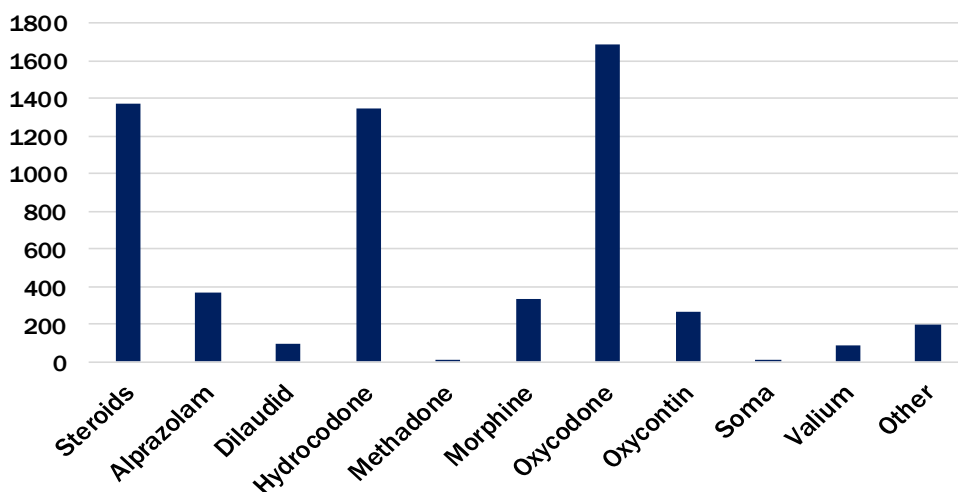
Seizures of prescription drugs continue as a result of aggressive pursuit of drug diversion leads by Division investigators. This trend will continue as the Division directs its resources to meet both the new and the old component of this drug threat. The addition of the aforementioned six agent positions, focusing on prescription drug diversion is evidence of this direction.

Additionally, in an effort to keep prescription pills from being diverted in Tennessee, TBI participated in the National Prescription Drug Take-Back Day sponsored by the DEA in October and April of Fiscal Year 2013-2014. A drop off point was established at TBI headquarters in Nashville where individuals could drop off unused or expired prescription pills for proper disposal. During the collection period allocated, TBI collected a total of 150 pounds of unwanted prescription medications. This initiative helps to address a public health and safety issue in Tennessee.

The Tennessee Methamphetamine and Pharmaceutical Task Force (TMPTF) Executive Board continues to operate with members from unique disciplines to address the growing pharmaceutical and synthetic drug problems facing the state of Tennessee. By integrating law enforcement and health care members, the board will be able to broaden its focus on enforcement, health, and treatment.

Several diversion meetings/training events were conducted to train/engage an alliance of multi-discipline agencies in diversion tactics, difficulties, and dangers to include healthcare professionals, pharmaceutical representatives, community coalitions and law enforcement. During the fiscal year, 5,753.25 dosage units and 500 grams of prescription drugs were seized during investigations involving the DID, which included: 1,370.0 dosage and 500 grams of steroids; 369.5 dosage units of alprazolam; 92 dosage units of dilaudid; 1,347 dosage units of hydrocodone; 3 dosage units of methadone; 330 dosage units of morphine; 197.75 dosage units of other RX drugs; 1,691 dosage units of oxycodone; 262 dosage units of oxycontin; 4 dosage units of soma; and 87 dosage units of valium were also seized.

DOSAGE UNITS SEIZED FY 2013-2014



TENNESSEE METHAMPHETAMINE AND PHARMACEUTICAL TASK FORCE (TMPTF)

The Tennessee Methamphetamine and Pharmaceutical Task Force (TBI/TMPTF) is a partnership of federal, state, and local agencies collaborating together to combat the illegal manufacture, distribution, and use of methamphetamine, as well as the illegal distribution, abuse or unintended use of prescription drugs in Tennessee. Beginning in 1999 in east Tennessee, the TBI/TMPTF has since expanded operations to all 95 counties in Tennessee.

Since July 1, 2011, the Executive Board of the Tennessee Methamphetamine Task Force, TBI, OCJP, working together with local, state, and federal law enforcement partners, implemented the Tennessee Authorized Central Storage (ACS) Container Program. The program consists of twelve (12) container sites strategically located throughout the state to which the Response Vehicle Drivers transport hazardous waste associated with meth labs.

Starting in 2012, the scope and mission of the TBI/TMPTF further expanded through a formal merger with the Tennessee Drug Diversion Task Force. Utilizing the proven structural framework already in place, the TBI/TMPTF successfully and effectively encompasses both methamphetamine and diversion of prescription drugs in its mission.

The mission of the TBI/TMPTF will further be expanded due to the recent assignment to the Special Projects SAC of responsibilities involving the Tennessee Alliance for Drug Endangered Children (TADEC) and the Governor's Task Force for Marijuana Eradication (GTFME). Through existing resources and continued support by the TBI/TMPTF to state and local law enforcement efforts, this action will serve to consolidate and streamline the effectiveness and efficiency of TBI's assistance to both the TADEC and the GTFME organizations.

“UTILIZING THE PROVEN STRUCTURAL FRAMEWORK ALREADY IN PLACE, THE TBI/TMPTF SUCCESSFULLY AND EFFECTIVELY ENCOMPASSES BOTH METHAMPHETAMINE AND DIVERSION OF PRESCRIPTION DRUGS IN ITS MISSION.”

The TBI/TMPTF is led by an Executive Board and the statewide Director who coordinate the efforts of Regional Task Forces operating in the Eastern, Middle and Western Federal Judicial Districts of Tennessee. The Executive Board is comprised of representatives from the following organizations: Tennessee Sheriffs, Tennessee Chiefs of Police, Directors of Judicial District Drug Task Forces, District Attorneys General, Tennessee Bureau of Investigation, Tennessee Highway Patrol, Tennessee National Guard Counterdrug Task Force, Tennessee Department of Safety and Homeland Security, Tennessee Department of Health, Tennessee Department of Mental Health and Substance Abuse, Drug Enforcement Administration, and Tennessee U.S. Attorneys.



The TMPTF services include:

- ◆ Providing drug awareness training (in coordination with other agencies.)
- ◆ Being ever aware of the plight of children in drug endangered environments in Tennessee, the TBI/TMPTF provides support and coordination for the Tennessee Alliance for Drug Endangered Children (TADEC).
- ◆ Clandestine Laboratory Certification and annual recertification for state and local law enforcement.
- ◆ Web and phone based hotlines for citizens to report suspicious activities are available 24/7 through an internet reporting system or by calling the TBI call center.
- ◆ Operation of the Tennessee Methamphetamine Intelligence System (TMIS) which serves as the statewide clearinghouse for all meth lab seizures, meth offenders, and precursor/ chemical monitoring. TMIS is also used to receive, analyze, and disseminate information regarding doctor shopping and prescription fraud. This intelligence is combined with meth related intelligence to provide a more comprehensive intelligence picture for law enforcement. Operation of the Pharmacy Portal, a secure portal for pharmacy and other medical personnel to use that allows them to report suspicious activity, communicate with each other and law enforcement in a secure environment using a real time message board system, and enables pharmacies to search for, view, and print drug bulletins of offenders and persons of interest to law enforcement.
- ◆ TMIS has added a new capability to plot information on a map. This Geographic Information System (GIS) plots incidents, suspects, associates, significant locations such as pharmacies and hospitals, quarantined locations, and places them within boundaries identified by the user. The maps can be printed, saved, or downloaded for use later by law enforcement officers.
- ◆ TMIS has the capability for officers to upload cell phone information for suspects to be compared to all other phone numbers contained in the database. This cell phone feature is unique because it includes the ability to find associations with all past meth lab seizures with phone numbers, doctor offices, and pharmacies. It also focuses on the last numbers dialed and received prior to the phone being obtained for download by law enforcement.



