

FOR THE CASE OF
Department of Labor

TRANSCRIPT OF
3rd Quarter Board Meeting Elevator &
Amusement

September 1, 2015

Stone & George

COURT REPORTING

2020 Fieldstone Pkwy

Suite 900 - PMB 234

Franklin, TN 37069

(615) 268-1244

This transcript is intended for your law firm's own use. If you wish to share this transcript with an outside law firm, log back in to your CasePlanner account and click the **Share** button.

For questions, call (615) 268-1244
or send an email to nangeorge@stoneandgeorge.com

1. STATE OF TENNESSEE
ELEVATOR AND AMUSEMENT DEVICE SAFETY BOARD

2.

3.

4.

5.

6.

7.

8. QUARTERLY MEETING OF THE
STATE OF TENNESSEE
ELEVATOR AND AMUSEMENT DEVICE SAFETY BOARD
September 1, 2015

9.

10.

11.

12.

13.

14.

15.

16.

17.

18.

19.

20.

21.

22. -----
CASSANDRA M. BELING, CCR, LCR# 371
STONE & GEORGE COURT REPORTING
2020 Fieldstone Parkway
Suite 900 - PMB 234
Franklin, Tennessee 37069
615.221.1089

23.

24.

25.

1. APPEARANCES:

2. Robbie Fox, Chairman
Fixed Amusement Device Representative

3.

4. Chris Farmer
Assistant Chief Elevator Inspector

5.

6. David Hale, Board Member
Tennessee Fair Association Representative

7.

8. Kelly O'Connor, Board Member
Public at Large Representative

9.

10. Lewis Moorer, Jr., Board Member
Public at Large Representative

11.

12. Larry R. Moore, II, Board Member
Owner and Lessees Representative

13.

14. R. Perry Burch, Board Member
Manufacturer Representative

15.

16. Mitch H. Rader, Board Member
Insurance Company Representative

17.

18. Kim Y. Jefferson, Esq.
Administrator, State of Tennessee

19.

20. Mark Finks
Assistant Administrator-WRC, State of Tennessee

21.

22. Dan Bailey, Esq.
Legal Counsel, State of Tennessee

23.

24. Carlene Bennett
Board Secretary, State of Tennessee

25.

1. A G E N D A

2. I. Call Meeting to Order

3. II. Introductions

4. III. Pledge

5. IV. Announcements

6. V. Elevator Unit's Report

7. VI. Old Business
(None)

8.

9. VII. New Business

10. * 15-04 HomeLift, Inc. requests a variance
for the installation of a LULA lift to be
installed at Concord Missionary Baptist
Church, 2411 Peachers Mill Road,
Clarksville, TN 37042

11.

12. VIII. Discussion Items

13. * Request for three (3) State of Tennessee
Device Inspectors

14. * Fee Structure for Amusement Devices

15. * Fee Structure for Elevator Inspections

16. * Serious Injuries - Amusement Devices

17. IX. Announcement of Next Meeting
The next regularly scheduled meeting of the
Elevator & Amusement Device Safety Board
meeting will be held in the first floor
TOSHA Hearing Room at 9:00 a.m. (CT) on
Thursday, December 3, 2015, at the State of
Tennessee, Department of Labor and Workforce
Development building located at 220 French
Landing Drive, Nashville, Tennessee.

18.

19.

20.

21.

22. X. Adjournment

23.

24.

25.

1. * * * * *

2. CHAIRMAN FOX: Good morning, all.

3. We will call the September 1st, 2015 meeting of
the Elevator and Amusement Device Safety Board to
order.

4.

5. If we will, start with the

6. introductions. Carlene, I hate to pick on you
first, but you're first.

7.

8. MS. BENNETT: Carlene Bennett,
board secretary.

9.

10. MR. FARMER: Chris Farmer,
Assistant Chief Elevator Inspector.

11.

12. MS. O'CONNOR: Kelly O'Connor,
Board Member.

13.

14. MR. MOORER: Lewis Moorer, Public
at Large Representative.

15.

16. MR. HALE: David Hale, Board
Member.

17.

18. CHAIRMAN FOX: Robbie Fox, Fixed
Amusement Device Representative.

19.

20. MR. BURCH: Perry Burch,
Manufacturer Representative, Elevator Board.

21.

22. MR. MOORE: Larry Moore, Owner and
Lessees Representative.

23.

24. MR. RADER: Mitch Rader, Insurance

25.

<p style="text-align: right;">Page 5</p> <p>1. Company Representative. 2. MR. FINKS: Mark Finks, the 3. Assistant Administrator. 4. MS. JEFFERSON: Kim Jefferson, the 5. Administrator. 6. MR. BAILEY: Dan Bailey, legal 7. counsel. 8. MR. PISKIE: Scott Piskie with 9. HomeLift Elevator Company. 10. MR. BARKER: Mike Barker, the vice 11. president of the Board of Directors for 12. Professional Ropes Course Association. 13. MS. DURM: Leanne Durm. I'm the 14. Department's legislative liaison. 15. MS. KELSEY: Melinda Kelsey, 16. Administrator of Government Relations, 17. Communication, Commissioner's Office. 18. COMMISSIONER PHILLIPS: Burns 19. Phillips, Commissioner, Labor and Workforce 20. Development. 21. MR. BORISHADE: James Borishade, 22. Executive Director with the Association for 23. Challenge Course Technology, acronym ACCT. 24. THE REPORTER: Cassandra Beiling, 25. court reporter, Stone & George.</p>	<p style="text-align: right;">Page 7</p> <p>1. elevator inspector with us. 2. That left us with three vacant 3. routes. We've got one in East Tennessee, and two 4. in Middle Tennessee, as of right now. The numbers 5. for the year, we have issued 325 permits in 2015, 6. 76 of them being alterations and 249 of them being 7. new installs. And at this time last year we were 8. at 303, so we're doing a little bit more this year 9. than we were last year. 10. We have performed about -- a little 11. less than 15,000 biannual inspections, which is 12. down about 200 from last year, so we're doing 13. pretty good to be down a couple of inspectors. 14. MR. RADER: Chris, are these 15. numbers through July 31st? 16. MR. FARMER: August 31st. I just 17. pulled them yesterday. And I believe that's all 18. I've got. 19. CHAIRMAN FOX: Okay. 20. Ms. Jefferson, are you going to report on the 21. Amusement Device. 22. MS. JEFFERSON: Yes, I am. 23. CHAIRMAN FOX: Okay. 24. MS. JEFFERSON: Before I do that, 25. Mr. Chair, I would like to introduce Melinda</p>
<p style="text-align: right;">Page 6</p> <p>1. CHAIRMAN FOX: Mr. Phillips, glad 2. to have you here today, sir. 3. COMMISSIONER PHILLIPS: Glad to be 4. here. Thank you, Mr. Fox. 5. CHAIRMAN FOX: Mr. Farmer, since 6. it's your first day of reporting, could we get you 7. to do the pledge for us, please. 8. (Whereupon, the Pledge of Allegiance 9. was recited.) 10. CHAIRMAN FOX: The first 11. announcement, in the event of an emergency or a 12. natural disaster, security personnel will take 13. attendees to a safe place in the building or 14. direct them to exit the building on the Rosa Parks 15. side of the building. 16. Which side is that? 17. (Indicated.) 18. CHAIRMAN FOX: Okay. Good. 19. Item Number 2, Elevator Units Report. 20. I guess that's you. 21. MR. FARMER: That would be me. 22. Well, we currently have 25 23. inspectors, including myself. We did lose Jose 24. Martinez July 1st. He pursued a career back in 25. Florida, being an elevator inspector. He was an</p>	<p style="text-align: right;">Page 8</p> <p>1. Kelsey. I would like to yield a portion of my 2. time to her. Melinda, as she indicated, is the 3. Administrator of the Communications Constituent in 4. the Government Relations Division. And she 5. conducted the board member training last week on 6. the 26th, and she wanted to provide a few 7. highlights from the training. 8. CHAIRMAN FOX: Okay. 9. MS. KELSEY: Do you want me to do 10. that now? 11. CHAIRMAN FOX: That's fine. I was 12. going to cover you under Old Business, but we'll 13. do it right now. It's perfect. 14. MS. KELSEY: Thank you. I'll just 15. stand here. How's that? 16. For those of you that attended last 17. week, I hope it was very beneficial. The feedback 18. has been very positive. Prior to assuming the 19. role that I am currently in, we realized that the 20. new board members had never officially been 21. trained on your roles and responsibilities. So 22. I'm going to highlight just a few things that we 23. discussed at the meeting last week. And if you 24. have any questions, I'll remain here after the 25. conclusion of this meeting and make sure that any</p>

Page 9

1. answers or any questions that you have will be
2. addressed.
3. The first and foremost, you are
4. appointed by the Governor of the state of
5. Tennessee, and with that capacity, the paperwork
6. that you are asked to sign, there's between two,
7. to three, maybe up to four documents. Those are
8. requirements of the Governor's Office. We are
9. audited by the State Comptroller's Office. All
10. boards are audited by the Comptroller's Office, so
11. we want to ensure that the documentation is on
12. file. It's in the commissioner's office, which
13. myself and Jann Dower, who is here with me today,
14. have that in the event that we're audited. The
15. same paperwork is also in Kim's office under her
16. board. She has three boards under her division.
17. So those are imperative that we keep anything.
18. And any of your contact information
19. must be updated. If your position that you
20. currently hold on this board or within your work
21. environment changes, your role changes, we need to
22. know that. Emails changed, contact information
23. changes, we need to know that just so we'll have
24. that as a matter of record.
25. What I will say, also, Chairman Fox,

Page 10

1. is that you are the chairman of this board, and in
2. that role that you serve, it is your requirement
3. to make three recommendations per one vacancy.
4. That is what we are asked. The Governor's Office
5. asks us to have at least a minimum of three
6. recommendations per vacancy. To ensure that they
7. do meet the requirement, those must be vetted.
8. Now, in the event we do not have a
9. recommendation or you don't have three, the
10. Governor's Office can suggest someone. We vet
11. those recommendations accordingly. The
12. commissioner does as well, as well as his
13. designee. So we submit that to the Governor's
14. Office.
15. And as I was sharing with you prior
16. to the board meeting, we're not the only board in
17. state government, so if there is a vacancy that is
18. coming, forthcoming -- for example, June 2016 --
19. it's imperative that we have the documentation at
20. least two to three months prior to the expiration
21. of that appointment. Because there's a lot of
22. turnaround, we want to make sure that that
23. documentation is in the Governor's Office and
24. inevitably it is their decision on who's appointed
25. or not appointed.

Page 11

1. Your role as a board member is an
2. advisory capacity. Okay? So you need to make
3. sure that you understand that the commissioner is
4. the appointing authority for making
5. recommendations on behalf of the board to the
6. commissioner, and the commissioner is the
7. appointing authority.
8. Your attendance is critical at each
9. of the board member meetings. I know a lot of
10. times we do have things that arise in our lives
11. that we can control or we cannot control. So your
12. presence at every board meeting is vital. It's
13. vital to this Department; it's vital to the people
14. of the state of Tennessee, and is your role as
15. appointed by the Governor. I think he wants you
16. to be here. The commissioner wants you to be here
17. and be very active in this board.
18. I do want to touch on the funding for
19. this division, for Kim's division. Mines receives
20. state money. So you need to understand our monies
21. comes from the Tennessee legislators. Mines
22. receives about \$387,400. That's on an annual
23. basis. It excludes \$125,000 in competitive
24. federal funds. So these are state annual
25. appropriations by the Tennessee Legislature.

Page 12

1. Boilers and Elevators gets about
2. \$5 million, \$5.147 million; Labor Standards about
3. \$1.2 million; Amusement Devices is an unfunded
4. mandate. And the reason that we bring this up is
5. because I think there's a lot of confusion about
6. how monies flow into the Department of Labor and
7. in through workforce regulations. So it's really
8. important that everyone understands that is your
9. role.
10. When you're speaking in -- you know,
11. you're speaking on behalf -- if you're doing
12. public meetings, you need to make sure that you
13. are an advisory in the role in which you serve.
14. And so just leave that at that.
15. The communications, it's really
16. important that you understand who we are and that
17. we are open any and every day. Anytime you have
18. questions about your role on this board, please
19. let us know. That's what I'm here for. That's
20. what Kim and her staff are here for. That's what
21. Leanne is here for, as the legislative liaison,
22. and that is what the commissioner is here for as
23. well.
24. We did have an audit finding under
25. Kim's -- in the previous, and as I shared with

Page 13

1. you, Chairman Fox, we cannot go back and change
2. what has occurred in the past. The past is past.
3. It is what it is. But moving forward, we're going
4. to ensure that every board within this agency has,
5. on an annual basis, training and updates of your
6. roles and responsibilities. We do that with the
7. state workforce board. We do that on an annual
8. basis as well. We do new board orientation.
9. We're going to do this on an annual basis. I
10. think it's very beneficial. I hope it was for
11. those that attended, that you understand how we
12. operate, why we operate, and the parameters in
13. which we have to operate by state and somewhat
14. some federal guidelines.
15. So hopefully that's a 35,000-foot
16. narrative of about an hour training that I did,
17. but I'm more than happy to be here and explain and
18. answer any questions that you have about your role
19. as a member of this board. Thank you.
20. CHAIRMAN FOX: Thank you.
21. Ms. Jefferson?
22. MS. JEFFERSON: And I just wanted
23. to give a brief update about the Amusement Device
24. Unit.
25. Since February of 2015, we have a new

Page 14

1. administrative process. And so what we're doing
2. is we're utilizing administrative support staff to
3. ensure that employers, the owners/operators of
4. these amusement device companies, are receiving
5. their annual permits, they're achieving
6. compliance, and we are properly issuing annual
7. permits.
8. And what we're doing is taking a look
9. at the entire -- actually, the entire program. We
10. are updating programs from day-to-day because this
11. policy is relatively new. So that requires us to
12. update it because we just implemented it. And
13. what we're doing is requiring those
14. owners/operators to submit permit application
15. packages to the office. And those packages
16. include itinerary lists, ride lists. We're
17. requiring the owners/operators to provide a copy
18. of the inspection reports.
19. We're looking at those inspection
20. reports to ensure that they're signed by the
21. proper persons. We are contacting the certifying
22. agencies like ACCT, as well as AIMS, along with
23. NAARSO to ensure that these third-party inspectors
24. are certified, because that's a big part of it.
25. We have to contact them to verify that they are

Page 15

1. certified to operate and to inspect within the
2. state of Tennessee.
3. We're reviewing insurance documents
4. to ensure that the insurance documents are valid
5. and determining whether proper fees have been
6. paid. So that's what the law requires us to do.
7. We're actually achieving compliance and we're
8. doing that by using our administrative process,
9. and we're doing that by allowing third-party
10. inspectors to work in the field for the owners/
11. operators to actually obtain those third-party
12. inspectors and for them to handle that part of the
13. inspection part of it. And we're handling the
14. administrative part of it.
15. And I wanted to give you-all some
16. numbers to demonstrate what we've done since we
17. started this process. Last fiscal year, from
18. July 1st, 2014 to June the 30th, 2015, we actually
19. issued 648 permits. Now, according to the state
20. records, the state records that we have show that
21. there are about 750 -- approximately 750 companies
22. throughout the state. Maybe more, maybe a little
23. less. However, that's how many companies we found
24. the last time we did extensive research. We
25. issued 648, so that tells you that we're

Page 16

1. definitely on point, and we're making this work.
2. As far as revenue was concerned, when
3. I first came to the program back in October of
4. 2013, our collections were right at \$50,000 or so.
5. And last year, with the assistance of Carlene and
6. Anita, because those are the primary folks in the
7. unit, we collected over eighty-three -- well, it
8. was right at \$83,600. So we issued 648 permits to
9. the companies. Because we issued the permits to
10. the companies, we collected \$83,000, and that's
11. with an increase based on what we did from
12. February through the end of June.
13. So there were a lot of steps taken to
14. make sure that companies achieve compliance, and
15. we benefited from it. As far as the number of
16. permit packages that we received, Carlene and
17. Anita, actually, were responsible for 46 of those
18. between February and June. So that's what we did
19. last fiscal year.
20. And, giving you a report from
21. July 1st through August the 28th, our records show
22. that we received about three permit applications
23. last week. Five companies received permits last
24. week, and the revenue process last week was about
25. \$2,300.

Page 17

1. And this just shows that we're
2. consistently working to ensure that owners/
3. operators are in compliance with the law, because
4. that's what we're required to do. And to date,
5. there are 54 companies that have been permitted.
6. And that's from July 1st through August the 28th,
7. which was last week.
8. So that's pretty much where we are
9. today.
10. CHAIRMAN FOX: Okay. Anything else
11. ma'am?
12. MS. JEFFERSON: That's it.
13. CHAIRMAN FOX: Okay. Thank you
14. very much.
15. Nothing under Old Business.
16. Under New Business, 15-04, HomeLift,
17. Incorporated requests a variance for the
18. installation of a LULA lift to be installed at
19. Concord Missionary Baptist Church, 2411 Peachers
20. Mill Road, Clarksville, Tennessee.
21. Can you address that for us?
22. MR. FARMER: Yes. They just want
23. to get a variance. We've been granting these
24. variances as they come in. They've been -- we've
25. got a code to inspect them by. It's just they've

Page 18

1. been exempt from the rules. They just need to be
2. brought back in the rules so we don't have to do
3. this anymore. It's just a variance until we can
4. get the rule changed.
5. CHAIRMAN FOX: Okay. Are you
6. recommending that we grant the variance?
7. MR. FARMER: Yes, I do recommend.
8. They fall under the guidelines 5.2 and A17.1, so
9. everything is good to go. I've reviewed the
10. variance and everything is there.
11. CHAIRMAN FOX: Okay. What's the
12. pleasure of the board?
13. MR. RADER: I make a motion to
14. approve it.
15. MR. MOORE: Second.
16. CHAIRMAN FOX: And a second. Any
17. discussion?
18. MR. HALE: Is this about the same
19. amount of floor-to-floor travel as -- this one is
20. a little taller than the one --
21. MR. FARMER: It's maybe just a
22. little bit taller, but it still falls under the
23. guidelines.
24. CHAIRMAN FOX: Any additional?
25. (No verbal response.)

Page 19

1. CHAIRMAN FOX: All in favor of the
2. motion, let it be known by "aye."
3. (Affirmative response.)
4. CHAIRMAN FOX: All opposed by like
5. sign.
6. (No verbal response.)
7. CHAIRMAN FOX: Motion carries.
8. MR. PISKIE: Can I ask a question
9. real quick?
10. CHAIRMAN FOX: Sure.
11. MR. PISKIE: I am Scott from
12. HomeLift, and I was just curious, on that note,
13. does anybody know when there will come a point
14. where we don't have to present a lift like this in
15. front of the board like we're doing a vertical
16. lift or anything else? Is that -- do you know
17. when that time --
18. MR. FARMER: I would think that
19. when we get enough rules to have a meeting to get
20. the rule changed, it'd be worth doing. That's
21. what I'm thinking, in the past, what's happened.
22. They don't want to change the rules just for one
23. rule. They wait until there's a series of rules
24. to change. That's my understanding of it.
25. MR. PISKIE: Well, I appreciate

Page 20

1. you-all reviewing that. Thank you.
2. CHAIRMAN FOX: Is there an
3. estimated time when that might happen?
4. MR. FARMER: I do not have one. I
5. don't really know how many rules we have to change
6. right now. I would have to look that up.
7. MS. JEFFERSON: And to my
8. knowledge, we don't have rules for this board. We
9. don't have any proposed rules at this time.
10. You-all haven't proposed any rules; is that right?
11. MR. HALE: Any changes, you mean?
12. MS. JEFFERSON: Any changes, right.
13. And once you-all propose those, then the process
14. will be that everyone will be involved in that
15. process. You'll make your recommendations, submit
16. those for the commissioner's approval, and then
17. we'll work with Dan in order to perform the
18. process necessary for the rulemaking process.
19. CHAIRMAN FOX: Okay.
20. MR. RADER: So will the rule change
21. be proposed by Mr. Farmer to the board to review?
22. CHAIRMAN FOX: Or by you.
23. MS. JEFFERSON: Right. Yes.
24. MR. FARMER: I believe it would be
25. on me to do that.

Page 21

1. MS. JEFFERSON: Yes, he will.
2. He'll come before the board.
3. CHAIRMAN FOX: Yes.
4. MS. JEFFERSON: Is this the
5. first ...
6. MR. FARMER: This will be my first
7. rule change since being even the assistant chief.
8. So I'm a little vague on all the ins and outs of
9. it, so -- and I would have to read the code books
10. and find out.
11. MS. JEFFERSON: Right. And what
12. you would have to do is just present the change to
13. the board. The board would actually decide
14. whether or not they would like to make a motion to
15. amend the rules for the record. And then we would
16. actually provide that information to the
17. commissioner just to ensure that that's the
18. direction he wants to take.
19. MR. FARMER: Okay.
20. MS. JEFFERSON: And then we can go
21. from there.
22. MR. FARMER: Well, I would say
23. probably on the next board meeting I can set that
24. up and get exactly what we need to do to get the
25. rule changed. Because these are -- as long as

Page 22

1. they -- and we review all the prints. As long as
2. they fall under 5.2 and everything is within that
3. guideline, it's no different than approving just a
4. regular elevator because they're right there.
5. Everything is in black and white. It tells you
6. exactly what it needs to be, so ...
7. MS. JEFFERSON: Right. And if
8. there are other proposals, then this will be a
9. great opportunity to present those as well.
10. CHAIRMAN FOX: I had asked that
11. question once before about the rule changes, and I
12. was told that the legislature had to pass some law
13. taking us to the next level. Like, we're at --
14. for lack of a better descriptor, we're at
15. Elevator 9 and they had to pass Elevator Level 10,
16. or whatever that may be. There was some rule like
17. an international building code or something of
18. that nature that had to be passed before we
19. could --
20. MR. HALE: You have to adopt the
21. next level.
22. CHAIRMAN FOX: You have to adopt
23. the next level of law pertaining to the elevator.
24. MS. JEFFERSON: What we would like
25. to do is research that just to be sure. We have

Page 23

1. two attorneys here, Mark and Dan, and we can
2. actually talk with them after the meeting just to
3. make sure that's the proper process. But as far
4. as rulemaking is concerned, there is a certain
5. rulemaking process.
6. Now, that's different from changing
7. the law, if that's what you're getting at. Of
8. course, changing the law through the general
9. assembly is one thing, but rulemaking is something
10. totally different. However there's still a
11. process that has to occur, but we'll provide you
12. more details.
13. CHAIRMAN FOX: Again, that's what I
14. was told, though, that the legislature -- the
15. general assembly had to meet, pass the law and
16. then it allowed us to make or add the new rules
17. into our bailiwick.
18. MS. JEFFERSON: Right. I
19. understand. We just need to do some research on
20. that.
21. MR. FARMER: Yeah. I wouldn't
22. think that it would be anything that high to --
23. because like I said, we already got adopted the
24. A17.1 2010 code. It's actually in this code book
25. that we're under right now.

