## AASHTOWare Project Civil Rights & Labor | Frequently Asked Questions (FAQ)

## Having problems logging in?

*Check to make sure the dropdown on the login page correctly reflects your affiliation. These are as follows:* 

- TDOT Employees: Select **TDOT**
- Non-TDOT Employees: Select AWP External Users

*If problem still occurs, try resetting your password – for instructions on how to do this, see below.* 

## How to reset your password (Non-TDOT employees):

- (1) Change the dropdown menu on the login page to say AWP External Users
- (2) Select the **Reset Password** button that appears after changing the dropdown
- (3) Follow the prompts to reset your password
- (4) You should receive an email with a temporary link to reset your password