- ◆ TMIS assists officers with information on gaining access to the Controlled Substance Monitoring Database (CSMD) where they may retrieve specific reports to help in their investigation.
- ◆ Working closely with the Tennessee Department of Health, TMPTF is now receiving reports from providers of a person attempting to obtain controlled substances by deception for the state. This information is compiled and forwarded to the appropriate drug task force or local law enforcement.
- ◆ Utilizing 13 fully equipped and staffed response vehicles to provide 24/7 emergency assistance to law enforcement responding to meth labs.
- ◆ Response vehicles are utilized also to transport hazardous materials collected and packaged by law enforcement at clandestine lab seizure locations to one of 12 storage facilities strategically located across the state; also providing supplies and equipment necessary for law enforcement to effect collection and packaging.
- ◆ Providing comprehensive classroom training to law enforcement in collection and processing of the hazardous materials found at clandestine lab seizure locations.
- ◆ Methamphetamine overtime reimbursement program for law enforcement.
- ◆ Drug awareness education for the citizens of Tennessee on methamphetamine and drug diversion.
- ◆ Proactively works with partners to augment drug rehabilitation/treatment as a focus for the TBI/ TMPTF.



DRUG ENDANGERED CHILDREN

In 2005, the Tennessee Alliance for Drug Endangered Children (TADEC) was created. TADEC is comprised of federal, local and state agencies whose purpose is to “prevent drug related harm to children and rescue, defend, shelter and support Tennessee’s children who suffer physical and psychological harm caused by the manufacture, distribution, sale and use of illegal drugs, and abuse of prescription drugs and alcohol.”

To date, the TADEC has been involved in protocol seminars that have involved stakeholders in almost 80 counties. These stakeholders included representatives from law enforcement, education, social services, fire departments, medical and behavioral health, child advocacy centers, and other government agencies. The purpose of these seminars has been to help counties:

- ◆ Promote information sharing strategies that support comprehensive, proactive partnerships between juvenile court, law enforcement, schools, government agencies, and social service providers.
- ◆ Share information for planning and research purposes in a manner that is legal and appropriate.
- ◆ Establish an interagency working group to identify and address the victimization of children as related to illegal drug activities.

Over the past three years, the TBI/TMPTF has assisted the TADEC Executive Board in publishing a periodic web-based newsletter on current issues involving drug endangered children in Tennessee.

Beginning in January 2012, TADEC representatives, including TBI staff members, began providing drug endangered children training at the Tennessee Law Enforcement Training Academy (TLETA) to all basic law enforcement classes. As of the end of Fiscal Year 2014, twelve classes have been held, reaching over 750 new law enforcement officers. It is expected that this training will be provided to all basic classes in the future.



DRUG INVESTIGATION PROGRAMS

In addition to its general enforcement responsibilities, the Division has a leadership role in several programs that are integral to Tennessee’s drug enforcement community.

APPALACHIA HIGH INTENSITY DRUG TRAFFICKING AREAS (HIDTA)

In April 1998, the U.S. Office of National Drug Control Policy (ONDCP) officially designated areas within Tennessee, Kentucky and West Virginia as the Appalachia High Intensity Drug Trafficking Areas (HIDTA). This designation was the result of a threat assessment by ONDCP that identified this tri-state area as one particularly vulnerable to certain types of illegal drug activity.

The federally funded HIDTA program enhances and coordinates drug control efforts among local, state, and federal law enforcement agencies. The program provides agencies with coordination, equipment, technology, and additional resources to combat drug trafficking and its harmful consequences in critical regions of the United States.

The Appalachia HIDTA is now comprised of 81 counties located within the states of Kentucky, Tennessee, Virginia and West Virginia; 28 of these counties are in Tennessee. The designated region is located within easy reach of several large major population areas of the United States. At the same time, the area consists of predominately rural and rugged terrain with soil, temperature, and other climate conditions ideally suited for marijuana production.

Demographic conditions of the Appalachia HIDTA, including relatively high unemployment and low median family income, create an environment where illegal activities and corruption can flourish. The area has recently experienced an epidemic of prescription pill addiction, particularly opioids. Overdose deaths are up dramatically in all states, and heroin use and addiction is making a resurgence.

During the Fiscal Year 2013-2014, the Appalachia HIDTA task forces in Tennessee opened 91 cases and made 911 arrests. These task forces were responsible for the seizure of 640 pounds of processed marijuana. Additionally, 348 firearms and 151 vehicles, valued at a total of \$1,089,834.00 were seized. Totals of \$357,500.00 in real property and \$3,858,998.00 in currency were also seized. Investigations in which these agents were involved resulted in the seizure of 10,936.9 grams of cocaine, 2,927.5 grams of crack cocaine, 23,383.8 grams of heroin, 23,583 prescription pills, 2,241.9 grams of methamphetamine and 35,588.9 grams of methamphetamine ICE. These agents assisted in the execution of 134 search warrants, conducting 70 Title III telephone intercepts and 112 pen registers.

MIDDLE TENNESSEE HIDTA TASK FORCE

At the direction of ONDCP, the Appalachia HIDTA was required to form regional task forces in the states of the Appalachia HIDTA. As a result of this requirement, the TBI was designated as the lead agency in forming a Middle Tennessee Task Force (MTTF). This task force is in the counties of Middle Tennessee as identified by the Appalachia HIDTA. These counties take in two Tennessee judicial districts. These districts include Fentress County in the 8th Judicial District; Clay, Overton, Pickett, White, Putnam and Cumberland Counties in the 13th Judicial District. At present, the MTTF is made up of TBI Special Agents and officers from local law enforcement agencies. The official start date for the MTTF was on June 1, 2003 and it is targeting large drug dealers in the MTTF area.

During the Fiscal Year 2013-2014, the MTTF opened 31 investigations and closed 21, disrupting 7 drug trafficking organizations and dismantling 4 others. A total of 112 people were arrested. Thirty-nine vehicles, 133 firearms, and more than \$683,223.03 in currency and other assets were seized by the task force.

GULF COAST HIGH INTENSITY DRUG TRAFFICKING AREAS (GCHIDTA)

In August 2010, the Office of National Drug Control Policy (ONDCP) designated Shelby County to be included in the Gulf Coast HIDTA and designated the DEA Task Force to manage funding and oversee day-to-day operations. The Gulf Coast HIDTA, prior to Shelby County's designation, had approximately 25 task forces located in Louisiana, Mississippi, Alabama, and Arkansas and is headquartered in Metairie, Louisiana. TBI's Drug Investigation Division is a contributing member of the Shelby County Gulf Coast HIDTA/DEA Task Force. During Fiscal Year 2013-2014, the task force seized cash, vehicles, weapons and drugs resulting in numerous arrests.

