



James H. Quillen VAMC OPREP brief for TN Dept of Veterans Services Annual Conf

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Priority to Action (P2A): Six VA Health Care Priorities

- Hire Faster and More Competitively
 - Utilized strategic hiring and retention methodology t
 - Developed QR codes for hiring and enrollment
- Connect Veterans to Soonest and Best Care
 - Synthesized Veteran feedback and need with market capabilities/capacities, modernize equipment, and fc
 - Renovated/expanded dialysis unit, expanded Women renovated clinic, installed a second MRI, renovated 2 health suite, opened new radiology unit with CT in e
 - Opened new specialty care clinic in Knoxville, new dental clinic coming soon
 - Procuring ION robotic bronchoscopy and second cardiac catheterization lab



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Priority to Action (P2A): Six VA Health Care Priorities

- **Serve Veterans with Military Environment Exposures**
 - Completed PACT Act toxic exposure screening (TES) for ~48,000 Veterans
 - Continue outreach virtually and through a variety of forums
 - Discuss TES at an appointment, call PACT team, or call 423-926-1171 ext 2600
- **Prevent Veteran Suicide**
 - Multi-faceted Public Health approach
 - TN and Virginia Governor's challenge
 - 170 outreach events: crisis intervention, community-based intervention
 - VHA pilot project "Caring Contacts"
 - Pilot initiative "Military2VA" case managers and post-9/11 Veterans

Did You Know?

1 in 3*

More than one in three Veterans report that they have experienced toxic exposures such as:

- Airborne Hazards/Open Burn Pits
- Gulf War related exposures
- Agent Orange
- Radiation
- Contaminated water at Camp Lejeune

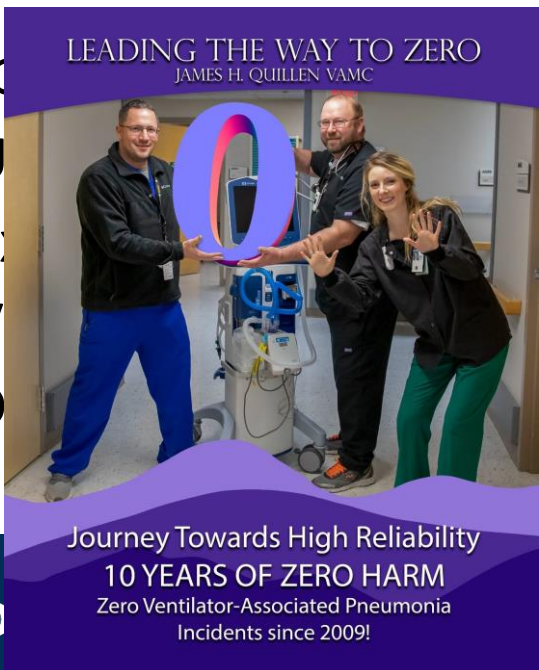


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Priority to Action (P2A): Six VA Health Care Priorities

- Accelerate VA’s Journey to a High Reliability Organization (HRO)
 - Transforming Nation’s largest healthcare system into an HRO
 - Culture of safety supported by continuous process improvement
 - Implemented over 30 process improvement projects on quality, safety, access
 - VACO Center for Patient Safety recognition
 - Attained Geriatric Emergency Department Accreditation
 - Earned American Society for Radiation Oncology Accreditation

- Support Whole Health (WH), Their Caregivers and Community Living Center opportunities and “Learning Contacts”, to provide exceptional patient care. For more information, call PACT team, or call 423-926-1



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Thank You



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