Elevator & Amusement Device Safety 'Board Meeting

DEPOSITION OF PROCEEDINGS HEARING

Taken December 04, 2018



615.221.1089

1	STATE OF TENNESSEE			
2	DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT			
3	WORKPLACE REGULATIONS & COMPLIANCE DIVISION			
4				
5				
6				
7	TRANSCRIPT OF PROCEEDINGS			
8	OF			
9	ELEVATOR & AMUSEMENT DEVICE SAFETY BOARD MEETING			
10				
11	December 4, 2018			
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21				
22	ELISABETH A. MILLER LORENZ, RMR, CRR, LCR# 66 STONE & GEORGE COURT REPORTING			
23	2020 Fieldstone Parkway Suite 900 - PMB 234			
24	Franklin, Tennessee 37069 615.221.1089			
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                The above-styled cause came on for
 2 hearing on this 4th day of December, 2018, before
 3 the Elevator & Amusement Device Safety Board at
                                                           3 Attached at end:
 4 220 French Landing Drive, Tennessee Room, 1st Floor,
                                                           4 Public Notice
 5 Nashville, Tennessee, when and where the following
                                                           5 Meeting Agenda
   proceedings were had, to wit:
                                                           6 Meeting Sign-in Sheet
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25
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                                                 Page 3
                                                                                                            Page 5
 1 APPEARANCES:
                                                                               PROCEEDINGS
                                                           1
 2 Robbie Fox, Chairman
                                                                           CHAIRMAN FOX: Good morning, folks. We
   Fixed Amusement Device Representative
                                                           3 will now declare the December 4, 2018, Elevator &
 4 David Hale, Board Member
                                                           4 Amusement Device Safety Board and call it to order.
   Tennessee Fair Association Representative
                                                                           First, we will have introductions --
 6 Kelly O'Connor, Board Member
                                                           6 let me do the announcement first. In the event of
   Public at Large Representative
                                                              an emergency or natural disaster, security personnel
8 Victor Laporte, Board Member
                                                           8 will take attendees to a safe place in the building
   Manufacturer Representative
                                                           9 or direct them to exit the building on the
10 James Roy Pope, Board Member
                                                          10 Rosa Parks side.
   Traveling Amusement Device Representative
                                                                           So with that being said, we will start
11
                                                          12 with the introductions.
12
   Chris Farmer
   Elevator Inspector Supervisor
                                                          13
                                                                           Young lady, because you're on the
13
                                                          14 right, I think it's your turn first, so if you'll
14 Larry R. Moore, II, Board Member
   Owner and Lessees Representative
                                                          15
                                                              just tell us who you are, we'll start around.
15
                                                          16
                                                                           MS. PAIGE: I'm Ebony Paige, ASA3, WRC.
16 Mike H. Hardy
   Amusement Device Manager
                                                          17
                                                                           MR. HARDY: Mike Hardy, WRC amusement
17
                                                          18 device manager.
  Lewis Moorer, Jr., Board Member
18
                                                          19
                                                                           MR. FARMER: Chris Farmer representing
   Public at Large Representative
19
                                                          20 the elevator unit, WRC.
20 Kim Y. Jefferson, Esq.
                                                          21
                                                                           MR. LAPORTE: Vic Laporte, board
   Assistant Commissioner
21
                                                           22 member.
22 Dan Bailey, Esq.
                                                           23
                                                                           MR. HALE: David Hale, board member.
   Legal Counsel
23
                                                           24
                                                                           CHAIRMAN FOX: Robbie Fox, board
24 Ebony Paige
                                                          25 member.
25
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Page 8
                                                Page 6
                MS. O'CONNOR: Kelly O'Connor, board
                                                                         CHAIRMAN FOX: All right. Thank you
 2 member.
                                                          2 all very much. Again, we're glad to have y'all
                                                          3 here, and we'll get started. We'll start with the
 3
                MR. POPE: James Roy Pope, board
 4 member.
                                                          4 pledge.
 5
                MR. MOORE: Larry Moore, board member.
                                                          5
                                                                         Mr. Hale, if you will.
                MR. MOORER: Lewis Moorer, board
                                                                         MR. HALE: If everyone would stand and
                                                          6
 7 member.
                                                          7
                                                             address the flag, please.
                                                          8
 R
                MS. JEFFERSON: Kim Jefferson,
                                                                         (Pledge of Allegiance.)
9 department WRC division.
                                                          9
                                                                         CHAIRMAN FOX: Thank you.
10
                MR. BAILEY: Dan Bailey, legal counsel
                                                         10
                                                                          Item No. 4, we would ask for a motion
                                                         11 to adopt the agenda as -- what you have before you.
11 for the department.
                MR. STOCK: Don Stock, The Adventure
                                                         12
                                                                         MR. HALE: So moved.
13 Guild, certified inspector and chair for the
                                                         13
                                                                          CHAIRMAN FOX: Have a motion and a
14 government relations committee and CCT.
                                                         14 second.
15
                CHAIRMAN FOX: Young lady, you're next.
                                                         15
                                                                         Any discussion? Hearing none, all in
16
                THE WITNESS: Jennifer Ravidge,
                                                         16 favor of the motion let me know by saying aye.
                                                         17
17 The Tennessean.
                                                                         In Unison: Aye.
18
                MS. RHODES: Anita Rhodes, WRC elevator
                                                         18
                                                                         CHAIRMAN FOX: All opposed, like sign.
19
   supervisor.
                                                         19
                                                             Thank you all very much.
20
                CHAIRMAN FOX: Miss Kelsey, would you
                                                         20
                                                                         Item No. 5, you have the approval of
21 introduce those folks who are with you, please.
                                                         21
                                                             September 12, 2018, minutes.
22
                MS. KELSEY: I'd be happy to.
                                                         22
                                                                          We entertain a motion to approve that.
23
                I'm Melinda Kelsey. I serve as the
                                                         23
                                                                         MS. O'CONNOR: So moved.
24 chief of staff honor with the Tennessee Department
                                                         24
                                                                         MR. MOORE: Second.