GOVERNOR'S TASK FORCE ON MARIJUANA ERADICATION

The Governor's Task Force on Marijuana Eradication (GTFME) was created by Executive Order No. 51 in 1983. The TBI is an integral member of this task force by operating as the Program Director. The primary objectives of the GTFME are as follows:

- ◆ Seek out and eradicate marijuana found growing in the State of Tennessee
- ◆ Arrest and prosecute individuals and groups who knowingly participate in this illegal activity
- ◆ Collect and utilize intelligence data
- ◆ Maintain accurate records of results and expenditures connected with this program
- ◆ Continually seek to eliminate or disrupt illegal acts against the citizens of Tennessee related to marijuana cultivation through new methods and technology

Four state agencies, including TBI, the Tennessee Alcoholic Beverage Commission (ABC), the Tennessee Highway Patrol (THP), and the Tennessee National Guard (TNG), provide the bulk of the personnel and equipment for this program. The commitment by these agencies is substantial, since the operation runs from May until October of each year. Other activities such as planning, procurement, training, indoor grow investigations, case prosecution, and intelligence gathering go on year round.

During Fiscal Year 2013-2014, the GTFME investigative personnel were instrumental, with the assistance of local and federal agencies, in eradicating 135,201 outdoor marijuana plants found in 581 plots. There were 1,743 plants eradicated from indoor grow operations. These law enforcement personnel also seized 88.25 pounds of processed marijuana that was ready for sale on the streets. They made 58 arrests, seized 48 firearms, five vehicles, \$44,134 in U.S. currency, one meth lab, two moonshine stills, and 16.5 quarts of moonshine.

DURING FY 2013-2014,
THE TASK FORCE
ERADICATED

135,201

OUTDOOR PLANTS IN

581

DIFFERENT PLOTS,
SEIZING

88.25

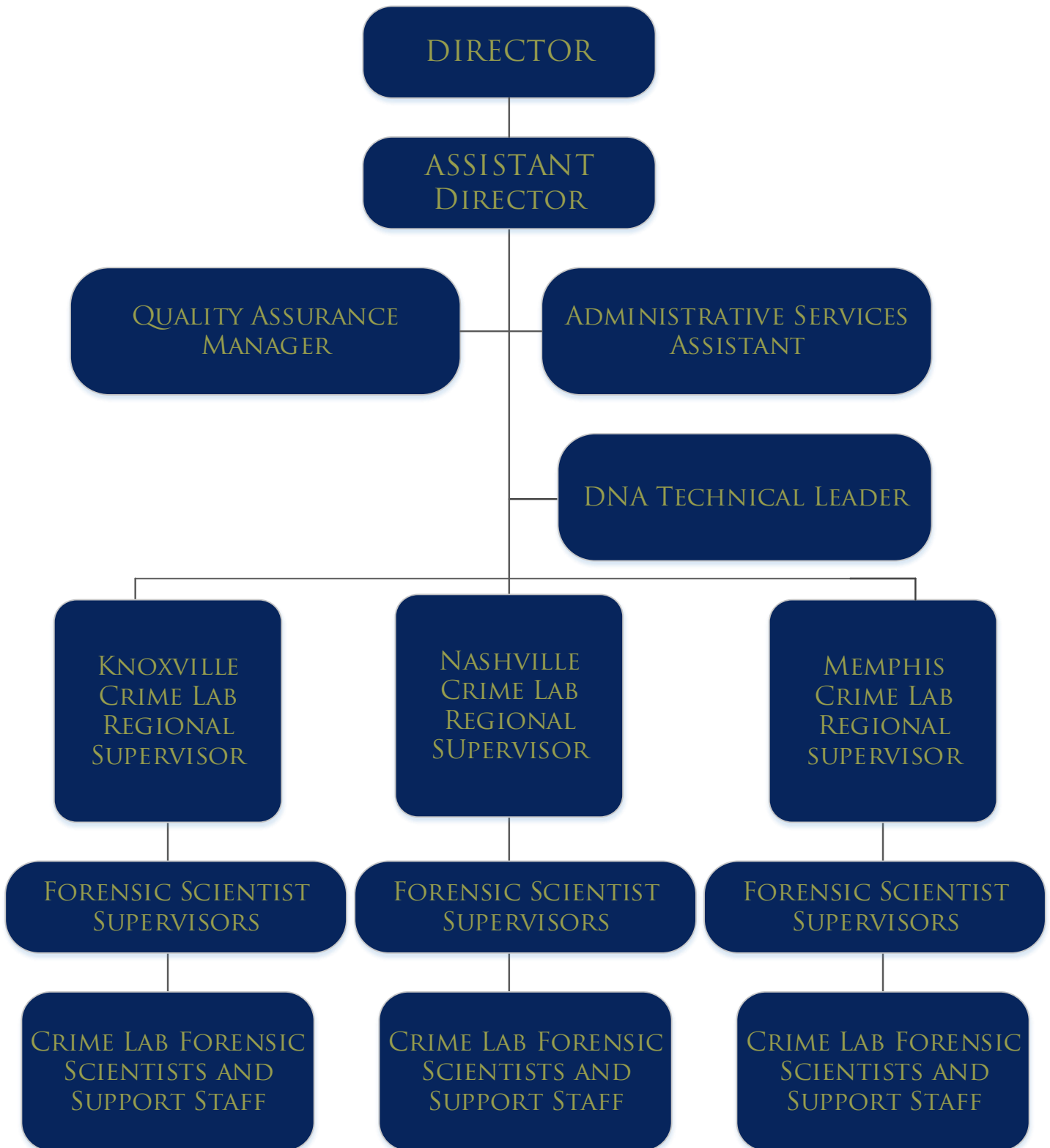
POUNDS OF PROCESSED
MARIJUANA READY
FOR SALE, IN ADDITION
SEIZING:

- 48 FIREARMS
- 5 VEHICLES
- \$44,134.00 IN CASH
- 1 METH LAB
- 2 MOONSHINE STILLS
- 16.5 QUARTS OF MOONSHINE



FORENSIC SERVICES DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



FORENSIC SERVICES DIVISION

15,005

SPECIMENS FROM
CONVICTED
OFFENDERS &

15,742

SPECIMENS FROM
ARRESTEES
RECEIVED FOR
SUBMISSION TO
CODIS DATABASE

267

CASES AIDED
BY SAMPLES
SUBMITTED TO
THE NATIONAL
CODIS DATABASE

CONDUCTED
TESTS IN

59,235

CASES RECEIVED
BY LAW
ENFORCEMENT
AGENCIES &
MEDICAL
EXAMINERS

OVERVIEW

Forensic Science, the application of science to the law, has emerged as a major force in the attempts of the criminal justice system to control crime and to ensure a high quality of justice. The Special Agent/Forensic Scientists who work within TBI's Forensic Services Division (Crime Laboratory System) possess a wide array of analytical skills and direct their expertise to problems of reconstructing criminal acts, identifying and comparing physical and biological evidence, linking offenders with their victims and exonerating falsely accused persons. The Forensic Services Division provides forensic science services to any law enforcement agency or medical examiner in our state (T.C.A. §8-6-103, 38-7-110, 5510-410).

A Forensic Scientist must be skilled in applying the principles and techniques of the physical and natural sciences to the analysis of the many types of evidence

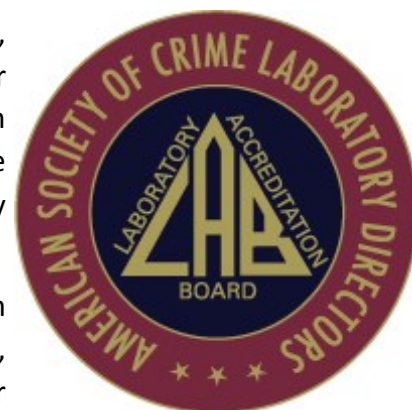
that may be recovered during criminal investigations. However, in doing this, the scientist must also be aware of the demands and constraints that are imposed by the judicial system. The procedures and techniques that are utilized in the crime laboratory must rest on a firm scientific foundation and satisfy the criteria of admissibility established by the courts. Because of this range of requirements, all TBI Forensic Scientists are commissioned by the Director as Special Agents; have earned a minimum of a baccalaureate degree in chemistry or a closely related scientific field; and have completed extensive training related to forensic science and crime scene investigation. During the Fiscal Year 2013-2014, the Forensic Services Division conducted tests in 59,235 cases received from law enforcement agencies and medical examiners across the state.

