



RFR PROCESSING UNIT
310 GREAT CIRCLE ROAD, 3W
NASHVILLE, TN 37243
Phone: (615) 741-0636, Fax (615) 413-1941
Email: RFR.TENNCARE@TN.GOV

REQUEST FOR RELEASE
INCLUDE A DEATH CERTIFICATE WITH READABLE SOCIAL SECURITY NUMBER

Deceased
Person's
Name:

First Middle Last

Person Submitting Request

Name: _____

Address: _____
Street Address Suite #

City State Zip Code

Phone: _____ Email: _____

Information About Probate Court Case

Has a probate court case been filed? If yes, check the box and fill out the rest of this section.

County the case was filed in: _____ Date the case was filed: _____

Court Case Number: _____

Request that TennCare Waive or Delay Recovery of Claim

Are you asking TennCare to waive (drop) or delay recovery of its claim? If yes, check any boxes that apply. **See the instructions at the bottom of this page for the other documents you must send us with this page.**

Deceased is survived by a child under 21² Deceased had long-term care insurance³

Deceased is survived by a child that the Social Security Administration determined to be blind or permanently and total disabled.⁴

Deceased is survived by a spouse Surviving Spouse's SSN _____

Surviving spouse's full name _____

Information about Trust

Is the deceased the beneficiary of a trust with a Medicaid payback provision? If yes, check this box and list the trustee's contact information below. Please provide a copy of the trust.

Name: _____

Address: _____
Street Address Suite #

City State Zip Code

Phone: _____ Email: _____

INSTRUCTIONS:

1. Email, mail or fax this completed page **and the deceased's death certificate with a legible Social Security Number** to the RFR Processing Unit.
2. If the deceased is survived by a child under 21, also send us a copy of the child's birth certificate.
3. If the deceased had long-term care insurance, also send us a copy of the policy documents with this page.
4. If the deceased was survived by a blind or disabled child, also send us a copy of the child's birth certificate and the determination/award letter from the Social Security Administration.
5. If the deceased is the beneficiary of a trust with a Medicaid payback plan, also send us a copy of the trust.

- Do you need help talking with us or reading what we send you?
- Do you have a disability and need help getting care or taking part in one of our programs or services?
- Or do you have more questions about your health care?

Call us for free at 866-389-8444. We can connect you with the free help or service you need. (For TRS call: 711)

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or you were treated differently because of your race, color, birth place, language, age, disability, religion, or sex? You can file a complaint by mail, by email, or by phone. Here are two places where you can file a complaint:

<p>TennCare Office of Civil Rights Compliance 310 Great Circle Road, Floor 3W Nashville, Tennessee 37243</p> <p>Email: HCFA.Fairtreatment@tn.gov Phone: 1-855-857-1673 (TRS 711)</p> <p>You can get a complaint form online at: https://hhs.gov/ocr/complaints/index.html</p>	<p>U.S. Department of Health & Human Services, Office for Civil Rights 200 Independence Ave SW, Rm 509F, HHH Bldg., Washington, DC 20201</p> <p>Phone: 1-800-368-1019 (TDD): 1-800-537-7697</p> <p>You can get a complaint form online at: http://www.hhs.gov/ocr/office/file/index.html</p> <p>Or you can file a complaint online at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</p>
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Do you need free help with this letter?

If you speak a language other than English, help in your language is available for free. This page tells you how to get help in a language other than English. It also tells you about other help that's available.

Spanish:	Español
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 866-389-8444 (TRS:711).	
Kurdish:	کوردی
ئاگاداری: ئەگەر بە زمانی کوردی قەسە دەکەیت، خزمەتگوزاری یەکسانی یارمەتی زامان، بەخۆڕایی، بو تو بەردەستە. پەیوەندی بە 866-389-8444 (TRS:711)..بکە	
Arabic:	رَبِّيْلَعَا
وظمەلەد: اذا مەتەكلا قلاغا ربييلعَا اتمدخ دةالمسا ويقللغا رةقومە اكل اناجم. اتصل مَقِير: 866-389-8444 (مَقَر فەتاه صملا و ملبكا (TRS: 711))	
Chinese:	繁體中文
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電866-389-8444 (TRS: 711)。	
Vietnamese:	Tiếng Việt
CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 866-389-8444 (TRS:711).	
Korean:	한국어
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 866-389-8444 (TRS:711).번으로 전화해 주십시오.	
French:	Français
ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 866-389-8444 (TRS:711).	
Amharic:	አማርኛ
ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 866-389-8444 (መስማት ለተሳናቸው:TRS:711) .	
Gujarati:	ગુજરાતી
સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 866-389-8444 (TRS:711) .	
Laotian:	ລາວສາລາວ
ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ຄ່າ, ຈະມີມາດໃຫ້ທ່ານ. ໂທ 866-389-8444 (TRS:711).	
German:	Deutsch
ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 866-389-8444 (TRS:711).	
Tagalog:	Tagalog
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 866-389-8444 (TRS:711).	
Hindi:	हिंदी
ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 866-389-8444 (TRS:711) . पर कॉल करें।	
Serbo-Croatian:	Srpsko-hrvatski
OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 866-389-8444 (TRS- Telefon za osobe sa oštećenim govorom ili sluhom: 711) .	
Russian:	Русский
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 866-389-8444 (телетайп: TRS:711) .	
Nepali:	नेपाली
ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 866-389-8444 (टिटिवाइ: TRS:711) ।	
Persian:	فارسی
توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 866-389-8444 (TRS:711) تماس بگیرید.	