25 of Labor. And it's an honor for me to introduce the
                                                         25
                                                                          CHAIRMAN FOX: We have a motion and
 1 2018 Governor's Fellows that are joining us today
                                                          1 second.
 2 and touring our department and getting hands-on.
                                                                         Any discussion? Hearing none, all in
 3 And I wanted to make sure that they were included in
                                                          3 favor of the motion let it be known by saying aye.
 4 this meeting. Shared with them that each of you are
                                                          4
                                                                         In Unison: Aye.
 5 appointed by the governor, so I'll let them
                                                          5
                                                                         CHAIRMAN FOX: All opposed, like sign.
 6 introduce themselves, and we will not detain. We
                                                                         Mr. Farmer, I believe it's your turn,
                                                          6
 7 will have to step out a little before 10:00.
                                                          7 sir. I want to thank you for doing the charts. I
                Go ahead.
                                                          8 know you're going to go over those. I think that's
 9
                MS. UCHIMURA: Marissa Uchimura.
                                                          9
                                                             great work, and I appreciate it.
10
                MS. YU: I'm Emily Yu.
                                                         10
                                                                         MR. FARMER: No problem. Good morning,
                MS. MILLER: Jasmine Miller.
                                                         11 Chairman and the board. I would like to thank you
12
                MR. MANSELL: Adam Mansell.
                                                         12 guys for volunteering, serving the citizens of the
13
                MR. SIMPSON: Dakota Simpson.
                                                         13 Tennessean.
                CHAIRMAN FOX: We're glad you're here.
                                                                         Updates, currently only have one open
15 We truly are.
                                                         15 position for inspector in Nashville. We currently
16
                                                         16 have four office staff with all the full-time
                And you, sir?
17
                MR. JONES: Scott Jones, manager of the
                                                         17 positions, so that's good news.
18 Tennessee State Fair and currently serving third
                                                         18
                                                                          We've been very busy just trying to
19 vice president of the Tennessee Association of
                                                         19 keep up with some of the growth. Of course, y'all
20 Fairs.
                                                         20 know about that.
21
                MS. BARNETT: Doris Barnett, WRC staff.
                                                         21
                                                                          To get to the numbers, as you guys
22
                MR. JOHNSON: Charlie Johnson,
                                                         22 remember, I was called out at the last board meeting
23 amusement device unit.
                                                         23 for not having charts.
24
                MR. KLUTTS: Kevin Klutts, safety
                                                         24
                                                                         CHAIRMAN FOX: We didn't mean to do
25 compliance officer with the amusement device unit.
                                                         25 that.
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Page 10
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                MR. FARMER: So I took some time, and
                                                          1 mind, this is not accidents; this is incidents.
 2 me and my -- Anita, she helped me build some, so if
                                                                         MS. O'CONNOR: Right.
                                                          2
 3 you want to go over them, and pull out the real
                                                         3
                                                                         MR. FARMER: Maybe somebody trips and
 4 colorful ones.
                                                          4 falls on the escalator but doesn't seek the care of
                As you see, at the top is the
                                                          5 a physician. It's -- I have to say probably -- and
 6 construction permits over the last five years. This
                                                         6 I don't want to guess, but probably 90 percent of
 7 is actually the first time in five years we actually
                                                         7 these are at the airport on escalators.
 8 have less construction permits pulled in the state
                                                                         MS. O'CONNOR: It's still high, though.
                                                         8
 9 than the year before, which is amazing because
                                                         9
                                                                         MR. FARMER: We're actually down from
10 there's a lot of growth going on.
                                                         10
                                                            last year. We did 65 for the whole year.
11
                                                         11
                As you see, in 2014, we had 338
                                                                         MS. O'CONNOR: That's for the whole
12 construction permits and 121 operation permits. I'm
                                                        12 year, where this is just four months, three months?
13 not going to go over these numbers because y'all
                                                         13
                                                                         MR. FARMER: No, this is calendar year.
14 have them in front of you.
                                                         14
                                                                         MS. O'CONNOR: Oh, thank you.
                As you see, the chart gradually
                                                        15
                                                                         MR. FARMER: I guess I should have
16 declines to this year. It's only down a little bit
                                                        16 clarified that.
17 from 546 down to 497. We've done a total of 3,065
                                                        17
                                                                         MS. O'CONNOR: I was thinking fiscal
18 over the last five years, new permits. That's new
                                                        18 year, which would be ridiculously high. Thank you.
19 on -- all for elevators.
                                                         19
                                                                         MR. FARMER: All of these are calendar
20
                If you look at the chart below it, it's
                                                        20 year. The last chart is only by fiscal year because
21 the acceptance inspections. Of the top numbers,
                                                         21 that's the way we track it. If you want to put it
22 these are the ones that have been turned over to the
                                                        22 to the last page.
23 public.
                                                         23
                                                                         These are the values on inspections
                                                         24\, performed. We kind of fluctuate down and up through
                So we went from 442 acceptance
25 inspections up to 660 a year in this last year. We
                                                        25 the years. We've done a little over 9,000 so far
 1 have still got a month left, so we'll probably get
                                                          1 this fiscal year in comparison to 21,900 for the
 2 close to 700 by the end of the year.
                                                          2 whole last year.
                If you will turn to the next page, at
                                                                         This actually goes back to the
 4 the last board meeting, the chairman asked for some
                                                          4 acceptance inspections. If you're not familiar with
 5 reports on accidents, so we just pulled the last
                                                          5 the inspection process, anytime you do a new
 6 five years' data. It stayed pretty current with --
                                                          6 acceptance inspection on a new elevator, it could
 7 you know, pretty average around 15, 16. We had 22
                                                          7 take up to a day, day and a half to do that
 8 last year, which was the most, and we only had 13
                                                          8 inspection, where we can do five biannual
 9 reported accidents this year, so...
                                                          9 inspections for [inaudible]. So it's -- the more
                And also done an incident report at the
                                                        10 new ones you've got, the less biannual you can get
11 bottom, incidents where they don't seek a position
12 or damage to the elevator that may be unsafe
                                                         12
                                                                         I hope y'all like my charts.
                                                         13
                                                                         CHAIRMAN FOX: I think they're
13 operation, so that happens occasionally.