**“ALL TBI FORENSIC
SCIENTISTS ARE
COMMISSIONED BY THE
DIRECTOR AS SPECIAL
AGENTS.”**

NATIONAL LABORATORY ACCREDITATION

The Forensic Services Division is comprised of a central laboratory in Nashville and two regional laboratories in Memphis and Knoxville. Specialized units of these laboratories provide forensic analysis of biological, chemical, and physical evidence. The Forensic Services Division has achieved re-accreditation through the American Society of Crime Laboratory Directors Laboratory Accreditation Board (ASCLD/LAB).

In 2013, the Forensic Services Division continued making great strides toward international accreditation. The Bureau's crime laboratories are currently accredited under the ASCLD/LAB Legacy Program; however in 2014, TBI will be changing to ASCLD/LAB-International accreditation to cover all of the Bureau's Forensic Disciplines. With this change in accreditation, the Forensic Services Division expects to be more efficient, effective, and better equipped to withstand the scrutiny brought to bear on Forensic Science.



Accreditation is part of a laboratory's quality assurance program which, when combined with proficiency testing, continuing education, and other efforts, helps TBI's crime laboratories to provide better overall service to Tennessee's law enforcement agencies and the criminal justice system. One objective of TBI in obtaining accreditation of its crime laboratories was to offer the citizens of Tennessee and the users of TBI's laboratory services a form of proof that the TBI's forensic laboratories meet established standards.

NASHVILLE LABORATORY

The Nashville Laboratory serves all 95 counties in Tennessee and performs a wide range of analyses within the following units:

EVIDENCE RECEIVING UNIT

The Evidence Receiving Unit receives, inventories, distributes, and stores all evidence submitted to the laboratory.

DRUG CHEMISTRY UNIT

The Drug Chemistry Unit analyzes any substance seized in violation of laws regulating the sale, manufacture, distribution and use of abusive type drugs.

TOXICOLOGY UNIT

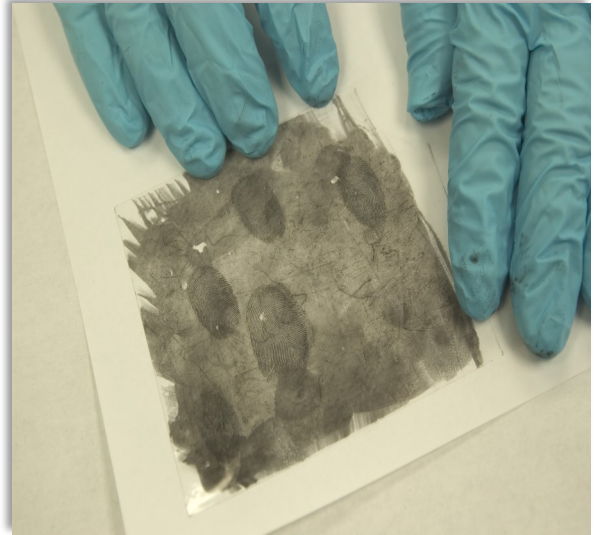
The Toxicology Unit conducts analysis of blood and other body fluids for alcohol, drug, or poisons, in conjunction with persons arrested for traffic charges (DUI) or to assist medical examiners in death investigations.

BREATH ALCOHOL UNIT

The Breath Alcohol Unit administers and maintains Tennessee's breath alcohol testing program. Scientists assigned to this unit certify and calibrate evidentiary breath alcohol instruments throughout the state. The staff is responsible for training law enforcement personnel as operators on the instruments.

LATENT PRINT EXAMINATION UNIT

The Latent Print Examination Unit provides analysis of physical evidence for invisible fingerprints and/or palm prints and comparison of latent prints developed with the inked impressions of suspects. A workstation of TBI's Automated Fingerprint Identification System (AFIS) is located in this unit, allowing latent lifts of unidentified latent fingerprints obtained from crime scenes or developed on evidence submitted to the laboratory to be searched against the database of fingerprint records maintained by TBI. In addition, the latent print unit has the capability of submitting unidentified latent prints from major crime scenes to the FBI for a fingerprint database search.



FIREARMS IDENTIFICATION UNIT

The Firearms Identification Unit's principal function is to determine if a bullet, cartridge case, or other ammunition component was fired from a particular weapon. The science of firearms identification extends beyond the comparison of bullets to include knowledge of the operation of all types of weapons, toolmark examination, the restoration of obliterated serial numbers on weapons and other evidence, the detection and characterization of gunpowder residues on garments, and the estimation of muzzle-to-garment distance. The Firearms Identification Unit also houses the National Integrated Ballistics Identification Network (NIBIN), allowing individual characteristics from evidence cartridge cases or test cartridge cases from submitted weapons to be searched against an ever-growing database and connect crimes that otherwise might never have been associated.



MICROANALYSIS UNIT

The Microanalysis Unit examines and compares the following types of evidence:

- ◆ Fire Debris Analysis – Debris from fire scenes and other evidence related to a suspected arson are submitted to the laboratory to determine the presence of an ignitable liquid. This includes the products of refined oil and other flammable products such as alcohol

- ◆ Gunshot Residue Analysis – The presence of gunshot primer residue from a fired weapon can be determined on subject hand swabs and on crime related objects such as the subject’s clothing and vehicle(s)
- ◆ Impression Evidence Comparisons – Shoe and tire impressions recovered from crime scenes can be compared to subject shoes and tires. In addition, a tire tread and shoe database can be used to determine tire and shoe make and models from impressions left at a crime scene
- ◆ Paint Analysis and Comparisons – Paint evidence recovered from any object on which a paint transfer has occurred during the commission of a crime can be compared to known paint samples. A vehicle paint database is also available to provide a list of possible vehicle makes and models from paint evidence left at the scene of hit and run accidents
- ◆ Glass Analysis and Comparisons – Glass recovered from a crime scene can be compared to glass recovered from objects associated with a subject such as clothing and tools. Order of breakage and glass fracture analysis is also performed
- ◆ Fiber Comparisons – Individual fibers as well as fabric and carpet are characterized and compared to corresponding materials recovered from a subject or his/her environment
- ◆ Explosives – High and low explosives (not explosive residues), rendered safe by the Bomb and Arson Unit of the Tennessee Department of Commerce and Insurance, can be identified



Other services provided by the Microanalysis Unit include physical comparisons, fracture match analysis, heavy metal analysis, unknown substance determinations and tape comparisons.

FORENSIC BIOLOGY UNIT

The Forensic Biology Unit performs identification and characterization of blood and other body fluids – liquid or dried, animal or human – present in a form to suggest a relation to the offense or persons involved in a crime. This unit also performs STR-DNA Profiling, the capability to identify specific individuals by comparing biological samples left at a crime scene or from the body of a victim.