Page 24

1. MR. BURCH: That's the reason --
2. excuse me.
3. MR. FARMER: And it actually was --
4. the fire marshals made these illegal to put in and
5. now they've made changes and now they're allowed
6. to put them back in. But we took them out of our
7. rules because of that reason. So they have
8. changed them and revamped the LULA lift where
9. they'll be compliant with this code.
10. But we took it out of this code
11. book -- or took it out of our rules just for that
12. reason, because the fire marshal wouldn't accept
13. them.
14. MS. JEFFERSON: Right. And if it's
15. the rules, then we can change the rules.
16. MR. FARMER: Yes.
17. MS. JEFFERSON: However, there's a
18. process involved if you're trying to change the
19. law. That's something totally different.
20. MR. BURCH: What he's saying is
21. that we had them under the elevator code at one
22. time, how LULA lifts could be installed under the
23. elevator code. The fire marshals took it out, so
24. that took it out of our code. Now --
25. MS. JEFFERSON: There may be a need

Page 25

1. for it.

2. MR. BURCH: -- all we have to do is

3. get it back in.

4. MR. FARMER: Yeah. Well, they've

5. made the changes to the LULA lift to make it

6. compliant with the fire codes.

7. MR. BURCH: Right.

8. MR. FARMER: So we just need to

9. change the rule to get it where we can allow it

10. back in --

11. MR. BURCH: Back in our code book.

12. MS. JEFFERSON: Yes.

13. MR. FARMER: But I promise you, I

14. will look into it and see what we need to do.

15. CHAIRMAN FOX: Okay. I think this

16. board would be receptive to changing the rule.

17. MR. FARMER: Well, it's -- yes.

18. CHAIRMAN FOX: Not that we don't

19. want to see you, sir, but if we don't have to make

20. that decision every time that we have one of these

21. things, it's better for everyone.

22. MR. PISKIE: Well, the problem is

23. because we're -- you have projects coming up, and

24. if you have to wait 90 days to come to a board

25. meeting, it just really delays the whole process

Page 26

1. when you have people that need the lift and they

2. don't want to necessarily wait 90 days just to see

3. if it's approved, you know.

4. CHAIRMAN FOX: Sir, if we can make

5. it safer and easier for you, that's what we're

6. about.

7. MR. PISKIE: Well, I appreciate

8. that.

9. CHAIRMAN FOX: Safer first.

10. MR. PISKIE: Yes, always safety

11. first.

12. CHAIRMAN FOX: Okay. Anything else

13. on that topic?

14. (No verbal response.)

15. CHAIRMAN FOX: Okay. Discussion

16. items. At the last board meeting, we had asked

17. Mr. Bailey to carry a request to Mr. Phillips in

18. reference to hiring three State of Tennessee

19. amusement device inspectors. And you had --

20. Mr. Phillips, you had sent us a letter back. And

21. I have a copy of that, and I've given it to all

22. the board members.

23. And, again, speaking for myself only,

24. we would request your consideration of three --

25. two for the first year. We'll take what we can

Page 27

1. get. Ride inspectors. Amusement ride inspectors.

2. We feel that -- I feel that they are very

3. beneficial to the safety of the people of the

4. state of Tennessee and those that visit.

5. And we want to do everything we can,

6. as I know you do, to keep them as safe as

7. possible. And that extra set of eyes out there,

8. in my opinion, is needed to ensure or help ensure

9. the safety of those folks who live here, ride our

10. rides, and those who visit. So you have my

11. impassioned plea.

12. COMMISSIONER PHILLIPS: Well, I

13. appreciate that, Chairman. And I don't disagree

14. with anything that you've said. As you-all know,

15. it ultimately goes down to availability of funds,

16. and we don't have any funding for state

17. inspectors. That's why we utilize, as the law

18. provides, that we can use third-party inspectors.

19. So we are doing that because we have no money for

20. state inspectors.

21. Now, if somebody figures out how to

22. get us some money for state inspectors, we don't

23. have any problem with state inspectors. But we

24. have zero money for that now, so we have to go

25. with the alternative provided by statute, which is

Page 28

1. third-party inspectors, which are doing the job

2. and frankly probably could do it less expensively

3. than we could. Because they already are trained

4. and certified. We would have to bring employees

5. on that we trained to get certified, and there are

6. a lot of expenses related to having employees that

7. you don't run into when you have third-party

8. inspectors. So we feel like we're complying with

9. the intent of the law because it gives us that

10. alternative. As long as we have no state dollars,

11. we can't hire anybody. That's just an unfortunate

12. fact of life.

13. CHAIRMAN FOX: Commissioner, you

14. know, I've been in government for about 40 --

15. well, a long time. And always in the past when I

16. looked at government, the government has always

17. reached out to provide oversight.

18. Business has always said, "Thanks but

19. we've had enough. We don't want the oversight."

20. In this particular situation, I think the

21. businesses want the oversight. We want that extra

22. set of eyes out there looking at those rides. And

23. government is backing up. Government is backing

24. themselves out of this situation.

25. There's just something basically

1. wrong, in my -- maybe it's not wrong. I don't
2. know. But there's just something basically
3. different about that.

4. COMMISSIONER PHILLIPS: Well, I
5. spent all of my life in the business world, so I
6. understand what you say about businesses
7. backing -- they want less government intrusion. I
8. certainly did when I was in business. But this is
9. not a matter -- there's no philosophical reason
10. for us not wanting to -- not hiring state
11. inspectors. We just do not have the funds to do
12. so.

13. And the way that this department did
14. that in the past, as I understand, because that
15. all predated us, was that they crossed funding
16. lines to use funding from another program to hire
17. inspectors. And the comptroller took specific
18. exception with that, so we cannot do that. So we
19. don't have that -- we didn't have that avenue to
20. start with but my predecessors did that and it was
21. not allowable per the Comptroller's Office.

22. So right now we have no money in the
23. coffers to hire anybody. That's not something
24. that I can change. That's something that the
25. legislature would have to change. Because we

1. certainly -- I mean, we would be glad to hire
2. state inspectors if we had money, but it is a lot
3. of money to do that. At the very minimum, it
4. would be over a million dollars. And you would
5. have to have far more inspectors than we could
6. hire for a million dollars if they're going to
7. inspect everything in one year, so ...

8. CHAIRMAN FOX: Sir, let me be
9. clear. We're not asking for a large number of
10. inspectors. We're not asking for -- I shouldn't
11. say "I," because I speak for no one else. I'm
12. sure they'll want to speak, too.

13. COMMISSIONER PHILLIPS: Right.

14. CHAIRMAN FOX: But I only suggest
15. that we hire a minimum of two or one for each
16. grand division. The third-party system is in
17. place and it's in place for a reason, so that
18. people can get their items inspected, again, make
19. sure they're safe. And then the other three
20. inspectors, if we were to be fortunate enough to
21. have them, goes out and looks at what they've done
22. to make sure that they're doing their job, okay,
23. to make sure that they don't have things in place
24. that are not acceptable. Okay?

25. COMMISSIONER PHILLIPS: Well, yeah,

1. I understand.

2. CHAIRMAN FOX: Let me show you a
3. picture. And sir, I hate to do this, but I've got
4. to show this picture to make the point.

5. COMMISSIONER PHILLIPS: That's
6. perfectly all right.

7. CHAIRMAN FOX: When you look at
8. this, this is on a zipline. This happened in a
9. place -- there was an accident here. That's how I
10. came to have these two photographs. I actually
11. have more, but these are the only ones that I
12. brought. And you see radiator clamp hoses on
13. these things (indicating).

14. Sir, that's -- any inspector -- and
15. this gentleman is with the ACCT, and I don't want
16. to put him on the spot, so I won't ask him the
17. question. But I will tell you that radiator
18. clamps are probably not acceptable. And what I
19. want our inspectors, mine and yours, what I want
20. us to do is go look to make sure that the
21. third-party inspector hasn't done a driveby, that
22. he or she has physically, truly inspected that
23. ride and can pass the ride as a safe and secure
24. ride or attraction.

25. I go back to 2004 -- and I won't

1. mention the lady's name -- but she fell off of the
2. Hawk in Pigeon Forge. Let's talk business for a
3. minute. I can't tell you the number of dollars
4. that the City of Pigeon Forge has lost because
5. that woman's death went all over the news.

6. And then to compound that issue, then
7. we had a trial. I know because I testified in the
8. trial. And that went nationwide. And that was
9. the very first time that anyone had ever been
10. prosecuted for an act of commission, which they,
11. in fact, jumper-wired the safety devices on that
12. ride.

13. Now, your obvious question is would a
14. state inspector have found that? We don't know.
15. We didn't have one. Right?

16. We recently had another gentleman who
17. died in Knoxville on a zipline, or fell from a
18. zipline. We don't know that the state inspector
19. would have prevented that death. We don't know,
20. but maybe it would have. Again, how much money --
21. from a business perspective, how much money does
22. the State lose because people are afraid to visit
23. those attractions or any attraction across the
24. state? Those are the things I look --

25. COMMISSIONER PHILLIPS: Are you

1. addressing that to me or --

2. CHAIRMAN FOX: You, sir. You.

3. COMMISSIONER PHILLIPS: Well, my

4. wife does ziplines all the time and she knows what

5. I do and what we're responsible for, and she's not

6. particularly afraid of them. So I'm not sure

7. that's really a valid suggestion, that people

8. would refrain from going to these if they knew

9. that for some reason maybe they weren't being

10. inspected, because they are being inspected by

11. third-party inspectors.

12. You know, it's not a matter that

13. we're not inspecting. It's a matter of whether we

14. can do it with state employees. I mean, we want

15. to inspect them, too. That's our charge. But we

16. have to do it within the confines of availability

17. of funding. And if you have an alternative, which

18. we are utilizing, then that's what we can do.

19. Now, if you had three inspectors, one

20. in each grand division, there's no way each one of

21. those could ever follow up and inspect every

22. amusement device in the time allowed.

23. CHAIRMAN FOX: You and I agree on

24. that. We don't want them to inspect every ride.

25. It cannot be done. It's physically --

1. COMMISSIONER PHILLIPS: No, no. I

2. mean follow up the third-party inspectors.

3. There's no way --

4. CHAIRMAN FOX: And again, they

5. cannot. It's physically impossible. You could

6. have 50 out there and you probably still wouldn't

7. get all of them.

8. COMMISSIONER PHILLIPS: Right.

9. CHAIRMAN FOX: I can speak for a

10. little, bitty amusement park up in East Tennessee.

11. It takes five people a week to come in and inspect

12. those rides and facilities. I know that our three

13. inspectors won't be able to do that. And I don't

14. think 50 would, given that there are -- how many

15. fairs come through, Mr. Hale?

16. MR. HALE: 64.

17. CHAIRMAN FOX: -- 64 fairs. It's

18. not feasible. It's not possible. It's not even

19. probable.

20. COMMISSIONER PHILLIPS: Right.

21. CHAIRMAN FOX: But they at least

22. have those -- if we had three -- at least have

23. those folks who can go and, if there's a problem

24. and they find out about it, red tag or, for

25. whatever reason, someone shuts down a ride in

1. another state, we can ask that individual to go

2. look to make sure that that has been done and that

3. nobody is put in danger.

4. COMMISSIONER PHILLIPS: Can we not

5. ask third-party inspectors to do the same?

6. MS. JEFFERSON: That's what we've

7. done, yes. And this is the process. That's

8. exactly what we're doing. They can't use the same

9. third-party inspector. Our process now, because

10. we have to go beyond the current process of just

11. contacting the agencies to make sure that we had a

12. third-party inspector -- we really thought that

13. having a third-party inspector was someone --

14. everyone thought the same -- it was someone who

15. was neutral and detached.

16. COMMISSIONER PHILLIPS: Yes, ma'am.

17. MS. JEFFERSON: However, we learned

18. from that particular accident that we had to

19. actually implement new policy to make sure not

20. only was that person neutral and detached, but

21. that person was not a designer, installer. We had

22. to go the extra mile. But of course that's

23. something that you learn. Because to us, although

24. the law was implemented back in 2009 -- it was

25. actually created in 2009 and implemented in

1. 2010 -- we're starting all over again.

2. Because there was no process in

3. place, and the previous audit finding said that

4. there's no viable amusement device unit in place.

5. So we're having to implement that particular

6. policy. And because of that, we've created

7. methods for us to have companies cease and desist

8. after there's an accident, the reported

9. requirements are being properly followed. Before,

10. they weren't being properly followed.

11. Since I've been here back in -- I

12. came back in October 2013 -- I wasn't aware of any

13. accidents that had been reported to the unit.

14. Since we've implemented these policies we've had

15. five accidents. We had one in March, one in

16. April, one in May, one in July, and one in August.

17. So there have been five. And companies now know

18. that they're required to report accidents to the

19. Department when they occur. When they occur, we

20. immediately inform them that they're required to

21. cease and desist operation.

22. We had to do that a number of times

23. for some of the state fairs. In fact, not only

24. did we contact the owners of the devices, but we

25. contacted the presidents of the fairs. Carlene

Page 37

1. and Anita have gone the extra mile, as far as this
2. is concerned.
3. Now, the oversight part -- I just
4. wanted to clarify -- because the State is
5. providing a extra level of oversight, however, the
6. oversight may not be the type of oversight that is
7. expected. What we're doing is, instead of --
8. we're neutral and detached as well. The State is
9. neutral and detached.
10. So the State is there to oversee.
11. The inspectors -- the State is there to oversee
12. the inspectors. The State is there to oversee
13. that the owners and operators do the right thing.
14. The state inspectors would not be there for one or
15. the other to haul into court, to state court, to
16. testify on their behalf, to indicate that they're
17. negligent or they're not negligent. And we don't
18. want to put our inspectors in that position. They
19. wouldn't be for that purpose.
20. That's why the use of third-party
21. inspectors is a better option, because that way,
22. the State can oversee the entire process. We're
23. overseeing the third-party inspectors to make sure
24. they're doing what they're supposed to do, and
25. we're overseeing the owners and operators to make

Page 38

1. sure they're doing what they're supposed to do.
2. That's the level of added protection that -- the
3. oversight that we're providing. And we're
4. actually requiring those third-party inspectors to
5. do the right thing, to submit those inspection
6. reports, make sure that they're signed. Before,
7. that wasn't happening. Before, no one was there
8. to review those inspection reports to determine
9. that the devices were safe and operable. We had
10. them to include that language now because neither
11. Anita nor Carlene are experts in the field.
12. They're not inspectors. So we need information
13. from them.
14. And when they submit information to
15. us that's not correct, we call the inspector. We
16. call the owners and operators and demand that they
17. submit that information. We don't issue any
18. permits until we've dotted all of our i's and
19. we've crossed all the t's.
20. So the oversight is there. It's
21. coming. It's there and it's going to be better.
22. A year from today, the process will be even better
23. than what it is. But the State's role should be
24. to oversee the entire process. It's not to act on
25. behalf of the inspector or to act on behalf of the

Page 39

1. owner/operator. That's not the State's role. The
2. State's role is to oversee the entire process.
3. COMMISSIONER PHILLIPS: And I
4. think -- if I may ...
5. CHAIRMAN FOX: Sure.
6. COMMISSIONER PHILLIPS: You know,
7. when she took over, I joked about throwing her
8. into a snake pit, because there was a -- the
9. previous administration of that division was -- to
10. say "hands-off" is an understatement. They gave
11. nobody direction. There was no guidelines. There
12. were no rules. It was sort of a wild west. Since
13. she's taken over, what we're trying to do is
14. tighten up, to the extent that we can on this
15. side, the process and the procedures and the
16. requirements of not only those inspectors but all
17. inspectors that we're responsible for.
18. So I think that there is a change in
19. effect in terms of being -- applying greater
20. oversight than before over owners and operators,
21. as well as inspectors. But we still -- I fall
22. right back to we have no problem with hiring
23. inspectors; we just don't have the money to do it
24. and we can't do it without it. So we're not
25. arguing, "Hey, we don't need state inspectors."

Page 40

1. You know, we think it's being done with third
2. party. But if the board recommended to me that we
3. should have them and I had the money, that's a
4. whole different situation. I don't have the
5. money. So that's where we are.
6. CHAIRMAN FOX: Okay. Let me -- you
7. opened the door.
8. COMMISSIONER PHILLIPS: Sure.
9. CHAIRMAN FOX: So if you had the
10. money, you would hire them?
11. COMMISSIONER PHILLIPS: There's a
12. law there that gives us the opportunity, the
13. alternative, to use third-party or to hire state
14. inspectors. If we had money -- Kim and I have
15. talked about it, and we've talked about that very
16. thing, maybe having one in each grand division, if
17. we had money. We just don't have money. So
18. that's the hang-up. There's no philosophical
19. reason for not wanting to do that. It's just --
20. well, I'm trying to do what the Governor asks me
21. to do, to be the most efficient and effective in
22. operating the Department. And you can't -- if you
23. do something you don't have any money to do,
24. that's not good business. So that's where we are.
25. It's not -- there's no -- we have no argument with

Page 41

1. whether or not -- if the board recommended to us
2. that we should have state inspectors, well, great.
3. If we've got the money, then that's something we
4. would certainly consider doing. But we don't have
5. any, so ...
6. CHAIRMAN FOX: Sir, please -- I
7. think there's some misconception here. We don't
8. want you to hire 20 inspectors. There has to be
9. both. One cannot -- one should not function
10. without the other.
11. COMMISSIONER PHILLIPS: Uh-huh.
12. CHAIRMAN FOX: The oversight -- let
13. me say this: The oversight and the administrative
14. side of this thing has increased dramatically.
15. You've done an excellent job. I can't -- whoever
16. is involved, I can't argue that point. But still
17. yet, we're looking for those three people, or two
18. we would take --
19. COMMISSIONER PHILLIPS: Right.
20. CHAIRMAN FOX: -- to be this
21. group's eyes and ears out there. Okay? Had we
22. had somebody out there, they would have probably
23. known about the two injuries, serious injuries,
24. that took place in Sevier County, which was not on
25. your list.

Page 42

1. MS. JEFFERSON: Which --
2. CHAIRMAN FOX: And I'm not making
3. disparaging remarks, but that's how I got the
4. pictures. Okay? We need somebody out there
5. listening for you and us -- wait a minute --
6. excuse me -- me. You and I.
7. COMMISSIONER PHILLIPS: Right.
8. CHAIRMAN FOX: We need to have
9. somebody out there listening. And that's how you
10. find out about these things. We don't have that
11. now.
12. COMMISSIONER PHILLIPS: Well, you
13. should.
14. CHAIRMAN FOX: You're exactly
15. right.
16. COMMISSIONER PHILLIPS: The third
17. party should be doing that.
18. CHAIRMAN FOX: Sir, they're a quick
19. hit. They walk in, they inspect your rides and
20. say, "Gosh, it's been fun doing business. Here's
21. my invoice. Thank you very much." And they don't
22. come back until you either call them or there's a
23. major incident or you have a contractual agreement
24. with them to come back periodically. They do not
25. come to visit unless they're going to be paid.

Page 43

1. I know of a small amusement park in
2. East Tennessee. It's a very expensive proposition
3. to have them to come in and inspect those rides.
4. If I call them back, it's, again, an expensive
5. proposition. I don't mind paying the inspection
6. fee, but when it's six to \$7,000 for them to come
7. for one day's inspection, that's a pretty big
8. lick. And if you've got a mom-and-pop over here
9. who has a little merry-go-round that sets in front
10. of Walmart and something happens to it, six or
11. \$7,000 is more than they ever paid for the ride or
12. the attraction. Now, not that we're trying to
13. pawn that off on the State to take care of that,
14. but, again, if we have an accident, somebody needs
15. to go look. And we're not asking for that person
16. to testify. It's that that person in the
17. investigation phase of this is a neutral and
18. detached party. And that's something else that
19. we're looking for.
20. Now, let's talk about the fees. From a
21. fee standpoint, I think we can adjust the fees to
22. make it self-sufficient. The only thing we need
23. to do is put in the go-karts. The go-karts can
24. still be -- they can be inspected. They can be
25. inspected by a third party. But they also need to

Page 44

1. be looked at occasionally by a state inspector.
2. Again, it takes both sides, the extra
3. set of eyes is what keeps us safe out there. And
4. in addition, the threat of having a state
5. inspector come out, red tag you and shut you down.
6. Now, that's the difference.
7. Again, I'm asking for your help.
8. COMMISSIONER PHILLIPS: I'm not
9. here to argue with you, Chairman. If you give me
10. the money, and, unfortunately, if you can't give
11. me the money, nor can I -- I mean, I'm the
12. executive branch. The only people that can give
13. us money is the legislature.
14. CHAIRMAN FOX: How do we go
15. about -- how would you -- how do we -- let's do
16. this together.
17. COMMISSIONER PHILLIPS: Well, I
18. can't, because we can't make an ask of the
19. legislature. But anybody can make an ask of their
20. legislature and present their proposal to any
21. member of the legislature. Most of them do it, of
22. course, to those that are in their district to
23. propose some decent legislation. But we can't do
24. that. And can't make an ask of the legislature
25. for funding.

Page 45

1. That all comes from the Governor's
2. Office based on a budget request. And every
3. department asks for lots of money, and only a
4. little bit comes because there's only so many tax
5. dollars.

6. MR. HALE: So can you provide us
7. with the dollar amount that would be necessary to
8. fund those three people.

9. COMMISSIONER PHILLIPS: Yeah. It
10. would be over a million dollars.

11. MR. HALE: To put three people in
12. would cost over a million dollars.

13. COMMISSIONER PHILLIPS: A million
14. eighteen, I think, is what we came up with as the
15. bare bones.

16. MS. JEFFERSON: Right. And we were
17. looking at possibly nine inspectors because we
18. know it's unrealistic -- it's unrealistic because
19. I think that the companies would want the state
20. inspectors to perform these services for free, and
21. there would be a mix-up as to -- some of the
22. companies -- more companies would want free
23. service than not, and so we have to protect
24. ourselves and we have to make sure we have enough
25. inspectors out there.

Page 46

1. So the minimum would be nine
2. inspectors. And having nine inspectors, we're
3. looking at salaries for those inspectors. We're
4. looking at a manager here. Because right now I'm
5. managing the program. We have Carlene and Anita,
6. who actually are in boilers and elevators, but
7. they're actually assisting this program.

8. So we need a manager. We would need
9. administrative positions that are funded. We
10. need, of course, the benefits, travel, printing,
11. utilities, communications, all the stuff that goes
12. along with that, not to mention vehicles for all
13. of the inspectors. We have to pay for training,
14. which is most important. So there's a lot
15. involved in this process. We can't just have one
16. person, because that person wouldn't be able to --
17. it's unreasonable to think that that person could
18. even audit and go around and audit all of those
19. third-part inspections. So we have to make sure
20. if we do this, we have the adequate amount of
21. people in place.