14
                MS. O'CONNOR: Chris, may I ask a
                                                         14 outstanding.
15 question?
                                                        15
                                                                         MR. FARMER: That's actually all I
16
                                                         16 have. If y'all have questions, I'll be happy to
                MR. FARMER: Yes.
                MS. O'CONNOR: 49 at this point -- is
                                                         17 answer what I can.
18 this -- looking at this for 2017, for example, is
                                                         18
                                                                         CHAIRMAN FOX: Yes, sir, I do.
19 that the entire year; or would that be that first
                                                                         You know, if you -- I don't have a
                                                         19
20 quarter?
                                                         20 crystal ball, but I do have a box of chocolates
21
                MR. FARMER: No, this is actually for
                                                         21 here. But if you were to rub your crystal ball and
22 the whole year. These are all calendar years.
                                                         22 think about what you've heard, obviously Amazon is
                MS. O'CONNOR: So 49 at this point in
                                                         23 supposed to be coming to the Nashville area, and you
24 time for this year seems somewhat high.
                                                         24 have unprecedented growth here.
25
                MR. FARMER: Well, this is -- keep in
                                                         25
                                                                    In the next five years just, again, off the
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Page 14 Page 16 1 top of your head, what are we going to have to grow? But what is your -- I mean, I'm having 2 How big is your department, or how big would you 2 a hard time figuring out why they would have to seek 3 have to grow to meet the need? 3 medical attention off of an elevator? Is it mostly MR. FARMER: Well, we used to use a 4 the escalator? I mean, what happens? 5 standard of around 500 to 550 elevators is when you 5 MR. FARMER: Well, I would think that 6 would add a position. As you can see, we haven't 6 the invention of the cell phone has a little bit to 7 done that lately. 7 do with it. People don't pay attention. And, you 8 know, elevators don't always level perfect. I mean, I'm not -- I don't know -- I can't 9 project the growth. I would think it's probably 9 it's just a flaw of the system. It can be. 10 going to stay about the same for a while. It's 10 If you're staring at a phone when 11 going to peak out eventually. I'm not a growth 11 you're walking out of an elevator, you might trip 12 expert on urban sprawl. It's going to peak at some 12 and fall. We've seen people trip into elevators; 13 point, but I don't see it happening in the next ten 13 we've seen people trip out of elevators. It's 14 years. That's my opinion. I think it will stay a 14 usually fall -- trips coming in and out. 15 steady climb of 500 to 600 new elevators every year. 15 We do get door hits. People, again, 16 CHAIRMAN FOX: So in five years, we're 16 are looking down, don't notice the door is halfway 17 at 2500 more elevators? 17 shut when they're trying to go in, and it hits them 18 MR. FARMER: Yes. 18 in the head, hits them in the shoulders. That's 19 What did I say? We've got 2251 over 19 where most of the accidents on elevators happen. 20 the last five years. 20 MR. POPE: I would assume it's kind of 21 This man to my left probably knows more 21 like the carnival business, there's more reported 22 about the growth than I would. He's in the sale of accidents now or more attention brought to them 23 elevators, so he would know. I'm sure they have 23 because I think people are looking to -- for that. 24 projections in every room of their office. MR. FARMER: Yeah. We get calls -- you 24 CHAIRMAN FOX: It's probably on your 25 know, incidents happen. I actually had, you know, Page 15 1 forecast sheet. 1 two the other weekend -- just, for instance, I don't MR. LAPORTE: We do a lot of 2 hardly ever get calls for escalators in malls, but I 3 forecasting. I can tell you, our tendering has not 3 had two over the weekend. It's Christmastime. More 4 slowed down over the whole state, but the -- by 4 people in the mall, more people carrying bags, more 5 area, Nashville is still very high. 5 people fall on escalators. We had two accidents 6 last week. 6 West Tennessee, Memphis itself, and 7 7 then moving outside into Shelby County and beyond is MR. POPE: Got you. 8 still very high; no slowdown. 8 MR. HALE: What I'm hearing you say, a Chattanooga is also very busy. I don't 9 lot of them are distracted is the -- the injured 10 want to say that it's dropped off, but I would say 10 person is distracted? 11 East Tennessee, Knoxville area has more plateaued. MR. FARMER: Yes, distracted or, you 12 We're not -- we've seen a little bit of a slowdown 12 know -- I have -- just -- one of my inspectors was 13 in tenders. 13 out doing an elevator inspection a week and a half The university did quite a bit out 14 ago. He called me, and he was very frustrated. 15 there, and that's -- if anywhere, I see a bit of a 15 This couple came up and pushed a baby stroller on 16 slowdown but certainly not a stoppage would be 16 the escalator and was holding it. And he actually 17 East Tennessee. 17 said, That's very unsafe. And they didn't like him 18 MR. FARMER: Probably the Vol's fault. 18 for saying it. They lashed out at him. 19 19 If they would do a better --So, yeah, it's distracted, or it's just CHAIRMAN FOX: You have a valid point. 20 not knowing how dangerous the product is. 21 Had we made it to a bowl game... 21 MR. HALE: Misuse. MR. POPE: For personal benefit, if I 22 MR. FARMER: Thank God nothing 23 could ask, the amount of accidents -- and I'm sure 23 happened. You would never want to take a baby in a 24 that is very minute compared to riders and people 24 stroller on an escalator. It's just -- but that 25 that use elevators and escalators. 25 happens.

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Page 18
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                MR. POPE: We have the hardest time on
                                                          1 concentration of amusement device operation as a
 2 our side of the industry explaining to people it's
                                                          2 couple of you on the board are highly aware of.
 3 machinery. People don't understand it.
                                                          3
                                                                         Charles, too, he's hit the ground
                MR. FARMER: It don't have a
                                                          4 running. He's very professional. He's doing a good
 5 conscience. It does what it does.
                                                            job for us so far and shares in our excitement of
                CHAIRMAN FOX: That's what it's
                                                             what the unit can accomplish in the future.
 7 designed to do.
                                                                          Kevin, we're not going to leave you
                MR. FARMER: For the most part,
                                                          8
                                                            out. Kevin is also here with us today. He's our
 9 elevators are safe. Escalators is where our biggest
                                                          9 safety compliance officer from the west division.