Advances in DNA technology represent one of the most significant forensic breakthroughs of the century by allowing the identification of a murderer or rapist based on trace amounts of biological evidence left at the crime scene. T.C.A. §40-35-321 requires the TBI to establish a DNA database for convicted offenders that now includes individuals on the sexual offender registry. In 2007, an amendment added a DNA database for individuals arrested for violent felonies. These databases were established nationally by the Federal Bureau of Investigation to enable crime laboratories to exchange DNA profiles for unknown forensic samples, convicted offenders, and arrestees.

CODIS UNIT

The Combined DNA Index System assists agencies in developing investigative leads by enabling evidentiary DNA profiles to be searched against the database of convicted offenders and arrestees. Since 1991, the TBI has received 196,946 convicted offender samples and 100,056 arrestee samples. During this Fiscal Year, a total of 15,005 specimens from convicted offenders and 15,742 specimens from arrestees were received for submission to the CODIS database.

In February 2002, TBI began submitting samples to the national CODIS database. After accounting for expunged samples, 177,090 offender profiles and 63,452 arrestee profiles have been uploaded to the national database to date. 1,542 investigations have been aided throughout the state and nation since 2002 through the use of this database, including 267 this year.

KNOXVILLE LABORATORY

The Knoxville Laboratory relocated to a new facility in January 2009 and conducts tests on evidence submitted by East Tennessee law enforcement agencies including:

- ◆ Drug chemistry
- ◆ Toxicology
- ◆ Breath alcohol
- ◆ Serology/DNA



MEMPHIS LABORATORY

The Memphis Laboratory conducts forensic analysis on evidence submitted by West Tennessee law enforcement agencies including:

- ◆ Drug chemistry
- ◆ Toxicology
- ◆ Breath alcohol
- ◆ Firearms identification
- ◆ Serology/DNA



VIOLENT CRIME RESPONSE TEAM

The TBI's Forensic Services Division has become increasingly involved in the investigation of violent crimes. The value of physical evidence is recognized to be of paramount importance in crimes against persons. Toward that end, TBI has three specially designed crime scene vehicles equipped with the most advanced forensic equipment and materials available. These crime scene vehicles are regionally located in Memphis, Nashville, and Knoxville and are being used by the TBI to assist in processing homicide crime scenes. During Fiscal Year 2013-2014, TBI Violent Crime Response Teams were called to locate, document and collect evidence at a crime scene a total of 25 (twenty-five) times across the state. The Memphis team responded 6 (six) times; the Nashville team responded 11 (eleven) times; and the Knoxville team responded 8 (eight) times.

COMPOSITE IMAGERY

The TBI laboratory provides the following art services: composite drawing, postmortem facial reconstruction drawings, and age progressions.



FORENSIC ANALYSIS BY CASE

TOTAL NUMBER OF CASES COMPLETED: 59,235

Nashville Laboratory	30,289	Memphis Laboratory	8,105
Drug Identification	9,746	Drug Identification	2,902
Alcohol	11,027	Alcohol	2,677
Toxicology	4,230	Toxicology	836
Forensic Biology	1,471	Forensic Biology	838
DNA	685	DNA	386
Firearms Identification	1,001	Firearms	466
Microanalysis	527		
Latent Prints	1,602		
Knoxville Laboratory	20,841		
Drug Identification	10,631		
Alcohol	6,799		
Toxicology	2,617		
Forensic Biology	548		
DNA	246		

FORENSIC ANALYSIS BY TEST
 TOTAL NUMBER OF EXHIBITS TESTED – 84,765
 TOTAL NUMBER OF TESTS CONDUCTED – 389,277

<u>Laboratory</u>	<u>Exhibits</u>	<u>Tests</u>
Nashville	45,621	221,388
Drug Identification	14,711	52,969
Alcohol	10,998	45,800
Toxicology	4,047	19,093
Forensic Biology	7,040	42,356
Firearms Identification	3,560	12,593
Microanalysis	1,336	18,177
Latent Prints	3,929	30,400
Knoxville	25,507	125,215
Drug Identification	15,951	49,904
Alcohol	6,909	33,405
Toxicology	2,655	19,702
Forensic Biology	1,992	22,204
Memphis	11,637	42,674
Drug Identification	4,442	17,647
Alcohol	2,677	5,407
Toxicology	836	2,508
Forensic Biology	2,401	10,281
Firearms Identification	1,281	6,831



INFORMATION SYSTEMS DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



INFORMATION SYSTEMS DIVISION

PUBLISHED

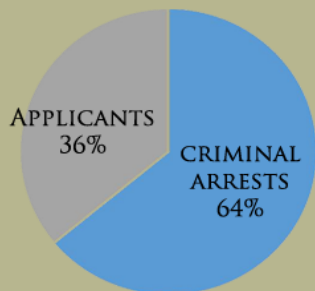
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COMPREHENSIVE
REPORTS ON
CRIME STATISTICS
IN TENNESSEE

PROCESSED

613,731

FINGERPRINT
SUBMISSIONS



PROCESSED

410,898

FIREARMS
TRANSACTIONS,

97%

OF THEM
APPROVED IN
15 MINUTES
OR LESS

OVERVIEW

The Information Systems Division (ISD) encompasses a wide variety of complex systems serving the Bureau, local, state and federal criminal justice agencies, and the public. From housing the state repository of criminal history records and maintaining the sex offender registry, to supporting criminal justice information traffic to conducting background checks for gun purchasers, the ISD staff is committed to providing the most professional, up to date services available.

Within the Bureau, the Information Systems Division is responsible for delivery of services that augment the Forensic Services Division, the Criminal Investigation Division, the Drug Investigation Division and the Administrative Services Division as well as the Tennessee Fusion Center (Homeland Security). In addition, Information Systems Division provides services to

local, state, and federal agency members of the Tennessee Information Enforcement System (TIES) through the National Crime Information Center (NCIC) and the

- BUSINESS CONTINUITY
- BUSINESS ARCHITECTURE
- APPLICATION DEVELOPMENT PLATFORM
- SECURITY MODERNIZATION
- CJIS INFRASTRUCTURE
- CONTINUOUS OPERATIONS
- HARDWARE & TELEPHONY MODERNIZATION
- ORGANIZATIONAL TRANSFORMATION
- AGENT CENTRIC NETWORK
- INNOVATION

International Justice and Public Safety Network (NIets).

The IS Division operates under a premise of 10 major initiatives that drive every discussion, plan and execution taken on by the units within the division. Each of these initiatives has an associated program of change and transformation and are as follows: Business Continuity, Business Architecture, Application Development Platform, Security Modernization, CJIS Infrastructure, Continuous Operations, Hardware and Telephony Modernization, Organizational Transformation, Agent Centric Network and Innovation. By ensuring every decision made by the ISD team is focused in the direction of these initiatives, we clearly commit our efforts towards making the TBI the premier law enforcement agency in the country.

INFORMATION TECHNOLOGY

The Information Technology Strategy for the TBI is to increase the use of technology in a manner that provides the best services available to the public and law enforcement consistent with the TBI/FBI official rules. Laws governing the operations of the TBI require the development, maintenance, and distribution of certain information relating to crime, criminals, and criminal activities for the benefit of all state and local criminal justice agencies in Tennessee. Additionally, the agency also is mandated to perform fingerprint based background checks for several areas of employment and licensing and name based background checks for the approval of sales and pawn redemptions for all firearms transactions in Tennessee pursuant to the federal Brady Act as well as name based records queries submitted by the general population. The Bureau, in order to fulfill the mandate set forth in these laws, has created and implemented several applications that fall under the operations of the Tennessee Crime Information Center (TCIC), which is an integral part of TBI and its operations. Controls, which apply to the state/federal privacy and restriction laws governing the possession, exposure, use and dissemination of various kinds of crime information, are imposed on the automated systems by the TBI official rules.