22. And I contacted some other states,
23. just to give you an idea of what other states are
24. doing. And in Alabama, they don't even regulate
25. amusement devices. I talked with the

Page 47

1. representative there. Yesterday I talked with
2. representatives from Arkansas, Kentucky, and
3. Florida. And those states use state inspectors;
4. however, South Carolina does not even use state
5. inspectors. They only rely on third-party
6. inspectors. Some states use a mixture, third-part
7. inspectors and state inspectors.

8. So there is a lot of different ways
9. to go about this, but I -- keep in mind that
10. NAARSO has about 1,477 inspectors. So we have
11. adequate inspectors for the whole state. AIMS has
12. 50 to 60, and ACCT has between 100 and 150
13. inspectors on with them. So there are more --
14. there are lots of third party inspectors out
15. there. We have what we need. The oversight is
16. for us to ensure these third parties, these
17. neutral parties are neutral detached and that
18. they're not receiving any financial interest for
19. the inspections that they perform. They're not
20. owners. They're not partners. That's the
21. oversight that we would provide.

22. But I agree with you and the
23. commissioner when you-all said that if we're able
24. to fund, then we're all for it. If the law
25. requires us to do something, that's what we're

Page 48

1. here for. We're here to enforce the law. So if
2. we can come up with the money somehow, then we
3. would definitely do what the law requires us to
4. do. It's just that we don't have the money and we
5. don't want to utilize the taxpayers' money in
6. putting it into an endeavor that hasn't worked
7. before. We had two sets of inspectors utilize
8. this process. It didn't work. Utilizing Carlene
9. and Anita, that's working because we're performing
10. this oversight. It's that extra layer of
11. oversight that you-all are talking about. So it's
12. being provided.

13. But the cost of all of these things
14. that I mentioned is right over a million dollars
15. for three folks.

16. COMMISSIONER PHILLIPS: And,
17. Chairman, you've mentioned the increase of fees,
18. which we've also looked at, and it's pretty
19. substantial if we have to increase the fees, is it
20. not, on each device?

21. MS. JEFFERSON: Device, yes. And
22. that takes time, too, because I've actually
23. started a few other programs in another division,
24. and when we talk about adjusting fees to make the
25. program self-sufficient, we have to understand

1. that that's not going to happen overnight. It
2. takes time to build up. We had a compliance unit,
3. and it took about six years for it to become
4. self-sufficient. And we don't have six years. So
5. we have to keep that in mind.

6. If we're able to come up with the
7. money, we're all for it and we'll do what the law
8. requires us to do, but we just don't have the
9. money. We're not being arbitrary and capricious.
10. We just don't have the money.

11. MR. HALE: And like Chairman Fox, I
12. think y'all have done a great job with improving
13. the administrative side. And I agree that -- we
14. are not -- I am not, and I think Chairman Fox --
15. we're not advocating to do away with third-party
16. inspectors whatsoever. That is a viable part of
17. the intent that we carried forward when this was
18. first brought to the legislature in 2009 and other
19. times before that that we were there, to utilize
20. third-party inspectors with the oversight of the
21. state inspectors.

22. I don't think that either of us are
23. advocating the third-party inspection be
24. circumvented by the state inspector being there,
25. "Oh, well, the state inspector has been here. I

1. don't have to have my third party." That's not
2. what we're advocating at all. So to say that,
3. "Well, they're expecting that for free and they
4. won't have to get the third party" is not what I
5. envision nor do I believe that's what the chairman
6. envisions.

7. CHAIRMAN FOX: No.

8. MR. HALE: We're still very much on
9. board with what y'all are doing with the
10. third-party program.

11. I think our vision is, at least my
12. vision is, is that that state inspector is there,
13. again, for an extra set of eyes to follow up on
14. information sent out by NAARSO and by the
15. manufacturers of particular rides that have safety
16. issues. That ride is going to be at the Wilson
17. County Fair, that state inspector should go out
18. there and make sure that those safety changes have
19. been made to that ride.

20. And those bulletins often come out
21. after that ride's third-party inspector has been
22. there. And this situation right here may have
23. even occurred after a third party inspector went
24. there and looked at it.

25. CHAIRMAN FOX: It did.

1. MR. HALE: You know, so the
2. third-party inspector went and everything was
3. good, and after he left, they decided to put
4. radiator hose clamps on.

5. MS. JEFFERSON: Right. And it
6. depends on when that occurred. Because that's
7. another point it brings us to. An inspector goes
8. out one day, if the company owner/operator or a
9. patron does something to disturb the device, then
10. that -- I mean, you can't really hold that against
11. the previous inspection if something changed.

12. CHAIRMAN FOX: You're exactly
13. right, ma'am. But that extra set of eyes out
14. there who simply walks up to John's Carnival -- I
15. was going to use another name but -- John's
16. Carnival and says, "I'm going to inspect your
17. rides today, he or she may find that. And that's
18. the point of being safe. It's all about safety.

19. MS. JEFFERSON: Oh, yes. It's all
20. about safety.

21. CHAIRMAN FOX: That's all we're
22. after, is making sure that the rides that we put
23. our grandchildren on -- and by the way, I have
24. pictures of my grandchildren if you would like to
25. see them -- the rides that we put our

1. grandchildren on, those have to be safe. And I
2. think this board's heart -- excuse me, my heart.
3. I'll speak for no one -- my heart is in making
4. sure that my granddaughters and my grandsons are
5. safe when they ride those rides. That's what I'm
6. about.

7. MS. JEFFERSON: Right. And that
8. goes to the industry standards. And we have a
9. couple people here today who could possibly talk
10. about their standards and what's proper and what's
11. not proper as far as industry standards.

12. CHAIRMAN FOX: Ma'am, I understand
13. the standards. It's governed by ASDM, ASI, and a
14. thousand other alphabets. I mean, it is. But
15. keeping them safe is primary and foremost. That's
16. paramount.

17. MR. RADER: And I'm not picking on
18. Chris's department, but clarify, why don't we use
19. third-party inspectors for elevators? Why do we
20. have 25 and we have no amusement state inspectors?

21. COMMISSIONER PHILLIPS: Depends on
22. what the statute says, which we have no control.

23. MS. JEFFERSON: Right. The law
24. says to use state inspectors, so that's what we
25. do, we use state inspectors for elevators.

Page 53

1. MR. FARMER: And it's a little more
2. fixed than amusements, too, if you think about it.
3. MR. BURCH: It's been around about
4. a hundred years.
5. MR. RADER: Right.
6. MR. FARMER: And nobody resenting
7. it's there at the location.
8. MR. RADER: I understand that.
9. COMMISSIONER PHILLIPS: So what
10. you've got, the reality of the situation is you
11. have all these devices. We're trying to utilize
12. third-party inspectors. We have no objection to
13. state inspectors except that we don't have any
14. funding, which we don't have any control over.
15. And if a third-party inspector goes out and
16. inspects a ride, a device, the minute the
17. inspector, whether it's third party or State,
18. leaves, they can make -- the device owner can make
19. a change.
20. CHAIRMAN FOX: Absolutely.
21. COMMISSIONER PHILLIPS: So that
22. mitigates everything prior to that. And we know
23. there are people that will do that. So I
24. understand wanting to have other eyes out there,
25. but that's certainly not going to prevent actions

Page 54

1. going forward because there are always
2. unscrupulous people out there. But we only have
3. access to third-party inspectors right now. And
4. again, you know, we're the executive branch, so we
5. don't -- all we do is ask for money. The
6. legislature is the one that would have to fund it.
7. And unfortunately they're good at
8. passing unfunded Band-Aids. This is not the only
9. one we have in this department, so again, if for
10. some reason the legislature passed funding, we're
11. all in. We just don't have the money.
12. MR. HALE: So each inspector costs
13. roughly \$333,000 to put one inspector on the --
14. COMMISSIONER PHILLIPS: I think
15. that was -- what you're talking about was for
16. nine, which is what we thought would be the
17. minimum --
18. MR. FARMER: That was nine.
19. MS. O'CONNOR: That was for --
20. MR. HALE: You said a million
21. dollars to put on three.
22. COMMISSIONER PHILLIPS: For nine.
23. CHAIRMAN FOX: We want two.
24. COMMISSIONER PHILLIPS: Well,
25. that's fine. Give me the money. I've got no

Page 55

1. problem, Chairman. It's just that we don't have
2. the money.
3. And you have to understand that when
4. we -- this administration that I'm talking about,
5. this government came in and the administration
6. here, the first thing we did was identify programs
7. that were spending money they didn't have. And so
8. we had a significant number of dragons to slay
9. over the last two years to pull back within the
10. available funding. And that was painful for us
11. and a lot of people out in the world. But we had
12. to get back within the funding that we have
13. available. And this falls under that category.
14. We just don't have the funding.
15. And I know I'm repeating myself, but
16. that's the bottom line. We can't do anything the
17. legislature doesn't give us money for or that we
18. can set fees for that would be enough to fund it.
19. And then you run into the backlash from businesses
20. who complain about those fees.
21. CHAIRMAN FOX: Let me get to
22. Mr. Burch.
23. MR. BURCH: I've sat through two or
24. three of these meetings, and as a board member, I
25. sit here and wonder, "What is my responsibility as

Page 56

1. a board member," when I hear all this going on
2. here. And what I hear, as a board member, I can't
3. feel uneasy or I can't feel that we're not doing
4. something as a board. We're doing everything we
5. can as a board, and right now it's in the hands of
6. the authority as a law. Y'all have a law that
7. says everybody that operates an amusement has to
8. comply with the law, right?
9. MS. JEFFERSON: Yes, we do.
10. MR. BURCH: And they have to comply
11. with the third-party inspection. And that goes
12. right back to the owner, and it's their
13. responsibility to comply with the law, and it's
14. their responsibility to provide third-party
15. inspectors. And if they don't do that and
16. something happens, it's their responsibility to
17. have insurance and something to take care of an
18. injury.
19. MS. JEFFERSON: That's exactly
20. right.
21. COMMISSIONER PHILLIPS: And that's
22. what the statute says.
23. MR. BURCH: And if that's the way I
24. see it -- now, we've had sort of an exposure to
25. it. We've had two or three inspectors initially,

1. and they've dropped out and they're not here
 2. anymore, and it may be out there that this board
 3. is responsible for what's going on in amusement
 4. rides in the state of Tennessee. But that's just
 5. not the case. The only responsibility we have is
 6. what is provided through the administration. And
 7. so until something else is changed, some kind of
 8. law is passed, some kind of funds put up to do
 9. certain things, we don't have anything that we can
 10. do other than be observant when we're around some
 11. of these things and say, "You might ought to look
 12. into that," or that kind of thing. We don't have
 13. any responsibility because we can't exercise any
 14. responsibility as a board. You have all that
 15. responsibility.

16. COMMISSIONER PHILLIPS: Well, yes.
 17. But, you know, we certainly want to be responsive
 18. to -- we have a number of boards that we deal
 19. with. And the board members are the eyes and ears
 20. in the field, if you will, to tell us and make
 21. suggestions to us on what should and should not be
 22. done. And we embrace those things except that if
 23. we don't have funding, we just can't do it.

24. And you're right, the ultimate
 25. responsibility falls on the business owner. I was

1. a business owner for 35 years.

2. MR. BURCH: Exactly.

3. COMMISSIONER PHILLIPS: But also
 4. understand wanting some assurance in addition to
 5. that, when you're a business owner, if you're a
 6. business owner, but we can't -- again, we can't do
 7. anything we don't have funding for either through
 8. a fee structure or through an appropriation. And
 9. I don't think we can come up with a fee structure
 10. that would be palatable to the businesses out
 11. there because it would be a significant jump.

12. MR. BURCH: I just hate to see the
 13. rumors get out, "Well, the amusement board and the
 14. elevator board is responsible for the safety of
 15. the amusement rides. And right now, we are not
 16. responsible for it. We can't be, because we're
 17. not making the inspections and we're not -- I
 18. mean, the third-party people are doing that
 19. because the owners are hiring them to do that.

20. COMMISSIONER PHILLIPS: Right. And
 21. when you say "liable," I'm not sure you mean --

22. MR. BURCH: "Responsible" is the
 23. terminology.

24. COMMISSIONER PHILLIPS: None of us
 25. are legally liable, no mater what happens, but we

1. are responsible for trying to create the rules and
 2. regulations that will be consistent with
 3. legislation, and do so within the available
 4. funding.

5. So I understand what you're saying.
 6. I agree with you a hundred percent. And again, if
 7. each of you know your senator and your
 8. representative in your area, and as a citizen you
 9. can certainly talk to them about funding. Because
 10. that's just not something we can do.

11. MS. O'CONNOR: Mr. Commissioner, I
 12. have spoken to my senator about this, and he is
 13. certainly willing to look at this. For three
 14. inspectors, are we talking about \$400,000? Is
 15. that my understanding?

16. MS. JEFFERSON: No. We're talking
 17. about a million dollars for everything that has to
 18. take place. I mean, we have to provide training,
 19. certified training for them, for each person. We
 20. have to -- if they're in East Tennessee and West
 21. Tennessee, we have to provide a place for them.

22. MS. O'CONNOR: But that's talking
 23. about nine.

24. MS. JEFFERSON: Yes.

25. MS. O'CONNOR: For three. For

1. three different inspectors, what would be the
 2. ballpark figure that I can go back to my senator
 3. and say, this is the kind of appropriation we
 4. need.

5. COMMISSIONER PHILLIPS: Well, see,
 6. that's not the way the process works. The senator
 7. or representative submits a piece of legislation,
 8. and then they come and they ask for a physical
 9. notice.

10. MS. O'CONNOR: I realize that. I
 11. am trying to give him a heads-up on the front end,
 12. though, about the type of money that we're looking
 13. at, though.

14. MS. JEFFERSON: Right. And we're
 15. suggesting nine. So if they were to come to us
 16. with three, then we would have to tell them we
 17. need a minimum of nine. So I guess if you divided
 18. that, if you were looking for three, we're talking
 19. about a million dollars. So that way you'll have
 20. something to take back to that person in regard to
 21. three. But we're, again --

22. MS. O'CONNOR: So about \$400,000
 23. for three.

24. MS. JEFFERSON: Uh-huh. But,
 25. again, we would need a minimum.

Page 61

1. COMMISSIONER PHILLIPS: Because
2. when they come to us and ask us for a physical
3. notice, they say don't blow it up but don't
4. understate it. Try to be as realistic for what
5. you really feel like you would need to do justice.
6. But that's how it happens.
7. And every legislation we get all
8. kinds of requests for, you know, physical notice
9. of legislation. I mean, not us. Every department
10. does.
11. CHAIRMAN FOX: Let me recognize the
12. lady in the back, back there. State your name,
13. please, ma'am. I've forgotten. I'm sorry.
14. MS. HAYES: Oh, that's okay. And
15. I'm not a good public speaker by any means, but my
16. name is Heather Hayes. I am an owner of an
17. amusement business. When I received my letter --
18. we have inflatables, actually, and I know that's
19. just come into play. But when I received my
20. letter that I needed to be inspected, I of course
21. contacted the State. I spoke with Ms. Bennett.
22. It was very helpful. She gave me lots of
23. information and told me who I needed to see, where
24. I needed to go to find additional information.
25. I set up an inspection with a third

Page 62

1. party. He came out. I blew all of these things
2. up. It was on a hundred-degree day, I think, but
3. we got this done. He was very complimentary on
4. the condition of my equipment, made sure that I
5. had all of the safety stuff, the stakes, the
6. sandbags, all of that, everything, made sure it
7. was compliant.
8. He got back with the State, and I
9. have been permitted for all seven of my units,
10. which is what I have. But he also asked me,
11. because my name is Hayes, about another company
12. that he was visiting. He said, "I'm already
13. seeing another company with the name "Hayes" and
14. their business today, as well.
15. And I said, "Yes. That's somebody
16. that's trying to target customers through mine.
17. We're not affiliated.
18. This company also has units that I
19. know are not safe and are residential units, and
20. it says on the front, "Not for Commercial Use."
21. He did his inspection. He sent his
22. information to the State, and they have since
23. permitted this person to use their inflatables.
24. And I brought it back to his attention that, "Hey,
25. I know he's got three units that are not

Page 63

1. commercial-grade units. How is this guy
2. advertising on his website that all of his units
3. are now permitted and you should choose him for
4. safety?"
5. And so the inspector got back with me
6. and said, "Oh, I didn't see those units. This
7. person didn't show me everything he had. I'll let
8. the State know." So this has been going on for a
9. month or so. He's still advertising that he's a
10. hundred percent compliant. He's still advertising
11. those same three residential-grade inflatables.
12. And my question is when someone rents
13. one of these and they get hurt, are they not only
14. going to come to him and say, "Hey, I've got hurt
15. on this," but are they not going to come to the
16. State and say, "You said this was safe. He showed
17. me a permit that you issued saying his equipment
18. was compliant and safe, and now my child got hurt
19. on something that shouldn't even have been set up
20. for these hundred kids at a school to play on."
21. So my question is, as a person that
22. is really working hard to be compliant, make sure
23. that I have everything by standard, how am I
24. supposed to maintain this business when we're
25. letting other people come in that aren't legally

Page 64

1. compliant and we're giving them a permit to
2. operate?
3. MS. JEFFERSON: And I would --
4. MS. HAYES: And I -- oh, sorry.
5. MS. JEFFERSON: Oh, go ahead.
6. MS. HAYES: Well, I don't want
7. people -- because this person is using my name for
8. his business and he's permitted by the State, I
9. wouldn't want someone to get hurt on his
10. residential-grade equipment and confuse them that
11. they have got their stuff from us, because he's
12. using my name as his business name. And that's
13. how that falls into play. I feel like if we don't
14. have -- and I agree with both of you guys, we do
15. need that third party, but we do need somebody
16. with the State. We do need this funding for
17. people to make these spot checks, make sure people
18. are staying compliant, that they are showing you
19. all of their equipment and not just the pieces
20. that they feel can pass inspection.
21. We need these extra eyes. We do need
22. this funding, and I push for that, too, because
23. there's already cracks that people are falling
24. into.
25. MS. JEFFERSON: I'd like to --

1. Commissioner?
 2. COMMISSIONER PHILLIPS: I was just
 3. going to say that's a classic example of the
 4. process and procedures that were in place were
 5. done and done correctly. That fell back on the
 6. owner of the product who concealed these items
 7. during the inspection. There's no way for us
 8. to -- any of us to control that. But in terms of
 9. what you're saying about having some inspectors
 10. who can do spot checks, I suppose, or follow up on
 11. complaints, again, we're not opposed to that.
 12. Just get us the money.
 13. MR. HALE: I think what she's
 14. saying is a perfect example of what we're saying.
 15. There has to be that additional -- and in several
 16. of these meetings I've compared it to having a
 17. shepherd. You know, the sheepdogs are those
 18. third-party inspectors inspecting the sheep, but
 19. there still has to be a shepherd to go out and
 20. make sure that something doesn't escape from the
 21. sheepdog. And we have developed a sheep ranch
 22. with no shepherd, so the shepherd would go and
 23. follow up on complaints like hers.
 24. I know this guy, even though if he
 25. has "X" number of permitted devices, he's not

1. completely permitted it, that shepherd should go
 2. out and find him doing that and shut that down.
 3. MS. JEFFERSON: And upon receiving
 4. that type of information -- and I'm not sure if
 5. you have the company name -- we will be following
 6. up on that after this meeting. Because what we
 7. would do, if we are aware of a situation like
 8. that, what we do is to contact that particular
 9. company to review the current records and to let
 10. them know that, "Hey, you reported this many
 11. devices, but the third-party inspector's records
 12. show that there are, instead of three, that there
 13. are five," for example.
 14. And then we have that person to hire
 15. a third-party inspector to go back out and take a
 16. look at everything. But that's the process. So
 17. there's still oversight there. There's room for
 18. oversight. And even in that particular situation.
 19. MS. HAYES: How long is that
 20. process that that would take to follow through on?
 21. MS. JEFFERSON: We have them to
 22. immediately -- in a situation like that, we would
 23. require them to immediately obtain another
 24. third-party inspector and have that performed.
 25. COMMISSIONER PHILLIPS: And cease

1. operation until that's done.
 2. MS. JEFFERSON: Right. We'll cease
 3. operation until --
 4. MR. HALE: But all he's going to do
 5. is hide those devices that aren't compliant until
 6. the third-party inspector leaves.
 7. MS. JEFFERSON: But even if you
 8. have a state inspector --
 9. COMMISSIONER PHILLIPS: So what are
 10. we going to do about that?
 11. MS. JEFFERSON: Even if you have a
 12. state inspector --
 13. MR. HALE: That's why you need a
 14. state inspector to be able to go out onto a site
 15. and say, "There's that device that the State did
 16. not permit to operate it."
 17. COMMISSIONER PHILLIPS: Now, I'm
 18. just being the devil's advocate, because I'm with
 19. you guys. But I'm being the devil's advocate. So
 20. what if the state inspector went out and said,
 21. "Okay, so where are these devices that are not
 22. compliant?"
 23. "I don't have any devices. I don't
 24. know who told you that."
 25. MR. HALE: But if the state

1. inspector got a report that this uninspected
 2. device was being operated, he could go to that
 3. location and say, "There that device is." That
 4. needs to be -- you --
 5. COMMISSIONER PHILLIPS: Third-
 6. party can do it, too, but -- I understand what
 7. you're saying.
 8. MR. HALE: The third-party
 9. inspector is being paid by that company. They're
 10. not -- they don't have the opportunity to go out
 11. there -- they're not going to call that
 12. third-party inspector and say, "Hey, I'm going to
 13. pay you some money to come out here and find me
 14. not in compliance."
 15. COMMISSIONER PHILLIPS: We were the
 16. ones that would be sending them out in that
 17. instance. We would be the ones sending them out.
 18. They would not --
 19. MR. HALE: So we're going to hire a
 20. third-party inspector.
 21. MS. JEFFERSON: No, we don't hire
 22. the third-party inspector. The company obtains
 23. the third-party inspector. We require --
 24. COMMISSIONER PHILLIPS: But in that
 25. instance, it would be some other third party from

1. the one that first went.

2. MS. JEFFERSON: It will be a

3. different third-party inspector. And in my

4. experience with third-party inspectors -- and

5. James, you can speak to this if you like because

6. you-all have third-party inspectors -- these are

7. persons who are neutral, detached. They don't

8. have any affiliation. True they pay --

9. MR. HALE: I understand third-party

10. inspections.

11. MS. JEFFERSON: True they pay for

12. the inspections, but the ones that I've dealt

13. with, they don't have any interest in that

14. company. They don't have any reason to give them

15. an upper hand or agree with them to hide devices

16. or anything like that.

17. MR. HALE: Okay. Let's back up for

18. just a second. I understand third-party

19. inspection. Okay? I've been in the amusement

20. industry over 30 years, so I understand it. But

21. what I'm saying is this: That third-party

22. inspector is being paid by somebody, right? Do we

23. agree with that?

24. MS. JEFFERSON: Yes.

25. MR. HALE: It's not the State

1. paying them. It's ABCD Amusement Company paying

2. them to come in and inspect all their devices; is

3. that correct?