10 problem is. And I just don't think we've -- there's
                                                             We're all excited about the remaining fiscal year,
11 a fix for it. The airport is actually thinking
                                                             optimistic about seeing what the unit can get
12 about slowing their escalators down. They've
                                                             accomplished as a full staff.
13 actually -- just to slow them down.
                                                         13
                                                                          So statistics-wise, I've given you a
14
                                                         14 handout. The first sheet of that handout for
                Of course, they'll have to pull apart,
15 do all kinds of stuff to do it. But it's probably a
                                                             amusement device is -- you can see that for fiscal
                                                         15
16 good thing to do it, because if it's a little bit
                                                             year thus far -- we're in fiscal year, in '18/'19,
17 slower, maybe it won't catch them so fast or
                                                             we have permitted a total of 206 companies. Of
                                                         17
18 offquard.
                                                         18 course, that's a ball in the far right.
19
                MR. POPE: Thank you, sir.
                                                         19
                                                                          We've talked about in board meetings
20
                CHAIRMAN FOX: Any other questions of
                                                         20
                                                             past about how this growth will continue and
21 the board?
                                                         21
                                                            eventually plateau.
22
                Good report, sir.
                                                         22
                                                                          We're hoping this plateau will come at
23
                MR. FARMER: Thank you.
                                                         23 the end of this fiscal year. Maybe not. Maybe the
                CHAIRMAN FOX: Again, we love your
24
                                                         24 end of next fiscal year. We're getting close.
25 charts.
                                                         25 We're getting close to that 600 mark, which is
                                              Page 19
                                                                                                        Page 21
                MR. FARMER: Thank you.
                                                          1 estimated for us to capture and stay.
 1
                CHAIRMAN FOX: Mr. Hardy.
                                                                         We're still working diligently to
                MR. HARDY: Yes. Thank you, Chairman.
                                                          3 uncover these rocks and bring those companies that
 3
                                                          4 aren't in compliance to bring them in compliance.
                Jennifer was out a second ago with
 5 introductions. If you'll bear with me a second, on
                                                          5
                                                                         Along with that, we permitted -- so far
                                                          6 we've permitted 2,085 individual devices. We
 6 September 17, we were fortunate enough to obtain our
 7 two new safety compliance officers to the staff.
                                                          7 finished the year last year permitting 3,582
                Jennifer, would you stand up for a
                                                          8 devices.
 9
   second.
                                                          9
                                                                         New companies permitted is your next
                Jennifer Murphy is no stranger to the
10
                                                         10 chart here. In -- excuse me.
11 unit. Jennifer was hired in October of 2017 as our
                                                                          In fiscal year '16/'17, we've permitted
                                                         11
12 administrative support personnel, and she's done an
                                                         12 83 new companies. Last year, we ended with
13 outstanding job with our permit renewals as well as
                                                            permitting 134 new companies. That's a 61 percent
14 all the other aspects with amusement device
                                                         14 increase. Right now with the help of the compliance
15 operations.
                                                         15 officers and admin staff, we're at 48 new companies.
16
                Jennifer threw her hat in the ring for
                                                                          So that's the number that -- that will
                                                         16
17 the vacant safety compliance officer central
                                                         17 be a good indicator of -- of if we've captured or --
18 position, and she was a unanimous selection to fill
                                                             the majority and most of the companies that are
19 this vacancy, so we're glad to have Jennifer
                                                             doing business in the state. So this deal is a
20 onboard.
                                                         20
                                                            fiscal year number.
21
                Charlie, if you would stand, please.
                                                         21
                                                                          We hope that it will reach or surpass
22 Charles Johnson was also hired on September 17 to
                                                         22 the fiscal year '17/'18 number.
23 fill the vacant east position safety compliance
                                                         23
                                                                         Yeah, again, our goal is by the end of
24 officer. Charles is a native of East Tennessee and
                                                         24 this fiscal year we will have located with a few
25 lives and works in the heart of our highest
                                                         25 exceptions all the companies that are doing business
```

Page 22 1 in the state with amusement devices. As Chris reported, the board also asked 3 for -- to see a reportable accident data reporting. 4 So the next page in your handout, first accident 5 draft, it can be a little concerning as it appears 6 we are seeing a steady climb of reportable 7 accidents, especially beginning with calendar year 8 2016. But I'd like for you to now look at the 10 next graph. And this -- this will kind of explain 11 or justify the reason for this increase. We began 12 permitting trampoline parks in 2016. Chairman, 13 that's in Tennessean orange on your chart. 14 CHAIRMAN FOX: Yeah, I noticed that. 15 MR. HARDY: So that's a fairly good 16 pictorial of where these increase in reportable 17 accidents are coming from. Most everyone in the 18 trampoline park business are onboard now with our 19 accident reporting guidelines. Some of the folks in 20 East Tennessee are automatic. We can come in Monday 21 morning, and we can have an accident report and 22 inspection report in our e-mail box. So they know 23 what the law requires to take care of those 24 reporting requirements. Basically, we haven't had 25 any issues there.

Page 24 1 mention in passing and before the meeting goes 2 beyond me. 3 But fair season, we've not yet 4 confirmed but we are anticipating attending the 5 Tennessee Fair Association conference. I believe 6 it's January 17 through 19. There was a 7 possibility -- there was some talk last year and 8 possibility of us presenting, making a presentation 9 on behalf of the unit regarding permit requirements, 10 accident reporting requirements, and possibly other 11 topics. So that's on the horizon for us. Also Pick Tennessee Conference, we've 13 been invited to make a presentation on the unit's 14 behalf at the annual Pick Tennessee Conference, 15 which is sponsored by the University of Tennessee 16 Agriculture Extension Service in conjunction with 17 Farm Bureau. 18 We always welcome the opportunity to 19 educate the public regarding amusement device laws 20 and regulations as it helps us as we continue 21 towards our goals of increasing awareness of the unit and regulatory requirements. 23 This conference will be held just south 24 of here in Cool Springs on February 22, so we are

25 anticipating and planning to support them.