CRIMINAL JUSTICE INFORMATION SERVICES (CJIS) SUPPORT CENTER

Three units were combined under the CJIS Support Center encompassing two programs: The Tennessee Incident Based Reporting System (TIBRS) and the Tennessee Information Enforcement System (TIES). The TIES Operations unit also was moved to the CJIS Support Center.

The unit produced six annual crime publications including: 2013 Crime in Tennessee, 2013 Crime on Campus, 2013 Hate Crime, 2013 Law Enforcement Officers Killed and Assaulted, 2013 School Crime Report and the 2013 Domestic Violence Report.

Over 1,500 personnel received training through 38 TIES classes and 2 TIES conferences. Additionally, 5,856 staff completed on-line TIES testing for re-certification.

A total of 1,545 personnel received TIBRS training through 51 classes and an additional 330 staff attended the TIBRS conference. A total of nine agencies were in a decertified status for TIBRS compliance at the end of the Fiscal Year. All colleges and universities were compliant with all TIBRS requirements.

Audits were conducted by TBI staff for 132 TIES programs with no agencies being reported as non compliant. A total of 205 TIBRS agencies were audited with 12 having no errors and 45 with an error rate of 10% or under. All agencies will be audited by the end of calendar year 2014 to complete the current triennial audit cycle for both TIES and TIBRS.

CJIS Support Center staff provided the administrative, managerial, and technical liaison service for over 325 agencies that comprise the TIES network and 550 agencies that submit TIBRS data. Currently, over 12,000 terminals, mobile units, and hand held devices in the state access the TIES network.

The TIES Operations Center continued to be available twenty-four hours a day, seven days a week. TIES Operations' personnel are responsible for providing technical support for local, state and federal agencies with connectivity to the TIES network, as well as monitoring the performance of the TIES network. They also provide system maintenance and backup functions of computer information systems housed at the Tennessee Crime Information Center (TCIC) and assume the emergency communications responsibilities within the TBI after hours and on weekends.

Other accomplishments included deployment of a new computer based audit program into a test environment at the end of the Fiscal Year. This new system will allow staff to more efficiently audit the TIES and TIBRS programs by allowing online notification and tracking of reports and responses, as well as consistent format and design of the audit reports for each program. Additionally, staff will be auditing other CJIS activities including usage of the National Data Exchange (N-DEx) and authorized applicant backgrounds conducted by non-criminal justice agencies. Further activities included the continued data submission to the FBI N-DEx Program, user account management, and facilitation of FBI training on the enhancements to the system. Staff continued to manage the data entry/deletions to the Tennessee Methamphetamine Registry. Over 1,200 offenders were added to the registry during the Fiscal Year.



BIOMETRIC SERVICES CENTER

The TBI is the agency identified as the state repository of fingerprint based criminal records information for the state of Tennessee. The Biometric Services Center (BSC) is responsible for the processing and maintenance of all information related to the repository, as well as for several associated legislatively mandated duties. These duties include processing all criminal, law enforcement applicant, and civil applicant fingerprint information, and other associated records functions including processing of final court dispositions, applications for pre-trial and judicial diversions, court orders for expungement of criminal records, and other matters of clerical maintenance of information in the records repository. The BSC utilizes the Automated Fingerprint Identification System (AFIS) to process each submission of fingerprint information to determine the identification of the individual to provide positive identification in order to build the criminal records in the repository.

The BSC received 613,731 fingerprint submissions during Fiscal Year 2013 – 2014. Less than one percent of fingerprints received were rejected and returned to the contributors because of missing, inaccurate or incomplete descriptor or arrest data, or because of unclassifiable fingerprints. Criminal arrest fingerprints made up 64 percent (391,720) of the submissions received. Applicant fingerprints accounted for the remaining 36 percent (222,011) of the fingerprint submissions received.

Expungement orders come from criminal courts to the TBI ordering removal of specific information from an individual’s criminal record. These orders are processed and forwarded to the FBI for removal from the federal criminal history records maintained there. The BSC processed 58,630 Expungement Orders in Fiscal Year 2013 – 2014.

Criminal history background checks are performed at the request of the court system for persons being considered for pre-trial or judicial diversions.

These checks are performed in order to provide information to the court to determine whether the individuals are qualified to receive, and have not previously received, pre-trial or judicial diversion. The BSC processed 17,957 applications for pre-trial or judicial diversion during the Fiscal Year as legislatively authorized.

The BSC also enters final court disposition information into the Tennessee Criminal History Repository. Disposition information is supplied to the TBI by law enforcement agencies and the court clerks. Each disposition provides information relative to the outcome of the judicial process for each arrest. The BSC processed 350,563 dispositions during the Fiscal Year 2013 - 2014.

The TBI provided criminal background information to the public, upon receipt of a proper request and the associated fee. Tennessee Open Records Information Services (TORIS) background checks are ‘name based’ checks only and do not involve the submission of fingerprints. The information provided to the requestor is Tennessee criminal history information only. During Fiscal Year 2013 – 2014, the TORIS unit processed 132,426 requests for criminal background information.



TENNESSEE INSTANT CHECK SYSTEM (TICS)

The Tennessee Instant Check System (TICS) began operation on November 1, 1998. The requirements of the Brady Handgun Violence Prevention Act [18 U.S.C. 922 (t)] were incorporated into the Tennessee gun transfer statute with an amendment to T.C.A. §39-17-1316. This amendment requires that TBI establish and maintain a background check system that meets or exceeds the requirements established by the Brady Act for continuing recipient background checks on all firearm transactions except those specifically excluded by law. To meet these requirements, TICS accesses the following databases:

DATABASE	DESCRIPTION
TCHR (Tennessee Criminal History Repository)	This file is maintained by the TBI and is supported by arrest fingerprint cards. Persons who are convicted felons cannot legally possess a firearm.
NCIC (National Crime Information Center)	This database maintains files on wanted persons, protection orders, deported felons, U.S. Secret Service Protective (persons who may pose a threat to the President and/or others afforded protection by the U.S. Secret Service), foreign fugitives, SENTRY File (persons currently under supervision of the Federal Bureau of Prisons), Convicted Person on Supervised Release File and the Convicted Sexual Offender Registry.
III (Interstate Identification Index)	This is the national repository for criminal history record information.
NICS (National Instant Check System)	The federal instant background check system maintained by the FBI. It houses databases on Denied Persons, Illegal/Unlawful Aliens, Controlled Substance Abusers, Dishonorable Discharges, Citizenship renunciants and Mental Defectives/Commitments.