4. MS. JEFFERSON: That's correct.

5. MR. HALE: All right. So ABCD

6. Amusement Company decides they're going to operate

7. a device which they're going to hide from the

8. third-party inspector because they know it's not

9. compliant. You're going to get a list of

10. everything they've got that's been third-party

11. inspected, and that's what you assume they're

12. operating. Right? Then they go -- just like this

13. lady speaking about -- and they set up this

14. noninspected device.

15. What we are saying is that's the

16. device that the state inspector is looking for,

17. something that the third-party inspectors have not

18. looked at because maybe the company is not

19. reputable, maybe they're hiding that device, which

20. is what she is saying is occurring in that

21. situation.

22. I'm not arguing that third-party

23. inspectors are good or not. I'm with you on that.

24. The third-party inspection program is great. I'm

25. saying we have to have that additional shepherd to

1. go out there and make sure that there are not

2. devices falling through the cracks.

3. MS. JEFFERSON: Well, the only way

4. you can ensure that is that our state inspectors

5. have a search warrant. Because they can lie to

6. the state inspectors as well. And that was the

7. point I was trying to make. It's not that -- it's

8. veracity, it's honesty whether or not the owners

9. and operators are operating the way that they

10. should, in the correct fashion. But just like

11. they don't present information to the third-party

12. inspectors, they could do the same thing with the

13. state inspector. That was the only point I was

14. trying to make.

15. CHAIRMAN FOX: Mr. Moore?

16. MR. MOORE: Of course my experience

17. is with the elevators, but, you know, there's not

18. a legal elevator that you step on in the state of

19. Tennessee, that I'm aware of, that is not

20. permitted or does not have that permit either

21. saying -- you know, a copy of the permit or

22. elevator permit on file in the office or whatever.

23. But could we not -- is it possible for us to do

24. the same thing with these amusement devices to

25. where the general public gets to the point where

1. if they step on an elevator and there's no permit

2. there, then they realize, "Hey, I shouldn't be

3. riding that elevator"? Could we not do the same

4. thing to where the general public gets on an

5. amusement device and right at the entrance to that

6. device it says, "Hey, this permit is on file in

7. the office," or a copy of this permit? That

8. way --

9. MS. JEFFERSON: That's the law.

10. MR. MOORE: -- the public realizes

11. and knows that, hey, this is either inspected or

12. it is not.

13. MS. JEFFERSON: And that's the law.

14. The law currently says that they're supposed to

15. post that on site. And actually, we posted that

16. on Twitter. We tried to get the word out as much

17. as we can on our website to let folks know, our

18. employees as well as the public know, if you don't

19. see that permit, contact us. So we're trying to

20. get the word out. It's education. We have to

21. educate the public. Because like I said before,

22. this all dates back to 2009, but the public has

23. not been educated in the way that it needs to.

24. COMMISSIONER PHILLIPS: Nor have

25. owners.

1. MS. JEFFERSON: Right.
 2. COMMISSIONER PHILLIPS: I mean, the
 3. owners didn't realize they were supposed to post
 4. that.

5. MS. HAYES: And what I run into is,
 6. with this one for instance, when I asked that
 7. inspector -- this was two weeks ago, he said he
 8. was bringing it to you guys' attention. But as
 9. far as being able to locate these, I mean, no
 10. search warrant required, it's as simple as typing
 11. in the web address and seeing what he has listed
 12. and looking at what you have approved.

13. Businesses like this, you know, we
 14. don't have a building where these are just
 15. constantly blown up, and you go in and we would
 16. have to deflate it and tuck it away somewhere.
 17. Advertising is either on the web, you can ask for
 18. a brochure or some type of literature to see what
 19. these are going to look like when they're
 20. inflated.

21. So to me, I mean, it's really easy,
 22. and I've been checking this guy's website
 23. periodically because I'm now the "bounce police."
 24. But no one has asked him to take those photos
 25. down. No one has asked him to take his permit

1. down because he has broken the rules. I mean,
 2. what are the consequences of running a business,
 3. saying you're permitted and using these devices
 4. that were not approved?

5. MS. JEFFERSON: Injunctive relief.
 6. And the statute provides for that. So if we're
 7. aware of that and, like I said, after this
 8. meeting, Carlene and I will be talking so we can
 9. see where we are in that process. Because if this
 10. company continues to operate that way, we'll be
 11. talking with our general counsel, so that person
 12. can talk with the folks over at the AG's office,
 13. the Attorney General's office, and we can ask or
 14. request for an injunction. Because if they're
 15. operating in a way that they shouldn't and they
 16. won't stop -- but we have to notify them to cease
 17. and desist first. And once we do that, there's a
 18. certain process to get to the injunctive relief
 19. process.

20. But there are processes already in
 21. place. Were they being followed before? They
 22. weren't. Are we implementing those processes now?
 23. We are.

24. So I'm glad that you brought that to our
 25. attention. And just to confirm, after the

1. meeting, because we can actually talk with Carlene
 2. and just make sure we have that information, and
 3. we'll work on that right after this meeting.

4. MS. HAYES: And there's at least
 5. seven different companies within 20 miles of me,
 6. and in the last 30 days a new one has opened, and
 7. they've got three inflatables, and two of those
 8. three they purchased at Sam's Club, which, again,
 9. are not for commercial use. But I'm thinking
 10. they've seen this guy is buying a \$500 inflatable,
 11. and these things can get anywhere from \$2,000 to
 12. \$25,000 to purchase.

13. So if you're buying a \$500 inflatable
 14. and you're seeing that John Doe down the street is
 15. making \$100 a day off of this, everybody is going
 16. to jump into the business. So if we don't stay on
 17. top of, you know, who is breaking the law and who
 18. is not compliant, then this whole law is for
 19. nothing.

20. I mean, it's -- I thought, whenever I
 21. seen the letter, that this was going to help, you
 22. know, justify businesses that are out here trying
 23. and working. I mean, we do all of our setup to
 24. make sure they're secured to the ground. We bring
 25. them back home, set them up again, clean them.

1. And we try to do everything by the book to have
 2. the safest, cleanest, sanitary equipment out
 3. there.

4. And then I have somebody that says,
 5. "Boy, they make that look easy. I'm going to go
 6. buy these used things that are falling apart at
 7. the seams and see if I can use their name and kind
 8. of jump in there and take some of their business."

9. MR. HALE: Where is your business
 10. located?

11. MS. HAYES: I'm in Putnam County,
 12. in Cookeville. And you're welcome to look us up.
 13. We're 123BounceParty.com. And I put a seal by
 14. every photo on our website that this was
 15. inspected, this one was approved, by every single
 16. one to show that I'm not trying to throw anything
 17. in there that was not approved, that's not
 18. compliant, because I want people to know that
 19. we're doing business right, you know, we want --

20. MR. HALE: And the company that
 21. you're speaking about is in an adjoining county?

22. MS. HAYES: It is, yes. My husband
 23. and I are from that area, so a lot of people know
 24. us from our names. They know that we're a Hayes,
 25. so this guy named his "Hayes Bounce House." For

1. instance, I've had several people to say, "I told
 2. my friend at church to contact the Hayes about a
 3. bounce house, and when they showed up, it wasn't
 4. you. And boy, what we had a hold of when they
 5. went to set that up." So I'm thinking -- when I
 6. seen this law, I felt like it may help, you know,
 7. because --
 8. MS. JEFFERSON: And it will help.
 9. I don't want you to think that it's not going to.
 10. MS. HAYES: I didn't want this guy
 11. to ruin my business.
 12. MS. JEFFERSON: No, it's going to
 13. help. Like I said, this process was recently
 14. developed, in February. And having you here
 15. today, I mean, that's an improvement to talk about
 16. "I'm wanting to become compliant," I mean, that's
 17. what we want to hear. We want to hear from owners
 18. and operators who are compliant with the law to
 19. let us know who's not compliant. That way we can
 20. go back to our office and we can contact those
 21. companies that are noncompliant.
 22. So it is working. I don't want you
 23. to think that it's not working. And we appreciate
 24. you coming and providing this information.
 25. MS. HAYES: And I know that it's a

1. process and it's going to take time to, you know,
 2. really lay your groundwork. And like I said, we
 3. do need a third party, we do need the state
 4. auditors doing these spot checks, or whatever we
 5. need to do to back that up. Because there's
 6. always going to be people out here -- there's a
 7. company in town that's got 40 of these. My guess
 8. is they might have had five inspected.
 9. MS. JEFFERSON: And did you have
 10. any additional information? Because we do receive
 11. a lot of referrals from folks out there in the
 12. industry. Feel free to let us know, and we will
 13. be happy to research and to make sure that those
 14. companies are compliant. And we can do that after
 15. the meeting. We'll be happy to speak with you
 16. about additional companies.
 17. MS. HAYES: And that's really what
 18. I want to see, is the follow through, when people
 19. aren't and they advertise that they are, because
 20. if I'm going the extra mile to make sure that I'm
 21. honestly, you know, legitimately compliant, and
 22. somebody else is just saying, "Oh, we are too,"
 23. you know --
 24. MS. JEFFERSON: Right. I get it.
 25. I get it.

1. MS. HAYES: I mean, I spent my
 2. money to have these inspections and to get the
 3. permit. I want to be -- you know, I want you guys
 4. to stand behind me. I've gave you my money. I
 5. want you to stand behind me and make sure that
 6. everybody else follows the rules along with me.
 7. So thank you for your time.
 8. CHAIRMAN FOX: Thank you, ma'am.
 9. Just for the record, I have a grandson out there
 10. at Cookeville, Tennessee Tech, so if he decides to
 11. go get a bounce house, I'll send him to you.
 12. MS. HAYES: We have set up at Tech.
 13. CHAIRMAN FOX: I've got to take
 14. care of my grandkids.
 15. MS. HAYES: Thank you.
 16. CHAIRMAN FOX: Mr. Phillips, what
 17. do we need to do?
 18. COMMISSIONER PHILLIPS: Well,
 19. again, just let me say that we depend on you to
 20. give us recommendations. But we can't -- I mean,
 21. if you said, "I want you to fly to the moon
 22. tomorrow," we couldn't do it. We have to be able
 23. to do what we can do. You know, the --
 24. MR. RADER: Obviously, the money is
 25. the issue. We understand that.

1. COMMISSIONER PHILLIPS: The money
 2. is the issue, because we -- we serve. But we can
 3. only serve to the extent that we have the funding
 4. to do so.
 5. And I come from the business world,
 6. and there's no way that government will ever be
 7. able to protect everybody from every possibility
 8. of injury. It's just -- you know, a lot of people
 9. seem to think that's the case. But it's
 10. impossible.
 11. I think we're doing a good job now,
 12. and certainly since Kim has gotten there. We've
 13. really tightened up the process a lot.
 14. Unfortunately, with something like this, there is
 15. a process and it takes time. We all know that.
 16. We all -- I'm assuming all of us are businessmen,
 17. I used to be one -- get frustrated by the time it
 18. takes sometimes for government and the courts to
 19. respond. But what we want you to know is we're
 20. here to do what we can do and what you recommend
 21. that we do. But know that no matter what you
 22. recommend, if there's not money there to do it, we
 23. cannot do it. And we cannot create money -- the
 24. executive branch cannot do anything about funding.
 25. That has to come from the legislature.

Page 81

1. So it's important to us for you to
2. know that we don't have any philosophical
3. disagreement with this, but we try to be good
4. stewards of the taxpayers' dollars so we don't
5. spend money we don't have. So that's really where
6. we're from, and we're really trying our best to
7. improve to the extent that we can with the
8. resources that we do have.
9. So it was important to me that y'all
10. understand we don't have any problem with what
11. you're wanting. We just can't do it without
12. funding.
13. CHAIRMAN FOX: So what does this
14. board need to do -- correction, what can I do to
15. help get you that money?
16. COMMISSIONER PHILLIPS: Well, you
17. can make recommendations. And then if, in fact,
18. legislation materializes, then we've got something
19. to go on when they come to us about a physical
20. note and we can support whatever we provide with
21. recommendation to us from the board. I mean, we
22. can't -- that's about all we can do. It's really
23. up to y'all's hands and the people in the
24. communities in terms of the funding.
25. CHAIRMAN FOX: Sir, this is not a

Page 82

1. challenge, what I'm asking. It's a question.
2. COMMISSIONER PHILLIPS: Right.
3. CHAIRMAN FOX: A question of
4. ignorance. Ignorance is trainable. Train me on
5. what needs to happen. Why can you not go to
6. whatever funding source it is that you go to and
7. ask for that money?
8. COMMISSIONER PHILLIPS: Well, you
9. can. And each department does that every year.
10. And we ask for a lot. But the final decision is
11. the Governor. The Governor takes all
12. recommendations for funding from every department
13. and decides what is going to be funded based on
14. availability of funds. So all we can do is
15. recommend money. And we've done that for her, but
16. whether it makes the cut, so to speak, is beyond
17. our control.
18. MR. RADER: So speaking to our
19. state representative and our senators is -- each
20. individual board member --
21. COMMISSIONER PHILLIPS: That's
22. right. Because the Governor, you know, he just
23. proposes the budget. The legislature is the one
24. that actually makes the money available. So just
25. because it's not in the Governor's budget, doesn't

Page 83

1. mean it won't be funded. That's up to the
2. legislature, because the legislature can also take
3. money away from the government. I mean, they are
4. the ultimate authority.
5. CHAIRMAN FOX: When is the deadline
6. for us -- excuse me, for me -- to make whatever
7. move it is that is needed to get this on
8. somebody's radar?
9. COMMISSIONER PHILLIPS: Well, the
10. legislature comes -- when does the legislature
11. come back?
12. MS. DURM: I think they're coming
13. back on the 12th, and I've been told they may have
14. as little as seven days to file their bills.
15. But, Chairman, if I may, I would love
16. to speak with you after the meeting.
17. CHAIRMAN FOX: Okay.
18. COMMISSIONER PHILLIPS: She's our
19. direct conduit to the legislature.
20. CHAIRMAN FOX: Good.
21. COMMISSIONER PHILLIPS: That
22. doesn't mean she can get money.
23. CHAIRMAN FOX: Good.
24. COMMISSIONER PHILLIPS: That
25. doesn't mean she can get money.

Page 84

1. MS. DURM: I did receive a phone
2. call, sir, and would love to speak with you after
3. the meeting.
4. CHAIRMAN FOX: Okay. Again, my
5. goal in life is -- you know, the lady who got
6. killed on the Hawk, I've seen that. But I've seen
7. a lot of people dead in my life. I spent 30 years
8. in law enforcement, and I've seen a lot of bodies.
9. I don't want to see any more. I've just had all
10. of that I want.
11. And, again, it's all about my
12. grandkids. I want to keep these rides safe for my
13. grandkids. That's all I'm ever asking. And I
14. think this is a way that we can help do that.
15. Now, that may be a little bit philosophical, but,
16. you know, they're my grandkids. Just got to take
17. care of them, so if we could ask you to help us
18. with this, we -- I think I can include some of us
19. here, all of us -- we would be willing to go to
20. bat with our legislators, senators, and
21. representatives to help fund this.
22. I think if we propose nine, I think
23. we would kill it immediately. I think if we, like
24. the elephant eating that bale of hay just one bite
25. at a time, if we had three and the minimum

Page 85

1. necessary accoutrements, if you will, to make that
2. happen, I think we can get that. And like
3. everything else, we crawl before we walk. And
4. then once we get that in place, I think the next
5. step is to hire the six more or ever how many that
6. we would deem necessary.
7. And we also need to go after the
8. go-karts. I think the go-karts are a source of
9. problem and we would change the law. And that
10. money alone would be self-funding.
11. COMMISSIONER PHILLIPS: I just
12. asked her. That -- the go-karts would take
13. legislative action.
14. CHAIRMAN FOX: Yes, it would. When
15. the law was written, we exempted that, or we asked
16. the legislators to exempt that, because we didn't
17. have the infrastructure in place to take care of
18. it. But it may need to happen now.
19. But I guess what I'm asking you is
20. will you help us with this endeavor?
21. COMMISSIONER PHILLIPS: I
22. wouldn't --
23. MS. DURM: He won't oppose it.
24. COMMISSIONER PHILLIPS: I won't
25. oppose it.

Page 86

1. MS. DURM: We're not going to fight
2. it.
3. COMMISSIONER PHILLIPS: You know,
4. the commissioners have certain parameters of the
5. things they can do. I would not oppose it, which
6. is the same as, you know, if you're not opposing
7. it, then you're not trying to get in the way.
8. CHAIRMAN FOX: Remember what I said
9. a minute ago, it's about ignorance. Ignorance is
10. trainable.
11. COMMISSIONER PHILLIPS: That's
12. right.
13. CHAIRMAN FOX: I just need you to
14. train me.
15. MR. MOORER: Mr. Chairman, I have
16. to ask a question, if I could.
17. CHAIRMAN FOX: Yes, sir.
18. MR. MOORER: I've been sitting
19. here -- and I've thought about it before. I've
20. mentioned it, I think. What about discussing the
21. possibility of having a system of rewards? Like
22. Ms. Hayes, she's turned somebody in that's
23. illegal. And if it checked out and it's illegal,
24. why couldn't there be some type of reward for
25. turning that person in? And then we've got

Page 87

1. thousands of eyes across the state. It could be a
2. simple thing of she gets her permit free. But if
3. you have a system to encourage people to help us
4. find these things, you know, would that be
5. feasible or possible or is it practical? It's
6. just an idea.
7. MR. HALE: Who is going to decide
8. if what they turn is really real or not?
9. MR. MOORER: The inspectors.
10. MR. HALE: But what inspector?
11. MR. MOORER: Well, you know, we've
12. got inspectors now that look at things.
13. CHAIRMAN FOX: It's not a bad idea.
14. I paid people for years for information. I put a
15. lot of people in the penitentiary with that.
16. MR. MOORER: Well, it's just a
17. concept to think about.
18. CHAIRMAN FOX: Yes, sir. I think
19. it's a good idea.
20. MR. MOORER: It's like the IRS
21. does.
22. CHAIRMAN FOX: That's right.
23. MR. MOORER: I know it's different
24. and shocking, but it would work.
25. CHAIRMAN FOX: Like I said, I used

Page 88

1. it for years.
2. COMMISSIONER PHILLIPS: And you
3. were using it with the most upstanding citizens in
4. the state.
5. CHAIRMAN FOX: Yes, sir. Yes, sir,
6. I did. I paid \$5,000 one time to try to buy a
7. child. Money works.
8. Anything else on this topic?
9. MR. BURCH: You can buy them a lot
10. cheaper that you can raise them.
11. CHAIRMAN FOX: Well, that's true.
12. We just wanted to put this woman in jail, though,
13. is all we were after.
14. COMMISSIONER PHILLIPS: Mr. Burch,
15. I'm glad you said that. I thought that but I
16. thought --
17. MR. RADER: Did you put that on the
18. record?
19. COMMISSIONER PHILLIPS: I'm afraid
20. it is.
21. CHAIRMAN FOX: Anything else on
22. this topic?
23. (No verbal response.)
24. CHAIRMAN FOX: Again, Commissioner,
25. we're glad you're here.

1. COMMISSIONER PHILLIPS: Glad to be
 2. here.
 3. CHAIRMAN FOX: I'm elated that
 4. you're here. We certainly wanted to talk with
 5. you, express our desires. And again, you have my
 6. impassioned plea. I just don't want to see
 7. anybody else hurt. Don't want to see anybody else
 8. die.
 9. COMMISSIONER PHILLIPS: As do we.
 10. CHAIRMAN FOX: That's all I'm
 11. after.
 12. MR. HALE: And I think, again, we
 13. applaud what Carlene and Kim and those folks have
 14. done.
 15. MR. RADER: Absolutely.
 16. MR. HALE: We're not opposed to
 17. what they're doing. And what they're doing is an
 18. excellent job. We need another level.
 19. COMMISSIONER PHILLIPS: And what
 20. they do is a critical part of this --
 21. MR. HALE: Absolutely. Absolutely.
 22. And they do a good job of that.
 23. CHAIRMAN FOX: You know, in my
 24. mind, they all wear capes and they're superheros,
 25. but we still need the other person, the other

1. C E R T I F I C A T E
 2. STATE OF TENNESSEE)
 3. COUNTY OF WILLIAMSON)
 4. I, Cassandra M. Beiling, a Notary Public
 5. in the State of Tennessee, do hereby certify:
 6. That the within is a true and accurate
 7. transcript of the proceedings taken before the
 8. Elevator and Amusement Device Safety Board and the
 9. Chief Inspector or the Chief Inspector's Designee,
 10. Tennessee Department of Labor and Workforce
 11. Development, Division of Workplace Regulations and
 12. Compliance, Elevator and Amusement Device Unit, on
 13. the 1st day of September, 2015.
 14. I further certify that I am not related to
 15. any of the parties to this action, by blood or
 16. marriage, and that I am in no way interested in
 17. the outcome of this matter.
 18.
 19. IN WITNESS WHEREOF, I have hereunto set my
 20. hand this 22nd day of September, 2015.
 21.
 22.
 23. _____
 24. Cassandra M. Beiling, CCR, LCR# 371
 25. Notary Public State at Large
 My commission expires: 3/12/2016

1. group. Okay? That's where we're at.
 2. All right. Item Number 6,
 3. Announcement of the Next Meeting. The next
 4. regularly scheduled meeting of the Elevator and
 5. Amusement Device Safety Board Meeting will be held
 6. on the first floor of TOSHA at 9:00 a.m. Central
 7. on Thursday, December the 3rd, 2015, at the State
 8. of Tennessee Department of Labor and Workforce
 9. Development located at 220 French Landing,
 10. Nashville, Tennessee.
 11. Do I have a motion to adjourn?
 12. MR. HALE: So moved.
 13. MR. BURCH: Second.
 14. CHAIRMAN FOX: We are adjourned.
 15. Thank you.
 16. END OF THE PROCEEDINGS.
 17.
 18.
 19.
 20.
 21.
 22.
 23.
 24.
 25.