Page 23 But you can clearly see how the 2 accidents with trampoline parks is skewing the total 3 annual numbers, but it was a good recommendation for 4 you guys to ask for this information in that -- and 5 that kind of explains where we're at. Any questions on any of the statistics 7 I've provided so far? CHAIRMAN FOX: Mr. Hardy, far be it 9 from me to ever cause a controversy or a problem, 10 but I do want you to note that Mr. Farmer put 11 numbers on his chart. I'm just saying. 12 MR. HARDY: Okay, okay. Opportunities 13 for improvement. MR. FARMER: That was a last-minute 15 change. I just had to one-up him. 16 CHAIRMAN FOX: That's what I was 17 thinking. 18 MR. HARDY: Continuous improvement 19 opportunities, that's what we're all about. We'll 20 try to have that corrected for you for the next 21 board meeting. 22 CHAIRMAN FOX: Thank you, sir. MR. HARDY: Any other questions about 24 the status report?

A couple more things I wanted to just

25

And that's all I have. If anybody has 1 2 any questions at all about the amusement device 3 report, I'd be glad to do my best to answer. CHAIRMAN FOX: Any questions from the 4 5 board? 6 MS. O'CONNOR: I have a question. 7 Clearly trampoline parks skewed the 8 numbers. 9 But do you have any concerns about 10 inflatables, because those are also newly inspected? 11 And in 2017, they look, you know, pretty steady 12 there; 2018, there's a jump. 13 MR. HARDY: There is a little jump. 14 It's just -- you know, both are under five 15 occurrences or under. The only thing I can say to 16 that is we did -- the most significant accident we 17 had was in West Tennessee at a school function where 18 an improper staging and inflatable got -- was 19 airborne. 20 You know, as a unit, we followed all of 21 our procedures, and we did everything that we should 22 have. This company is -- was not in compliance. 23 They were not compliant. 24 That really helped open the door.

25 Kudos to Kevin Klutts for working with the

Page 28 Page 26 1 Shelby County School System over there, which is a 1 line. 2 significant size system. 2 Now, you know, I have a personal issue They have advised us that they're going 3 with that. Like I said, it required no 4 by the state's website compliant and noncompliant 4 transportation, but it shut down that ride for the 5 listing, and Shelby County Schools has advised us 5 complete weekend until I could get another 6 that they will no longer hire and contract an 6 third-party inspector in to inspect that ride, which 7 amusement device company to come onto their property 7 there was no fault of. Я 8 unless they're on our compliance list. So that puts it in a perspective a That word gets around eventually, and 9 little bit, kind of a catch-22 on where we're at. 10 that's what we need. That's what will help the unit 10 But inflatables are the same way. If it happens, it 11 in the long run. 11 happens. You can do it. 12 But that, other than incidental head MR. HALE: So similar to a bus of 60 13 bumpings and that kind of thing and inflatables --13 kids going to a large amusement park in 14 and we did have more this year than we've had since 14 East Tennessee, and one of them gets a minor injury, 15 2015. We'll keep an eye on that. you've either got to gather all 60 of them up, 16 Anybody else? everybody's day is over, to go to the hospital or 17 CHAIRMAN FOX: Any other questions? 17 send them in an ambulance. 18 MR. POPE: Chairman, could I add 18 MR. POPE: That's exactly right. 19 something to that? 19 MR. HALE: When really truly they 20 CHAIRMAN FOX: Absolutely. 20 didn't need ambulance transport. 21 MR. POPE: Like I said, Mr. Hardy does 21 MR. POPE: Some things are deceiving. 22 a wonderful job. As an owner of carnival rides and 22 Don't get me wrong. Again, what we mentioned with 23 I own inflatables too, the inflatables are more 23 the elevators, they're machines. You're prone to 24 troublesome than any of the other carnival rides 24 accidents. You're going to have it when people 25 because of the interaction. When you put that many 25 don't respect what it is. And that happens a lot in 1 kids together, you can't control it, it's hard, the 1 a carnival situation or a theme park situation. 2 more head bumpings and things like that. 2 They come in. They're excited. And just because that we have You know, obviously, children aren't 4 reportable accidents -- I'm going to just share 4 responsible for themselves. It's hard for them to 5 something. It's personal because I did it. You 5 be responsible. They're running. A lot of it falls 6 know, it happened with my company. 6 back on the parent as to how they're controlling But we actually had a mechanical 7 them, things like that. 8 carnival ride that a small child, eight, nine years 8 MR. MOORER: We've got a proposal out 9 old, had an accident on. He bumped his head on the 9 there to help clarify. What we'd like to do is put 10 car, just bumped his head. Well, it did make a 10 the loss definition as it's written for serious 11 little cut. He had to have a stitch. 11 incident and serious physical injury under our 12 Because his mother and he had rode with 12 accident reporting portion of our website so that 13 some other patrons at that event and did not bring 13 that would give you and chairman or anyone else in 14 their own vehicle, to keep them from having to 14 the industry a little bit more -- if they don't have 15 leave, they rode in an ambulance. So it was turned 15 the law readily available, it will give them a 16 in even though it wasn't anything that would require 16 little bit more definition and let them determine 17 medical attention other than just going to the -- a 17 for themselves if they have a reportable or 18 physician or something like that. nonreportable. Hopefully that will happen within 19 this fiscal year. So it became a reportable incident 19 20 under that term. 20 MR. POPE: Thank you, sir. 21 In my opinion, somewhere down the line, 21 CHAIRMAN FOX: Anything else for 22 we're going to have to look at -- because anymore, 22 Mr. Hardy? 23 people would just get into an ambulance. It does 23 Good report, sir. 24 not bother them. They go and seek -- that's just 24 MR. HARDY: Thank you. 25 documentation for them for a lawsuit later down the 25 CHAIRMAN FOX: I'm looking so forward