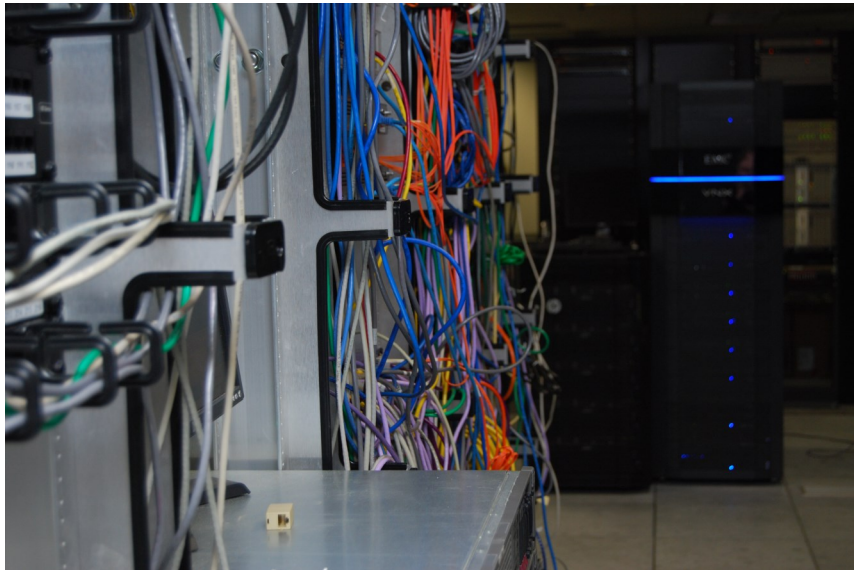
All of the above files are checked during the required TICS/NICS background check of any person seeking to purchase a firearm from a licensed firearm dealer or to redeem a firearm from pawn from a licensed firearm dealer.

During Fiscal Year 2013 – 2014, TICS processed 410,898 total firearm transactions. Of those, 394,478 (96 percent) were approved and 14,466 (4 percent) were denied for one or more reasons. Ninety-seven percent of all transactions were approved in 15 minutes or less. TICS identified 388 wanted persons and 437 stolen firearms, reporting them to the appropriate law enforcement agency. The majority of the wanted persons were apprehended at the scene and all of the stolen firearms were verified by law enforcement officials and seized for return to the owners.

TECHNICAL SYSTEMS SUPPORT SERVICES

CORE TECHNOLOGY GROUP

The Core Technology Group is responsible for translating business requirements and/or legislative mandates into viable systems and design strategies with emphasis on adaptability, scalability, availability and recoverability including defining opportunities for integration, the selection of tools to facilitate the integration, specification of data to be shared as well as defining the appropriate interfaces. The group's primary goal is to review and implement emerging developments and technologies and standards with the intent of improving the Bureau's quality of service and operational efficiency.



The Core Technology Group conducts a continuous review of existing and new industry programs/projects considering current Bureau technology standards, policies and future technology plans with regards to improving our operational platform including the evaluation and selections of appropriate hardware, operating system software and monitoring applications. The Group also provides consulting and guidance regarding proposed programs, projects and/or initiatives by developing and implementing the accepted technology strategy as well as oversee research and the development of special projects including system testing, information system security and maintenance.

APPLICATION ARCHITECTURE TEAM

The Application Architecture Team is comprised of a web developer, three (3) software developers, a database administrator, and an Application Development Manager. This team provides support of TBI's web presence and internal software systems, including maintenance of current systems, development of new applications and coordination with vendors on support of custom-written software. Systems supported include the Investigative Support Information System (ISIS), TnCop, CRMS/Fusion System, and the Tennessee Computerized Criminal History (CCH), along with others.

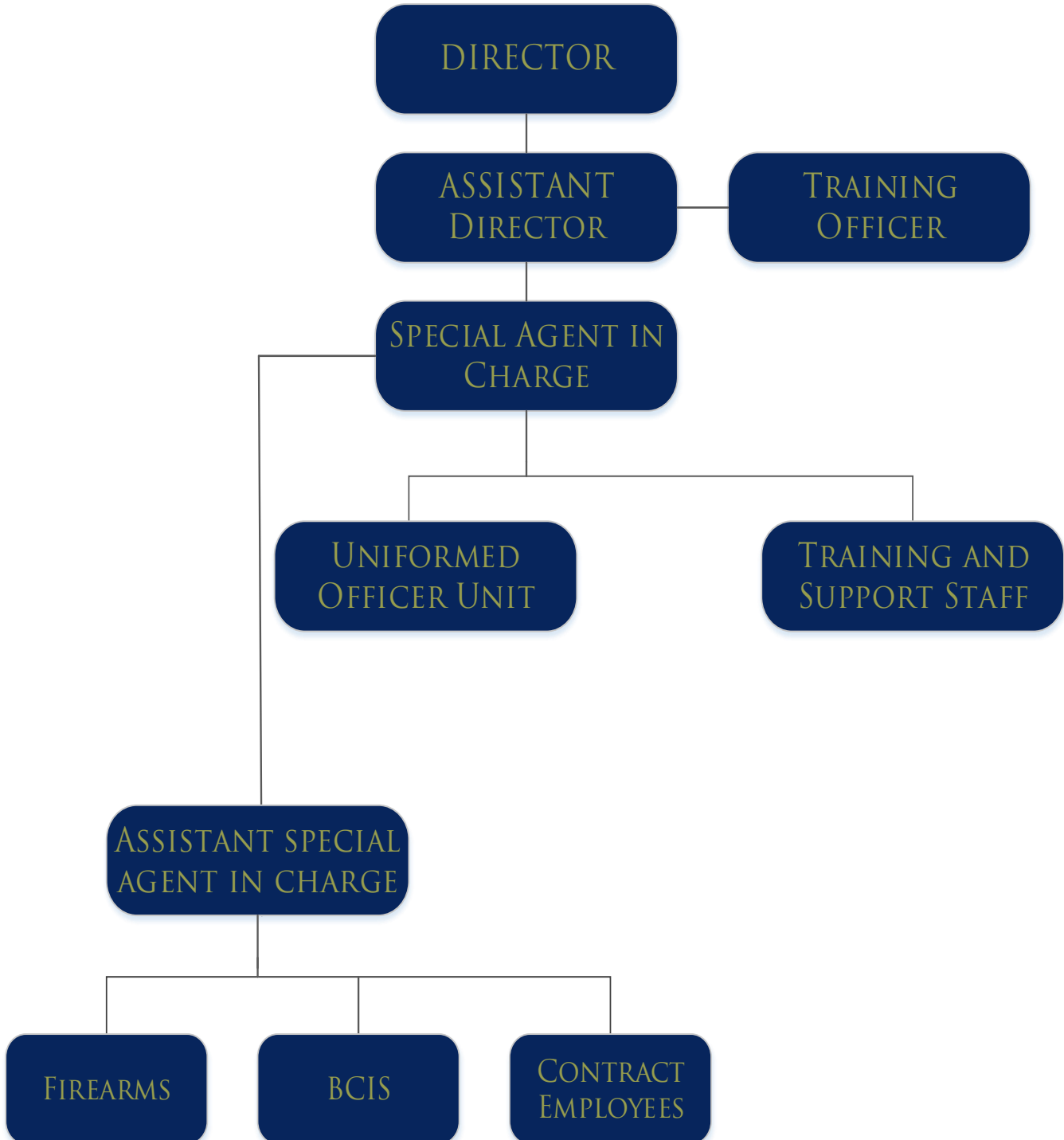
PROJECT MANAGEMENT OFFICE (PMO)

The Project Management Office (PMO), made up of two (2) Project Managers and one (1) Program Director, works to manage all projects involving information technology at TBI. While the majority of their projects originate within the Information Systems Division, this team works across all areas of TBI to provide assistance with any project management functions involving Information Systems.



TRAINING DIVISION

CHAIN-OF-COMMAND AND FUNCTIONAL ORGANIZATION



TRAINING DIVISION

3

ACADEMIES



PROVIDE UNIQUE
ACCESS & VALUABLE
EXPOSURE TO
TBI EXPERTISE.