<p style="text-align: center;">A</p> <p>a17 18:8 23:24 abcd 70:1 70:5 able 34:13 46:16 47:23 49:6 67:14 73:9 79:22 80:7 absolutely 53:20 89:15 89:21 89:21 accept 24:12 acceptable 30:24 31:18 access 54:3 accident 31:9 35:18 36:8 43:14 accidents 36:13 36:15 36:18 according 15:19 accordingly 10:11 accoutrements 85:1 acct 5:23 14:22 31:15 47:12 accurate 91:6 achieve 16:14 achieving 14:5 15:7 acronym 5:23 across 32:23 87:1 act 32:10 38:24 38:25 action 85:13 91:15 actions 53:25 active 11:17 actually 14:9 15:7 15:11 15:18 16:17 21:13 21:16 23:2 23:24 24:3 31:10 35:19 35:25 38:4 46:6 46:7 48:22 61:18 72:15 75:1 82:24 add 23:16 added 38:2 addition 44:4 58:4 additional 18:24 61:24 65:15 70:25 78:10 78:16 address 17:21 73:11 addressed 9:2 addressing 33:1 adequate 46:20</p>	<p>47:11 adjoining 76:21 adjourn 90:11 adjourned 90:14 adjournment 3:22 adjust 43:21 adjusting 48:24 administration 39:9 55:4 55:5 57:6 administrative 14:1 14:2 15:8 15:14 41:13 46:9 49:13 administrator 2:18 2:20 5:3 5:5 5:16 8:3 adopt 22:20 22:22 adopted 23:23 advertise 78:19 advertising 63:2 63:9 63:10 73:17 advisory 11:2 12:13 advocate 67:18 67:19 advocating 49:15 49:23 50:2 affiliated 62:17 affiliation 69:8 affirmative 19:3 afraid 32:22 33:6 88:19 after 8:24 23:2 36:8 50:21 50:23 51:3 51:22 66:6 74:7 74:25 75:3 78:14 83:16 84:2 85:7 88:13 89:11 ag 74:12 again 23:13 26:23 30:18 32:20 34:4 36:1 43:4 43:14 44:2 44:7 50:13 54:4 54:9 58:6 59:6 60:21 60:25 65:11 75:8 75:25 79:19 84:4 84:11 88:24 89:5 89:12 against 51:10 agencies 14:22 35:11 agency 13:4 ago 73:7 86:9 agree 33:23 47:22</p>	<p>49:13 59:6 64:14 69:15 69:23 agreement 42:23 ahead 64:5 aids 54:8 aims 14:22 47:11 alabama 46:24 all 4:2 7:17 9:9 15:15 19:1 19:4 20:1 20:10 20:13 21:8 22:1 25:2 26:21 27:14 29:5 29:15 31:6 32:5 33:4 34:7 36:1 38:18 38:19 39:16 45:1 46:11 46:12 46:18 47:23 47:24 48:11 48:13 49:7 49:12 50:2 50:9 51:18 51:19 51:21 53:11 54:5 54:11 56:1 56:6 57:14 61:7 62:1 62:5 62:6 62:9 63:2 64:19 67:4 69:6 70:2 70:5 72:22 75:23 80:15 80:16 80:16 81:9 81:22 81:23 82:11 82:14 84:9 84:11 84:13 84:19 88:13 89:10 89:24 90:2 allegiance 6:8 allow 25:9 allowable 29:21 allowed 23:16 24:5 33:22 allowing 15:9 alone 85:10 along 14:22 46:12 79:6 alphabets 52:14 already 23:23 28:3 62:12 64:23 74:20 alterations 7:6 alternative 27:25 28:10 33:17 40:13 always 26:10 28:15 28:16 28:18 54:1 78:6 amend 21:15</p>	<p>amount 18:19 45:7 46:20 amusement 1:1 1:9 2:2 3:14 3:15 3:17 4:4 4:20 7:21 12:3 13:23 14:4 26:19 27:1 33:22 34:10 36:4 43:1 46:25 52:20 56:7 57:3 58:13 58:15 61:17 69:19 70:1 70:6 71:24 72:5 90:5 91:8 91:12 amusements 53:2 anita 16:6 16:17 37:1 38:11 46:5 48:9 announcement 3:16 6:11 90:3 announcements 3:5 annual 11:22 11:24 13:5 13:7 13:9 14:5 14:6 another 29:16 32:16 35:1 48:23 51:7 51:15 62:11 62:13 66:23 89:18 answer 13:18 answers 9:1 anybody 19:13 28:11 29:23 44:19 89:7 89:7 anymore 18:3 57:2 anyone 32:9 anything 9:17 17:10 19:16 23:22 26:12 27:14 55:16 57:9 58:7 69:16 76:16 80:24 88:8 88:21 anytime 12:17 anywhere 75:11 apart 76:6 appearances 2:1 applaud 89:13 application 14:14 applications 16:22 applying 39:19 appointed 9:4 10:24 10:25 11:15 appointing 11:4 11:7 appointment 10:21</p>	<p>appreciate 19:25 26:7 27:13 77:23 appropriation 58:8 60:3 appropriations 11:25 approval 20:16 approve 18:14 approved 26:3 73:12 74:4 76:15 76:17 approving 22:3 approximately 15:21 april 36:16 arbitrary 49:9 area 59:8 76:23 aren 63:25 67:5 78:19 argue 41:16 44:9 arguing 39:25 70:22 argument 40:25 arise 11:10 arkansas 47:2 around 46:18 53:3 57:10 asdm 52:13 asi 52:13 ask 19:8 31:16 35:1 35:5 44:18 44:19 44:24 54:5 60:8 61:2 73:17 74:13 82:7 82:10 84:17 86:16 asked 9:6 10:4 22:10 26:16 62:10 73:6 73:24 73:25 85:12 85:15 asking 30:9 30:10 43:15 44:7 82:1 84:13 85:19 asks 10:5 40:20 45:3 assembly 23:9 23:15 assistance 16:5 assistant 2:4 2:20 4:12 5:3 21:7 assisting 46:7 association 2:6 5:12 5:22 assume 70:11 assuming 8:18 80:16 assurance 58:4</p>
---	---	--	--	---

<p>attendance 11:8 attended 8:16 13:11 attendees 6:13 attention 62:24 73:8 74:25 attorney 74:13 attorneys 23:1 attraction 31:24 32:23 43:12 attractions 32:23 audit 12:24 36:3 46:18 46:18 audited 9:9 9:10 9:14 auditors 78:4 august 7:16 16:21 17:6 36:16 authority 11:4 11:7 56:6 83:4 availability 27:15 33:16 82:14 available 55:10 55:13 59:3 82:24 avenue 29:19 aware 36:12 66:7 71:19 74:7 away 49:15 73:16 83:3 aye 19:2</p> <hr/> <p style="text-align: center;">B</p> <hr/> <p>back 6:24 13:1 16:3 18:2 24:6 25:3 25:10 25:11 26:20 31:25 35:24 36:11 36:12 39:22 42:22 42:24 43:4 55:9 55:12 56:12 60:2 60:20 61:12 61:12 62:8 62:24 63:5 65:5 66:15 69:17 72:22 75:25 77:20 78:5 83:11 83:13 backing 28:23 28:23 29:7 backlash 55:19 bad 87:13 bailey 2:22 5:6 5:6 26:17 bailiwick 23:17 bale 84:24</p>	<p>ballpark 60:2 band 54:8 baptist 3:10 17:19 bare 45:15 barker 5:10 5:10 based 16:11 45:2 82:13 basically 28:25 29:2 basis 11:23 13:5 13:8 13:9 bat 84:20 become 49:3 77:16 been 8:18 8:20 15:5 17:5 17:23 17:24 18:1 28:14 32:9 35:2 36:11 36:13 36:17 42:20 49:25 50:19 50:21 53:3 62:9 63:8 63:19 69:19 70:10 72:23 73:22 83:13 86:18 before 7:24 21:2 22:11 22:18 36:9 38:6 38:7 39:20 48:7 49:19 72:21 74:21 85:3 86:19 91:7 behalf 11:5 12:11 37:16 38:25 38:25 behind 79:4 79:5 beiling 1:22 5:24 91:4 91:23 being 6:25 7:6 7:6 21:7 33:9 33:10 36:9 36:10 39:19 40:1 48:12 49:9 49:24 51:18 67:18 67:19 68:2 68:9 69:22 73:9 74:21 believe 7:17 20:24 50:5 beneficial 8:17 13:10 27:3 benefited 16:15 benefits 46:10 bennett 2:24 4:9 4:9 61:21 best 81:6 better 22:14 25:21 37:21 38:21 38:22</p>	<p>between 9:6 16:18 47:12 beyond 35:10 82:16 biannual 7:11 big 14:24 43:7 bills 83:14 bit 7:8 18:22 45:4 84:15 bite 84:24 bitty 34:10 black 22:5 blew 62:1 blood 91:15 blow 61:3 blown 73:15 board 1:1 1:9 2:6 2:8 2:10 2:12 2:14 2:16 2:24 3:17 4:4 4:10 4:14 4:17 4:22 5:11 8:5 8:20 9:16 9:20 10:1 10:16 10:16 11:1 11:5 11:9 11:12 11:17 12:18 13:4 13:7 13:8 13:19 18:12 19:15 20:8 20:21 21:2 21:13 21:13 21:23 25:16 25:24 26:16 26:22 40:2 41:1 50:9 52:2 55:24 56:1 56:2 56:4 56:5 57:2 57:14 57:19 58:13 58:14 81:14 81:21 82:20 90:5 91:8 boards 9:10 9:16 57:18 bodies 84:8 boilers 12:1 46:6 bones 45:15 book 23:24 24:11 25:11 76:1 books 21:9 borishade 5:21 5:21 both 41:9 44:2 64:14 bottom 55:16 bounce 73:23 76:25 77:3 79:11 boy 76:5 77:4 branch 44:12 54:4</p>	<p>80:24 breaking 75:17 brief 13:23 bring 12:4 28:4 75:24 bringing 73:8 brings 51:7 brochure 73:18 broken 74:1 brought 18:2 31:12 49:18 62:24 74:24 budget 45:2 82:23 82:25 build 49:2 building 3:20 6:13 6:14 6:15 22:17 73:14 bulletins 50:20 burch 2:14 4:21 4:21 24:1 24:20 25:2 25:7 25:11 53:3 55:22 55:23 56:10 56:23 58:2 58:12 58:22 88:9 88:14 90:13 burns 5:18 business 3:7 3:8 8:12 17:15 17:16 28:18 29:5 29:8 32:2 32:21 40:24 42:20 57:25 58:1 58:5 58:6 61:17 62:14 63:24 64:8 64:12 74:2 75:16 76:8 76:9 76:19 77:11 80:5 businesses 28:21 29:6 55:19 58:10 73:13 75:22 businessmen 80:16 buy 76:6 88:6 88:9 buying 75:10 75:13</p> <hr/> <p style="text-align: center;">C</p> <hr/> <p>call 3:2 4:3 38:15 38:16 42:22 43:4 68:11 84:2 came 16:3 31:10 36:12 45:14 55:5 62:1</p>	<p>cannot 11:11 13:1 29:18 33:25 34:5 41:9 80:23 80:23 80:24 capacity 9:5 11:2 capes 89:24 capricious 49:9 care 43:13 56:17 79:14 84:17 85:17 career 6:24 carlene 2:24 4:7 4:9 16:5 16:16 36:25 38:11 46:5 48:8 74:8 75:1 89:13 carnival 51:14 51:16 carolina 47:4 carried 49:17 carries 19:7 carry 26:17 case 57:5 80:9 cassandra 1:22 5:24 91:4 91:23 category 55:13 ccr 1:22 91:23 cease 36:7 36:21 66:25 67:2 74:16 central 90:6 certain 23:4 57:9 74:18 86:4 certainly 29:8 30:1 41:4 53:25 57:17 59:9 59:13 80:12 89:4 certified 14:24 15:1 28:4 28:5 59:19 certify 91:5 91:14 certifying 14:21 chair 7:25 chairman 2:2 4:2 4:19 6:1 6:5 6:10 6:18 7:19 7:23 8:8 8:11 9:25 10:1 13:1 13:20 17:10 17:13 18:5 18:11 18:16 18:24 19:1 19:4 19:7 19:10 20:2 20:19 20:22 21:3 22:10 22:22 23:13 25:15 25:18 26:4 26:9 26:12 26:15</p>
---	---	--	---	--

<p>27:13 28:13 30:8 30:14 31:2 31:7 33:2 33:23 34:4 34:9 34:17 34:21 39:5 40:6 40:9 41:6 41:12 41:20 42:2 42:8 42:14 42:18 44:9 44:14 48:17 49:11 49:14 50:5 50:7 50:25 51:12 51:21 52:12 53:20 54:23 55:1 55:21 61:11 71:15 79:8 79:13 79:16 81:13 81:25 82:3 83:5 83:15 83:17 83:20 83:23 84:4 85:14 86:8 86:13 86:15 86:17 87:13 87:18 87:22 87:25 88:5 88:11 88:21 88:24 89:3 89:10 89:23 90:14 challenge 5:23 82:1 change 13:1 19:22 19:24 20:5 20:20 21:7 21:12 24:15 24:18 25:9 29:24 29:25 39:18 53:19 85:9 changed 9:22 18:4 19:20 21:25 24:8 51:11 57:7 changes 9:21 9:21 9:23 20:11 20:12 22:11 24:5 25:5 50:18 changing 23:6 23:8 25:16 charge 33:15 cheaper 88:10 checked 86:23 checking 73:22 checks 64:17 65:10 78:4 chief 2:4 4:12 21:7 91:9 91:9 child 63:18 88:7 choose 63:3 chris 2:4 4:11 7:14</p>	<p>52:18 church 3:11 17:19 77:2 circumvented 49:24 citizen 59:8 citizens 88:3 city 32:4 clamp 31:12 clamps 31:18 51:4 clarify 37:4 52:18 clarksville 3:11 17:20 classic 65:3 clean 75:25 cleanest 76:2 clear 30:9 club 75:8 code 17:25 21:9 22:17 23:24 23:24 24:9 24:10 24:21 24:23 24:24 25:11 codes 25:6 coffers 29:23 collected 16:7 16:10 collections 16:4 com 76:13 comes 11:21 45:1 45:4 83:10 coming 10:18 25:23 38:21 77:24 83:12 commercial 62:20 63:1 75:9 commission 32:10 91:25 commissioner 5:17 5:18 5:19 6:3 9:12 10:12 11:3 11:6 11:6 11:16 12:22 20:16 21:17 27:12 28:13 29:4 30:13 30:25 31:5 32:25 33:3 34:1 34:8 34:20 35:4 35:16 39:3 39:6 40:8 40:11 41:11 41:19 42:7 42:12 42:16 44:8 44:17 45:9 45:13 47:23 48:16 52:21 53:9 53:21 54:14 54:22 54:24</p>	<p>56:21 57:16 58:3 58:20 58:24 59:11 60:5 61:1 65:1 65:2 66:25 67:9 67:17 68:5 68:15 68:24 72:24 73:2 79:18 80:1 81:16 82:2 82:8 82:21 83:9 83:18 83:21 83:24 85:11 85:21 85:24 86:3 86:11 88:2 88:14 88:19 88:24 89:1 89:9 89:19 commissioners 86:4 communication 5:17 communications 8:3 12:15 46:11 communities 81:24 companies 14:4 15:21 15:23 16:9 16:10 16:14 16:23 17:5 36:7 36:17 45:19 45:22 45:22 75:5 77:21 78:14 78:16 company 2:16 5:1 5:9 51:8 62:11 62:13 62:18 66:5 66:9 68:9 68:22 69:14 70:1 70:6 70:18 74:10 76:20 78:7 compared 65:16 competitive 11:23 complain 55:20 complaints 65:11 65:23 completely 66:1 compliance 14:6 15:7 16:14 17:3 49:2 68:14 91:12 compliant 24:9 25:6 62:7 63:10 63:18 63:22 64:1 64:18 67:5 67:22 70:9 75:18 76:18 77:16 77:18 77:19 78:14 78:21 complimentary 62:3 comply 56:8 56:10</p>	<p>56:13 complying 28:8 compound 32:6 comptroller 9:9 9:10 29:17 29:21 concealed 65:6 concept 87:17 concerned 16:2 23:4 37:2 conclusion 8:25 concord 3:10 17:19 condition 62:4 conducted 8:5 conduit 83:19 confines 33:16 confirm 74:25 confuse 64:10 confusion 12:5 connor 2:8 4:13 4:13 54:19 59:11 59:22 59:25 60:10 60:22 consequences 74:2 consider 41:4 consideration 26:24 consistent 59:2 consistently 17:2 constantly 73:15 constituent 8:3 contact 9:18 9:22 14:25 36:24 66:8 72:19 77:2 77:20 contacted 36:25 46:22 61:21 contacting 14:21 35:11 continues 74:10 contractual 42:23 control 11:11 11:11 52:22 53:14 65:8 82:17 cookeville 76:12 79:10 copy 14:17 26:21 71:21 72:7 correct 38:15 70:3 70:4 71:10 correction 81:14 correctly 65:5 cost 45:12 48:13 costs 54:12</p>	<p>couldn 79:22 86:24 counsel 2:22 5:7 74:11 county 41:24 50:17 76:11 76:21 91:3 couple 7:13 52:9 course 5:12 5:23 23:8 35:22 44:22 46:10 61:20 71:16 court 1:23 5:25 37:15 37:15 courts 80:18 cover 8:12 cracks 64:23 71:2 crawl 85:3 create 59:1 80:23 created 35:25 36:6 critical 11:8 89:20 crossed 29:15 38:19 ct 3:18 curious 19:12 current 35:10 66:9 currently 6:22 8:19 9:20 72:14 customers 62:16 cut 82:16</p> <hr/> <p style="text-align: center;">D</p> <hr/> <p>dan 2:22 5:6 20:17 23:1 danger 35:3 date 17:4 dates 72:22 david 2:6 4:17 day 6:6 12:17 14:10 14:10 43:7 51:8 62:2 75:15 91:13 91:20 days 25:24 26:2 75:6 83:14 dead 84:7 deadline 83:5 deal 57:18 dealt 69:12 death 32:5 32:19 december 3:19 90:7 decent 44:23 decide 21:13 87:7 decided 51:3 decides 70:6 79:10</p>
--	--	--	--	--

82:13 decision 10:24 25:20 82:10 deem 85:6 definitely 16:1 48:3 deflate 73:16 degree 62:2 delays 25:25 demand 38:16 demonstrate 15:16 department 3:19 5:14 11:13 12:6 29:13 36:19 40:22 45:3 52:18 54:9 61:9 82:9 82:12 90:8 91:10 depend 79:19 depends 51:6 52:21 descriptor 22:14 designee 10:13 91:9 designer 35:21 desires 89:5 desist 36:7 36:21 74:17 detached 35:15 35:20 37:8 37:9 43:18 47:17 69:7 details 23:12 determine 38:8 determining 15:5 developed 65:21 77:14 development 3:20 5:20 90:9 91:11 device 1:1 1:9 2:2 3:14 3:17 4:4 4:20 7:21 13:23 14:4 26:19 33:22 36:4 48:20 48:21 51:9 53:16 53:18 67:15 68:2 68:3 70:7 70:14 70:16 70:19 72:5 72:6 90:5 91:8 91:12 devices 3:14 3:15 12:3 32:11 36:24 38:9 46:25 53:11 65:25 66:11 67:5 67:21 67:23 69:15 70:2 71:2 71:24	74:3 devil 67:18 67:19 didn 29:19 32:15 48:8 55:7 63:6 63:7 73:3 77:10 85:16 die 89:8 died 32:17 difference 44:6 different 22:3 23:6 23:10 24:19 29:3 40:4 47:8 60:1 69:3 75:5 87:23 direct 6:14 83:19 direction 21:18 39:11 director 5:22 directors 5:11 disagree 27:13 disagreement 81:3 disaster 6:12 discussed 8:23 discussing 86:20 discussion 3:12 18:17 26:15 disparaging 42:3 district 44:22 disturb 51:9 divided 60:17 division 8:4 9:16 11:19 11:19 30:16 33:20 39:9 40:16 48:23 91:11 documentation 9:11 10:19 10:23 documents 9:7 15:3 15:4 doe 75:14 doesn 55:17 65:20 82:25 83:22 83:25 doing 7:8 7:12 12:11 14:1 14:8 14:13 15:8 15:9 19:15 19:20 27:19 28:1 30:22 35:8 37:7 37:24 38:1 41:4 42:17 42:20 46:24 50:9 56:3 56:4 58:18 66:2 76:19 78:4 80:11 89:17 89:17	dollar 45:7 dollars 28:10 30:4 30:6 32:3 45:5 45:10 45:12 48:14 54:21 59:17 60:19 81:4 don 10:9 18:2 19:14 19:22 20:5 20:8 20:9 25:18 25:19 26:2 27:13 27:16 27:22 28:7 28:19 29:1 29:19 30:23 31:15 32:14 32:18 32:19 33:24 34:13 37:17 38:17 39:23 39:25 40:4 40:17 40:23 41:4 41:7 42:10 42:21 43:5 46:24 48:4 48:5 49:4 49:8 49:10 49:22 50:1 52:18 53:13 53:14 54:5 54:11 55:1 55:14 56:15 57:9 57:12 57:23 58:7 58:9 61:3 61:3 64:6 64:13 67:23 67:23 68:10 68:21 69:7 69:13 69:14 71:11 72:18 73:14 75:16 77:9 77:22 81:2 81:4 81:5 81:10 84:9 89:6 89:7 done 15:16 30:21 31:21 33:25 35:2 35:7 40:1 41:15 49:12 57:22 62:3 65:5 65:5 67:1 82:15 89:14 door 40:7 dotted 38:18 dower 9:13 down 7:12 7:13 27:15 34:25 44:5 66:2 73:25 74:1 75:14 dragons 55:8 dramatically 41:14 drive 3:21 driveby 31:21	dropped 57:1 during 65:7 durm 5:13 5:13 83:12 84:1 85:23 86:1 <hr/> E <hr/> each 11:8 30:15 33:20 33:20 40:16 48:20 54:12 59:7 59:19 82:9 82:19 ears 41:21 57:19 easier 26:5 east 7:3 34:10 43:2 59:20 easy 73:21 76:5 eating 84:24 educate 72:21 educated 72:23 education 72:20 effect 39:19 effective 40:21 efficient 40:21 eighteen 45:14 eighty 16:7 either 42:22 49:22 58:7 71:20 72:11 73:17 elated 89:3 elephant 84:24 elevator 1:1 1:9 2:4 3:6 3:15 3:17 4:4 4:12 4:22 5:9 6:19 6:25 7:1 22:4 22:15 22:15 22:23 24:21 24:23 58:14 71:18 71:22 72:1 72:3 90:4 91:8 91:12 elevators 12:1 46:6 52:19 52:25 71:17 else 17:10 19:16 26:12 30:11 43:18 57:7 78:22 79:6 85:3 88:8 88:21 89:7 89:7 emails 9:22 embrace 57:22 emergency 6:11 employees 28:4 28:6 33:14 72:18	employers 14:3 encourage 87:3 end 16:12 60:11 90:16 endeavor 48:6 85:20 enforce 48:1 enforcement 84:8 enough 19:19 28:19 30:20 45:24 55:18 ensure 9:11 10:6 13:4 14:3 14:20 14:23 15:4 17:2 21:17 27:8 27:8 47:16 71:4 entire 14:9 14:9 37:22 38:24 39:2 entrance 72:5 environment 9:21 envision 50:5 envisions 50:6 equipment 62:4 63:17 64:10 64:19 76:2 escape 65:20 esq 2:18 2:22 estimated 20:3 even 21:7 34:18 38:22 46:18 46:24 47:4 50:23 63:19 65:24 66:18 67:7 67:11 event 6:11 9:14 10:8 ever 32:9 33:21 43:11 80:6 84:13 85:5 every 11:12 12:17 13:4 25:20 33:21 33:24 45:2 61:7 61:9 76:14 76:15 80:7 82:9 82:12 everybody 56:7 75:15 79:6 80:7 everyone 12:8 20:14 25:21 35:14 everything 18:9 18:10 22:2 22:5 27:5 30:7 51:2 53:22 56:4 59:17 62:6 63:7 63:23 66:16 70:10 76:1
---	---	---	--	--