Page 30 Page 32 1 to seeing those numbers on the chart. 1 the seismic map, it's more West Tennessee, and 2 MR. HARDY: I'll make a note of that, 2 there's a little bit of Chattanooga that actually is 3 Chairman. 3 in the zone. CHAIRMAN FOX: Thank you, sir. I'm not a seismic expert. Zone 3 I 5 Okay. Under old business, the elevator 5 believe it is; is that correct? 6 subcommittee update, Mr. Laporte. MR. LAPORTE: Yeah. Actually, the 2016 MR. LAPORTE: So Mr. Farmer and his 7 code has broken those -- I think it used to be three 8 group, which has done quite a bit of work on this 8 zones down into more multiple zones in smaller 9 already, have started going through A17-2016 pretty 9 increments. 10 much paragraph by paragraph and identified areas 10 CHAIRMAN FOX: Okay. 11 where we would probably take exception or make 11 MR. LAPORTE: I think the biggest thing 12 changes to the code as the way it's written. 12 we're trying to figure out, Mr. Chairman, the 13 There's been some back-and-forth discussion. 13 elevator companies pull permits, but they're not the 14 You've got a copy of the draft of the 14 seismic experts. 15 areas that we would be looking to modify or change 15 We have to identify drawings in 16 as the state would like. I would say we are 16 submission to the state for permits. And the 17 probably around a third of our way through. This 17 feeling is that really should come from architect or 18 has been a busy time of year -- not to make excuses. 18 building owner or engineers, similar experts in that 19 I think talking to Chris here, after 19 field. 20 20 the first of the year, we can probably get a little Ultimately, God forbid there's some 21 bit more time into this and -- I think we're hoping 21 type of incident, it's going to go back to the 22 to be 100 percent complete. The target should be no building owner and his responsibility. So we want 23 more than the end of March, by the end of Q1 of 2019 23 to make sure that initial data identifying the zone 24 with our recommendations. 24 comes from the right persons. 25 CHAIRMAN FOX: Okay. Anyone have a 25 Then, of course, the people Page 31 Page 33 1 constructing and building and installing the 1 question or input? MR. FARMER: If you look at the draft, 2 elevators can do it according to code easily enough. 3 the sections that are in red are things that are MR. FARMER: And it can be inspected 4 still up in the air on just requirement issues. The 4 properly. 5 seismic requirements, it's not a big deal here in 5 MR. LAPORTE: And it can be inspected 6 Nashville. But in West Tennessee and Chattanooga, 6 properly. 7 7 it's huge. The difference between a seismic MR. FARMER: There is a few other 8 elevator and regular elevator, it's a big 8 things that are new to the code that we have not 9 difference. ever addressed. Wind turbine elevators, outside 10 10 emergency elevators, this is stuff we might want to So we're going to have to get some 11 clarification exactly how we're going to get 11 look into keeping and look into the leading -- we 12 notified of a seismic elevator or an elevator that's 12 don't have any in the state of Tennessee yet, but if 13 being installed in a seismic area. Let me rephrase 13 they come, they're going to look to somebody to 14 that. 14 regulate it. 15 That's kind of the stuff we're working 15 I don't know if we want to 16 on and sending out to you guys. 16 automatically just toss it out or if we want to put 17 We'd definitely love input if y'all 17 it in there and readdress it if it ever comes up. 18 have any. 18 That's the kind of stuff we need to iron out over 19 19 the next couple months. CHAIRMAN FOX: So quick question just 20 speaking about that. CHAIRMAN FOX: So we would look to 21 Obviously, West Tennessee is more 21 y'all then to give the rest of the board members 22 subject to earthquakes. 22 a --Should we think about three grand 23 MR. FARMER: Yes. 24 divisions as seismic elevators and --24 MR. HALE: Wouldn't taking those out 25 MR. FARMER: I think it -- looking at 25 put us in the same position we've been in in the

Page 36 Page 34 1 past, to constantly have to come in here, review 1 don't think at this point -- do you want to report 2 plans, and decide whether we're going to give an 2 on --3 exemption? 3 MS. JEFFERSON: Actually, no, the MR. FARMER: Exactly. If they decide 4 people who attended the subcommittee meeting should 5 to build wind turbines in West Tennessee, they're 5 report. I didn't attend that particular meeting. 6 going to look for somebody to regulate the elevator CHAIRMAN FOX: Okay. We will -- let's 6 7 inside this thing, and that will probably fall to 7 move on to open discussion items. 8 8 us. Let's see. We've got the schedule for MR. LAPORTE: They're not all being 9 2019: Tuesday, March 5; Tuesday, June 4; Tuesday, 10 built with elevators anymore. So there's a chance 10 September 5; and Tuesday, December 3. 11 11 wind turbines can come into the state without With that, Ms. Jefferson, do you want 12 elevators too. It may not be a necessary thing at 12 to talk about the Jurisdiction Online? 13 this point. 13 MS. JEFFERSON: Actually, I'm going to 14 CHAIRMAN FOX: Okay. 14 have the representative from the division come up 15 MR. LAPORTE: That's -- maintenance 15 and speak on Jurisdiction Online. 16 control program is probably the other --16 Before we do that, I want to go back to 17 MR. FARMER: The biggest one is -- out 17 the dates and let y'all know if any of those dates 18 of everything, the maintenance control program, 18 aren't satisfactory -- we've proposed those dates. 19 this -- it's a who, what, where, and how of 19 If those dates aren't satisfactory to you, please 20 elevators, of who's been working on them, what 20 contact Lynn Kirby prior to the end of the month so 21 they've been doing, what kind of testing that's been 21 she can go ahead and try to start working on dates 22 done to it as far as inspectors to review, for other 22 to suit everybody on the board. 23 elevator mechanics to review. It can be a huge cost 23 But if you'll do that -- I think Lynn 24 to owners, so we want to tread lightly on it. 24 is here today, yes. If you could just contact her When they build codes, they don't think 25 by the end of the month, that will be perfect as far Page 37 1 of cost factors to the owners, so that's stuff that 1 as those dates are concerned. 2 we want to really get into deep and make sure we do As far as Jurisdiction Online, we do 3 have a new employee, Doris Barnett. Doris, if 3 it right the first time. Along with that, just to give you an 4 you'll come to the table and introduce yourself to 5 update, I was looking at A17.1-2016. We're looking 5 the board. 6 at A17.2-2012, which is the guide for inspection 6 MS. BARNETT: Good morning. As stated, 7 elevators; A17.6, which is the standard for elevator 7 I'm Doris Barnett. I was recently transferred over 8 suspension, compensation, and governor systems; 8 from IT, where I was project manager over the 9 Al8.1, which is the safety code for platform lifts 9 introduction of Jurisdiction Online. 10 and chair -- stairway chair lifts; and ANSI 10 I don't know how familiar you are with 11 B77.1-2017 is the safety code for aerial tramways, 11 the product, but it is an inspection and tracking 12 aerial lifts, surface lifts, hose and conveyors are 12 online product, web based, cloud hosted, which 13 the codes we're looking to update. 13 allows the tracking of inspections, permits, 14 CHAIRMAN FOX: Y'all have got a lot of 14 invoicing, and other activities that help to make 15 work ahead of you. 15 our product safer, make it more available when we're 16 MR. FARMER: Yes. 16 trying to determine what's out there, what needs to 17 CHAIRMAN FOX: Good luck. 17 be inspected. 18 MR. FARMER: Luckily, some of them are 18 Before that, while I was in IT as I was 19 going to be the entirety. We don't have to pick and 19 project manager, we introduced the elevator portion 20 choose what part of it we want. It will be blanket. 20 of Jurisdiction Online, which has been live since 21 CHAIRMAN FOX: Any other questions? 21 June 5. In the six months it's been active, it's 22 Anything else to report? 22 had a couple minor issues. We had an issue with 23 MR. LAPORTE: Not to report. 23 some invoices that were double printed. And that CHAIRMAN FOX: Okay. All right. 24 was not the product; that was just a staffing, 25 Moving into the amusement device subcommittee, I 25 training issue.

