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To: Mortgage Company Licensees
From: Mike Igney, Assistant Commissioner/Compliance
Date: October 13, 2011
Subj: Upcoming Renewal (November 1 – December 31, 2011)/Corrected Notice

The Department memorandum dated September 21, 2011, was inaccurate with regard to the hours of availability of the Nationwide Mortgage Licensing System (“NMLS”). The purpose of this memorandum is to provide licensees with a direct link to that portion of the NMLS website at which both “Call Center” and System access hours of operation are posted. Licensees are encouraged to take into account NMLS hours of operation in order to ensure timely filing of license renewal applications.

<http://mortgage.nationwidelicensingsystem.org/about/Pages/HoursofOperation.aspx>

Please contact the Compliance Division of the Department with questions or for additional information as necessary at (615) 741-3186 or by email to askmortgage.licensing@tn.gov.