85:3 exactly 21:24 22:6 35:8 42:14 51:12 56:19 58:2 example 10:18 65:3 65:14 66:13 excellent 41:15 89:18 except 53:13 57:22 exception 29:18 excludes 11:23 excuse 24:2 42:6 52:2 83:6 executive 5:22 44:12 54:4 80:24 exempt 18:1 85:16 exempted 85:15 exercise 57:13 exit 6:14 expected 37:7 expecting 50:3 expenses 28:6 expensive 43:2 43:4 expensively 28:2 experience 69:4 71:16 experts 38:11 expiration 10:20 expires 91:25 explain 13:17 exposure 56:24 express 89:5 extensive 15:24 extent 39:14 80:3 81:7 extra 27:7 28:21 35:22 37:1 37:5 44:2 48:10 50:13 51:13 64:21 78:20 eyes 27:7 28:22 41:21 44:3 50:13 51:13 53:24 57:19 64:21 87:1	fall 18:8 22:2 39:21 falling 64:23 71:2 76:6 falls 18:22 55:13 57:25 64:13 far 16:2 16:15 23:3 30:5 37:1 52:11 73:9 farmer 2:4 4:11 4:11 6:5 6:21 7:16 17:22 18:7 18:21 19:18 20:4 20:21 20:24 21:6 21:19 21:22 23:21 24:3 24:16 25:4 25:8 25:13 25:17 53:1 53:6 54:18 fashion 71:10 favor 19:1 feasible 34:18 87:5 february 13:25 16:12 16:18 77:14 federal 11:24 13:14 fee 3:14 3:15 43:6 43:21 58:8 58:9 feedback 8:17 feel 27:2 27:2 28:8 56:3 56:3 61:5 64:13 64:20 78:12 fees 15:5 43:20 43:21 48:17 48:19 48:24 55:18 55:20 fell 32:1 32:17 65:5 felt 77:6 few 8:6 8:22 48:23 field 15:10 38:11 57:20 fieldstone 1:23 fight 86:1 figure 60:2 figures 27:21 file 9:12 71:22 72:6 83:14 final 82:10 financial 47:18 find 21:10 34:24 42:10 51:17 61:24 66:2 68:13 87:4 finding 12:24 36:3 fine 8:11 54:25	finks 2:20 5:2 5:2 fire 24:4 24:12 24:23 25:6 first 3:18 4:8 4:8 6:6 6:10 9:3 16:3 21:5 21:6 26:9 26:11 26:25 32:9 49:18 55:6 69:1 74:17 90:6 fiscal 15:17 16:19 five 16:23 34:11 36:15 36:17 66:13 78:8 fixed 2:2 4:19 53:2 floor 3:18 18:19 18:19 90:6 florida 6:25 47:3 flow 12:6 fly 79:21 folks 16:6 27:9 34:23 48:15 72:17 74:12 78:11 89:13 follow 33:21 34:2 50:13 65:10 65:23 66:20 78:18 followed 36:9 36:10 74:21 following 66:5 follows 79:6 foot 13:15 foremost 9:3 52:15 forge 32:2 32:4 forgotten 61:13 forthcoming 10:18 fortunate 30:20 forward 13:3 49:17 54:1 found 15:23 32:14 four 9:7 fox 2:2 4:2 4:19 4:19 6:1 6:4 6:5 6:10 6:18 7:19 7:23 8:8 8:11 9:25 13:1 13:20 17:10 17:13 18:5 18:11 18:16 18:24 19:1 19:4 19:7 19:10 20:2 20:19 20:22 21:3 22:10 22:22 23:13 25:15 25:18 26:4	26:9 26:12 26:15 28:13 30:8 30:14 31:2 31:7 33:2 33:23 34:4 34:9 34:17 34:21 39:5 40:6 40:9 41:6 41:12 41:20 42:2 42:8 42:14 42:18 44:14 49:11 49:14 50:7 50:25 51:12 51:21 52:12 53:20 54:23 55:21 61:11 71:15 79:8 79:13 79:16 81:13 81:25 82:3 83:5 83:17 83:20 83:23 84:4 85:14 86:8 86:13 86:17 87:13 87:18 87:22 87:25 88:5 88:11 88:21 88:24 89:3 89:10 89:23 90:14 franklin 1:24 frankly 28:2 free 45:20 45:22 50:3 78:12 87:2 french 3:20 90:9 friend 77:2 front 19:15 43:9 60:11 62:20 frustrated 80:17 fun 42:20 function 41:9 fund 45:8 47:24 54:6 55:18 84:21 funded 46:9 82:13 83:1 funding 11:18 27:16 29:15 29:16 33:17 44:25 53:14 54:10 55:10 55:12 55:14 57:23 58:7 59:4 59:9 64:16 64:22 80:3 80:24 81:12 81:24 82:6 82:12 85:10 funds 11:24 27:15 29:11 57:8 82:14 further 91:14	gave 39:10 61:22 79:4 general 23:8 23:15 71:25 72:4 74:11 74:13 gentleman 31:15 32:16 george 1:23 5:25 get 6:6 17:23 18:4 19:19 19:19 21:24 21:24 25:3 25:9 27:1 27:22 28:5 30:18 34:7 50:4 55:12 55:21 58:13 61:7 63:13 64:9 65:12 70:9 72:16 72:20 74:18 75:11 78:24 78:25 79:2 79:11 80:17 81:15 83:7 83:22 83:25 85:2 85:4 86:7 gets 12:1 71:25 72:4 87:2 getting 23:7 give 13:23 15:15 44:9 44:10 44:12 46:23 54:25 55:17 60:11 69:14 79:20 given 26:21 34:14 gives 28:9 40:12 giving 16:20 64:1 glad 6:1 6:3 30:1 74:24 88:15 88:25 89:1 go 13:1 18:9 21:20 27:24 31:20 31:25 34:23 35:1 35:10 35:22 43:9 43:15 43:23 43:23 44:14 46:18 47:9 50:17 60:2 61:24 64:5 65:19 65:22 66:1 66:15 67:14 68:2 68:10 70:12 71:1 73:15 76:5 77:20 79:11 81:19 82:5 82:6 84:19 85:7 85:8 85:8 85:12 goal 84:5
<hr/> F <hr/> facilities 34:12 fact 28:12 32:11 36:23 81:17 fair 2:6 50:17 fairs 34:15 34:17 36:23 36:25				<hr/> G <hr/>

<p>goes 27:15 30:21 46:11 51:7 52:8 53:15 56:11</p> <p>going 7:20 8:12 8:22 13:3 13:9 30:6 33:8 38:21 42:25 49:1 50:16 51:15 51:16 53:25 54:1 56:1 57:3 63:8 63:14 63:15 65:3 67:4 67:10 68:11 68:12 68:19 70:6 70:7 70:9 73:19 75:15 75:21 76:5 77:9 77:12 78:1 78:6 78:20 82:13 86:1 87:7</p> <p>gone 37:1</p> <p>good 4:2 6:18 7:13 18:9 40:24 51:3 54:7 61:15 70:23 80:11 81:3 83:20 83:23 87:19 89:22</p> <p>gosh 42:20</p> <p>got 7:3 7:18 17:25 23:23 31:3 41:3 42:3 43:8 53:10 54:25 62:3 62:8 62:25 63:5 63:14 63:18 64:11 68:1 70:10 75:7 78:7 79:13 81:18 84:5 84:16 86:25 87:12</p> <p>gotten 80:12</p> <p>governed 52:13</p> <p>government 5:16 8:4 10:17 28:14 28:16 28:16 28:23 28:23 29:7 55:5 80:6 80:18 83:3</p> <p>governor 9:4 9:8 10:4 10:10 10:13 10:23 11:15 40:20 45:1 82:11 82:11 82:22 82:25</p> <p>grade 63:1 63:11 64:10</p> <p>grand 30:16 33:20 40:16</p> <p>grandchildren 51:23</p>	<p>51:24 52:1</p> <p>granddaughters 52:4</p> <p>grandkids 79:14 84:12 84:13 84:16</p> <p>grandson 79:9</p> <p>grandsons 52:4</p> <p>grant 18:6</p> <p>granting 17:23</p> <p>great 22:9 41:2 49:12 70:24</p> <p>greater 39:19</p> <p>ground 75:24</p> <p>groundwork 78:2</p> <p>group 41:21 90:1</p> <p>guess 6:20 60:17 78:7 85:19</p> <p>guideline 22:3</p> <p>guidelines 13:14 18:8 18:23 39:11</p> <p>guy 63:1 65:24 73:22 75:10 76:25 77:10</p> <p>guys 64:14 67:19 73:8 79:3</p> <hr/> <p style="text-align: center;">H</p> <hr/> <p>hale 2:6 4:17 4:17 18:18 20:11 22:20 34:15 34:16 45:6 45:11 49:11 50:8 51:1 54:12 54:20 65:13 67:4 67:13 67:25 68:8 68:19 69:9 69:17 69:25 70:5 76:9 76:20 87:7 87:10 89:12 89:16 89:21 90:12</p> <p>hand 69:15 91:20</p> <p>handle 15:12</p> <p>handling 15:13</p> <p>hands 39:10 56:5 81:23</p> <p>hang 40:18</p> <p>happen 20:3 49:1 82:5 85:2 85:18</p> <p>happened 19:21 31:8</p> <p>happening 38:7</p> <p>happens 43:10 56:16 58:25 61:6</p> <p>happy 13:17 78:13</p>	<p>78:15</p> <p>hard 63:22</p> <p>hasn 31:21 48:6</p> <p>hate 4:7 31:3 58:12</p> <p>haul 37:15</p> <p>haven 20:10</p> <p>having 28:6 35:13 36:5 40:16 44:4 46:2 65:9 65:16 77:14 86:21</p> <p>hawk 32:2 84:6</p> <p>hay 84:24</p> <p>hayes 61:14 61:16 62:11 62:13 64:4 64:6 66:19 73:5 75:4 76:11 76:22 76:24 76:25 77:2 77:10 77:25 78:17 79:1 79:12 79:15 86:22</p> <p>heads 60:11</p> <p>hear 56:1 56:2 77:17 77:17</p> <p>hearing 3:18</p> <p>heart 52:2 52:2 52:3</p> <p>heather 61:16</p> <p>held 3:18 90:5</p> <p>help 27:8 44:7 75:21 77:6 77:8 77:13 81:15 84:14 84:17 84:21 85:20 87:3</p> <p>helpful 61:22</p> <p>hereby 91:5</p> <p>hereunto 91:19</p> <p>hers 65:23</p> <p>hey 39:25 62:24 63:14 66:10 68:12 72:2 72:6 72:11</p> <p>hide 67:5 69:15 70:7</p> <p>hiding 70:19</p> <p>high 23:22</p> <p>highlight 8:22</p> <p>highlights 8:7</p> <p>hire 28:11 29:16 29:23 30:1 30:6 30:15 40:10 40:13 41:8 66:14 68:19 68:21 85:5</p> <p>hiring 26:18 29:10 39:22 58:19</p>	<p>hit 42:19</p> <p>hold 9:20 51:10 77:4</p> <p>home 75:25</p> <p>homelift 3:9 5:9 17:16 19:12</p> <p>honestly 78:21</p> <p>honesty 71:8</p> <p>hope 8:17 13:10</p> <p>hopefully 13:15</p> <p>hose 51:4</p> <p>hoses 31:12</p> <p>hour 13:16</p> <p>house 76:25 77:3 79:11</p> <p>how 8:15 12:6 13:11 15:23 20:5 24:22 27:21 31:9 32:20 32:21 34:14 42:3 42:9 44:14 44:15 44:15 61:6 63:1 63:23 64:13 66:19 85:5</p> <p>however 15:23 23:10 24:17 35:17 37:5 47:4</p> <p>hundred 53:4 59:6 62:2 63:10 63:20</p> <p>hurt 63:13 63:14 63:18 64:9 89:7</p> <p>husband 76:22</p> <hr/> <p style="text-align: center;">I</p> <hr/> <p>idea 46:23 87:6 87:13 87:19</p> <p>identify 55:6</p> <p>ignorance 82:4 82:4 86:9 86:9</p> <p>ii 2:12 3:3</p> <p>iii 3:4</p> <p>illegal 24:4 86:23 86:23</p> <p>immediately 36:20 66:22 66:23 84:23</p> <p>impassioned 27:11 89:6</p> <p>imperative 9:17 10:19</p> <p>implement 35:19 36:5</p> <p>implemented 14:12</p>	<p>35:24 35:25 36:14</p> <p>implementing 74:22</p> <p>important 12:8 12:16 46:14 81:1 81:9</p> <p>impossible 34:5 80:10</p> <p>improve 81:7</p> <p>improvement 77:15</p> <p>improving 49:12</p> <p>inc 3:9</p> <p>incident 42:23</p> <p>include 14:16 38:10 84:18</p> <p>including 6:23</p> <p>incorporated 17:17</p> <p>increase 16:11 48:17 48:19</p> <p>increased 41:14</p> <p>indicate 37:16</p> <p>indicated 6:17 8:2</p> <p>indicating 31:13</p> <p>individual 35:1 82:20</p> <p>industry 52:8 52:11 69:20 78:12</p> <p>inevitably 10:24</p> <p>inflatable 75:10 75:13</p> <p>inflatables 61:18 62:23 63:11 75:7</p> <p>inflated 73:20</p> <p>inform 36:20</p> <p>information 9:18 9:22 21:16 38:12 38:14 38:17 50:14 61:23 61:24 62:22 66:4 71:11 75:2 77:24 78:10 87:14</p> <p>infrastructure 85:17</p> <p>initially 56:25</p> <p>injunction 74:14</p> <p>injunctive 74:5 74:18</p> <p>injuries 3:15 41:23 41:23</p> <p>injury 56:18 80:8</p> <p>ins 21:8</p> <p>inspect 15:1 17:25 30:7 33:15 33:21 33:24 34:11 42:19</p>
---	---	--	--	--

43:3 51:16 70:2 inspected 30:18 31:22 33:10 33:10 43:24 43:25 61:20 70:11 72:11 76:15 78:8 inspecting 33:13 65:18 inspection 14:18 14:19 15:13 38:5 38:8 43:5 43:7 49:23 51:11 56:11 61:25 62:21 64:20 65:7 69:19 70:24 inspections 3:15 7:1 46:19 47:19 58:17 69:10 69:12 79:2 inspector 2:4 4:12 6:25 7:1 31:14 31:21 32:14 32:18 35:9 35:12 35:13 38:15 38:25 44:1 44:5 49:24 49:25 50:12 50:17 50:21 50:23 51:2 51:7 53:15 53:17 54:12 54:13 63:5 66:11 66:15 66:24 67:6 67:8 67:12 67:14 67:20 68:1 68:9 68:12 68:20 68:22 68:23 69:3 69:22 70:8 70:16 71:13 73:7 87:10 91:9 91:9 inspectors 3:14 6:23 7:13 14:23 15:10 15:12 26:19 27:1 27:1 27:17 27:18 27:20 27:22 27:23 28:1 28:8 29:11 29:17 30:2 30:5 30:10 30:20 31:19 33:11 33:19 34:2 34:13 35:5 37:11 37:12 37:14 37:18 37:21 37:23 38:4 38:12 39:16 39:17 39:21 39:23 39:25 40:14 41:2 41:8 45:17 45:20 45:25	46:2 46:2 46:3 46:13 47:3 47:5 47:6 47:7 47:7 47:10 47:11 47:13 47:14 48:7 49:16 49:20 49:21 52:19 52:20 52:24 52:25 53:12 53:13 54:3 56:15 56:25 59:14 60:1 65:9 65:18 69:4 69:6 70:17 70:23 71:4 71:6 71:12 87:9 87:12 inspects 53:16 installation 3:10 17:18 installed 3:10 17:18 24:22 installer 35:21 installs 7:7 instance 68:17 68:25 73:6 77:1 instead 37:7 66:12 insurance 2:16 4:25 15:3 15:4 56:17 intent 28:9 49:17 interest 47:18 69:13 interested 91:16 international 22:17 introduce 7:25 introductions 3:3 4:7 intrusion 29:7 investigation 43:17 invoice 42:21 involved 20:14 24:18 41:16 46:15 irs 87:20 issue 32:6 38:17 79:25 80:2 issued 7:5 15:19 15:25 16:8 16:9 63:17 issues 50:16 issuing 14:6 item 6:19 90:2 items 3:12 26:16 30:18 65:6 itinerary 14:16 iv 3:5 ix 3:16	<hr/> J <hr/> jail 88:12 james 5:21 69:5 jann 9:13 jefferson 2:18 5:4 5:4 7:20 7:22 7:24 13:21 13:22 17:12 20:7 20:12 20:23 21:1 21:4 21:11 21:20 22:7 22:24 23:18 24:14 24:17 24:25 25:12 35:6 35:17 42:1 45:16 48:21 51:5 51:19 52:7 52:23 56:9 56:19 59:16 59:24 60:14 60:24 64:3 64:5 64:25 66:3 66:21 67:2 67:7 67:11 68:21 69:2 69:11 69:24 70:4 71:3 72:9 72:13 73:1 74:5 77:8 77:12 78:9 78:24 job 28:1 30:22 41:15 49:12 80:11 89:18 89:22 john 51:14 51:15 75:14 joked 39:7 jose 6:23 jr 2:10 july 6:24 7:15 15:18 16:21 17:6 36:16 jump 58:11 75:16 76:8 jumper 32:11 june 10:18 15:18 16:12 16:18 just 7:16 8:14 8:22 9:23 12:14 13:22 14:12 17:1 17:22 17:25 18:1 18:3 18:21 19:12 19:22 21:12 21:17 22:3 22:25 23:2 23:19 24:11 25:8 25:25 26:2 28:11 28:25 29:2 29:11 35:10	37:3 39:23 40:17 40:19 46:15 46:23 48:4 49:8 49:10 54:11 55:1 55:14 57:4 57:23 58:12 59:10 61:19 64:19 65:2 65:12 67:18 69:18 70:12 71:10 73:14 74:25 75:2 78:22 79:9 79:19 80:8 81:11 82:22 82:24 84:9 84:16 84:24 85:11 86:13 87:6 87:16 88:12 89:6 justice 61:5 justify 75:22 <hr/> K <hr/> karts 43:23 43:23 85:8 85:8 85:12 keep 9:17 27:6 47:9 49:5 84:12 keeping 52:15 keeps 44:3 kelly 2:8 4:13 kelsey 5:15 5:15 8:1 8:9 8:14 kentucky 47:2 kids 63:20 kill 84:23 killed 84:6 kim 2:18 5:4 9:15 11:19 12:20 12:25 40:14 80:12 89:13 kind 57:7 57:8 57:12 60:3 76:7 kinds 61:8 knew 33:8 know 9:22 9:23 11:9 12:10 12:19 19:13 19:16 20:5 26:3 27:6 27:14 28:14 29:2 32:7 32:14 32:18 32:19 33:12 34:12 36:17 39:6 40:1 43:1 45:18 51:1 53:22 54:4 55:15 57:17 59:7 61:8 61:18 62:19	62:25 63:8 65:17 65:24 66:10 67:24 70:8 71:17 71:21 72:17 72:18 73:13 75:17 75:22 76:18 76:19 76:23 76:24 77:6 77:19 77:25 78:1 78:12 78:21 78:23 79:3 79:23 80:8 80:15 80:19 80:21 81:2 82:22 84:5 84:16 86:3 86:6 87:4 87:11 87:23 89:23 knowledge 20:8 known 19:2 41:23 knows 33:4 72:11 knoxville 32:17 <hr/> L <hr/> labor 3:19 5:19 12:2 12:6 90:8 91:10 lack 22:14 lady 32:1 61:12 70:13 84:5 landing 3:21 90:9 language 38:10 large 2:8 2:10 4:16 30:9 91:24 larry 2:12 4:23 last 7:7 7:9 7:12 8:5 8:16 8:23 15:17 15:24 16:5 16:19 16:23 16:23 16:24 17:7 26:16 55:9 75:6 law 15:6 17:3 22:12 22:23 23:7 23:8 23:15 24:19 27:17 28:9 35:24 40:12 47:24 48:1 48:3 49:7 52:23 56:6 56:6 56:8 56:13 57:8 72:9 72:13 72:14 75:17 75:18 77:6 77:18 84:8 85:9 85:15 lay 78:2 layer 48:10 lcr 1:22 91:23
---	--	--	--	--