Page 38 Page 40 We also had a couple of issues where 1 companies, and that's manageable. So that's 2 the system itself did not accept online payments. 2 something that we'll have to deal with in this 3 That was due to the cards themselves, the debit 3 particular project, this computer system in the 4 cards that were being used. 4 future. But the payment portal that we have 5 There may be a need, and we may have 6 introduced as part of this product has been widely 6 the funding to get something different. But this 7 accepted. It's eagerly accepted by some people. 7 will be a step up in comparison to what we have. So 8 It's in daily use. It's allowed us to reconcile 8 that's just something we're not able to do at this 9 outstanding code violations and track delinquencies 9 point. 10 better. 10 The electronic payment, we're not able 11 While I was still in IT also, we 11 to do that for the amusement device unit. However, 12 started working on the amusement device portion of 12 we were able to get that for the boiler unit as well 13 Jurisdiction Online. That has been in progress 13 as the elevator unit. 14 since September. We've been doing training -- or MS. O'CONNOR: With regard to the 14 15 testing since October and started training this 15 funding, because we don't have funding currently --16 week. It will go live tomorrow. 16 MS. JEFFERSON: We have funding now --17 When we implement that -- as Mr. Hardy 17 MS. O'CONNOR: Right, but for the 18 mentioned, there are several hundred companies 18 online payment for amusement devices, would there be 19 involved. We have 414 companies that will be 19 funding in the next fiscal year? Is this something 20 imported into Jurisdiction Online. Their permits 20 we can work towards? 21 will be brought with them, inspection and insurance 21 MS. JEFFERSON: Actually, we had a 22 policies as well. 22 contract. The way it worked was we had a contract 23 So currently we have, I said, 414 prior to, like I said, the funding, the actual 24 funding that we have now. 24 companies there. We have something like 15,000 25 elevators, and those are all being tracked through 25 Based on the amount that was placed in Page 39 1 Jurisdiction Online effective tomorrow. 1 the contract for the amusement device unit was Are there any questions? 2 limited, so we're bound at this point. CHAIRMAN FOX: Yes, ma'am. So what you MS. O'CONNOR: And the contract is for 4 just said -- what I think I heard was that James Roy 4 how long? 5 and I will be able to pay our fees when we reup our 5 MS. JEFFERSON: Well, the contract is 6 permits for our rides with a credit card, right? 6 for --MS. BARNETT: Unfortunately, no. The 7 MS. BARNETT: Through 2022. MS. JEFFERSON: Right. And there is --8 online payment portal portion was not implemented 8 9 for amusement devices. We had hoped to do so, but 9 from what I understand, there may be a possibility 10 we were unable to get that portion implemented. 10 that we can go in and have them to modify. MS. JEFFERSON: And it's mainly due to 11 Is that still an option? 12 funding. When we -- actually, when we requested 12 MS. BARNETT: This is true as long as 13 this particular computer system, we didn't have 13 what is requested is within the bounds of the 14 funding. And we gained funding, of course, but it 14 remaining funds once the boiler portion is 15 wasn't sufficient funding to give us what, say, the 15 implemented. 16 elevator unit and the boiler unit will be able to 16 MS. JEFFERSON: Exactly. 17 have. 17 MS. O'CONNOR: Thank you. 18 Actually, it's probably not as 18 MS. JEFFERSON: So that's pretty much 19 problematic now that all the fees are \$150. So 19 the most -- the best that we can do at this 20 we're going to have to work -- we don't have as many 20 particular point. 21 companies; that's one thing. With boilers, 21 MR. HALE: So just roughly, how much 22 elevators, of course, they have thousands of 22 are we talking about needing? How expensive is that 23 customers that we deal with. 23 to fund? But with the amusement device unit, as 24 MS. BARNETT: I do not know that 25 Doris and Mike said, we have about 414 active 25 answer. I could get it for you.

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                                                                                                        Page 44
                MS. JEFFERSON: We could probably tell
                                                                          We did consider that, and that's
 2 you that after the meeting.
                                                          2 something we wanted. Unfortunately, we had to
                MR. HALE: Because it occurs to me that
                                                          3 actually focus on some other issues. We had to
 4 that was one of the biggest advantages for amusement
                                                          4 focus on delinquencies and making sure we could
 5 device owners, because we have people who live in --
                                                          5 track those and some other issues.
 6 whose operation is in Florida, let's say, and
                                                                          In that, sometimes you have to pick the
                                                          6
 7 they're getting the permits to be able to operate in
                                                          7
                                                            lower-hanging fruit. And that's something we
                                                             wanted, but we weren't able to get that this time.