10

COMMISSIONED
UNIFORMED
OFFICERS PROTECT
TBI FACILITIES,
INCLUDING
HEADQUARTERS
IN NASHVILLE.

PROVIDING
SPECIALIZED
TRAINING FOR
8,500
TENNESSEE LAW
ENFORCEMENT
PERSONNEL
EVERY YEAR

OVERVIEW

Recognizing that the image and perception of the Bureau rests on each employee, TBI emphasizes the continuing and latest training and professionalism of all employees. Therefore, the mission of the Training Division is to provide oversight, guidance, and inspire through excellence in training and research. The Training Division is headed by an Assistant Director with the assistance of Special Agent in Charge and staff who are responsible for ensuring that Bureau personnel receive the training they require to perform their duties safely and effectively. The Division's staff also coordinates the design, development, revision, and implementation of training programs and lesson plans.

In addition, the Training Division conducts classes for more than 8,500 members of Tennessee law enforcement. This includes a wide range of topics including Crime Scene Investigation and Documentation, Human Trafficking, Child Abuse Investigations, Digital Evidence and Recovery, and Leadership. The Division also spearheads the TBI Basic Criminal Investigation School which is attended by all Special Agents as well as members of the Tennessee Department of Correction, Tennessee Department of Safety, Tennessee Bomb and Arson, Tennessee Department of Revenue, and District Attorneys Generals' offices.

**"TBI EMPHASIZES THE
CONTINUING AND
LATEST TRAINING AND
PROFESSIONALISM OF
ALL EMPLOYEES."**

Modeled after the FBI National Academy, the TBI State Academy provides advanced training courses in leadership, constitutional law, communications intelligence, financial investigations, and undercover investigations. In November 2013, the TBI Training Division began providing three weeks of training every other month to Investigators with the Tennessee Department of Children's Services. The Division is responsible for oversight of TBI's Citizens' Academy, which provided 25 Tennessee residents a magnified view of the Bureau's mission and daily work. The Division works closely with the Human Resource Unit by providing support in recruitment efforts as well as hosting career fairs that inspire diversity.

With the aid of the Human Resource Unit and Professional Standards Unit, the Training Division ensures all TBI management, staff, sub-recipients, contractors, and service beneficiaries meet the provisions of Title VI and IX of the Civil Rights Act of 1964 and the minimum requirements to be in compliance with its rules, laws, and regulations. Training Division personnel also coordinates and gives tours of TBI Headquarters as requested.

VOLUNTEER INTERNSHIP PROGRAM

The TBI Volunteer Internship Program is an unpaid internship opportunity for full-time students that are interested in a criminal justice or forensic career and are pursuing an undergraduate, graduate or post-graduate degree from an accredited college or university. The program provides an exciting insider's view of TBI operations and gives the student a chance to explore career opportunities within the Bureau.

The Volunteer Internship Program, which is administered by the TBI Training Division, provides students the opportunity to work at TBI headquarters in Nashville, Tennessee, as well as TBI field office locations whenever possible.

FIREARMS PROGRAM

TBI's Firearms Program is housed within the Training Division. The program ensures that commissioned agents are trained to shoot all Bureau issued weapons in a safe and effective manner. In order to maintain a successful program the Bureau relies on its retired TBI agents as a supportive resource for TBI firearm instructors across the state.

UNIFORMED OFFICER PROGRAM

The Uniformed Officer Unit is also encompassed within the Training Division and is comprised of ten commissioned uniformed law enforcement officers. The unit's primary role is to provide security to TBI facilities, specifically the Nashville Consolidated Headquarters Facility. Officers also provide support to agents in the field with searches or arrest round-ups of wanted criminals.

CHAPLAIN PROGRAM

The TBI Chaplain Program is also housed within the Training Division. The program is a volunteer non-sworn position to support the mission of the TBI in providing a source of strength to law enforcement officers and their families, other department members, and the community. The program will support employees in the handling of crisis situations, comfort victims and their families when accidents occur and criminal incidents are committed, and provide counseling and other ministerial functions that may be needed.

BACKGROUND INVESTIGATIONS

Background investigations are conducted on all persons employed by the Tennessee Bureau of Investigation, and who may be granted access to TBI facilities or who are statutorily permitted to receive a TBI Background Investigation. The background investigations are opened in the Training Division and entered into TBI's Investigative Support Information System (ISIS) and assigned to retired Special Agents and commissioned Uniformed Officers in order to conduct these investigations.

GLOSSARY OF ACRONYMS

ACIST	Automated Criminal Intelligence System of Tennessee
ADA.....	Americans with Disabilities Act
AFIS	Automated Fingerprint Identification System
AIMS.....	Automated Information Management System
APU	Applicant Processing Unit
ASAC.....	Assistant Special Agent in Charge
ASCLD.....	American Society of Crime Laboratory Directories
BSC	Biometric Services Center
CALEA.....	Commission on Accreditation for Law Enforcement Agencies, Inc.
CCH.....	Tennessee Criminal History File
CID.....	Criminal Investigation Division
CIU.....	Criminal Intelligence Unit
CJIS	Criminal Justice Information System
CRU	Criminal Records Unit
CSC	CJIS Support Center
DEA.....	Drug Enforcement Administration
DID	Drug Investigation Division
DUI	Driving Under the Influence
EEO.....	Equal Employment Opportunity
EPIC	El Paso Intelligence Center
FBI	Federal Bureau of Investigation
FinCEN.....	Financial Crimes Enforcement Network
FLIR.....	Forward Looking Infrared System
GTFME.....	Governor’s Task Force on Marijuana Eradication
HCFA.....	Health Care Finance Administration
HIDTA.....	High Intensity Drug Trafficking Area
IASIU.....	Internal Association of Special Investigation Units

LAN Local Area Network
 LEIC Law Enforcement Information Coordinator
 LIMS Laboratory Information Management System
 MFCU Medicaid Fraud Control Unit
 NAMFCU National Association of Medicaid Fraud Control Units
 NCAVC National Center for the Analysis of Violent Crimes
 NCIC National Crime Information Center
 N-DEx Law Enforcement National Data Exchange
 NHCAA National Health Care Anti-Fraud Association
 NIBRS National Incident Based Reporting System
 NICS National Instant Check System
 NLETS National Law Enforcement Telecommunications Systems
 OIR Office of Information Resources
 ONDCP Office of National Drug Control Policy
 POC Point of Contact
 POS Point of Sale
 RISS Regional Information Sharing System
 ROCIC Regional Organized Crime Information Center
 SAC Special Agent in Charge
 STOP Tennessee Orders of Protection File
 TABC Tennessee Alcoholic Beverage Commission
 TAPS Tennessee Applicant Processing Services
 TBCI Tennessee Bureau of Criminal Identification
 TBI Tennessee Bureau of Investigation
 TCA Tennessee Code Annotated
 TCIC Tennessee Crime Information Center
 TCIS Tennessee Crime Information System
 THP Tennessee Highway Patrol

THUMP Tennessee Homicide, Unidentified Bodies and Missing Persons File
 TIBRS Tennessee Incident Based Reporting System
 TICS Tennessee Instant Check System
 TIES Tennessee Information Enforcement System
 TnCOP Tennessee Crime Online Portal
 TNG Tennessee National Guard
 TORIS Tennessee Open Records Information Services
 TRAP Tennessee Repository for the Apprehension of Persons
 UCR Uniform Crime Reporting
 VICAP Violent Criminal Apprehension Program



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