leanne 5:13 12:21	19:16 24:8 25:5	41:17 43:19 45:17	manufacturer 2:14	meeting 1:8 3:2 3:16
learn 35:23	26:1	46:3 46:4 60:12	4:22	3:17 3:18 4:3 8:23
learned 35:17	lifts 24:22	60:18 70:16 73:12	manufacturers	8:25 10:16 11:12
least 10:5 10:20	like 7:25 8:1 14:22	looks 30:21	50:15	19:19 21:23 23:2
34:21 34:22 50:11	19:4 19:14 19:15	lose 6:23 32:22	many 15:23 20:5	25:25 26:16 66:6
75:4	21:14 22:13 22:16	lost 32:4	34:14 45:4 66:10	74:8 75:1 75:3
leave 12:14	22:24 23:23 28:8	lot 10:21 11:9 12:5	85:5	78:15 83:16 84:3
leaves 53:18 67:6	49:11 51:24 61:5	16:13 28:6 30:2	march 36:15	90:3 90:4 90:5
left 7:2 51:3	64:13 64:25 65:23	46:14 47:8 55:11	mark 2:20 5:2 23:1	meetings 11:9 12:12
legal 2:22 5:6 71:18	66:7 66:22 69:5	76:23 78:11 80:8	marriage 91:16	55:24 65:16
legally 58:25 63:25	69:16 70:12 71:10	80:13 82:10 84:7	marshal 24:12	melinda 5:15 7:25
legislation 44:23	72:21 73:13 73:19	84:8 87:15 88:9	marshals 24:4 24:23	8:2
59:3 60:7 61:7 61:9	74:7 77:6 77:13	lots 45:3 47:14 61:22	martinez 6:24	member 2:6 2:8 2:10
81:18	78:2 80:14 84:23	love 83:15 84:2	mater 58:25	2:12 2:14 2:16 4:14
legislative 5:14 12:21	85:2 86:21 87:20	lula 3:10 17:18 24:8	materializes 81:18	4:18 8:5 11:1 11:9
85:13	87:25	24:22 25:5	matter 9:24 29:9	13:19 44:21 55:24
legislators 11:21	line 55:16		33:12 33:13 80:21	56:1 56:2 82:20
84:20 85:16	lines 29:16	M	91:17	members 8:20 26:22
legislature 11:25	list 41:25 70:9	ma 17:11 35:16	may 22:16 24:25	57:19
22:12 23:14 29:25	listed 73:11	51:13 52:12 61:13	36:16 37:6 39:4	mention 32:1 46:12
44:13 44:19 44:20	listening 42:5 42:9	79:8	50:22 51:17 57:2	mentioned 48:14
44:21 44:24 49:18	lists 14:16 14:16	made 24:4 24:5 25:5	77:6 83:13 83:15	48:17 86:20
54:6 54:10 55:17	literature 73:18	50:19 62:4 62:6	84:15 85:18	merry 43:9
80:25 82:23 83:2	little 7:8 7:10 15:22	maintain 63:24	maybe 9:7 15:22	methods 36:7
83:2 83:10 83:10	18:20 18:22 21:8	major 42:23	15:22 18:21 29:1	middle 7:4
83:19	34:10 43:9 45:4	make 8:25 10:3	32:20 33:9 40:16	might 20:3 57:11
legitimately 78:21	53:1 83:14 84:15	10:22 11:2 12:12	70:18 70:19	78:8
less 7:11 15:23 28:2	live 27:9	16:14 18:13 20:15	me 6:21 8:9 9:13	mike 5:10
29:7	lives 11:10	21:14 23:3 23:16	20:25 24:2 30:8	mile 35:22 37:1
lessees 2:12 4:24	ll 8:12 8:14 8:24 9:23	25:5 25:19 26:4	31:2 33:1 40:2 40:6	78:20
let 12:19 19:2 30:8	20:15 20:17 21:2	30:18 30:22 30:23	40:20 41:13 42:6	miles 75:5
31:2 32:2 40:6	23:11 24:9 26:25	31:4 31:20 35:2	42:6 44:9 44:11	mill 3:11 17:20
41:12 43:20 44:15	30:12 49:7 52:3	35:11 35:19 37:23	52:2 54:25 55:21	million 12:2 12:2
55:21 61:11 63:7	60:19 63:7 67:2	37:25 38:6 43:22	61:11 61:22 61:23	12:3 30:4 30:6
66:9 69:17 72:17	74:10 75:3 78:15	44:18 44:19 44:24	62:10 63:5 63:7	45:10 45:12 45:13
77:19 78:12 79:19	79:11	45:24 46:19 48:24	63:17 68:13 73:21	48:14 54:20 59:17
letter 26:20 61:17	locate 73:9	50:18 53:18 53:18	75:5 79:4 79:5 79:6	60:19
61:20 75:21	located 3:20 76:10	57:20 63:22 64:17	79:19 81:9 82:4	mind 43:5 47:9 49:5
letting 63:25	90:9	64:17 65:20 71:1	83:6 83:6 86:14	89:24
level 22:13 22:15	location 53:7 68:3	71:7 71:14 75:2	mean 20:11 30:1	mine 31:19 62:16
22:21 22:23 37:5	long 21:25 22:1	75:24 76:5 78:13	33:14 34:2 44:11	mines 11:19 11:21
38:2 89:18	28:10 28:15 66:19	78:20 79:5 81:17	51:10 52:14 58:18	minimum 10:5 30:3
lewis 2:10 4:15	look 14:8 20:6 25:14	83:6 85:1	58:21 59:18 61:9	30:15 46:1 54:17
liable 58:21 58:25	31:7 31:20 32:24	makes 82:16 82:24	73:2 73:9 73:21	60:17 60:25 84:25
liaison 5:14 12:21	35:2 43:15 57:11	making 11:4 16:1	74:1 75:20 75:23	minute 32:3 42:5
lick 43:8	59:13 66:16 73:19	42:2 51:22 52:3	77:15 77:16 79:1	53:16 86:9
lie 71:5	76:5 76:12 87:12	58:17 75:15	79:20 81:21 83:1	misconception 41:7
life 28:12 29:5 84:5	looked 28:16 44:1	manager 46:4 46:8	83:3 83:22 83:25	missionary 3:10
84:7	48:18 50:24 70:18	managing 46:5	means 61:15	17:19
lift 3:10 17:18 19:14	looking 14:19 28:22	mandate 12:4	meet 10:7 23:15	mitch 2:16 4:25

<p>mitigates 53:22 mix 45:21 mixture 47:6 mom 43:8 money 11:20 27:19 27:22 27:24 29:22 30:2 30:3 32:20 32:21 39:23 40:3 40:5 40:10 40:14 40:17 40:17 40:23 41:3 44:10 44:11 44:13 45:3 48:2 48:4 48:5 49:7 49:9 49:10 54:5 54:11 54:25 55:2 55:7 55:17 60:12 65:12 68:13 79:2 79:4 79:24 80:1 80:22 80:23 81:5 81:15 82:7 82:15 82:24 83:3 83:22 83:25 85:10 88:7 monies 11:20 12:6 month 63:9 months 10:20 moon 79:21 moore 2:12 4:23 4:23 18:15 71:15 71:16 72:10 moorer 2:10 4:15 4:15 86:15 86:18 87:9 87:11 87:16 87:20 87:23 more 7:8 13:17 15:22 23:12 30:5 31:11 43:11 45:22 47:13 53:1 84:9 85:5 morning 4:2 most 40:21 44:21 46:14 88:3 motion 18:13 19:2 19:7 21:14 90:11 move 83:7 moved 90:12 moving 13:3 mr 4:11 4:15 4:17 4:21 4:23 4:25 5:2 5:6 5:8 5:10 5:21 6:1 6:4 6:5 6:21 7:14 7:16 7:25</p>	<p>17:22 18:7 18:13 18:15 18:18 18:21 19:8 19:11 19:18 19:25 20:4 20:11 20:20 20:21 20:24 21:6 21:19 21:22 22:20 23:21 24:1 24:3 24:16 24:20 25:2 25:4 25:7 25:8 25:11 25:13 25:17 25:22 26:7 26:10 26:17 26:17 26:20 34:15 34:16 45:6 45:11 49:11 50:8 51:1 52:17 53:1 53:3 53:5 53:6 53:8 54:12 54:18 54:20 55:22 55:23 56:10 56:23 58:2 58:12 58:22 59:11 65:13 67:4 67:13 67:25 68:8 68:19 69:9 69:17 69:25 70:5 71:15 71:16 72:10 76:9 76:20 79:16 79:24 82:18 86:15 86:15 86:18 87:7 87:9 87:10 87:11 87:16 87:20 87:23 88:9 88:14 88:17 89:12 89:15 89:16 89:21 90:12 90:13 ms 4:9 4:13 5:4 5:13 5:15 7:20 7:22 7:24 8:9 8:14 13:21 13:22 17:12 20:7 20:12 20:23 21:1 21:4 21:11 21:20 22:7 22:24 23:18 24:14 24:17 24:25 25:12 35:6 35:17 42:1 45:16 48:21 51:5 51:19 52:7 52:23 54:19 56:9 56:19 59:11 59:16 59:22 59:24 59:25 60:10 60:14 60:22 60:24 61:14 61:21 64:3 64:4 64:5 64:6 64:25 66:3 66:19 66:21 67:2 67:7</p>	<p>67:11 68:21 69:2 69:11 69:24 70:4 71:3 72:9 72:13 73:1 73:5 74:5 75:4 76:11 76:22 77:8 77:10 77:12 77:25 78:9 78:17 78:24 79:1 79:12 79:15 83:12 84:1 85:23 86:1 86:22 much 17:8 17:14 32:20 32:21 42:21 50:8 72:16 must 9:19 10:7 my 8:1 19:24 20:7 21:6 27:8 27:10 29:1 29:5 29:20 33:3 42:21 50:1 50:11 51:24 52:2 52:3 52:4 52:4 55:25 59:12 59:15 60:2 61:15 61:17 61:19 62:4 62:9 62:11 63:12 63:18 63:21 64:7 64:12 69:3 71:16 76:22 77:2 77:11 78:7 79:1 79:4 79:14 84:4 84:7 84:11 84:12 84:16 89:5 89:23 91:19 91:25 myself 6:23 9:13 26:23 55:15</p> <hr/> <p style="text-align: center;">N</p> <hr/> <p>naarso 14:23 47:10 50:14 name 32:1 51:15 61:12 61:16 62:11 62:13 64:7 64:12 64:12 66:5 76:7 named 76:25 names 76:24 narrative 13:16 nashville 3:21 90:10 nationwide 32:8 natural 6:12 nature 22:18 necessarily 26:2 necessary 20:18 45:7</p>	<p>85:1 85:6 need 9:21 9:23 11:2 11:20 12:12 18:1 21:24 23:19 24:25 25:8 25:14 26:1 38:12 39:25 42:4 42:8 43:22 43:25 46:8 46:8 46:10 47:15 60:4 60:17 60:25 61:5 64:15 64:15 64:16 64:21 64:21 67:13 78:3 78:3 78:5 79:17 81:14 85:7 85:18 86:13 89:18 89:25 needed 27:8 61:20 61:23 61:24 83:7 needs 22:6 43:14 68:4 72:23 82:5 negligent 37:17 37:17 neither 38:10 neutral 35:15 35:20 37:8 37:9 43:17 47:17 47:17 69:7 never 8:20 new 3:8 7:7 8:20 13:8 13:25 14:11 17:16 23:16 35:19 75:6 news 32:5 next 3:16 3:17 21:23 22:13 22:21 22:23 85:4 90:3 90:3 nine 45:17 46:1 46:2 54:16 54:18 54:22 59:23 60:15 60:17 84:22 nobody 35:3 39:11 53:6 noncompliant 77:21 none 3:7 58:24 noninspected 70:14 nor 38:11 44:11 50:5 72:24 notary 91:4 91:24 note 19:12 81:20 nothing 17:15 75:19 notice 60:9 61:3 61:8 notify 74:16</p>	<p>now 7:4 8:10 8:13 10:8 15:19 20:6 23:6 23:25 24:5 24:5 24:24 27:21 27:24 29:22 32:13 33:19 35:9 36:17 37:3 38:10 42:11 43:12 43:20 44:6 46:4 54:3 56:5 56:24 58:15 63:3 63:18 67:17 73:23 74:22 80:11 84:15 85:18 87:12 number 6:19 16:15 30:9 32:3 36:22 55:8 57:18 65:25 90:2 numbers 7:4 7:15 15:16</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>objection 53:12 observant 57:10 obtain 15:11 66:23 obtains 68:22 obvious 32:13 obviously 79:24 occasionally 44:1 occur 23:11 36:19 36:19 occurred 13:2 50:23 51:6 occurring 70:20 october 16:3 36:12 off 32:1 39:10 43:13 75:15 office 5:17 9:8 9:9 9:10 9:12 9:15 10:4 10:10 10:14 10:23 14:15 29:21 45:2 71:22 72:7 74:12 74:13 77:20 officially 8:20 often 50:20 old 3:7 8:12 17:15 once 20:13 22:11 74:17 85:4 one 7:3 10:3 18:19 18:20 19:22 20:4 23:9 24:21 25:20</p>
---	---	---	--	---

30:7 30:11 30:15 32:15 33:19 33:20 36:15 36:15 36:16 36:16 36:16 37:14 38:7 40:16 41:9 41:9 43:7 46:15 51:8 52:3 54:6 54:9 54:13 63:13 69:1 73:6 73:24 73:25 75:6 76:15 76:16 80:17 82:23 84:24 88:6 ones 31:11 68:16 68:17 69:12 open 12:17 opened 40:7 75:6 operable 38:9 operate 13:12 13:12 13:13 15:1 64:2 67:16 70:6 74:10 operated 68:2 operates 56:7 operating 40:22 70:12 71:9 74:15 operation 36:21 67:1 67:3 operator 39:1 51:8 operators 14:3 14:14 14:17 15:11 17:3 37:13 37:25 38:16 39:20 71:9 77:18 opinion 27:8 opportunity 22:9 40:12 68:10 oppose 85:23 85:25 86:5 opposed 19:4 65:11 89:16 opposing 86:6 option 37:21 order 3:2 4:5 20:17 orientation 13:8 ought 57:11 ourselves 45:24 out 21:10 24:6 24:10 24:11 24:23 24:24 27:7 27:21 28:17 28:22 28:24 30:21 34:6 34:24 41:21 41:22 42:4 42:9	42:10 44:3 44:5 45:25 47:14 50:14 50:17 50:20 51:8 51:13 53:15 53:24 54:2 55:11 57:1 57:2 58:10 58:13 62:1 65:19 66:2 66:15 67:14 67:20 68:10 68:13 68:16 68:17 71:1 72:16 72:20 75:22 76:2 78:6 78:11 79:9 86:23 outcome 91:17 outs 21:8 over 16:7 30:4 32:5 36:1 39:7 39:13 39:20 43:8 45:10 45:12 48:14 53:14 55:9 69:20 74:12 overnight 49:1 oversee 37:10 37:11 37:12 37:22 38:24 39:2 overseeing 37:23 37:25 oversight 28:17 28:19 28:21 37:3 37:5 37:6 37:6 38:3 38:20 39:20 41:12 41:13 47:15 47:21 48:10 48:11 49:20 66:17 66:18 owner 2:12 4:23 39:1 51:8 53:18 56:12 57:25 58:1 58:5 58:6 61:16 65:6 owners 14:3 14:14 14:17 15:10 17:2 36:24 37:13 37:25 38:16 39:20 47:20 58:19 71:8 72:25 73:3 77:17 <hr/> P <hr/> packages 14:15 14:15 16:16 paid 15:6 42:25 43:11 68:9 69:22 87:14 88:6	painful 55:10 palatable 58:10 paperwork 9:5 9:15 parameters 13:12 86:4 paramount 52:16 park 34:10 43:1 parks 6:14 parkway 1:23 part 14:24 15:12 15:13 15:14 37:3 46:19 47:6 49:16 89:20 particular 28:20 35:18 36:5 50:15 66:8 66:18 particularly 33:6 parties 47:16 47:17 91:15 partners 47:20 party 14:23 15:9 15:11 27:18 28:1 28:7 30:16 31:21 33:11 34:2 35:5 35:9 35:12 35:13 37:20 37:23 38:4 40:2 40:13 42:17 43:18 43:25 47:5 47:14 49:15 49:20 49:23 50:1 50:4 50:10 50:21 50:23 51:2 52:19 53:12 53:15 53:17 54:3 56:11 56:14 58:18 62:1 64:15 65:18 66:11 66:15 66:24 67:6 68:6 68:8 68:12 68:20 68:22 68:23 68:25 69:3 69:4 69:6 69:9 69:18 69:21 70:8 70:10 70:17 70:22 70:24 71:11 78:3 pass 22:12 22:15 23:15 31:23 64:20 passed 22:18 54:10 57:8 passing 54:8 past 13:2 13:2 13:2 19:21 28:15 29:14	patron 51:9 pawn 43:13 pay 46:13 68:13 69:8 69:11 paying 43:5 70:1 70:1 peachers 3:11 17:19 penitentiary 87:15 people 11:13 26:1 27:3 30:18 32:22 33:7 34:11 41:17 44:12 45:8 45:11 46:21 52:9 53:23 54:2 55:11 58:18 63:25 64:7 64:17 64:17 64:23 76:18 76:23 77:1 78:6 78:18 80:8 81:23 84:7 87:3 87:14 87:15 per 10:3 10:6 29:21 percent 59:6 63:10 perfect 8:13 65:14 perfectly 31:6 perform 20:17 45:20 47:19 performed 7:10 66:24 performing 48:9 periodically 42:24 73:23 permit 14:14 16:16 16:22 63:17 64:1 67:16 71:20 71:21 71:22 72:1 72:6 72:7 72:19 73:25 79:3 87:2 permits 7:5 14:5 14:7 15:19 16:8 16:9 16:23 38:18 permitted 17:5 62:9 62:23 63:3 64:8 65:25 66:1 71:20 74:3 perry 2:14 4:21 person 35:20 35:21 43:15 43:16 46:16 46:16 46:17 59:19 60:20 62:23 63:7 63:21 64:7 66:14	74:11 86:25 89:25 personnel 6:12 persons 14:21 69:7 perspective 32:21 pertaining 22:23 phase 43:17 phillips 5:18 5:19 6:1 6:3 26:17 26:20 27:12 29:4 30:13 30:25 31:5 32:25 33:3 34:1 34:8 34:20 35:4 35:16 39:3 39:6 40:8 40:11 41:11 41:19 42:7 42:12 42:16 44:8 44:17 45:9 45:13 48:16 52:21 53:9 53:21 54:14 54:22 54:24 56:21 57:16 58:3 58:20 58:24 60:5 61:1 65:2 66:25 67:9 67:17 68:5 68:15 68:24 72:24 73:2 79:16 79:18 80:1 81:16 82:2 82:8 82:21 83:9 83:18 83:21 83:24 85:11 85:21 85:24 86:3 86:11 88:2 88:14 88:19 89:1 89:9 89:19 philosophical 29:9 40:18 81:2 84:15 phone 84:1 photo 76:14 photographs 31:10 photos 73:24 physical 60:8 61:2 61:8 81:19 physically 31:22 33:25 34:5 pick 4:7 picking 52:17 picture 31:3 31:4 pictures 42:4 51:24 piece 60:7 pieces 64:19 pigeon 32:2 32:4 piskie 5:8 5:8 19:8
--	--	---	---	---

regular 22:4	63:11 64:10	58:15 58:20 60:14	said 23:23 27:14	seeing 62:13 73:11
regularly 3:17 90:4	resources 81:8	67:2 69:22 70:5	28:18 36:3 47:23	75:14
regulate 46:24	respond 80:19	70:12 72:5 73:1	54:20 62:12 62:15	seem 80:9
regulations 12:7 59:2	response 18:25 19:3	75:3 76:19 78:24	63:6 63:16 67:20	seen 75:10 75:21
91:11	19:6 26:14 88:23	82:2 82:22 86:12	72:21 73:7 74:7	77:6 84:6 84:6 84:8
related 28:6 91:14	responsibilities 8:21	87:22 90:2	77:13 78:2 79:21	self 43:22 48:25 49:4
relations 5:16 8:4	13:6	road 3:11 17:20	86:8 87:25 88:15	85:10
relatively 14:11	responsibility 55:25	robbie 2:2 4:19	salaries 46:3	senator 59:7 59:12
relief 74:5 74:18	56:13 56:14 56:16	role 8:19 9:21 10:2	sam 75:8	60:2 60:6
rely 47:5	57:5 57:13 57:14	11:1 11:14 12:9	same 9:15 18:18 35:5	senators 82:19 84:20
remain 8:24	57:15 57:25	12:13 12:18 13:18	35:8 35:14 63:11	send 79:11
remarks 42:3	responsible 16:17	38:23 39:1 39:2	71:12 71:24 72:3	sending 68:16 68:17
remember 86:8	33:5 39:17 57:3	roles 8:21 13:6	86:6	sent 26:20 50:14
rents 63:12	58:14 58:16 58:22	room 3:18 66:17	sandbags 62:6	62:21
repeating 55:15	59:1	ropes 5:12	sanitary 76:2	september 1:10 4:3
report 3:6 6:19 7:20	responsive 57:17	rosa 6:14	sat 55:23	91:13 91:20
16:20 36:18 68:1	revamped 24:8	roughly 54:13	say 9:25 21:22 29:6	series 19:23
reported 36:8 36:13	revenue 16:2 16:24	round 43:9	30:11 39:10 41:13	serious 3:15 41:23
66:10	review 20:21 22:1	routes 7:3	42:20 50:2 57:11	serve 10:2 12:13 80:2
reporter 5:24 5:25	38:8 66:9	ruin 77:11	58:21 60:3 61:3	80:3
reporting 1:23 6:6	reviewed 18:9	rule 18:4 19:20 19:23	63:14 63:16 65:3	service 45:23
reports 14:18 14:20	reviewing 15:3 20:1	20:20 21:7 21:25	67:15 68:3 68:12	services 45:20
38:6 38:8	reward 86:24	22:11 22:16 25:9	77:1 79:19	set 21:23 27:7 28:22
representative 2:2	rewards 86:21	25:16	saying 24:20 59:5	44:3 50:13 51:13
2:6 2:8 2:10 2:12	ride 14:16 27:1 27:1	rulemaking 20:18	63:17 65:9 65:14	55:18 61:25 63:19
2:14 2:16 4:16 4:20	27:9 31:23 31:23	23:4 23:5 23:9	65:14 68:7 69:21	70:13 75:25 77:5
4:22 4:24 5:1 47:1	31:24 32:12 33:24	rules 18:1 18:2 19:19	70:15 70:20 70:25	79:12 91:19
59:8 60:7 82:19	34:25 43:11 50:16	19:22 19:23 20:5	71:21 74:3 78:22	sets 43:9 48:7
representatives 47:2	50:19 50:21 52:5	20:8 20:9 20:10	says 51:16 52:22	setup 75:23
84:21	53:16	21:15 23:16 24:7	52:24 56:7 56:22	seven 62:9 75:5
reputable 70:19	rides 27:10 28:22	24:11 24:15 24:15	62:20 72:6 72:14	83:14
request 3:13 26:17	34:12 42:19 43:3	39:12 59:1 74:1	76:4	several 65:15 77:1
26:24 45:2 74:14	50:15 51:17 51:22	79:6	scheduled 3:17 90:4	sevier 41:24
requests 3:9 17:17	51:25 52:5 57:4	rumors 58:13	school 63:20	shared 12:25
61:8	58:15 84:12	run 28:7 55:19 73:5	scott 5:8 19:11	sharing 10:15
require 66:23 68:23	riding 72:3	running 74:2	seal 76:13	sheep 65:18 65:21
required 17:4 36:18	right 7:4 8:13 16:4		seams 76:7	sheepdog 65:21
36:20 73:10	16:8 20:6 20:10	S	search 71:5 73:10	sheepdogs 65:17
requirement 10:2	20:12 20:23 21:11	safe 6:13 27:6 30:19	second 18:15 18:16	shepherd 65:17
10:7	22:4 22:7 23:18	31:23 38:9 44:3	69:18 90:13	65:19 65:22 65:22
requirements 9:8	23:25 24:14 25:7	51:18 52:1 52:5	secretary 2:24 4:10	66:1 70:25
36:9 39:16	29:22 30:13 31:6	52:15 62:19 63:16	secure 31:23	shocking 87:24
requires 14:11 15:6	32:15 34:8 34:20	63:18 84:12	secured 75:24	shouldn 30:10 63:19
47:25 48:3 49:8	37:13 38:5 39:22	safer 26:5 26:9	security 6:12	72:2 74:15
requiring 14:13	41:19 42:7 42:15	safest 76:2	see 25:14 25:19 26:2	show 15:20 16:21
14:17 38:4	45:16 46:4 48:14	safety 1:1 1:9 3:17	31:12 51:25 56:24	31:2 31:4 63:7
research 15:24 22:25	50:22 51:5 51:13	4:4 26:10 27:3 27:9	58:12 60:5 61:23	66:12 76:16
23:19 78:13	52:7 52:23 53:5	32:11 50:15 50:18	63:6 72:19 73:18	showed 63:16 77:3
resenting 53:6	54:3 56:5 56:8	51:18 51:20 58:14	74:9 76:7 78:18	showing 64:18
residential 62:19	56:12 56:20 57:24	62:5 63:4 90:5 91:8	84:9 89:6 89:7	shows 17:1

