



## TennCare Provider Quick Reference Sheet

### Important TennCare Provider Telephone Numbers:

TennCare Provider Services	1-800-852-2683
TennCare Long Term Services & Supports	1-877-224-0219
TennCare Pharmacy Program	1-888-816-1680
TennCare Dental Program	1-855-418-1623
TennCare Fraud & Abuse Hotline	1-800-433-3982

### Important TennCare Weblinks:

TennCare Home Page	<a href="https://tn.gov/tenncare">https://tn.gov/tenncare</a>
TennCare Provider Page	<a href="https://tn.gov/tenncare/section/providers">https://tn.gov/tenncare/section/providers</a>
TennCare Online Eligibility	<a href="https://tcmisweb.tenncare.tn.gov/tcmis/tennessee/Security/logon.asp">https://tcmisweb.tenncare.tn.gov/tcmis/tennessee/Security/logon.asp</a>
TennCare Pharmacy	<a href="https://www.tn.gov/tenncare/providers/managed-care-contractors/pharmacy-benefits-manager.html">https://www.tn.gov/tenncare/providers/managed-care-contractors/pharmacy-benefits-manager.html</a>
TennCare Dental	<a href="https://dentaquest.com/state-plans/regions/tennessee/">https://dentaquest.com/state-plans/regions/tennessee/</a>
TennCare Policies	<a href="https://www.tn.gov/tenncare/policy-guidelines/policies.html">https://www.tn.gov/tenncare/policy-guidelines/policies.html</a>
TennCare Rules	<a href="https://publications.tnsosfiles.com/rules/1200/1200-13/1200-13.htm">https://publications.tnsosfiles.com/rules/1200/1200-13/1200-13.htm</a>
TennCare Fraud & Abuse	<a href="https://www.tn.gov/tenncare/fraud-and-abuse.html">https://www.tn.gov/tenncare/fraud-and-abuse.html</a>

### Other Helpful Weblinks:

TN Dept. of Commerce & Insurance TennCare Oversight Division Provider Complaints & Independent Review	<a href="https://tn.gov/commerce/topic/tncoversight-mco-dispute-resolution">https://tn.gov/commerce/topic/tncoversight-mco-dispute-resolution</a>
TN Office of e-Health Initiatives	<a href="http://www.tn.gov/ehealth">http://www.tn.gov/ehealth</a>
CoverKids	<a href="https://www.tn.gov/coverkids.html">https://www.tn.gov/coverkids.html</a>
TennCare Kids	<a href="https://www.tn.gov/tenncare/tenncare-kids.html">https://www.tn.gov/tenncare/tenncare-kids.html</a>
TN Payment Reform/Episodes of Care	<a href="https://www.tn.gov/tenncare/health-care-innovation.html">https://www.tn.gov/tenncare/health-care-innovation.html</a>
CoverRx	<a href="https://www.tn.gov/tenncare/coverrx.html">https://www.tn.gov/tenncare/coverrx.html</a>
Kidcentral tn	<a href="http://kidcentraltn.com/">http://kidcentraltn.com/</a>
Healthier Tennessee	<a href="http://healthiertn.com/">http://healthiertn.com/</a>

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Effective 1/1/2015

### Statewide TN Managed Care Organizations (MCO):

Amerigroup	1-800-600-4441	<a href="http://www.amerigroup.com">www.amerigroup.com</a>
BlueCare	1-800-468-9736	<a href="http://www.vshptn.com">www.vshptn.com</a>
UHC Community Plan	1-800-690-1606	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

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Providers with TennCare program questions or having issues that cannot be resolved by contacting your assigned MCO Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 for assistance.

Long Term Care Providers with TennCare Long Term Services & Supports program questions or having issues that cannot be resolved by contacting your assigned MCO Long Term Services & Supports Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 or TennCare Division of Long Term Services & Supports at 1-877-224-0219 for assistance.

\* Providers requiring further assistance can email [tenn.care@tn.gov](mailto:tenn.care@tn.gov). These email inquiries will be routed through the Office of Public Affairs.

(Last Revised 4/6/2023)