 8 Tennessee. Being able to pay online was a huge
                                                          8
 9 advantage to those folks.
                                                          9
                                                                         CHAIRMAN FOX: We understand and
10
                And even with the zip line folks and
                                                         10
                                                             appreciate the work y'all have done so far. We do
11 all, the same way, a lot of those are owned by
                                                             understand you have to do what you have to do.
12 people out of state that need to get permits in
                                                         12
                                                                         MS. JEFFERSON: Thank you.
13 Tennessee.
                                                         13
                                                                          CHAIRMAN FOX: Thank you.
14
                MS. JEFFERSON: From what --
                                                         14
                                                                          MS. BARNETT: If there's no other
15
                MR. HALE: I realize 419 is a
                                                         15 questions, we have a vendor on site to do training,
16 tremendously smaller number than the number of
                                                         16 so the amusement device group can go and begin
17 elevators. However --
                                                         17 training.
18
                MS. JEFFERSON: Like we said, there is
                                                                         CHAIRMAN FOX: Thank you very much,
                                                         18
19 a possibility, you know, in the future we'll have
                                                         19
20 that option. We just don't have it available right
                                                         20
                                                                         Ms. Jefferson, anything else for the
21 now.
                                                         21 good of the order?
22
                MS. O'CONNOR: I would think we would
                                                         22
                                                                         MS. JEFFERSON: The only other thing I
23 want to work towards that option, though, because in
                                                         23 have is the conflict-of-interest forms. Lynn is
24 this day and age, I mean, it's antiquated not to be
                                                         24 here today, and I know that she's going to
25 able to pay online for something.
                                                         25 distribute the conflict-of-interest forms in March.
                                              Page 43
                                                          1 She's going to do that for each board commission
                MS. JEFFERSON: We agree. We wanted
 2 it. It's not that we didn't want it, but for right
                                                          2 going forth in March. That way we can complete
 3 now that's the best that we can do.
                                                          3 those before we leave and submit those so we have
                MR. POPE: My main concern would be it
                                                          4 them on file.
 5 would expedite things considerably, especially if
                                                          5
                                                                         If we don't have those completed, then
 6 you come up with somebody that's not in compliance,
                                                          6 that's an issue that we have to deal with.
 7 we could be in compliance very quickly.
                                                          7
                                                                         And that's basically all that I have.
                CHAIRMAN FOX: We need to fox proof
                                                          8 We did have a -- I'll speak on this briefly. We did
 9 this as much as we possibly can for people out there
                                                          9 have a legislative hearing a few weeks ago. Y'all
10 using the system. If there's a way we can do
                                                         10 probably received information dealing with that.
11 that --
                                                         11
                                                                         If you have any questions about
12
                MR. POPE: Color-coded bars.
                                                         12 anything in the report, please feel free to contact
13
                MS. BARNETT: Sorry, I didn't bring
                                                         13 us. We will give a more detailed report on that in
14 charts.
                                                         14 March. We just wanted to let you know where we are
15
                CHAIRMAN FOX: With numbers.
                                                         15 as far as corrective action we need to take.
                MS. BARNETT: We'll look at that, and
                                                         16
                                                                         CHAIRMAN FOX: Any questions, comments?
16
17 hopefully we'll be able to have answers for you.
                                                         17
                                                                         Moving along to Item No. 9 [sic],
18
                MS. JEFFERSON: Yeah. We'll get a
                                                         18
                                                             announcement of the next meeting. The next
                                                             regularly scheduled meeting of the Elevator &
19 report on that. We'll document that and give a
20 follow-up report at the March meeting. We'll have
                                                         20 Amusement Device Safety Board will be at 9:00 a.m.
21 you additional information.
                                                         21
                                                             Tuesday, March 5, 2019, at this particular location.
                Like I said, I don't think at this
                                                         22
                                                                         With that being said -- one thing of a
23 particular point -- we're bound by a contract. You
                                                         23 very personal note, my mother-in-law passed away
24 can't go in and start making changes at this point,
                                                         24 last month. I had a lot of texts, cards, letters.
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25 I just simply say thank you. I appreciate that, and

25 especially because we go live tomorrow.

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 1 my wife does as well.
                The other thing I want to say is, this
 3 month we have a very significant birthday. Please
 4 remember him. With that, Merry Christmas.
                Do I have a motion -- I'm sorry.
                MS. JEFFERSON: Just one more thing.
   I'm sorry. It's always at the last meeting.
                I definitely want to thank y'all for
 9 all you do. You volunteer your time. You're not
10 paid to be here. I know you travel from
11 East Tennessee and throughout Middle Tennessee.
12 We're very appreciative to all of you. I hope all
13 of you have a very happy holiday.
14
                CHAIRMAN FOX: Thank you.
15
                MS. JEFFERSON: We want to take a
16 picture. I'll have Ebony and Lynn to help
17 orchestrate and actually take a picture of the board
18 members because we definitely want to put that on
19 our Twitter page, just in recognition of all of you.
20
                CHAIRMAN FOX: Do I have motion for
21 adjournment?
22
                MR. POPE: Motion, sir.
23
                CHAIRMAN FOX: We are adjourned.
2.4
                (Proceedings concluded at 10:00 a.m.)
25
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                  REPORTER'S CERTIFICATE
                I, Elisabeth A. Miller Lorenz, RMR,
 4 CRR, Notary Public and Court Reporter, do hereby
 5 certify that I recorded to the best of my skill and
 6 ability by machine shorthand all the proceedings in
 7 the foregoing transcript, and that said transcript
 8 is a true, accurate, and complete transcript to the
 9 best of my ability.
10
                I further certify that I am not an
11 attorney or counsel of any of the parties, nor a
12 relative or employee of any attorney or counsel
13 connected with the action, nor financially
14 interested in the action.
15
                SIGNED this 17th day of December, 2018.
16
17
19
21
                Elisabeth A. Miller Lorenz, RMR, CRR
22 My Notary commission expires: 3/10/2019
23 Tennessee LCR No. 66
   Expires: 6/30/2020
24
25
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