<p>shut 44:5 66:2 shuts 34:25 side 6:15 6:16 39:15 41:14 49:13 sides 44:2 sign 9:6 19:5 signed 14:20 38:6 significant 55:8 58:11 simple 73:10 87:2 simply 51:14 since 6:5 13:25 15:16 21:7 36:11 36:14 39:12 62:22 80:12 single 76:15 sir 6:2 25:19 26:4 30:8 31:3 31:14 33:2 41:6 42:18 81:25 84:2 86:17 87:18 88:5 88:5 sit 55:25 site 67:14 72:15 sitting 86:18 situation 28:20 28:24 40:4 50:22 53:10 66:7 66:18 66:22 70:21 six 43:6 43:10 49:3 49:4 85:5 slay 55:8 small 43:1 snake 39:8 somebody 27:21 41:22 42:4 42:9 43:14 62:15 64:15 69:22 76:4 78:22 83:8 86:22 somehow 48:2 someone 10:10 34:25 35:13 35:14 63:12 64:9 something 22:17 23:9 24:19 28:25 29:2 29:23 29:24 35:23 40:23 41:3 43:10 43:18 47:25 51:9 51:11 56:4 56:16 56:17 57:7 59:10 60:20 63:19 65:20 70:17 80:14</p>	<p>81:18 sometimes 80:18 somewhat 13:13 somewhere 73:16 sorry 61:13 64:4 sort 39:12 56:24 source 82:6 85:8 south 47:4 speak 30:11 30:12 34:9 52:3 69:5 78:15 82:16 83:16 84:2 speaker 61:15 speaking 12:10 12:11 26:23 70:13 76:21 82:18 specific 29:17 spend 81:5 spending 55:7 spent 29:5 79:1 84:7 spoke 61:21 spoken 59:12 spot 31:16 64:17 65:10 78:4 staff 12:20 14:2 stakes 62:5 stand 8:15 79:4 79:5 standard 63:23 standards 12:2 52:8 52:10 52:11 52:13 standpoint 43:21 start 4:6 29:20 started 15:17 48:23 starting 36:1 state 1:1 1:8 2:18 2:20 2:22 2:24 3:13 3:19 9:4 9:9 10:17 11:14 11:20 11:24 13:7 13:13 15:2 15:19 15:20 15:22 26:18 27:4 27:16 27:20 27:22 27:23 28:10 29:10 30:2 32:14 32:18 32:22 32:24 33:14 35:1 36:23 37:4 37:8 37:10 37:11 37:12 37:14 37:15 37:22 38:23 39:1 39:2 39:25 40:13 41:2</p>	<p>43:13 44:1 44:4 45:19 47:3 47:4 47:7 47:11 49:21 49:24 49:25 50:12 50:17 52:20 52:24 52:25 53:13 53:17 57:4 61:12 61:21 62:8 62:22 63:8 63:16 64:8 64:16 67:8 67:12 67:14 67:15 67:20 67:25 69:25 70:16 71:4 71:6 71:13 71:18 78:3 82:19 87:1 88:4 90:7 91:2 91:5 91:24 states 46:22 46:23 47:3 47:6 statute 27:25 52:22 56:22 74:6 stay 75:16 staying 64:18 step 71:18 72:1 85:5 steps 16:13 stewards 81:4 still 18:22 23:10 34:6 39:21 41:16 43:24 50:8 63:9 63:10 65:19 66:17 89:25 stone 1:23 5:25 stop 74:16 street 75:14 structure 3:14 3:15 58:8 58:9 stuff 46:11 62:5 64:11 submit 10:13 14:14 20:15 38:5 38:14 38:17 submits 60:7 substantial 48:19 sufficient 43:22 48:25 49:4 suggest 10:10 30:14 suggesting 60:15 suggestion 33:7 suggestions 57:21 suite 1:24 superheros 89:24 support 14:2 81:20</p>	<p>suppose 65:10 supposed 37:24 38:1 63:24 72:14 73:3 sure 8:25 10:22 11:3 12:12 16:14 19:10 22:25 23:3 30:12 30:19 30:22 30:23 31:20 33:6 35:2 35:11 35:19 37:23 38:1 38:6 39:5 40:8 45:24 46:19 50:18 51:22 52:4 58:21 62:4 62:6 63:22 64:17 65:20 66:4 71:1 75:2 75:24 78:13 78:20 79:5 system 30:16 86:21 87:3</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>tag 34:24 44:5 take 6:12 21:18 26:25 41:18 43:13 56:17 59:18 60:20 66:15 66:20 73:24 73:25 76:8 78:1 79:13 83:2 84:16 85:12 85:17 taken 16:13 39:13 91:7 takes 34:11 44:2 48:22 49:2 80:15 80:18 82:11 taking 14:8 22:13 talk 23:2 32:2 43:20 48:24 52:9 59:9 74:12 75:1 77:15 89:4 talked 40:15 40:15 46:25 47:1 talking 48:11 54:15 55:4 59:14 59:16 59:22 60:18 74:8 74:11 taller 18:20 18:22 target 62:16 tax 45:4 taxpayers 48:5 81:4 tech 79:10 79:12 technology 5:23</p>	<p>tell 31:17 32:3 57:20 60:16 tells 15:25 22:5 tennessee 1:1 1:8 1:24 2:6 2:18 2:20 2:22 2:24 3:13 3:19 3:21 7:3 7:4 9:5 11:14 11:21 11:25 15:2 17:20 26:18 27:4 34:10 43:2 57:4 59:20 59:21 71:19 79:10 90:8 90:10 91:2 91:5 91:10 terminology 58:23 terms 39:19 65:8 81:24 testified 32:7 testify 37:16 43:16 thank 6:4 8:14 13:19 13:20 17:13 20:1 42:21 79:7 79:8 79:15 90:15 thanks 28:18 their 10:24 14:5 30:18 30:22 37:16 44:19 44:20 44:22 52:10 56:12 56:14 56:16 62:14 62:23 64:11 64:19 70:2 76:7 76:8 83:14 them 6:14 7:6 7:6 7:17 14:25 15:12 17:25 23:2 24:6 24:6 24:8 24:13 24:21 27:6 30:21 33:6 33:15 33:24 34:7 36:20 38:10 38:13 40:3 40:10 42:22 42:24 43:3 43:4 43:6 44:21 47:13 51:25 52:15 58:19 59:9 59:19 59:21 60:16 64:1 64:10 66:10 66:21 66:23 68:16 68:17 69:14 69:15 70:1 70:2 74:16 75:25 75:25 75:25 84:17 88:9 88:10</p>
--	--	--	---	--

themselves 28:24	89:22 89:24 89:24	71:11 78:3	24:11 24:23 24:24	ultimately 27:15
they 10:6 14:5 14:20	thing 23:9 37:13 38:5	thought 35:12 35:14	29:17 39:7 41:24	under 8:12 9:15 9:16
14:25 17:22 17:24	40:16 41:14 43:22	54:16 75:20 86:19	49:3	12:24 17:15 17:16
17:24 17:25 18:1	55:6 57:12 71:12	88:15 88:16	top 75:17	18:8 18:22 22:2
18:8 19:22 19:23	71:24 72:4 87:2	thousand 52:14	topic 26:13 88:8	23:25 24:21 24:22
21:14 22:1 22:2	things 8:22 11:10	thousands 87:1	88:22	55:13
22:4 22:15 24:5	25:21 30:23 31:13	threat 44:4	tosha 3:18 90:6	understand 11:3
24:5 24:7 24:9 25:4	32:24 42:10 48:13	three 3:13 7:2 9:7	totally 23:10 24:19	11:20 12:16 13:11
26:1 27:2 28:3 29:7	57:9 57:11 57:22	9:16 10:3 10:5 10:9	touch 11:18	23:19 29:6 29:14
29:15 30:6 30:12	62:1 75:11 76:6	10:20 16:7 16:22	town 78:7	31:1 48:25 52:12
30:19 30:21 30:22	86:5 87:4 87:12	26:18 26:24 30:19	train 82:4 86:14	53:8 53:24 55:3
30:23 32:10 33:8	think 11:15 12:5	33:19 34:12 34:22	trainable 82:4 86:10	58:4 59:5 68:6 69:9
33:9 33:10 34:4	13:10 19:18 23:22	41:17 45:8 45:11	trained 8:21 28:3	69:18 69:20 79:25
34:21 34:24 35:8	25:15 28:20 34:14	48:15 54:21 55:24	28:5	81:10
36:10 36:18 36:19	39:4 39:18 40:1	56:25 59:13 59:25	training 8:5 8:7 13:5	understanding 19:24
36:19 36:20 37:16	41:7 43:21 45:14	60:1 60:16 60:18	13:16 46:13 59:18	59:15
37:17 37:18 37:24	45:19 46:17 49:12	60:21 60:23 62:25	59:19	understands 12:8
37:24 38:1 38:1	49:14 49:22 50:11	63:11 66:12 75:7	transcript 91:7	understate 61:4
38:6 38:12 38:14	52:2 53:2 54:14	75:8 84:25	travel 18:19 46:10	understatement
38:16 39:10 41:22	58:9 62:2 65:13	through 7:15 12:7	trial 32:7 32:8	39:10
42:18 42:19 42:19	77:9 77:23 80:9	16:12 16:21 17:6	tried 72:16	uneasy 56:3
42:21 42:24 42:25	80:11 83:12 84:14	23:8 34:15 55:23	true 69:8 69:11	unfortunate 28:11
43:11 43:24 43:24	84:18 84:22 84:22	57:6 58:7 58:8	88:11 91:6	unfortunately 44:10
43:25 46:7 46:24	84:23 85:2 85:4	62:16 66:20 71:2	truly 31:22	54:7 80:14
47:5 47:18 47:19	85:8 86:20 87:17	78:18	try 61:4 76:1 81:3	unfunded 12:3 54:8
47:19 47:20 50:3	87:18 89:12	throughout 15:22	88:6	uninspected 68:1
50:3 51:3 52:5	thinking 19:21 75:9	throw 76:16	trying 24:18 39:13	unit 3:6 13:24 16:7
53:18 54:7 55:7	77:5	throwing 39:7	40:20 43:12 53:11	36:4 36:13 49:2
56:10 56:15 57:1	third 14:23 15:9	thursday 3:19 90:7	59:1 60:11 62:16	91:12
57:1 59:20 60:8	15:11 27:18 28:1	tighten 39:14	71:7 71:14 72:19	units 6:19 62:9 62:18
60:8 60:15 61:2	28:7 30:16 31:21	tightened 80:13	75:22 76:16 81:6	62:19 62:25 63:1
61:3 62:22 63:13	33:11 34:2 35:5	time 7:7 8:2 15:24	86:7	63:2 63:6
63:13 63:15 64:11	35:9 35:12 35:13	19:17 20:3 20:9	tuck 73:16	unless 42:25
64:18 64:20 68:9	37:20 37:23 38:4	24:22 25:20 28:15	turn 87:8	unrealistic 45:18
68:10 68:11 68:18	40:1 40:13 42:16	32:9 33:4 33:22	turnaround 10:22	45:18
69:7 69:8 69:11	43:25 46:19 47:5	48:22 49:2 78:1	turned 86:22	unreasonable 46:17
69:13 69:14 70:6	47:6 47:14 47:16	79:7 80:15 80:17	turning 86:25	unscrupulous 54:2
70:7 70:8 70:10	49:15 49:20 49:23	84:25 88:6	twitter 72:16	until 18:3 19:23
70:11 70:12 70:13	50:1 50:4 50:10	times 11:10 36:22	two 7:3 9:6 10:20	38:18 42:22 57:7
70:19 71:5 71:9	50:21 50:23 51:2	49:19	23:1 26:25 30:15	67:1 67:3 67:5
71:11 71:12 72:1	52:19 53:12 53:15	tn 3:11	31:10 41:17 41:23	up 9:7 12:4 20:6
72:2 72:14 73:3	53:17 54:3 56:11	today 6:2 9:13 17:9	48:7 54:23 55:9	21:24 25:23 28:23
73:19 74:14 74:15	56:14 58:18 61:25	38:22 51:17 52:9	55:23 56:25 73:7	33:21 34:2 34:10
74:15 74:21 74:21	64:15 65:18 66:11	62:14 77:15	75:7	39:14 40:18 45:14
75:7 75:8 75:10	66:15 66:24 67:6	together 44:16	type 37:6 60:12 66:4	45:21 48:2 49:2
75:24 76:5 76:24	68:5 68:8 68:12	told 22:12 23:14	73:18 86:24	49:6 50:13 51:14
77:3 77:4 78:8	68:20 68:22 68:23	61:23 67:24 77:1	typing 73:10	57:8 58:9 60:11
78:19 78:19 81:19	68:25 69:3 69:4	83:13		61:3 61:25 62:2
83:3 83:12 83:13	69:6 69:9 69:18	tomorrow 79:22	U	63:19 65:10 65:23
84:16 86:5 87:8	69:21 70:8 70:10	took 24:6 24:10	ultimate 57:24 83:4	66:6 69:17 70:13
89:17 89:17 89:20	70:17 70:22 70:24			

73:15 75:25 76:12 77:3 77:5 78:5 79:12 80:13 81:23 83:1 update 13:23 14:12 updated 9:19 updates 13:5 updating 14:10 upon 66:3 upper 69:15 upstanding 88:3 us 6:7 7:1 7:2 10:5 12:19 14:11 15:6 17:21 22:13 23:16 26:20 27:22 28:9 29:10 29:15 31:20 35:23 36:7 38:15 40:12 41:1 42:5 44:3 44:13 45:6 47:16 47:25 48:3 49:8 49:22 51:7 55:10 55:17 57:20 57:21 58:24 60:15 61:2 61:2 61:9 64:11 65:7 65:8 65:12 71:23 72:19 76:12 76:24 77:19 78:12 79:20 80:16 81:1 81:19 81:21 83:6 84:17 84:18 84:19 85:20 87:3 use 27:18 29:16 35:8 37:20 40:13 47:3 47:4 47:6 51:15 52:18 52:24 52:25 62:20 62:23 75:9 76:7 used 76:6 80:17 87:25 using 15:8 64:7 64:12 74:3 88:3 utilities 46:11 utilize 27:17 48:5 48:7 49:19 53:11 utilizing 14:2 33:18 48:8	vacant 7:2 vague 21:8 valid 15:4 33:7 variance 3:9 17:17 17:23 18:3 18:6 18:10 variances 17:24 ve 7:3 7:18 15:16 17:23 17:24 17:24 17:25 18:9 24:5 25:4 26:21 27:14 28:14 28:19 30:21 31:3 35:6 36:6 36:11 36:14 36:14 38:18 38:19 40:15 41:3 41:15 43:8 48:17 48:18 48:22 53:10 54:25 55:23 56:24 56:25 57:1 61:13 63:14 65:16 69:12 69:19 70:10 73:22 75:7 75:10 77:1 79:4 79:13 80:12 81:18 82:15 83:13 84:6 84:6 84:8 84:9 86:18 86:19 86:19 86:25 87:11 vehicles 46:12 veracity 71:8 verbal 18:25 19:6 26:14 88:23 verify 14:25 vertical 19:15 vet 10:10 vetted 10:7 vi 3:7 viable 36:4 49:16 vice 5:10 vii 3:8 viii 3:12 vision 50:11 50:12 visit 27:4 27:10 32:22 42:25 visiting 62:12 vital 11:12 11:13 11:13	26:2 42:5 walk 42:19 85:3 walks 51:14 walmart 43:10 want 8:9 9:11 10:22 11:18 17:22 19:22 25:19 26:2 27:5 28:19 28:21 28:21 29:7 30:12 31:15 31:19 31:19 33:14 33:24 37:18 41:8 45:19 45:22 48:5 54:23 57:17 64:6 64:9 76:18 76:19 77:9 77:10 77:17 77:17 77:22 78:18 79:3 79:3 79:5 79:21 80:19 84:9 84:10 84:12 89:6 89:7 wanted 8:6 13:22 15:15 37:4 88:12 89:4 wanting 29:10 40:19 53:24 58:4 77:16 81:11 wants 11:15 11:16 21:18 warrant 71:5 73:10 wasn 36:12 38:7 77:3 way 29:13 33:20 34:3 37:21 51:23 56:23 60:6 60:19 65:7 71:3 71:9 72:8 72:23 74:10 74:15 77:19 80:6 84:14 86:7 91:16 ways 47:8 wear 89:24 web 73:11 73:17 website 63:2 72:17 73:22 76:14 week 8:5 8:17 8:23 16:23 16:24 16:24 17:7 34:11 weeks 73:7 welcome 76:12 went 32:5 32:8 50:23 51:2 67:20 69:1 77:5	weren 33:9 36:10 74:22 west 39:12 59:20 whatever 22:16 34:25 71:22 78:4 81:20 82:6 83:6 whatsoever 49:16 when 12:10 16:2 19:13 19:17 19:19 20:3 26:1 28:7 28:15 29:8 31:7 36:19 36:19 38:14 39:7 43:6 47:23 48:24 49:17 51:6 52:5 55:3 56:1 57:10 58:5 58:21 61:2 61:17 61:19 63:12 63:24 73:6 73:19 77:3 77:4 77:5 78:18 81:19 83:5 83:10 85:14 whenever 75:20 where 17:8 19:14 24:8 25:9 40:5 40:24 61:23 67:21 71:25 71:25 72:4 73:14 74:9 76:9 81:5 90:1 whereof 91:19 whereupon 6:8 whether 15:5 21:14 33:13 41:1 53:17 71:8 82:16 white 22:5 who 9:13 10:24 12:16 27:9 27:10 32:16 34:23 35:14 43:9 46:6 51:14 52:9 55:20 61:23 65:6 65:10 67:24 69:7 75:17 75:17 77:18 77:19 84:5 87:7 whoever 41:15 whole 25:25 40:4 47:11 75:18 why 13:12 27:17 37:20 52:18 52:19 67:13 82:5 86:24 wife 33:4	wild 39:12 will 3:18 4:3 4:6 6:12 9:1 9:25 19:13 20:14 20:14 20:20 21:1 21:6 22:8 25:14 31:17 38:22 53:23 57:20 59:2 66:5 69:2 74:8 77:8 78:12 80:6 85:1 85:20 90:5 williamson 91:3 willing 59:13 84:19 wilson 50:16 wired 32:11 within 9:20 13:4 15:1 22:2 33:16 55:9 55:12 59:3 75:5 91:6 witness 91:19 woman 32:5 88:12 won 31:16 31:25 34:13 50:4 74:16 83:1 85:23 85:24 wonder 55:25 word 72:16 72:20 work 9:20 15:10 16:1 20:17 48:8 75:3 87:24 worked 48:6 workforce 3:19 5:19 12:7 13:7 90:8 91:10 working 17:2 48:9 63:22 75:23 77:22 77:23 workplace 91:11 works 60:6 88:7 world 29:5 55:11 80:5 worth 19:20 wouldn 23:21 24:12 34:6 37:19 46:16 64:9 85:22 wrc 2:20 written 85:15 wrong 29:1 29:1
V	W			Y
vacancy 10:3 10:6 10:17	wait 19:23 25:24			yeah 23:21 25:4 30:25 45:9

<p>year 7:5 7:7 7:8 7:9 7:12 15:17 16:5 16:19 26:25 30:7 38:22 82:9</p> <p>years 49:3 49:4 53:4 55:9 58:1 69:20 84:7 87:14 88:1</p> <p>yesterday 7:17 47:1</p> <p>yield 8:1</p> <p>yours 31:19</p> <hr/> <p style="text-align: center;">Z</p> <hr/> <p>zero 27:24</p> <p>zipline 31:8 32:17 32:18</p> <p>ziplines 33:4</p> <hr/> <p style="text-align: center;">0</p> <hr/> <p>00 3:18 90:6</p> <p>000 7:11 11:23 13:15 16:4 16:10 43:6 43:11 54:13 59:14 60:22 75:11 75:12 88:6</p> <p>04 3:9 17:16</p> <hr/> <p style="text-align: center;">1</p> <hr/> <p>10 22:15</p> <p>100 47:12 75:15</p> <p>1089 1:25</p> <p>12 91:25</p> <p>123bounceparty 76:13</p> <p>125 11:23</p> <p>12th 83:13</p> <p>147 12:2</p> <p>15 3:9 7:11 17:16</p> <p>150 47:12</p> <p>1st 4:3 6:24 15:18 16:21 17:6 91:13</p> <hr/> <p style="text-align: center;">2</p> <hr/> <p>20 41:8 75:5</p> <p>200 7:12</p> <p>2004 31:25</p> <p>2009 35:24 35:25 49:18 72:22</p> <p>2010 23:24 36:1</p> <p>2013 16:4 36:12</p> <p>2014 15:18</p>	<p>2015 1:10 3:19 4:3 7:5 13:25 15:18 90:7 91:13 91:20</p> <p>2016 10:18 91:25</p> <p>2020 1:23</p> <p>220 3:20 90:9</p> <p>221 1:25</p> <p>22nd 91:20</p> <p>234 1:24</p> <p>2411 3:11 17:19</p> <p>249 7:6</p> <p>25 6:22 52:20 75:12</p> <p>26th 8:6</p> <p>28th 16:21 17:6</p> <hr/> <p style="text-align: center;">3</p> <hr/> <p>30 69:20 75:6 84:7</p> <p>300 16:25</p> <p>303 7:8</p> <p>30th 15:18</p> <p>31st 7:15 7:16</p> <p>325 7:5</p> <p>333 54:13</p> <p>35 13:15 58:1</p> <p>37042 3:11</p> <p>37069 1:24</p> <p>371 1:22 91:23</p> <p>387 11:22</p> <p>3rd 90:7</p> <hr/> <p style="text-align: center;">4</p> <hr/> <p>40 28:14 78:7</p> <p>400 11:22 59:14 60:22</p> <p>46 16:17</p> <p>477 47:10</p> <hr/> <p style="text-align: center;">5</p> <hr/> <p>50 16:4 34:6 34:14 47:12</p> <p>500 75:10 75:13</p> <p>54 17:5</p> <hr/> <p style="text-align: center;">6</p> <hr/> <p>60 47:12</p> <p>600 16:8</p> <p>615 1:25</p> <p>64 34:16 34:17</p> <p>648 15:19 15:25 16:8</p>	<p style="text-align: center;">7</p> <hr/> <p>750 15:21 15:21</p> <p>76 7:6</p> <hr/> <p style="text-align: center;">8</p> <hr/> <p>83 16:8 16:10</p> <hr/> <p style="text-align: center;">9</p> <hr/> <p>90 25:24 26:2</p> <p>900 1:24</p>		
---	--	---	--	--